



MTP8000Ex Series Feature User Guide

JULY 2021



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Declaration of Conformity

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 2000 Progress Pkwy, Schaumburg IL, 60196.

Phone Number: 1-800-927-2744

Hereby declares that **MTP8500Ex/MTP8550Ex** conforms to FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.



NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

Safety Information

RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios

ATTENTION!

This radio is restricted to Occupational use only. Before using the radio, read the RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

For a list of Motorola Solutions-approved antennas, batteries, and other accessories, visit the following website:

<http://www.motorolasolutions.com>

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter has been approved by Industry Canada to operate with Motorola Solutions-approved antenna with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Notice to Users (FCC)

This device complies with Part 15 of the FCC rules per the following conditions:

- This device may not cause harmful interference.
- The device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

FCC Licensing Information

This device complies with Parts 90 and 15 of the Federal Communications Commission (FCC) Rules.

Operation is subject to the condition that this device does not cause harmful interference. The radio operates on radio frequencies that are regulated by the Federal Communications Commission (FCC). To transmit on these frequencies, you are required to have a license issued by the FCC. Application is made available on FCC Form 601 and Schedules D, H, and Remittance Form 159.

To obtain these FCC forms, request document 000601 which includes all forms and instructions. If you wish to have the document faxed, mailed or have questions, use the following contact information.

Fax

Contact the Fax-On-Demand system at 1-202-418-0177

Mail

Call the FCC forms hotline at 1-800-418-FORM or 1-800-418-3676

Contact

For questions regarding FCC license, contact 1-888-CALL-FCC, 1-888-225-5322, or <http://www.fcc.gov>.

Before filling out your application, you must decide which frequency you can operate on. For questions on determining the radio frequency, call Motorola Solutions Product Services at: 1-800-448- 6686. Changes or modifications not expressly approved by Motorola Solutions may void the user authority granted by the FCC to operate this radio and should not be made. To comply with FCC requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services.

Replacement of any transmitter component such as crystal, semiconductor, and others not authorized by the FCC equipment authorization for this radio could violate FCC rules.



NOTE: Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

Applying for Canadian License

The operation of your Motorola Solutions radio is subject to the Radio communications Act and must comply with rules and regulations of the Federal Government's department of Industry Canada. Industry Canada requires that all operators using Private Land Mobile frequencies obtain a radio license before operating their equipment.

Prerequisites: Obtain the latest Canadian License Application form at http://www.ic.gc.ca/ic_wp-pa.htm.

Procedure:

- 1 Fill in the items as per the instructions. Be sure to print legibly.
If you need additional space for any item, use the reverse side of the application.
- 2 Make a copy of your files.
- 3 Prepare a cheque or money order payable to the "Receiver General for Canada", for an amount for each radio purchased.
The license is renewed on April 1st each year, and issued for a period of 12 months.
- 4 Mail your completed application along with your cheque or money order to the closest Industry Canada District office.

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Disclaimer

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European Union (EU) Waste of Electrical and Electronic Equipment (WEEE) directive



■ The European Union's WEEE directive requires that products sold into EU countries must have the crossed out trash bin label on the product (or the package in some cases).

As defined by the WEEE directive, this cross-out trash bin label means that customers and end-users in EU countries should not dispose of electronic and electrical equipment or accessories in household waste.

Customers or end-users in EU countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.

Chapter 1

General Information

1.1

Icon Conventions

The documentation set is designed to give the reader more visual clues. The following graphic icons are used throughout the documentation set.



DANGER: The signal word DANGER with the associated safety icon implies information that, if disregarded, will result in death or serious injury.



WARNING: The signal word WARNING with the associated safety icon implies information that, if disregarded, could result in death or serious injury, or serious product damage.



CAUTION: The signal word CAUTION with the associated safety icon implies information that, if disregarded, may result in minor or moderate injury, or serious product damage.

CAUTION: The signal word CAUTION may be used without the safety icon to state potential damage or injury that is not related to the product.



IMPORTANT: IMPORTANT statements contain information that is crucial to the discussion at hand, but is not CAUTION or WARNING. There is no warning level associated with the IMPORTANT statement.



NOTE: NOTICE contains information more important than the surrounding text, such as exceptions or preconditions. They also refer the reader elsewhere for additional information, remind the reader how to complete an action (when it is not part of the current procedure, for instance), or tell the reader where something is on the screen. There is no warning level associated with a notice.

1.2

Using this Guide

The following special notations are used throughout the text to highlight certain information or items:

Table 1: Special Notations

| Example | Description |
|--------------------------------------|--|
| Menu key or PTT button | Bold words indicate a name of a key, button, or soft menu item. |
| <i>Entering TMO</i> tone | Italic words indicate a name of the tone. |
| Powering Off | Typewriter words indicate the MMI strings or messages displayed on the radio. |
| Setup→Tones→All Tones | Bold words with the arrow between indicate navigation structure in the menu items. |

1.3

Feature and Service Availability

This guide describes all available radio features and services. Your service provider may have customized your radio to optimize its use for your individual needs. Check with your service provider to find out the differences from this guide.

Chapter 2


Getting Started

Familiarize yourself with basic information on how to use the radio.

2.1

Product Technical Information

Table 2: Product Technical Information

| Description | Value |
|---|---|
| Maximum Voltage | 8.0 V |
| Maximum Current | 2.5 A |
| Maximum RF Power | 1.55 W |
| Maximum Speaker Load | 1.3 W at 16 Ω |
| Antenna Impedance | 50 Ω |
| Operating Temperature Range | -20 to +55 (hazardous locations) -30 to +55 (non-hazardous locations) |
| Storage Temperature Range | -40 °C to +85 °C |
| Ingress Protection Rating | IP64, IP65, IP66, and IP67 per IEC-60079-0:2011 and IEC-60529 |
| Audio Power Through the Radio and Accessories | RMS: 2 W Peak Power: 4 W |
| Operating Time | Duty Cycle 05/35/60 12 h |
| Enhanced Data Transfer | Hardware ready for TETRA Enhanced Data Service (TEDS)  NOTE: 800 MHz models are not hardware ready for TEDS. |

**NOTE:**

The system (SwMI) determines radio transmit and receive times, which affect the actual radio operating time.

If the radio overheats (due to high ambient temperature or other factors), thermal protection will reduce transmitter power, which may lead to loss of communication.

You can attach a colorful o-ring to a radio antenna to distinguish radios from one another.

An RFID knob is available as an optional accessory which allows tracking radios easily. The knob contains an RFID tag which can be read by handheld scanners greatly enhancing the speed of radio identification. The knob is a retrofit option and can replace an existing volume knob.

2.2

Before Power On

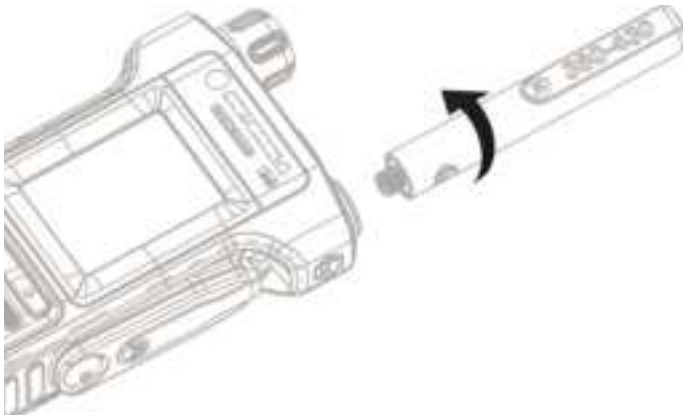
Read this section before you power on your radio for the first time.

