



# Quick start guide

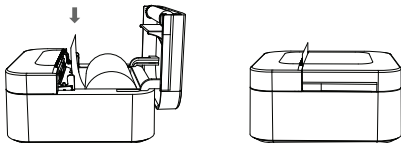
快速入门指南

Model/型号:D1PRO



## 首次使用

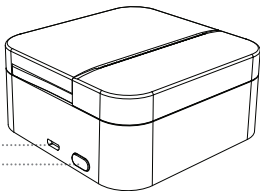
请将纸仓盖打开，将打印纸放到打印机上方，合上纸仓盖后，打印纸露出打印机一小段，如图所示：



⚠ 打印纸只有一面能打印，请正确摆放打印纸的方向。

# 产品介绍

- ① USB-C充电口
- ② 电源键  
长按3秒开/关机



## 电源指示灯状态

绿灯常亮: 开机/待机/充电完成/蓝牙连接成功

红灯常亮: 充电中/缺纸/过热/开盖

蓝灯常亮: 蓝牙连接成功

# APP下载与设置

## APP下载

应用商店搜索“**叮当同学**”或扫下方二维码下载



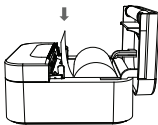
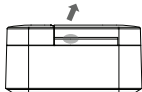
扫描二维码下载

## 设置

双击电源键，打印机会打印出绑定设备的二维码；通过App添加设备扫一扫，扫描二维码即可连接打印机  
(注意：请勿在手机蓝牙设置里搜索连接蓝牙打印机)

**开机状态，连续点击6下电源键，校准标签纸。**

## 耗材更换



- ① 开盖：如图看箭头方向，将纸仓盖往上拉，即可开盖
- ② 耗材：参照图所示方向，将纸的热敏面与热敏头在同一面上

## 安全与注意事项

- ① 本产品内置锂电池，请勿在温度高于40°C的环境下使用，请勿靠近明火与其他热源，请勿在炽热的阳光下放置，如无人、封闭的汽车内；
- ② 儿童请在成人监管下充电和使用，充满电后请确保及时拨出充电线，以防过热短路或触发火灾。
- ③ 请勿将产品置于火中或水中，以免电池短路或造成火灾或者灼伤；
- ④ 工作温度范围为0°C到40°C，请不要在所建议的温度范围以外操作；

△ 请避免直接接触打印头以免损伤，特别是打印后请勿立即直接触碰打印头，以防过热烫伤。

## “三包” 服务政策（中国大陆地区）

出现非人为损坏的外观问题或性能故障，享有国家规定的三包服务。

消费者自签收之日起：

- 7日内，可退货更换或维修；
- 15日内，可更换或维修；
- 1年内，可免费维修。

## 不符“三包” 服务范围

- 因不可抗力造成的损坏；
- 未经授权的维修/拆装等；
- 长期（约3个月）未充电可能导致电池自然耗尽，无法激活充电的。

## 警告

- 本产品出厂标配不包含电源适配器，若使用电源适配器充电，应购买使用获得CCC认证且满足标准的5V/1A电源适配器。
- 本产品为专业产品，请使用原厂型号电池，如更换使用非原厂型号电池或用错误型号电池会有爆炸风险，务必按照说明处置用完的电池。

# 故障排除指南

## 1. 打印机只送纸，没有打印内容

检查打印纸是否反装；

如果没有，打印自检页并检查；

如果无法打印自检页，则表明打印机出现故障；

如果自检页面正确，请检查纸张或应用程序。

## 2. 打印模糊

检查默认值打印密度以获得最佳打印效果；

如果打印有水平线或只能打印部分内容，请检查打印头是否堵塞并用酒精清洗；

如果打印质量不好，请使用原厂纸张系列。

## 3. 缺纸错误提示

检查打印机纸张是否用完；

如果有纸，请确保机盖是否正确锁定（活页可能导致打印输出移位或纸张检测失败）。

## 4. 打印时意外停止

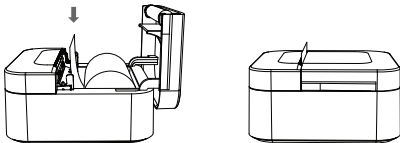
为了保证打印机的可靠性，设计了多重保护指令；

打印机将因缺纸、数据错误、温度过高或电池电量不足而停止工作；

请根据应用程序上的提示分析问题。

## First time using

Please open the paper compartment cover and put the printing paper on top of the printer. After closing the paper compartment cover, the printing paper will expose a short section of the printer, as shown in the figure:



⚠ Only one side of the printing paper can be printed. Please place the printing paper in the correct direction.

