NOKIA

Product and safety info

EN-GLOBAL

For your safety

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

SWITCH OFF IN RESTRICTED AREAS

Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

ROAD SAFETY COMES FIRST

Obey all local laws. Always keep your hands free to operate the vehicle when driving. Your first consideration while driving should be road safety.

INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.

AUTHORIZED SERVICE

Only authorized personnel may install or repair this product.

BATTERIES, CHARGERS AND OTHER ACCESSORIES

Use only batteries, chargers, and other accessories approved by HMD Global for use with this device. Do not connect incompatible products.

KEEP YOUR DEVICE DRY

If your device is water-resistant, please refer to its IP rating for more detailed guidance.

GLASS PARTS

The device and/or its screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch the glass parts of the device or attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by authorized service personnel.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Feature-specific information

Parts and connectors

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Messaging

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

Maps and positioning

Contents of digital maps may sometimes be inaccurate and incomplete. Never rely solely on the content or the service for essential communications, such as in emergencies.

Flashlight

If your phone has a flashlight and you are using it, be careful when touching the LED as it may feel hot. Always switch off the flashlight before putting the phone in your pocket or handbag.

Product and safety info

Network services and costs

Using some features and services, or downloading content, including free items, require a network connection. This may cause the transfer of large amounts of data, which may result in data costs. You may also need to subscribe to some features.

Emergency calls

Important: Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Before making the call:

- Switch the phone on.
- If the phone screen and keys are locked, unlock them.
- Move to a place with adequate signal strength.

1. On the home screen, tap .
2. Type in the official emergency number for your present location. Emergency call numbers vary by location.

3. Tap .
4. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

You may also need to do the following:

- Put a SIM card in the phone. If you don't have a SIM, on the lock screen, tap **Emergency**.
- If your phone asks for a PIN code, tap **Emergency**.
- Switch the call restrictions off in your phone, such as call barring, fixed dialing, or closed user group.
- If the mobile network is not available, you may also try making an internet call, if you can access the internet.

Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery if possible, and let the device dry.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorized modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

During extended operation, the device may feel warm. In most cases, this is normal. To avoid getting too warm, the device may automatically slow down, close apps, switch off charging, and if necessary, switch itself off. If the device is not working properly, take it to the nearest authorized service facility.

Recycle

Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminum, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All materials of the device can be recovered as materials and energy.

Crossed-out wheeled bin symbol

The crossed-out wheeled bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority.

About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.
See the online user guide for further information about DRM.

Battery and charger info

To check if your phone has a removable or non-removable battery, see the Get started guide.

Devices with a removable battery

Use your device only with an original rechargeable battery. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

Devices with a non-removable battery

Do not attempt to remove the battery or back cover, as you may damage the device. To replace the battery, take the device to the nearest authorized service facility.
The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are

noticeably shorter than normal, to replace the battery, take the device to the nearest authorized service facility.

Chargers

Charge your device with the provided charger. Charger plug type may vary. Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Battery and charger safety

Once charging of your device is complete, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time

Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center or your phone dealer before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

Additionally, the following applies if your device has a removable battery:

- Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold and pull the plug, not the cord.
- Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Hearing

⚠ **Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment.

Only authorized personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments

Switch your device off in potentially explosive environments, such as near gas stations. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are

areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

Copyrights and other notices

The availability of products, features, apps and services may vary by region. For more info, contact your dealer or your service provider.
This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.
The contents of this document and the accompanying Get started guide are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. HMD Global reserves the right to revise this document or withdraw it at any time without prior notice.
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Downloading of maps, games, music and videos and uploading of images and videos may involve transferring large amounts of data. Your service provider may charge for the data transmission. The availability of particular products, services and features may vary by region. Please check with your local dealer for further details and availability of language options.
Certain features, functionality and product specifications may be network dependent and subject to additional terms, conditions, and charges. All specifications, features and other product information provided are subject to change without notice.
Manufacturer and/or importer in the European Union: HMD Global Oy, Bertel Jungin aukio 9, 02600 Espoo, Finland.

HMD Global Privacy Policy, available at http://www.nokia.com/phones/privacy, applies to your use of the device.
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Manufacturer's Limited Warranty

1. General

HMD Global Oy (hereinafter "Manufacturer") provides this Manufacturer's Limited Warranty ("Warranty") for the genuine Product (the "Product"), which is applicable in the country of sale. Even though one or more countries may be mentioned herein, this Warranty is only applicable in the country where the Product was purchased through Manufacturer's authorized sales channels, provided that the Product was intended for sale in that country ("Covered Country").
This Warranty covers and includes any statutory rights under any mandatory consumer protection laws of the Covered Country applicable to you, and also grants you specific, and as the case may be, additional rights, within the limits of what is permissible under such law. This Warranty does not limit the rights you may have under applicable consumer protection laws. You may have other rights based on local laws during or after the Warranty period. These rights are not excluded by this Warranty.
The Product and its accessories shall be used in accordance with the instructions provided in the user guides and leaflets that come in the Product package and are also available at www.nokia.com/mobile-support.

