

DATE: 26 FEBRUARY 2021

PRODUCT MANUAL FOR WIRELESS HEADSET  
(MODEL: RZ04-0380) AND USB WIRELESS  
TRANCEIVER (MODEL: RC30-0380)

## WHAT'S INSIDE / WHAT'S NEEDED

### WHAT'S INSIDE

- Wireless Headset (Model: RZ04-0380) and USB Wireless Transceiver (Model: RC30-0380)



- A. Adjustable padded headband
- B. Ultra-soft leatherette memory foam ear cushions
- C. Microphone jack
- D. Type-C charging port
- E. 3.5 mm audio + mic jack
- F. Status indicator
- G. Power button
- H. Volume control wheel
- I. Mic mute button

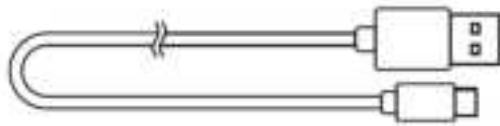
- Removable Razer™ HyperClear Cardioid Mic



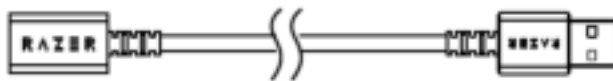
- Type-C wireless transceiver



- Type-C charging cable



- Type-A to Type-C adapter cable



- 3.5 mm combo cable



- Important Product Information Guide

## WHAT'S NEEDED

- [Wireless] USB Type-C or Type-A port
- [Wired] 3.5 mm audio + mic combined jack



*Compatible with Android / PC / Mac / PS4 / Switch (wired and wireless) and Xbox (wired). Although compatible with most Android devices, earlier models may not fully support wireless USB-C audio. For a comprehensive list of compatible devices, please visit [rzt.to/xxxxx](https://razer.to/xxxxx).*

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## LET'S GET YOU COVERED

You've got a great device in your hands, complete with a 2-year limited warranty coverage. Now maximize its potential and score exclusive Razer benefits by registering at [razerid.razer.com](https://razerid.razer.com)

[IMAGE PLACEHOLDER]

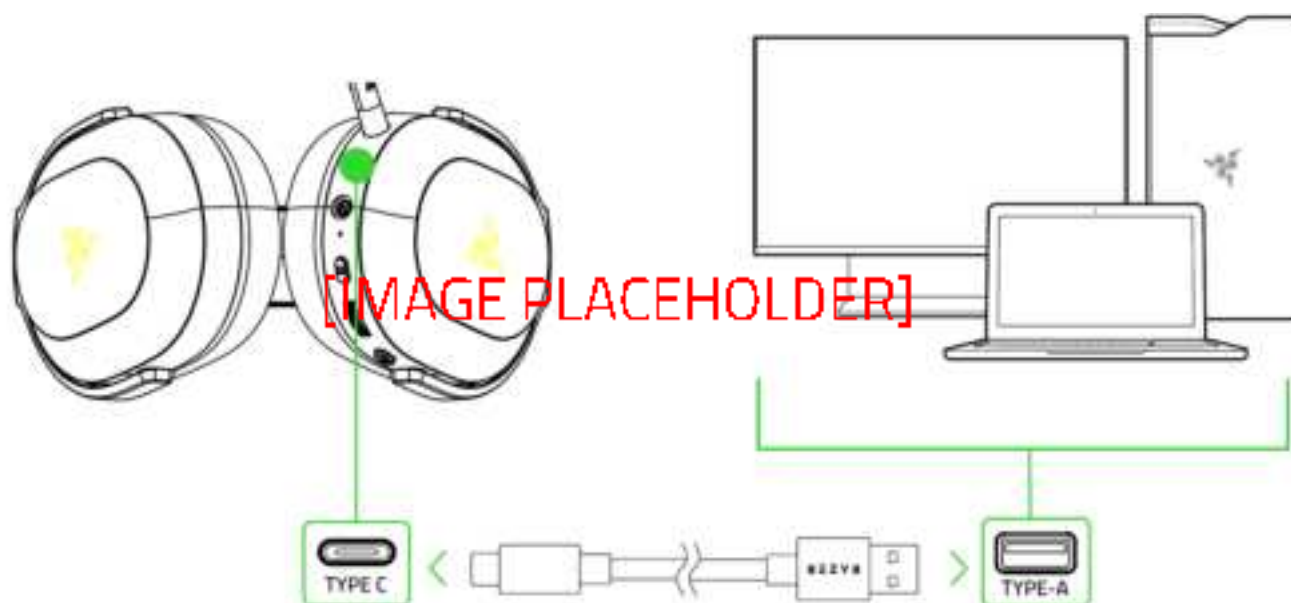
*Your product's  
serial number can  
be found here.*

Got a question? Ask the Razer Support Team at [support.razer.com](https://support.razer.com)

## GETTING STARTED

### CHARGING YOUR HEADSET

Connect your Wireless Headset and USB Wireless Transceiver to a powered USB Type-A port using the charging cable. For best results, please fully charge your headset before using it for the first time. A depleted unit will fully charge in about 3 hours.