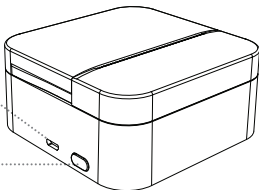
## Warnings

This product does not include a power adapter, if you use a power adapter to charge, you should purchase the use of certified and meet the standards of the 5V/1A power adapter. This product is a professional product, please use the original type of battery, such as replacement of the use of non-original type of battery or the use of the wrong type of battery will have the risk of explosion, be sure to dispose of the battery according to the instructions used up!



## Product introduction

- ① USB-C .....
- ② Power button .....  
Long press for 3 seconds to  
turn on/off



## Power indicator status

Steady green light: power on/standby/charge completed  
/bluetooth connection successful

Red light is always on: charging/out of paper/overheat-  
ing/opening the cover

Flashing red: low battery will cause light printing effect, please  
charge in time

# App download and settings

## Mobile Download

Search “**Luck Jingle**” in the App Store



iOS



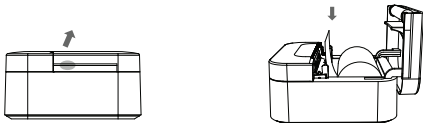
Android

## Settings

Double-click the power button, the printer will print out the QR code of the bound device; add a device through the App and scan the QR code to connect to the printer  
(Note: Do not search for Bluetooth printer connection in the Bluetooth settings of the iphone)

In the startup state, click the power button six times to calibrate the label

## Replacement of consumables



- 1 Open the cover: see the direction of the arrow as shown in the figure, and pull the paper compartment cover up
- 2 Consumables: as the arrow shown, put the heat sensitive surface of the paper on the same side as the thermal print head

## Safety and precautions

- 1 There is a built-in lithium battery, please do not use it in the environment with temperature higher than 40 °C ; keep away from fire and other heat sources, and do not place it in the hot sun, such as closed car;
- 2 Children should be charged and used under the supervision of adults. After full charge, please make sure to pull out the charging cable in time to prevent overheating, short circuit or fire;
- 3 Do not put the product in fire or water to avoid battery short circuit or fire or burn;
- 4 The operating temperature range is 0°C to 40°C , please do not exceed the recommended temperature range.

# Trouble shooting guide

## ❶ If there is no printout the paper when printing

Check the paper is loaded in right direction;

If it is in the right direction print the self-test page and check;

If the self-test page cannot be printed, the printer is malfunctioning;

If the self-check page is correct, check the paper or App.

## ❷ Print blurry

Check the default print density for the best print results;

Check if there are horizontal lines or only part of the content can be printed;

Check to see if the print head is blocked and clean it with alcohol;

If the print quality is not good, please use the original paper series.

## ❸ A paper shortage error message is displayed

Check the printer is out of paper or not ;

If there is paper inside ,make sure the cover is locked correctly (loose pages may cause the printout to shift or Paper detect failed).

## ❹ Printing stops unexpectedly

In order to ensure the reliability of the printer, multiple protection instructions are designed;

The printer will stop working due to lack of paper, data errors, excessive temperature, or low battery power;

Follow the prompts on the application to analyze the problem.

## FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation

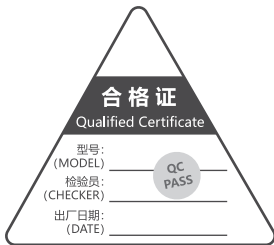
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirements

The device can be used in portable exposure condition without restriction.



[www.luckjingle.com](http://www.luckjingle.com)

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