Go to www.vtechphones.com enhanced warranty support and



RM5754HD RM5754-2HD

Video Monitor

vtech Quick start quide

## Congratulations

on purchasing your new VTech product. Before using this HD video monitor, please read Important safety instructions.

For support, shopping, and everything new at VTech, visit our website at www.vtechphones.com. In Canada, visit www.vtechcanada.com.

VTech 5-inch Smart Wi-Fi 1080p Video Monitor allows you to stay close to your baby when you are on the move or away.

are on the move or away.

This monitor is Wi-Fi enabled, which uses your home wireless network to stream live video and audio through the HD baby unit and 5-inch color screen parent unit. It allows you to maintain a constant connection to your baby.

You can also monitor from your smartphone and mobile tablet

VTech 5-inch Smart Wi-Fi 1080p Video Monitor uses MyVTech Baby 1080p app to let you instantly see and hear what's happening with your baby from anywhere in the world. The app can be downloaded from the App Store or the Google Play™ Store, directly from your smartphone or mobile tablet.







# OVERVIEW

# Baby unit overview **(O**) (2)-

ی کوی مرد



Light sensor



Orange is steady on when the baby unit is connecting to the parent unit in direct

Green is stearly on when the haby unit and parent unit are connecting to your home Wi-Fi network via the Wi-Fi router.

Flashes orange slowly during video streaming in direct mode. Flashes green slowly during video streaming via home Wi-Fi network.

ON

Press and hold for three seconds to enter

pairing mode. Reset the baby unit to factory default. 1. Press and hold PAIR key until you hear a beep sound Release the PAIR key, and then press

the PAIR key again five times until you hear another beep sound. The baby unit will sound another beep when the reset completes. Then, the baby unit will reboot.

# Night light

Temperature sensor

CONNECT, CHARGE AND POWER ON THE BABY MONITOR

Slots for wall mounting
 Wall mount bracket is included in your package.

13 Power jack

### Parent unit overview



On when the parent unit is linked to the

baby unit.

Flashes when the link to the baby unit is lost.

## 2 ELED light

1 LINK LED light

On when the parent unit is connected to AC power, and the battery is charging.

Off when the parent unit is disconnected from AC power, or when the parent unit is connected to AC power and the battery is fully-charged. Flashes when the parent unit battery is low and needs charging.

## 3 3- level sound indicator light

Green on when low sound level is detected by the baby unit. Green and amber on when moderate sound level is detected by the baby

Green, amber and red on when high sound level is detected by the baby

## 4 TALK / 🕏

Press and hold to talk to the baby unit.
While in a submenu, press to exit.



#### Arrow keys <, A,> or V

8 -VOL/VOL+

9 Microphone

12 Power jack

13 RESET

14 Antenna

11 POWER / LCD ON/OFF

Press to navigate leftward, upward, rightward or downward, within the main menu and submenus.

While viewing zoomed image, press to move the zoomed image leftward, upward, rightward or downward.

Increase or decrease parent unit's volume

can set up your monitor in Router mode MENU/SELECT Router mode uses your home Wi-Fi Press to enter the main menu While in a menu, press to choose an item, or save a setting.

network to connect your video monitor. It supports streaming live video through parent unit and smartphone app.

Router mode

∜ TIP

We recommend that you set up your monitor in **Router mode** to enjoy streamir live video via your parent unit with better connection.

You can continue using your video monitor with **Direct mode** connection, or you

HOW THE SYSTEM WORKS

ostructing factors, such as internal walls, between them. Move the prove the signal strength. You can also set up **Router mode** to con



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MvVTech Baby 1080p mobile app. With the mobile app. your Wi-Fi router (not included) ways seen saby used procline app, with me modified app, your with fourer (not included) provided interrect connectivity to your HD video monifor system. It serves as a communicating channel between your baby unit and mobile device, allowing you to monitor and/or control your baby unit wherever you are. For detail, see Download app for mobile access section in this quick start guide.

The parent unit and the baby unit of your video monitor connect to each others in **Direct mod** by default, which allows you to stream live video right out of the box. **Direct mode** connection lets you stream live video from parent unit only.

## ■ Notes

Nigh light

NOTES

Tour parent unit detects the connection signal strength. If you have connected your video monitor with your home W-IF network, you parent unit automatically switches to direct or router mode - the one that has stronger signal strength.

When both parent unit and app are viewing the camera simultaneously, the video quality will be optimized to deliver the best possible viewing result.



