

Smart Body Weight Scale

Model: ESB4074C

User Manual



Questions or Concerns?

Mon – Fri, 9:00 am – 5:00 pm PST/PDT
support@etekcity.com • (855) 686-3835

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Specifications

Weight Capacity	400 lb / 180 kg / 28 st
Increments	0.1 lb / 0.05 kg
Weight Units	lb / kg / st
Platform	Tempered glass
Battery	2 x 1.5V AAA batteries
Auto-Off	15 seconds
Dimensions	11.8 x 11.8 x 1.0 in / 302 x 302 x 24mm
Operating System	iOS® 9.0+ or Android™ 5.0+

Package Contents

1 x Smart Body Weight Scale
2 x 1.5V AAA Batteries (Pre-Installed)
1 x Quick Start Guide



READ AND SAVE THESE INSTRUCTIONS

Safety Information

Please read and follow all instructions and safety guidelines in this manual.

Medical

- This scale should not be used to diagnose or treat any medical condition.
- Scale data should not be used as a substitute for medical advice from a healthcare professional.
- This scale uses a harmless electrical current to measure body fat. Consult a healthcare professional before using the smart scale if you use medical electronic equipment such as a pacemaker.

General Use

- Check the scale before using. **Do not** use the scale if it is damaged in any way.
- **Do not** strike or hit the scale. **Do not** use the scale if the glass is cracked or broken. Due to the nature of tempered glass, the glass will shatter if there is even a slight crack. If you see a crack, contact **Customer Support** immediately (page 23).



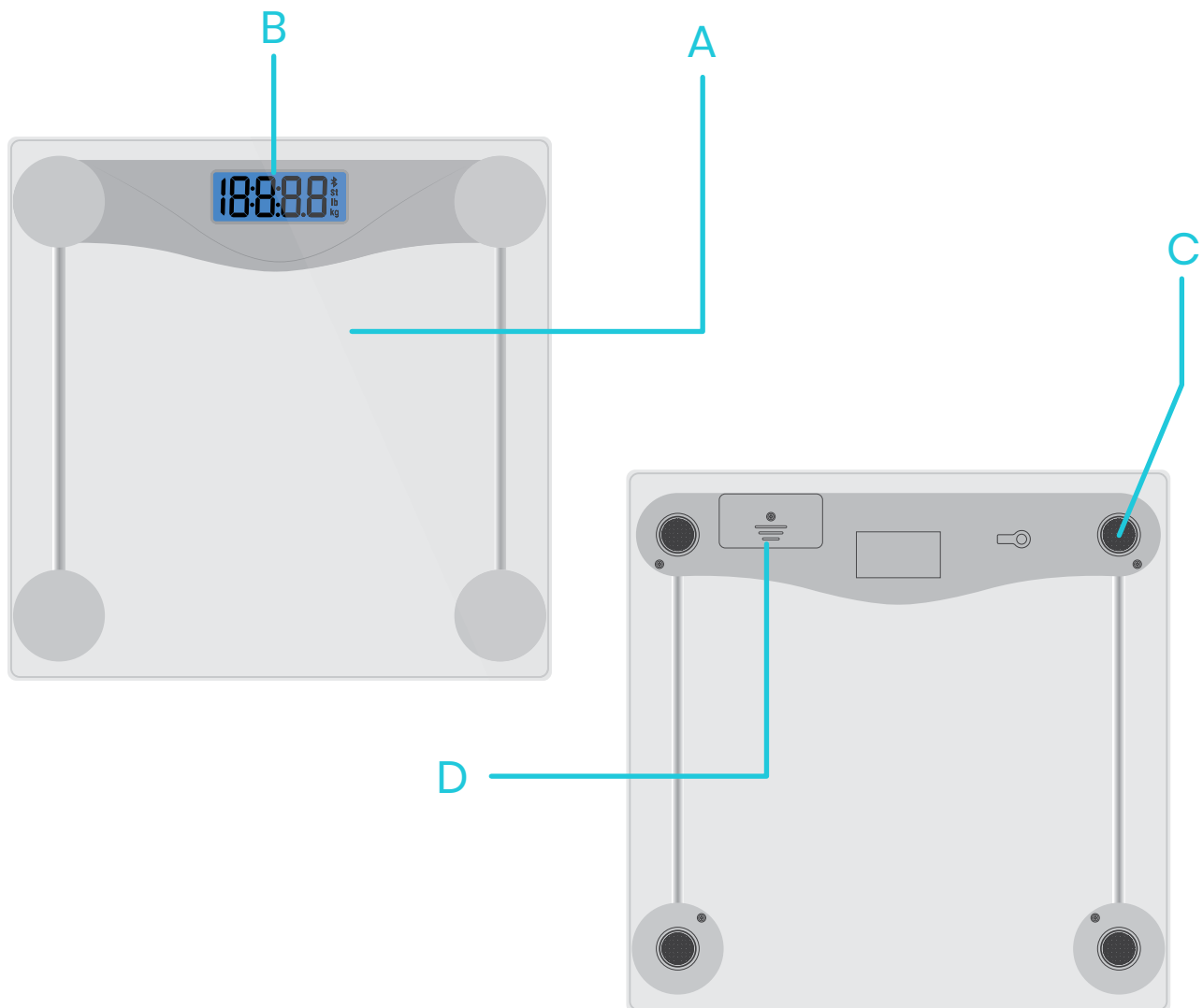
- The glass platform is slippery when wet. **Always** make sure the platform and your feet are dry before stepping on for measurement.
- Place the scale on a hard, flat surface to avoid tipping.
- To weigh safely and accurately, stand with your feet shoulder-width apart while on the scale. **Do not** stand on the edge of the scale or jump on the scale.
- Avoid standing on the scale for a long period of time, or when you are not weighing yourself.
- **Do not** overload the scale. Maximum weight capacity is 400 lb / 180 kg / 28 st.
- Keep the scale in a cool area with low humidity. Keep the scale away from heat sources, such as ovens or heaters. Avoid temperature fluctuations. Store the scale in a horizontal position, not vertical.
- Handle with care. Not for commercial use. Household use **only**.

