

**Note:**

If you do not use the parking mode function, please change the G-Sensor setting to low sensitivity. Otherwise, the dash cam will easily lock the videos and these videos cannot be deleted by the loop recording function. This will cause the memory card to be full of locked videos and cause the recorder to fail to work normally.

**Option 2: Motion Detection**

To use this feature, you need to connect it with an Intelligent Hardwire Kit (ASIN B0973MBCT8, sold separately). Make sure that the Parking Mode is turned off on your dash cam.

Once the sensor has detected MOTIONS. The intelligent hardwire kit will power up the dash cam automatically and start recording until the MOTION is cleared.

**GPS**

The built-in GPS allows you to view and track the speed and location while driving.

1. Press the **OK** button to stop recording
2. Press the **MENU** button twice to enter Setup Setting
3. Press the **UP** or **DOWN** button and toggle to "GPS"
4. Press the **OK** button to turn it on/off.


**GPS Player**

Please download GPS logger player through the link [gpsb.rexingusa.com](https://gpsb.rexingusa.com)  
OR Scan the QR Code below.



The video track player enables the display of traveling track information when playing a video.

#### Operating Steps:

1. Connect the MicroSD card to the computer via a card reader.
2. For the initial operation, please copy the link contained in GPS Player Download.txt to the browser and open it in the browser. Depending on your computer system (32 or 64 bit), select an appropriate player program and download it to your computer for installation.
3. After installation, click the shortcut  to run the player. The following picture shows the player playing a video with front and rear tracks of the road.



**a. Video Play Window.**

If the video files of front and rear road tracks are recorded synchronously and loaded into the playing list at the same time, they can be played separately in split left and right screens.

**b. Play Control Panel**

**c. Open a Video File**

Press the button and select storage path. When you find the desired video file, click on the video and load it into the play list to play it. When you need to select several files, hold down the left mouse button and drag the desired files to the box to load them into the play list.

**d. Play List**

**e. Speed And Driving State Indication**

**f. Map and Track Display**

**g. Setup of primary functions such as language, map selection, and speed**

**GPS Satellite Connection Exception**

Even when the GPS is successfully connected with the satellite network, your location and environmental factors may directly affect its accuracy. The following factors have a direct impact on satellite signal reception and may cause a failure to the speed detection and camera reporting features.



Surrounded by heavily wooded areas, too many overhead barriers to satellite signals



Underground or in a tunnel



Under an overpass or bridge



Surrounded by high-rise buildings

## Video Playback

### To playback on a Computer

1. Unplug the used MicroSD card and place it into a card reader
2. Connect the card reader to the USB port of the computer. Open the removable disc and you will see the following file folders
  - **PICTURE:** Pictures saved
  - **VIDEO\_F/VIDEO\_R:** Video records of front and rear road tracks
  - **VIDEO\_F\_LOCK/VIDEO\_R\_LOCK:** locked video records of front and rear road tracks

#### Note:

Be careful when deleting any locked video. Important videos, if any, should be backed up.

4. To play videos, your computer must have the necessary software available.
5. Backup Files

If you intend to keep important and memorable videos and pictures for a long time, we suggest that you make a copy of each file from the card to your computer. Do not save them in a new folder created in the same storage card; doing so will reduce the available space of the card.

# Specifications

External memory	Class 10 or higher Micro SD card (up to 256GB)
Speaker	Internal
MIC	Internal high-sensitivity mic
Video Format	MP4
Photo Format	JPG
Video Resolution	UHD P24/QHD P30/THD P60/FHD P30/HD P60HDP30/FHD P30+FHD P30/HD/1.3M/VGA
Language	English, French, Spanish, German, Italian, Portuguese, Russian, Japanese
G-SENSOR	Supported Low/Medium/High/Off
Loop recording	1min/3min/5min
Power supply	DC5V 950mA

**Note:**  
Design and specifications are subject to change without prior notice.

## Troubleshooting and FAQ

Problem	Possible Cause	Solution
Images are not being saved	Memory card is full or malfunctioning	Format memory card or replace with a new one
None of the buttons are responding	Processing error or faulty device operation. Memory card contains errors or is damaged.	Press RESET to restart the camera. Format the memory card. If the issue persists, replace the memory card.
Menu button isn't responding	Camera is recording	Press REC to stop recording before accessing the menu
The device will not turn on	Battery is depleted	Charge the battery for 3 hours. Make sure the device is off while charging.
Not holding charge	Battery/Power cord is depleted	Charge the battery for 3 hours. Make sure the device is off while charging. Turn on the device, unplug it. If it turns off immediately, contact customer service for assistance with a replacement
Device keeps rebooting	Battery is depleted	Charge the battery for 3 hours. Make sure the device is off while charging. Ensure you are using a proper connection for charging your device while driving

Problem	Possible Cause	Solution
<b>Memory card won't stay in</b>	Memory card isn't compatible/thin	<ul style="list-style-type: none"> <li>• Use your nail or a coin to push the memory card in until it clicks.</li> <li>• Use a new memory card.</li> </ul>
<b>Memory card isn't recognized (cluster error)</b>	The memory card needs to be formatted	Formatted the memory card. If the issue persists, replace the memory card
<b>Can't find locked files</b>	When you lock a file, it only saves the current recording. The remainder of the video may be in a separate file	Check the memory card RO folder
<b>Screen powers off unexpectedly</b>	Screen Saver feature is enabled or the battery is low.	<ul style="list-style-type: none"> <li>• Disable Screen Saver feature</li> <li>• Charge the battery</li> <li>• Restore to default settings</li> <li>• Format the memory card .</li> </ul> If the issue persists, replace the memory card
<b>Unable to record videos</b>	The memory card is full/defective	<ul style="list-style-type: none"> <li>• Make sure the red light is blinking while recording.</li> <li>• Check the remaining space on the memory card and delete files if necessary.</li> <li>• Restore to default settings.</li> <li>• Format the memory card.</li> </ul> If the issue persists, replace the memory card.

Problem	Possible Cause	Solution
<b>Loop Recording isn't functioning</b>	G-Sensor sensitivity is too high/ card is full	<ul style="list-style-type: none"> <li>• Make sure the Gravity Sensing is set on low sensitivity.</li> <li>• Format the memory card.</li> </ul>
<b>Auto On/Off isn't working</b>	The car charging port has a continuous flow of power	This feature can only work if it is being used in a charging port that turns off with the vehicle
<b>Losing/Resetting date</b>	Firmware is outdated	<ul style="list-style-type: none"> <li>• Updating firmware</li> <li>• Update time in GPS settings</li> </ul>



## Warranty & Support

### Warranty

The Rexing V2 PRO-AI Dash Cam comes with a full 12-month warranty. If you register your product on our official site <https://www.rexingusa.com/support/registration>, you can extend the warranty to 18 months.

### Support

If you have any questions regarding your product, please do not hesitate to contact us at [care@rexingusa.com](mailto:care@rexingusa.com), or call us at (877) 740-8004. Queries are typically answered within 12-24 hours.

### Your opinion matters

Rexing is firmly committed to always improving our products, services, and user experience. If you have any thoughts on how we can do even better, we welcome your constructive feedback and suggestions.

Connect with us today at [care@rexingusa.com](mailto:care@rexingusa.com)

**Thank you for choosing Rexing!**