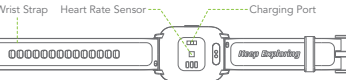
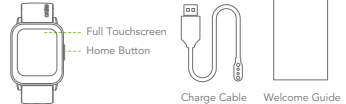




## WELCOME GUIDE

- \* For safety issue, the product remains low capacity during shipping. Please fully charge the product before initial use!  
Please read this Guide carefully before using the product

## Product Overview



### Click

When the lock-screen display is on, click the side button to light up the screen.

When the watch displays the dial interface, click the side button to enter the application interface.

When the watch displays a non-dial interface, click the side button to return to the main dial interface.

When a Bluetooth incoming call is received, click the watch to exit the incoming call interface and ignore the incoming call.

### Press

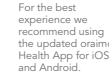
When the watch is off, press and hold the side button to turn it on.

When the watch is turned on, press and hold the side button to display the restart/shutdown option screen.

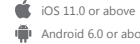
When the watch is turned on, press and hold the side button for more than 12 seconds to force a restart.

When a Bluetooth incoming call is received, click the watch to exit the incoming call interface and ignore the incoming call.

## Setting Up Your Smart Watch



For the best experience we recommend using the updated oraimo Health App for iOS and Android.



## Pair With Your Phone

1. Get ready with the oraimo Health App, scan the QR code on your watch or find the oraimo Health App in one of these locations, depending on your device:



2. When the App is installed, open it and follow the instructions that help you create your account, or login to your existing account.
3. Your account asks for information such as height, weight, and gender to make various calculations and tailor your experience using the app. You can modify your information in oraimo Health - Account - User
4. Long press the side button of the watch to turn it on, follow the onscreen instructions to setup the language, and get ready pairing with the phone.

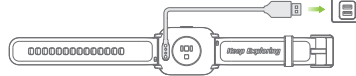
## Getting To Know Your Smart Watch

### Wrist Placement

For all-day wear, your watch should usually rest a finger's width below your wrist bone and lay flat, as you would normally wear a watch.

### Charge Your Watch

Connect the metal contacts on the charging dock to those on the back of the device, then put them on a flat surface.



Connect the charging cradle to a power supply, the device's screen will light up and display the battery level.



The charging dock is not water resistant. Wipe the port, metal contacts, and the device dry before charging.

### Power On/Off

- When the watch is powered off, charge the watch or long press the home button for 3 seconds to power it on.
- When the watch is turned on, press and hold the side button for 3 seconds. Choose Power Off and tap again to confirm. The watch vibrates and turns off. You can also power off from the "Settings" menu. (Settings - System Settings - Power Off)

### Wake Up the Watch

- When you're not using this product, the display is off. To wake it up:
- Press the side button
  - Turn your wrist towards you. This function, known as "Raise to Wake", can be turned off in Settings - Raise to wake - Raise to wake. You can also schedule when it's activated during the day.

### Using The Clock And Menus

The home screen is a clock. From here you can swipe to see data about your steps, activity time, calories, heart rate, and functions like training modes, weather, message, music, etc.

## Troubleshooting

### Can't connect with BT.

1. Make sure your device supports BT 5.1. Make sure your device's software is or above iOS 11.0 or Android 6.0.
2. Restart BT and reconnect after 20 seconds.
3. Restart your phone.
4. Make sure your phone is not connected with other devices.
5. Make sure oraimo Health App is running in your phone's system.

### Can't find the watch in Bluetooth.

Make sure your location services are enabled (GPS is working), the product has enough power, it's not connected with another phone and is powered on, then keep it close to your phone. If you still can not find it, please turn off your phone's BT function and reconnect after 20 seconds.

### Can't monitor heart rate.

Make sure you wear the watch tightly enough and it's positioned properly to monitor heart rate.

### Can't receive notifications after enabling it.

Android phone: Make sure the product is connected with your phone. Allow oraimo Health App to access notifications. If any security App installed, add oraimo Health to trust list.  
iPhone: Make sure the product is connected with your phone. Reboot your phone and try to reconnect with the product.

