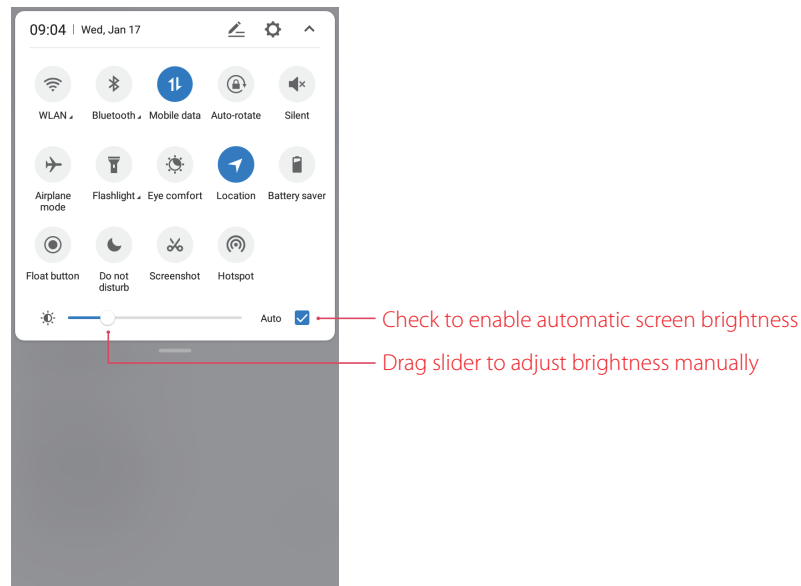





17.8 Display


Configure the display settings to personalize your phone. For example, you can change the wallpaper, font size, and screen-off time. On the Home screen, tap  **Settings** -> **Display**. You can configure the following settings:

- **Adaptive brightness**: Switch on **Adaptive brightness** and your phone will automatically adjust the screen brightness according to the ambient brightness. Drag the slider under **Adaptive brightness** to adjust the brightness. The screen brightness will stay constant regardless of the ambient brightness if you disable automatic screen brightness. To adjust the screen brightness, you can also swipe down from the status bar:



- **Wallpaper**: Tap **Wallpaper** -> **Select new wallpaper**, choose the desired wallpaper and follow the onscreen instructions to set it as the Home screen or Lock screen wallpaper (or both). For another two ways to set wallpaper, you can either go to  **Themes** ->  -> **Wallpapers** to set wallpaper, see [Change the wallpaper](#); or touch and hold the a blank area on the Home screen to access the Home screen editor, then tap  **Wallpapers** at the lower right corner to set wallpaper, see [Set the Home screen wallpaper](#).
- **LED indicator**: If **Notification indicator** is enabled, the LED indicator will blink green when you receive notifications. If **Charging indicator** is enabled, the LED indicator will light in yellow when your phone is off-screen charging, and it turns to green when the charging is complete; once you unlock the screen, the LED indicator will be off.
- **Eye protection mode**: Turn on the switch to decrease the blue light of the screen to reduce harm to the retina. You can make a schedule by turning **Scheduled** on and set the specific time. You can drag the slider to adjust the color temperature for a cooler or warmer screen color.
- **Font size**: Tap to set the font size.
- **Automatically lock**: Make the phone lock automatically after a certain time of inactivity.
- **Auto-rotate screen**: If this option is enabled, your screen's orientation will switch automatically depending on how you hold your phone when performing certain operations, such as browsing a web page or viewing a picture.

17.9 Apps

On the Home screen, tap  **Settings** -> **Apps** to enter **Apps** screen, you can:

- **View installed apps**: Tap **Installed** to view the apps you installed. Then tap an app and you can uninstall it (To install an app, you can also touch and hold the app on Home screen, then drag it to **Uninstall** in the status

bar); force it stop (This function only works when the app is run in background); view storage, data usage information and configure other more funtions.

- **View installed apps:** Tap **All** or swipe the screen left to view all the apps in your phone. Then tap an app and you can disable it (Some pre-installed apps cannot be disabled); force it stop (This function only works when the app is run in background); view storage, data usage information and configure other more funtions.
- **More options for Apps:** Tap **Default apps settings** to configure more default settings for assist & voice input, Home app, Browser app and so on. Tap **Reset app preferences** to reset all preference for disabled apps, disabled app notifications, default applications for actions, background data restrictions for apps and any permission restrictions. After resetting app preferences, you will not lose any app data.

17.10 Permissions

Your phone comes with a permission manager that you can use to restrict app permissions and protect your personal data. On the Home screen, tap **Settings** -> **Permissions** to configure the detailed permissions.

17.11 Storage

Check whether there is enough space on your phone's internal storage or microSD card before downloading update packages or large files.


Go to **Settings** -> **Storage** to view available storage information and how much storage space Apps/Images/Videos/Audio/System/Other/Cached data occupy respectively.

