

User Manual

Model:3G5

FCC ID:2ACBS-3G5



 **POCKETSURFER365**  
quick start guide

# Thank you for purchasing the POCKET SURFER 3G5

## Preparation and installation

Before first use, please charge your battery for at least 4 to 6 hours, and then before powering on, you must first insert a SIM card in order to use the phone functionality.

### SIM card

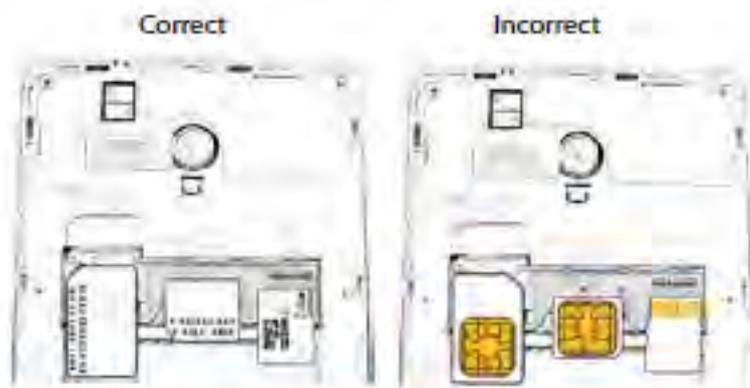
When you purchase access to mobile network service from a mobile operator, you will receive a mobile phone SIM card. This card contains the operator's network service information as well as your personal identification number ( here in after referred to as PIN ). Please insert the SIM card into the SIM card slot and the information should be detected automatically.

### Memory card

There is a Micro SD memory card slot in your mobile phone which allows increased memory capacity and the ability to store all kinds of multimedia data, including images, photos, music files and ringtones, etc . You can also use the memory card to store other documents.

## Installing the SIM card and Memory card

- Before inserting a SIM card or memory card, ensure that the cell phone is fully turned off
- Snap open the phone back cover via the small opening at the bottom left opposite the microphone remove the battery.
- Insert the SIM card according to the markings next to the connector.
- Insert and push the memory card in the holder all the way in (golden pads facing down).
- Install the battery back in place, replace the back cover.



## Charging the battery

When the battery power appears low, the mobile phone status bar will show a low battery icon. If this happens, you may not be able to use the mobile phone function. When the battery power reaches a certain point, the mobile phone will be turned off. Please re-charge the battery again before re-using.

- Insert the USB cable into the USB mobile phone interface.
- An on-screen indicator will inform you if the device is charging properly and let you know the level of the charge.

## Startup and Shutdown

- To turn on your phone, please press and hold the power button until the boot screen displays on the phone display. Mobile phone initialization needs a certain of time, please be patient.
- If you activate the PIN code function, the screen will display the PIN code input box. Please correctly enter your PIN code to proceed. The PocketSurfer3G5 will then automatically search the specified network for confirmation.
- Once the phone is switched on, it will automatically identify the SIM card provider and complete the message and wireless network parameter Settings. If it does not automatically configure the correct parameters, please contact your service provider for the details to enter them manually.
- To power off, press and hold the power button. A window will pop-up with options; "mobile phone options", "silent mode", "flight mode" and "shutdown". Choose Shutdown and confirm.
- To put your phone to sleep, you can quickly press the power button to turn off the screen. This helps saving battery power and prevents unwanted touches when stored in a pocket or carry bag.

Note that you can set up an automatic lock screen with delay after not using the screen for a given length of time in order to save battery life and prolong the service life of the battery.

- To wake up the screen that is asleep, quickly press the power button or the Home key.

## Using the touch screen

You can control your mobile phone through a series of operations on the touch screen.

**Click :** You can choose items on the screen, open applications and use the on-screen keyboard by clicking (or tapping) on the screen.

