



# User Manual



HD SMART TERMINAL STB

A8E

# Content

|                            |     |
|----------------------------|-----|
| General information.....   | P1  |
| Main features .....        | P2  |
| For your safety.....       | P3  |
| Unpacking .....            | P6  |
| RCU .....                  | P7  |
| Front Panel .....          | P9  |
| Real Panel .....           | P10 |
| Installation.....          | P11 |
| System and activation..... | P13 |
| Update .....               | P15 |
| Troubleshooting .....      | P19 |

## **General information**

Smart Internet TV is a high-end entertainment equipment of modern family life, which combines high-definition television, network television, local audio and video playback, entertainment, games, news, stock quotes, life service, multi-screen interactive functions into one, its depth customized TV operating system, a delicate UI design, personalized user experience and a wealth of boutique applications to meet your pursuit of high quality of life, and will give you a fashion, technology, convenient new TV experience.

# General information

## Main Features

- Vmx player includes 67 Internet channels from multiple countries;
- Web browser and a multitude of applications;
- Support 1080p, with HDCP copy protection as well as PAL and NTSC that can switchover automatically;
- Video decoder supporting Dvix、H.264、MPEG-1/2/4(ASP)、VC-1、WMV3、XviD
- Audio decoder supporting MPEG 1/2/2.5, Audio Layer 1/2/3, WMA Version 7, 8, 9, PCM, IMA-ADPCM, MS-ADPCM, U-Law, Vorbis, Flac, ALAC, APE, AAC-LC, AAC-HE(AAC+), AC-3

# General information

## For Your Safety



To avoid electric-shock hazards, do not open the cabinet, refer servicing to qualified personnel only.



Keep the receiver away from flower vases, tubs, sinks, etc., in order to avoid damaging the equipment.

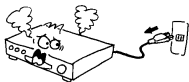


Do not expose the receiver under the sunlight. And keep it away from the heat source.



Do not block ventilation holes of the Receiver so that air can circulate freely.

# General information



When the abnormal phenomenon occur, you should cut off the power immediately.



Do not touch the receiver during thunder, since that might create electric-shock hazards.

## FCC STATEMENT

1.This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2)This device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

## General information

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, Human proximity to the antenna shall not be less than 20cm(8 inches) during normal operation.

# General information

## Unpacking



|                             |                   |
|-----------------------------|-------------------|
| 1. Receiver ×1              | 5. HDMI cable ×1  |
| 2. Remote Control ×1        | 6. User manual ×1 |
| 3. AAA batteries ×2         | 7. AV cable ×1    |
| 4. External power supply ×1 |                   |

# General information

## RCU



| Key        | Function                                                                                      |
|------------|-----------------------------------------------------------------------------------------------|
|            | Standby On/Off                                                                                |
|            | When watching a channel, mute the sound                                                       |
| 0~9        | Enter number of the required menu item or select a channel number to watch                    |
| BACK       | Switches back to previous channel                                                             |
| EPG        | Call up the EPG (Electronic Program Guide)                                                    |
| FAV        | Displays the favorite grouplist                                                               |
| RADIO      | Switch to radio mode                                                                          |
| INFO       | Show information of the current channel                                                       |
| MENU       | Press this key one time to run menu onscreen                                                  |
| HOME       | Enter into launcher screen                                                                    |
| ▲ ▼        | When watching a channel, change channels or move to the next higher or lower item in the menu |
| ◀ ▶        | When watching a channel, adjust the volume or move to the left or right item in the menu      |
| OK         | Confirm                                                                                       |
| CH+, CH-   | Adjust the channel                                                                            |
| VOL+, VOL- | Adjust the volume                                                                             |

The picture is only for reference, please make the object as the standard.

# General information

| Key         | Function                                       |
|-------------|------------------------------------------------|
| GAME        | Enter into games                               |
| PROMO       |                                                |
| LANG        | Cycle through additional language audio tracks |
| SUBTITLE    | Cycle through subtitle tracks                  |
| ACCOUNT     | Enter into account settings                    |
| HELP        | Enter into some help pages                     |
| INTERACTIVE |                                                |

# General information

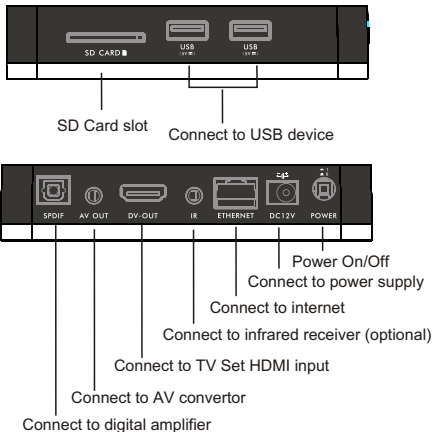
## Front Panel



The picture is only for reference, please make the object as the standard.

