



USER GUIDE

# LMX130IM

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[www.lg.com](http://www.lg.com)

# The Android Advantage

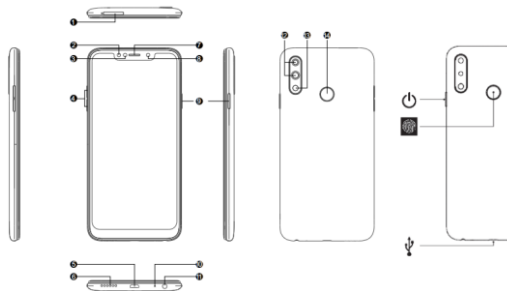
Welcome to the world of LG. You have just become the proud owner of the LG LMX130IM Android device, which provides you a host of advanced and desirable features to give you an incredible experience.

## Panic button

Your device supports the Panic button functionality which lets you call emergency services for immediate assistance in case of an emergency.

Press the Power key 3 times in quick succession and your device initiates a call to the emergency number 112.

You can invoke the Panic button even when the device is locked.

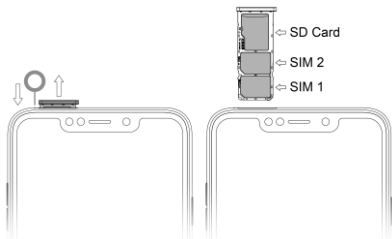


## Understand Your Phone

1	SIM/SD card tray	8	Front Camera
2	Front Flash	9	Power On/ Off
3	Proximity Sensor	10	MIC
4	Volume up/down	11	Headset Jack
5	USB Jack	12	Dual Camera module
6	Speaker	13	Flash
7	Earpiece	14	Fingerprint Sensor

## Insert SIM and Memory Card

Switch off your phone, eject the SIM/SD card tray and insert the SIM card(s) and memory card as shown:












**Caution:** Please keep the SIM cards out of the reach of children.

**Note:** Use only LG chargers and cables. Other chargers or cables may damage the battery or your device. This will invalidate your phone warranty

**Do NOT attempt to remove the back cover.**

This device has a non-removable battery. Do not attempt to remove the back cover. Doing so may severely damage the battery and device, which could cause overheating, fire, and injury.

## Icons and Indicators

Icons	Indicators	Icons	Indicators
	Signal strength indicator		Alarm has been set
	New missed calls		Wi-Fi is activated
	Airplane mode is activated		Bluetooth is on
	The headphone is being used		Battery charging symbol
	New received message		

## Product components and accessories

The following items are included with your device.

- Device
- Charger
- Ejection pin
- USB cable

- The items described above may be optional.

- The items supplied with the device and any available accessories may vary depending on the area and service provider.
- Always use genuine LG Electronics accessories. Using accessories made by other manufacturers may affect your device's call performance or cause malfunctions. This may not be covered by LG's repair service.
- Some of the device parts are made of tempered glass. If you drop your device on a hard surface or subject it to severe impact, the tempered glass may be damaged. If this happens, stop using your device immediately and contact an LG Customer Service Centre.
- If any of these basic items are missing, contact the dealer from which you purchased your device.
- To purchase additional items, contact an LG Customer Service Centre.
- Some items in the product box are subject to change without notice.
- The appearance and specifications of your device are subject to change without notice.
- Device specifications may vary depending on the area or service provider.
- Remove the protective film from the Fingerprint sensor before use of the fingerprint recognition feature.

# Phone Security

You can unlock your phone using a variety of methods.

The default unlock method is **Swipe**. To unlock the screen, just swipe upwards on the lock screen.

To choose other unlocking techniques go to **Settings → Security & location → Screen lock**.

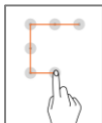
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## PIN



Enter your PIN to unlock your phone! You can set a PIN as your screen password.

## Pattern



Draw your pattern to unlock! You can set your own pattern by connecting the dots to prevent your phone from unauthorized access.

## Password



Enter your password to unlock! You can set your desired password as your screen password.