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## DISCLAIMER AND LIMITATION OF LIABILITY

	ZhongShan Tianmao battery Co. Ltd.
	Parent unit battery: 8PLY63 (3.8V 2100mAh Lithium-ion battery)
	Rated output: 5V DC, 1000mA.
	VTech, VT0SEUS0S100
framariupar rawof	Parent unit/Baby unit power adapters:
agnes avitaatta lenimoM	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
	(slaxiq OSTxOBSL 291)
rcp	S" Color LCD
Channels	π
+uedneuc}	Baby unit: 2412 - 2462 MHz

## **IECHNICAL SPECIFICATIONS**

## PROTECT YOUR PRIVACY AND ONLINE SECURITY

2.4GHz 802.11 b/g/n

1.5 Mbps @ 720p or 2.5 Mbps @1080p upload

VTech cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online. We recommend you carefully review and consider complying with the following tips:

Ensure your wireless connection is secure.

MyVTech Baby 1080p mobile app

Wi-Fi router

Internet connection

Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES" setting in your router's wireless security menu.

· Change default passwords to unique, strong passwords. A strong password:

- Is at least 10 characters long.

Does not contain dictionary words or personal information.

Contains a mix of uppercase letters, lowercase letters, special characters and numbers. Keep your devices up to date - Download security patches from manufacturers as soon as they become available. This

will ensure you always have the latest security updates.

If the feature is available, enable automatic updates for future releases.

Disable Universal Plug and Play (UPnP) on your router.

· UPnP enabled on a router can limit the effectiveness of your firewall by allowing other network devices to open inbound ports without any intervention or approval from you. A virus or other malware program could use this function to compromise security for the

For more information on wireless connections and protecting your data, please review the following resources from industry experts:

1 Federal Communications Commission: Wireless Connections and Bluetooth Security Tips

www.fcc.gov/consumers/guides/how-protect-yourself-online.

 U.S. Department of Homeland Security: Before You Connect a New Computer to the www.us-cert.gov/ncas/tips/ST15-003.

Federal Trade Commission: Using IP Cameras Safety – https://www.consumer.fic.gov/articles/0382-using-in-cameras-safety-https://www.usi-fi.com/discover-wi-fi/securityhttp://www.wi-fi.com/discover-wi-fi/security-

# Connect the baby monitor

### ■ Notes

The rechargeable battery in the parent unit is built-in

Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of the parent unit and the baby unit, so do not connect them to any ce under-the-table, or cabinet outlets. Otherwise, the adapters may not properly connect to the outlet









# Slide the switch to ON to power on your baby unit

When powering up, the baby unit's status LED turns on. It will turn off after a while and keeps off. The status LED is set to off by default. If you want to keep the LED on, press MENU, then go to

> Status LED and turn it on.









## Charge the parent unit battery before use

The parent unit runs on rechargeable battery or AC power. To continuously monito baby, keep the parent unit connected to AC power. With the battery alone, the pa can cordlessly run for a short time only.

## □ Notes

Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery icon becomes solid time.

The standby time varies depending on your actual use.

After the parent unit is fully charged, press POWER until the welcoming screen appears



The screen displays and	The battery has very little charge and may be used for only a short time.	Charge without interruption (about 30 minutes).
The battery icon becomes solid	The battery is fully charged.	To keep the battery charged, connect it to AC power when not in use.

## Raise the parent unit antenna for better reception



### ■ PARENT UNIT ICONS

#### Options Ontions Monitoring mode (\* For RM5754-2HD only) General settings Connect to home Wi-Fi network

 View baby unit 1 or 2 in Single mode Turn on/off Parent unit Wi-Fi Connection. View both baby units in Patrol mode · Connect mobile phone View both baby units in Split

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d.

Turn on/off Low Battery Alert Tone

Parent unit, baby unit 1 and baby unit 2 ("For RM5754-2HD only) are connected to each others dissert."

Parent unit, baby unit 1 and baby unit 2 ("For RM5754-2HD only) are connected to home Wi-Ci paternal."

Baby unit 1 and 2 are being viewed in Patrol mode ("For RM\$754-2HD only).

Baby unit 1 and 2 are being viewed in Split mode ("For RM5754-2HD only).

 Select play all melodies, or play one of the five melodies and four soothing sounds. You can also set the timer to stop playing after 15, 30 or 60 minutes, or playing non-stop.

Select color 1, 2 or 3.
 Turn off night light.

Melodies and soothing sounds

Alerts - Sound, motion and temperature Select the sound and motion sensitivity level.

Turn on/off sound and motion detection alerts.

 Select maximum and minimum temperature for alert range. Turn on/off temperature alert · Turn on/off Auto Wake Up

Parent unit settings Adjust parent unit screen brightness.

#### Turn on/off dim mode. Raby unit settings

Turn on/off Night Vision.
 Turn on/off baby unit's status LED.

 Adjust baby unit's speaker

volume Update baby unit's security key.

OH.



Night vision is turned on.

Parent unit speaker is muted.





# BASIC OPERATION

After powering up your video monitor, the parent unit streams live video in direct mode. We recommend you follow the instructions on screen to set up home Wi-Fi network with your monitor for functionality enhancements and mobile access. See <u>Auto software</u> and firmware update and <u>Download app for mobile access</u> in this quick start guide.

