



EC-802A (OG8020) Product Manual



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FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, Human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Warning

- **Space Requirements**

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current in order to reduce the risk of electric shock.

This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

© Improper connection of the equipment-grounding conductor can result in the risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product if it will not fit the outlet; have a proper outlet installed by a qualified electrician. This product is for use on a nominal AC 120 V circuit and has a grounding plug that looks like the plug illustrated in the figure to the right. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Electrical
grounding



Prohibited

- The following persons must not use this massage chair:
 - ⊙ Persons who have been instructed by a doctor to avoid massage therapy. Ex. Thrombosis, severe aneurism, acute varicosity, or dermatitis and/or skin infection including inflammation of the typodermis.
 - ⊙ Persons with suspected acute neck sprain (whiplash injury)



Required Action

- Persons with any of the following conditions should seek medical advice before using the chair.
 - ⊙ Serious heart conditions
 - ⊙ Sensory impairment caused by serious peripheral circulatory disorders due to diabetes and other diseases
 - ⊙ Osteoporosis, spinal fractures, acute pain and/or symptoms thereof
 - ⊙ Persons being treated for personal injuries
 - ⊙ High fever (100°F or higher) Ex. Strong acute inflammation illness caused by fatigue, chills, blood pressure fluctuation, or asthenia
 - ⊙ Persons in the early stage of pregnancy, or immediately after giving birth
 - ⊙ Persons who have electronic medical device(s) easily susceptible to



Required Action

electromagnetic interference Ex. pacemaker ◎ Abnormal or curved spine ◎ Persons planning to use the chair for treatment or for rehabilitation purposes ◎ Persons with malignant tumor(s) ◎ Persons under bed rest orders ◎ Persons with acute gastro-intestinal complaints or ailments such as gastritis, enteritis, or hepatitis ◎ Persons under a doctor's care, or those experiencing unusual physical discomfort ◎ Joint dysfunction due to rheumatism, gout, or other diseases ◎ Persons with symptoms such as qualm, dizziness, or tinnitus ◎ Inflammation due to sprain or torn muscles ◎ Persons with thecitis or suspected thecitis ◎ Persons with thermoanesthesia

- Elderly people and persons with weak bones, even if they have no particular disease, should seek medical advice before using the chair.
- If your condition does not improve after use, consult a doctor or specialist.
- Do not drop or insert any object into any opening.
- To disconnect, switch all controls to the off position, then remove plug from outlet.



Prohibited

- Do not use the chair with anything other than an AC 120 V power source.
 - May result in fire or electric shock.
- Do not use with any type of transformer device.
 - May result in damage to the product or electric shock.
- Do not use if the power cord or plug(s) is damaged, or if the wall outlet is loose.
 - May result in electric shock, short circuit, or combustion.
- Before each use, check for holes or tears in the cover of the back pad. Also, check the other parts for tearing. Stop using the chair immediately if you find even the smallest tear. Unplug the chair and contact the vendor for assistance.
 - Using the chair with holes or tears in the covering could result in injury or electric shock.
- Do not operate under blanket or pillow.
 - May result in burns, fire, electric shock, or injury to persons.
- Do not use outdoors.
 - May result in burns, fire, electric shock, or injury to persons.
- Do not operate where aerosol (spray) products are being

used or where oxygen is being administered.

→ May result in burns, fire, electric shock, or injury to persons.

Caution

- Before plugging the power cord into the wall outlet, make sure that the main POWER switch is set to OFF.
→ May result in damage to the product or electric shock.
- Make sure that the plugs on the power cord are inserted fully into the cord connector and the wall outlet.
→ May result in electric shock, short circuit, or combustion.
- Before using the chair for the first time, turn on all the switches in order as indicated in this manual to check that the chair is operating properly.
- Before using, raise the reclining seat back to its fully upright position. Then recline the seat back slowly to the most comfortable position, remembering to start off with a lighter massage.
→ Starting with a deep massage can result in injury. Elderly people and persons with weak bones should be especially careful when selecting massage intensity.
- When sitting down in the chair, do so slowly, ensuring that the spinal rollers are in the correct position at either side of the



Required Action

spine. The backbone should lie comfortably between the rollers without having to turn or twist the body.