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# Fingerprint

You can add your fingerprints and use the fingerprint sensor to unlock the device or access apps.

1. Go to **Settings** → **Security & location** → **Fingerprint**
2. Unlock the screen (if screen lock is set).
3. Follow the on-screen instructions.
4. Place your finger on the scanner for the device to recognize the fingerprint.
5. Your fingerprint is added once the scan is complete.

In a similar manner, you can enroll more fingerprints.

## Settings, Networks, and Applications

Your phone can connect to various networks and devices. You can also transfer files to/from your PC through the data cable.

### Connect to the Internet

Go to **Settings**→**Network & Internet** → **SIM cards** to select the preferred SIM for cellular data.

You might also need to configure the access point name for the data connection to work.

You can configure the access point name from:

**Settings**→**Network & Internet** → **Mobile network** → **Access point names** and select the access point name from the list.

**Note:** By default, the access point name gets configured once you insert the SIM, or, your network provider sends the access point name settings via SMS. You may need to install these settings. If the access point names are not listed by default, please contact your network provider for the same.

### Tethering & Portability

You can use your device as a modem and connect your PC or laptop to the Internet, when required.



Go to **Settings**→**Network & Internet** → **Hotspot & tethering**.

### **USB Tethering**

1. Connect your phone with your PC/Laptop via USB cable.
2. Select the **USB tethering** option.
3. Select your phone network as the network connection in your PC/laptop and get access to the Internet.

### **Wi-Fi Hotspot**

1. Select and enable the **Wi-Fi hotspot** option.
2. On the other Wi-Fi enabled PC/laptop/handset, choose your phone as a Wi-Fi network to connect with it.
3. View and configure Wi-Fi hotspot settings by choosing **Set up Wi-Fi hotspot** option.

**Note:** Your mobile operator will charge you based on your data usage

### **Bluetooth Tethering**

1. Pair your phone with a Bluetooth enabled PC/laptop via Bluetooth pairing option.
2. Select the **Bluetooth tethering** option in your phone.
3. On the paired PC/laptop, select the Bluetooth device (your phone) and choose to connect to the Internet.

## **Pair With Bluetooth Devices**

Go to **Settings** → **Connected devices** → **Bluetooth**

1. If Bluetooth is off, turn it on. Your phone scans and displays the Bluetooth devices in range.
2. Choose **Pair new device** and tap the ID of the other device in the list to pair with it.
3. You will be prompted to confirm passkey/pairing code on both the

devices.

4. Tap **Pair** to confirm the passkey/pairing code and pair the devices.  
On successful pairing, your phone connects to the device.

## Operating Temperature Specifications

Maximum device operating temperature	45°C
Device operating temperature range	-10°C to 45°C

## Multi-Language Support

Supported Input languages	Hindi, English, Marathi
Supported Readable languages	Assamese, Bengali, Bodo, Dogri, Gujarati, Hindi, Kannada, Kashmiri, Konkani, Maithili, Malayalam, Manipuri, Marathi, Nepali, Santhali, Oriya, Punjabi, Sanskrit, Sindhi, Tamil, Telugu, Urdu and English

### Camera

Your camera's pictures and videos are stored in both the SD card and device. You can copy pictures and videos from both the SD card and device to a PC and vice versa.



Change the camera options

Turn the flash on/off

Press to take photo

Switch between front and rear cameras

Press to record video



Apply a film filter effect

Click on settings icon for more functions


Start the Gallery

# Photos

You can use the Photos to view pictures, play videos and share files.

- Touch the Photos icon in the main menu.
- Touch an album to open and view its contents.
- Touch a picture or a video in an album to view it.

## Share an image

- Open the main Photos window.
- Check or uncheck the image you want to share.
- Touch the  icon at the bottom of screen to share via Bluetooth, Email,etc.

