

# JETSON

## Sync All-Terrain Hoverboard.

### A guide for your ride.

IMPORTANT, RETAIN FOR FUTURE REFERENCE: READ CAREFULLY

MODEL: JSYNC-BLK | JSYNC-VIO | JSYNC-TEL | JSYNC-BLU | JSYNC-RED | JSYNC-GRN | JSYNC-ELC

Designed in Brooklyn | Made in China





**Remember to be safe and,  
most importantly, have fun!**



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# Safety Warnings

- Before use, please read the user manual and safety warnings carefully, and make sure you understand and accept all the safety instructions. The user will be responsible for any loss or damage caused by improper use.
- Before each cycle of operation, the operator shall perform the preoperation checks specified by the manufacturer: That all guards and pads originally supplied by the manufacturer are in proper place and in serviceable condition; That the braking system is functioning properly; That any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition; That tires are in good condition, inflated properly, and have sufficient tread remaining; The area that the product is to be operated should be safe and suitable for safe operation.
- Components shall be maintained and repaired in accordance with the manufacturer's specifications and using only the manufacturer's authorized replacement parts with installation performed by dealers or other skilled persons.
- Warning against recharging non-rechargeable batteries.
- Don't allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts, wheels, or drive train, while the motor is running.
- This product should not be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction (IEC 60335-1/A2:2006).
- Unsupervised children should not play with the product (IEC 60335-1/A2:2006).
- Adult supervision is required.
- The rider should not exceed 220 lb.
- Units shall not be operated to perform racing, stunt riding, or other maneuvers, which may cause loss of control, or may cause uncontrolled operator/passenger actions or reactions.
- Never use near motor vehicles.
- Avoid sharp bumps, drainage grates, and sudden surface changes. Scooter may suddenly stop.
- Avoid streets and surfaces with water, sand, gravel, dirt, leaves, and other debris. Wet weather impairs traction, braking, and visibility.
- Avoid riding around flammable gas, steam, liquid, or dust that could cause fire.
- Operators shall adhere to all of the manufacturer's recommendations and instructions, as well as comply with all laws and ordinances: Units without headlights shall be operated only with adequate daylight conditions of visibility, and; Owners shall be encouraged to highlight (for conspicuity) using lighting, reflectors, and for low-riding units, signal flags on flexible poles.
- Persons with the following conditions shall be cautioned not to operate: Those with heart conditions; Pregnant women; Persons with head, back, or neck ailments, or prior surgeries to those areas of the body; and persons with any mental or physical conditions that may make them susceptible to injury or impair their physical dexterity or mental capabilities to recognize, understand, and perform all of the safety instructions and to be able to assume the hazards inherent in unit use.
- Do not ride at night.
- Do not ride after drinking or taking prescription medication.
- Do not carry items when riding.
- Never operate the product barefooted.
- Always wear shoes and keep shoelaces tied.
- Make sure your feet are always placed securely on the deck.
- Operators always shall use appropriate protective clothing, including but not limited to a helmet, with appropriate certification, and any other equipment recommended by the manufacturer: Always wear protective equipment such as helmet, knee pads, and elbow pads.
- Always give way to pedestrians.
- Be alert to things in front and far away from you.
- Do not allow distractions when riding, such as answering the phone or engaging in any other activities.
- The product cannot be ridden by more than one person.
- When you ride the product along with other riders, always keep a safe distance to avoid a collision.
- When turning, be sure to maintain your balance.
- Riding with improperly adjusted brakes is dangerous and can result in serious injury or death.
- The brake may become hot while operating, do not touch the brake with your bare skin.

