

The Cobra® line of quality products includes:

CB Radios
microTALK® Radios
Radar/Laser Detectors
Safety Alert® Traffic Warning Systems
Accessories
GPS (Global Positioning System)
HighGear® Accessories
Power Inverters
Marine VHF Radios



For more information
or to order any of our products,
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www.cobra.com

Nothing Comes Close To A Cobra®

English

2-WAY RADIO MODEL

PR 560WX

Printed in Philippines
Part No. 480-112-P

Nothing Comes Close To A Cobra®

English

microTALK

Owner's Manual

Introduction

Making Life Easier & Safer

Staying in touch with your family and friends is convenient and easy when using your microTALK® radio. Some of the many uses you will discover include: Communicating with others while hiking, biking, and working; keeping track of family and friends at a crowded public event; checking with travel companions in another car; talking with neighbors; arranging meeting spots with others while shopping at the mall.

Belt Clip



Secure your microTALK® radio while on the go.

Carrying your microTALK® radio with you is easy when using the belt clip or wrist strap.

Wrist Strap



The belt clip easily attaches to your belt, purse, or backpack. Simply squeeze the clip and place it where you prefer.



For Assistance In the U.S.A.

In this user's manual, you should find all the information you need to operate your microTALK® radio. If you require further assistance after reading this manual, Cobra® Electronics offers the following customer assistance services:

Automated Help Desk

English only. 24 hours a day, 7 days a week 773-889-3087 (phone).

Customer Assistance Operators

English and Spanish. 8:00 a.m. to 6:00 p.m. CT,
Monday through Friday (except holidays) 773-889-3087 (phone).

Questions

English and Spanish. Faxes can be received at 773-622-2269 (fax).

Technical Assistance

English only. www.cobra.com (on-line: Frequently Asked Questions).
English and Spanish. productinfo@cobra.com (e-mail).

**For Assistance Outside the U.S.A.
Contact Your Local Dealer**

©2003 Cobra® Electronics Corporation
6500 West Cortland Street
Chicago, Illinois 60607 USA
www.cobra.com

A1 English



Features

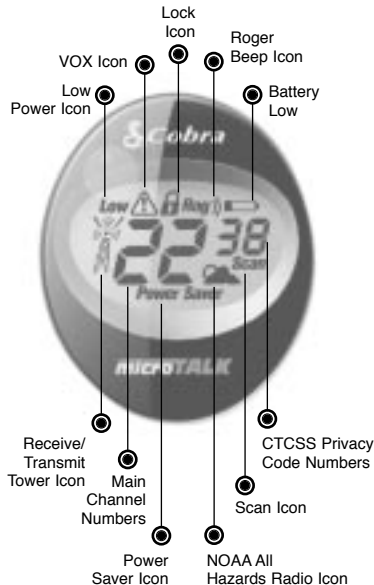
- **Two-Way Radio**
With a range up to five (5) miles (8 km).
- **22 Channels**
Seven shared with FRS/GMRS, seven FRS only, eight GMRS only.
- **38 Privacy Codes**
- **10 Channel NOAA All Hazards Radio**
- **Hands-Free Operation (VOX)**
- **Backlit LCD Display**
- **Scan**
(channel, privacy code)
- **Water Resistant**
- **Speaker/ Microphone Jack**
- **Call Alert**
(10 selectable tones)
- **Lock**
- **Roger Beep**
(selectable On/Off)
- **Battery/ Power Saver**
- **Auto Squelch**
- **Maximum Range Extender**
- **Belt Clip**
- **Wrist Strap**



Important FCC Licensing Information

This radio operates on General Mobile Radio Service (GMRS) frequencies which require a Federal Communications Commission (FCC) license. See page 14 for licensing and other related information.

Backlit LCD Display



Optional Accessories

You can find accessories at your local Cobra® dealer, or in the U.S.A. you can order directly from Cobra.®

Ordering From U.S.

Call 773-889-3087 for pricing or visit www.cobra.com.