- Do not sit, stand, or lean on the leg rest unless you are sitting in the chair or getting up from the chair.

→ Personal injury or damage to the chair may result if the chair tips over.

- If you will be using the chair after it has not been used for a long time, first read this Operating Manual again thoroughly and check if the chair operates properly.



Prohibited

- Do not use the product in any way not prescribed by the Operating Manual. Do not use the product together with any other therapeutic device or with an electric blanket.
→ May result in injury or have a negative effect on health.
- Do not move the product while someone is in it.
→ Accident or injury may result if the product tips over.
- Do not sit down on the chair with the leg rest raised.
→ Any sudden heavyweight on the leg rest could cause damage to the mechanism. Or, accident or injury may result if the chair tips over.
- Do not use with anything other than the accessories supplied with this product.

Warning



Prohibited

- Do not wrap the power cords or the remote control cord around your body, or place the product on top of either cord. Do not scratch, tear, treat, unduly twist, stretch, or bend the power cord or the remote control cord.

→ The cords may fray or tear, resulting in fire or electric shock.

- Do not spill water and/or other liquids on the chair or remote control.

→ May result in electric shock, short circuit, or combustion.

- Do not use the chair while the body is wet, or with wet hands.

→ Could result in electric shock or damage to the chair.

- Children should not use the chair. It is advisable to keep children and pets away from the chair (especially from behind the reclining seat back or under the leg rest). Children aged 14 years or over should use only the Youth Program. In such a case, an adult must attend the child.



Prohibited

→ Could result in accident or injury.

- Do not use if the covering is torn. If it is, unplug the power cord from the wall outlet.

→ Could result in accident, injury, or electric shock. Contact the vendor for repairs.

- Be careful not to get hands, feet, or objects caught between the units of the leg rest or between the leg rest and the chair.

Be careful not to get hands or objects caught between the units of the armrest or between the armrest and the chair.

→ Accident, personal injury, or damage to the chair may result if hands, feet, or objects are caught.

- Do not release hands suddenly while lifting the leg rest by hand.

- Do not use the heater continuously for two hours or longer.

→ May result in low-temperature burn.



Required Action

- Make sure no one, especially children or pets, is in the way when lowering the reclining seat back or lowering the leg rest down. Be careful that people and/or objects are not caught behind the seat back or under the leg rest.



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Caution



Prohibited

- Do not use the chair unclothed.
- Do not use the chair for purposes other than massage, or other than the ordinary uses of a chair.
→ Could result in accident or injury.
- Do not use the chair to massage the head, chest, stomach, and/or joints (knees, elbows). Do not place hands, feet, or arms in between the rollers.
→ May result in nausea or injury. Place a soft towel behind your neck if you want to avoid intense stimulation of the area.
- Do not place hands or feet into the roller tracks, into the space between the seat back and the seat or into the moving parts. Do not sit wearing hard objects, such as hair accessories, necklace, watch, bracelet, or ring.
→ May result in personal injury.
- Do not place anything other than legs and feet on the leg rest.
→ May result in personal injury.

→ May result in personal injury.

- Do not fall asleep in the chair during a massage.

→ May result in personal injury.

- Keep massage sessions to no more than 30 minutes in length. Area Specific Massage of any particular area on the body to no more than 5 minutes.

→ Continual use for extended periods of time can result in over-stimulation, which could cause the opposite of the desired effect, or even injury. Set 30 minutes in total for reference per day and observe appropriate intervals between massage sessions.

* For children aged 14 years or over, use only the Youth Program and only one session per day.

- If your leg or foot comes out of the leg rest during the massage, do not try to force it back in.

