



08/3/2018

RE: Shields Plus, Model, RAC00-15373

To whom it may concern,

This Radio Systems Corporation product, Shields Plus, Model RAC00-15373, does not have user accessible firmware/software. The firmware/software is designed by Radio Systems and is downloaded into the device at the time of manufacture and the programs are protected by Radio System's ERP system. The device is not designed so that firmware/software is able to be field upgraded. There are no points for end user access to the programs at any time.

Sincerely,

A handwritten signature in black ink that reads "Cindy Allen".

Cindy Allen  
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