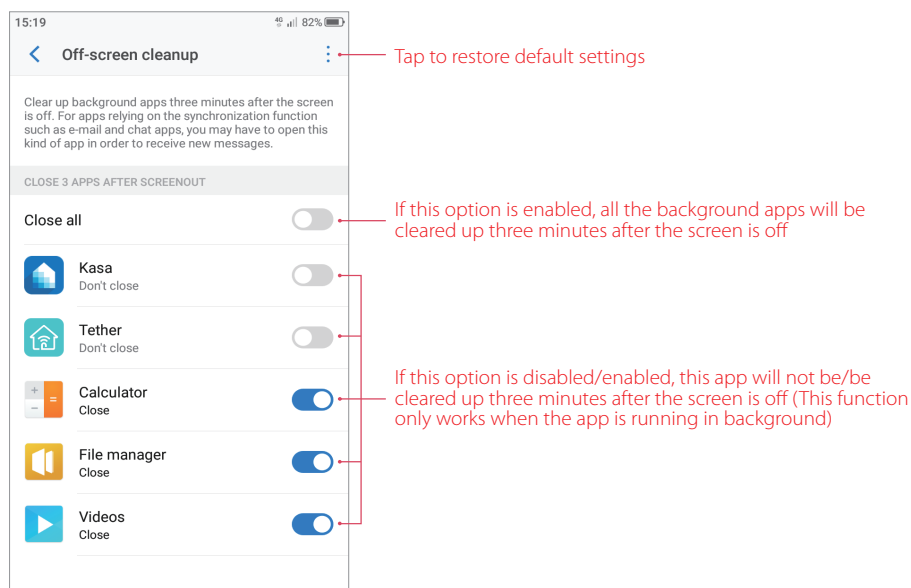
■ Note:

Other includes shared files saved by apps, files downloaded from the Internet or Bluetooth, Andriod files and so on.

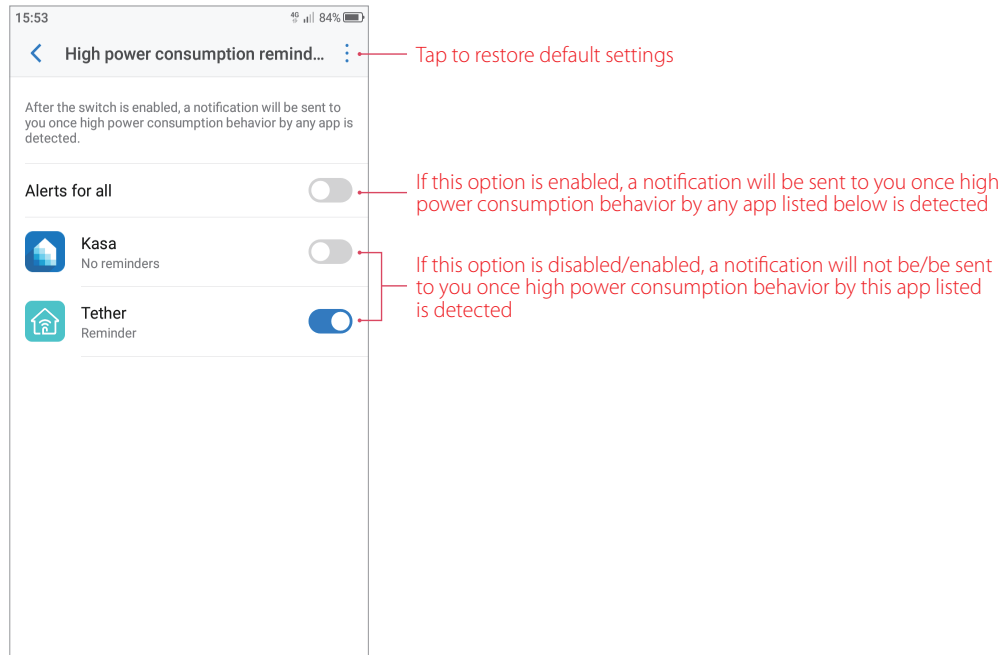
17.12 Battery

On the Home screen, tap **Settings** -> **Battery**, you can configure the following settings:

- **Smart power saving:** If this option is enabled, the location information service and app autostart function will be restricted, notifications will not light the screen, and visual effects will be reduced.
- **Ultra power saving:** If this option is enabled, only a few apps such as Phone and SMS are allowed, then tap  on the top right corner to exit ultra power saving mode.
- **Off-screen cleanup:** Tap **Off-screen cleanup** and you can:



- [Background power consumption apps](#): The power consuming apps running on the background will display on the screen. Tap **High power consumption reminder**, you can:



- [Show battery percentage](#): Turn the switch on to enable the display of the battery percentage in status bar.




17.13 Smart settings

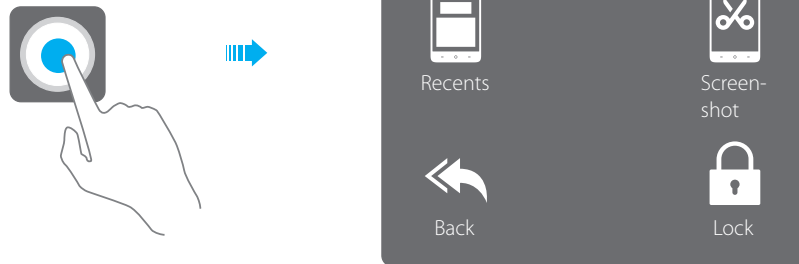
On the Home screen, tap  **Settings** -> **Smart settings**, and you can configure the following functions:

- [Button settings](#): Tap to select the Back button on the left/right of the Home button, then the Recent button will be on the contrary side of the Home button.
- [Float button](#): The Float button gives you access to a number of frequently-used options and features, such as the Back button, Home button, and one-touch optimization. You can move the floating button around the screen for easy one-hand use. For detailed instructions, please see [Float button](#).
- [Screen-off gestures](#): Switch on to enable using gestures to start features and apps on an off-screen. Then you may turn the switch(es) on this interface to enable the gestures for screen control/music control/wake apps.
- [Taking screenshots by gestures](#): Switch on to enable sliding three fingers on the screen to take screenshots.
- [Glove mode](#): Switch on to increase screen sensitivity so that it can be operated even when wearing gloves.
- [Accessibility](#): Accessibility features make it easier for users with impaired vision or hearing to use their phone. For detailed instructions, please see [Accessibility](#).