### STATUS INDICATOR BEHAVIORS

#### When plugged in

Indicator	Battery Status
Blinking green 	Charging
Static green 	Fully charged

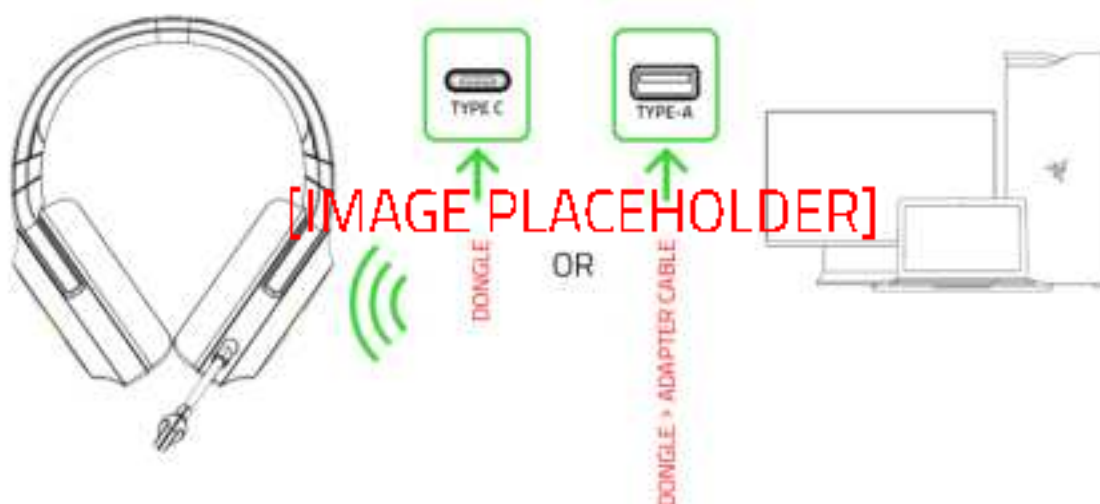
#### When unplugged

Indicator	Sound	Battery Status
Static red 	Warning tone	Low (30%)
Blinking red 	Warning tone	Critical (10%)

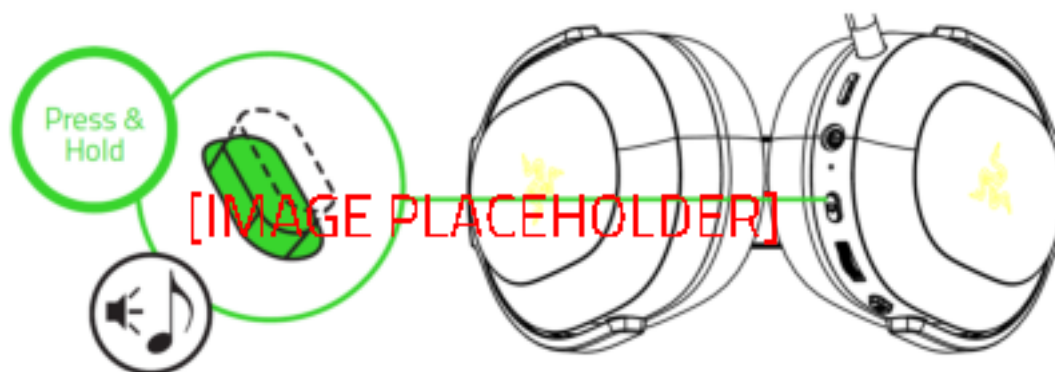
## CONNECTING YOUR HEADSET

### A. TO YOUR PC



- 1 Plug the Type-C wireless transceiver to your PC.