→ Undue force may result in damage to the mechanism.

- If your arm comes out of the arm massage Unit during the massage, do not try to force it back in.

→ Undue force may result in damage to the mechanism.

hand.

- Do not use the heater continuously for two hours or longer.
→ May result in low-temperature burn.

- In an emergency, or if there is any sudden malfunction, push the STOP button on the right side board to make the chair stop immediately.

- If you begin to experience marked pain or other unusual physical discomfort while using the product, seek medical advice immediately and discontinue use of the product.

- If you feel the massage is too strong, reduce the stimulation in Manual Adjust. If this solution does not work, stop using and contact the vendor.

→ May result in injury if you continue use with high stimulation under such circumstances.

- Make sure to keep the back pad in place during massage. Do not use the chair without the back pad.



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- The heater is mounted inside backrest pad. Persons who are not sensitive to heat should be fully careful if using the heater.

- If there is a power outage or the possibility of a power outage, stop the chair immediately and set the main POWER switch to OFF. Unplug the chair from the wall outlet.

→ Accident or injury may result if the chair is still in operating mode when the power resumes.

- If there is a threat of lightning, stop the chair immediately and set the main POWER switch to OFF. Unplug the chair from the wall outlet.

- If the chair does not start, or if there is any type of malfunction, to prevent accidents it is best to stop the chair immediately and set the main POWER switch to OFF. Unplug the chair from the wall outlet. Contact the vendor for assistance regarding repairs or maintenance.

→ Electric shock or fire caused by a short circuit may result if the chair is left plugged in under such circumstances.



Unplug
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Caution



Prohibited

- Do not install the chair in an area of high humidity, such as a bathroom or sauna.

→ Could result in electric shock or damage to the chair.



Required Action

- Only install on a flat, level surface.

→ Chair could tip over accidentally if placed on an uneven surface.

Caution



Required Action

- Be sure to set the main POWER switch to OFF after every use and to unplug the chair from the wall outlet.
→ Accident or injury may result if children or pets play with the product.
- After using the chair, be sure to return the reclining seat back to its upright position and lower the leg rest to its lowest position.
- Wipe the product off after every use, and store it in a place free of excess humidity.
- Do not place any object on the seat, reclining seat back, or leg rest.



Unplug
the chair

- Do not pull on the power cord to unplug the product from the wall outlet; make sure to grasp the plug firmly when unplugging.

→ May result in electric shock or fire caused by short-circuiting.

- When cleaning or caring for the product, make sure to unplug the product from the wall outlet first. Do not plug or unplug the power cord with wet hands.

- If you will not be using the product for some time, be sure to unplug it from the wall outlet.

→ Insulation degradation by dirt or moisture may occur and cause electric shock, or fire caused by short-circuiting may result.

Caution



Prohibited

- Do not stand on the chair. Do not sit on any part of the chair other than the seat.

→ Personal injury or damage to the chair may result if the chair tips over.

- Do not stand on the control box and/or place any object on it.



Do not
disassemble

- Do not remodel the chair. Anyone other than an authorized service person must not repair or disassemble. Contact the vendor.

- For safety reasons, if the power cord is damaged, contact the vendor for replacement.

- Do not remodel the chair.

→ May result in fire, electric shock, or injury.