17.14 Float button

The Float button gives you access to a number of frequently-used options and features, such as the Back button, Home button, Recent apps button, taking a screenshot and locking screen. You can move the floating button around the screen for easy one-hand use.

Go to  **Settings** -> **Smart settings** -> **Float button** and turn the switch on. Once enabled, the Float button  will be shown on all screens except the Lock screen and Notification Panel. Tap  to expand the Float button menu.



From the menu, you can:

- Tap  to return to the Home screen.
- Tap  to display the list of recently used applications.
- Tap  to take a screenshot.
- Tap  to return to the previous screen.
- Tap  to lock the screen.


17.15 Accessibility

Accessibility features make it easier for users with impaired vision or hearing to use their phone. On the Home screen, tap  **Settings** -> **Smart settings** -> **Accessibility**, and you can configure the following functions:

TalkBack



TalkBack is an accessibility feature designed for visually and hearing impaired users. It provides audible prompts and captions to help you operate your phone. When TalkBack is enabled, your phone will issue audible prompts for all content that you tap, select, or enable. Please enable with caution.

• Enable or disable TalkBack

- 1) Tap **TalkBack** and turn the switch on, and then tap **OK** to enable TalkBack. The audible tutorial will be started automatically when you enable TalkBack for the first time.
- 2) Tap , and then turn on **Explore by touch**. Your phone will not issue audible prompts for the content that you tap unless you turn on **Explore by touch**.
- 3) Disable TalkBack by tapping the switch until the the audible tutorial tells you "On-Switch, double tap to toggle", then double tap the switch and follow the audible prompts.

• Use TalkBack to control your phone

After you have enabled TalkBack, use gestures to:

- 1) Browse the screen: Use two fingers to swipe the screen (instead of one). Swipe up or down with two fingers to scroll through menu lists. Swipe left or right to move between screens.
- 2) Select an item: Tap an item with one finger to select it (it will not open). The phone will read out the content of the selected item.
- 3) Open an item: Double-tap any part of the screen using one finger to confirm your selection from the previous step. For example, if you want to open **Weather** , two steps are required: Tap the **Weather**  once using one finger, and then tap twice on any part of the screen.

• Configure the TalkBack settings

TalkBack settings can be customized to suit your individual needs.

- 1) On the TalkBack screen, tap  on the top right corner of the screen.
- 2) You can adjust the speech volume, text-to-speech settings, control gestures, and more.



Magnification gesture

Use magnification gestures to zoom in on a specific area (The keyboard and the navigation bar cannot be magnified).


Tap **Magnification gesture** and turn on the switch.

- **Zoom in:** Tap the screen three times in quick succession to zoom in. Tap the screen three times again to zoom back out. Magnification gestures will still be enabled when you tap the screen three times. Turn off the magnification gestures switch to disable magnification gestures. While zoom in, you can:
 - 1) **Browse a magnified area:** Swipe the screen using two or more fingers.
 - 2) **Adjust the zoom level:** To zoom in, spread your fingers apart on the screen. To zoom out, pinch two or more fingers together on the screen.
- **Zoom in temporarily:** Tap the screen three times in quick succession and hold your finger on the screen. Keep your finger on the screen and swipe to browse a magnified area. Release your finger to zoom back out.

17.16 Apps Cloner

1. On the Home screen, tap  **Settings** -> **App Cloner**.
2. Apps available for App Cloner will display on the screen. When App Cloner is enabled for an app, two app icons will appear on the Home screen, running independently of the original app. This allows you to log in to two accounts at once. This feature is not supported on third-party Home screen.
3. When you enable App Cloner for an app,  will show on the lower right corner of the cloned app icon on the Home screen, differing from the original app icon.

17.17 Screen lock, fingerprint & security


On the Home screen, tap  **Settings** -> **Screen lock, fingerprint & security**, you can configure the following settings:

- **Fingerprint management:** Tap it and follow the onscreen instructions to add fingerprint(s). For more information, see [Configure your fingerprint](#).
- **Press and hold your fingerprint to capture:** Toggle the switch to enable/disable capturing when pressing and holding your fingerprint.
- **Screen lock:** If you have added fingerprint(s) for your phone, then the screen lock will be the Pattern/PIN/Password you have set before you add fingerprint(s) by default. If you haven't added fingerprint(s), tap **Screen lock**, then **None** means setting no screen lock for your phone, **Swipe** means you can swipe the screen to unlock your phone, **Pattern/PIN/Password** means using the pattern/PIN/password to unlock your phone. Choose one of the five above as desired and follow the onscreen instructions to set your screen lock.