## Phone Settings

You can go to Settings to customize your phone's preferences and behavior in a variety of ways:

Network&inter net	Let's you manage WIFI,mobile,datausage,hotspot,etc.
Connected devices	Let's you manage Bluetooth tocommunicate with other Bluetooth devices,or choose USB connection mode.
Apps & notifications	Let's you view all applications downloaded or on SD card and manage all running applications in devices.
Battery	Let's you check the battery level ,status and manage battery usage.
Display	Let's you configure brightness and other screen settings.
Sound	Let's you configure how and at what volume the phone rings, vibrates etc.
Storage	Let's you see and manage available space on your phone and on your SD card.
Security & Location	Let's you protect personal information, like adjust your phone's lock, set SIM card lock etc. And set the location

	related settings.
Accounts	Let's you add, remove and manage your Google and other supported accounts.
Accessibility	Enable your installed accessibility applications and adjust related settings.
Digital Wellbeing	Let's you see App Dashborad, set Wind down time you like.
Google	Here list google services & preferences.
DuraSpeed	Let's you manage to Run app in background.
System	View information about your phone, such as signal strength, status and phone information.

## Safety Precautions



Switch off your device in any area with potential explosive atmosphere such as refueling stations, fuel depots, chemical plants or places where blasting operation is in progress. Sparks arising out of radio frequency may cause fire or explosion. Remember to comply with legal requirements and local restrictions when using the phone. Use cell-phone when the signal quality is good.



Your Phone's radio waves may interfere with medical devices. Preferably maintain a distance of 15.3 cm (6 inches) between a wireless device and implanted medical devices such as pacemaker or cardioverter defibrillator. Switch off your device when regulations require you to do so.



Always keep the phone and accessories out of reach of small children. Small parts such as the SIM card can be dismantled and swallowed by small children. Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women.



Do not place the phone near electromagnetic data carriers such as Credit/Debit cards. Information stored on them could be lost.



Permanent damage to hearing may occur if you use earphones at high volume for prolonged periods. Set your volume to a safe level.



The mains voltage (V) specified on the power supply unit must not be exceeded to prevent damage to the charging device. The power supply must be plugged into an easily accessible AC power socket when charging the device.



Do not open the device under any circumstance. All other changes to this device are strictly prohibited and will invalidate the warranty.



The phone may cause interference in the vicinity of TV sets, radios and PCs.



Do not use the phone while driving. If absolutely necessary, use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter. Please put the phone safely in the phone stand. Do not put it onto any spot from which it may fall down during collision or emergency braking.



Flight is influenced by interference caused by the phone. It is not advised to switch on a phone during flight.



Please repair the device at a LG authorized service center only. Repairing the device by yourself invalidates the warranty rules.

## Taking Care of your device

Your device is a product of superior design and craftsmanship and should be handled with care in the following ways:

- Keep the device dry. Precipitation, humidity, and all types of liquids can rust the electronic circuits. If your device gets wet, wipe it with a dry cloth and take it to an authorized service center.
- Do not store the device in high or cold temperature. Extreme temperatures can shorten the life of electronic devices and damage batteries.
- Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can get damaged.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock, shake or bend the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean

the device. Only use a soft, clean, dry cloth to clean the surface of the device.

- Do not store or bring your device near magnetic fields for extended period of time.

## Device Recommendations

- Please put the device in a cool and well-ventilated place out of direct sunlight. We recommend you to charge the device at room temperature range.
- After a full charge, if the power reserve of the device tends to deplete inordinately faster than usual, the battery life is at an end.
- Use only LG chargers and cables. LG will not be held responsible for user's safety when using incompatible accessories or supplies.

## Temperature and Humidity

- The device is designed for use within a temperature range of  $-10^{\circ}\text{C} \pm 5$  to  $45^{\circ}\text{C} \pm 5$ , storage within the temperature range of  $-20^{\circ}\text{C} \pm 5$  to  $55^{\circ}\text{C} \pm 5$ . In case of violation of these temperature conditions, the device can be damaged and battery life can be reduced.
- The recommended humidity for maintaining the device is in the range 50 to 55%.
- Do not expose your device to extreme temperatures or humidity.

