

PORTO 4G Flip Phone Quick Start Guide

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Dear Customer,

Congratulations on becoming a proud owner of SUNTAK product. Every SUNTAK product goes through a rigorous process of sample evaluation and approval before commercial launch. We look forward to your patronage.

It would be our pleasure to receive feedback and suggestions you may have for improvements in the product(s) you are using.

All information contained in this manual is correct at the time of publication. However, we continue to update and improve the product, so the software on your device, the appearance and function may be slightly different from the content described in this manual.

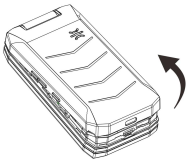
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2. Getting Started

Please read the safety instructions in the "Safety Information and Notices" section before use.

Inserting the SIM Card and the battery Inserting a T-Flash (External Memory) Card

A. Remove the battery cover.



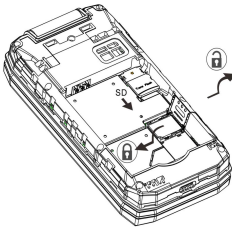
- B. Slide the SIM card holder to the right and open it up. Place the nano-SIM in the slot face down, close down the holder and slide it to the left to lock it in place.
- C. Place the memory card in the slot face down.
- D. Put the battery in the correct direction.
- E. Put back the battery cover.
- F. Press and hold the power key to switch your phone on.

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SAFETY TIPS

- Use of wireless hands-free system (headphone, headset) with a low power BT emitter.
- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women.
- Use cell phone when the signal quality is good.
- People having active medical implants should preferably keep the cell phone at least 15 cm away from the implant.

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Warning:

- There may be the risk of explosion if the battery is replaced by the wrong type.
- Dispose of used batteries according to the guidelines.

Turning the phone on

Press and hold the end key to turn on/off the Mobile Phone. And if you have set PIN or Mobile Phone code, input it correctly.

Charging the Battery

During charging, the battery indicator on the phone is a thunder icon. If the device is switched off during charging, there will still be a charging indication on the screen that shows the phone is being charged. If the device is overused when the battery is low, the charging icon might take some time to appear. When the battery indicator on the screen says 'Battery is full', lightning icon will disappear, which means the

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Appearance

1. Introduction



1. Rear camera	2. Flash light	3. Sub screen	4. Front camera
5. Receiver	6. Main screen	7. Back/Right soft key	8. Navigation key
9. Left Soft key	10. Select key	11. Answer/Dial key	12. End/Power key
13. Smart voice key	14. Message key	15. Camera key	16. Mic
17. Volume key	18. Speaker		

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completion of charging. If the phone is switched off during charging, the screen will display 'Battery is full'. It generally takes 4 hours to charge the battery. During charging, the battery, the device and the charger will get hot. This is normal.

Unplug the charger from the AC electrical outlet and disconnect the wiring between the phone and the charger after charging.

Cautions: Charge the phone in a well-ventilated place in which the temperature is between -10°C to +45 °C. Use the charger provided by the manufacturer only. The use of unconfirmed charger may lead to dangers and violate the manufacturer's warranty clause. If the temperature is too high or too low during charging, the device will automatically send a warning and stop charging to avoid damage to the battery or any danger.

Device sleep and wake up

Enter into Menu > Settings > Display > screen auto lock to make the function on. In standby mode, if the time expires, the phone will enter sleep mode, press any key to wake up the screen, and confirm the specific key to wake up the phone.

Transfer files to the T-Flash (External Memory) card

Insert your T-Flash card into a card reader, and then connect the card reader to the USB port of a PC. The PC will auto detect the card reader as a removable disk. You can access the T-Flash card memory now. Download or upload the files to T-Flash card.

When the transfer is finished, please make sure that you safely remove the card reader by clicking Finally, insert your T-Flash card into your cellular phone, you can view the files in Menu > File Manager > Memory Card.



3. Text Entry

Input Method

Your cellular phone supports several input methods, which include: Numeric (123)/English/Spanish/Portuguese/French/Chinese Simplified/Associative input

Changing the input modes

During text editing, you can press the # key to switch input modes.

