Quick Start Guide

P12 Pro





1. Product Introduction

1.1 Packing List





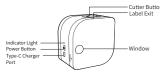








1.2 Printer Parts Instruction







2. Getting Started

2.1 Downloading the App

Method 1

Search for the "Print Master" app on App Store® or Google Play™ to download and install it.



Q Print Master



Method 2 Scan the QR code to download the app.

2.2 User Guide





O3 Long press the Power Button for 3 seconds until the Indicator Light is green to power up the printer.









08 The printer is successfully

10 Printing is completed

12 Remove the carbon ribbon.

06 Grant Authorization

07 Wait for the printer to be found.







111 Push the Cutter Button and peel



13 Peel off the back liner along the Easy 14 Attach the label to a dry, flat





3. Replacing the Label Ribbon

01 Place your thumb on the Cove Opening and pull it outward to open the Top Cover.





03 Take out a new label ribbon.



OS Check if the label ribbon has been pulled to the dashed line position as indicated in the diagram; if not, please follow the instructions on the right-hand diagram.



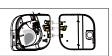




06 Place the label ribbon into the Ribbon Compartment and feed the xtended ribbon into the Paper Outlet; then press down on the labe ribbon until you hear a click, indicating the installation is complete



07 Align the Top Cover clasps with marked holes 123 on the Main Body.



OS Push the Top Cover inward until it clicks, which indicates that it has been securely closed. Ribbon installation is now completed.





4. Cleaning and Maintenance

In the case of blurry print, try cleaning the Print Head. When the printer functions properly, it is recommended to perform cleaning and maintenance every 6 months.

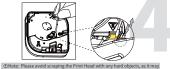
Long press the Power Button for 3 seconds until the Indicator Light is off to turn off the printer.

(F)



Use a cotton swab dipped in a small dab of alcohol to gently wipe the Print Head up and down about 10 times.





cause damage to the Print Head and worsen print quality.

4 After wiping, wait 5 seconds for the alcohol to evaporate. Then, reinstall the label ribbon to complete the cleaning process.





O Note: For detailed instructions on installing a label ribbon, see steps 05-08

5. More Connection Methods





03 Wait for the printer to be discovered.



04 The printer is successfully



6. Safety Instructions

6.1 Cutter and Print Head Instructions



6.2 Charging Instructions

1. Please prepare your own power adapter (DC 5V/2A) with a Type-A port. Insert the Type-C Port (smaller end) of the USB cable into P12 Pro's Type-C charger port and plug the Type-A Port (bigger end) of the USB cable into the Type-A port of the power

3. After connecting the printer to a power outlet through the power adapter, please check the status of the Indicator Light—a slow flashing green light indicates that the printer is on, while a fast flashing green light indicates that the printer is off.

 Please charge the printer for at least 20 minutes for immediate use. Charging will be completed in 2 to 3 hours, or when the indicator light stays solid green. 5. As the printer may heat up during charging, avoid placing it on materials such as cotton or

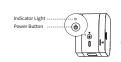
linen while charging.

6. Once the battery is fully charged, please unplug it promptly.

①Note: Using the printer while charging will slow down the charging speed To preserve battery life, it is not advisable to print while charging.



7. Additional Instructions



7.1 Button Instruction

Button Type	Action	Function
Power Button	Long press for 3s	Power on/off
	Double press	Print a self-test page

7.2 Indicator Light Instructions

Status	Description	Advised Action
 Solid Green Light 	Device functioning properly and fully charged	/
* Flashing Green Light	Charging	/
 Solid Red Light 	Label ribbon missing/ No ribbon detected	Reinstall label ribbon
Flashing Red Light	Low battery	Charge for 1 hour
Light remains off after long pressing Power Button for 3 seconds	Battery depleted	Charge for 4 hours

 $\textcircled{$\mathbb{O}$ Note: For instructions on reinstalling the label ribbon, see $\underline{$3$. Replacing the}$}$ Label Ribbon in this guide. For charging instructions, see 6.2. Charging Instructions in this guide.

7.3 Accessing Detailed Electronic Guides

Scan the OR code to access detailed electronic guides for



8. Warranty Card

Exchange	Return
Customer Information	Name: Sex:
	Telephone: Address:
Product Information	Date of purchase:
	Order no:
	Serial no:
Return/Exchange Form	Reason for Return/Exchange:

onsibility for the revision and explanation of this manual, with The company takes full responsibility for the revision and explanation of this manual, with untroat care taken to ensure its accuracy. However, please note that any technical improvements to the product, accessors, software interfaces, etc. in this manual are for illustrative purposes and reference only. Due to product updates and upgrades, the actual product may be slightly different from the images. These rely on the actual product may be slightly different from the images. These rely on the actual product for all delayers.

FCC Warning statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from

that to which the receiver is connected Consult the dealer or an experienced radio/TV technician for help.

ECC RF exposure statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition

IC Warning statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1.This device may not cause interference.
2.This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L' exploitation est autorisée aux deux

conditions suivantes:

LL'appareil ne doit pas produire de brouillage; 2.L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le

IC RF exposure statement: The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure

condition without restriction. IC Déclaration d'exposition aux RF:

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF d'IC. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

This device complies with part 15 of the FCC rules and RSS-247 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including rference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