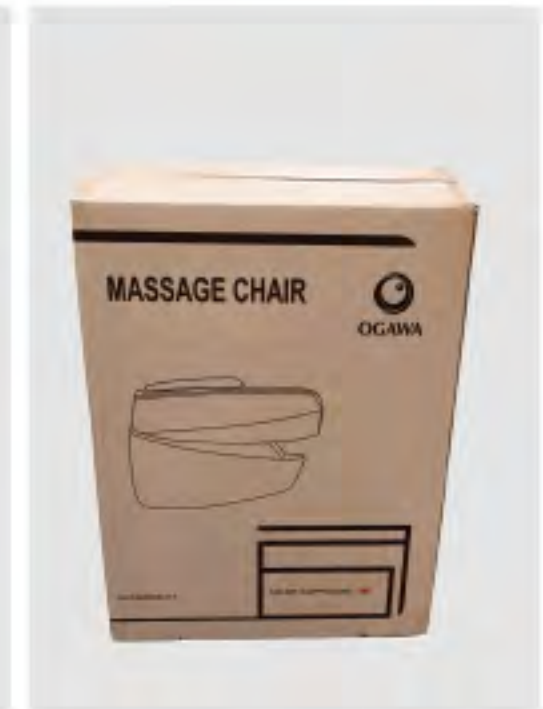
STEP 1: OG8020 massage chair arrives in three boxes. The base is packed in box 1, the backrest is packed in box 2, and the side boards packed in box 3. As pictured below.



Box 1



Box 2



Box 3

STEP 2: Open box 1 and remove all the packing materials. Then take the base out of the box and get rid of the plastic bag which covers the base. As pictured below.



STEP 3: Take the tablet holder from the footrest, remove the packing material and set aside. The accessory box include the power cord, instruction manual, warranty card, tablet cover, and arm hardware. As pictured below.