For credit card orders: Complete and return this order form to fax number 773.622.2269 or call 773-889-3087 (Press 1 from the main menu) 8:00 a.m. to 6:00 p.m. CT. Monday through Friday.

For Mail or Fax Orders: Complete and return this order form to fax number 773.622.2269 or mail to Cobra® Electronics, Attn: Accessories Dept., 6500 West Cortland Street, Chicago, IL 60707 USA. Make check or money order payable to: Cobra® Electronics.

To order online: Please visit our website www.cobra.com

Name _____

Address (No P.O. Boxes)

City

State/Province	Zip
----------------	-----

Zip Country

Country

Telephone

Credit Card Number

Type: ☐ Visa ☐ Mastercard ☐ Discover Exp. Date

Customer Signature

Item #	U.S. Cost Each	Qty	Amount
Amount Shipping/Handling*	Tax Table	U.S. Subtotal	
\$10.00 or less \$3.00	Wisconsin add 5%	(Tax if Applicable)	
\$10.01-\$25.00 \$5.50	Indiana, Michigan, Ohio add 6%	Shipping/Handling	
\$25.01-\$50.00 \$7.50	California add 7.25%	Total	
\$50.01-\$90.00 \$9.50	Illinois add 8.75%		

\$90.01-\$130.00 ... \$13.50
\$130.01-\$200.00 ... \$16.50
\$200.01 plus 10% of purchase

*For AK, HI and PR add additional \$26.95 for FedEx Next Day or \$10.95 for FedEx 2nd Day. Excludes weekends and holidays shipments. Please allow 2-3 weeks for delivery in the U.S. Prices subject to change without notice.

Caring for Your microTALK® Radio

Your microTALK® radio will give you years of trouble-free service if cared for properly. Handle the radio gently. Keep the radio away from dust. Never put the radio in water or in a damp place. Avoid exposure to extreme temperatures.

Remove Belt Clip



Pull Down Lock Latch



Insert Batteries



Batteries

To Install or Replace Batteries:

1. Remove belt clip by releasing belt clip latch and sliding clip up.
2. Pull down on the **Battery Door Latch** to remove the battery compartment cover.
3. Insert four AAA batteries. (Always use high quality alkaline batteries.) Position batteries according to polarity markings.
4. Replace Battery Compartment cover and belt clip.



See information on page 17 for optional battery pack and desktop charger accessories ordering instructions.



The Basics to Get You Started

Your microTALK® radio is easy to use.

To get started, simply:

1. Press the **Power** button to turn On your radio.
2. Press the **Channel Up** or **Channel Down** button to select a channel.



Both radios must be tuned to the same channel to communicate.

3. Press and hold the **Talk** button while speaking into the microphone.
4. When finished talking, release the **Talk** button and listen for a response.

On/Off Power



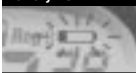
Turning On Your microTALK® Radio

To Turn On Your Radio:

1. Press and hold the **Power** button until you hear a series of audible tones indicating the radio is On.

Your microTALK® radio is now in **Standby Mode**, ready to receive transmissions. The radio is always in **Standby Mode** except when the **Talk**, **Call** or **Mode** buttons are pressed.

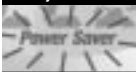
Battery Low



Battery Low

When battery power is low, the Battery Low icon will blink. Your batteries should be replaced or recharged, if using rechargeable batteries.

Battery Save Mode



Auto Battery Save

Your microTALK® radio has a unique circuit designed to extend battery life. If there are no transmissions within ten (10) seconds, the radio will automatically switch to **Battery Save Mode** and Power Saver icon will flash in the display. This will not affect the radio's ability to receive incoming transmissions.

Talk Button



2 inches (5 cm)
From Mouth

Communicating with Another Person

To Talk To Another Person:

1. Press and hold the **Talk** button.
2. With the microphone about two (2) inches (5 cm) from your mouth, speak in a normal voice.
3. Release the **Talk** button when you are finished talking and listen for a response.

You cannot receive incoming calls while pressing the **Talk** button.

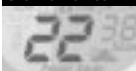


Both radios must be tuned to the same channel to communicate.