■ Note:

To remove the screen unlock password, tap **Screen lock** and verify your screen lock method, then tap **None** and follow the onscreen instructions.



- **Lock screen message:** Tap it and enter your lock screen signature, then tap **SAVE**. Your lock screen signature will be displayed on the lock screen.
- **Palm rejection mode:** Switch on to prevent misoperation of the mobile phone due to squeezing or sliding in the pocket.
- **Smart lock:** Before using smart lock, set a screen lock. Keep your device unlock when it's safe with you. **Smart Lock** can do this by recognizing signals like when your device is in your pocket or near your home.
 - 1) Tap **Learn more** to get more detailed information.

- 2) Tap **On-body detection** and turn the switch on to keep your device unlocked while it's on you (On-body detection can't distinguish between you and someone else. If someone takes your device while it's unlocked, they might be able to access it. Please enable this function with caution).
 - 3) Tap **Trusted places** to add location where device should be unlocked.
 - 4) Tap **Trusted devices** to add device to keep this device unlocked when connected; tap **Trusted voice** to set voice recognition.
- **App lock:** App lock allows you to set a protection way for your important apps. Once you restart your phone or unlock the phone screen, you will be asked to enter your app lock method when initially opening the apps. App lock enhances the protection of your private information and prevents unauthorized access to important apps on your device. When you access app Lock for the first time, follow the onscreen instructions to set Pattern/PIN/Password as your app lock method.
 - 1) Turn on the switch next to the apps that you want to encrypt. You will need to enter the Pattern/PIN/Password you have set each time you open an encrypted app.
 - 2) Tap **App Lock** and verify your app lock method to enter **App lock** screen, then you can: tap  to change password or enable using fingerprint to unlock encrypted app(s); switch off to disable app lock.
 - **Set up SIM card lock:** Enable the SIM card lock to prevent others from using your SIM card. You will need to enter your SIM card PIN each time you turn on your phone or insert your SIM card into another phone.

■ Note:
Make sure you have received a SIM PIN from your carrier before enabling the SIM lock. If you have forgotten your SIM PIN, call your carrier.
 - **Make passwords visible:** Switch on to enable viewing the passwords you enter when setting App lock or SIM card lock.
 - **Unknown sources:** Switch on to enable installation of apps from unknown sources.
 - **More security settings:** Tap it and follow the onscreen instructions to configure more security settings.

17.18 Location

Enable location-based services to ensure that map, navigation, and weather applications can access your location information.

1. Go to  **Settings** -> **Location**, turn on the switch to enable the location services. You can also swipe down from the status bar to open the Quick Settings Panel, and then touch and hold  **Location** to enter **Location** setting screen and turn on the switch.
2. Tap **Mode** and you can choose from three different modes:
 - **High accuracy:** Use GPS, WLAN, Bluetooth, or cellular networks to determine location. Select this option for highly accurate positioning.
 - **Battery saving:** Use WLAN, Bluetooth, or cellular networks to determine location. Select this option for reduced power consumption and longer standby times.
 - **Device only:** Use GPS to determine location. Select this option to reduce mobile data usage.



17.19 Google

On the Home screen, tap  **Settings** -> **Google** to check the details about Google.



17.20 Accounts

When you use your phone for the first time, you can set up a connection with your existing account or create a new account.

Add an account



1. Go to  **settings** -> **Accounts**.
2. Tap  **Add account**.
3. Select an account type, and then follow the onscreen instructions to enter your account information. Once you have added an account, some apps will automatically log in this account next time you open the apps. For example, if you have add a Google account, then apps like **Calendar**, **Chrome** will automatically log in this account and vice versa.

Delete an account





1. Go to  **settings** -> **Accounts** and the account you have added will display on the screen.
2. Tap the account that you want to delete, and then tap  -> **Remove account** to delete it.

Synchronize accounts

Enable the sync feature to keep all of your phone's data up-to-date and prevent data loss. You can sync emails, contacts, and other data from your old phone or computer. The type of data that can be synced depends on the account type. Some applications may not support syncing for all data types.

1. Go to  **settings** -> **Accounts**.
2. Tap  and check the **Auto-sync data** box to turn it on. Then any changes you make to your accounts on the web will be automatically copied to your phone. Some accounts may also automatically copy any changes you make on the phone to the web. A Google account works this way.

■ Note:

1. To disable auto-sync feature, go to  **settings** -> **Accounts** ->  and uncheck the **Auto-sync data** box.
2. If you only want to sync the data of some account(s), go to  **settings** -> **Accounts** -> , uncheck the **Auto-sync data** box and tap **OK**. Tap the account of which the data you want to sync, then tap **Sync now**.

17.21 Language & input

Go to  **Settings** -> **Languages & input** to manage your phone's language and input settings.

Change the system language

1. To change the system language, tap **Languages** -> **Add a language** and select the language you need.
2. Tap the language or touch and hold the language and drag it to the top of the list.

Keyboard & input methods

- **Virtual keyboard**: Tap to select the keyboards you need and turn the switch next to the keyboard on.
- **Physical keyboard**: Tap and switch on **Show virtual keyboard** to enable keeping the virtual board on screen when your phone is connected to a physical keyboard. Tap **Physical keyboard** -> **Keyboard shortcuts helper** to view the available shortcuts in your phone.

