1. Connect the Button's HDMI and USB jacks to the corresponding ports of a laptop.



2. When the Button is successfully connected to the laptop, the LED indicator of the Button will blink green.



- 3. Make sure the Host is properly connected to a power source.
- 4. Press **Start pairing** to pair the Host to the Button via the web management interface, you will have two minutes to pair with the Button.

Start pairing



5. Press the split screen key on the side of the Button for five seconds. The LED indicator of the Button will blink blue for about 10 seconds. The pairing process is ongoing. A "Pairing in progress" message will be shown on the screen.





6. The LED indicator of the Button will turn static green when the Host and Button are successfully paired.





- Images are for reference only. Each product features a different serial number.
- The maximum number of Buttons you can pair with one Host is 32.
- 7. You may press **Stop pairing** anytime to stop the pairing process.





Pairing remaining time: 104s

Monitor

Click Monitor to adjust Monitor Output Setting.

Primary Screen output resolution, Secondary output resolution configures the Host's output resolution for video broadcast by the Host. When **Primary Screen output resolution**, **Secondary output resolution** mode is set to **Auto** the Host will select the output resolution based on the connected display's native timing, or you can select an output resolution manually.

Primary Screen output resolution	Autu	
Primary Screen Scale	Alito	
Secondary output resolution	1920x1080p60	-
	1920x1080p59	-
secondary scroon scale	1920x1080p50	
Dual Screen Cast Setting	1920x1080p30	
	1920x1080p24	
	720x485e59	

Primary Screen Scale, Secondary Screen Scale allows users to adjust the borders of the Host's video output so that it properly fits the screen of the connected display. This setting is mainly intended for users who connect the Host to a touchscreen display, so that the edges of the video align to the edges of the display's screen to ensure the accuracy of touch gestures. To adjust the **Primary Screen Scale, Secondary Screen Scale** setting, click the **Adjustment** button, then use the toggle buttons to scale the video to fit the screen.

Primary Screen output resolution	Auto
Primary Screen Scale	Adjustment
Secondary output resolution	Auto
Secondary Screen Scale	Adjustment
Dual Screen Cast Setting	Duplicate ~
Primary Scr	Apply Cancel
Primary Scr	Apply Cancel

Dual Screen Cast Setting is a feature to define the output screen among 2 HDMI output (HDMI 1 as Primary and HDMI 2 as Secondary). Default setting is **Duplicate** which means Secondary screen has the same output screen of Primary Screen. In **Duplicate** mode, 4 users can simultaneously project. In **Extend** mode, it can support up to 8 users in Primary and Secondary screen.

Advance Setting

Click Advance Setting to adjust 4 + 4 Way Split, Login Code, Line Out, Security Key Active, BYOD Device, HDCP Auto and Network Standby.

	22 March 1997			
	4 = 4 Wey Spritt	Ciner • Guin		
Information	Logist Code (serry for APP)	Distre	(w)	
WAN / LAN	Liter Out	CTRUDE: CRUDI	•	
	Security Key Active	Active		
Windows Network	BVOD Device	Allyin		
Pairing	HOCP Auto	*0: 00t		
Muniture	Network Statulity	11 Minutin		
Scheduling		Арр	ly Carrol	
Tool	O Restart			
Segul Areasoncement			Eesturt	
	O Sleep			

4 + 4 Way Split enables or disables split screen presentations and has the same function as the split screen button on a Button. See <u>Split screen presentations on page 31</u> for more information split screen presentations.

4 + 4 Way Split	CEnable · Disable		
Login Code (only for APP)	Disable	21 	
Line Out	CEneble · Disable		
Security Key Active	Active	w l	
8YOD Device	Alfow	e .	
HDCP Auto	*On OOff		
Network Standby	15 Minutes	(a)	

Login Code allows you to set a login password for connections by mobile devices which will appear on the guide screen. The default setting for this field is **Disable** which means that no login password is needed for mobile devices to connect to the Host. To set a custom login password for mobile devices, select **Custom** and then enter the password you want in the field to the right of the **Login Code** field. To set an automatically generated login password select **Random**.