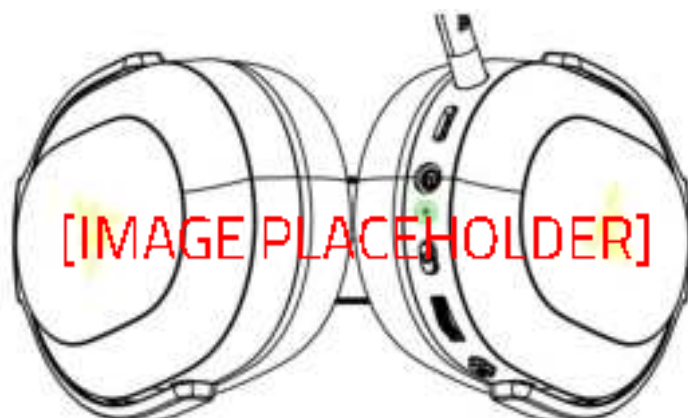


- 2 Press and hold the power button until the status indicator is lit, or until you hear a tone.

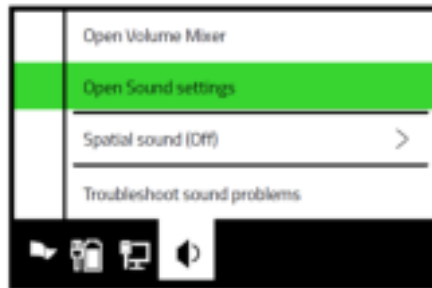


- 3 Wait until the status indicator briefly becomes static blue indicating that the headset is now connected to the Type-C wireless transceiver.

Indicator	Status
Blinking blue 	Pairing
Static blue 	Connected



4. On your PC, right-click on the sound icon on the system tray, and then select **Open Sound settings**.



5. On the Sound window, set the Wireless Headset and USB Wireless Transceiver as the default Output and Input device.

## Sounds

### Output

Choose an output device

Razer BlackShark V2 Pro

### Input

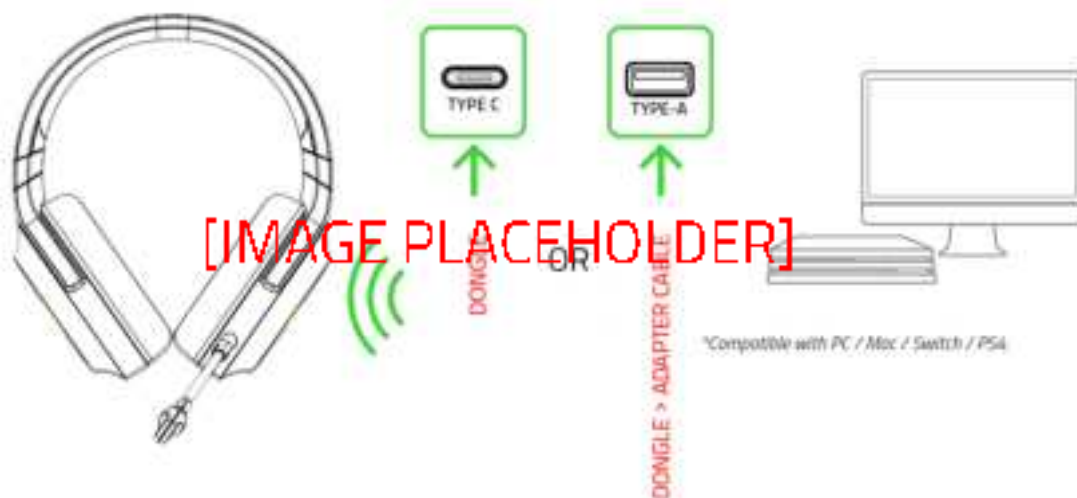
Choose an input device

Razer BlackShark V2 Pro

Your headset is now ready to use.