Advanced help

- **Spell checker**: Switch on to enable spell checker.
- **Text-to-speech output**: Tap to configure the text-to-speech settings
- **Pointer speed (Mouse/trackpad)**: Drag the slider to adjust the pointer speed of your muse or trackpad.

17.22 Backup & reset

Backups help ensure that you never lose your data. You can back up app data, WLAN passwords and other settings to Google servers. Restore your phone to its factory settings if it crashes or is slow to respond.

Go to  **Settings** -> **Backup and reset**, and you can:

Backup and restore

- **Back up my data**: Switch on to enable your device and app data regularly being saved to the Google server, including WLAN passwords, contacts, emails, photos, etc.
- **Backup account**: Tap to select the accounts you want to back up or add a new account.
- **Automatic restore**: Switch on to enable your phone restoring backup settings and data when reinstalling an app.

Network settings reset

Tap **Network settings reset** -> **RESET SETTINGS** to reset all network settings, including WLAN, cellular data and Bluetooth. This action cannot be undone, please enable with caution.

Factory data reset

Back up important data on your phone before restoring factory settings. Restoring factory settings will erase all personal data from your phone's internal storage, including your Google account, system and app data and settings, download apps, music, photos and other user data.

Tap **Factory data reset** -> **FACTORY DATA RESET** to restore your phone to factory settings. Your phone will restart automatically when the process is complete. This action cannot be undone, please enable with caution.


17.23 Date & time

Go to  **Settings** -> **Date & time** to configure the settings, you can set the following options:

- **Automatic date & time**: Switch on to use network-provided time. You can also switch it off to manually adjust the date/time by tapping **Set date/Set time** on this interface.
- **Automatic time zone**: Switch on to use the network-provided time zone. You can also switch it off to manually adjust the time zone by tapping **Select time zone** on this interface.
- **Use 24-hour format**: Toggle the switch to enable/disable using 24-hour format.
- **Week starts on**: Tap to choose the day when a week starts on as desired.


17.24 System update

Over-the-Air updates (OTA updates)

1. Go to  **Settings** -> **System update**. Your phone will automatically check for updates.
2. If it turns out to be the latest version for your system, you have no need to update; if a new system version displays on the screen, follow the onscreen instructions to update your system.

Local updates

1. Go to <http://www.neffos.com/en/support> and find your phone model, then download the updates package under Firmware to your phone. You can also go to your nearest Neffos service center to download the updates package to your phone (It is recommended to use OTA updates and sometimes the updates package will not be placed on the website).

2. Go to  **Settings** -> **System update** -> **Local updates**, tap the file and then tap **OK** to confirm update. During the update process, please do not turn off or restart the phone manually. After updating, your phone will restart automatically.

Check version number


Go to  **Settings** -> **System update** -> **Current** to check your phone's version number.

Configure more settings

Go to  **Settings** -> **System update** -> **Settings** and you can:


- **Auto download update packages**: Switch on to enable your phone to download update packages over WLAN automatically.
- **Download over mobile network**: Switch on to enable your phone carrying out downloads over a mobile network automatically when disconnected from WLAN.
- **Update overnight**: Switch on to enable the update being carried out automatically at 2:00-5:00 a.m. when the battery level is more than 30%.

■ Note:

1. Using unauthorized third-party software to update your phone may render your phone unusable or put your personal information at risk. Always update through your phone's online update feature or send your phone to a nearby authorized Neffos service center for assistance.
2. Your personal data will not be erased during a system update unless you have installed an incompatible app. It is better to back up important data before updating your phone.
3. When updating, ensure that your phone has at least 30% battery power remaining.
4. After updating, you may find that some third-party applications are incompatible with your system, such as Internet banking applications and games. This is because it takes a while for third-party application developers to release updates for new Android releases. Please wait until a new version of the application is released.
5. You can also check your phone's version number in  **Settings** -> **About phone** -> **Software information** -> **Build number**.
6. If there is any issue with your current system version, your phone will download an intact new version in your phone automatically. After downloading, there will be a notification reminding you to update your system. Then follow the onscreen instructions to update.

17.25 About phone

View your phone's specifications in a few simple steps. You can view information about your phone's status, model, baseband version and so on.

Go to  **Settings** -> **About phone**. Swipe up or down on the screen to view information about the IMEI information, SIM status, model number, build number and more.

Appendix A: Specifications

Specifications	
Size and Weight	Height: 146.5 mm Width: 70.9 mm Depth: 8.3 mm Weight: 143 g
Color	Cloudy Grey/Moonlight Silver
Display	5.45 inches, HD+ (1440 x 720) 295 PPI IPS
CPU	MTK6739WW 4*Cortex-A53 1.5GHz IMG8XE1PPC 570MHz
Memory	ROM: 16 GB RAM: 2 GB
External Memory	Micro SD Card (up to 128 GB)
Camera	Front 5 Mega-pixel Rear 13 Mega-pixel, Auto Focus
Network	FDD-LTE Cat4 (up to 150 Mbps DL/50 Mbps UL) HSPA+ (up to 21 Mbps DL/11.5 Mbps UL) DC-HSPA+ (up to 42 Mbps DL/11.5 Mbps UL)
Sensors	Fingerprint Sensor, Compass, Accelerometer, Ambient Light Sensor, Proximity Sensor
Audio	Audio formats: MP3, AAC, WAV, M4A, OGG, OGA, AMR, AWB, FLAC, MID, MIDI, XMF, IMY, RTTTL, RTX, OTA, MP4, 3GP Dual MIC
Video	Video formats: M4V, MP4, MOV, AVI, 3GP, 3G2, MKV, WEBM Decoder: 1080p/30fps Encoder: 1080p/30fps
Connectivity	Wi-Fi 802.11b/g/n, 2.4 GHz, Bluetooth: 4.2 Dual Nano SIM Cards (Dual SIM Dual Standby) SIM1 Support 2G/3G/4G SIM2 Support 2G/3G/4G