Batteries

- **Do not** mix new and old batteries.
- If the scale is not in use for a long period of time, remove the batteries to extend the lifetime of the scale.



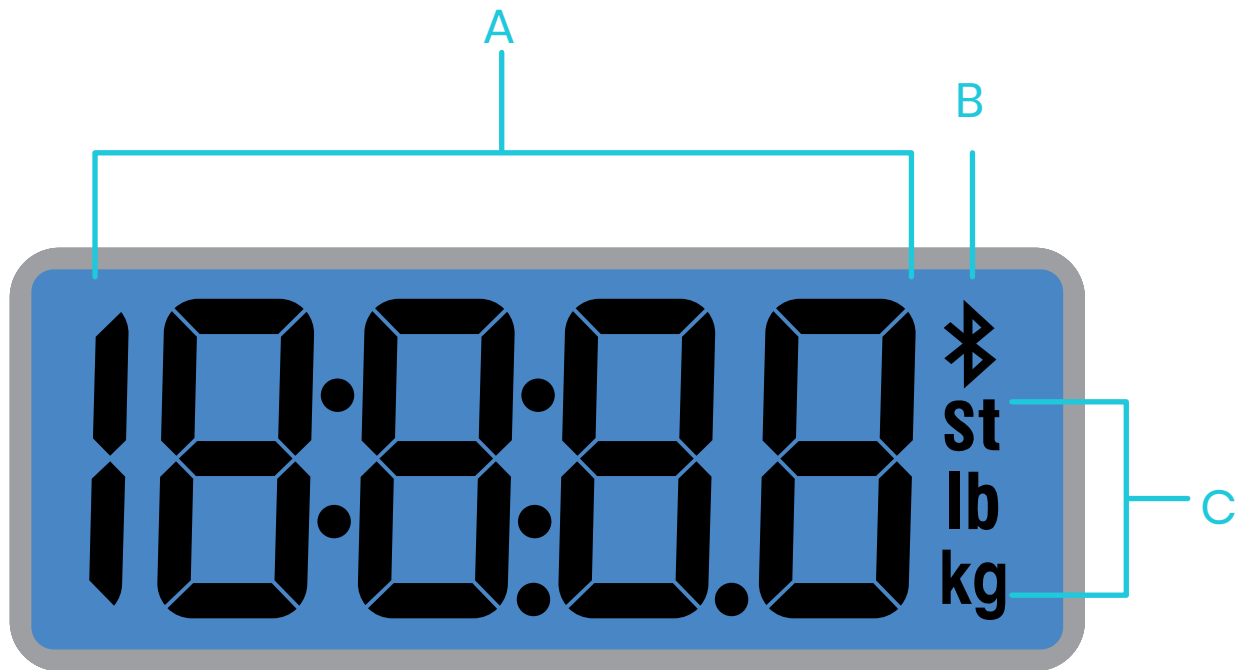
Function Diagram



- A.** Weighing Platform
- B.** Display
- C.** Anti-Skid Padding
- D.** Battery Compartment