2.2.1

Attaching the Antenna

Procedure:

- 1 Insert the screw-in base of the antenna into the antenna terminal on the top of the radio.
- 2 Turn clockwise until tight.



NOTE: Use only the antenna intended for the radio. Use of other antennas can result in significant range loss due to poor RF performance.

2.2.2

Installing the SIM Card

Based on the ATEX/IECEX certification, only the following SIM/SD cards are allowed:

- MM000228A01, 2 GB Industrial Grade MicroSD/MicroSDHC Card
- DLN6985A, TETRA CRYPTOR Micro AES128
- DLN6986A, TETRA CRYPTOR Micro AES256



IMPORTANT: The following procedure must be performed only in non-hazardous environment.

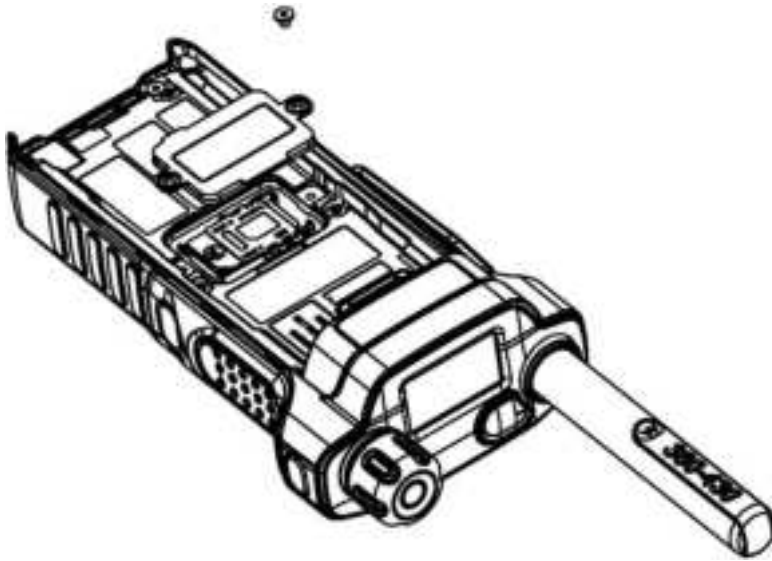
Prerequisites:

Your radio is equipped with a SIM/microSD card slot.

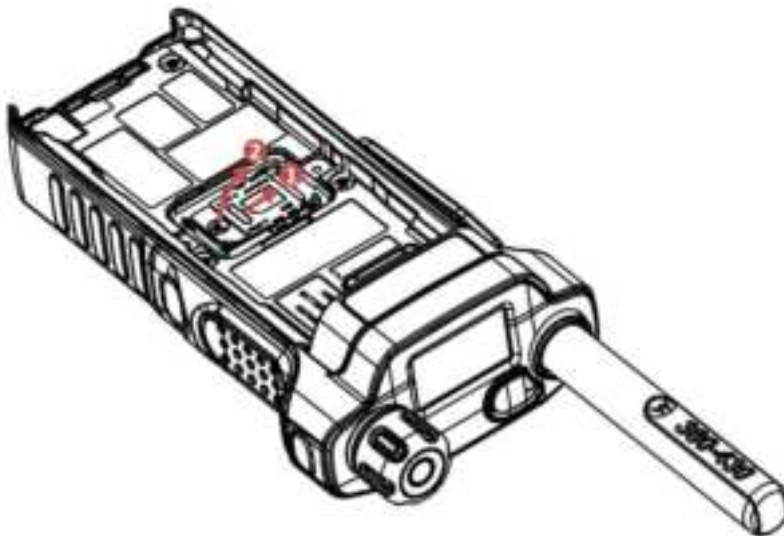
Prepare T-5IP TORX – PLUS screw bit and 1.0 +0.1/-0.1 in-lbs torque screwdriver.

Procedure:

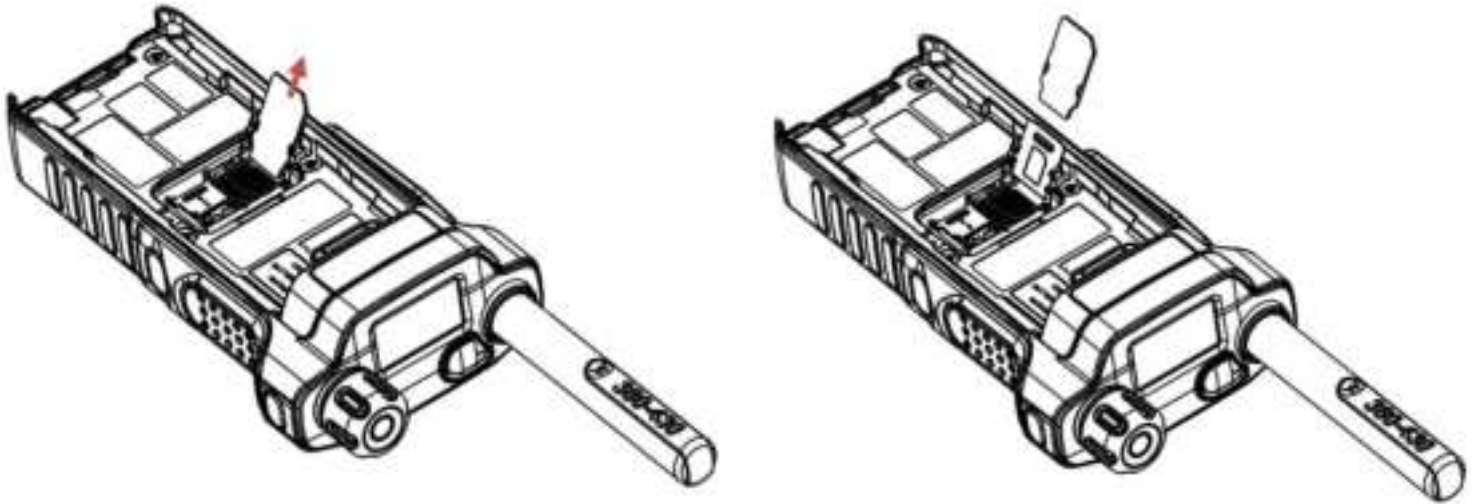
- 1 Remove the battery.
- 2 Unscrew the M2 countersunk T-5IP TORX – PLUS screws that secure the SIM card door to the chassis.
- 3 Remove the SIM card door.