**Long press :** If you press and hold certain icons, shortcuts of the application will be added to the home screen.

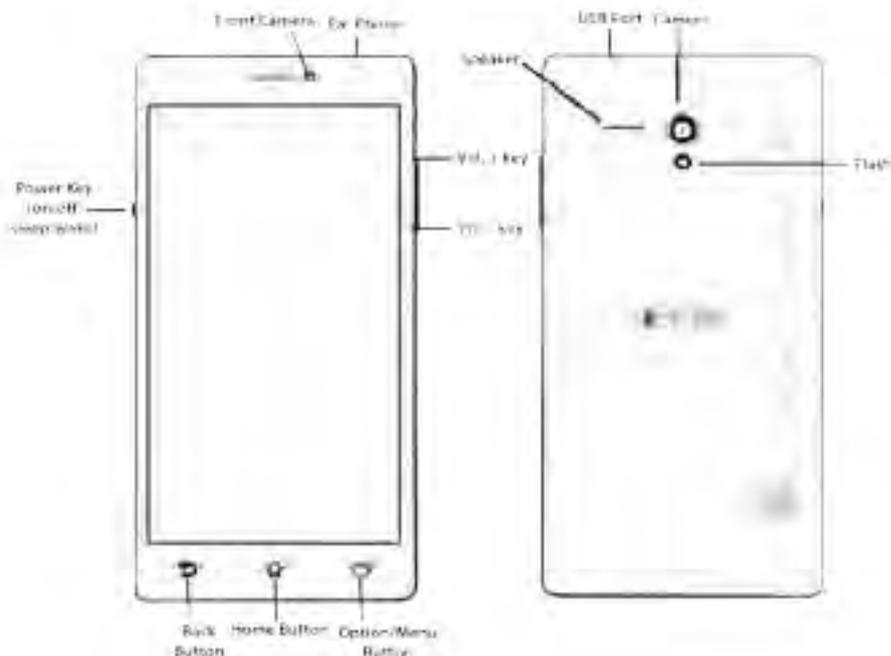
**Drag :** If you long press on the screen and then maintain contact with the screen while moving to another location on the screen, this will create a dragging motion. Dragging icons will move their location.

**Slide :** If you tap on the screen and then maintain contact with the screen while moving to another location, you will experience horizontal or vertical sliding. This is a way to view areas of a web page, file, or screen other than what is visible on the display.

## Phone Keys

Your phone has several keys which perform various functions:

- **On/Off button :** This button powers on and off the phone and also allows access to sleep mode .
- **The Volume Control key :** This button will control the volume level in various applications and also will mute the phone when desired.
- **Home key :** Pressing this button will exit all applications and return you to the home page.
- **Menu button :** Pressing this button will pull up the menu when this is an option in your application.
- **Back button :** Pressing this button will move you back one step in the application or menu system.



## Status bar

At the very top of your phone there is a status bar. The left hand side is dedicated to displaying information and events notices; the icons on the right display status updates. If you would like to see expanded details on any status, (for e.g, details of a missed phone call) simply swipe the screen from top to bottom to open the status bar update screen. Swiping from bottom to top will close this screen.

## Wallpaper Settings

In the main screen standby interface, click on the menu button and select the wallpaper option.

Choose your wallpaper source and then choose your desired wallpaper, dynamic wallpaper or photograph. When you select the "pictures and video of pictures" as the main screen wallpaper, the system will help you trim the picture to the

## Placing a Phone Call

- Click on the phone icon to enter into the dialing interface.
- Click on the digital key to enter the phone number .
- Click on the dial key to call .
- When the call is finished, click the disconnect key to end the call .

## Answering a Phone Call

When an incoming call arrives, click on the green answer key to answer the telephone. Click on the red hang up key to refuse the incoming call.

## Sending Texts

- In the main screen standby interface, click the icon to enter information on the information interface .
- Input the phone number of the receiver or choose a contact from the address book as the receiver; Input text .
- Click on the send button, send information .

**Dial** : Calls the current input number.

**Save** : Saves the current input number.

**Clear** : Erases the current input.

**Clicking TP on option key** can complete the following operations.

**IP dial-up** : Uses the current input number for an IP dial-up.

**Send** : Can send an SMS or MMS to the current input number.

**Search Settings** : Searches information for a number.

## Phone Information (DUAL SIM)

Your phone has dual SIM card slots allowing you to insert 1 or 2 operator SIM cards into your phone and to place and receive phone calls from either operator at any time. Fees to use these SIM cards are paid directly to the operator(s). The settings involved in using the phone are as follows

## The UbiSurfer Browser

The UbiSurfer Browser is the main browser on this device. Using this browser will speed up your surfing experience and can be used anywhere there is a WiFi connection. To view the differences between the UbiSurfer browser and the Android browser, view the chart below.



