Double Sided w 2.3913 x h 4.0217

GETTING STARTED

Thank you for choosing the ***Energizer,*** Smart Camera. This quick start guide will help you with setup and installation.

ESTIMATED SETUP 5-10 MINUTES

Package Includes:

- Smart Indoor Camera
- 6ft Cable
- USB Power Adapter
- Quick Start Guide
- Double Sided Tape

What You Need:

App

2.4GHz WiFi

Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You may also need to turn on location and Bluetooth to find nearby networks.

CONNECT THE DEVICE

STEP 1

Download the free ***Energizer,*** Connect app from the App Store (for iPhones) or Google Play Store (for Android phones).

STEP 2

Make sure your mobile device is connected to your **2.4GHz WiFi** network.

Open the app and click "Create Account" by following the on-screen instructions.

After your initial sign in, your app will remember your password and log you in automatically.

You can also choose to manually log out under Settings in the Main menu.

Click

You may need to check your Spam folder for the verification code

STEP 3

Plug the camera into a wall outlet using the provided 6ft cable and USB power adapter.

The indicator light on the camera should start blinking RED for pairing mode.
The camera will also make a chime sound, letting you know it has started up.

LED Behavior		Device Status
Red	Blinking	Pairing Mode
	Solid	Starting Up
Blue	Blinking	Attempting to Pair
	Solid	Connected

If the LED is not blinking, then you are not in pairing mode. Reset the camera by using your finger to hold down this button for 5 seconds until you hear the camera make a chime sound.

Tip: If you would like to install a micro SD card, insert it as shown with the gold pins facing the reset button. (micro SD card not included)

STEP 4

After logging in, click "+" on the top right of the screen and select "Add device".

STEP 5

Select the Camera category and confirm the indicator light is still blinking red.
Click "Next Step".

Help: Switch between pairing modes. See troubleshooting page 10.

STEP 6

Confirm that the displayed **WiFi** network is your **2.4GHz WiFi** network, enter your WiFi password and click "Confirm".

Help: If you need information about **2.4GHz WiFi** networks, click the link to go to our Connect FAQs on our website.

STEP 7

On the next screen, a QR Code will appear. Position your camera to scan this QR code on your phone.
Click "Continue" when you are ready.

Click

Touch the lens of the camera directly against the QR code on your phone and slowly move the camera away.

Click

Once you hear an audible prompt from the camera, click the "I Hear a Prompt" button.

Tip: If you don't hear the prompt, try pairing using EZ mode. Take a look at troubleshooting on page 10.

STEP 8

Your Smart Camera will now be connected to the network. Confirm the settings for your device and then Click "Done".

TIP: You can put your camera directly in a room by selecting one of the available rooms. Click the ✓ button to change the name of the product.

PROCESSING TIME 1-2 MINUTES

Click

Your ***Energizer,*** Smart Camera is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your ***Energizer,*** Smart Camera. For frequently asked questions and instruction videos, please visit our website at www.energizerconnect.com.

LEGAL & WARRANTY

To see Warranty information and Certification Legal warnings, please see our website
www.energizerconnect.com

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FCC Compliance
This device complies with Part 15 of the FCC Rules, operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

LEGAL & WARRANTY

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

TROUBLESHOOTING

HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer, we're here to help
Please call us at 888-693-4189 or visit **www.energizerconnect.com** for video tutorials, updated manuals and more FAQs for your device.

My device won't connect to my network!
1. Make sure you are connected to your **2.4 GHz network** and your device is blinking red before you start trying to connect your device.
2. You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
3. To allow the app to locate the network, you may need to allow permissions for location and turn on your Bluetooth
4. If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz network**. You can also do this manually in your router's settings.
5. Try moving to a spot closer to your router for connecting.
6. You can also purchase a WiFi extender to increase your WiFi range and strength.
7. In some cases, you can try using the secondary pairing mode by clicking "Net Pairing Mode" on the Add Device screen (see bottom of page 3). Follow the on-screen instructions.

My device says it's already bound when I try to connect it!
1. When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center.

When my camera is pointed at a window at night, I can't see through the glare!
1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Indoor Camera through a window at night, go into the Device Settings->IR Night Vision and set it to OFF.

When I try to view live view, it says "Offline" or "Cannot establish encryption channel"
1. Unplug your camera from power and plug it back in.
2. Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information.
3. Contact us so we can assist you.

Setting up Motion Detection and Recording
1. From the live view of the camera, click Notifications, or from the device settings click Detection Settings.
—You can schedule when you want to receive notification of motion.
2. To save recordings, you can purchase Cloud Recording or install a microSD card (max 128GB, not included) into the camera for LOCAL recordings.
—Recordings can be based of motion or can be All Day.
—Please note: All Day recording will fill up a microSD card much quicker.
3. Every time a motion is detected, a screenshot is saved for your review. They can be found in the Notification Center. From the Home page, click the three lines in the top left, and then click Notifications.
4. If you are using a microSD card, it will continue to record until the the microSD card fills up.
—If you are using Motion based recording: Separate files are recorded for each detection, so when the memory fills up, it will begin to record over the oldest detections, one at a time.
—If you are using All Day recording: One files is saved as the video is continuously recording. When the memory fills up, it will clear the entire recording and start fresh.

Two Way Audio
1. By default, the camera will only use the microphone OR the speaker. When you click the microphone on the live view, you will be able to speak through the camera, and when you click the microphone again to turn it off, the speaker will automatically turn on so you can hear whats being said at the camera.
2. For some cameras, you can turn on Full Two Way Audio by going to the Device Settings -> Basic Function Settings -> Talk Mode and click on Two-Way Talk.

Why Does It Need The Internet?
1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.

Why Does The App Need Location Permission To Function?
1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.

Why Does The App Ask For Permission To Use My Microphone?
1. Since the app can be used with camera(s) and it's 2-way talk feature, Google's current Terms of Service requests microphone permissions when initially creating the account for device setup.

What's a Mixed Network?
1. Most newer routers are dual band and broadcast a separate 2.4Ghz and 5.0Ghz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a "Mixed Network."

My "Live View" Isn't Working When I Access The App!
1. If "Live View" is not working, leave the Energizer Connect app and go to your phone's settings. Go to the Apps settings, locate the Energizer Connect App, storage, and then clear cache.