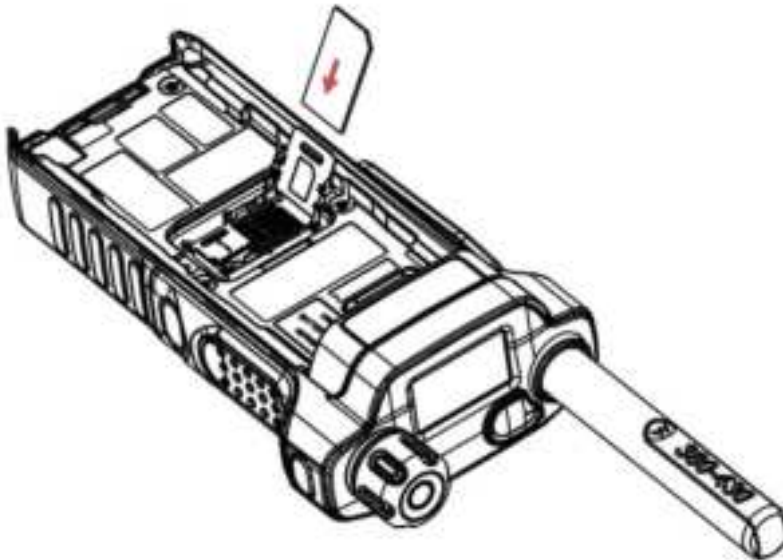
- 4 Slide the SIM card holder toward the dust cover side of the radio (as indicated by the UNLOCK arrow) to unlock it and lift it up.



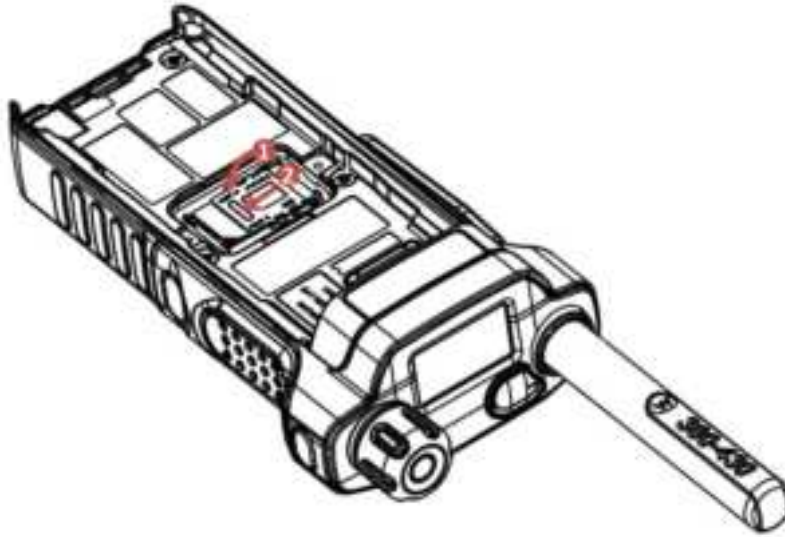
- 5 Slide the dummy SIM card in the direction shown in the following figure to remove it from the SIM card holder.



- 6** Slide the SIM card into the SIM card door. Pay attention to the correct position of the notched corner.



- 7** Close the SIM card holder and slide the holder toward the PTT side of the radio (as indicated by the LOCK arrow) to lock it.



- 8 Visually inspect the SIM card door O-ring before slotting the SIM card door into the chassis.

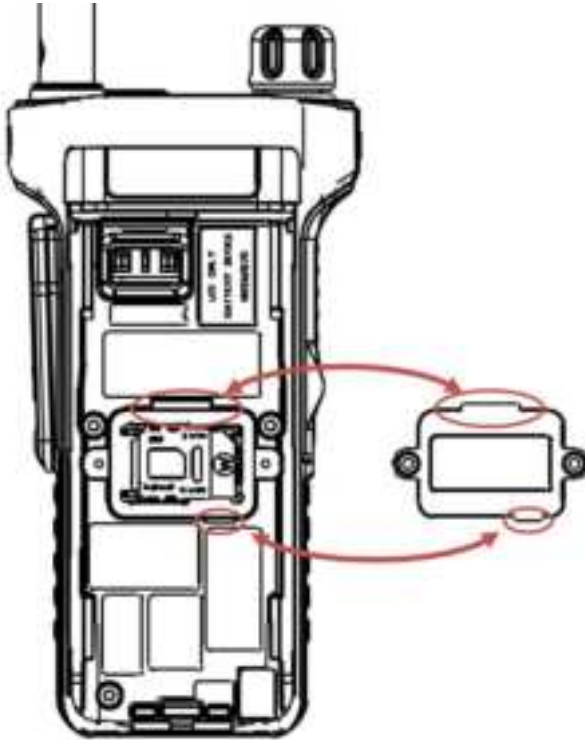


NOTE: Replace the SIM door if there is any damage/tear/delamination on the O-ring seal.

- 9 Apply some grease (part number: 1110027B23) on the perimeter of the SIM card door O-ring.



- 10 Ensure proper positioning of the SIM card door by matching the shape of the SIM card door to the chassis (see the below figure). Carefully insert the SIM card door into the back chassis SIM opening, making sure that the SIM card door O-ring is not squeezed by the door (it must not be visible once the door is installed).



- 11 Apply pressure on the SIM card door and use the Torx driver with T-5IP TORX – PLUS bit to fasten the SIM card door screws to the chassis with torque setting of 1.0 ± 0.1 in-lbs (0.113 ± 0.011 Nm).



IMPORTANT: Ensure that the SIM card door is firmly screwed and the grey SIM card door O-ring cannot be seen.

- 12 Install the battery.

2.2.3

MicroSD Card

The microSD card is supported only by radios equipped with a SIM/microSD card slot. The slot is located under the battery at the back of the radio. If the SIM/microSD card slot is not available, the radio uses its internal flash memory to store data.

NO SD card can mean both:

- no physical SD card fitted.
- SD card fitted is not accepted/recognized.



NOTE:

The radio only supports the following characters to compose file names:

- 1 Numeric digits.
- 2 English alphabetic characters.
- 3 Space.
- 4 Non-alphabetic characters: ! # \$ % & ' () - @ ^ _ ` { } ~.

Before using non-alphabetic characters, make sure your computer system supports them.

To achieve the best radio performance, use microSD cards with the minimum write speed of at least 6 MB/s (Class 6 or higher). Cards with the write speed lower than 6 MB/s slow down the performance of the radio.

2.2.3.1

Installing the MicroSD Card

Based on the ATEX/IECEEx certification, only the following SIM/SD cards are allowed:

- MM000228A01, 2 GB Industrial Grade MicroSD/MicroSDHC Card
- DLN6985A, TETRA CRYPTR Micro AES128
- DLN6986A, TETRA CRYPTR Micro AES256



IMPORTANT: The following procedure must be performed only in non-hazardous environment.

Prerequisites:

Your radio is equipped with a SIM/microSD card slot.

Prepare T-5IP TORX – PLUS screw bit and 1.0 ±0.1 in-lbs torque screwdriver.

Procedure:

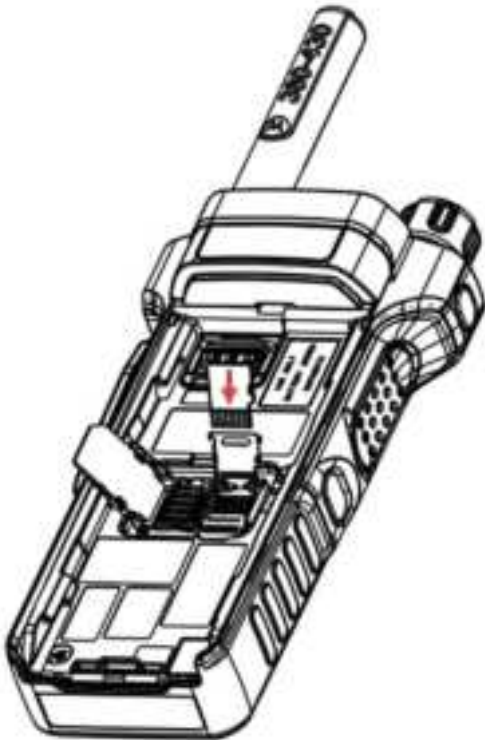
- 1 Remove the battery.
- 2 Remove the SIM card door (see [Installing the SIM Card on page 22](#)).
- 3 Slide the SIM card holder toward the dust cover side of the radio (as indicated by the UNLOCK arrow) to unlock it and lift it up.