# General information

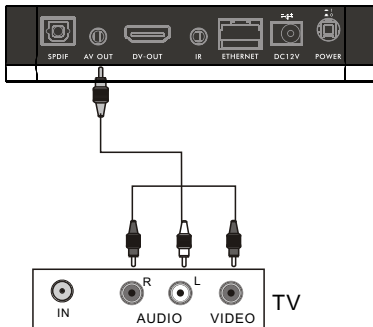
## Rear Panel



The picture is only for reference, please make the object as the standard.

# Installation

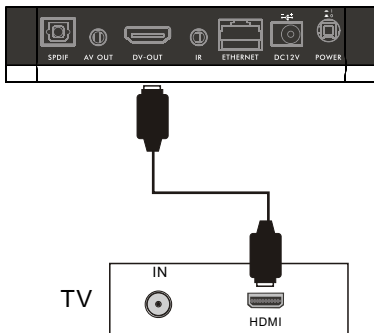
## Connecting to TV using AV cable



The picture is only for reference, please make the object as the standard.

# Installation

## Connecting to TV using HDMI support



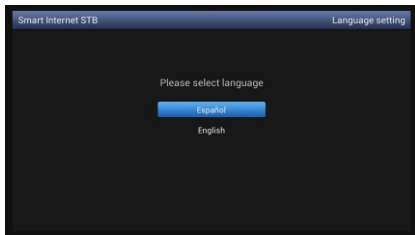
The picture is only for reference, please make the object as the standard.

# Menu Operation

## System activation

### 1.Language setting

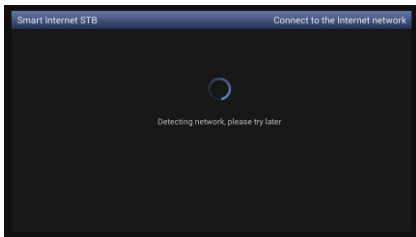
Click the language button to choose between Spanish and English.



# Menu Operation

## 2.Ethernet connection

Connect the Ethernet cable to the box. And in this step it will detect the connecting status and inform you.



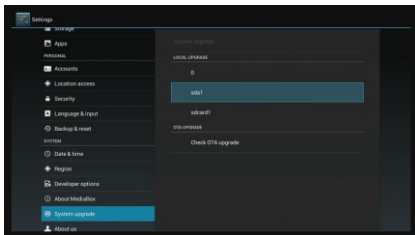
# Menu Operation

## 3. Update:

Keep your box with the latest version and enjoy the latest features. Turn to the system update item in settings. Here are two ways to update your box:

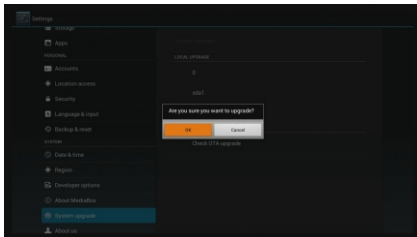
### 1. Upgrade by USB disk

Insert a USB disk with the latest firmware, click your USB disk.



# Menu Operation

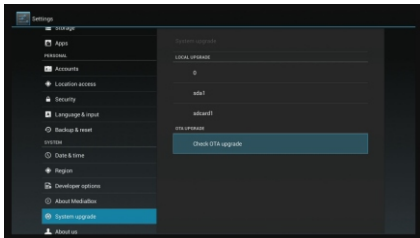
Then choose Ok in this pop-up window:



# Menu Operation

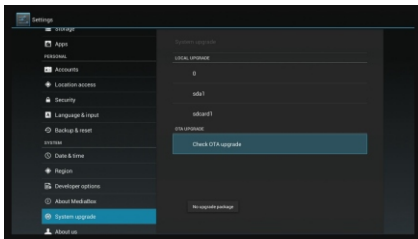
## 2. Upgrade by OTA

Clicking “Check OTA upgrade” will upgrade system automatically.



# Menu Operation

If the OTA update shows following message then you don't need to do update operation.



# Troubleshooting

## ● No power

1. Please check the main cable which is plugged into the power socket, when the  light shows green which means is turned on and red means is on standby.
2. If there is still no power, please retry to plug into the power socket.

## ● No sound

1. Please check whether it is kept in the home menu, as there is no sound in the home menu.
2. If music is playing press "Vol+" to see if the volume was too quite or in mute.
3. Please check if the connection for Audio cable is fine.

# Troubleshooting

- **Blank Screen or Pictures showed abnormal**

1. Please check whether the AV Cable or HDMI cable connected is fine.
2. Please check whether the input mode of system or TV is set up correctly.

- **The RCU is not working**

1. Battery might be empty or incorrectly aligned.
2. Please check whether adjusting the distance and angle improves signal strength.
3. Please check whether there is a strong light source nearby as this might conflict with the infrared signal.