### Is the product waterproof?

This product supports IP68 waterproof which prevents dust from entering and allows water splashes when washing your hands or in the rain, but is not suitable for water activities. Please take the watch off before you shower, swim, surf, dive, or do other water sports. The vapour from bath and shower makes your watch abnormal.

### Do I need to connect BT all the time? Will my health and sleep data stored if not connected to the phone?

Your data will be kept in the watch for seven days. When it is reconnected to the phone, your health and sleep data will be synced automatically. Please remember to synchronize data with the phone in time to get maximized utility.  
Call and message notifications only work when BT is connected.

## Basic Product Specifications

Display Screen	1.69" TFT 240*280
BT Version	V5.1
Battery Capacity	300mAh
Battery Type	Lithium Polymer Battery
Normal Use Time	7 days
Watch Size	37.6mm*44.4mm*11.6mm
Weight	39.3g
Material	ABS/PC/Silicone
Waterproof	IP68

\* oraimo Lab test result

## Customer Service

### 365 DAYS WARRANTY

- Email: care.in@oraimo.com  
Nigeria: care.ng@oraimo.com  
Kenya: care.ke@oraimo.com  
Ghana: care.gh@oraimo.com  
Morocco: care.ma@oraimo.com  
Egypt: care.eg@oraimo.com  
South Africa: care.za@oraimo.com  
Others: service@caricare.com

## Warranty Certificate

Name :	
Address :	
Tel. No. :	
Date of purchase : (dd/mm/yy)	
Store name :	
Warranty period :	

## Warranty Terms & Conditions

\* All quality-related defects on items sold directly by oraimo or oraimo's authorized resellers are covered by an extensive warranty, starting from the date of purchase.

\* oraimo's limited warranty is restricted to the country of purchase. The limited warranty is void on items taken outside the country they were originally bought in or shipped to directly from an authorized online purchase.

\* This warranty covers only original oraimo products. It is not applicable to normal wear and tear, or any defects arising from damage caused by misuse of this product.

\* Warranty is for the primary product only nor transferable. Any free additional product(s) are not covered in this warranty.

\* If the product fails regardless of usage in compliance with the instruction manual and other written precaution, replacement will be provided free of charge.

\* To receive replacement, bring the warranty certificate and the product itself to the store from where you have purchased the product.

### User Manual

### Smart Watch

### Model: OSW-18

### Hereby, ORAIMO TECHNOLOGY LIMITED.

**Declares that this Smart Watch is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU.**

### CAUTION

1. Risk of explosion if battery is replaced by an incorrect type, dispose of used batteries according to the instructions.
  - disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;
  - leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;
  - a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
2. EUT Temperature: 0 C ~ +45 C (Standalone).

**Frequency Range(RF):**  
BT: 2402-2480MHz (TX/RX);

**RF output power (only for CE).**  
BLE:6.95 dBm

### FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

### EU DECLARATION OF CONFORMITY

### In accordance with EU Directives and Regulations

### Company name: ORAIMO TECHNOLOGY LIMITED

**Address:** FLAT N 16/F BLOCK B UNIVERSAL INDUSTRIAL CENTRE 19-25 SHAN MEI STREET FOTAN NT HONGKONG

as the manufacturer hereby declares under our sole responsibility that the, Product(s): Smart Watch

### Model name: OSW-18

is in conformity with the essential requirements of the RE Directive 2014/53/EU: Radio

Article 3.2

EMC

Article 3.1(b)

Safety

Article 3.1(a)

Health

Article 3.1(a)

An EU Type Examination Certificate for this Product was issued in accordance with Annex III (Module B) of the 2014/53/EU Radio Equipment Directive by Bay Area Compliance Laboratories Corp. (2014/53/EU Radio Equipment Directive Notified Body Identification Number 1313)  
Signed on behalf of ORAIMO TECHNOLOGY LIMITED  
(Signature of authorized person)  
Nengyong.Wu

Manager

Date: 2022-09-11

For more information, please visit:



www.oraimo.com



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