Arm hardware



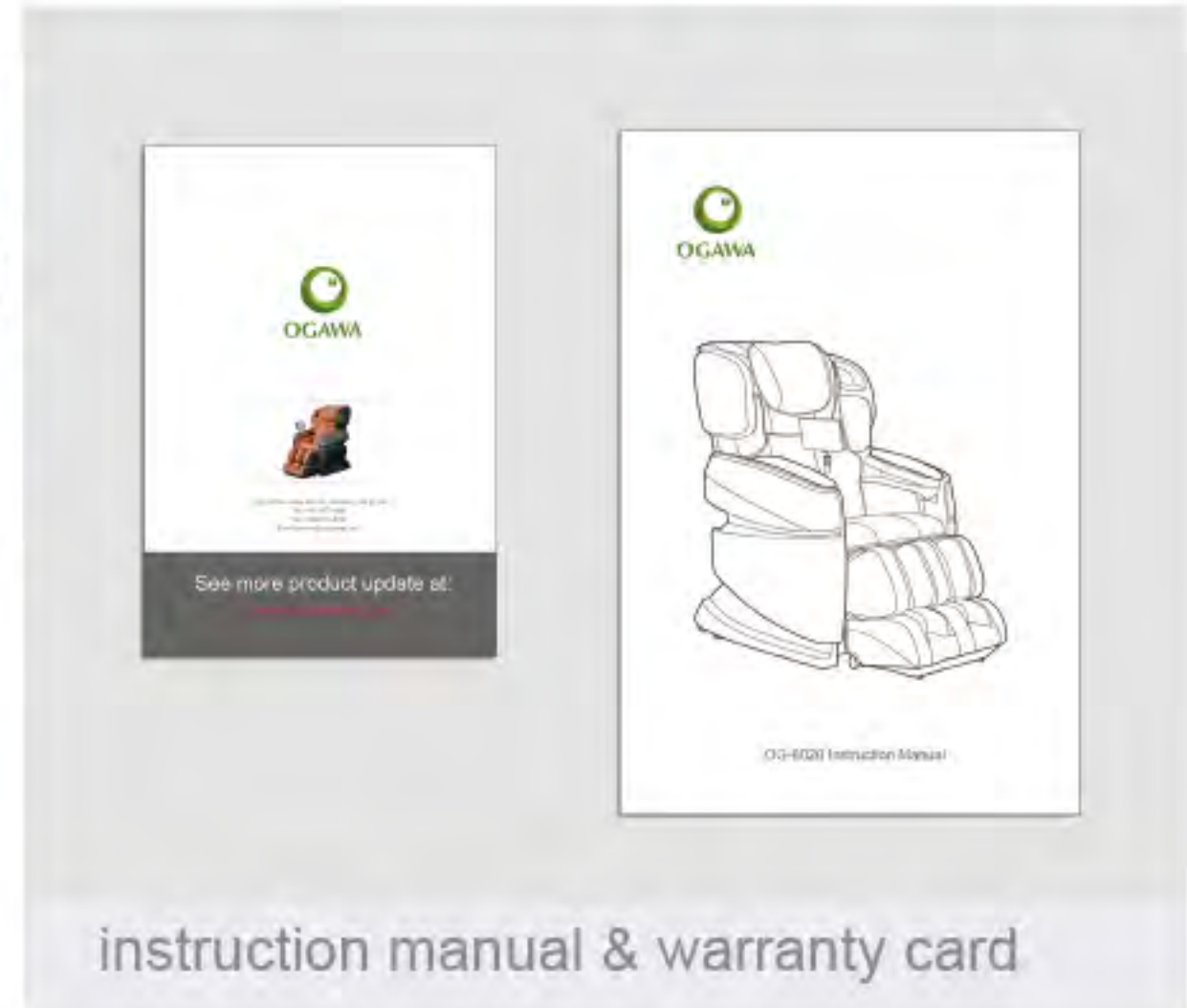
power cord



tablet cover

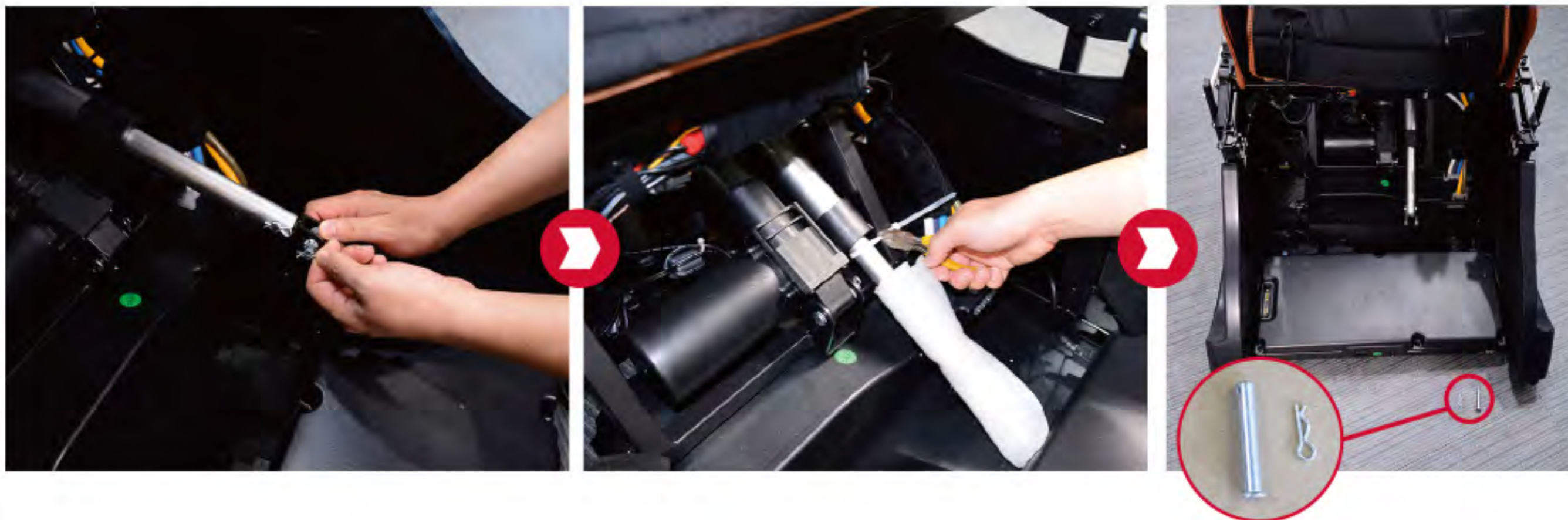


Tablet holder

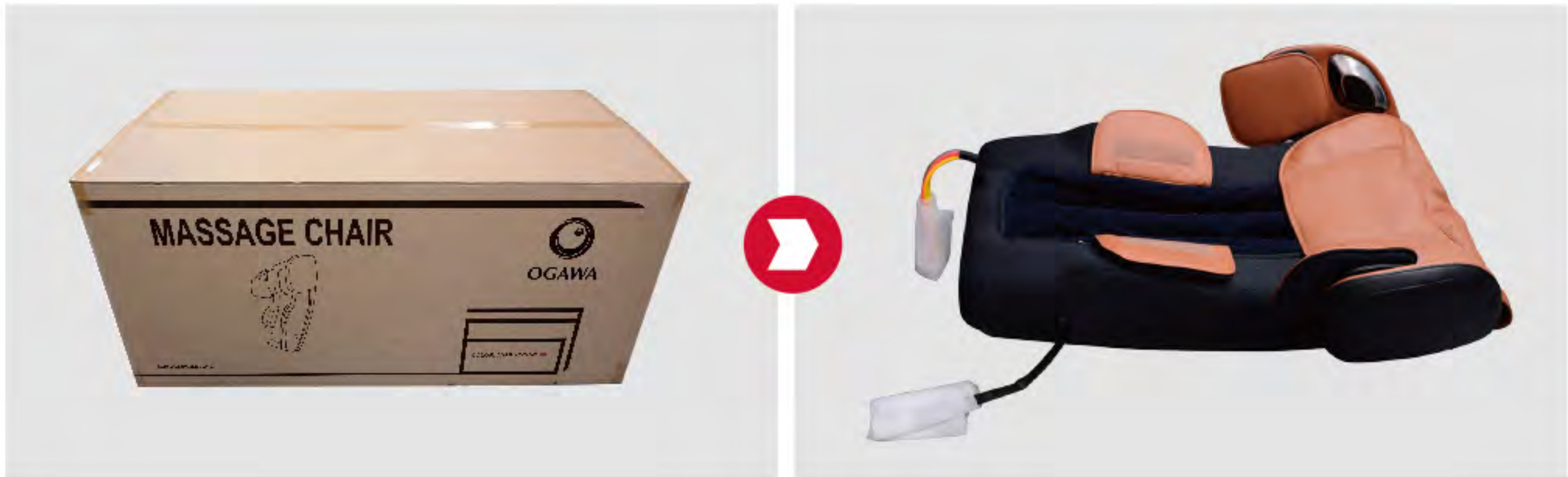


instruction manual & warranty card

STEP 4: Cut the cable tie, used for shipping, securing the backrest actuator. Remove the protective material which wrapped on the head of backrest actuator. Remove the cotter pin and bolt and set aside. As pictured below.



STEP 5: Open box 2 and remove packing materials. Take the backrest out of the box and set it on the floor. **DO NOT** pull on the air hose. **DO NOT** pull on the backrest cable. **DO NOT** pull on the pillow or damage could occur. As pictured below.