Press MENU on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop lullaby, or adjust the motion and sound detection settings



- Press A, V, <or> to scroll among the
- Press SELECT to select an item Press TALK to return to the live video.
- Press to go to the Help & info page.

# Adjust speaker volume

Press -VOL / VOL+ to adjust your parent unit speaker volume. It determines the volume of sound transmitted from your baby unit.





## Talk to your baby via the baby unit

- Press and hold the TALK key.
- When the loon displays on screen, speak to your parent unit. Your voice is transmitted to the baby unit
- When finish talking, release the TALK key and hear your baby

## Turn on/off baby unit's status LED

You may set the status LED indicator of your baby unit on or off. Go to



#### Turn on/off the parent unit screen

You can turn on or off the parent unit screen without powering off the parent unit. You can still hear sound from the baby unit.

- Press POWER on the parent unit to turn off the screen.
  Press any keys on the parent unit to turn
- on the screen again.

You can reset the parent unit by pressing the RESET key at the back of the unit.

Use a pin and insert it into the hole on the back of the parent unit, and then press the button inside



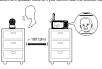
## TEST THE SOUND LEVEL AND POSITION THE HD VIDEO MONITOR

ended as an aid. It is not a substitute for proper adult supervision, and shoul

### Testing the sound level of the HD video monito

#### ① CAUTION

For hearing protection, make sure the parent unit is more than 3 meters away from the bab unit. If you hear any high-pitched noise from the parent unit, move the parent unit further until the noise stops. You can also pr



### Positioning the HD video monitor

- ① CAUTION
- Place the baby unit more than 1 meter away from



2. Adjust the angle of the baby unit to aim at your baby.



### 3. To avoid causing high-pitched screeching noise from your HD video m

- Make sure your baby unit and parent unit are more than 3 meters apart; OR
- Turn down the volume of your parent unit





# AUTO SOFTWARE AND FIRMWARE UPDATE

To ensure that your HD video monitor is always at its best performance, the parent unit will prompt a message and ask you to update its software and the baby unit's firmware when there are new versions available.

Follow the instructions on the parent unit screen to update your HD video monitor. If you skip the updates, the parent unit and baby unit will be updated automatically when the parent unit is powered off, and then powered on again.

## Connect your HD video monitor with home Wi-Fi network

You must connect your video monitor to your secured home Wi-Fi network in order o receive the latest software and firmware updates. To set it up, go to



## DOWNLOAD APP FOR MOBILE ACCESS





- 3. Scan the QR code in the parent unit to download the app into your
- Follow the instructions in the mobile app to set up and pair your baby unit to the mobile app.

Alternatively, you can download the mobile app from the App Store or

### Install MyVTech Baby 1080p mobile app

- 1. Browse the App Store or the Google Play store .
- Search for the mobile app with the keyword "myvtech baby 1080p".
   Download and install the MyVTech Baby 1080p mobile app to your mobile.
- device.

Scan the QR codes on the right to get the app.

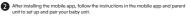
## Note

Make sure your mobile device meets the

### Minimum requirement

#### The mobile app is compatible with:

- Android™ 5.0 or later: and
- iOS 8.0 or later.



## In your mobile device:

- Tap I to run the mobile app in your mobile device, and then create a camera account.
- in y man v run me moute app in your mobile device, and then create a camera account.

   We recommend that you use common webmal services, such as Google Gmail for registration of your camera account. Check your email and Spam foldert, and activate your new Camera account via the small link, then sigh in to your account.

   Follow the instructions in the mobile app to pair the camera. Tap ♣ in the mobile app to get started.



### TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you nouse nave good with signal strengtin. Arter you have powered on your parent unit, you can use your parent unit's Wi-Fi signal strength indicator to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.



Depending on surroundings and obstructing Depending of standardings and obstacting factors, such as the effect distance and internal walls have on signal strength, you may experience reduced Wi-Fi signal. To improve the Wi-Fi signal strength, adjust the distance or direction of your parent unit. Check with your parent unit again.





Driven by system updates, the software, online help topics, and online FAQs will be updated periodically.

For operations and guides to help you using your HD video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

### . Use your smartphone or mobile device to access our online help. Go to https://help.vtechphones.com/rm5754hd or

- https://help.vtechphones.com/rm5754-2hd; OR Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

If you would like to contact us, visit

https://help.vtechphones.com/cs.

You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.





## MOUNT THE BABY UNIT (OPTIONAL)

- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase

other screw in the top hole.

Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw

bracket position is fixed. You can tighten the

4. Place the baby unit on the wall mount bracket,

risce the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the baby unit and a power supply not controlled by a wall

in the middle hole first, so that the wall mount

1. Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).



