optimum ▶ stream

# Stream

# Quick Reference Guide

**Please read the user manual before operating the TV box**

# Safety instructions

❖ Please keep the product in horizontal position. Do not put any heavy stuff on the top of the TV box.

❖ Please use the power adapter provided by the manufacturer, do not use the damaged power cord or plug.

❖ Please avoid to touch the power adapter with wet hands.

❖ Please do not disassemble or modify the TV box by yourself to avoid electric any shock or damage.

❖ Please keep the TV box away from any heat sources to avoid damage. Keep the device in a dry and well-ventilated area away from dust that could cause fire or electric shock

❖ Please promptly turn off and unplug the device power adapter if the device emitting smoke or any unpleasant odor.

❖ Please unplug the device's power adapter when not in use for long periods of time.

## Accessory List

Please open the package and check the following accessories:

TV Box   x1Remote Control x1      Power Adapter x1

HDMI Cable x1            User Manual x1
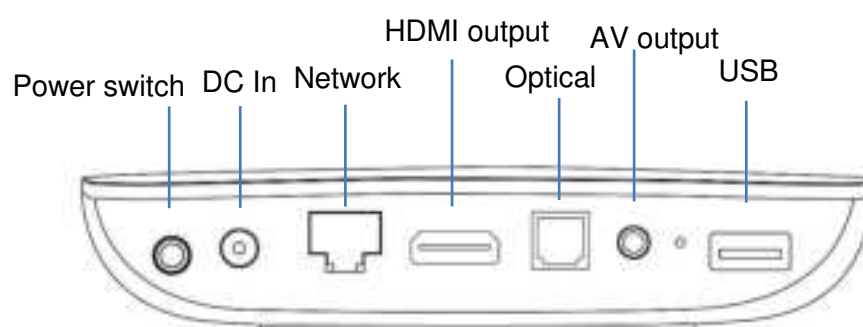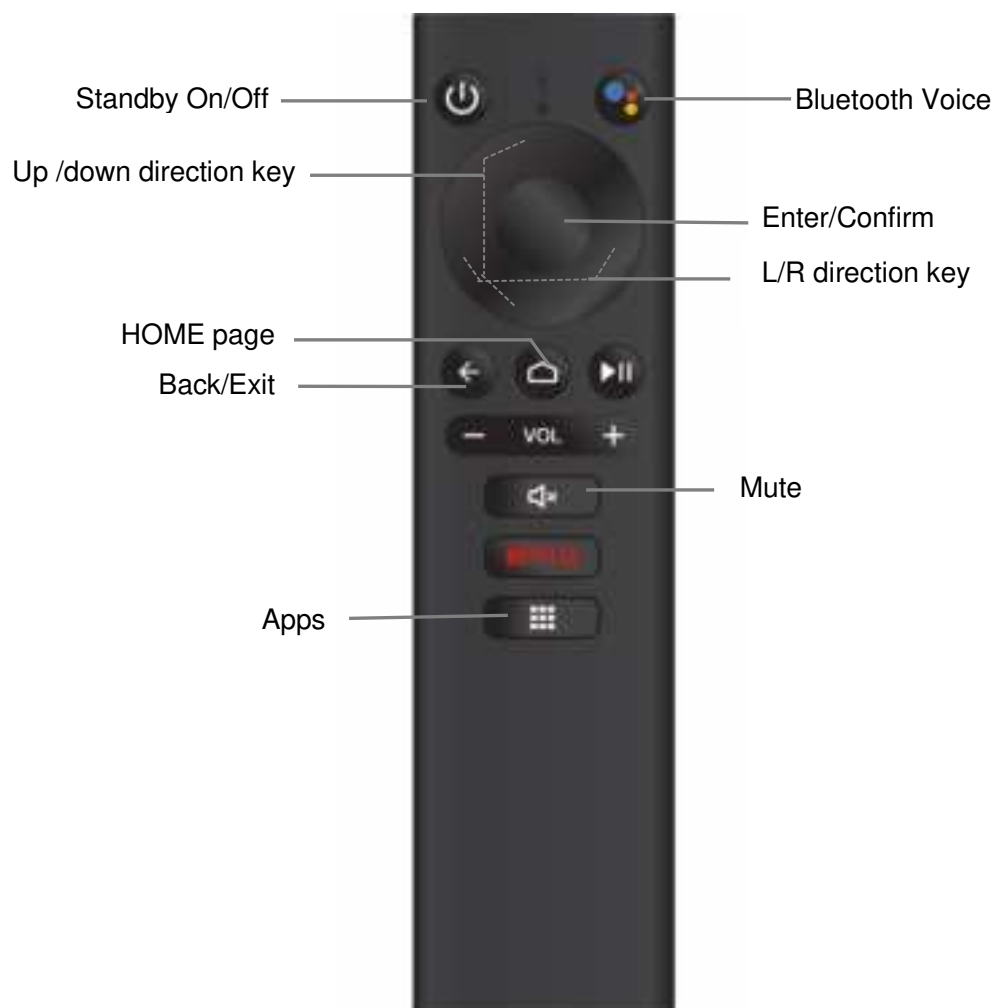
# Hardware Structure