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Key

Key	Function
Answer/Dial key	Answer all calls. Make calls from SIM1/SIM2 card. View call logs in standby mode.
End /Power Key	Pressing and holding to turn the phone on/off. End a call or reject an incoming call. Return to the standby mode.
Select Key	Press to access the main menu in standby mode. Press to confirm a selection.
Navigation Key	Within a menu, press Up, Down, Left or Right to scroll through menu options.
Left/Right soft Key	Press to perform the function currently displayed in the bottom left/right corner of the screen.
Numeric key	Enter numbers, letters or characters. Select a submenu item labeled with the corresponding number
* Key	Press to popup the symbols screen when entering text.
# Key	In standby mode, press and hold to switch between the silent mode and the general mode. Press to switch the input methods when entering text.
0 Key	Press to enter Space when editing text or input number "0". Turn on /off the torch.
Smart voice key	Press to enter the Google voice assistant.
Message key	Press to open the Message directly.
Camera key	Press to open the camera directly.



Note: "Press" in this manual, means to press and release the key; "press and hold" means to press and hold the key for at least 2 seconds.

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Entering Symbols

In any input mode, press the * key to open the symbols input screen. Use the Navigation key to choose the desired symbol and press the Select key to select it.

Key Input

Letters and symbols represented by each key are as follows:

Key	Function
All related keys	Press to input letters
0 Key	Press to input space
# Key	Switch between input modes
* Key	Press to enter symbol screen

4. Calling

Making a Call

When the network supplier's symbol appears when the display monitors, you might dial or answer the mobile phone. Under readiness for action, display monitor top left-hand corner information strip demonstration network signal strength (when has 5 information strip expressed signal is strongest).



Note: During a call, press the volume key to adjust the volume.

Making an International Call

- Press the * Key twice quickly until "+*" appears on the screen.
- Enter the country code.
- Enter the area code (normally without the 0 before it) followed by the phone number.
- Press Dial Key to call directly.

Answering or Rejecting an incoming Call

- Press Dial Key to answer the call when the phone rings.
- To reject an incoming call, press the End/Power Key to reject the call.

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5. Function Menu

Press the Select Key to enter main menu in standby mode.

Main Menu		
Phone	Message	contacts
Camera	Music	FM
Settings	Browser	Sound recorder
Calendar	Clock	Calculator
Gallery	Email	File Manager
Videos	Whatsapp	Facebook

Choose what you want to use and press select key to enter.

6.Browse the Internet

Enter Settings >Network and Internet>Mobile Data
Find out Mobile network, and then enter “Access Points Names”, choose the desired WAP account.

Wi-Fi

Enter Settings >Network and Internet>WLAN
Choose the available Wi-Fi and enter the pass code.

7. Enjoy music

When you copy music to your SD card, the YT Music player searches the card for music files and builds a catalog of your music, based on information about each file that is stored in the file itself.

8. Precautions

 Please carefully read and observe the terms below:
Safe power on
Do not use your mobile phone in areas that prohibit their usage. It may cause disturbance or harm.

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Do not use the charger in places with high humidity like a bathroom. This may cause a fire or other breakdown.
Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.

Caution:

Keep the environment temperatures within the range of 0°C ~40°C while charging. Temperature below 0°C or higher than 40°C will cause insufficient charging, terminate charging or even cause the battery to explode.
Unplug the charger from its power source before cleaning it.
Do not place heavy objects on the power cord. This may cause electric shock or fire.
Hold the plug while unplugging the power cord. This will avoid any potential damage or even fire.

10. Technical Info

Weight: 129.1g (approx with battery)
Battery: 1800mAh
Battery Type: Li-ion Battery
Nominal voltage: 3.8V
Max. Voltage: 4.35V
Operation Temperature: -10°C ~+45 °C;
The operation time of the battery depends on conditions such as:
• Transmitting power level
• Signal distance between the phone and the base station)
• Network parameters defined by the operator
• Phone use (WAP, games, SMS)
• Charging procedure used
• Internal Memory: 16GB
• Available storage capacity is subject to pre-loaded Mobile Applications & Operating System of this mobile phone.

