



Welcome aboard ! Bienvenue à bord !

1 **Get started !**

- Download the **GLOBE SURE™** app from the App Store or Google Play to your smartphone or tablet.
- Launch the **GLOBE SURE™** app.
- To register, enter your mobile phone number or email address. Create a password, then log in to the app.
- OR
- Login if you already have an account.

2 **Verify your network**

- Verify your router is connected to your network. Check the router's status page for details.
- Check your router's documentation for details on how to change settings.
- Once your router is connected, you can use it to connect your smart products to the internet.

3 **Add a device**

- Select the "+" symbol on the top right of the screen.
- Select the device you want to add.
- If the connection fails, try using **AP mode**.

3b **Add a device: AP mode**

- On the "Add a device" page, select **AP mode** on the top right of the screen and follow the instructions within the app.
- You're good to go!

4 **Configure voice assistant**

- Select the voice assistant you want to use: **Google Assistant** or **Amazon Alexa**.
- Follow the instructions on the screen to link your account.

5 **Did you know?**

- **5 GHz** is faster than 2.4 GHz, but it's only available on some devices.
- **5 GHz** is not available in some countries.
- **5 GHz** is not available in some buildings.
- **5 GHz** is not available in some areas.

6 **Have a question? WE CAN HELP!**

- Visit our website: www.globesure.com/en
- Email us: support@globesure.com
- Visit the FAQ page in the app.
- Check us out on YouTube.

7 **Vous avez une question? NOUS POUVONS VOUS AIDER!**

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- Visitez la page FAQ dans l'application.
- Regardez-nous sur YouTube.

8 **Google Assistant**

- Select the **Google Assistant** icon on the screen.
- Follow the instructions to link your account.

9 **Amazon Alexa**

- Select the **Amazon Alexa** icon on the screen.
- Follow the instructions to link your account.

10 **Le service-voies**

- Select the **Service-voies** icon on the screen.
- Follow the instructions to link your account.

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