Note: LG will not bear any responsibility for any incompliance with the above mentioned guidelines or improper usage of the mobile phone.

## Disposal of your old appliance

### (as per e-waste Rules)



1. When this crossed out wheeled bin symbol is depicted on the product and its operator's manual, it means the product is covered

by the e-waste Management and Handling Rules, 2011 and are meant to be recycled, dismantled, refurbished or disposed off.

2. Dos

a. The product is required to be handed over only to the authorized

recycler for disposal.

b. Keep the product in isolated area, after it becomes nonfunctional/unreparable so as to prevent its accidental breakage.

Don't

a. The product should not be opened by the user himself/herself, but only by authorized service personnel.

b. The product is not meant for re-sale to any unauthorized agencies/scrap dealer/kabariwalah.

c. The product is not meant for mixing into household waste stream.

d. Do not keep any replaced spare part(s) from the product in exposed area.

3. Any disposal through unauthorized agencies/person will attract action under Environment (Protection) Act 1986.

4. This product is complied with the requirement of Hazardous Substances as specified under Rule 13 (1) & (2) of the E-Waste (Management & Handling) Rules, 2011.

5. To locate a nearest collection centre or call for pick-up (limited area only) for disposal of this appliance, please contact Toll Free No. 1800-315-9999 / 1800-180-9999 for details.

All collection centre and pick up facilities are done by third parties with LG Electronics India Pvt. Ltd. Merely as a facilitator.

For more detailed information, please visit :<http://www.lge.com/in>.

## Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>.

In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to



opensource@lge.com.

This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

## Disclaimer

- The colors, specifications, functions and graphics shown/mentioned in the user Guide may differ from the actual product. In such a case, the latter shall govern. Images shown are for representation purpose only. Specifications are subject to change without prior notice. LGE keeps the right to modify the content in this user guide without prior notice.
- Upon first use of your device, your device will send information related to your mobile, IMEI numbers, location details and other software details through SMS\* automatically. This information may be used as further specified in LG privacy policy\*\*.
- Talk and standby times are affected by network preferences, type of SIM cards, connected accessories and individual usage patterns. Services and some features may be dependent on the network, service/content providers, SIM cards, compatibility of the devices used and the content formats supported.
- Other product logos and company names mentioned herein may be trademarks or trade names of their respective owners.
- Google, Google Maps, Gmail, YouTube, Google Duo, Google Play, Android, Chrome, Google Photos, Google Play Protect, Google Calendar, Google Docs, Google Drive, Google Sheets and other related marks and logos are trademarks of Google LLC.
- Available storage memory may vary based on the phone software.

\* Operator tariff shall be applicable for SMS.

\*\*LG privacy policy is available at [www.lg.com](http://www.lg.com).

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# SAR Information

## SAR Compliance

- Your device is designed not to exceed the limits of emission of radio waves recommended by international guidelines.
- SAR (Specific Absorption Rate) is the measurement of body-absorbed RF quantity when the device is in use. SAR value is ascertained according to the highest RF level generated during laboratory tests.
- The SAR value of the device may depend on factors such as proximity to the network tower, or use of accessories.
- The SAR value of the device at the head and body are 0.265 W/kg and 0.467 W/kg respectively averaged over 1 gm of human tissue.

## SAR Recommendations

- Use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.
- Keep your calls short and use SMS whenever more convenient. This advice applies especially to children, adolescents and pregnant women.
- Prefer to use your handset when the signal quality is good.
- People having active medical implants should preferably keep the handset at least 15 cm away from the implant.
- Maintain a preferable distance of 15 mm from the device.

## The FCC Advice

Many people mistakenly assume that using a cell phone with a lower reported SAR value necessarily decreases a user's exposure to RF emissions, or is somehow "safer" than using a cell phone with a high SAR value. While SAR values are an important tool in judging the maximum possible exposure to RF energy from a particular model of cell phone, a single SAR value does not provide sufficient information about the amount of RF exposure under typical usage conditions to reliably compare individual handset models.

