

Scan the QR code to download the "iCam 365" APP

Connect the device

Download the app

Android: Search "icam365" in the Google play to download the app
iOS: Search "icam365" in the AppStore to download the app

Add device

Connect power

Connect the device to the power supply and wait for about 1 minute

Function Description

Camera functions

Screenshot: You can capture the current screen and save it as a picture.

Recording: You can record the video of the monitoring area.

Resolution adjustment: You can adjust the video resolution of the camera to meet different monitoring needs.

Replay: You can view previously recorded videos, which is convenient for users to review historical monitoring screens.

Storage management: Used to manage the media for storing videos, such as cloud storage or local storage cards.

AI function: Some cameras support AI functions, such as human detection, which can automatically identify and track specific targets.

Device name: It is convenient for users to manage multiple cameras.

Device sharing: The monitoring screen of the camera can be shared with other users or devices.

Firmware upgrade: Provide relevant information and firmware upgrade functions of the product.

Common problem

Problems	Solution
What should I do if the device is unsuccessfully	Check whether the WiFi password is correct, and the network can be connected correctly, then RESET the camera, and add it again after completion.
How to download	Click the "Record Screen" button during playback, and click the red button after recording, and the video file will be saved to the phone;
What if the display device is offline?	First confirm whether the power supply and network are normal, and there is no problem before powering off the camera and restarting it. If the connection is still
The memory card is full, what should I do?	No manual processing is required. When the remaining memory card capacity is less than or equal to 500M, the camera will automatically overwrite the oldest video file.
The memory card shows no memory card or abnormal	1. The camera does not support hot swapping. When inserting a memory card, it needs to be powered off. Please restart the camera.2. The memory card is still not recognized after restarting the camera, please replace with a new card and test again.3. If the new card is still not recognized, the card slot may be damaged or the cable is faulty. Contact the supplier to replace the device.
What should I do if I cannot receive the warning message?	Confirm whether the system has turned off the message push permission of iCam365. If it is turned off, please turn on the "message notification" permission in the phone settings and check whether the message push is turned off in the device settings.

Camera installation instructions

Choose a suitable location: Choose a location with a wide field of view, no obstructions, and that can cover key areas. Be careful to avoid direct sunlight, rain splashes, and strong electromagnetic interference sources.

Prepare installation tools: Depending on the installation location, you may need screwdrivers of different sizes, impact drills (if drilling is required for installation), expansion screws or nail-free glue (for fixing the camera bracket), network cables (if using wired connection), power cables and adapters, and measuring tools (tape measure, level ruler).

Install the camera:

Use a tape measure and level ruler to ensure that the installation location is level and stable.

If you choose to install it on a wall, first use an impact drill to drill holes in the predetermined location.

Choose suitable expansion screws or nail-free glue to fix the bracket according to the wall material.

Connect the camera to the router or switch via a network cable (if using a wired connection).

Plug the power cord into the camera and power adapter, and then plug the adapter into a power outlet.

Align the camera with the mounting hole on the bracket and fix it with screws.

Gently adjust the camera angle to ensure that the picture is clear and covers the required area.

Clean dust and stains on the camera lens regularly to keep the picture clear.

Through the above steps, users can correctly install and set up the camera and make full use of its various functions to meet their own monitoring needs.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.