



arlo®

Arlo Go Quick Start Guide



Welcome

Thank you for choosing Arlo Go.

What's in the box



Arlo Go camera



**Rechargeable
battery**



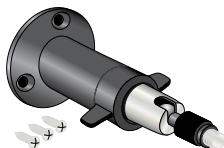
**Outdoor power adapter
(varies by region)**



**Arlo Go
wind bracket**



**Arlo Go
USB port cap**



Mount and screws



**Synthetic
grease**

Get an active SIM card

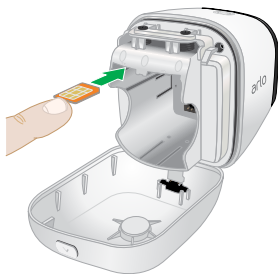
Your Arlo Go camera requires an active SIM card. Your camera uses the mobile network during setup and to send recordings to your Arlo account in the cloud.

Contact your mobile network service provider to get your SIM card and to activate it with a data plan.

To learn more about service providers that support Arlo Go, visit <https://kb.arlo.com>, select your region, and then search for mobile connectivity for Arlo Go.

Insert your SIM card

1. Unlock the Arlo Go battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. Align the gold SIM contacts.
4. Insert the SIM card into the SIM card slot.



Insert the battery

1. Unlock the battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. If you plan to store video recordings on an SD card, insert the SD card now.
4. Align the battery contacts.
5. Insert the battery.
6. Close the battery door.



Get the app

Download the free Arlo app to get started.

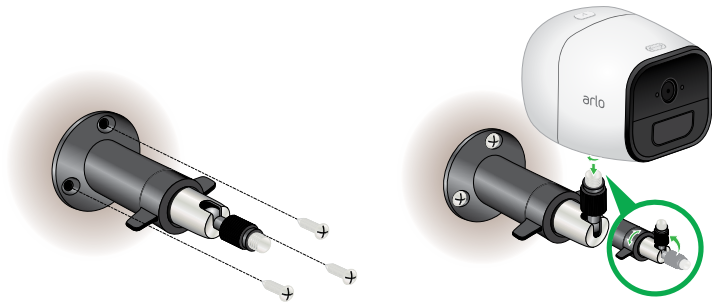
The app guides you through installation.



Mount your camera

1. Place the wall plate and secure it with three screws.
2. Attach the camera to the wall plate.

If you're mounting the camera to drywall, be sure to use the included plastic drywall anchors.



If you're plugging in the camera outdoors

Pay attention to the weather and to power outlet safety considerations:

- You must use an Arlo Go outdoor power adapter. Do not use any other power adapter.
- Install the the wind bracket for support between the camera and the power adapter.
- Connect the Arlo Go outdoor power adapter only to a weatherproof power outlet.



Install the wind bracket

1. Remove the USB port cap from the camera by pulling firmly on the cap.
2. Slide the wind bracket onto the power adapter cable.
3. Apply a thin layer of synthetic grease around the cable connector end.
4. Connect the cable connector to the USB port on your camera and press in firmly.



Extra USB port caps are included so that you can use the camera wire-free later.

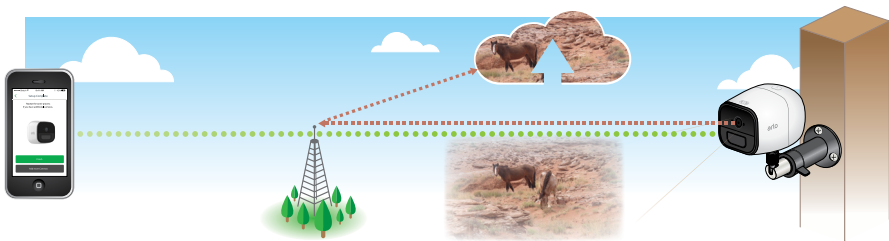


5. Press the tab on the cable connector into the bottom of the USB port.
6. Slide the wind bracket along the cable until it fits tightly against the camera and align the bracket hole with the camera screw threads.
7. Screw the camera onto the mount.



Start streaming

The Arlo Go camera uses the mobile network to send recordings to the cloud storage associated with your Arlo account.





Use the Arlo app to see your camera feed, to arm and disarm your camera, and more.


To view useful tutorial videos, find troubleshooting tips, or get support, visit support.arlo.com.


Camera LED guide





 **Solid amber**
No SIM card is inserted
or the SIM card is
damaged.


 **Very slow blinking blue**
The camera is powering
on.


 **Slow blinking amber**
Mobile network
coverage is not
available.


 **Fast blinking amber**
The camera connected
to the mobile network
but it cannot connect to
the cloud.

 **Slow blinking blue**
The camera is ready to
scan the QR code.

 **Blinking amber and purple**
The SD card type is
invalid.

 **Fast blinking blue**
The camera is
connected to the cloud.

 **Blinking amber and blue**
The camera is receiving
a firmware upgrade.

 **Blinking blue and purple**
The camera is
connecting to the
network and the cloud.

©2018 Arlo Technologies, Inc. Arlo, Arlo logo, and Every Angle Covered are trademarks of Arlo Technologies, Inc. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google Inc. Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. Other trademarks are for reference purposes only.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Compliance

For regulatory compliance information including the EU Declaration of Conformity, visit www.arlo.com/about/regulatory/.



Arlo INTL LTD
Ground Floor, Building 3 University Technology Center
Curraheen Road, Cork, T12 EF21, Ireland



Arlo Technologies, Inc.
2200 Faraday Ave. Suite 150
Carlsbad, CA 92008 USA

www.arlo.com

www.arlo.com/support

February 2019



201-23722-03