## World Health Organization (WHO) Advice

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the handset away from the head and body during phone calls, or reduce the amount of time spent on the phone.

# WARNING

Despite a rating of IP68, your device is not impervious to conditions not tested in LG's controlled environment. Please note that any damages that occur due to such causes changes the colour of the LDI (Liquid Damage Indicator). If the colour of LDI located inside the product changes, the product is to be considered ineligible for any free-of-charge repair services provided under the product's limited warranty.

Avoid exposing the product to environments with excessive dust or moisture. Do not use the product in the following environments.

Do not immerse the product in any liquid chemicals (soap, etc.) other than water.

Do not immerse the product in salt water, including seawater.

Do not immerse the product in a hot spring.

Do not swim with this product.

Do not place the product directly on sand (such as at a beach) or mud.

Do not immerse your product in water deeper than approximately 1.5 meters.

Do not immerse your product in water for longer than 30 minutes.

- If your product becomes wet be sure to wipe the microphone, speaker, and stereo jack with a dry cloth before use.
- Should your product or your hands become wet, dry them before handling the product.
- Do not use the product in places where it may be sprayed with high pressure water (e.g. near a faucet or shower head) or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.
- This product is not resistant to shock. Do not drop the product or subject it to shock. Doing so might damage or deform the main unit, causing water leakage.
- The product's water and dust resistant features may be damaged by dropping or receiving an impact.
- If the product gets wet, use a clean, soft cloth to dry it thoroughly.
- The touch screen and other features may not work properly if the device is used while wet.
- Your product is water resistant only when the SIM/Memory card tray is properly inserted into the product.
- Do not open or close the SIM/Memory card tray while the product is wet or immersed in water. Exposing the open tray to water or moisture may damage the product.
- The SIM/Memory card tray contains rubber [packing] to help prevent dust, water, or moisture from entering the product. Do not damage the rubber [packing] as this may allow dust, water, or moisture to enter your product and cause damage.

● Failure to follow the provided instructions may invalidate your device's limited warranty.

- If the device is wet, the LDI located inside the device changes in color. In this case, the device is ineligible for any free-of-charge repair services provided under the device's limited warranty.
- Despite a rating of IP68, your device is not completely impervious to water in any situation.

# Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.
- Do not disassemble or short-circuit the battery.
- Keep the metal contacts of the battery clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs replacing.
- Recharge the battery if it has not been used for a long time to maximize usability.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, as this may deteriorate battery performance.
- Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the device is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or claws, come into contact with the battery. This could cause a fire.

# Securing personal information

- Make sure to protect your personal information to prevent data leakage or misuse of sensitive information.
- Always back up important data while using the device. LG is not responsible for any data loss.
- Make sure to back up all data and reset the device when disposing of the device to prevent any misuse of sensitive information.
- Read the permission screen carefully while downloading applications.
- Be cautious using the applications that have access to multiple functions or to your personal information.
- Check your personal accounts regularly. If you find any sign of misuse of your personal information, ask your service provider to delete or change your account information.
- If your device is lost or stolen, change the password of your account to secure your personal information.
- Do not use applications from unknown sources.

## Notice for Battery replacement

- For your safety, do not remove the battery incorporated in the product. If you need to replace the battery, take it to the nearest authorized LG Electronics service point or dealer for assistance.
- Li-Ion Battery is a hazardous component which can cause injury.
- Battery replacement by non-qualified professional can cause damage to your device.

## FAQ

This chapter lists some problems you might encounter when using your device. Some problems require you to call your service provider, but most are easy to fix yourself.

### Device overheats

#### Device overheats while it is used.

In the following cases, the battery consumption increases, and the device may overheat:

- When you turn on the device for the first time or back up the data
- When running multiple apps simultaneously
- When multiple apps are running in the background
- When downloading large files while making a video call or recording a video
- When using features that require high power
- When watching video streaming on the internet, or recording a long video
- When playing high-end games for long time
- When using the device with maximum screen brightness for a long time

- When using lots of mobile data
- When using Wi-Fi hotspot or tethering
- When synchronising the data for multiple accounts simultaneously
- Other cases
  - When roaming overseas
  - When using the device in areas with weak signals or no reception
  - When charging the device with the charger/USB cable port that is damaged or contaminated with foreign substance

•Some of the above cases may not apply depending on the features and apps.