Display Diagram

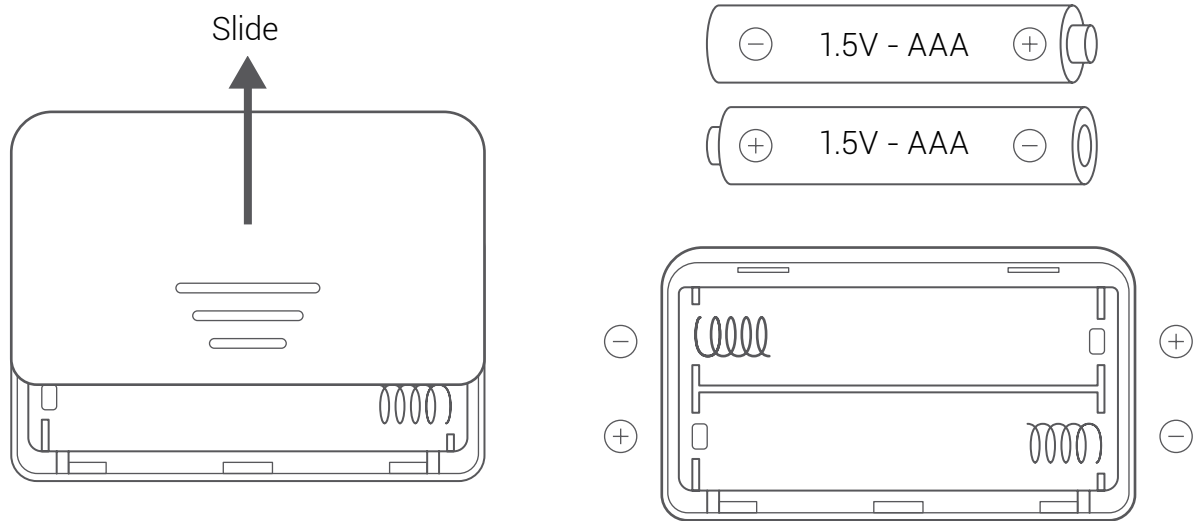


- A. Weight Measurement
- B. Bluetooth® Icon
- C. Weight Units



Before First Use

1. Open the battery compartment on the underside of the scale. Remove the included AAA batteries.
2. Remove the plastic insulator strip from the battery compartment.
3. Replace the batteries. Follow the guidelines in the battery compartment to match the **+** and **-** terminals.



VeSync App Setup

Note: Due to app updates and improvements, the VeSync app may be slightly different than shown in the manual. In case of any differences, follow the in-app instructions.

1. To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play Store.

Note:

- This scale uses the VeSync app, not the VeSyncFit app.
- For Android users, you may need to select "Allow" to use VeSync.



2. Open the VeSync app. If you already have an account, tap **Log In**. To create a new account, tap **Sign Up**.

Note: You must create your own VeSync account to use third-party services and products. These will not work with a guest account. With a VeSync account, you can also allow your family and friends to use your smart scale.

3. Make sure the scale is fully charged.
4. Make sure your phone has Bluetooth® turned on.
5. Tap **+** in the VeSync app and select your smart scale.
6. Follow the in-app instructions to connect to your smart scale.

Note: You can change the name and icon at any time in the smart scale settings.



Creating a User

If you are a new user, you will need to enter physical information before weighing yourself for the first time so the scale can calculate your body metrics. Follow the in-app instructions to create a user.

Note:

- *Entering inaccurate information will make the scale's measurements less accurate.*