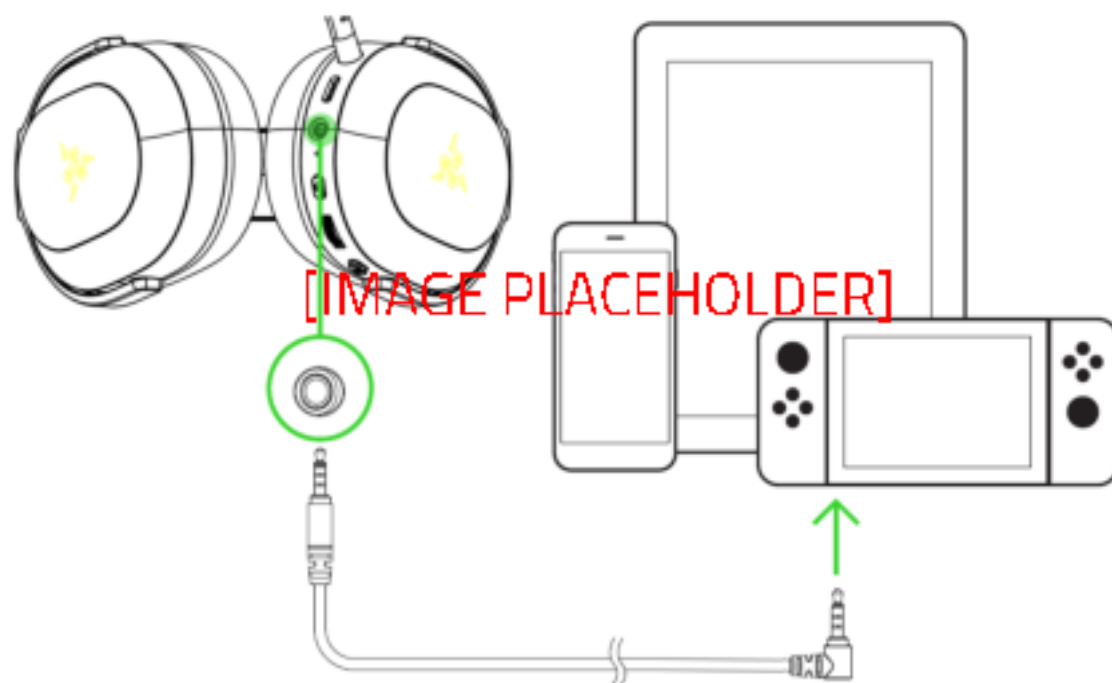
## B. TO OTHER DEVICES

Plug the Type-C USB wireless transceiver to your device and make sure to set the Wireless Headset and USB Wireless Transceiver as its default input and output audio device.



### C. TO DEVICES VIA 3.5MM AUDIO + MIC JACK

If your device has a 3.5mm audio + mic combined jack, simply plug the 3.5mm combo cable from your headset's microphone jack to your device's audio jack.



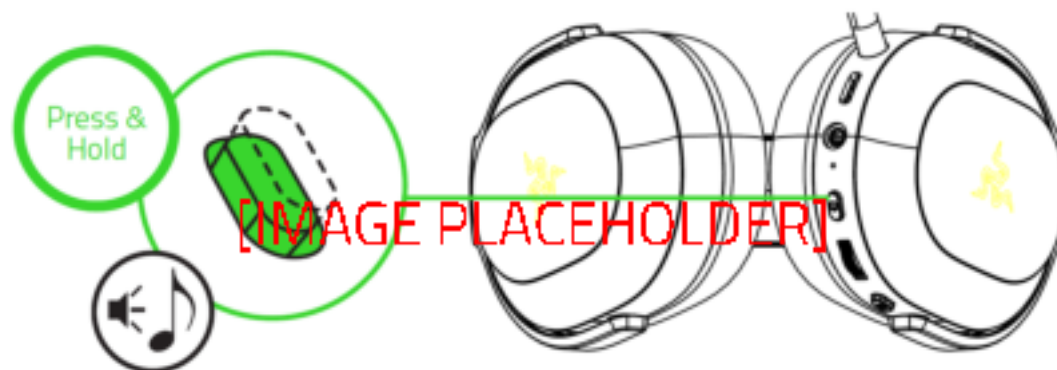


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## USING YOUR HEADSET

### POWER BUTTON

Press and hold the power button until the status indicator turns blue to power on. Press and hold the power button again to power off. Two distinct tones will help notify you that the headset is powered on or off.



Other power button functions are available when the headset is connected to your device. These functions operate based on your device's current activity.

**i** *Some features listed here may not be applicable to certain devices.*

Single press	Play/pause
	Accept incoming call or end current call
Double press	Skip track
Triple press	Previous track