Advance Setting

4 + 4 Way Split	O Enable 🔹 Disable	
Login Code (only for APP)	Disable	÷
Line Out	Custom	
Security Key Active	Random	
BYOD Device	Disable	
HDCP Auto	• On O Off	
Network Standby	15 Minutes	~

Line Out is a port that allow user to connect to audio device through 3.5mm audio jack. When Line Out is set to Enable, the HDMI 1 and HDMI 2 will not output the audio signal. When Line is set to Disable, the audio will be output according to projected screen and active HDMI port.

Advance Setting		
4 + 4 Way Split	Citrable • Diable	
Login Code (only for APP)	tinable	¥.
Line Out	Ci Enable · • Disable ·	
Security Key Active	Active	*
BYOD Device	Allow	*
HDCP Auto	CN COT	
Network Standby	15-Minutes	*

Security KeyActive is a special feature design for meeting Host to allow or forbid BYOD device to do their presentation. This feature is used for highly confidential needed meeting with BenQ designated TX Button to prevent the wireless presentation being sniffed by malicious hackers. When Security keyActive is set to Active, the meeting host can press Mobile Projection Key at the RX Host' I/O Panel to allow all clients (include BYOD mobile devices) join into presentation via InstaShare and wireless display protocols or only BenQTX Buttons. The Mobile Projection Key setting is also reflect to BYOD Device setting. When Security KeyActive is set to Dormant, the Mobile Projection Key is locked to switch from BYOD to TX Button only.

Advance Setting

4 + 4 Way Split	Cinable Buible	
Login Code (anly far APP)	Disable	¥.
Line Out	ClEnable . Disable .	
Security Key Active	Active	×
BYOD Device	Allow	Ψ.
HDCP Auto	CH COT	
Network Standby	15-Minutes	*

BYOD Device is linked to **Mobile Projection** Key at RX Host's I/O Panel. When sets to **Allow**, all the clients (include mobile) can do projection via InstaShare or other supported wireless display protocols. When sets to **Disable** only TX Buttons are allowed to project their screens.

Advance Setting			
4 + 4 Way Split	Citrable Chable		
Login Code (unly for APP)	tinable	÷	
Line Out	Cl'Enable . Bloatrie		
Security Key Active	Active	~	
BYOD Device	Allow	(w)	
HDCP Auto	*ON CO#		
Network Standby	15-Minutes	-	

HDCP Auto is a security setting that allows you configure whether or not HDCP digital copy protection is automatically enabled for the content output by the Host. The default setting for this field is **On**, which means that HDCP copy protection will be automatically enabled by Host for content that features HDCP copy protection and disabled for content that does not feature HDCP copy protection. To change the setting so that HDCP copy protection is always enabled by Host select **Off**.

Advance Setting			
4 + 4 Way Split	Citrable • Diable		
Login Code (only for APP)	Disable	¥)	
Line Out	Cl'Enable . Bloatrie		
Security Key Active	Active		
BYOD Device	Allew		
HDCP Auto	*Oi O0t		
Network Standby	15-Minutes	-	

 $\label{eq:lows} Network {\it Standby} allows you to set the time of inactivity before the Host enters network standby mode.$

Network Standby	Disable	~	
	Disable		
	1/12 Minutes		el
	5 Minutes		
	15 Minutes		
	30 Minutes		
	60 Minutes		
	90 Minutes		

After you configure all the Advance Setting items, press Apply to proceed.

Network Standby [15 Minutes. ~]
Apply Cancel
If you want to restart the Host, click Restart and the Host will restart.
O Restart
Bastart
If you want to place the Host in sleep mode, click Sleep .
O Sleep
Sleep
0
To wake the Host from sleep mode, press the standby button on the top of the Host.

Scheduling

You can change the schedule by clicking **Scheduling**. You can set **System Time** and **Periodical Restart**.

You can select your **Time Zone** and the **NTP Server** from which the time is obtained.

