

PROBLEM **POSSIBLE CAUSE** SOLUTION -Make sure power cord is plugged into the wall outlet and Power cord is not plugged into wall outlet there is power to that outlet. (Plug other electrical equipme Wires/Plugs are booked up incorrectly. into the power outlet to make sure the outlet normally works. ON/OFF Switch is in the OFF position Game will not turn on. Make sure all Wires/Plugs are properly connected and all the Upload switch on back of monitor is in the OFF way set in as directed in assembly instructions. Slide ON/OFF Switch located on control deck to the ON position position. Slide upload switch on back of monitor to the ON position -Make sure all Wires/Plugs are properly connected and all the way set in as directed in assembly instructions. -Slide Volume Switch located on control deck to the right. Wires/Plugs were hooked up incorrectly Game will turn ON, but there is no sound Volume Switch is in the OFF position. NOTE: Push volume slide switch right to increase volume, left to -Make sure all Wires/Plugs are properly connected and all the way set in as directed in assembly instructions. You hear sound but there is no picture. -Wires/Plugs were hooked up incorrectly. -Turn the ON/OFF switch OFF and then back ON again. You may need to RESET the game. Turn the ON/OFF switch to The game encountered a problem when The game screen is frozen the OFF position. Unplug the game from the wall outlet and processing the data. wait 60 seconds to RESET the game. Plug the game back in and turn the ON/OFF switch back to ON. -Marquee power cord is not plugged in at the back -Make sure all Wires/Plugs are properly connected and all the of the monitor. Marquee will not light up. Marquee power cord is plugged into the wrong way set in as directed in assembly instructions. -Make sure all Wires/Plugs are properly connected and all the way set in as directed in assembly instructions. -You may need to RESET the game. Turn the ON/OFF switch to the The game screen looks pixelated or there are -Wires/Plugs were hooked up incorrectly. OFF position. Unplug the game from the wall outlet and wait 60 seconds to RESET the game. Plug the game back in and turn the lines running through the image. ON/OFF switch back to ON. Take something thin (like a business card) and place it between One of the buttons on the control deck is Debris may have gotten between the button and the button and the button housing and slide it back and forth to stuck in the down position the button housing. loosen the debris. -Look at the game control section in the instruction manual to You are not able to scroll through the games You may be using the wrong joystick or pressing make sure you are using the correct joystick or pressing the correct buttons to scroll through the game selection menu. he incorrect buttons to scroll through the game on the game selection men You are able to scroll through the games on -Look at the game control section in the instruction manual to 'ou may be pressing the wrong button to enter the game selection menu, but you can't make sure you are pressing the correct button to enter the the game enter a game to begin playing game -Look at the game control section in the instruction manual to You have entered the game, but you can't You may be pressing the wrong button to start make sure you are pressing the correct button to start the get the game to start. the ga game. You may be pressing the wrong button to exit the -Look at the game control section in the instruction manual to You have entered the game, but you can't make sure you are pressing the correct button to exit the game. -Make sure you are holding the exit button down for 5 seconds exit the game to get back to game selection You may not be holding down the exit button menu. long enough. to exit the game. -look at the name control section in the instruction manual to make sure you are pressing the correct game co that game. The control functions that are printed on the -Look at the game control loading screen on the monitor to You may be pressing the wrong game control control deck do not match the gameplay on the screen for the game you are playing. nake sure you are pressing the correct control buttons. buttons for the game you are playing. (NOTE: The game controls that are printed on the control deck are only for the feature cabinet game. The other games in the cabinet will utilize the same buttons but react differently.) -Refer to the game control section in the instruction manual to see how many players are able to play that game. The game will not let me select 2 or 3 The game may only be a 1 or 2 player game players for a chosen game



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