## **Device overheats while charging.**

- The device and the charger may become hot while charging. If the battery temperature rises above a certain level, the device may stop charging.
  - Disconnect the charger from the device and close any running apps. Let the device cool down before charging the device or running an app again.



- Stop charging if the charger/USB cable port at the lower part of the device overheats, and visit the nearest LG Customer Service Centre.

## **How to solve overheating of the device**

- Close any running apps or features, and let the device cool down.
- Always update the software to the latest version.
- Turn off Wi-Fi, Bluetooth, or GPS features while not using them.
- Close apps you don't use.
- If you are using the device with maximum screen brightness, decrease the brightness.
- If the device overheats for a prolonged period, stop using it for a while. If the device continues to overheat, visit the LG Customer Service Centre.

## **Usage limitations when the device overheats**

If the device overheats while using it or charging, some features, apps, or even the device may be turned off.

This is a normal operation for the devices that support this feature.

- If the device temperature rises above a certain level, a warning message appears.
  - If you play high-end games, record videos, or upload large files, the device may overheat for a prolonged period. In this case, a warning message may appear to notify automatic

shutdown.

Turn off the device or close any running apps or features, and let the device cool down.

- The screen brightness and the operating speed may be limited to cool down the device. Any running apps or features may slow down or stop. The device may stop charging.

## **SIM card error**

Make sure the SIM card is correctly inserted.

## **No network connection or dropped network**

Signal is weak. Move to a window or an open area.

You are outside the carrier network area. Move and check the network.

## **Calls are not available**

New network not authorised.

Make sure you have not set call barring for the incoming number.

Make sure you have not set call barring for the number you are dialing.

## **Device cannot be turned on**

When the battery is completely discharged, your device will not

turn on.

Fully charge the battery before turning on the device.

## **Charging error**

Make sure device is charging at a normal temperature.

Check the charger and its connection to the device.

Use only in-box accessories which are authorised by LG.

## **The battery depletes faster than when first purchased**

When you expose the device or the battery to very cold or hot temperatures, the battery life may be reduced.

Battery consumption will increase when you use certain features or apps, such as GPS, games or the Internet.

The battery is consumable and the battery life will get shorter over time.

## **Error messages appear when launching the camera**

Charge the battery.

Free some memory by transferring files to a computer or deleting files from your device. Restart the device.

If you are still having trouble with the camera app after trying these tips, contact a LG Electronics Service Center.

## **The photo quality is poor**

The quality of your photos may vary, depending on the surroundings and the photography techniques you use.

If you take photos and videos, standard angle quality is better than wideangle.

If you take photos in dark areas, at night or indoors, image noise may occur or images may be out of focus.

If you have any problems, reset the options.

## **The touch screen responds slowly or incorrectly**

If you attach a screen protector or optional accessories to the touch screen, the touch screen may not function properly.

If you are wearing gloves, if your hands are not clean while touching the touch screen or if you tap the screen with sharp objects or your fingertips, the touch screen may malfunction.

The touch screen may malfunction in humid conditions or when exposed to water.

Restart your device to clear any temporary software bugs.

If the touch screen is scratched or damaged, visit a LG Electronics Service Center.

## **Hangs or freezes**

### **Restart the device**

- If your device freezes or hangs, you may need to close apps or turn the device off and then on again.

## Perform a boot-up

- A soft reset may be used to reset the device if the screen freezes, or the buttons, touch screen or device are no longer responding.
- To perform a soft reset of your device, simply press and hold the Volume Down and Power keys until the device restarts.

## Reset the device

- If the methods above do not solve your problem, perform a factory data reset.
- On the settings screen, tap **System** > **Reset options** > **Erase all data(factory reset)**.
  - This method resets all settings for the device and deletes data. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.
  - If you registered a Google Account to the device, you must sign in to the same Google Account after resetting the device.

