

**netvue**

## Sentry Camera Quick Guide

NI-3250

# Warning

## FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, according to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used by the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure conditions without restriction.

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.

**FCC ID 2AO8RNI-3250**

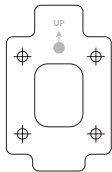
## CE RED

This product can be used across EU member states.

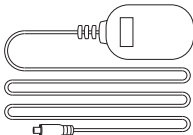
# Catalogue

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# What's In The Box



Drilling Template



Power Adapter



X 4

Anchors



X 4

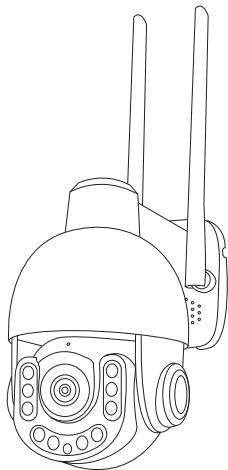
Mounting Screws



Weatherproof Tube

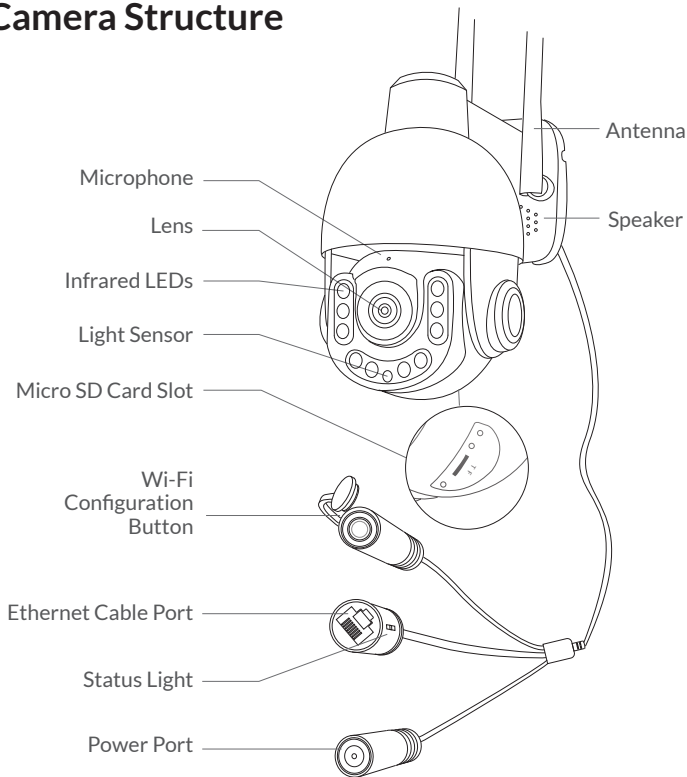


Quick Guide



Sentry Camera

# Camera Structure



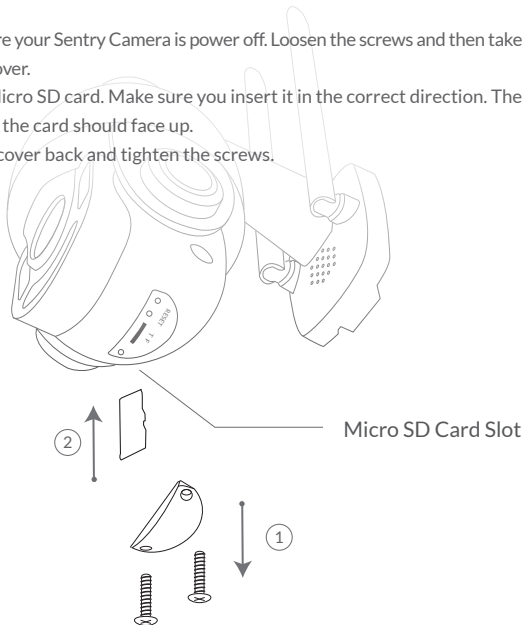
# Insert Micro SD Card

Sentry Camera comes with a built-in card slot which supports up to 128GB Micro SD card. Once you insert the storage card, the camera will automatically start to record and store videos in the storage card. You can view those videos on the 'Replay' page by clicking the 'Replay' button in the 'Homepage'.

**Step 1:** Make sure your Sentry Camera is power off. Loosen the screws and then take off the cover.

**Step 2:** Insert Micro SD card. Make sure you insert it in the correct direction. The Front of the card should face up.