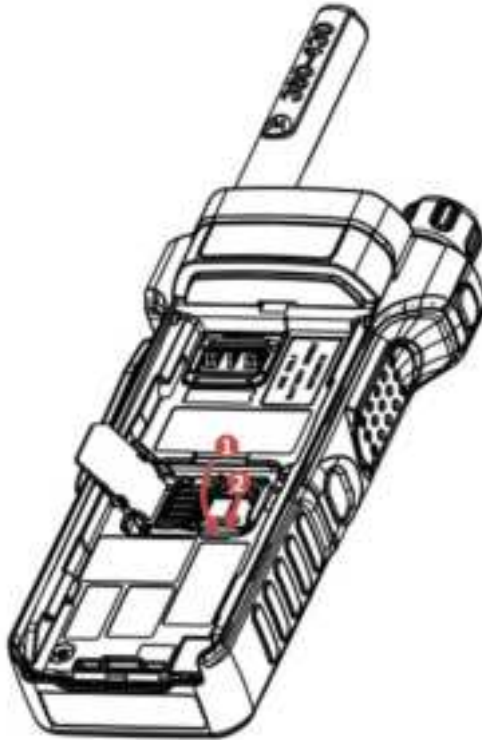
- 4 Slide the microSD card holder toward the top of the radio (as indicated by the UNLOCK arrow) to unlock it and lift it up.



- 5 Carefully insert the microSD card into the microSD card holder ensuring that the gold contact area is facing down.



- 6 Close the microSD card holder and slide the holder toward the bottom side of the radio (as indicated by the LOCK arrow) to lock it.



- 7 Close the SIM card holder and slide the holder toward the PTT side of the radio (as indicated by the LOCK arrow) to lock it.



IMPORTANT: Make sure the SIM card holder is not left empty, the holder must be occupied by either the dummy SIM card or an actual SIM card.

- 8 Install the SIM card door (see [Installing the SIM Card on page 22](#)).
- 9 Install the battery.



NOTE: Due to a delicate construction of the SIM/microSD card slot, do not insert or remove the microSD card unnecessarily, as it may damage the mechanism of the reader. For copying files from the radio, use the USB Mass Storage Mode.

2.2.4

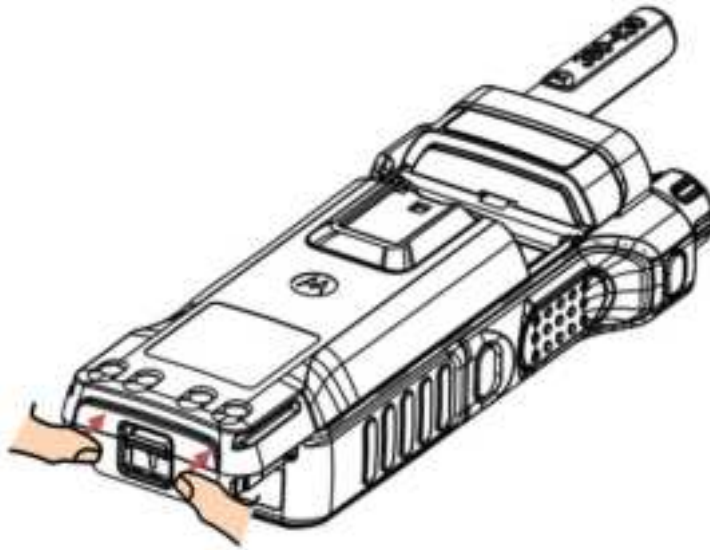
Installing the Battery



IMPORTANT: The following procedure must be performed only in non-hazardous environment.

Procedure:

- 1 Remove the battery from its protective case.
- 2 Insert the battery from the back of the radio. Ensure that it is fully seated in the radio chassis compartment.
- 3 Carefully slide the battery from the bottom toward the top of the radio until it clicks into place.



NOTE:

- Your service provider can configure the radio to turn on automatically after you insert the battery.
- Your radio always powers up, if you remove the battery for a period shorter than 3–5 seconds.

2.2.5

Removing the Battery

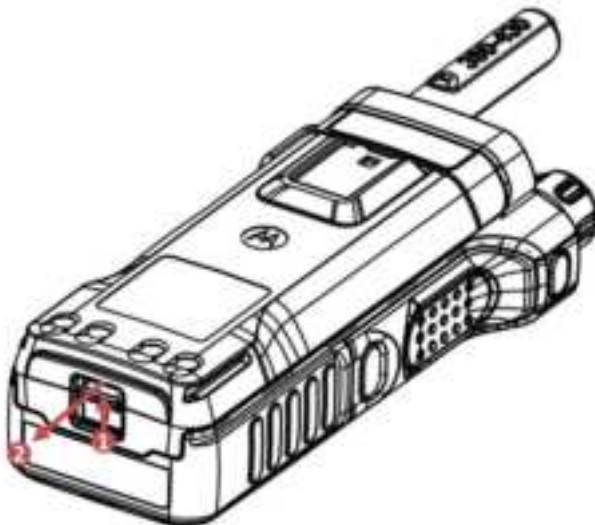


IMPORTANT: The following procedure must be performed only in non-hazardous environment.

Prerequisites: Turn off the radio.

Procedure:

- 1 Move the latch in the direction indicated by the arrow and hold it.
- 2 Slide the battery toward the bottom of the radio.



2.2.6

Charging the Battery

You can charge a battery separately or attached to a radio.

Charging a battery attached to a radio must be done with the radio turned off. The battery charges faster when the radio is turned off.



IMPORTANT:

Use only Motorola Solutions approved-chargers which provide optimal performance. Using other chargers invalidates the warranty and may fail to fully charge, reducing the life of the battery.

Always charge your IMPRES battery with an IMPRES charger for optimized battery life. IMPRES batteries charged exclusively with IMPRES chargers receive a 6-month capacity warranty extension over the standard Motorola Solutions Premium battery warranty duration.

Do not charge the battery in a hazardous area.

Do not connect a radio without a battery to the charger.

Procedure:

- 1 Connect the charger to an appropriate power source, according to the specification of the charger.
- 2 Perform one of the following actions:
 - Travel chargers and car chargers – connect the charger to the radio with the battery attached. Ensure that the charger is firmly connected to the radio and that the radio display is indicating that charging is in progress.
 - Car chargers – connect the charger to the radio with the battery attached. Ensure that the charger is firmly connected to the radio and that the radio display is indicating that charging is in progress.
- 3 Insert the battery or the radio with the battery attached into the appropriate socket. The LED on the charger indicates that the charging is in progress.