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Safe transportation first
Please observe all related local laws and regulations.
Do not use your mobile phone while driving.
Safe transportation should be considered first when driving.



Turn off when in the hospital
Please follow related limitations.
Please switch your cellular phone off when near a medical instrument.



Turn off on an airplane
Please follow related limitations.
Do not use your cellular phone on an airplane.



Turn off when at a gasoline station
Do not use your cellular phone at a filling station or around fuels or chemicals.



Turn off around exposure Area
Please observe related limitations and do not use your cellular phone near an area where explosions can occur.



Proper use
As described in this manual, your cellular phone can be used only in the correct location.
If possible, please do not touch the antenna area of your phone.



Use qualified after sales service
Only a qualified technician can install or repair your cellular phone. Please contact a Sunkat authorized service center in case of phone failure.

Exclusions:

Subject to the exclusions contained below:
1. Damage due to the improper use.
2. User does not follow the manual.
Explanation:
The company has the final right of the explanation for this document.
Software upgrades will not be announced.
All pictures are for reference only in the instruction book; please refer to the actual phone.

Disclaimer

SUNTAK USA Inc. All rights reserved.
Features and specifications are subject to change without prior notice. Always contact your service provider for details or help. Talk and standby time is quoted in digital mode and are approximate; battery performance and the signal reception depend on network configuration, signal strength, type of SIM card, operating temperature, features selected as well as voice, data and other application usage pattern. The phones supports BT, A2DP, in order for BT devices to communicate with one another, they must utilize the same BT Profile. Always demand for original Sunkat mobile phones to protect against buying tinkered and/or used, refurbished or tampered phones. The warranty is applicable only for Sunkat phones; the company is not responsible for any loss or theft. Always use Sunkat original Enhancements (including batteries) for safety. The use of any other type may invalidate and approval or warranty applying to the mobile phone and may be dangerous. The phone is designed to operate using batteries approved by the phone manufacturers. Using non approved batteries with the phone may result in poor performance and damage to the phone or its enhancements. The display and products visualization here are illustrative purposes only; Display / color of the phone may differ from that shown on the manual. All features, functionality and other product specifications are based on the latest available information and are correct at the time of printing; however, such product specifications are subject to change without notice. Copyrights are reserved.

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Accessories and batteries
Only use the authorized accessories and batteries and do not connect to incompatible manufacturers or products.



Waterproof
Your cellular phone is not waterproof. Please keep it away from water.



Backup
Remember to backup or keep a written record of all important information saved in your cellular phone.



Connect to other devices
Please read the user manual of the device to get more detailed security instructions before connecting to other devices and do not connect to an incompatible product.



SOS emergency calls
Make sure your cellular phone is switched on and in a service area. In standby mode, input the SOS number, and then press the Dial Key. Advise where you are and do not hang up without permission.

9. Safety Information and Notices

• Using the Cellular Phone and Charger

Danger:
Only use authorized battery and charger. Using other brands may cause battery leakage, overheating, explosion or even fire.



Caution:
Keep the phone away from dust, water and damp areas. Dust, water or other liquids may cause overheating, electrical leakage, and/or phone failure.
The phone, battery, charger and AC adapter are not waterproof. Keep them away from rain and liquid.

Warning:

Do not bump, shake or tamper with the phone or charger. This may cause battery leakage, overheating, explosion or even fire.

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11. INFORMATION UNDER E-WASTE (MANAGEMENT AND HANDLING)

This product falls under the E-WASTE (MANAGEMENT) RULES, 2017 of Ministry of Environment, Forests & Climate Change (MoEF & CC).



Dos for disposal of product:

- Always drop your used electronic products, batteries, and packaging materials after the end of their life at the nearest collection point or collection center
- Separate the packaging material according to responsible waste disposal options and sort for recycling.
- The battery can easily be removed from the product for recycling.