Channel Button



Channel Number



Channels

To Select a Channel:

1. With the radio On, select any of the 22 channels by pressing the **Channel Up** or **Channel Down** button.



Both radios must be tuned to the same channel to communicate.

Channels 1 through 7 are shared with FRS/GMRS. Channels 8 through 14 are FRS only. Channels 15 through 22 are GMRS only.



See page 13 for FRS/GMRS frequency allocations and compatibility charts.

Listening



Listening for a Response

When You are Finished Talking:

1. Release the **Talk** button to receive incoming transmissions. Your microTALK® radio is always in **Standby Mode** while the **Talk** or **Call** buttons are not pressed.

Volume Button



Volume

To Adjust the Volume:

1. Press the **Volume Up** or **Volume Down** button.

A double beep sound is used to indicate the minimum and maximum volume levels (L1 through L7).

Volume Level



Call Button

To Alert Another Person That You Are Calling:

1. Press and release the **Call** button.

The other person will hear a two (2) second call tone. You cannot send or receive transmissions during the two (2) second call tone.



See page 12 on how to select between ten (10) call tone settings.

Light/Max Range

**Display Illumination****To Illuminate Your Display:**

1. Press and release the **Light/Max Range** button to illuminate the display for ten (10) seconds.

Auto Squelch/Maximum Range

Your microTALK® radio is equipped with Auto Squelch, which automatically shuts Off weak transmissions and unwanted noise due to terrain, conditions, or if you've reached your maximum range limit.

You can temporarily turn Off Auto Squelch or turn On Maximum Range Extender, allowing all signals to be received and extending the maximum range of your radio.

Light/Max Range

**To Temporarily Turn Off Auto Squelch:**

1. Press the **Light/Max Range** button less than five (5) seconds.

If you hear two (2) beeps, you have turned the Maximum Range Extender On (see below).

To turn Maximum Range Extender On:

1. Press and hold the **Light/Max Range** button for at least five (5) seconds until you hear two (2) beeps which indicates the Maximum Range Extender is On.

To Turn Maximum Range Extender Off:

1. Press and release the **Light/Max Range** button or change channels.

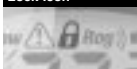
Lock Function

The Lock function locks the **Channel**, **Mode**, and **Power** buttons to prevent accidental operation.

Lock Button



Lock Icon

**To Turn the Lock On or Off:**

1. Press and hold the **Lock** button for two (2) seconds.

A double beep sound is used to confirm your Lock On or Off request. When in **Lock Mode**, the Lock icon will be displayed.

Speaker/Microphone Jack

Your microTALK® radio can be fitted with an external Speaker/Microphone, freeing your hands for other tasks. Contact your local Cobra® dealer or Cobra® directly for optional accessories. Only Cobra® authorized accessories are recommended.

Speaker/Microphone

**To Attach Your Speaker/Microphone:**

1. Open the **Speaker/Microphone** tab on top of your microTALK® radio.
2. Insert the plug into the **Speaker/Microphone** jack.

microTALK® Range

Your microTALK® radio has a range of up to five (5) miles (8 km). Your range will vary depending on terrain and conditions.

Maximum Range



In flat, open country your radio will operate at maximum range.

Buildings and foliage in the path of the signal can reduce the range of the radio.

Reduced Range



Dense foliage and hilly terrain will further reduce the range of the radio.

On FRS channels 8 through 14, your radio automatically switches to low power, which will limit the range the radio can communicate.

Reduced Range



Remember, you can achieve maximum range by using Maximum Range Extender. See page 4 for details.

Scrolling Through the Mode Function

By scrolling through the Mode function, you will be able to select or turn On preferred features of your microTALK® radio. When scrolling through the Mode function, your radio features will be displayed in the same predetermined order:

Mode Button



- Set Privacy Code
- Set NOAA All Hazard Radio Channels
- Set VOX On/Off
- Set VOX Sensitivity Level
- Set Channel Scan
- Set Privacy Code Scan
- Set Call Tones
- ▼ Set Roger Beep On/Off

CTCSS Privacy Codes

CTCSS (Continuous Tone Coded Squelch System) is an advanced tone coding system allowing you to select one of 38 privacy codes to reduce interference from other users on the channel.