NOTE: If a multi-unit charger LED indicates an error (blinking red light) when radio is inserted and being charged with the multi-unit charger (MUC), re-insert the radio. If the light is still red after several reconnections to MUC, the battery may be damaged or reached its end of life.

Postrequisites: The battery may heat up during charging. After charging, make sure that the battery and the radio are within the operating temperature range before using the radio.

2.2.7

Battery Charging Indications

When the radio is charging, it displays the Charger Mode screen. The screen displays an appropriate Battery Charge Progress icon and charging progress expressed in percentage.



NOTE:

To easily identify the charging status, check the Battery Charging LED Indicator. See [LED Indications on page 180](#).

Figure 1: Charger Mode Screen

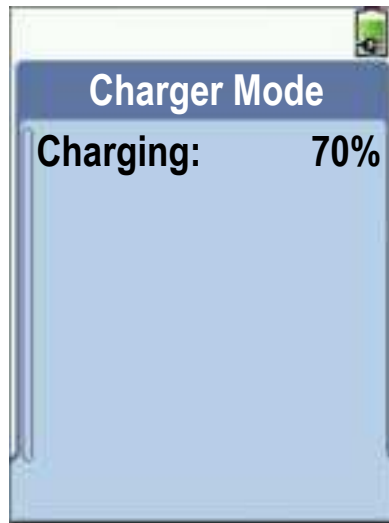
















Table 3: Battery Icons

| Battery Capacity | | | | | | |
|---|---|---|---|---|---|---|
|  |  |  |  |  |  |  |
| 0%–5% | 5%–15% | 15%–25% | 25%–40% | 40%–60% | 60%–80% | 80%–100% |

| Battery Charge Progress | | | | | | |
|---|---|---|---|---|---|---|
|  |  |  |  |  |  |  |
| 0%–5% | 5%–15% | 15%–25% | 25%–40% | 40%–60% | 60%–80% | 80%–100% |

2.2.8

Low Battery Indication

The radio indicates low battery level by playing an audible alert when the battery charge falls to a preset level. The low battery alert can be programmed to be 5, 10, or 20 % of remaining capacity by your service provider. The default setting is 5 %. The service provider also configures how frequently the alert repeats.

2.3
MTP8000Ex Series Controls and Indicators

MTP8500Ex Controls and Indicators

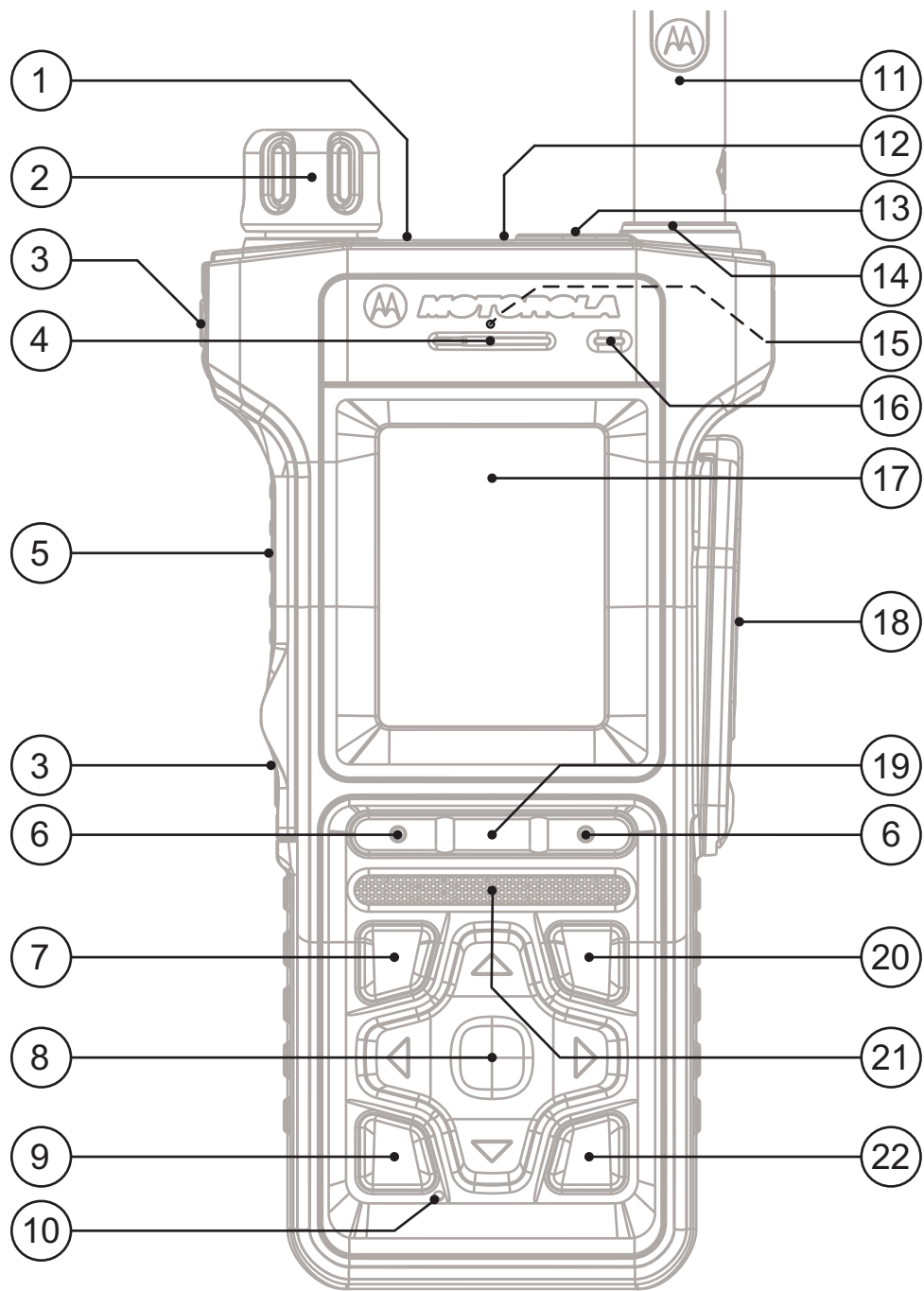




Table 4: MTP8500Ex Controls and Indicators

| Annotation | Description |
|------------|------------------|
| 1 | Backlight Sensor |

| Annotation | Description |
|------------|--|
| | The backlight sensor measures ambient light intensity. When the display backlight is active and a low light condition is detected, the keypad is illuminated. |
| 2 | Rotary Knob <ul style="list-style-type: none"> • Rotate to set the volume. • Press and rotate to select a different talkgroup. • Press and hold the Rotary Knob to lock/unlock it. Powering the radio off and on also unlocks a locked Rotary Knob. |
| 3 | Programmable Side buttons The Programmable Side buttons support the One-Touch Button feature. By default the upper Programmable Side button is set to Toggle Backlight Intensity and the lower Programmable Side button is set to switch between Trunked Mode Operation and Direct Mode Operation.  NOTE: The required time to press and hold a button to activate a One-Touch Button feature is by default set to 0.1 second. |
| 4 | Earpiece |
| 5 | Push-To-Talk (PTT) Press and hold to talk in simplex calls, release it to listen. |
| 6 | Soft key Press Left or Right Soft key, to select the option that appears above. |
| 7 | Send key <ul style="list-style-type: none"> • Press to initiate or answer full duplex calls, or send messages. • Press in home screen to enter Recent Dialed Calls. |
| 8 | Navigation key Press Up , Down , Left , or Right Navigation key for list scrolling, while moving around the menu hierarchy, or for alphanumeric text editing. From the home screen, press to activate one of the following: <ul style="list-style-type: none"> • Down Navigation key – enters Recent Calls menu item. • Up Navigation key – changes My Groups talkgroup folder. • Left and Right Navigation key – toggles through the talkgroups. |
| 9 | Left One-Touch Button |
| 10 | Bottom Microphone Activated during Duplex low audio calls such as Private Calls. |
| 11 | Antenna |
| 12 | Top LED Display Features a high resolution of 200 x 112 pixels screen with 262,144 colors. |
| 13 | Emergency Button Press and hold the Emergency button to start Emergency Operations. By default, when your radio is off, press and hold to power on in Emergency Operations. |
| 14 | LED Coverage Indicator |