## ●Front Panel

## ●Left Panel

## ●Right Panel

## ●Back Panel

Power switch　DC In　Network　HDMI output　Optical　AV output　USB

# Remote Control

Standby On/Off ———

Up /down direction key ———

——— Bluetooth Voice

——— Enter/Confirm

——— L/R direction key

HOME page ———
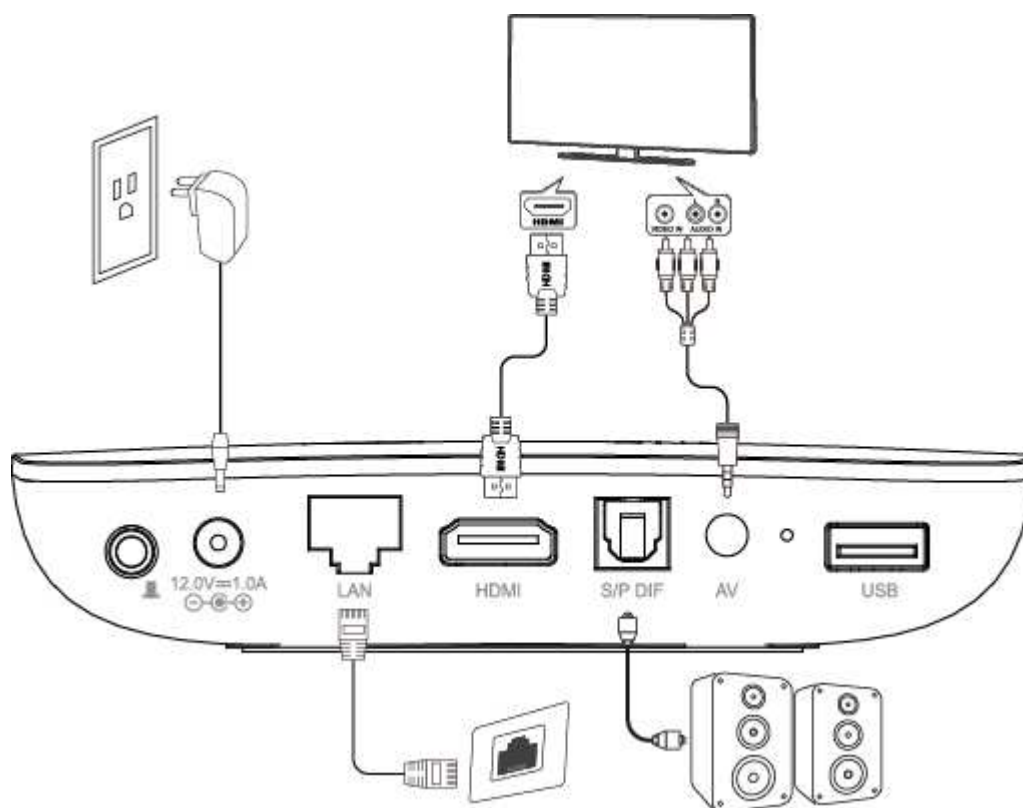Back/Exit ———

——— Mute

Apps ———

## Instructions

- **Indicator Light:**Pressed any keys and indicator light flashes and the indicator will flashes quickly when the voltage is low;
- **Bluetooth Pairing:**Pressed the *"OK"* and*"Mute"*keys together on your Remote Control for 10 seconds;
- **Voice Search:**Press the "Bluetooth Voice" key to start talking what you want to search

## SystemConnection

Please refer to below instructions to connect TV, Power, Network and other devices.

---

*Note: Please turn off all equipment before connecting (such as TV Box and TV power.)*

---

- ● **Rear Panel Connection**



*Step1: Connection with TV*

Connect HDMI /AV cable to HDMI /AV port of the TV box and TV set.

*Step2: Connection with network*

Use the Ethernet cable to connect LAN port of TV box and Ethernet or router port of home broadband network.

*Step3: Connection with Power*

Connect the power adapter to the TV box. After power is on, it can start automatically.

---

*Note: Before powering on, Please switch the signal input of the TV to correct source.*

---

## Technical Specifications

| CPU | ARM Quad 64-bit Cortex-A53 |
|---|---|
| **Android OS** | Android 9.0 |
| **Video output** | HDMI2.1, AV |
| **Video format** | H.265 10-bit ,VP9 Profile2,AVS2-P24K*2K@60fps; H.264 AVC/MVC 4K*2K@30fps; MPEG1/2/4 ASP;VC-1;RealVideo8/9/10 and other video formats |
| **Audio format** | AAC, WAV, MP3 and other audio formats |
| **Photo format** | JPG, BMP, PNG and other photo formats |
| **Network** | Wi-Fi 2.4GHz/5.0GHz 802.11 a/b/g/n/ac |
| | RJ45 Interface 10M/100M adaptive |
| **Operation temperature** | 0℃~40℃ |
| **Power** | Input: AC100-240V 50/60Hz |
| | Output: DC 5V/2A |
| **Power consumption** | <8W |

## Troubleshooting

| Issue | Possible reason | Solution |
|---|---|---|
| **No display after power on** | The power cord is not properly connected. | Make sure the device is connected to power and voltage is normal. |
| **TV has images but no sound** | Audio cable is not connected | Re-connect the Audio cable |
| | TV Box is MUTE | Please press mute button to restore volume |
| | Audio setting is abnormal | Please enter the audio and video Settings menu, select the appropriate sound channel and language |
| | Volume is too low | Turn up the volume |
| **Fail to connect to** network | Ethernet cable is not properly connected | Please reconnect the cable. |
| | Wi-Fi is turned off or the signal is too weak | Please restart the Wi-Fi or adjust the position of the device to the router. |
| **Remote Control Failure** | Remote control is not in the correct direction | Please aim the remote's sensor at the front panel's sensor and try again and make sure there are no obstructions blocking between the remote and TV box |
| | Remote control voltage is too low | Please replace batteries |
| | Remote control is broken | Please send it to the local maintenance station for checking |

# FCC ID: 2AW68-DV8555

## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The WLAN function for this device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.