- Applying brakes too hard or too suddenly can lock up a wheel, which could cause you to lose control and fall. Sudden or excessive application of the brake may result in injury or death.
- If the brake loosens, please adjust with the hexagon wrench, or please contact Jetson Customer Care.
- Replace worn or broken parts immediately.
- Check whether all safety labels are in place and understood before riding.
- The owner shall allow the use and operation of the unit after a demonstration that such operators can understand and operate all components of the unit before use.
- Do not ride without proper training. Do not ride at high speeds, on uneven terrain, or on slopes. Do not perform stunts or turn abruptly.
- Recommended for indoor use.
- Prolonged exposure to UV rays, rain and the elements may damage the enclosure materials, store indoors when not in use.

## California Proposition 65

### **WARNING:**

This product can expose you to a chemical such as Cadmium that is known to the state of California to cause cancer or birth defects or other reproductive harm. For more information go to [www.p65warnings.ca.gov/product](http://www.p65warnings.ca.gov/product)

### **MODIFICATIONS**

Do not attempt to disassemble, modify, repair, or replace the unit or any components of the unit without instruction from Jetson Customer Care. This will void any warranty, and can lead to malfunctions which may cause injury.

### **ADDITIONAL OPERATION CAUTIONS**

Do not lift the product off the ground while it is on and the wheels are in motion. This can result in freely spinning wheels, which may cause injury to yourself or others nearby. Do not jump on or off the product, and do not jump while using it. Always keep your feet firmly planted on the foot rest while in operation. Always check the battery charge before using.

### **NOTICE OF COMPLIANCE**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

### **DISPOSAL OF USED BATTERY**



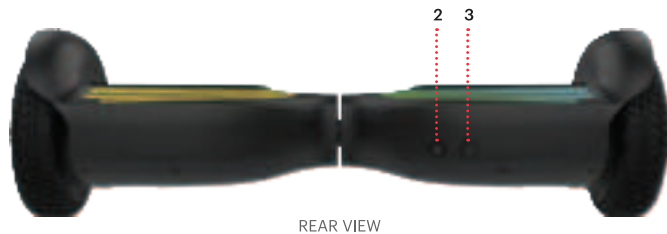
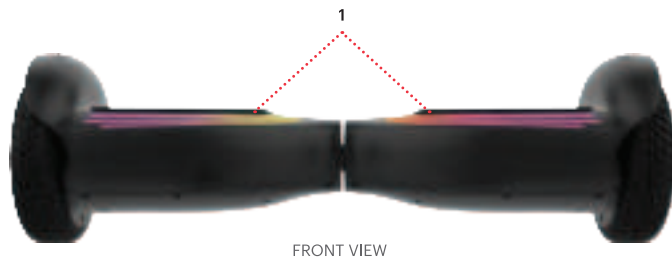
Battery may contain hazardous substances which could endanger the environment and human health. This symbol marked on the battery and/or packaging indicates that used battery shall not be treated as municipal waste. Batteries should be disposed of at an appropriate collection point for recycling. By ensuring the used batteries are disposed of correctly, you will help preventing potential negative consequences for the environment and human health. The recycling of materials will help to conserve natural resources. For more information about recycling of used batteries, please contact your local municipality waste disposal service.

# Sync Overview

1. LED LIGHTS
2. POWER BUTTON
3. CHARGING PORT
4. CHARGER

\*ADULTS MUST ASSIST CHILDREN IN THE INITIAL ADJUSTMENT PROCEDURES OF THE PRODUCT.





PLEASE NOTE: IMAGES MAY NOT REFLECT EXACT APPEARANCE OF ACTUAL PRODUCT.



# Specs & Features

- WEIGHT LIMIT: 220 LB
- PRODUCT WEIGHT: 16 LB
- TIRE SIZE: 6.3"
- PRODUCT DIMENSIONS: L24.2" x W7" x H7.4"
- MAX SPEED: UP TO 10 MPH
- MAX RANGE: UP TO 8 MILES
- BATTERY: 36V, 2.0AH LITHIUM-ION
- MOTOR: 300W
- CHARGER: UL LISTED, 100-240V
- CHARGE TIME: UP TO 5 HOURS
- CLIMBING ANGLE: UP TO 15°
- RECOMMENDED AGE: 12+