If you are using a privacy code, both radios must be tuned to the same channel and privacy code to communicate. Each channel will remember the last privacy code you selected.

Mode Button



Privacy Code



Channel Button



To Select a Privacy Code:

- After selecting a channel, press the **Mode** button until the small numbers next to the channel number flash on the LCD.
- Press the **Channel Up** or **Channel Down** button to select a privacy code. You can hold the **Up** or **Down** button for fast advance.
- When your desired privacy code is displayed:
 - Press the **Mode** button to enter the new setting and proceed to other functions.
 - Press the **Lock** button to enter the new setting and return to **Standby Mode**.
 - Do not press any buttons for 15 seconds to enter the new setting and return to **Standby Mode**.

NOAA* All Hazards Radio Channels

You can use your microTALK® radio to listen to NOAA All Hazards Radio channels transmitting in your area.

Mode Button



Hazards Radio Icon



Channel Button



To Listen to All Hazards Radio Channels :

- Press the **Mode** button until the Weather (All Hazards Radio) icon and the currently selected All Hazards Radio channel are displayed.
- Use the **Channel Up** or **Channel Down** button to change All Hazards Radio channels.
- Weather (All Hazards Radio) icon will continue to be displayed when All Hazards Radio is On. Choose one of the following:
 - Press the **Mode** button to proceed to other functions.
 - Press the **Lock** button to exit All Hazards Radio channel mode and return to **Standby Mode**.

*National Oceanographic and Atmospheric Administration

Voice Activated Transmit (VOX)

In **VOX Mode**, your microTALK® radio can be used “hands-free,” automatically transmitting when you speak. You can set the VOX sensitivity level to fit the volume of your voice and avoid transmissions triggered by background noise.

Mode Button



VOX Icon



Channel Button



To Turn VOX Mode On or Off:

- Press the **Mode** button until the VOX icon flashes on the display. The current On or Off setting is displayed.
- Press the **Channel Up** or **Channel Down** button to turn VOX On or Off.
- Choose one of the following:
 - Press the **Mode** button to enter the selected On or Off setting and proceed to other functions.
 - Press the **Lock** button to enter the selected On or Off setting and return to **Standby Mode**.

Mode Button



VOX Sensitivity Level



Channel Button



To Set the Sensitivity:

1. Press the **Mode** button until the VOX icon flashes and the current sensitivity level is displayed.



The current sensitivity level is displayed with letters "LE" and a number 1 through 5, with 5 being the most sensitive level and 1 being the least sensitive level.

2. Press the **Channel Up** or **Channel Down** button to change the setting.
3. Choose one of the following:
 - a. Press the **Mode** button to enter the selected setting and proceed to other functions.
 - b. Press the **Lock** button to enter the selected setting and return to **Standby Mode**.

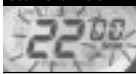
Channel Scan

Your microTALK® radio can automatically scan channels.

Mode Button



Scan Channels



Channel Button



To Scan Channels:

1. Press the **Mode** button until the Scan icon and the channel numbers flash on the display.
2. Press the **Channel Up** or **Channel Down** button to begin scanning channels.



The radio ignores specific privacy codes while scanning channels.

The Scan icon will continue to be displayed when scan is On. Your radio will continue to scan all channels and stop if an incoming transmission is detected. Your radio will remain on that channel for ten (10) seconds.

While setting channel scan, if you do not press any buttons for fifteen (15) seconds your radio will automatically return to **Standby Mode** on the channel or channel/privacy code displayed before you entered Mode Functions.

During An Incoming Transmission, You Can Choose From The Following:

- a. Press and hold the **Talk** button to communicate on that channel. Your radio will remain on that channel and return to **Standby Mode**.
- b. Press the **Channel Up** or **Channel Down** button to resume scanning channels.

If you press the **Talk** button while scanning and not within ten (10) seconds of receiving a transmission, you will transmit on the channel on which you last received a transmission. This will return the radio to **Standby Mode**.