### UbiSurfer Dual Browser Comparison Chart

Features	UbiSurfer Browser	Android Browser
Email	✓ (Online)	✓ (Local)
Web Surfing	✓	✓
Web Acceleration	✓	
Instant Messenger	✓	✓
Social Networking	✓	✓
Online Banking	✓	✓
News/Weather/Sports	✓	✓
Graphics	✓	✓
Attachments		
PDF	✓ (Online)	✓ (Local)
MS-Office	✓ (Online)	✓ (Local)
Audio		✓
Video		✓

To connect to the Internet via the UbiSurfer browser, click on the Internet UbiSurfer icon on the Home Screen or via the menu system

To enter URL's, simply click on the address bar and type it in and click on enter. For example, if you wanted to visit a site like the Google UK web page, simply type [www.google.co.uk](http://www.google.co.uk) and click GO. The Google UK homepage will appear on the screen. Note that www and .com are defaults so if you want to visit the web page [www.facebook.com](http://www.facebook.com), you just have to type in facebook and then click GO.

On occasion, you may find multiple windows open. The number of open windows is written in a box at the top of the screen. If the number is greater than 1, you can close ALL extra windows by clicking Menu / Stop.

To add the website which you are currently on to your bookmarks, click on the favorites button at the top right side of the screen next to the address bar. Then click on Add and give it a name. From this menu system, you can also organize your favorites, access My Account from which you can add extra surfing time and roaming time ( may not be applicable in all countries ), but also My Settings from which you can adjust things like image resolution. Other Functionality can be found in the menu system.

This includes:

**Exit** : To close the program .

**Back** : To revert back to the last web page you were on .

**Forward** : To go to the next website .

**Refresh** : To refresh the page that you are currently on .

**Stop** : To stop loading the web page and to close all Pop-ups.

**Home** : To revert back to the UbiSurfer Browser Home Page.

**More** : To toggle between windows, show browser history, and access system settings

**Note** : If you are inactive for several minutes, the browser will give you a 60 second warning before disconnecting your session. Minimizing the application DOES NOT close it. To exit, you must click Exit.

## E-mail (UbiMail)

This device has an application called UbiMail which can be used to send and receive e-mails from almost any POP or IMAP e-mail address. Following the instructions when you open the application will allow you set up and use this program easily. Note that if you ever received a pop-up message as per below, click the check box at the bottom to use the UbiMail application by default for this action.

## Calculator

This phone is equipped with a calculator in help execute mathematical calculations similar to an ordinary hand-held or desktop calculator.

## Settings

The settings application allows you to manage the functionality of the phone.

## Wireless & networks

This will allow you to modify flight mode, the wireless local area network, Bluetooth functionality and your mobile networks.

- **Flight mode** : Will enable or disable all wireless network connections.
- **Bluetooth** : Can allow for a Bluetooth connection and management of the connection.
- **Mobile network** : Can allow or disable data service and data roaming, change data network energy saving mode, system selection, management apps and mobile operator settings.

## Device

You can modify audio profiles, display settings, storage settings, battery uses and app management.

- **Audio Profiles** : Allows you to adjust how your phone will alert you.
- **Display** : This allows you to adjust the way that you view the screen and the look and feel of your phone's menu system.
- **Storage** : Allows you to manage where you save information and allows you to manage your SD card and its contents.
- **Battery** : Allows you to view what resources are most drawing on the use of your battery to manage them if necessary.
- **Apps** : Allows you to manage the applications that you have on your phone including installing and deleting applications on both your memory and SD card.

## Personal

You can also personalize your phone in the following sections: Accounts & sync, Location services, Security, Language and input and Backup and reset.

- **Accounts & Sync** : allows you to sync various applications automatically.
- **Location services** : allows you to use wireless networks to localize yourself with your surroundings.
- **Security** : allows you to set up screen locks, SIM card locks, and manage password system.
- **Language and input** : allows you to choose your language of choice as well as keyboard options.
- **Backup and reset** : allows you to restore the operating system to like -new with or without losing files that are stored on it.

## System

There is also the ability to adjust the settings which affect your system such as Date and time, Schedule Power off, Accessibility, Developer options, and About phone.

- **Date and Time**: Allows you to adjust the date and time of the tablet and how it is displayed .
- **Schedule Power Off** : Allows you to pre-set times when the device will automatically turn off and on for energy saving reasons .
- **Accessibility** : Relates to programs and applications which help with people with disabilities.
- **Developer Options** : Allows options for more advanced users apt at programming for Android.
- **About Phone** : Has information relevant to the status of the phone, the SIM card and the operating system.

## Video

The video player allows you to choose any video stored in the memory of the phone or on the memory card. Operation of the Video player can be done through the corresponding icons:



Play in Full screen



Play



Rewind



Pause



Fast Forward



Increase volume



Decrease volume



Exit play in full screen

In the options menu, you can also: stop/broadcast, print,send, delete, and obtain detailed content.