**Step 3:** Put the cover back and tighten the screws.



# Read Before Installing

1. Keep the Sentry Camera and all accessories out of reach of children and pets.
2. The Sentry Camera comes with a power adapter. If you prefer other power adapter, please make sure that it allows a DC12V ( $\geq 1000\text{mA}$ ) power supply voltage.
3. The product can only be used at normal temperature and humidity:  
Working temperature:  $-10^{\circ}\text{C}$  -  $50^{\circ}\text{C}$  ( $14^{\circ}\text{F}$ - $122^{\circ}\text{F}$ )  
Working relative humidity: 0-95%.
4. Please do not expose the camera lens to direct sunlight.
5. Please do not install the camera where is likely struck by lightning.

## Note:

1. Netvue Sentry Camera only works with 2.4GHz Wi-Fi.
2. Strong lights may interfere with the ability to scan the QR code.
3. Avoid placing the device behind furniture or near microwaves.  
Try to keep it within range of your Wi-Fi signal.

# Set Up with Netvue App



Download the Netvue App from App Store or Google Play. Follow the in-app instruction to complete the entire set up process.



# Sentry Camera Installation

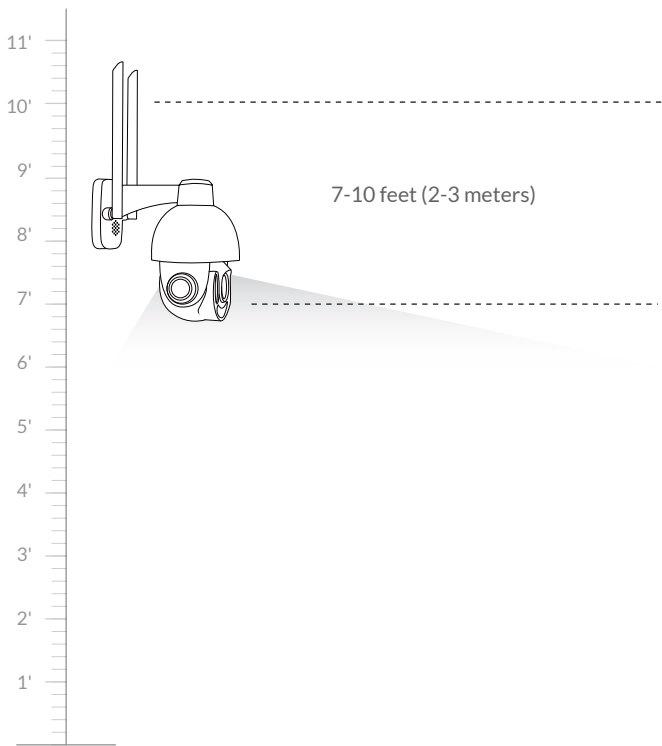
Check the following things before you start to drill holes on your wall:

1. Sentry Camera has been successfully added to your Netvue App and is able to stream video.
2. Have planned the cable route. Measured the length of the power cable and Ethernet cable (if you plan to use Ethernet connection) you will need.

## Step 1:

Find a good installation spot.

- We recommend installing the Sentry camera just 7-10 feet (2-3 meters) above the ground for a better two-way audio experience.
- There is a power outlet nearby.
- Test whether Sentry camera can stream video smoothly at the spot.
- Make sure the camera's sight is not blocked.



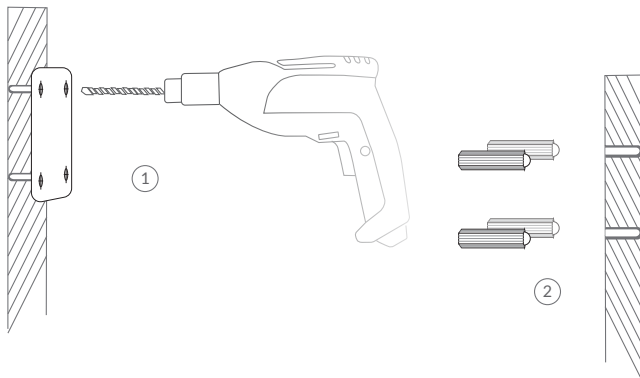
## Step 2:

If you are going to install camera on wood, just skip this step.