If you do not press any button within ten (10) seconds, your radio will automatically resume scanning channels.

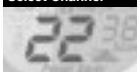
During Scanning (while not receiving a transmission), You Can Choose From The Following:

- a. Press and hold the **Talk** button to communicate on the channel or channel/privacy code that was displayed before you entered Mode Functions or the channel on which, during scanning, you last received a transmission. This will return the radio to **Standby Mode**.
- b. Press the **Mode** button to proceed to set privacy code scan on the channel that was either displayed before you entered Mode Functions or on which, during channel scanning, you last received a transmission (see page 10 for further details).
- c. Press the **Lock** button to return to **Standby Mode** on the channel/privacy code that was displayed before you entered Mode Functions or the channel on which, during scanning, you last transmitted or received.

Privacy Code Scan

Your microTALK® radio can automatically scan the privacy codes (00 through 38) within one (1) channel.

Select Channel



Mode Button



Scan Privacy Codes



Channel Button



To Scan Privacy Codes:

1. While in **Standby Mode**, press the **Channel Up** or **Channel Down** button to choose the channel on which you wish to scan privacy codes.
2. Press the **Mode** button until the Scan icon and the privacy code numbers flash on the display.
3. Press the **Channel Up** or **Channel Down** button to begin scanning privacy codes within the channel you selected.

The Scan icon will continue to be displayed when privacy code scan is On. Your radio will continue to scan privacy codes and stop as an incoming transmission is detected. Your radio will remain on that channel/privacy code for ten (10) seconds.

While setting privacy code scan, if you do not press any buttons for fifteen (15) seconds your radio will automatically return to **Standby Mode** on the channel/privacy code that was displayed before you entered Mode Functions.

During An Incoming Transmission, You Can Choose From The Following:

- a. Press and hold the **Talk** button to communicate on that channel/privacy code. Your radio will remain on that channel/privacy code and return to **Standby Mode**.
- b. Press the **Channel Up** or **Channel Down** button to resume scanning privacy codes.

If you press the **Talk** button while scanning and not within ten (10) seconds of receiving a transmission, you will transmit on the channel/privacy code on which you last received a transmission. This will return the radio to **Standby Mode**.

If you do not press any button within ten (10) seconds, your radio will automatically resume scanning privacy codes.

During Scanning (while not receiving a transmission), You Can Choose From The Following:

- a. Press and hold the **Talk** button to communicate on the channel/privacy code that was displayed before you entered Mode Functions or the channel/privacy code on which, during scanning, you last received a transmission. This will return the radio to **Standby Mode**.
- b. Press the **Mode** button to proceed to other functions.
- c. Press the **Lock** button to return to **Standby Mode** on the channel/privacy code that was displayed before you entered Mode Functions or the channel/privacy code on which, during scanning, you last transmitted or received.

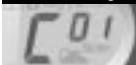
10 Call Tone Settings

You can choose between ten (10) different call tone settings to transmit a unique call alert.

Mode Button



Call Tone Setting



Channel Button



To Change a Call Tone Setting:

1. Press the **Mode** button until the letter "C" and the current call tone number (1 through 10) is displayed. The current call tone will sound for one (1) second.
2. Press the **Channel Up** or **Channel Down** button to hear the other call tone settings.
3. Choose one of the following:
 - a. Press the **Mode** button to enter the new setting and proceed to other functions.
 - b. Press the **Lock** button to enter the new setting and return to **Standby Mode**.

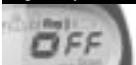
Roger Beep Confirmation Tone

Your listener will hear an audible tone when you release the **Talk** button. This alerts the other party that you are finished talking and it is **OK** for them to speak. This feature can be turned On or Off.

Mode Button



Roger Beep Off



Channel Button



To Turn Roger Beep On or Off:

When turning On your microTALK® radio for the first time, Roger Beep will be On.