| Annotation | Description |
|------------|---|
| | For ultimate safety, the radio is fitted with an LED Coverage Indicator to show when coverage is poor. |
| 15 | Nameplate To use a stick-on labels or external markers to easily identify the radio. |
| 16 | Top Microphone Activated during Simplex, high audio calls such as Group Calls. |
| 17 | Display Features a high resolution of 240 x 320 pixels and 262,144 colors. Supports scalable fonts and high color images. |
| 18 | Side Connector Provides connection for accessories. You can connect the following cables: <ul style="list-style-type: none"> • Boot Programming / USB Data Cable Ex, PMKN4158_ • Serial Data Cable Ex, PMKN4159_ • USB Data Cable Ex, PMKN4160_ • E2EE KVL Cable Ex, PMKN4161_ <div>  NOTE: It is recommended to turn off the radio before connecting accessories. </div> |
| 19 | Menu key <ul style="list-style-type: none"> • From the home screen, press to enter the main menu. • Used to enter context-sensitive menus. |
| 20 | On/Off/End/Home key <ul style="list-style-type: none"> • Press and hold to turn on/off your radio. • Press to end calls. • Press to return to the home screen. |
| 21 | Speaker |
| 22 | Right One-Touch Button |



NOTE: A detailed list of compatible accessories is included in *Accessory Leaflet*, part number: MN002135A01. To obtain the document, contact your service provider.

MTP8550Ex Controls and Indicators

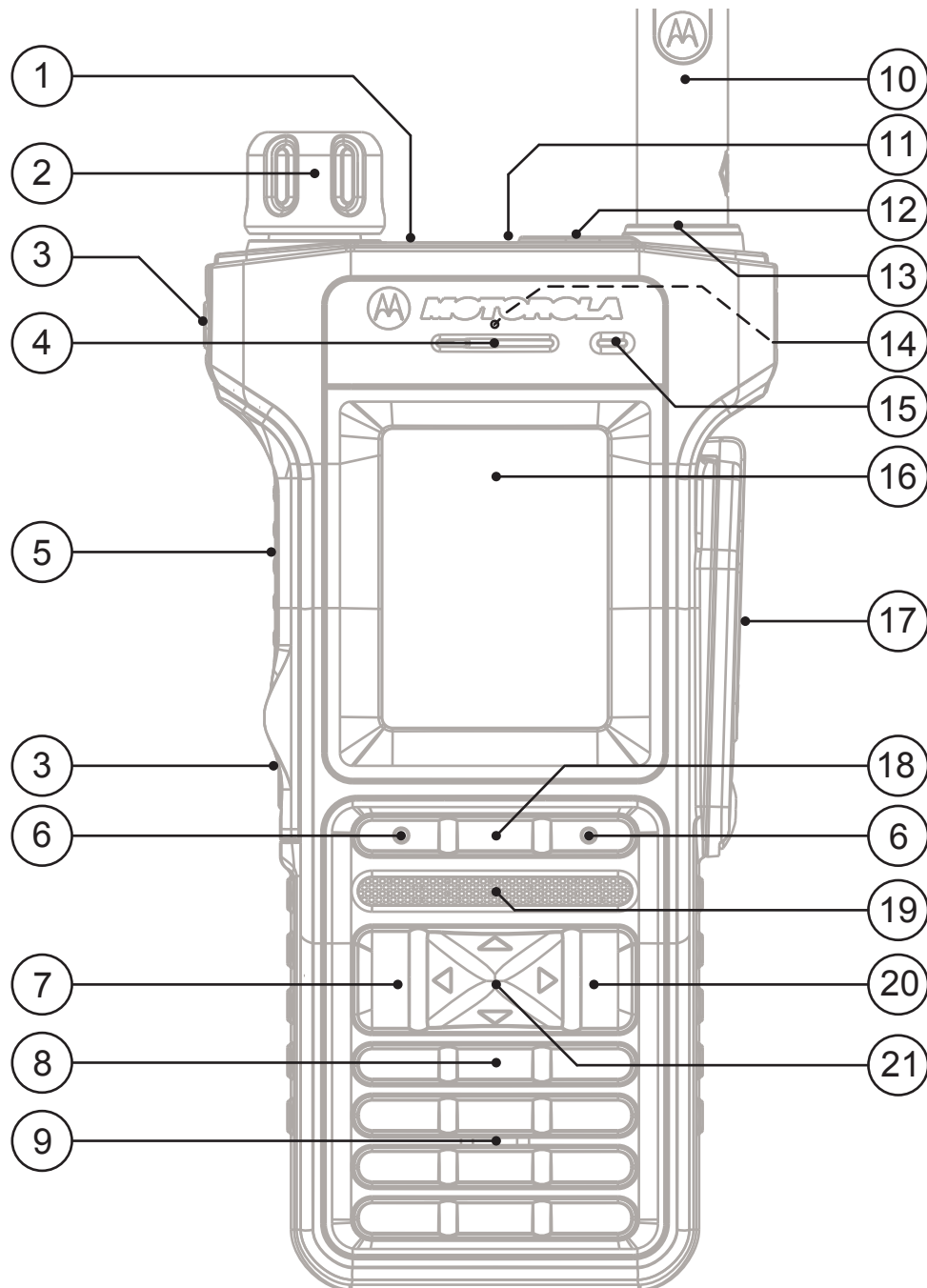





Table 5: MTP8550Ex Controls and Indicators

| Annotation | Description |
|------------|--|
| 1 | Backlight Sensor The backlight sensor measures ambient light intensity. When the display back-light is active and a low light condition is detected, the keypad is illuminated. |
| 2 | Rotary Knob |