## Bluetooth device is not located

Make sure the Bluetooth wireless feature is activated on your device.

Make sure the Bluetooth wireless feature is activated on the device

you wish to connect to.

Make sure your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).

If the tips above do not solve your problem, contact a LG Electronics Service Center.

## **A connection is not established when you connect the device to a computer**

Make sure the USB cable you are using is compatible with your device.

Make sure you have the proper driver installed and updated on your computer.

## **Downloaded application causes a lot of errors**

Application has problems.

Remove and reinstall the application

## **Phone software update**

### **LG Mobile phone software update from the Internet**

For more information about using this function, please visit <http://www.lg.com/common/index.jsp>, select your country and language.

This feature allows you to conveniently update the firmware on your phone to a newer version from the Internet without needing to visit a service centre. This feature will only be available if and when LG makes a newer firmware version available for your device.

Because the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure you check all instructions and notes that appear at each step before proceeding. Please note that removing the USB cable during the upgrade may seriously damage your mobile phone.

- LG reserves the right to make firmware updates available only for selected models at its own discretion and does not guarantee the availability of the newer version of the firmware for all handset models.

## **LG Mobile Phone software update via Over-the-Air (OTA)**

This feature allows you to conveniently update your phone's software to a newer version via OTA, without connecting a USB cable. This feature will only be available if and when LG makes a newer firmware version available for your device.

To perform the phone software update,

**Settings** > **system** > **Advanced** > **System Update** > **Check now for update.**

•Your personal data from internal phonestorage—including information about your Google Account and any other accounts, your system/application data and settings, any downloaded applications and your DRM license—might be lost in the process of updating your phone's software. Therefore, LG recommends that you backup your personal data before updating your phone's software. LG does not take responsibility for any loss of personal data.

•This feature depends on the area or service provider.

## CustomerCare

For any query related to after sales service, you may please contact us on the numbers listed below.

**24 x 7** CUSTOMER CARE

 <b>1800-315-9999</b> <b>1800-180-9999</b> (Toll Free)	 <b>5757554</b> (Send SMS)
 <b><a href="http://www.lg.com/in/support">www.lg.com/in/support</a></b>	
 	<b><a href="https://www.facebook.com/lgindiapage">www.facebook.com/lgindiapage</a></b> <b><a href="https://www.twitter.com/LGIndiaTweets">www.twitter.com/LGIndiaTweets</a></b>

**LGElectronicsIndiaPvt.Ltd.**

Regd. Office: A Wing (3rd Floor) D-3, District Center  
Saket, New Delhi-110017



## FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Caution:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 

Consult the dealer or an experienced radio/TV technician for help important announcement

## Specific Absorption Rate (SAR) certification information

Your device conforms to U.S. Federal Communications Commission (FCC) standards that limit human exposure to radio frequency (RF) energy emitted by radio and telecommunications equipment. These standards prevent the sale of mobile devices that exceed a maximum exposure level (known as the Specific Absorption Rate, or SAR) of **1.02 W/kg**. SAR information on this and other model devices can be accessed online on the FCC's website through [transition.fcc.gov/oet/rfsafety/sar.html](http://transition.fcc.gov/oet/rfsafety/sar.html).

In normal use, the actual SAR is likely to be much lower, as the device has been designed to emit only the RF energy necessary to transmit a signal to the nearest base station. By automatically emitting lower levels when possible, your device reduces your overall exposure to RF energy.

The FCC has granted an Equipment Authorization for this model device based on the compliance of all reported SAR levels with the FCC RF exposure guidelines. This device has a FCC ID: **ZNFX130IM**[Model Number : **LMX130IM**]and the specific SAR levels for this device can be found at the following FCC website : [www.fcc.gov/oet/ea/](http://www.fcc.gov/oet/ea/).

To maintain compliance with FCC RF exposure requirements, use accessories that maintain a **10mm separation distance** between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.