Time Zone	London (GMT+00:00) ~
Auto Date and Time	Enable Olisable
Sat Date	Format: day month year
Set Time	Format: hominises

Youcan check **Enable** to set **Periodical Restart**. You can also set restart time and day.

Periodical Restart

Current Time	Fri, 18 01 2013 18:56:41					
Enable	○ Enable ● Disable					
from the second s	Boot time	0	:	0	(24-Hour Format)	- Eashia
Sun.	Shut Down	0	:	0	(24-Hour Format)	vid.
Man	Boot time	0	:	0	(24-Hour Format)	Enable
Mon.	Shut Down	0		0	(24-Hour Format)	Chapie
Tur	Boot time	0	:	0	(24-Hour Format)	- Enable
Tue.	Shut Down	0	:	0	(24-Hour Format)	Chable
Wed	Boot time	0	:	0	(24-Hour Format)	- Eashia
wed.	Wed. Shut Down 0 : 0 (24-Hour Format) Rest time 0 : 0 (24 Hour Format)	L Enable				
Thu	Boot time	0	:	0	(24-Hour Format)	Enable
Thu.	Shut Down	0	:	0	(24-Hour Format)	Chable
	Boot time	0		0	(24-Hour Format)	Ofeehle
rn.	Shut Down	0	:	0	(24-Hour Format)	L Enable
6.4	Boot time	0	:	0	(24-Hour Format)	□ Eachla
Sat.	Shut Down	0	:	0	(24-Hour Format)	L Enable
	Apply	C	and	el		

After you configure all the **Scheduling** settings, press **Apply** to proceed.

Tool

By clicking **Tool**, you can adjust **Password Setup**, **Firmware Upgrade**, **Configuration Management**, **Wi-Fi Traffic Test**, and **Log Setting**.



Password Setup

You can change **Password** by:

- 1. Entering your old password.
- 2. Entering your new password.
- 3. Entering your new password again to confirm your new password.
- 4. Pressing Reset to proceed.



Firmware Upgrade

The **Firmware Upgrade** sub-menu allows you to check for and execute firmware upgrades for both the Host and Button.

(Come)		Logith - Rocci
Beng		
Concerned and	O Host Firmware Upgrade	
Information	ATG	New Detrainers Childs
WAN / LAN	Pirmessia Varidani	WDORR(351.8
Mindled Protocols	New Forward Version	Terrorise Transmit
WINNESS COMPANY	Dermana Ga	Scientifie
Famig		Terrandi Arginik
Muster		
Advance Setting	O Button Firmware Upgrade	
Schwitzling	and the second se	
1	Button Pressure service in Aught	WOCART ALCO
Ferrer I Setup	Hormony Him	Cheven Itte
Researce Upgrade	Regeate selected installess & better	Territor Toyoth
Colligoration Management		Warring
Weild Touffle Text		Don't power off or passe the veset fution during the process of foreware appreciage
Log Setting		David door the window during the process of formane appealing.
Lagal Accountrations		
and the second se		

Checking for Upgrades (for Host)

Before checking for a new firmware upgrade for your Host, ensure that the Host is connected via the WAN port to a router with access to the Internet, then click the **New Firmware Check** button to check for a firmware upgrade. To have the Host periodically check for firmware upgrades check the **Periodical Check** box.

OTA	New Firmware Check
Firmware Version	WAC3000_0.51.29
New Forware Version	Firmers Signals
	Select File
Firmware File	Firman distants

Ø

 $\label{eq:periodic checks for upgrades can only occur when the Host is connected via the WAN port to a router with access to the Internet.$

If a new firmware upgrade is available the new firmware version will be listed in the **New Firmware Version** field.

Firmware Version	WERE HINRED OF ELL 20			
	Marcaulus actors			
New Firmware Version	Immes Upgrade			
2.00.0000000000	Select File			
	New Firmware Version	New Firmware Version Select File	New Firmware Version Select File	New Firmware Version Select File

• Upgrading the Host's Firmware

After checking for and confirming the availability of a new firmware upgrade you will be able to upgrade your Host's Firmware. The product allows you to upgrade the Host's firmware using either an OTA (Over The Air) upgrade or a direct upgrade from an upgrade file located on your local computer.