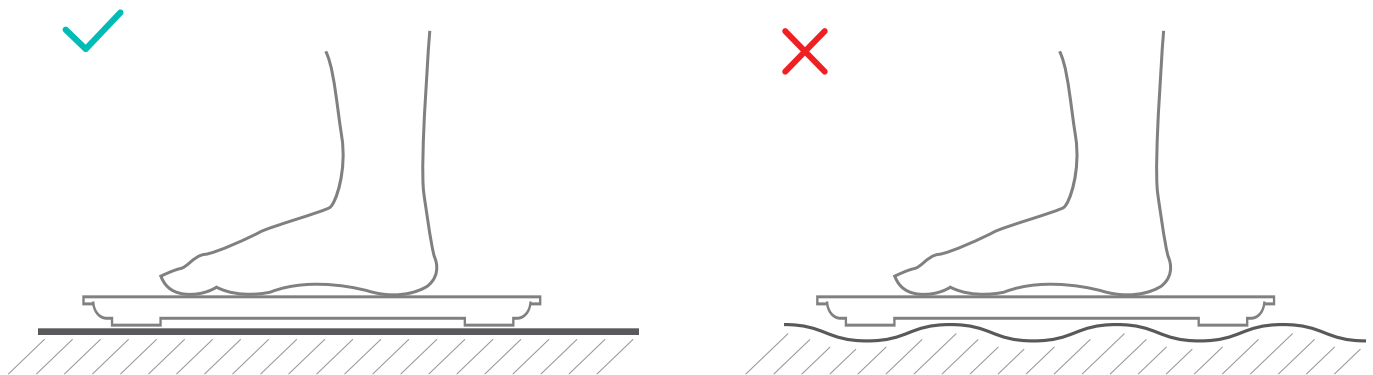
Using the Smart Scale

Note:

- To switch between pounds (lb), kilograms (kg), and stone(st), press the unit switching button on the underside of the scale.
- To see measurements besides weight, you must connect the scale to the VeSync app (see page 9).

1. Place the scale on a hard, flat surface (not a carpet or mat). **[Figure 1.1]**

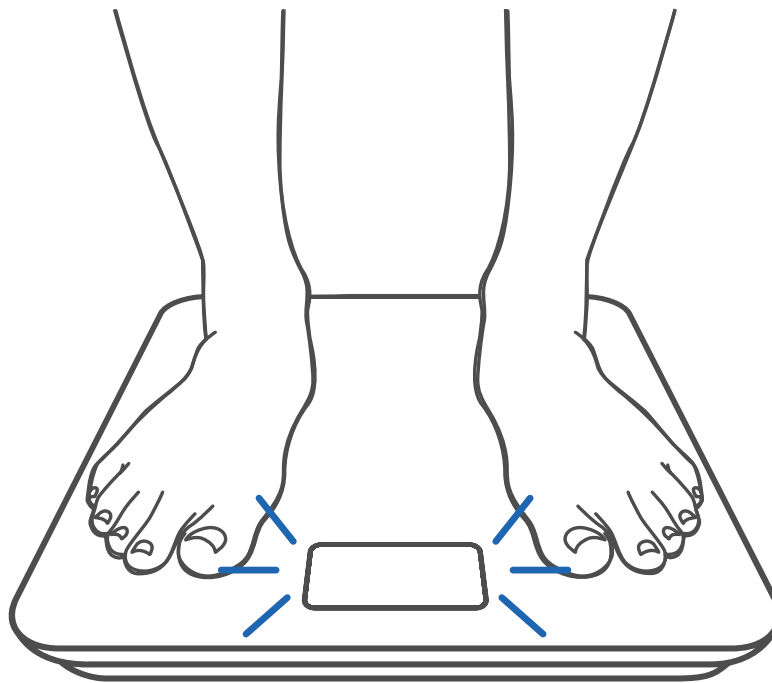
Note: Placing on carpet may cause inaccurate measurements or tipping.



[Figure 1.1]



2. Step onto the scale. The scale will automatically turn on and start measuring your weight.
 3. Continue standing on the scale until the digits on the display flash 3 times, showing your final measurement.
- [Figure 1.2]** If your smart scale is connected to the VeSync app, additional results (such as BMI) will show in the app.



[Figure 1.2]

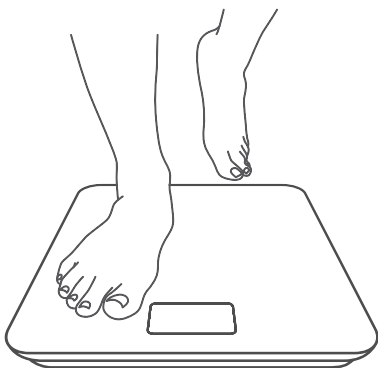


Maintenance

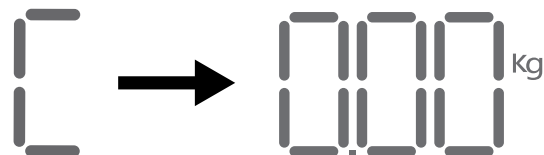
Calibrating the Smart Scale

If the scale has been moved or flipped upside down, it must be calibrated to ensure accurate results.

