

# K50 Smart Wi-Fi Doorbell Camera

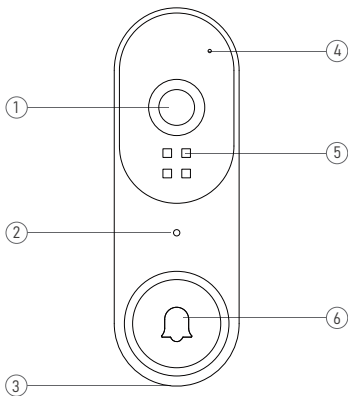


Scan the code  
to view the user manual



User Manual 1.0 - USB Version

## Features



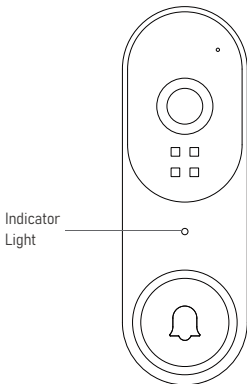
- 1. Wide-angle Lens
- 2. Indicator Light
- 3. Speaker

- 4. Microphone
- 5. Infrared Lights
- 6. Doorbell Button

## In the box

- 1. 1080p Doorbell Camera
- 2. Mounting Bracket Removal Tool
- 3. User Manual
- 4. Wireless Chime

## Indicator light



### Flashing WHITE

The device is disconnected from Wi-Fi. It will attempt to reconnect automatically. If it fails, please reset the device and pair it again in the app.

### Solid WHITE

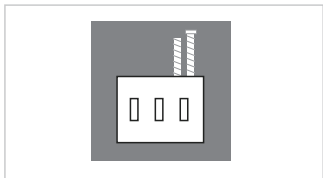
The device is recording.

## Setup requirement

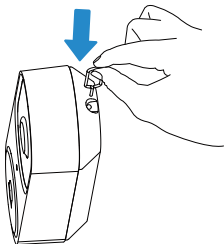
Standard doorbell system or transformer with 7-24 VAC, 40VA max, 50/60Hz or 7-24VDC, 0.5A, 12W

## Install your doorbell

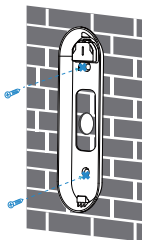
1. Turn off power to your doorbell at the breaker.  
Remove your existing doorbell button.



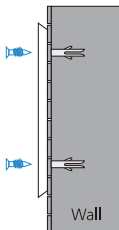
2. Remove the mounting bracket by inserting the mounting bracket removal tool into the hole at the top of the doorbell. Push in until the bracket slides off.



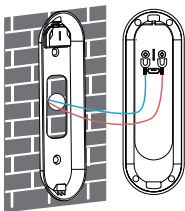
3. Position the mounting bracket on the wall, threading the wires through the hole in the center.



4. If you're installing your doorbell on a masonry surface like brick or concrete, you'll need to drill holes for the provided anchors. If you're installing on wood or siding, you don't need the anchors, so you can skip the step. Use a drill bit to make holes for your anchors. Insert the anchors into the holes. You should be able to push them into position, but you can use a hammer if necessary. Secure the mounting bracket to the wall.

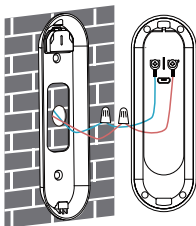


5. Connect the doorbell wires to your doorbell. Loosen both screws on the back of the doorbell. Wrap the wires behind the screws and then screw them tight. It doesn't matter which wire connects to which screw as long as both wires have a secure connection and they aren't touching each other.

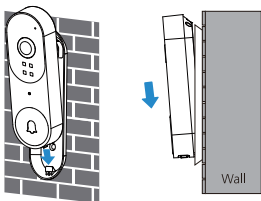


If your doorbell wires are too short to reach, use the included wire extenders and secure them with the provided wire nuts. Ensure the wire ends align, then cover them with a wire nut. Twist the wire nut clockwise to secure the wires together.

Alternatively, you can wrap the wire ends with the included taps.



6. Snap the doorbell onto the mounting bracket by slotting it in at the bottom and then clicking it into locate.



7. Turn the power back on at the breaker. You'll know the doorbell is properly wired when the indicator light turns on.

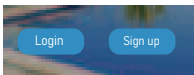
## Create an account in the app

1. Scan the QR code provided or search for app in the Apple App Store or Google Play. Then download and install the app.

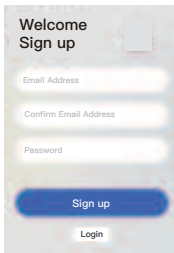


Android/iOS  
App Download

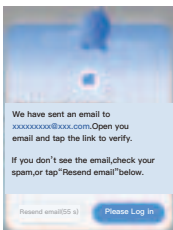
2. Open the app on your cellphone and tap Sign up.



3. Enter your email address, set a password, and tap Sign up.

A mobile app sign-up screen with a light gray background. At the top left, the text "Welcome Sign up" is displayed in a bold, black font. To the right of this text is a square placeholder for a profile picture. Below the header, there are three white input fields with rounded corners, each containing a placeholder label: "Email Address", "Confirm Email Address", and "Password". At the bottom of the form, there is a large, rounded blue button with the text "Sign up" in white, and a smaller, rounded white button with the text "Login" in black.

4. After activating your account with the email link, log in to the app using your email and password.

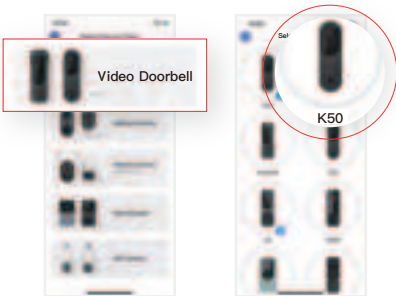


5. Re-open the app, enter your email address and password, and tap Log in.



## Set up your Doorbell in the app

1. Open the app and sign in to your account.
2. To add your camera, tap the Add device icon (+).
3. Choose Video Doorbell and then select the **K50 model**.