### If you are going to install camera on concrete or brick:

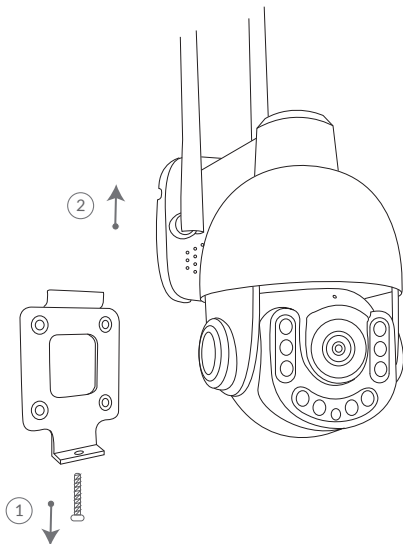
Before you start to drill, make sure you know the locations of wall-in pipes and electrical wires. (If you are not comfortable with drilling holes, please consult with a licensed electrician.)

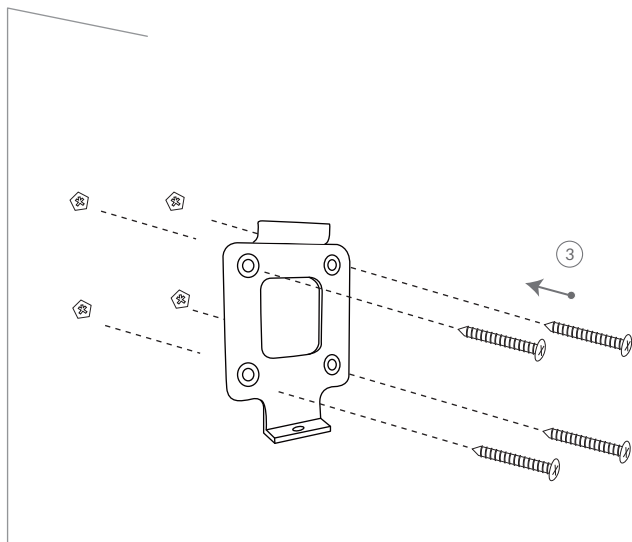
Use the provided drilling template to mark the position of holes on your wall. Use drill bit (15/64", 6mm) to drill four holes, and then install anchors to hold screws.



### Step 3:

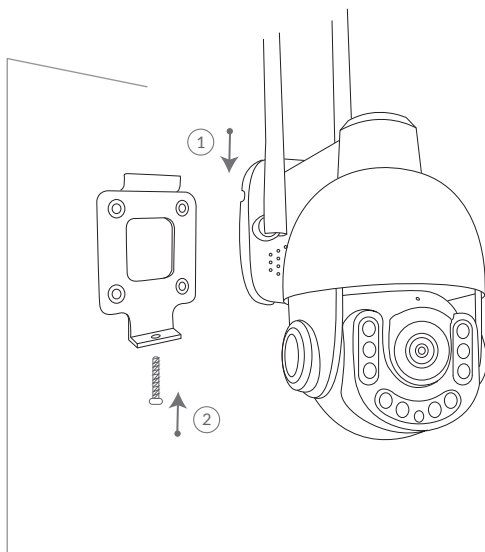
Loosen the security screw and take off the backplate, then install it on the wall by provided mounting screws.





**Step 4:**

Hang Sentry Camera on the backplate, then tighten the security screw.



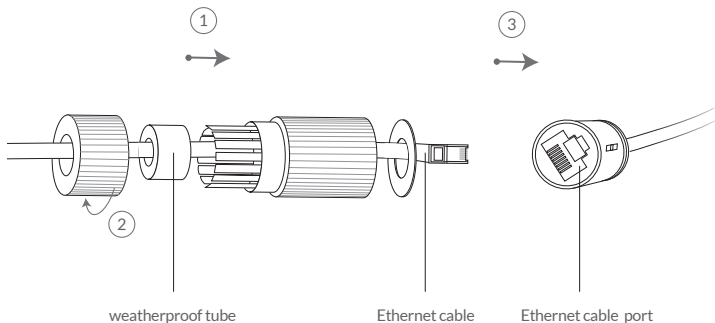
### Step 5 (Wired Connection):

Read this step if you are using wired connection, otherwise skip this step.

A weatherproof tube is needed for Ethernet cable to avoid leaking water into Ethernet cable port. Insert the cable into the weatherproof tube, and then connect it to the Ethernet cable port of Sentry Camera. Make sure the cable works before installing.