1. Press the **Mode** button until the Roger Beep icon flashes. The current On or Off setting is displayed.
2. Press the **Channel Up** or **Channel Down** button to select Roger Beep On or Off.
3. Choose one of the following:
 - a. Press the **Mode** button to enter the new setting and proceed to other functions.
 - b. Press the **Lock** button to enter the new setting and return to **Standby Mode**.

The setting you select will be saved when you turn your radio Off and On again. When the Roger Beep is On, the Roger Beep icon will be displayed.

General Specifications

A. FRS/GMRS Frequency Allocation and Compatibility

Important: Please note that Cobra® GMRS models with 15 channels may designate different channel numbers for the same frequency. For example, a Cobra® 15 channel GMRS model would need to be tuned to channel 11 in order to communicate with a 22 channel GMRS tuned to channel 15. Please refer to the chart below for channel/frequency number compatibility.

A = Channel No. For 22 Channel GMRS Models

B = Channel No. For 15 Channel GMRS Models

C = Type of Radio Service

D = Frequency in MHz

E = Power in Watts

A	B	C	D	E
1	1	FRS/GMRS	462.5625	1.0
2	2	FRS/GMRS	462.5875	1.0
3	3	FRS/GMRS	462.6125	1.0
4	4	FRS/GMRS	462.6375	1.0
5	5	FRS/GMRS	462.6625	1.0
6	6	FRS/GMRS	462.6875	1.0
7	7	FRS/GMRS	462.7125	1.0
8	FRS	467.5625	0.5	
9	FRS	467.5875	0.5	
10	FRS	467.6125	0.5	
11	FRS	467.6375	0.5	
12	FRS	467.6625	0.5	
13	FRS	467.6875	0.5	
14	FRS	467.7125	0.5	
15	11	GMRS	462.5500	1.0
16	8	GMRS	462.5750	1.0
17	12	GMRS	462.6000	1.0
18	9	GMRS	462.6250	1.0
19	13	GMRS	462.6500	1.0
20	10	GMRS	462.6750	1.0
21	14	GMRS	462.7000	1.0
22	15	GMRS	462.7250	1.0

B. Receiver

	Unit	Nominal
1. Sensitivity		
For 12 DB SINAD	dBm	-121
For Call Signal Detection	dBm	-121
2. Max. Audio Output		
@10% THD	mW	200
3. Max. S/N Ratio		
@ 1mV RF Input	dB	50
4. Squelch		
a) Sensitivity	dBm	-121
b) Attack Time	mS	150
c) Closing Time	mS	200
5. Audio Frequency Response		
@ 300 HZ	dB	-3
@ 2500 HZ	dB	-10
6. Signal Displacement BW	+/-KHZ	5
7. Adjacent Channel Rejection	dB	40
8. Intermodulation Rejection	dB	65
9. Spurious Response Rejection	dB	55

C. Transmitter

	Unit	Nominal
1. Power		
GMRS	W	1
FRS Only	mW	500
2. Carrier Frequency Stability	±Hz	500
3. Modulation Limiting	KHz	2.5
4. Carrier Attack Time	mS	80
5. Audio Frequency Response		
@ 300 HZ	dB	-12
@ 2500 HZ	dB	+6
6. Audio Distortion	%	3
7. Hum Noise	dB	30
8. Transient Frequency Behavior		
a) TX On	mS	30
b) TX Off	mS	5

D. Power Supply

	Unit	Nominal
1. Battery Life (5:5:90 RATIO)		
With Alkaline Batteries	HR	24
2. Battery Operating Range	V	4.2 - 6.0

Nothing comes close to a Cobra®

IMPORTANT NOTICE: FCC LICENSE REQUIRED

This two-way radio operates on GMRS (General Mobile Radio Service) frequencies which require an FCC (Federal Communications Commission) license. A user must be licensed prior to operating on channels 1 through 7 or 15 through 22, which comprise the GMRS channels of this radio. Serious penalties could result for unlicensed use of GMRS channels, in violation of FCC rules, as stipulated in the Communications Act's Sections 501 and 502 (amended).

Licensed users will be issued a call sign by the FCC, which should be used for station identification when operating this radio. GMRS users should also cooperate by engaging in permissible transmissions only, avoiding channel interference with other GMRS users, and being prudent with the length of their transmission time.