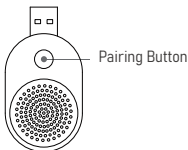


4. Press and hold the doorbell button until the red light starts flashing. You will hear Entering pairing mode.
5. The device supports only the 2.4GHz Wi-Fi network. Navigate to your cellphone's Wi-Fi settings, connect to a 2.4GHz Wi-Fi network, and tap "Yes." (Note: 5GHz Wi-Fi is not supported).
6. For Connection Setup: Select your 2.4GHz Wi-Fi network name, input the password.
7. Tap Confirm.
8. Use the device's camera to scan the QR code on your phone.
9. Once you hear Device registration successful, you are all set.

## Set up your wireless chime

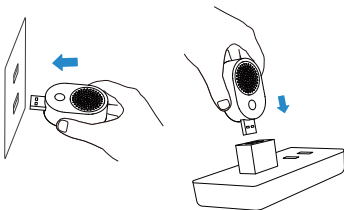
Connect the doorbell camera to the wireless chime and receive an instant alert in your home when someone rings the doorbell. The chime plugs into any USB port, allowing you to position it anywhere in your home.

### Wireless Chime



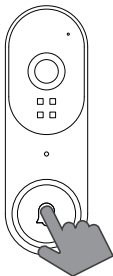
#### 1. Plug the chime into a USB port and press the pairing button

Before beginning the setup process, ensure that your video doorbell is connected to your phone. Then, plug the chime into a USB port and press the pairing button.



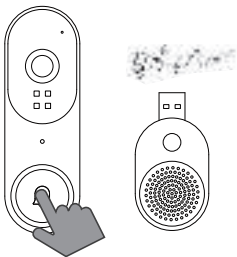
## 2. Set up your wireless chime

Press the doorbell button to pair it with the chime.



## 3. Press the doorbell button

Press the doorbell button again to verify that the chime and doorbell are working properly.




Please note that the volume of the chime is not adjustable.

## Frequently asked questions

### 1. How can I share the device with family members?

Open the app and tap on Settings. From there, you can share the device via QR code or email, and even transfer ownership of the device. The new user must first download the app and create their own account.

### 2. Why can't I change the settings?

Only the owner account  can change settings, delete videos, and share the device. Shared accounts do not have these options.

### 3. How many users can view the device at the same time?

The owner account can share the device with up to 8 other accounts. Up to 3 users may view the video feed at once, but only 1 user can use the intercom.

### 4. Is the 5GHz Wi-Fi supported?

No, the camera only works with 2.4GHz Wi-Fi. Please separate two Wi-Fi bands by giving the 2.4 GHz and 5 GHz networks each a unique separate SSID (network name). Then connect your device to the 2.4GHz Wi-Fi.

### 5. Why is my Wi-Fi signal weak?

Your camera may be too far from your wireless router, or there may be obstructions reducing signal strength. You might want to reposition your router or get a signal extender/repeater.

## 6. Why is the device offline?

The camera being offline means it is disconnected. There could be a few reasons for this:

- 1) The camera has run out of power. You will need to recharge it.
- 2) The Wi-Fi signal is weak, causing disconnection. Please improve your Wi-Fi signal and reconnect the device.
- 3) If the Wi-Fi is unstable, the device might go offline or experience interruptions frequently. You can try restarting the router and reconnecting the Wi-Fi to see if it helps. A good Wi-Fi connection is essential since the device is outside the house.

## 7. How can I adjust the human detection accuracy?

Open the app and tap on Settings. Then tap on Motion Settings. Here, you can select the desired human detection accuracy from three options: low, medium, and high. We recommend choosing medium. The high setting provides the strictest detection level, meaning the device will be triggered only when it is entirely certain that the moving object is a human. However, this stringent setting might cause the device to overlook a human figure, resulting in a missed notification.

**High Accuracy** - The device will record videos less frequently, ensuring maximum battery life.

**Medium Accuracy** - Medium battery life.

**Low Accuracy** - The device will record videos more frequently, leading to the shortest battery life.

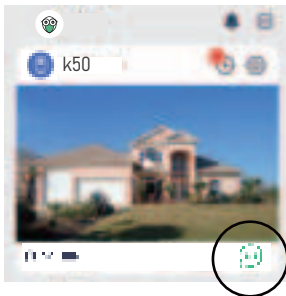
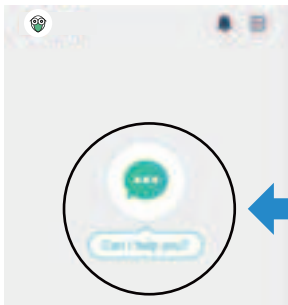
If the areas you're monitoring experience excessive or repetitive motions, like children playing in the yard, you may receive numerous alerts, which can rapidly deplete the battery of devices. The human detection accuracy settings are designed to help you receive the notifications you want while preserving battery life.

## **8. How can I enable notifications on my phone?**

- 1) Open the app. From the Device page, tap the Settings icon, then tap the Motion Detection icon. Here, you can choose whether to turn Motion Alerts on or off.
- 2) Open your phone's settings. Navigate to "App Management" and "Notification Settings," then locate the app. Ensure all permissions and notifications are enabled for the app.

## Contact us

If you require further assistance, feel free to reach out to our support team. Email us at [service@seeing.store](mailto:service@seeing.store) or use the app's support feature. Please include your product's model and the retailer's name. Thank you.



## **FCC Statement**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.