2. Warranty

The Warranty period starts on the date the Product is sold to an end user for the first time, as evidenced by the original proof of purchase. Manufacturer warrants that the Product is free from defects in materials and workmanship ("Defect") for:
(i)Twelve (12) months for the main device including non-user-replaceable batteries, except for the Covered Country listed below where, Twenty-Four (24) months is applicable for the main device; including non-user-replaceable batteries,
Macedonia, Mauritius, Saudi Arabia, Serbia and South Africa (RSA).
(ii) Six (6) months in all the above Covered Country(s) for all user-replaceable batteries, covers, cables, chargers, headsets and any other accessory included in the sales package of the main device, unless the law requires that the Manufacturer offers a longer period, in which case the Warranty period is extended to cover the minimum

period required by the law.
To know more about your country-specific Warranty, please visit www.nokia.com/mobile-support.
During the Warranty period, Manufacturer or its authorized service center will, in a reasonable time, remedy the Defect free of charge by either repairing or replacing the defective Product or accessory or the defective part of it at its option, provided that you have returned the defective Product or accessory to the Manufacturer or its authorized service center before the Warranty period expired. When repairing or replacing your Product or accessory, Manufacturer may use new or re-conditioned parts or Product except where the use of such re-conditioned parts or Product is barred by local law. In case local law should require the end user to be informed about the use of re-conditioned parts or Products, this Warranty document can be considered as the necessary intimation in that regard. In case local law requires consent from the end user for the use of re-conditioned parts or Products, then such parts or Products will not be used till such consent has been obtained.
To the fullest extent permitted by applicable law:
a)No repair or replacement will renew or extend the Warranty period unless such renewal or extension is mandated by local law, in which case the Warranty period is extended by the minimum time required by law;
b)For countries, where such renewal or extension is not mandated by local law, after repair or replacement, the original Product, replacement parts or replacement Products or accessories provided under this Warranty will be covered by this Warranty for the remainder of the original Warranty period or for ninety (90) days from the date the repaired or replacement Product or accessory is returned to you, whichever is longer;
c)The Product or all parts of your Product or accessory that Manufacturer has replaced shall become Manufacturer's property.
Manufacturer does not warrant that software preinstalled by or on behalf of Manufacturer in the Product (or subsequent updates and upgrades) (together "Manufacturer software") will meet your requirements, work in combination with any hardware or software not provided by Manufacturer, is uninterrupted or error free or that errors are correctable or will be corrected. For Manufacturer software-related errors, Manufacturer will make available the latest version of the Manufacturer software for reinstallation on your Product or, if that would not be possible, another remedy, which in Manufacturer's reasonable discretion, satisfactorily addresses the error. Some Manufacturer software may be subject to separate license terms that are available with the software.

Please always back up all data and content stored on your Product before taking your Product in for service since service activities will erase all data from your Product.
Manufacturer and its authorized service centers are not responsible for the loss the of your data, programs or confidential information.

3. What this Warranty does not cover

Manufacturer does not provide any Warranty for the following:
A. When the Product is used in a way that is different from its ordinary use, such as:
a) errors or damages caused by:
(i) exposure to damage resulting from liquid outside of the approved levels, to extreme electromagnetic field (such as damages caused by microwave oven), to dampness, to extreme thermal or environmental conditions or to rapid changes in such conditions, corrosion, oxidation, spillage of food or liquid, or to influence from chemical products,
(ii) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by Manufacturer,
(iii) any products combined with your Product by a third party,
(iv) damage or errors caused by hacking, cracking, viruses, or other malware, or by unauthorized access to services, accounts, computer systems, or networks; or
(v) other acts beyond Manufacturer's reasonable control.
b) If your Product's serial number, the mobile accessory date code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way.
B. Not using your Product in accordance with the user guide.
C. If your Product, has been (i) opened, repaired or modified by non-authorized third parties, or (ii) repaired with unauthorized spare parts.
D. If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release.
You won't be able to enforce this Warranty if you refuse to give possession of the Product to Manufacturer for repair and investigation.
This Warranty is not valid outside of the Covered Country and doesn't cover:
1. User guides;
2. Any (i) third party software, settings, content, data, or links installed or downloaded onto your Product at any time, or (ii) Manufacturer and third-party services or enabling clients even if

preinstalled by Manufacturer (please read the terms and conditions that may accompany the services as those will define your rights and obligations);
3. Any (i) normal wear and tear, (ii) reduced charging capacity of the battery resulting from its natural end of Product life, or (iii) pixel defects in your Product's display that are within the scope of industry standards; and
4. SIM card and/or any cellular or other networks or system on which your Product operates.
If this Warranty does not cover your Product or the issue based on which it requires service, Manufacturer reserves the right to charge for the repair or replacement of your Product, as well as a handling fee.

4. Limitation of Manufacturer's liability

To the extent permitted by applicable law(s), Manufacturer shall not under any circumstances be liable, either expressly or impliedly, for any
1.Damages or losses of any kind whatsoever resulting from or relating to loss of, damage to, or corruption of, content or data, or the re-creation or transfer thereof, even if such loss, damage, or corruption was a result of (i) a Defect in your Product or (ii) an attempt to repair your Product; and/or
2.Loss of profit, productivity, functionality, business, contracts, revenues or anticipated savings, increased costs or expenses, or for any indirect, consequential or special loss or damage.
To the extent permitted by applicable law, Manufacturer's liability shall be limited to the purchase value of your Product.
The limitations in this clause 4 shall not apply in case of Manufacturer's negligence or intentional misconduct or in case of death or personal injury resulting from Manufacturer's proven negligence.

5. Other important notices

For further information on your Warranty, as well as information needed to process your Warranty queries, please visit www.nokia.com/mobile-support. Instructions on how to request repair service and the addresses of the authorized service centers in the Covered Country may also be available on that webpage.
Manufacturer reserves the right to make changes to its authorized service centers network at any time.
Your Product may contain country-specific elements, including software. The repair services available in a particular country may be limited to the Product and country-specific elements available in that country. Also, if your Product has been re-exported from its original

destination to another country, your Product may contain country-specific elements that are not considered a Defect under this Warranty even if those elements or the Product would not be operational.
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