Toperform an OTA upgrade of the Host's firmware, click the **Firmware Upgrade** button in the **New Firmware Version** field.

O Host Firmware Upgrade

OTA	New Firmware Check	Periodical Check
Firmware Version	WDC30(R)_0.51.29	
New Firmware Version	Fernician Upgrade	Firmware Upagrade
	Select File	
Firmware File	Fernissere Upigrade	

0

To perform an OTA ensure that the Host is connected via the WAN port to a router with access to the Internet.

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When performing any type of upgrade DO NOT do any of the following:

- Power off or press the reset button on the Host or Button.
- Close the browser window of the web management interface.

Failure to follow these warnings will result in firmware upgrade failure and subsequent product failure.

To perform a direct upgrade from an upgrade file located on your local computer follow the steps below:



Before executing a direct firmware upgrade, please contact your BenQ regional office for access to the upgrade files.

1. Click the Select File button in the Firmware File field.

Host Firmware Upgrade

OTA	New Firmware Check - Periodical Check
Firmware Version	WDC30(R)_0.51.29
New Firmware Version	Tittiware Upgröde
Firmware File	Select File

2. Navigate to and select the firmware upgrade file.

3. Click the Firmware Upgrade button in the Firmware File field.

Select File

U

When performing any type of upgrade DO NOT do any of the following:

- Power off or press the reset button on the Host or Button.
- Close the browser window of the web management interface.

Failure to follow these warnings will result in firmware upgrade failure and subsequent product failure.

• Upgrading the Button's Firmware

Youcan upgrade the Button's firmware using an upgrade file located on your local computer or directly from your Host via the connection between the Button and Host.

To upgrade the Button's firmware using an upgrade file located on your local computer follow the steps below:

1. Select from a local file in the Firmware File field and then click the Select File button.

Button firmware version in Host	WDC30(T)_0.51.25
Firmware File	from a local file Select File from RX
Upgrade selected InstaShow S button	Firmware Upgrade
	Warning Don't power off or press the reset button during the process of firmware upgrading. Don't close the window during the process of firmware upgrading.

Button Firmware Upgrade

2. Navigate to and select the firmware upgrade file.

3. Select the Button you want to upgrade and then click the **Firmware Upgrade** button in the **Upgrade selected InstaShow X button** field.





When performing any type of upgrade DO NOT do any of the following:

- Power off or press the reset button on the Host or Button.
- Close the browser window of the web management interface.

Failure to follow these warnings will result in firmware upgrade failure and subsequent product failure.

To upgrade the Button's firmware directly from your Host follow the steps below:

1. Select from RX in the Firmware File field.



2. Select the Button you want to upgrade and then click the **Firmware Upgrade** button in the **Upgrade selected InstaShow X button** field.



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When performing any type of upgrade DO NOT do any of the following:

- Power off or press the reset button on the Host or Button.
- Close the browser window of the web management interface.

Failure to follow these warnings will result in firmware upgrade failure and subsequent product failure.

Configuration Management

Configuration backup files feature the configuration settings for your Host except for the host name, SSID and wireless password settings, and pairing status. In **Configuration Management**, you can choose **Import Configuration File**, **Export Partial Configuration File**, **Export Complete Configuration File**, and **Factory Default**.