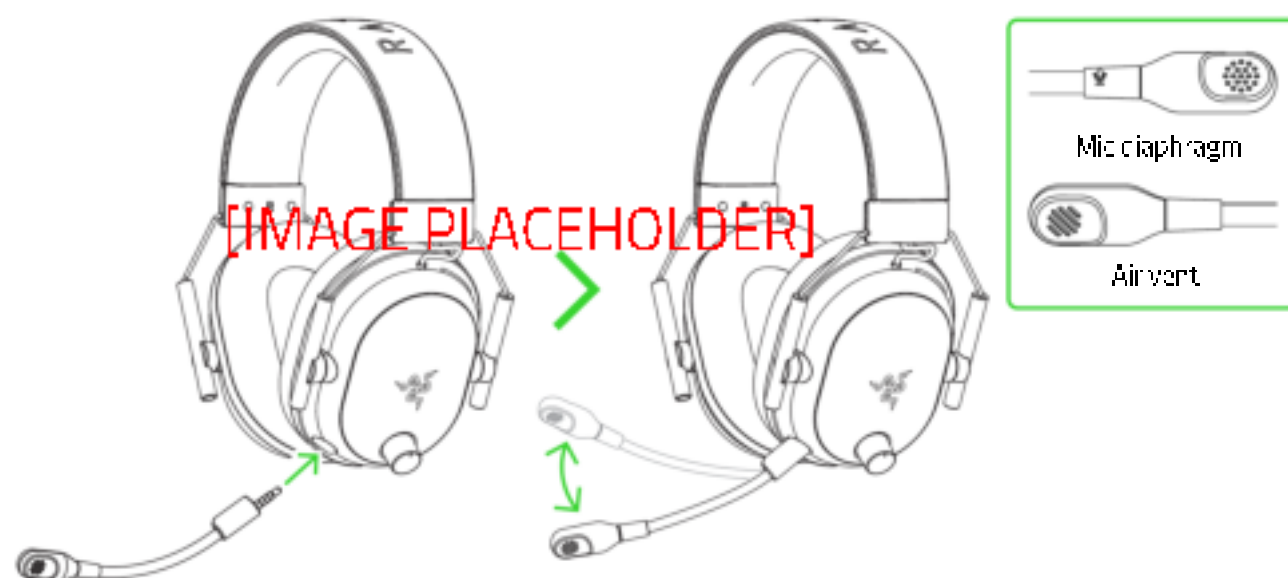
## ADJUSTING THE VOLUME

Rotate the volume control wheel as shown to increase or decrease the volume.



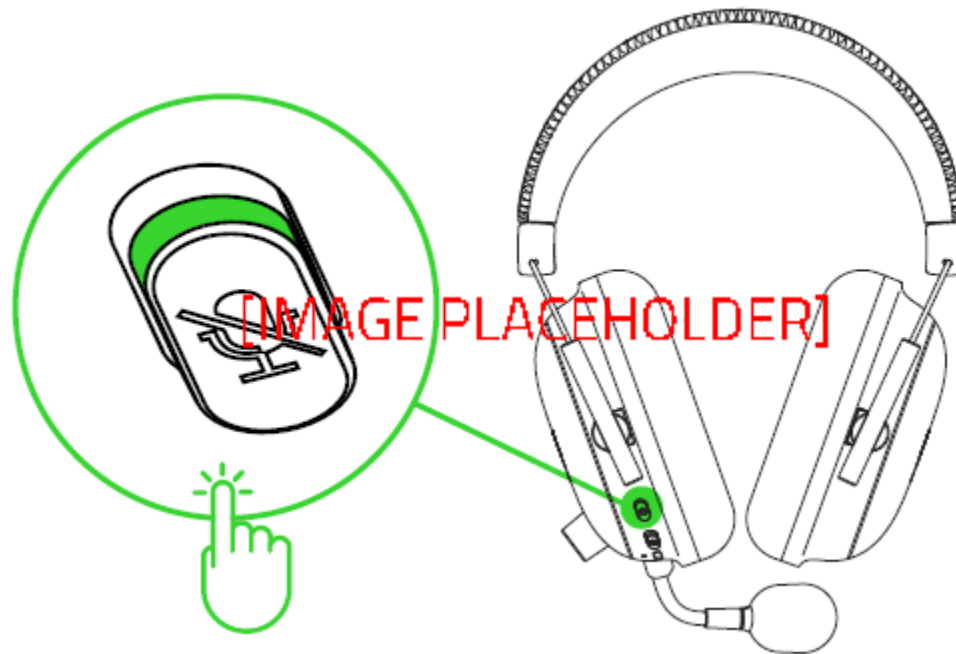
## USING THE RAZER™ HYPERCLEAR CARDIOID MIC

Plug the Razer™ HyperClear Cardioid Mic to the microphone jack and bend until it is parallel to your mouth. Make sure the mic diaphragm is in front and the air vent is facing away from your mouth.