1. Place the scale on a hard, flat surface.
2. Step on the scale with 1 foot until digits appear on the display, then step off. [\[Figure 2.1\]](#)
3. The scale will show " [" while calibrating, then " 000 " when calibration is complete. [\[Figure 2.2\]](#)



[\[Figure 2.1\]](#)



[\[Figure 2.2\]](#)



Cleaning the Smart Scale

- Use a slightly damp cloth to clean the surface of the scale, followed by a soft, dry cloth to wipe away any remaining moisture.
- **Do not** use chemical or abrasive cleaning agents to clean the scale.

Replacing the Batteries

The display will show “Lo” when the batteries need to be replaced.

1. Open the battery compartment on the underside of the scale.
2. Remove the old batteries and dispose of them properly.
3. Install 2 new 1.5V AAA batteries, making sure they are placed under the correct polarity.
4. Replace the battery compartment cover.

Note: The scale may need to be calibrated after replacing the batteries.



Common Display Codes



Wireless Connection



No Wireless Connection



Calibrating



Overload



Change Battery



Troubleshooting

The scale doesn't turn on.

- Check if the batteries are properly installed. If using the scale for the first time, remove the plastic insulator strip from the battery compartment.

Information flashes on the display and then disappears.

- The batteries are low and may need to be replaced.

The smart scale doesn't connect with the VeSync app.

- Make sure your phone's operating system is running on iOS 9.0+ or Android 5.0+.
- Close and relaunch the VeSync app. Make sure you're using the latest version.
- Make sure your phone has Bluetooth turned on. For Android users, make sure your Location is turned on as well.
- Make sure your scale and phone are within 30 ft / 10 m of each other.
- Make sure the scale is not currently connected to any other phone or app.
- Try turning off any VPN apps.



My scale will only measure my weight, not my body other metrics.

- Set up your smart scale in the VeSync app. Your weight will show on the scale display, and more results will show on the app.

Note: *If the scale has errors on the display, will not turn off automatically, or has a problem not listed here, try removing the batteries for 3 seconds, then replacing them.*

If you still need help, please contact **Customer Support** (page 23).



Attributions

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Android and Google Play are trademarks of Google LLC.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Etekcitey Corporation is under license.

IC Caution:

- English:

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

- French:

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.



Limited One-Year Warranty

Product	Smart Body Weight Scale
Model	ESB4074C Series
For your own reference, we strongly recommend that you record your order ID and date of purchase.	

TERMS & POLICY

Etekciti Corporation ("Etekciti") warrants this product to the original purchaser to be free from defects in material and workmanship, under normal use and conditions, for a period of 1 year from the date of original purchase.

Etekciti agrees, at our option during the warranty period, to repair any defect in material or workmanship or furnish an equal product in exchange without charge, subject to verification of the defect or malfunction and proof of the date of purchase.

There is no other express warranty. This warranty does not apply:

- If the product has been modified from its original condition;
- If the product has not been used in accordance with directions and instructions in the user manual;
- To damages or defects caused by accident, abuse, misuse or improper or inadequate maintenance;
- To damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Etekciti;
- To damages or defects occurring during commercial use, rental use, or any use for which the product is not intended;
- To damages or defects exceeding the cost of the product.

Etekciti will not be liable for indirect, incidental, or consequential damages in connection with the use of the product covered by this warranty.

This warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product regardless of whether the product is transferred during the specified term of the warranty.

This warranty does not extend to products purchased from unauthorized sellers. Etekcity's warranty extends only to products purchased from authorized sellers that are subject to Etekcity's quality controls and have agreed to follow its quality controls.

All implied warranties are limited to the period of this limited warranty.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

If you discover that your product is defective within the specified warranty period, please contact Customer Support via support@etekcity.com. DO NOT dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

Extend Your Warranty by 1 Year

Register your product within 14 days of purchase at www.etekcity.com/warranty to extend your 1-year warranty by an additional year.

This warranty is made by:

Etekcity Corporation
1202 N. Miller St. Suite A
Anaheim, CA 92806



Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Etekcitey Corporation

1202 N. Miller St., Suite A
Anaheim, CA 92806

Email: support@etekcity.com

Toll-Free: (855) 686-3835

Support Hours

Mon–Fri, 9:00 am–5:00 pm PST/PDT

**Please have your order invoice and order ID ready before contacting Customer Support.*



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