For licensing information and application forms, please call the FCC Hotline at 800-418-FORM. Request form #159 and form #605. Questions regarding the license application should be directed to the FCC at 888-CALL-FCC. Additional information is available on the FCC's website at www.fcc.gov.

Safety Information for microTALK® Radios

Your wireless handheld portable transceiver contains a low power transmitter. When the Talk button is pushed, it sends out radio frequency (RF) signals. The device is authorized to operate at a duty factor not to exceed 50%. In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless devices.

Important:

FCC RF Exposure Requirements: For body-worn operation, this radio has been tested and meets the FCC RF exposure guidelines when used with Cobra® accessories supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Use only the supplied antenna. Unauthorized antennas, modifications, or attachments could damage the transmitter and may violate FCC regulations.

Normal Position:

Hold the transmitter approximately 2 inches from your face and speak in a normal voice, with the antenna pointed up and away.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Warnings: Replacement or substitution of transistors, regular diodes or other parts of a unique nature, with parts other than those recommended by Cobra® may cause a violation of the technical regulations of part 95 of the FCC Rules, or violation of type acceptance requirements of part 2 of the Rules.

Product Service Questions

If you have any questions about operation or installing your new Cobra® product, or if you are missing parts...

Please call Cobra® first! DO NOT RETURN THIS PRODUCT TO THE STORE! See customer service on page A1.

For Products Purchased in the U.S.A.

If your product should require factory service, please call Cobra® first before sending your radio. This will ensure the fastest turn-around time on your repair. You may be asked to send your radio to the Cobra® factory. It will be necessary to furnish the following to have the product serviced and returned.

- 1) For Warranty Repair include some form of proof-of-purchase, such as a mechanical reproduction or carbon of a sales receipt. If you send the original receipt, it cannot be returned;
- 2) Send the entire product;
- 3) Enclose a description of what is happening with the radio. Include a typed or clearly printed name and address of where the radio is to be returned;
- 4) Pack radio securely to prevent damage in transit. If possible, use the original packing material;
- 5) Ship prepaid and insured by way of a traceable carrier such as United Parcel Service (UPS) or First Class Mail to avoid loss in transit to Cobra Factory Service, Cobra Electronics Corporation, 6500 West Cortland Street, Chicago, Illinois 60707 USA;
- 6) If the radio is in warranty, upon receipt of your radio it will either be repaired or exchanged depending on the model.

Please allow approximately 3 – 4 weeks before contacting Cobra® for status. If the radio is out of warranty, a letter will automatically be sent informing you of the repair charge or replacement charge. If you have any questions, please call 773-889-3087 for assistance.

For products purchased outside the U.S.A.

Please contact your local dealer for product service information.



Limited 1-Year Warranty

For Products Purchased in the U.S.A.

Cobra® Electronics Corporation warrants that its Cobra® GMRS Radios, and the component parts thereof, will be free of defects in workmanship and materials for a period of one (1) year from the date of first consumer purchase. This warranty may be enforced by the first consumer purchaser, provided that the product is utilized within the U.S.A. Cobra® will, without charge, repair or replace, at its option, defective GMRS radios, products or component parts upon delivery to the Cobra® Factory Service department, accompanied by proof of the date of first consumer purchase, such as a duplicated copy of a sales receipt. You must pay any initial shipping charges required to ship the product for warranty service, but the return charges will be at Cobra®'s expense, if the product is repaired or replaced under warranty. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Exclusions: This limited warranty does not apply: 1) To any product damaged by accident; 2) In the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs; 3) If the serial number has been altered, defaced, or removed; 4) If the owner of the product resides outside the U.S.A.

All implied warranties, including warranties of merchantability and fitness for a particular purpose are limited in duration to the length of this warranty. Cobra® shall not be liable for any incidental, consequential or other damages; including, without limitation, damages resulting from loss of use or cost of installation. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

For products purchased outside the U.S.A.

Please contact your local dealer for warranty information.