| Annotation | Description |
|------------|---|
| | <ul style="list-style-type: none"> • Rotate to set the volume. • Press and rotate to select a different talkgroup. • Press and hold the Rotary Knob to lock/unlock it. Powering the radio off and on also unlocks a locked Rotary Knob. |
| 3 | <p>Programmable Side buttons</p> <p>The Programmable Side buttons support the One-Touch Button feature. By default the upper Programmable Side button is set to Toggle Backlight Intensity and the lower Programmable Side button is set to switch between Trunked Mode Operation and Direct Mode Operation.</p> <p> NOTE: The required time to press and hold a button to activate a One-Touch Button feature is by default set to 0.1 second.</p> |
| 4 | Earpiece |
| 5 | <p>Push-To-Talk (PTT) button</p> <p>Press and hold to talk in simplex calls, release it to listen.</p> |
| 6 | <p>Soft key</p> <p>Press Left or Right Soft key, to select the option that appears above.</p> |
| 7 | <p>Send key</p> <ul style="list-style-type: none"> • Press to initiate or answer full duplex calls, or send messages. • Press in home screen to enter Recent Dialed Calls. |
| 8 | <p>Keypad</p> <p>Use the keypad to enter alphanumeric characters for dialing, contact entries, and text messages.</p> <p>The keys (0-9, * and #) support the One-Touch Button feature. Press and hold a key to activate a one-touch function assigned to it.</p> <p> NOTE: The required time to press and hold a button to activate a One-Touch Button feature is by default set to 1 second.</p> |
| 9 | <p>Bottom Microphone</p> <p>Activated during Duplex low audio calls such as Private Calls.</p> |
| 10 | Antenna |
| 11 | <p>Top LED Display</p> <p>Features a high resolution of 200 x 112 pixels screen with 262,144 colors.</p> |
| 12 | <p>Emergency Button</p> <p>Press and hold the Emergency button to start Emergency Operations. By default, when your radio is off, press and hold to power on in Emergency Operations.</p> |
| 13 | <p>LED Coverage Indicator</p> <p>For ultimate safety, the radio is fitted with an LED Coverage Indicator to show when coverage is poor.</p> |
| 14 | <p>Nameplate</p> <p>To use a stick-on labels or external markers to easily identify the radio.</p> |
| 15 | Top Microphone |

| Annotation | Description |
|------------|---|
| | Activated during Simplex, high audio calls such as Group Calls. |
| 16 | Display Features a high resolution of 240 x 320 pixels and 262,144 colors. Supports scalable fonts and high color images. |
| 17 | Side Connector Provides connection for accessories. You can connect the following cables: <ul style="list-style-type: none">• Boot Programming / USB Data Cable Ex, PMKN4158_• Serial Data Cable Ex, PMKN4159_• USB Data Cable Ex, PMKN4160_• E2EE KVL Cable Ex, PMKN4161_  NOTE: It is recommended to turn off the radio before connecting accessories. |
| 18 | Menu key <ul style="list-style-type: none">• From the home screen, press to enter the main menu.• Used to enter context-sensitive menus. |
| 19 | Speaker |
| 20 | On/Off/End/Home key <ul style="list-style-type: none">• Press and hold to turn on/off your radio.• Press to end calls.• Press to return to the home screen. |
| 21 | Navigation key Press Up , Down , Left , or Right Navigation key for list scrolling, while moving around the menu hierarchy, or for alphanumeric text editing. From the home screen, press to activate one of the following: <ul style="list-style-type: none">• Down Navigation key – enters Recent Calls menu item.• Up Navigation key – changes My Groups talkgroup folder.• Left and Right Navigation key – toggles through the talkgroups. |

2.4

Powering On the Radio

Procedure:

Press and hold **On** button.

Your radio performs a self-check and registration routine.
After successful registration, your radio is in service.



NOTE: Your radio powers on without visible and audible notification if Covert Mode is activated.

2.5

Writing Text

This section provides information on entering texts on your radio.

2.5.1

Text Entry Icons

In the text entry screen, icons tell you which text entry mode and method you are using. A character counter displayed on the text entry icon indicates the amount of characters that can be entered.

To toggle through the text entry modes:

- For MTP8500Ex – Press and hold the **Right** Navigation key or the **Rotary Knob**.
- For MTP8550Ex – Press the **#** key to toggle through the text entry modes.

Table 6: Text Entry Screen Icons


















| Icons | Description |
|---|--|
| General Icons | |
|  | A-Z – all capitals |
|  | a-z – no capitals |
|  | Enter numbers and symbols: 0-9 # \$ % ^ ~ \ } { [] [¢ ¥ \$ £ € > < = * x % & + ; _ : /) (- " ' @ ! ? , . |
| Symbolic Icon (Applicable only for MTP8550Ex.) | |
|  | Enter punctuation and symbols. |
| Numeric Icon (Applicable only for MTP8550Ex.) | |
|  | Enter numbers. |

Table 7: Text Entry Screen Icons (Applicable only for MTP8550Ex.)

| Primary Icon | Secondary Icons | Description |
|---|---|-------------------------------------|
|  |  | TAP – no capitals |
|  |  | TAP – capitalise first letter only |
|  |  | TAP – all capitals |
|  |  | iTAP – no capitals |
|  |  | iTap – capitalise first letter only |
|  |  | iTap – all capitals |

2.5.2

Selecting Text Entry Modes



NOTE: Applicable only for MTP8550Ex.

Prerequisites: Your radio displays the text entry screen.

Procedure:

- 1 Press **Menu**→**Entry Mode**.
- 2 Select one of the following options:
 - **Primary** – for entering alphanumeric characters.
 - **Numeric** – for entering numbers only.
 - **Symbol** – for entering symbols only.
 - **Secondary** – for entering alphanumeric characters (this mode is optional and you have to add it to the list). It is convenient when you use one language, and sometimes wish to switch to another one.



NOTE: In the text entry screen, you can also press **#** key repeatedly to toggle through the entry modes.

2.5.3

Selecting Text Entry Methods and Languages



NOTE: Applicable only for MTP8550Ex.

Prerequisites: Your radio displays the text entry screen.

Procedure:

- 1 Press **Menu**→**Entry Setup**.
- 2 Use the **Right** or **Left** navigation key to select one of the following options:
 - **TAP** – Enter letters, numbers, and symbols by pressing an alphanumeric key one or more times.
 - **iTAP** – Allows the radio to predict each word as you press an alphanumeric key.



NOTE: You can use these methods in the languages programmed in the radio.

2.5.4

Keys Usage

List of keys and characters in Alphanumeric Mode (TAP/iTAP).

Table 8: Keys Usage (Applicable only for MTP8500Ex.)

| Key | Description |
|--------|---|
| Send | Press to send the message. You have a choice to send it to a Private user or a Group. The target can be entered manually or selected from the Contacts List. |
| Delete | <ul style="list-style-type: none">• Press once to delete the highlighted character. |

| Key | Description |
|-----------------------------|--|
| | <ul style="list-style-type: none"> Press and hold to clear the entire main text area. |
| Up Navigation key | Press to scroll through the letters, numbers, or symbols. |
| Down Navigation key | Press to scroll through the letters, numbers, or symbols. |
| Right Navigation key | <ul style="list-style-type: none"> Press to navigate to the right. Press and hold to change entry mode. Press to add a new letter at the end of the text (a, A or 0). |
| Left Navigation key | Press to navigate to the left. |
| Menu | Opens the Editor Menu to store the message as a template or save changes. |
| Rotary Knob | <ul style="list-style-type: none"> Press to add new letter (a, A or 0). Press and hold to change entry mode. Rotate to scroll through the letters, or numbers or symbols. |

Table 9: Keys Usage (Applicable only for MTP8550Ex.)