# 1. Get Started

## 1.1 Charging the Battery

- ONLY USE THE INCLUDED CHARGER
- PLUG THE CHARGER INTO THE WALL BEFORE THE CHARGING PORT
- DON'T TURN ON THE SYNC WHILE IT'S CHARGING
- CHARGE THE BATTERY UNTIL IT IS FULLY CHARGED - UP TO 3 HOURS

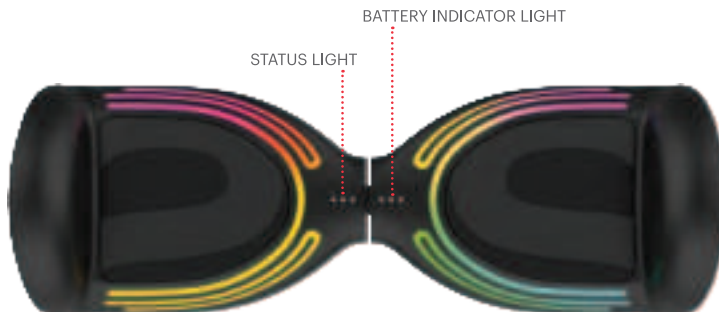
● - CHARGING




● - CHARGE COMPLETE



INDICATOR LIGHT

## 1.2 Indicator Lights

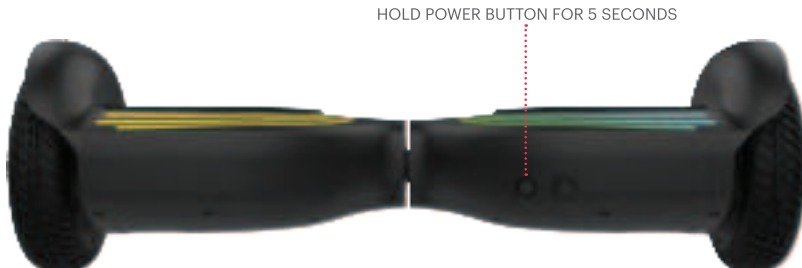


BATTERY INDICATOR LIGHT			
PERCENTAGE	< 20%	20-49%	50% +

STATUS LIGHT		
STATUS	YOUR SYNC IS ALL SET.	RECALIBRATE YOUR SYNC.

**WARNING: THE SYNC WILL AUTOMATICALLY TILT UP AND SLOW DOWN ONCE THE BATTERY POWER GOES BELOW 10% AS A SAFETY PRECAUTION.**

### 1.3 How to Recalibrate



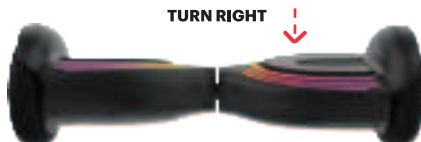
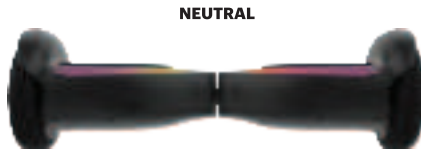
#### **FOLLOW THESE 3 SIMPLE STEPS:**

1. PLACE TURNED OFF SYNC ON A FLAT SURFACE. HOLD THE POWER BUTTON FOR 5 SECONDS UNTIL THE TUNE IS COMPLETE. THE SYNC IS NOW ON.
2. LET GO OF POWER BUTTON AND THEN PRESS IT AGAIN TO TURN SYNC OFF.
3. TURN SYNC BACK ON; RECALIBRATION IS NOW COMPLETE.

**\* KEEP THE HOVERBOARD LEVELED AND STILL THROUGHOUT THE RECALIBRATION PROCESS.**

## 2. Make Moves

### 2.1 Riding the Hoverboard



## 2.2 Connecting to Bluetooth®

THE HOVERBOARD COMES EQUIPPED WITH A BLUETOOTH® SPEAKER.

