AT&T - Getting Started Guide

3"

Quick Start Guide

AT&T

AT&T Internet Air™ for Business Wi-Fi Extender

1

Plug in the extender with the included power adapter.

Device

Power Adapter

2

Wait for the extender to power up and for the LED lights to turn solid.
(Approx. 2-3 minutes)

LED Status Lights

3

Pair the extender with your AT&T 5G Gateway*.

Wireless Method

Step 1 For the best experience, place the extender next to the 5G gateway during setup.

Step 2 Press **WPS (Wi-Fi Protected Setup) button** on the back of the 5G gateway. The Wi-Fi LED will flash blue.

Step 3 Press **WPS button** on the back of the extender.

Step 4 The Wi-Fi LED on both the extender and 5G gateway will change to solid blue and the Mesh LED will illuminate.

Step 5 Setup complete, move extender to desired location.

WPS

5G Gateway   **Extender**

*Connection with AT&T Internet Air™ for Business 5G Gateway required (gateway and internet service sold separately).

4

Wi-Fi extender placement and proximity.

The extender should be placed within wireless range of the 5G gateway, no more than 30 feet away.

The design and structure of your environment may impact performance. For best results, position the extender closer so the Mesh LED illuminates green.

5

Connect your devices to the extender's Wi-Fi or Ethernet ports.

Network name & password

The extender will share the same network name and password as the 5G gateway it's paired with.

Web UI Settings

You can manage additional settings from the Web UI of your 5G gateway.

ATT.145.QSG-R0RRD

4.75"

NOTE: All device illustrations need to be replaced with actual device images. All graphics, logos and text MUST be a minimum of 3/16" or 0.1875" away from folds and die cut edge.

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Need help?

Call our customer care team at
1-800-331-0500

To launch help for your 5G gateway and Extender, scan this code with your camera

or visit **att.com/5G-Gateway**

Get to know your device

Front   **Back**

- WPS
- 2.5 GbE LAN
- 1 GbE LAN
- DC Power Port

LED Status Lights

Bottom   **Top**

- Reset Button
- Device Label

Vent

Get started

LED status table

Mesh	Wi-Fi	System
Initializing	Ready	Ready
Strong	WPS Discoverable	Initializing
Fair	WPS Successful	Resetting
Error	Error	Error
Not Paired	Off	Firmware Update Available
		Updating Firmware
		Off

Note: If the Mesh LED is blue or red, you might try relocating the extender closer to the gateway or extender it's paired with to get a stronger mesh connection.

Alternative pairing method

Ethernet

Step 1   Connect one end of an Ethernet cable in the main gateway port of your choice.

Step 2   Connect the other end to the Ethernet port of your choice on your extender.

Step 3   The Mesh LED on the extender will illuminate.

5G Gateway   **Extender**

Complete firmware update

Auto-Update

Your Wi-Fi extender will periodically check for updates, including after each device power cycle. Most updates will be automatically installed overnight. If an update requires manual installation, the system light will illuminate solid blue until the update has been completed.

Manual Update

Step 1   Use a web browser to access the Web UI of the main 5G gateway.

Note: You can find the default web address on the gateway label.

Step 2   From the dashboard, click the **Wi-Fi Extender** tile.

Step 3   Click **Check for update** next to the device name.

Step 4   The status will update to indicate if an update is available.

Step 5   Click **Download and Update**. A progress bar will appear, and the **System LED Light** will flash blue during the installation process.

Step 6   Your Wi-Fi extender will power cycle upon successful completion.

Note: Your internet access may be momentarily interrupted while the installation is taking place, and the device is rebooting.

Network performance and internet speeds may vary due to proximity, connection method, or number of extenders connected. No more than three extenders recommended. Internet service sold separately. 5G available only in 5G coverage areas.

4.75"

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