	Engl	di - Linguar
Beng	Import Configuration File	
Seferradue	Import Ne	
WAN/JAN		
Wireless Network	O Export Partial Configuration File	
Paking	Trans.	
Mandar		
Advance Setting	C Example Complete Configuration File	
Scheduling		
the .	Expert	
Patound Setup		
Akrowake Upgrade	O Factory Default	
Configuration Management		
Wil-Hi Traffic Test	Return to Techny Default Setting	
Log Setting		
Legal Announcement	1	

You can import configurations files by:

1. Clicking Import File to choose the file to import.



2. Navigating to and selecting the configuration file you want to import from your local computer.

You can export a partial configuration backup in the **Export Partial Configuration File** submenu by:

1. Clicking Export.





- 2. Navigating to the folder you want to save the backup file to in your local computer and then choosing **Save**.
- 3. The following set values will not be exported:

a.	Information: Host Name
b.	Wireless Network: SSID setting and password setting
c.	Pairing: Pairing Status

You can export a full configuration backup in the **Export Complete Configuration File** submenu by:

1. Clicking Export.



2. Navigating to the folder you want to save the backup file to in your local computer and then choosing **Save**.



The exported configuration file can only be imported by the same Host that exported the file. The configuration file cannot be imported by any other Hosts.

You can have the Host restore to **Factory Default** by clicking **Return to Factory Default Setting**.



When the process is confirmed the Host will begin restoring to **Factory Default** and the LED will quick flash red (flash red twice every second) then restart. After the Host restarts the entire process is complete.

Wi-Fi Traffic Test

The **Wi-FiTrafficTest** sub-menuallow you to test the speed of the connection between your Host and the Button.

	English + Logisul
Beng	Option Channel Julio - Settings
Information	
WAN / LAN	
Wirelass Network	
Patirng	
Munitor	
Advance Setting	
Scheduling	
1	Test
Passound Setup	The second se
Firmwere Opgrade	Distanter
Configuration Management	 This diadiative applied only to the specific test carried out, results may very dispending on the test environment, the test result is for reference only.
WI-II Youttic Sast	Test results cannot be used as a basis for determining the product shipping quality assurance.
Log Setting	
Legal Annuationers	

To test the speed of the connection follow the steps below:

1. Select the channel you want to test the speed of in the **Option Channel** field.

		English + Lo	90
Option Channel	Auto Sett	rigs	
	Auto		
	36		
	40		
	44		
	48		
	52		
	50		
	60		
	44		
	100		
	104		
	108		
	113	Test	
	112		
Disclaimer	116		
1. This disclaimer	carried	out, results may vary depending on the test environment, the test	t
result is for refere	124	he are duri d'ante avelle annuelle	
2. Test results car	128 mining t	ne product snipping quality assurance.	
	132		
	136		
	140		

2. Click the **Settings** button to set the channel test.

Option Channel	<u>40 </u>	Settinge
		Lee
Disclaimer		
1. This disclarme	r applied only to the specific test	t carried out, results may vary depending on the test environment, the test
	ence colu	

3. Click the **Test** button. The results of the test will be shown in the main window.

Option Channel	40	<u> </u>	Settinge
			Liver
Disclaimer			
1. This disclarmer result is for refer	applied only to the speer	tic best a	samed out, results may vary depending on the test environment, the test
2 Test results on	must be used as a basis fo	deterr	nining the product shipping quality assocance

Option Channel	alo v	Settinge	
[4] 78 0 79 0 sec	18 TMBytes 152 Mbits/sec		
4 79.0 80.0 sec	16.2 MBytes 185 Mbits/sec		
[4] 80.0-81.0 sec	19.4 MBytes 155 Mbits/sec		
141 61 0 62 0 sec	15 T Matyles 154 Miatysec 17 O Mikidas 142 Mikitakas		
140 0010 -0010 500 141 0010-044 0 sec	15 S. Milleter, 130 MiliteAser		
[4] 84.0 85.0 sec	18.2 MBytes 153 Mbits/sec		
4 85.0 86.0 sec	17.9 MBytes 150 Mbits/sec		
[4] 86.0-87.0 sec	19.5 MBytes 155 Mbits/sec		
[4] 87 0 88 0 sec	17.8 MBytes 149 Mbits/sec		
4 88.0 89.0 sec	17.9 MBytes 150 Mbits/sec		
[4] 0.0-90.0 sec 1	.51 GBytes 144 Mbits/sec		
Test over			
Test over			
		Leet	
Disclaimer			
1. This disclaimenta	aplied only to the specific test	arried out, results may vary depending on the	test environment, the tes
result is for referen	ce only.		