Specifications	
Network Standard	FDD-LTE/WCDMA/GSM TP706C: FDD-LTE: band 2/4/7 WCDMA: band 2/4/5 GSM: band 2/5
Location Technology	GPS/A-GPS, GLONASS
Cloud Service	Supported
Operation System	Android 7.1.1
Battery	3020 mAh (Typical)
In the box	Neffos C9A Charger USB Cable Quick Start Guide, Warranty Card, Safety Notice

Appendix B: Technical Support

Contact our technical support if you have any questions related to this product.

Countries/Regions		Support
Global		Website: www.neffos.com Tel: +86 755 26504400 E-mail: info@neffos.com support@neffos.com Address: South Building, No.5 Keyuan Road, Central Zone, Science & Technology Park, Nanshan, Shenzhen, P. R. China Postcode: 518057
Americas	Brazil	E-mail: suporte.br@neffos.com Tel: 4007-2172 (Capitais e Regiões metropolitanas) 0800-608-9799 (Demais localidades) 11 2222-1245 (SP) 21 3180-0092 (RJ) Service Time: segunda a sexta-feira das 09:00 as 18:00 Sábado das 09:00 as 15:00
	Mexico	Website: www.neffos.com.mx Tel: +52 55 91388104 E-mail: sales.mx@tp-link.com support.mx@tp-link.com Address: Goldsmith 53, Piso 1, Col. Polanco Chapultepec Del. Miguel Hidalgo, México , Distrito Federal C.P. 11560.
	Columbia	Website: http://www.neffos.com/co/ Tel: +57 (1)8773545 E-mail: support.co@tp-link.com Address: Autop. Medellín Km 1.5 Vía Parque la Florida, Bod. 45 Parque Ind. Terrapuerto, Cota, Cund.
	Peru	Website: www.neffos.com.pe Tel: +51 1 2402960 Anexo 2967 E-mail: Alejandro.torres@tp-link.com Address: Avenida Republica de Panamá 3545 Oficina 802. San Isidro. Lima Perú
	Venezuela	Website: www.neffos.com Tel: +86 755 26504400 E-mail: info@neffos.com support@neffos.com Address: South Building, No.5 Keyuan Road, Central Zone, Science & Technology Park, Nanshan, Shenzhen, P. R. China Postcode: 518057
Middle East& Africa	United Arab Emirates	Website: www.neffos.com Tel: +86 755 26504400 E-mail: info@neffos.com support@neffos.com Address: South Building, No.5 Keyuan Road, Central Zone, Science & Technology Park, Nanshan, Shenzhen, P. R. China Postcode: 518057



Countries/Regions		Support
Europe	Germany	<p>Website: www.neffos.de Tel: +49 1806-633367 (Mon-Fr 8: 00-17: 00; 20ct/Anruf aus dem dt. Festnetz) E-mail: support.de@neffos.com sales.de@neffos.com Address: TP-LINK Deutschland GmbH, Robert-Bosch-Straße 9, 65719 Hofheim am Taunus</p>
	France	<p>Support technique: support.fr@neffos.com Adresse: 16-18 avenue Morane Saulnier, 78140 Vélizy-Villacoublay, France. Téléphone: +33 (0)5 63 21 27 41 Commercial: sales.fr@neffos.com Questions d'ordres générales: info.fr@neffos.com Service après-vente: rma.fr@neffos.com</p>
	Greece	<p>Website: www.neffos.gr Tel: 210-5197500 E-mail: support.gr@neffos.com Service time: 09.00 - 17.00 Address: Λ. Κηφισού38 – 38Α, 104-42</p>
	Portugal	<p>Tel: +351 219 667 944/5/6 E-mail: suporte.pt@neffos.com De Segunda a Sexta (excepto feriados), das 09h00 às 13h00 e das 14h00 às 18h00.</p>
	Italy	<p>Website: www.neffos.it Via Gobetti 2/A, 20063 Cernusco sul Naviglio (MI) Per informazioni per il tuo business: E-mail: sales.it@neffos.com Tel: +39 02 92392211</p>
	Russia	<p>Телефон: 8 (495) 228 55 66 Телефон тех. поддержки: 8 (495) 228-55-60 (для Москвы и Московской области) Телефон тех. поддержки: 8 (800) 250-55-60 (бесплатно из любого региона РФ) E-mail: Info.ru@neffos.com E-mail технической поддержки: support.ru@neffos.com E-mail отдела сервиса: service.ru@neffos.com Адрес: г. Москва, ул. Электrozаводская, 27 стр. 7 офис 501</p>
	Spain	<p>Website: www.neffos.es Tel: 902 060 365 E-mail: info.es@neffos.com soporte.es@neffos.com Address: Calle Quintanavides 17, 3ª planta Puerta E, 28050 Madrid</p>
	Ukrain	<p>Tel: 0 (800) 505-508 E-mail: support.ua@neffos.com Service Time: 10:00AM to 10:00PM, working day, Monday to Friday.</p>