#### Things you need:

Ethernet cable



# Status Light

Netvue Sentry Camera uses status light to indicate the device status.

Status Light	Description
Solid Green	Online
Rapidly Flashing Green	Wi-Fi Configuration Mode
None	Offline



# Netvue Protect Plan

Netvue Protect Plan provides optional advanced features for those with higher security needs, and each plan supports multiple devices.

**Continuous Video Recording:** It allows for non-stop recording of all the action, and captures everything in the background, you can rewind to catch anything you missed.

**Event Video Recording:** It automatically records a video clip, not just several still pictures, and push it to your phone instantly, keeping you always stay in the know anywhere, anytime.

**Human Detection:** It uses machine learning to accurately identify people within your Netvue video, sending you specific human alerts when a human is detected, while still sending regular motion alerts for non-human activity.



Visit [my.netvue.com](https://my.netvue.com) to learn more.

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**Manufacturer's Name:** Netvue Technologies Co.,Ltd.

**Address:** Room A501-502,Academy of Aerospace Technology,10 Kejinan Road,  
Nanshan District,Shenzhen,China,518057

**Product Name:** Sentry Camera

**Trade Mark:** Netvue

**Model number:** NI-3250, NI-3251,NI-3252,NI-3253,NI-3254,NI-3255,  
NI-3256,NI-3257,NI-3258,NI-3259



**Operating Temperature:** -10° C to 50° C

This device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. All essential radio test suites have been carried out.

☒ The device complies with RF specifications when the device used at 20cm from your body.

☒ Adapter shall be installed near the equipment and shall be easily accessible.

☒ The plug considered as disconnect device of adapter.

Model: DS012A1200100HU

Input: Input: 100-240V~, 50/60Hz,300mA

Output: DC 12V/1A

Care for the environment! Must not be discarded with household waste!

**RF Secification:**

Function	Operation Frequency	Max RF output power:	Limit
2.4G WIFI 802.11b/g/n (HT20,HT40)	802.11b/g/n(20MHz): 2412~2472MHz; 802.11n(40MHz):2422~2462MHz	14.10dBm	20 dBm.

This product can be used across EU member states.

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# DECLARATION OF CONFORMITY

I hereby declare that the product

Product name: Sentry Camera

Model name: NI-3250,

Series model : NI-3251,NI-3252,NI-3253,NI-3254,NI-3255,  
NI-3256,NI-3257,NI-3258,NI-3259

HW: J14IP

SW: 5.10.7(75843)

(Name of product, type or model, batch or serial number)

satisfies all the technical regulations applicable to the product within the scope of Council Directives 2014/53/EU, 2014/35/EU and 2014/30/EU: and declare that the same application has not been lodged with any other notified body.

ETSI EN 300 328 V2.2.2 (2019-07)

ETSI EN 301 489-1 V2.2.3 (2019-11)

Draft ETSI EN 301 489-17 V3.2.2 (2019-12)

EN 55032:2015

EN 55035:2017

EN 61000-3-2:2014

EN 61000-3-3:2013

EN 62311: 2008

EN 60950-1:2006 + A11:2009 + A1:2010+A12:2011+A2:2013

(Title(s) of regulations, standards, etc.)

**All essential radio test suites have been carried out.**

## **Adapter information:**

Adapter 1:

Model: DS012A1200100HU

Input: 100-240V~50/60Hz 300mA

Output:12.0V ---1000mA

Adapter 2:

Model: DS012A1200100HE

Input: 100-240V~50/60Hz 300mA

Output:12.0V ---1000mA

Adapter 3:

Model: DS012A1200100HK

Input: 100-240V~50/60Hz 300mA

Output:12.0V ---1000mA

Adapter 4:

Model: XS-1201000HAU

Input: 100-240V~47/63Hz 300mA

Output:12.0V ---1000mA

## **MANUFACTURER or AUTHORISED REPRESENTATIVE:**

– **Address:**

Netvue Technologies Co.,Ltd.

Room A501-502,Academy of Aerospace Technology,10 Kejinan Road,Nanshan

District,Shenzhen,China,518057

This declaration is issued under the sole responsibility of the manufacturer and, if applicable, his authorised representative.

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**Point of contact:**

Netvue Technologies Co.,Ltd.

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Tax number: +86-0755-86227808

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(Name, telephone and fax number)

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Feel free to contact us for additional help:



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