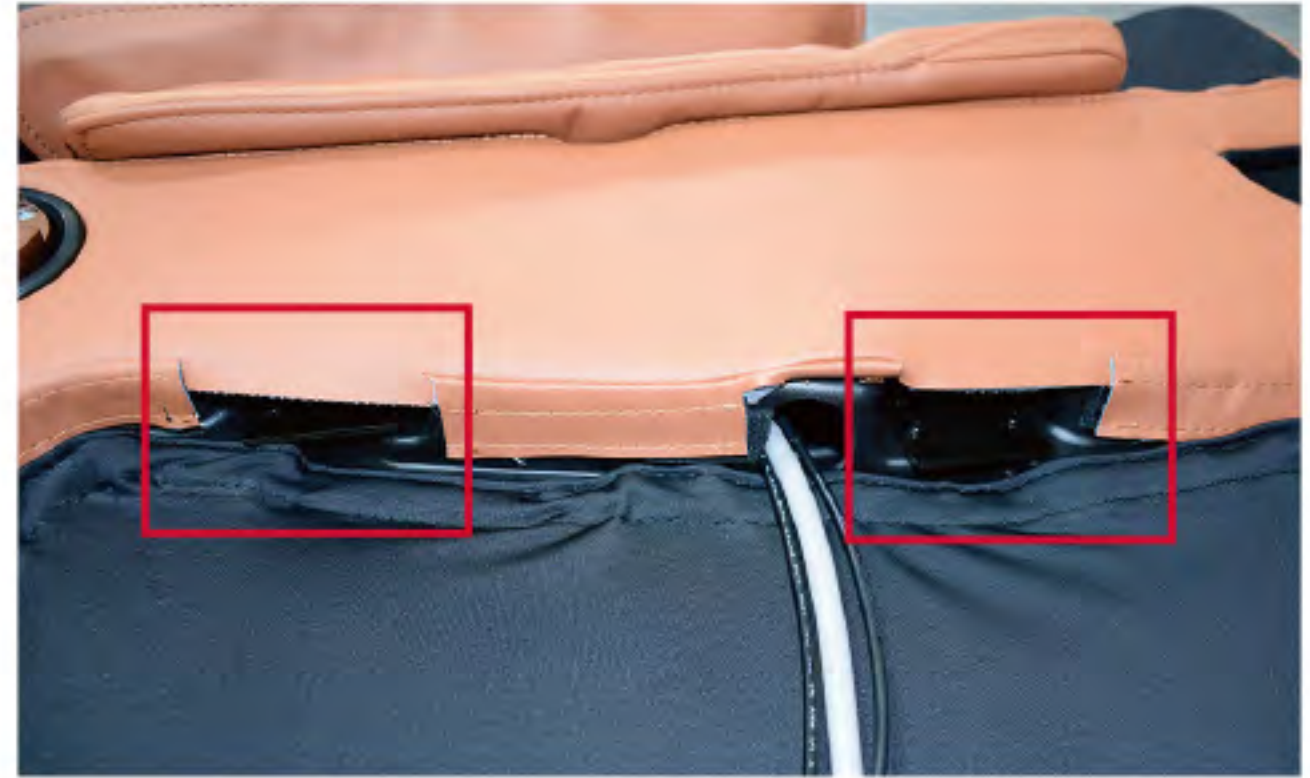
STEP 6: Preferably using two people, carefully set the backrest on the cradle points on the base. With the backrest in a vertical position, ensure it properly engages to the base.



STEP 7: Push the backrest forward and let it lean on the seat pad. Use the bolt and cotter pin to attach the backrest and backrest actuator. Connect the backrest 4-way air hose connector to the air pump box. Connect the backrest wire harness to main PCB box and with the two locking screws. Recline the backrest lightly until you hear a “click”. As pictured below.



STEP 8: Open box 3 and remove the two side boards. Locate the two zipper heads at bottom edge of the side board. Unzip these two zipper heads to both ends. On the side board, there are two metal plates. Locate the hole under each metal plate. As pictured below.



- 📍 Locate the hole under each metal plate.
- 📍 Unzip these two zipper heads to both ends.

STEP 9: Connect the air hose and then the wire harness to their appropriate connectors. Carefully attach the side board onto the base. Align and insert the two metal bars on the base into the holes under the metal plate. As pictured below.



STEP 10: Use two screws to attach the side board and close the zipper. As pictured below.



STEP 11: Remove the protective cloth strips on the backrest pad and attach the backrest pad onto backrest. Attach the zipper to the backrest pad. Then attach the pillow. As pictured below.



STEP 12: Attach the tablet holder onto right side armrest. Then attach the tablet cover onto the holder. As pictured below.



STEP 13: Connect the power and turn on the switch. As pictured below.