**TO CONNECT TO YOUR BLUETOOTH® SPEAKER:**

- TURN ON THE SYNC AND IT WILL BECOME DISCOVERABLE TO YOUR HANDHELD DEVICE.
- ACTIVATE YOUR BLUETOOTH® IN YOUR HANDHELD DEVICE'S SETTINGS.
- FIND THE SYNC IN YOUR HANDHELD DEVICE'S LIST AND SELECT IT.
- NOW YOU CAN PLAY YOUR MUSIC.

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# Care & Maintenance

## **SPEED AND RIDING RANGE**

THE TOP SPEED IS 10 MPH, HOWEVER, MANY FACTORS WILL AFFECT HOW FAST YOU WILL BE ABLE TO RIDE:

- DRIVING SURFACE: A SMOOTH, FLAT SURFACE WILL INCREASE DRIVING DISTANCE.
- WEIGHT: MORE WEIGHT MEANS LESS DISTANCE.
- TEMPERATURE: RIDE, CHARGE, AND STORE THE SYNC ABOVE 50°F.
- MAINTENANCE: TIMELY BATTERY CHARGING WILL INCREASE DRIVING DISTANCE.
- SPEED AND DRIVING STYLE: FREQUENT STARTING AND STOPPING WILL REDUCE DRIVING DISTANCE.

## **CLEANING THE SYNC**

TO CLEAN THE SYNC, CAREFULLY WIPE WITH A DAMP CLOTH, THEN DRY WITH A DRY CLOTH. DO NOT USE WATER TO CLEAN THE SYNC, AS THE ELECTRICAL AND ELECTRONIC SYSTEMS MAY GET WET, RESULTING IN PERSONAL INJURY OR MALFUNCTION OF THE SYNC.

## **BATTERY**

- KEEP AWAY FROM FIRE AND EXCESSIVE HEAT.
- AVOID INTENSE PHYSICAL SHOCK, SEVERE VIBRATION, OR IMPACT.
- PROTECT FROM WATER OR MOISTURE.
- DO NOT DISASSEMBLE THE SYNC OR ITS BATTERY.
- IF THERE ARE ANY ISSUES WITH THE BATTERY, PLEASE CONTACT JETSON CUSTOMER SUPPORT.

## **STORAGE**

- FULLY CHARGE THE BATTERY BEFORE STORING. THE BATTERY SHOULD BE FULLY CHARGED ONCE A MONTH AFTER THIS.
- COVER THE SYNC TO PROTECT AGAINST DUST.
- STORE THE SYNC INDOORS, IN A DRY PLACE.

## Enjoying the ride?

Leave a review on [ridejetson.com/reviews](https://ridejetson.com/reviews) or share your photos with us online using the #RideJetson hashtag!



Follow us **@ridejetson**  
**#MakeMoves**

# JETSON

## **Federal Communication Commission Statement (FCC, U.S.)**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

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## **FCC Caution:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

## **IMPORTANT NOTES**

### **Co-location warning:**

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

# JETSON

**CONFIDENTIAL FILE INFORMATION  
THIS PAGE NOT FOR PRINT**

DATE: 04/19/2021

FILE NAME: Sync-manual.indd

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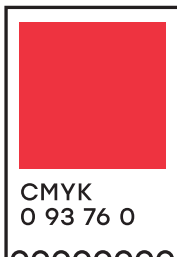
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SCALE: 100%

MATERIALS:

- 250g C2S
- Printed double sided: 4C



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OR DIE LINES LAYERS!**

Physical sample according to specs must be approved  
by JETSON Bike before proceeding to production.

COMMENTS (Internal reference only)

File created by Eitan Adika, Jangmu Lama  
& Angelina Zavilevich

# Questions? Let us know.

[support.ridejetson.com](https://support.ridejetson.com)

Hours of Operation:  
7 Days a Week, 10am-6pm

Manufactured in Shenzhen, China.  
Imported by Jetson Electric Bikes LLC.  
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Made in China  
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