- 2. If you drill the holes into a stud, go to step 3.
- If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.





the screws are exposed.







### GENERAL PRODUCT CARE

- To keep this product working well and looking good, follow these guidelines:
- Avoid putting it near heating appliances and devices that generate electrical noise (for example
- motors or fluorescent lamps). DO NOT expose it to direct sunlight or moisture
- Avoid dropping the product or treating it roughly.
   Clean with a soft cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the parent unit and the baby unit are dry before you connect them to the mains again
   Clean the USB charging port of dust, dirt, and lint regularly.

## STORAGE

When you are not going to use the HD video monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.

# <sup>Q</sup>A FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the HD video monitor.

Can I turn off the The parent unit's LCD display will dim automatically after being inactive for some parent unit screen but time. Press MENU/SELECT will turn the LCD display back on

Why does the baby normally?

Try the following (in the order listed) for common cure: 1. Disconnect the power to the baby unit. Wait a few minutes before connecting power back to the baby unit.
 Reboot the parent unit.

The baby unit has a light sensor that measures the ambient light. When the ambient light is dim, such as during nighttime or in a dark room, the baby unit activates its infrared LEDs, and displays the camera view in black and white. Why does my baby The baby unit may lose the Internet connection. Check your network and the

Other electronic products may cause interference with your baby unit. Try every now and then? installing your baby unit as far away from these electronic devices as poss Why don't I bear a The parent unit speaker volume may be too low. Press VOL + to increase the

sound/Why can't I hear my baby cry? You may have set a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.vtechphones.com for online help topics.

## LIMITED WARRANTY

The mandacture of the Yelfor Podoct surrants to the holder of a valid groot of purchase "Consumer" or "you" that the Product and all accessories provided in the sales parkage ("Product") are free from defects in naterial and everimenthy pursuant to the following ferms and confolions, when installed and used mornally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United states of Princisca and Casada.

## What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty perior ("Materially Defective Product")? During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product, if we repair the Product, we may use new or refurbished replacement parts. If we choose to repulse the Product was many complexed the Product of the present periods of the Product was many considered Reports of the present product of the present periods of the Product of the Product of the present periods of the Product of the Prod

choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. I retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exc remedy. VTech will retain the repaired for replacement Products to you in working condition. You should expect the replacement to take approximately 30 days.

# repactionent to take approximately size day. New long is the fillined warranty period? The limited warranty period for the Product extends for ONE (I) YEAR from the date of purchase. If VToch repairs on a Materially Defective Product under the tensor of this limited warranty, this limited warranty also applies to the repar-replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shippe or (b) the first remaining of the original one-year warranty, whichever is longer.) What is not covered by this limited warranty?

- representative of VTech; or \*

  3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna extensions.

# systems. Or. Product to the extent that the problems is caused by use with non-YEarth accessories, or numbers have been memored, a little of product products of the problems of the products How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1-844-848-8324 (1-844-84-VTECH). In Canada, go to www.vtechcanada.com or call 1-888-211-2005.NOTE: Before calling for service, please review the user's manual - a fokto of the Preductr's controls and deatures may zave you a service call. Review the USEs a manual — a creacy or the Product a contract may require the risk of loss or damage during framilia and transportation and are responsible for delivery or handling changes incurred in the transport of the Productify to the service location. VTech will return responsible for delivery or handling changes incurred in the transport of the Productify to the service location. VTech will return responsible for the Production of the Service of

# assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited variantly, or proof of purchase does not meet the terms of this limited warranty. Or the control of an analysis of the control of the proof of purchase does not meet the terms of this limited warranty. Or the cost of repair and return intipliping costs for the repair and return intipliping costs for the repair and return the proof and return the proof of the repair and the return the proof of the return the return the return the proof of the return the retur

or induction that are not covered by this timited warranty.

What must your entire with the Product or oper warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the millaffunction of difficulties; and

2. Includes a "valid proof of purshase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and te and correct mailing address, and telephone number.

Office Imiliations
This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral
communications related to the Product. VTech provides no other warranties for the Product. The warranty exclusively describes
all of VTech's responsibilities repared print Product. These are no other express werenties. No nor is authorised to make
modifications to this limited warranty and you should not rely or any such modification. State Provided Law Reptire
provides you specific feel prifts, and you may also have other right, which way from their the state or province to provide. gives por species, saging signs, and operating accordance from signs, which say more to see scales on better on protecting. Untimations, implied parameters, including one of fromes for a parameter program and more attendablely not unwerther waternal sallow limitations on how long as implied warranty lasts, so, the above limitation may not apply to you. In no event shall Yes ballot for any inflator, popular including incompanion of the discussions in many not apply to you. In no event shall Yes ballot for any inflator, popular including incompanion of the discussions of installation and the protection of the scale of the product of the scale of the product o

Please retain your original sales receipt as proof of purchase.