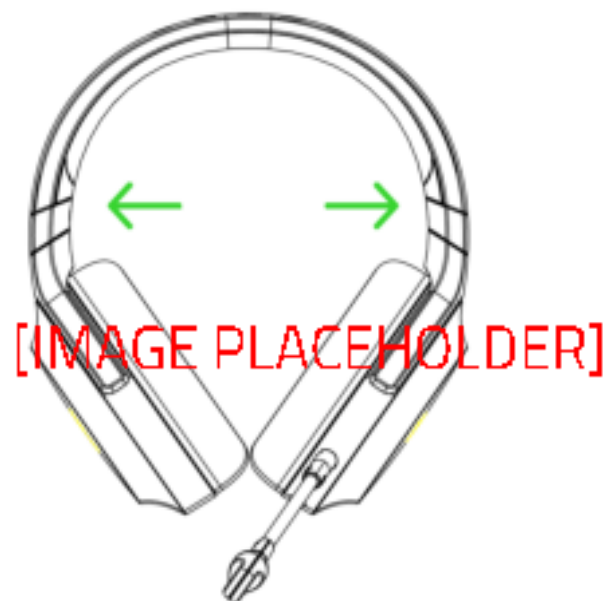
## MUTING / UNMUTING THE MICROPHONE

Press the mic mute button to mute or unmute the microphone.



## EXTENDING YOUR HEADSET'S LIFESPAN

We recommend stretching the headset gently apart before placing them over your head to minimize headband stress. However, please avoid overstretching the headset beyond its technical limits.



## ACTIVATE THE 7.1 SURROUND SOUND\*

Experience accurate positional sound that's specifically designed for games, movies, and music.

- 1 Download the 7.1 Surround Sound software from [razer.com/7.1-surround-sound](https://razer.com/7.1-surround-sound).
- 2 Register your product at [razerid.razer.com/products](https://razerid.razer.com/products) to get your activation code sent to your email.

*\*Only available on Windows® 10 64-bit*

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## SAFETY AND MAINTENANCE

### SAFETY GUIDELINES

In order to achieve maximum safety while using your Wireless Headset and USB Wireless Transceiver, we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting does not work, unplug the device and contact the Razer hotline or go to [support.razer.com](https://support.razer.com) for assistance.

Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

The device isolates external ambient sounds even at low volumes, resulting in lowered awareness of your external surroundings. Please remove the device when engaging in any activities that requires active awareness of your surroundings.

Listening to excessively loud volumes over extended periods of time can damage your hearing. Furthermore, legislation of certain countries permits a maximum sound level of 85db to affect your hearing for 8 hours a day. We therefore recommend that you reduce the volume to a comfortable level when listening for prolonged periods of time. Please, take good care of your hearing.

### MAINTENANCE AND USE

The Wireless Headset and USB Wireless Transceiver requires minimum maintenance to keep it in optimum condition. Once a month we recommend you power off or unplug the device from the computer (if applicable) and clean it using a soft cloth or cotton swab to prevent dirt buildup. Do not use soap or harsh cleaning agents.

### BATTERY WARNING

The Wireless Headset and USB Wireless Transceiver contains a Li-ion rechargeable battery. In general, the life expectancy of such batteries is dependent upon usage. If you suspect that the Li-ion rechargeable battery inside the Wireless Headset and USB Wireless Transceiver may be drained (has a low charge), try charging it.

**Caution:** Do not open, mutilate, or expose to conducting materials (metal), moisture, liquid, fire, or heat. Doing so may cause batteries to leak or explode, resulting in personal injury. Battery life varies with usage.



## STATEMENT OF COMPLIANCE WITH EU DIRECTIVE

### ENGLISH

STATEMENT OF COMPLIANCE WITH EU DIRECTIVE Hereby, Razer (Europe) GmbH, declares that this Wireless Headset (model: RZ04-0380) and USB Wireless Transceiver (Model: RC30-0380) is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU & 2015/863/EU.

#### **[Wireless Headset]**

Radio Frequency: 2.4GHz SRD

Frequency Band: 2400MHz-2483.5MHz

RF Power: <10dBm

#### **[USB Dongle]**

Radio Frequency: 2.4Ghz SRD

Frequency Band: 2400MHz-2483.5MHz

RF Power: <9dBm

Software/Firmware: V1.0

**FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution!**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



**Canada Statement**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The equipment complies with IC RF exposure limits set forth for an uncontrolled environment , users can obtain Canadian information on RF exposure and compliance.

L'appareil respecte les limites d'exposition aux radiofréquences IC établies pour les environnements non contrôlés et les utilisateurs ont accès à de l'information sur l'exposition aux radiofréquences et la conformité au Canada.