## FM

The phone has an integrated FM radio receiver that will allow you to listen to the radio on your phone. Operation of the FM radio tapplication can be done through the corresponding icons:



Click power button to begin or end the radio broadcast



Scan next



Add to "My Channel" favorites list



Scan previous



Record the broadcast

**Note :** That this phone has twenty pre-set channels, however you can modify at will.

## Search

You can use this internet search engine to find what you are looking for by typing your query in the text box and clicking search. Ensure that you are connected to the internet before attempting this or it will not work.

## Address book

This is a storage space for our contacts, which can be edited with many pieces of information on each contact. You can view, edit, import search through, create new contacts and delete contacts.

- **View contact :** Click on the main screen or application directory icon,where you can enter the contact list interface and view all contacts.
- **Edit contact :** In the contact list interface or in the contact details interface click the menu button and select 'edit contact'. Then simply edit the contact information and click finish to save the edits.
- **Import/export contact :** Click on the contact list interface and then the menu button. After selecting import/export

you can choose the import/export category and complete import/export.

- **Search contacts** : If you input search characters, you phone will automatically find matching displays.
- **Create New contacts** : In the contact list interface, click 'new key' and select new contact storage location. The contact editor interface will appear where you must input the contact information. Then click finish and save the new contact to the contact list.
- **Delete contact** : In the contact list interface, click on the menu button, select the contact slated for deletion, select delete and confirm.

## Gallery

Use this application to view pictures and videos stored on your phones storage and/or memory card.

**Supported file formats** : Picture formats: BMP, GIF, JPG, PNG.  
Video formats: 3gp, mp4, avi, WMV, FLV, MKV  
(codec: MPEG4, h. 263, Sorenson h. 263, h. 264, VC - 1, DivX®)

### Viewing pictures

- In standby mode, open the application list, and then select library.
- Choose the folder that contains the image that you want to view.
- If you would like to change the view mode, select the top-right corner of the screen. You can choose to see the photos with icons or not.
- If you would like to see more photos, scroll to the left or right.
- If you would like to enlarge, pinch two fingers on the screen and open them apart in any direction. If you would like to zoom in, start your fingers apart on the screen and pinch them together.
- If you would like to send the photos to others, choose the method and complete the action.
- If you would like to delete the photos, choose and then confirm delete.
- The phone does not support some file formats, depending upon the software used. If the file size is beyond the available memory, an error message will appear.

- Play quality may vary with different content types.
- Some files may not be able to play normally, depending upon their coding mode.

## Camera

This application will enable the built-in front and rear facing cameras which will allow you to shoot pictures and video. Remember that before you can use the camera, you must ensure that a memory card is installed. The camera will automatically turn off if not used in a specified length of time. Depending on the shooting scene, or shooting conditions the storage capacity of the pictures may be different.

**Taking Pictures .** When in standby mode open the application list and select the camera application icon. On the main screen of your phone, a picture preview interface will open. Aim the camera to where you would like to take a picture and click on the camera button. There are other options available to you as well.



Enter the picture browsing interface



Switch to the camera



Go Back



Switch between the front and rear camera.



Change the flash setting.

All photos will be automatically saved. To review the pictures that have been taken, select the image browser icon. To see more pictures, scroll left or right. You can zoom in or out on pictures by using the volume key or by pinching or separating two fingers on the screen when the image is on there, or double click on the picture - To send the picture to others, click on share. To erase the picture form your cameras memory, click on delete. You can also choose other functions like setting a picture as a wallpaper or a contact caller ID image or rename the image.

- rename: rename photo files.

**Video Camera :** You can use the camera to shoot video. Please remember that taking pictures of other people without their consent may lead to criminal prosecution in some jurisdictions.

- In the main screen standby interface, click on the main menu icon and access the menu interface.
- Select the camera in the camera landscape interface.
- To start the camera, click the camera key. Click again to stop.
- Click on the parameters icon to adjust the camera effects

## Messaging

You can create and send messages (SMS) or MMS (MMS) and manage sending or receiving information.

Send SMS or MMS

- In standby mode, select information and choose the type of message you want to send .
- Add the recipient(s) from your contact list or manually input the destination telephone number(or E-mail address for MMS's).
- Separate multiple numbers with semicolons.
- Input the text. press [ ] to insert smileys and/or input the file you want to send. Click send .

## Music

This application was designed to easily listen to your favorite music files. Music files can be sorted according to the artist, album, songs, playlists and classified storage. Click a category, choose songs or playlists to play. You can choose any song form the music library, play all music randomly, and/or create your own playlist. You can also choose any song to be used as your phone's ringtone.