Countries/Regions		Support
Europe	Bulgaria	Website: http://www.neffos.bg Tel: +40 311 070 963 +40 311 011 290 E-mail: support.ro@neffos.com service.ro@neffos.com sales.ro@neffos.com info.ro@neffos.com
	Romania	Website: http://www.neffos.ro Tel: +40 311 070 963 +40 311 011 290 E-mail: support.ro@neffos.com sales.ro@neffos.com info.ro@neffos.com service.ro@neffos.com
	Czech	Website: http://cz.neffos.com/ E-mail: sales.cz@neffos.com Tel: CZ +420 212 812 625 / SK +421 233 056 981 Address: Kutvirtova 339/5, Praha 5, 150 00
	Poland	ul. Ożarowska 40/42, Duchnice 05-850, Poland neffos.pl@tp-link.com Wsparcie techniczne: support.pl@neffos.com Telefon: +48 (0) 801 002 228 +48 22 360 63 90 (dla połączeń z telefonów komórkowych) Opłata: Zgodnie z taryfą operatora. Godziny pracy: Od poniedziałku do piątku w godzinach 9:00-17:00.
	Turkey	Genpa Telekomünikasyon ve İletişim Hizmetleri San. Tic. A.Ş. Adres: Etiler Mah. Nispetiye Cad. No:101 34337 Etiler Beşiktaş / İstanbul TELEFON / FAKS: 0212 359 0 359 / 0212 287 27 27 support.tr@neffos.com sales.tr@neffos.com
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Appendix C: Explanation of the symbols on the product label

The meaning of symbols on the product label is explained below.

Symbol	Explanation
	<p>RECYCLING</p> <p>This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.</p>
	<p>To prevent possible hearing damage, do not listen at high volume levels for long periods.</p>

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Personal information and data security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to open it.
- Periodically back up personal information kept on your USIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Neffos or third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- If you have concerns about the security of your personal information and data, please contact support@neffos.com.

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Neffos does not own the intellectual property of the third-party software and applications that are delivered with this product. Therefore, Neffos will not provide any warranty of any kind for third party software and applications. Neither will Neffos provide support to customers who use third-party software and applications, nor be responsible or liable for the functions or performance of third-party software and applications.

Third-party software and applications services may be interrupted or terminated at any time, and Neffos does not guarantee the availability of any content or service. Third-party service providers provide content and services through network or transmission tools outside of the control of Neffos. To the greatest extent permitted by applicable law, it is explicitly stated that Neffos shall not compensate or be liable for services

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This product is based on the open-source Android platform. Neffos has made necessary changes to the platform.

Therefore, this product may not support all the functions that are supported by the standard Android platform or may be incompatible with third-party software. Neffos does not provide any warranty or representation in connection with any such compatibility and expressly excludes all liability in connection with such matters.

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Privacy policy

To better understand how we protect your personal information, please see the privacy policy at www.neffos.com.

Safety information

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic device


Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Interference with medical equipment

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Avoid using your device within a 15 cm range of a pacemaker if possible, as your device can interfere with the pacemaker. To minimize possible interference with a pacemaker, use your device only on the side of your body that is opposite the pacemaker.
- If you use medical equipment, contact the equipment manufacturer before using your device to determine whether or not the equipment will be affected by radio frequencies emitted by the device.
- Do not use your device near devices or apparatuses that emit radio frequencies, such as sound systems or radio towers. Radio frequencies may cause your device to malfunction.
- Do not use your device near devices or apparatuses that emit radio frequencies, such as sound systems or radio towers. Radio frequencies may cause your device to malfunction.

- Electronic devices in your car may malfunction, due to radio interference from your device. Contact the manufacturer for more information.

Protecting your hearing when using a headset

-  To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Using a headset at high volumes may damage your hearing. To reduce this risk, lower the headset volume to a safe and comfortable level.
- Exposure to high volumes while driving may cause distraction and increase your risk of an accident.
- Do not use a headset while driving or riding. Doing so may distract your attention and cause an accident, or may be illegal depending on your region.

Areas with flammables and explosives

- Turn off your device in potentially explosive environments instead of removing the battery. Always comply with regulations, instructions and signs in potentially explosive environments.
- Do not use your device at refueling points (petrol stations), near fuels or chemicals, or in blasting areas.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the device, its parts, or accessories.

Traffic security

- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- Concentrate on driving. Your first responsibility is to drive safely.
- Do not hold the device while driving. Use hands-free accessories.
- When you must make or answer a call, pull off the road safely and park the vehicle first.
- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- On an aircraft, using electronic devices can interfere with the aircraft's electronic navigational instruments. Make sure the device is turned off during takeoff and landing. After takeoff, you can use the device in flight mode if allowed by aircraft personnel.