Don't of disposal of equipment

- Never dump E-waste in garbage bins or municipal solid waste stream.
- Do not dispose of your product as unsorted municipal waste.
- Do not dispose used, damaged or leaking Lithium Ion (Li-Ion) batteries with normal household waste.

Do not place the battery, phone or charger near a microwave or high-voltage device. This may cause battery leakage, overheating, explosion or even fire; also prevent the phone and AC adapter from overheating, smoking or short circuiting.

Do not use the phone around volatile oil. This may cause fire, breakdown or damage.

To avoid any damage or breakdown, do not disassemble the phone, battery, charger or internal components by yourself.

• Using the Cellular Phone

Warning:

Do not use the phone while you are driving. Pull over and stop your automobile to dial or listen to a phone call. Usage of cellular phones in aircrafts or hospitals is prohibited. Switch the phone off to prevent interference with electronic medical devices. Follow any rules or regulations in such places.
Do not use the phone at a gas station, near fuel or near chemicals.
Do not use the phone near electronic medical devices such as hearing aids, pacemakers and auto-control devices such as fire detectors and automatic doors.

If you have to use your cellular phone near an electronic medical device such as a pacemaker, please contact your manufacturer or dealer for information about preventing interference.

Caution:

Electronic systems in automobiles such as anti-lock brakes, speed control, or fuel spraying systems, are usually not influenced by wireless devices. Manufacturers of these systems will tell you whether they are provided with good screening functions. If you suspect that an automobile failure is caused by a wireless wave, please contact your automobile dealer.

Avoid using your phone in crowded places.

Do not store your cellular phone near or with a credit card, disk or other magnetic materials. This may effect information stored on your phone.

Keep your phone away from pins. Pins can be absorbed by the phone's receiver magnet, which may cause harm.

• Using the Battery

Danger:

Do not dispose of the battery into a fire. Doing so may cause battery explosion or even fire.
If you have difficulties installing the battery, do not force the installation. This may cause battery leakage, overheating, explosion or even fire.

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- Information on the consequences of improper handling, accidental breakage damage and improper recycling of the end of life product (inclusions)
- If batteries are not properly disposed of, it can cause harm to human health or the environment.
- Placing of batteries or devices on or in heating devices, such as microwave ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.

12.FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by

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Keep metal objects away so they do not come in contact with the battery or its connectors as it may cause the battery to short circuit, overheat or explode.

Do not weld the polarities of the battery directly together. This may cause battery leakage, overheating, explosion or even fire.

Battery liquid is severely harmful for your eyes. If battery liquid gets in your eyes, do not rub them. Instead, wash your eyes with water first and then go directly to a doctor for help.

Do not use or store your phone in high temperature areas. This may cause battery leakage, overheating, explosion or even fire.

Warning:

Replace the battery when the normal usage time begins to decrease or if you notice the battery is overheated or has changed shape or color.
If battery liquid leaks onto your skin or clothes, immediately wash the affected parts with water.
If the battery begins to leak or emits a strange odor, properly dispose of the battery according to local regulations. Do not throw it into a fire.

Caution:

Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 60°C (140°F), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

• Using the Charger

Danger:

Only use the charger that came with the phone. Using a different charger may cause the phone to breakdown or explode.
If the charger short circuits, a fire may occur.
Do not use a damaged, worn or broken charger. This may cause a fire.
Clean dust away from the power socket to avoid the possibility of a fire.
Do not store the charger near any liquids. If liquids spill onto the charger it may cause it to overheat or breakdown.
If liquid does spill onto the charger, immediately unplug the power cable to prevent overheating, fire or another type of breakdown?

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turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This 4G Flip phone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.
FCC RF Exposure Information and Statement
The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: 4G Flip phone (FCC ID: 2AP7LFP001) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.14W/kg and when properly worn on the body is 1.05W/kg. The Hotspot SAR value is 1.52W/kg, the simultaneous transmission SAR value is 0.42W/kg on the head and 1.52W/kg on the body. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.
Body-worn Operation
This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna

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