

## Contents

### Base and Pendant



### Telephone cord



### AC Adapter Power cord



### Splitter



### Belt clip



### Screwdriver



### Lanyard



## Manufacturer's Disclaimers and Limited Warranty

The Manufacturer's warranty period is one year from time of purchase.

**COMMUNICATION AND RESPONSE LIMITATIONS:** Purchaser acknowledges that signals pass through communication networks wholly beyond the control of The Manufacturer and are not maintained by The Manufacturer, and, therefore, The Manufacturer shall not be responsible for any equipment or communication failure which prevents transmission signals from reaching your contact list including emergency 911 operators or damages arising therefrom. **Purchaser acknowledges that The Manufacturer provides no response to the System's equipment.** The Manufacturer shall not be responsible for ambulance, police or other emergency response.

**TESTING AND SERVICE OF THIS EQUIPMENT:** The equipment, once installed, are in the exclusive possession and control of the Purchaser, and it is Purchaser's sole responsibility to test the operation of equipment and request warranty service if the equipment is under warranty.

**PURCHASER'S EXCLUSIVE REMEDY:** Purchaser's exclusive remedy for The Manufacturer's default hereunder is to require The Manufacturer to repair or replace, at The Manufacturer's option, any equipment or part of the personal emergency alert system which is non-operational during The Manufacturer's warranty period.

**LIMITATION OF LIABILITY:** This equipment is not designed or guaranteed to prevent any loss or injury. This Limited Warranty and Disclaimer of Liability constitutes the terms of sale and use of the equipment, and if there should arise any liability on the part of The Manufacturer as a result of any cause whatsoever, regardless of whether or not such loss, damage, or personal injury was caused by or contributed to by The Manufacturer's negligence to any degree or failure to perform any obligation or strict products liability, such liability will be limited to an amount paid by the Purchaser to The Manufacturer for the product, or to the sum of \$350.00, whichever is greater. For warranty information, contact Customer Service at LogicMark, LLC.