Log Setting

Logs are records of all system activity for your Host, which may be used by support technicians to track errors or locate bugs. In the **Log Setting** menu, download the system log to your local computer by clicking **DownloadToPC**, clear the system log by clicking **Clear Log**, and view the system log in the **System Log View** window.

	Egit - lique				
Beng	O Download to PC				
	Converticual for PC				
Information					
WAN/JAN	O Clear Log				
Wireless Network					
Publicg	Charley.				
Monitor					
Advance Setting	O System Log View				
Scheduling	01/18/2013 08:59:20				
Tee)	Wed Mar 31 06 41 31 2021 kern warn kernel 16 5631381 (LOG) Therret Port's Link Up Wed Mar 31 06 41 56 2021 use info				
Passeeril Setap	0641 ST 2027 user into SDOW WI Interface rav0 LIPST Wed Mar 20 DEX1 ST 2021 user info. (LOG) Get Router				
Tirrenary Upgrade	Information Wed Mar 31 06 41 52 2021 unar info (ILCG) feetworkStandby setting success Wed Mar 31 08 41 52 2021 user info. 1/2021 Seteen/Standby setting success Wed Mar 31 08 21 53 2021 user info. 1/2021 Seteen/Standby action				
Configuration Managament	success Web Mar 31 08:41 54 2021 user info : (LOG) Get Router Information Web Mar 31 08:41:54 2021 user info : (LOG)				
Wi-Fi Toatfie Test	Get WiFI Setting Wed Mar 31 0E41:55 2021 uner Info. (LOG) Get Router Information Wed Mar 31 08:41:55 2021 uner Info : LOG: NetworkStandby setting success Wed Mar 31 08:41:55 2021 user infoLOG: Get Advance Setting Fin Jan 18:08:50:51				
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Legal Arestancount	18 00.50.53 2013 user info : (LOG) NetworkStandby setting success Fri Jan 18 00.50.53 2013 user info : (LOG) +				

Legal Announcement

For information about disclaimer or privacy policy, press Legal Announcement to find out more.

Troubleshooting

Category	Problem	Cause	Solution
	Your screen is not appearing on the display when pressing the Button.	The system is locked.	Web Management > Advanced Setting > Screen Lock > Disable
		The Button is connecting to another Host.	The Button should be paired again with the Host.
		Pressing time is not enough.	Press the Present key until the LED indicator turns from green to blue.
	The screenturns blank or flickers when the Host is presenting.	Insufficient power supply	Make sure the product's power is properly supplied or connected.
Your screen	The screen lags seriously and the audio breaks up sometimes.	Insufficient power supply for the Button. An laptop with USB 2.0 port may be used as the power supply for the Button.	 Make sure you use USB 3.0 as the power supply for the Button. If the USB 2.0 port is the only option for the power supply for the Button, try to reduce the power consumption of the Button by changing Picture Quality Mode to Low Power in the web management.
		Wi-Fi interference or signal attenuation	 Make sure the transmission distance is within 15M and with no obstacles. Restart the Host in order to rescan the Wi-Fi 5G channel. Log in Web Management > Wireless Network > Wi-Fi Radio Setup > toggle the Rescan button.

Category	Problem	Cause	Solution
	The message, " NOHDMISIGNAL ", from the Host is shown on the display when the Button is presenting, or your screen is blank gray.	The HDMI connection between your laptop and the Button is loose.	Reconnect the HDMI cable of the Button.
		Your laptop cannot detect the second monitor.	 Reconnect the USB cable of the Button. Reboot your laptop.
Your screen	Your screen is shown, but your audio is not playing on the audio system of the meeting room.	The audio signal on your laptop is muted.	Right click on the speaker icon and switch off the mute.
		The audio output of the laptop hasn't been set to the second screen (BenQ InstaShow M X) from the EDID of the Button.	Change the default audio output to the second screen (BenQ InstaShow™X) on the laptop.
	Your content is removed from the display and the LED indicator of your Button is blinking red.	The wireless connection is lost between the Button and Host.	 The Host will restore the Wi-Fi connection automatically. If this fails, the LED indicator of your Button starts blinking red. Unplug the Button from your laptop and try again.
		Wi-Fi interference or signal attenuation	Make sure the transmission distance is within 15M and with no obstacles.
The Button	The LED indicator of the Button is	The Host has not been turned on.	Make sure the Host is turned on.
		The Host has not paired with a Button.	The Host should pair with the Button again.
	the power is on.	Wi-Fi interference or signal attenuation	Make sure the transmission distance is within 15M and with no obstacles.
	The LED indicator of the Button is always off.	There is no power supply.	Check the USB port of your laptop. If the port fails to function, try other USB ports.

