Smart Doorbell X13
User manual

Product instruction

Doorbell:

Microphone
Screw
Reset
Indicator

Charge
Handle

Dingdong machine:
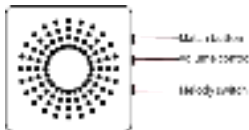

Main speaker
AC plug socket
Melody switch
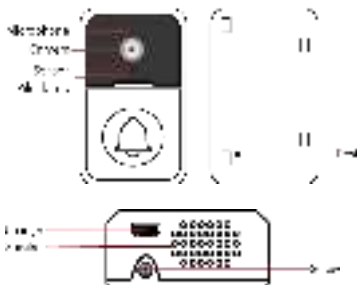
Product functions

visualizable talking:

when someone press the doorbell, cellphone that combined to it will receive a notification, and will be able to talk to visitor.

share doorbell:

you can shall your visitor records to other users. other user needs to download app and log in.

(supports maximum 9 shares, only 1 can answer the doorbell.)

low power warning:

When the battery is low, the doorbell will send a low battery reminder to the bound client. Please pay attention to charging in time..

How to use

1. scan the QR code below and select proper system(iOS/android) to download app

2. Register and log in : you can register an account with email addressor you can log in by guest account. Guest account is able to use all functions of the app, but device will delete all guest info after device is reset.
3. click "+" button on upper right corner, follow app instructions to add device and combine with your cellphone.
4. Binding device : this Doorbell doesnot support 5G Wi-Fi channel ! Be sure to select the 2.4G Wi-Fi channel and start binding device.
5G Wi-Fi of dual channel router usually has "-5g" mark after the name. Remember NOT to select this Wi-Fi for device binding.

For example:
"NAXCLOW_2.4G" Correct channel
"NAXCLOW_5G" Wrong channel
if you have modifed the wififi channel name, make sure you choose the
correct channel for binding.

if you are not sure about the wififi channel, you can login your router
backstage for more info. (sticker on the back of router housing)

(type router ip address in webbrowser, open the link and input user name and password.)

5. Working logic of doorbell push: press the doorbell after binding, the app will receive the message push, select "reject" or hang up after answering, the doorbell will enter the shutdown state, which can triggerthe doorbell to send messages to the mobile phone again.

If we don't do any processing on the messages, we will only push one
message to the mobile phone within 30 seconds to avoid the excessive
interference of junk messages caused by others' malicious doorbell
ringing. New messages will not be pushed to you until the device is
shut down after 30 seconds and the doorbell is triggered again.

Warnings :
• please turn on Bluetooth, Wi Fi and allow all permissions of the app
• please use this product in an environment with good Wi Fi signal and try not to stick it on the metal door.
• this product does not support 5g Wifi
• before installing the doorbell, please conduct normal function test at the position to be installed to ensure that the product works properly. Remove the lens protective fifilm after installation.

Pair Doorbell&Dingdong

1. Plug Dingdong in power souce.
2. Long press Dingdong match button for 2 seconds, indicator light on suggesting enters pairing mode.
3. Press doorbell button once, 2 devices will pair with each other, after paired successfully, indicator lights offff.

Warnings:
1. During pairing, 2 devices should be as close as possible.
2. Make sure the doorbell is fully charged.
3. After pairing, the indicator light will automatically turn offff.
4. If you don't ring the doorbell within ten seconds, the dingdong indicator will go out automatically.
5. If pairing fails or re pairing is required, please repeat the pairing process.

Precautions
1. The applicable working temperature of this product is −20°C~60°C. Please do not use this product in an environment where the temperature is too high or too low.
2. This product is a precision electronic product. Please do not use this product in an environment that is excessively humid or may cause water to enter the product, so as not to affect normal use.
3. In order to better use this product, the front and side of the lens should be kept away from glass, white walls and other reflective objects, so as not to cause the picture to be bright near, dark or white in the distance.
4. Please ensure that this product is installed within the coverage of Wi-Fi signal, and try to place it in a location with better Wi-Fi signal; try to install it as far away from microwave ovens and other places that may affect the signal.
5. If this product requires maintenance, please contact relevant personnel.

Reset&Restore factory settings

Reset: press and hold the doorbell key for ten seconds until the doorbell sounds "reset succeeded".

Restore factory settings: in case of equipment crash or other factors, remove the doorbell and press the black button in the doorbell reset pin hole.
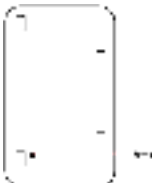
backside of doorbell

FCC Warnning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection againstharmful interference in a residential installation. This equipment generates, uses and can radiateradio frequency energy and, if not installed and used in accordance with the instructions, maycause harmful interference to radio communications. However, there is no guarantee thatinterference will not occur in a particular installation. If this equipment does cause harmfulinterference to radio or television reception, which can be determined by turning the equipmentoff and on, the user is encouraged to try to correct the interference by one or more of thefollowing measures:

· Reorient or relocate the receiving antenna.

· Increase the separation between the equipment and receiver.

· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.