## Troubleshooting

This phone is a capacitive touchscreen device. It requires a simple connection between your finger and the screen in order for the touch to be registered. At times instead of using your finger, a stylus made for capacitive touch screen devices may be used. Do not use a pointy object or one that could scratch the surface of the device. Should you find that the software on the phone does not respond to any commands, refuses to turn off or on, or any hardware component is not functioning properly, you may have to do hardware reset. This is accomplished (after turning off the device if possible) by removing the battery from its place.

- If your device is not powering on try following things:
- Depress the power button until you feel a slight click then hold for 2-3 seconds. Do not force the button beyond the click, as you risk damaging it.
- Plug in a charger, keep it charged at least 20 minutes and try again. If the powering on process does not complete, reset the unit and try again.
- At very low battery charge, the WiFi module may stop working before the device. To continue using the WiFi module, the device should be plugged in to a charger. If the WiFi has stopped responding, you may need to power cycle the unit and keep it on the charger for an hour.
- If there is no sound coming from the speakers, check to see that the volume level is not set to 0, or check whether or not the audio file that you are listening to is not damaged by using it on another device or trying other files on this one.
- If you are having trouble copying files, check to see if your PC connection is set up properly, if the USB cable is properly attached, or whether there is enough available memory capacity on the drive in question.
- If your device ever requires a hard RESET, remove the battery. This will not delete saved information, only reset the device.

## Safely Disposing of the Device

The PocketSurfer3G5 should not be placed in household waste bins. Please check local regulations for information on the disposal of electronic products in your area .

## Important Health and Safety Information:

Your mobile phone is a low power radio transceiver. Phones emit low levels of radio waves (RF).

Governments around the world are regulated by scientific and professional organizations, such as the international non power radiation protection ( ICNIRP ) committee and power electronic engineers (IEEE) institute for national security guidelines. These guidelines establish norms for radio wave exposure levels. The computation contains measurement differences reflecting such factors as age level and health

level for all humans. The levels of this phone fall within these norms however prolonged proximate exposure to radio waves is never recommended.

- Please remember to follow regulations governing the use of your PocketSurfer3G5. Always turn off your device whenever its use is forbidden or when it may cause interference or danger (i.e.) hospitals/aircraft/ petrol stations, etc.

- All safety laws and regulations pertaining to the use of cell phones and two-way radios will apply to your use of the PocketSurfer3G5.

We advise you to follow these Laws and Regulations when using the device.

- If at all possible, use a wireless hands-free system (headphone, headset) with a low power Bluetooth emitter.

- Make sure that the PocketSurfer3G5 has a low SAR.

- Telecommunications standards prevent the sale of mobile phones that exceed a maximum exposure level known as SAR of 1.6W/kg. To find the maximum SAR value during testing of this model, dial \*#0#727#\*#\*.

- Keep your calls short or send e text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women.

- Use the phone feature when the signal quality is good.

- Keep the device away from strong magnetic fields to avoid damaging the product.

- Do not let the device fall or rub or make hard contact with any solid objects at any time. It may cause surface scratches, displacement of the battery, and loss of data or damage to the hardware inside.

- Never leave this product exposed to a humid environment or rain as the water can cause permanent damage to the hardware inside.

- Never clean the device with any chemicals or detergents which could cause permanent damages to the device surface. It is recommended not to use the headset continuously at high volume. Volume levels should be adjusted to an appropriate level to avoid permanent hearing damage.

- Do not cut off the power abruptly during software updates or during download or it may result in data loss and/or system errors.

- Over-voltage, power cable strain, bending or squeezing by heavy objects is not recommended to avoid overheating or risk of fire.

## FCC

### FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over on one gram of tissue.

Device types: 3G5 (FCCID: 2ACBS-3G5) has also been tested against this SAR limit.

The highest SAR value reported under this standard during product certification for use at the ear is 0.201 W/kg and when properly worn on the body is 0.440 W/kg.

This device was tested for typical body-worn operations with the back of the handset

**To comply with RF exposure requirements, a minimum separation distance of 1.0 cm must be maintained between the user's body and the handset, including the antenna.**

**Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet**

**these requirements may not comply with RF exposure requirements and should be avoided.**

**Use only the supplied or an approved antenna.**

The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the **user's authority to operate the equipment**. **This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.** These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user's manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. In cases where the manual is provided only in a form other than paper, such as on a computer disk or over the Internet, the information required by this section may be included in the manual in that alternative form, provided the user can reasonably be expected to have the capability to access information in that form