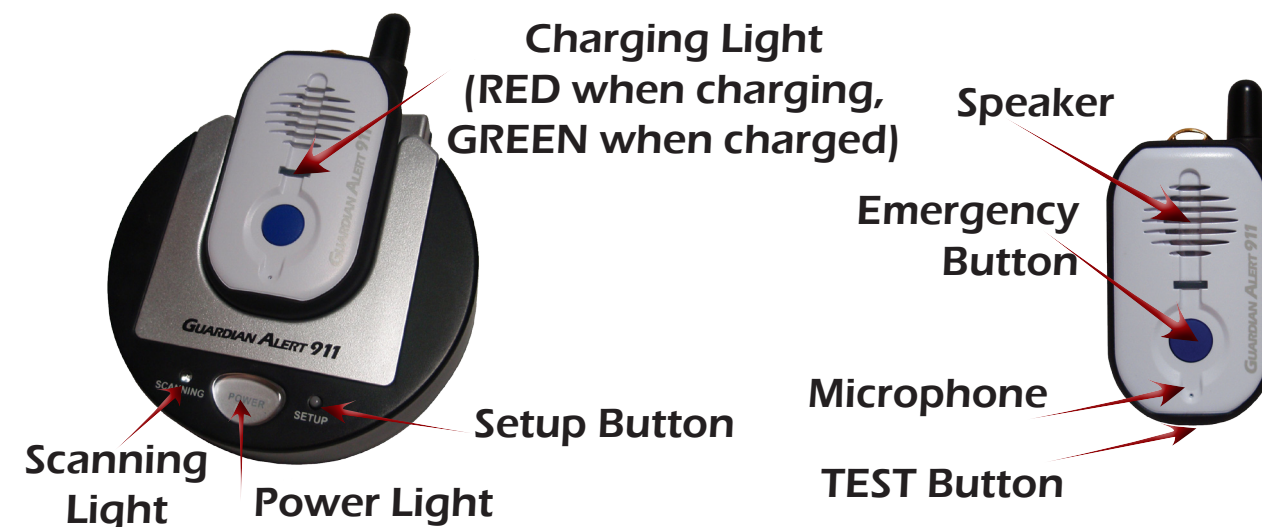
v 5.4 Model 30911  
FCC ID TYD3091160

# GUARDIAN ALERT 911™ with DECT 6.0

## Mobile Personal Emergency Response System

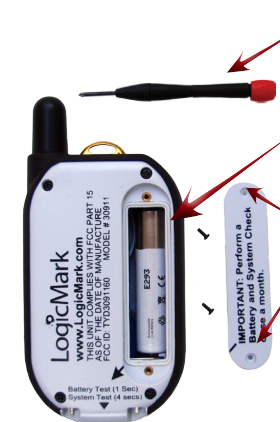
## User's QuickStart Guide Model 30911

### Unit Functions



### Battery Installation and Maintenance

- **The battery may already be installed. Press the white TEST Button on the bottom of the pendant to check.**
- **If battery is not installed, use the enclosed screwdriver to unscrew the two small screws and remove the battery cover.**
- **Insert the rechargeable Lithium Ion battery into the pendant making sure the Negative or Silver side is facing up toward the antenna.**
- **Replace the cover and use the screwdriver to tighten the two screws.**



**NOTE:** This is NOT a disposable AAA battery. It should provide years of service, but if you need to replace it, please call Customer Service at 1-800-519-2419.

### Water Resistance

**The pendant is water resistant but NOT waterproof. Splashing with water is OK but do not submerge. Constant exposure to soaps and conditioners can damage seals and reduce speaker volume. Towel dry when wet.**

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## Plug cords into the back of the base

- A. Plug AC Adapter (power cord) into back of base unit and into a working power outlet.  
B. The Yellow POWER light will illuminate.

**NOTE: Do not plug AC Adapter (power cord) into an outlet that is controlled by an On/Off switch on the wall to avoid accidentally turning off the base.)**



### Before First Use:

Fully charge pendant by putting it in the charging cradle prior to use. It may take 3 to 4 hours to ensure a full charge. The Charging Light on the pendant will be Red when charging and turn solid Green when fully charged. We recommend that pendant be charged monthly.



Plug AC Adapter into base and into power outlet.

To Telephone



To wall jack or other working phone jack

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## Plug cords into power and telephone service

- A. Plug one end of the phone cord into the phone jack on the back of the base unit.  
B. Plug the other end into a working phone jack in the wall or modem.

**NOTE: If you only have one telephone jack:**

Plug the splitter in the back of the base as shown on image to the left

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## Perform a System Test

- A. Push the WHITE test button on bottom of pendant for 4 seconds.  
B. Listen for voice prompt from the pendant:  
i. "All Systems are OK" - "Battery is OK" is heard if the system is correctly installed.  
ii. If any other voice prompt is heard, the unit will describe the problem.  
a. "Cannot detect telephone line" - Plug telephone cord into a working phone jack  
b. "Cannot detect dial tone" - An extension phone is off the hook.  
c. "Recharge battery soon" - Place pendant in charging base for 3-4 hours.  
d. "Base and pendant out of range" - There is no power to the base, or the base and pendant are not communicating. If the power light on the base is on, follow instructions below (#5) to synchronize.

**C. We recommend that you perform this System Test weekly.**



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## Placing an Emergency Call

**Press the BLUE EMERGENCY button for 2 seconds:**

- A. The Guardian Alert calls 911 and user talks to the 911 operator using the speakerphone in the pendant.  
B. Call can be ended one of two ways:  
i. After 3 minutes of silence, the Guardian Alert automatically ends the call.  
ii. User pushes the white TEST button on the bottom of the pendant to end the call and hang up.  
C. The Guardian Alert pendant announces "Hanging Up" and returns to Standby.

Note: (If you place a call to 911 to test, it is important that you stay on the phone and tell them you were testing your phone's 911 feature.)

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## Synchronize base and pendant

**If you replace a pendant, you will need to synchronize the new one to your base:**



- A. Press and hold the Setup button for 4 seconds. When the Scanning light starts flashing, release the Setup button.

- B. Press and hold the **Blue emergency button** and the **White test button** until the pendant LED starts flashing Red/Green. The flashing Scanning LED on base and flashing LED on pendant will turn OFF when learned. (You have about 20 seconds to press and hold the pendant buttons.) Perform system check to confirm success.



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## Accessories



### Battery Backup Part #30912

Powers your base unit in the event of a power outage



### Lockbox Part #30913

By placing a lockbox on a door with a spare key inside, emergency personnel can enter the home without damaging personal property.

If you are having problems, please call:

**1-800-519-2419**