Category	Problem	Cause	Solution
The Button	The Button automatically restarts sometimes.	Insufficient power supply.	 Make sure you use USB 3.0 as the power supply for the Button. If the USB 2.0 port is the only option for the power supply for the Button, try to reduce the power consumption of the Button by changing Picture Quality Mode to Low Power in Web Management.
	The LED indicator on the Button remains static red even after it has been powered on for 30seconds.	The Button has not been properly powered off during the resettingprocess	
	The pairing function cannot be executed via the MODE key while the Button is powered on and the LED starts flashing red.		Reset the Button.
	Nothing is shown on the display at all.	The display is switched off.	Switch on the display.
		The wrong input is selected.	Select the correct input.
		The display cable is not connected properly.	Insert the HDMI cable between the Host and the display device again.
The Host		The display fails to show the Host's output resolution at 1080p in "Guide Screen" or "Idle Screen".	Replace the display with a new one that supports output resolution at 1080p.
		The Host is in NetworkStandbyMode when network standby function is enabled.	Press the Present key of the Button to start presentation.
The Host	Nothing is shown on the display at all.	The Host is powered off.	Briefly press the standby button on the Host.
		Insufficient power supply	Change power supply of Host to a power adapter.

Category	Problem	Cause	Solution
FDID	After connecting the Button to your laptop, the second screen (InstaShow™ X) cannot be detected.	The HDMI connection between your laptop and the Button is loose.	Reconnect the HDMI cable of the Button.
		Laptop problem	Reboot your laptop.
		The Button is shutdown.	Reconnect the USB cable of the Button.
Pairing	The message, "Pairing failed", from the Host is shown on the display when the Host is pairing with the Button.	 Error: 004 The Host has reached the maximum number of pairing. 	Log into the web management, then select Pairing Status > Delete Delete unnecessary pairings.
		Wi-Fi interference or signal attenuation	Make sure the transmission distance is within 15M and with no obstacles.
		The Button has not entered the pairing mode in time.	When the Host enters pairing mode, the Button should also enter pairing mode within two minutes.
Windows Software	When presentinga videofile via Gom Media Player, the full-screen image is cut into upper and lower halves.	Media player	Use other media players to play video files, such as Windows Media Player.
Web management	CannotLogin	Forget the account and password.	 Reset the Host. The default log in account: admin The default log in password: 0000. You may be required to change the password at the first access to web management or after a firmware upgrade.
	Laptop cannot connect the SSID with the correct password by Wi-Fi.	Laptop Wi-Fi module cannot support 802.11 AC.	Laptop can connect to the Host with an Ethernet cable instead of Wi-Fi connection.

Class B: (Section 15.105)

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/ TV technician for help.

(Section 15.21)

CAUTION: Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

RF Exposure Information (SAR)

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the EUT transmitting at the specified power level in different channels.

The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/eot/ea/fccid after searching on FCC ID: JVPWDC30TH , JVPWDC30THS

Canada, Innovation, Science and Economic Development Canada (ISED) Notices

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Avis du Canada, Innovation, Sciences et Développement économique Canada (ISED)

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Indoor use

This device is for indoor use only when operated in the frequency band 5150 ~5250 MHz Ce dispositif est limité à une utilisation en intérieur seulement dans la bande 5150-5250 MHz.

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.





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