Operating environment

- Do not expose the device to heavy smoke or fumes. Doing so may damage the outside of the device or cause it to malfunction.
- Do not use or store your device in areas with high concentrations of dust or airborne materials. Dust or foreign materials can cause your device to malfunction and may result in fire or electric shock.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Avoid exposing your device and battery to very cold or very hot temperatures. Extreme temperatures can damage the device and reduce the charging capacity and life of your device and battery.
- Prevent the battery from coming into contact with metal objects, as this can create a connection between the + and – terminals of your battery and lead to temporary or permanent battery damage.
- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Do not place sharp metal objects, such as pins, near the earpiece or speaker. The earpiece may attract these objects and result in injury.
- Prevent the multipurpose jack and the small end of the charger from contact with conductive materials, such as liquids, dust, metal powders, and pencil leads. Conductive materials may cause a short circuit or corrosion of the terminals, which may result in an explosion or fire.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.

- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.
- Do not use your device's camera flash directly in the eyes of people or pets. Otherwise temporary loss of vision or damage to the eyes may occur.
- While using your device, leave some lights on in the room and do not hold the screen too close to your eyes.

Child's safety

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Accessories

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Use manufacturer-approved batteries, chargers, accessories, and supplies
- Using generic batteries or chargers may shorten the life of your device or cause the device to malfunction. They may also cause a fire or cause the battery to explode.
- TP-LINK cannot be responsible for the user's safety when using accessories or supplies that are not approved by TP-LINK.

Charger safety

- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.
- Do not use damaged power cords or plugs, or loose electrical sockets. Unsecured connections can cause electric shock or fire.
- Never use a damaged charger or battery.
- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- If your charger has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the charger meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1 and has been tested and approved according to national or local standards.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.
- Do not bend or damage the power cord. Doing so may cause electric shock or fire.
- Do not use your device while it is charging or touch your device with wet hands. Doing so may cause electric shock.
- Do not short-circuit the charger or the device. Doing so may cause electric shock or fire, or the battery may malfunction or explode.

Battery safety

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.
- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.

- Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- Do not bite or suck the device or the battery. Doing so may damage the device or result in an explosion or fire.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, and may be damaged.
- If the device standby time shortens significantly, replace the battery.
- Do not handle a damaged or leaking Lithium Ion (Li-Ion) battery. For safe disposal of your Li-Ion battery, contact your nearest authorized service center.
- If you notice strange smells or sounds coming from your device or the battery, or if you see smoke or liquids leaking from the device or battery, stop using the device immediately and take it to a TP-LINK Service Centre. Failure to do so may result in fire or explosion.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Cleaning and maintenance

- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer. Do not turn on your device if it is wet. If your device is already on, turn it off and remove the battery immediately (if the device will not turn off or you cannot remove the battery, leave it as-is). Then, dry the device with a towel and take it to a service center.
- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not store your device near magnetic fields for extended periods of time. Your device may malfunction or the battery may discharge from exposure to magnetic fields. Magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, may be damaged by magnetic fields.
- Do not use your device with the back cover removed. The battery may fall out of the device, which may result in damage or malfunction.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.
- If the device screen is broken in a collision, immediately stop using the device. Do not touch or attempt to remove the broken parts. Promptly contact an authorized service center.
- Do not store your device with metal objects, such as coins, keys, and necklaces. Your device may be scratched or may malfunction. If the battery terminals come into contact with metal objects, this may cause a fire.

Emergency calls

The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

Environmental protection

- The device and its accessories (if included), such as the power adapter, headset, and battery should not be disposed of with household garbage.
- Disposal of the device and its accessories is subject to local regulations. Support proper collection and recycling.

Disposal and recycling information



This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, batteries, headset, USB cable) should not be disposed of with other household waste.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

This product is RoHS compliant.

EU regulatory conformance.

Body worn operation

The device complies with RF specifications when used near your ear or at a distance of 5mm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

Certification information (SAR)

This device meets guidelines for exposure to radio waves. Your device is a low-power radio transmitter and receiver. As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves. These guidelines were developed by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), an independent scientific organization, and include safety measures designed to ensure the safety of all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level during operation can be well below the value. This is because the device is designed to use the minimum power required to reach the network.

The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue, and the highest SAR value for this device complies with this limit.

The highest SAR value reported for this device type when tested at the ear is 0.961 W/kg, and when properly worn on the body is 1.604 W/kg.

Declaration of conformity:

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU and 2011/65/EU.

The original EU declaration of conformity may be found at <http://www.neffos.com/en/ce>.

The following marking is included in the product:



This device may be operated in all member states of the EU. Observe national and local regulations where the device is used.

This device may be restricted for use, depending on the local network.

Restrictions or Requirements in following countries:

Operations in the 5.15-5.25 GHz band are restricted to indoor usage only.

AT	BE	BG	CH	CY	CZ	DE	DK
EE	EL	ES	FI	FR	HR	HU	IE
IS	IT	LI	LT	LU	LV	MT	NL
NO	PL	PT	RO	SE	SI	SK	UK

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ -Reorient or relocate the receiving antenna.
- ▶ -Increase the separation between the equipment and receiver.
- ▶ -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ -Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This C9A FDD-LTE Smartphone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: C9A FDD-LTE Smartphone (FCC ID: TE7C9AV1) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.367W/kg and when properly worn on the body is 1.206W/kg. the Hotspot SAR value is 1.206W/kg, the simultaneous transmission SAR value is 0.686W/kg on the head and 1.304W/ kg on the body. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations with the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.