| Key | Alphanumeric Mode (TAP/iTAP) | Symbol Mode |
|--------------------|--|-------------------------|
| 0 to 9 keys | Numeric Mode: <ul style="list-style-type: none"> Press to enter digit at insertion point. Press and hold any numeric key to enter TAP alphanumeric mode. To exit TAP alphanumeric mode, press and hold any numeric key. | |
| 0 key | Press to cycle through single shift, caps lock, and lower case. | + - * ^ \ [] = < > § # |
| 1 key | . , ? ! 0 1 @ ' " - () / : _ ; + & % × * = < > € £ \$ ¥ ¢ [] { } ~ ^ ¸ i § # | |
| 2 key | A B C 2 a b c 2 | @ _ \ |
| 3 key | D E F 3 d e f 3 | / , ; |
| 4 key | G H I 4 g h i 4 | " & ' |
| 5 key | J K L 5 j k l 5 | () [] {} |
| 6 key | M N O 6 m n o 6 | ¿ i ~ |
| 7 key | P Q R S 7 p q r s 7 | = < > |

| Key | Alphanumeric Mode (TAP/iTAP) | Symbol Mode |
|-------|------------------------------|-------------|
| 8 key | T U V 8 t u v 8 | € £ \$ ¥ ¢ |
| 9 key | W X Y Z 9 w x y z 9 | # % * |

Table 10: Other Keys (Applicable only for MTP8550Ex.)

| Key | Description |
|-----------------------------|---|
| Any numeric key | <ul style="list-style-type: none"> In TAP press any key to reject word completion and continue with text entry. A new completion will be displayed, if available, after the time-out for TAP expires. Press and hold to enter Numeric mode from TAP or iTAP alphanumeric. |
| * key | <ul style="list-style-type: none"> Press to insert a space. In TAP press to dismiss a word completion and insert a space. Enter a newly created word into the user dictionary. Press and hold to enter a carriage return. |
| # key | <ul style="list-style-type: none"> Press once to cycle through all entry modes (Symbol, Numeric, Primary, and Secondary (if configured)). Press and hold to return to the default entry mode. |
| Select | Press to select the highlighted choice and place it in the main text area. |
| Delete | <ul style="list-style-type: none"> Press once to delete the last entered character. Press and hold to clear the entire main text area. |
| Up Navigation key | <ul style="list-style-type: none"> In TAP press to reject word completion and scroll up. In TAP press to change previously entered small letter to capital. |
| Down Navigation key | <ul style="list-style-type: none"> In TAP press to reject word completion and scroll within the text area. In TAP press to change previously entered capital letter to small. |
| Left Navigation key | <ul style="list-style-type: none"> Press to navigate to the left. Press and hold to repeat. In TAP, if a word completion is available, press to reject the completion. |
| Right Navigation key | <ul style="list-style-type: none"> Press to navigate to the right. Press and hold to repeat. In TAP if a word completion is available, press to accept the word. |
| Menu | If a context-sensitive menu is active, opens the Context Sensitive Menu. |

2.5.5

Writing in iTAP Alphanumeric



NOTE: Applicable only for MTP8550Ex.

Prerequisites: Your radio displays the text entry screen.

When and where to use: It allows you to write quicker. For example, try to write **David 232!**

Procedure:

- 1 Press **Menu**→**Entry Setup**→**Prim..**
- 2 Select **iTAPEnglish** and press **Back**.
- 3 Press **Menu**→**Entry Mode**.
- 4 Select **Primary**.
- 5 Press **3** key.
The alternative row opens and shows **D E F 3**.

- 6 Continue entering the letters by pressing one key for each letter. Press **2**, **8**, **4**, and **3** keys.



NOTE: Automatic shift to upper case is used at the beginning of a message, after punctuation followed by space, or for the first letter of a word created as a new contact entry.

The alternative row highlights **David**.

- 7 Press ***** key.
- 8 Press **2** key and scroll the alternative row by pressing **Right** Navigation key to reach **2**.
It automatically changes the entry mode to **Numeric**.
- 9 Press **3** and **2** keys.
- 10 Press and hold **1** key until **0** at the end changes to **..**.
The alternative row highlights **232..**
- 11 Scroll the alternative row by pressing the **Right** Navigation key to reach the required symbol.
- 12 Press **Select**.

You have entered **David 232!**.

2.5.6

Writing in TAP Alphanumeric



NOTE: Applicable only for MTP8550Ex.

Prerequisites: Your radio displays the text entry screen.

Procedure:

- 1 Press **Menu**→**Entry Setup**→**Seco..**
- 2 Select **TAPEnglish** and press **Back**.
- 3 Press **Menu**→**Entry Mode**.
- 4 Select **Secondary**.

- 5 Press the key labeled with the desired character, once for the first character, twice for the second, and so on.

Example: To enter letter s, press **7** key four times. To enter number 7, press the **7** key five times. If you do not press a key for a few seconds, the character is accepted, and the cursor moves to the next position.

2.5.7

Word Locking



NOTE: Applicable only for MTP8550Ex.

Prerequisites: Your radio displays the text entry screen.

When and where to use: To add the words that are not in the dictionary.

Procedure:

- 1 Press **Menu**→**Entry Setup**→**Prim..**
- 2 Select **iTAPEnglish** and press **Back**.
- 3 Enter the word. Scroll the alternate line for a word option. Each option is successively highlighted and partially locked.
- 4 Enter the second part of the word. The first part remains unchanged (locked). The newly entered letters are highlighted and then locked while you scroll to the next word option.
- 5 Press the * key. The word is placed in the text area with a space and automatically added to the dictionary.

2.5.8

Adding Words to the Dictionary



NOTE: Applicable only for MTP8550Ex.

Each language comes with its own dictionary. You can create words (including alphanumeric abbreviations). Once you enter a word followed by space, it is automatically stored in the dictionary and appears as a choice whenever you press the same key combination in the future.

2.6

PIN Code Authentication

If pre-set by your service provider, the radio has active PIN Code Authentication, which helps you increase security and protect your radio against unauthorized use.

The BSI PIN code is read from the SIM card and cannot be changed or disabled. However, the general PIN code read from the codeplug configuration can be changed and disabled using radio MMI or codeplug. If you are unable to unlock the radio, you cannot send or receive any call, nor adjust the volume level with the **Rotary Knob**.

You are asked to enter the PIN code each time you turn on the radio.



NOTE: If your radio is using BSI PIN authentication, the radio disables the general PIN authentication.

2.6.1

Unlocking Your Radio

See [Writing Text on page 39](#) for text entry method on your radio.

Prerequisites: Radio displays `Unit Locked Enter Code`.

Procedure:

- 1 Enter the PIN code at the prompt.



NOTE: For radios with general PIN authentication, the PIN length is a fixed 4-digit code. For radios with BSI PIN authentication, the PIN length is configurable by your service provider up to a maximum of 8-digit code.

Your radio enters the default home display.

2.6.2

Unlocking Your Radio

See [Writing Text on page 39](#) for text entry method on your radio.

If you have entered the incorrect PIN code for more than three times (by default), use the PIN Unlocking Key (PUK) to unblock your radio.

Prerequisites: Radio displays `Unit Blocked Enter PUK`.

Procedure:

- 1 Enter the PUK code at the prompt.



NOTE: The PUK is a master code provided by your service provider. For radios with general PUK authentication, the PUK length is a fixed 8-digit code. For radios with BSI PUK authentication, the PUK length is configurable by your service provider up to a maximum of 8-digit code.

When PUK code is successfully entered, radio displays the PIN code prompt.

- 2 Enter the PIN code at the prompt.



NOTE: If change PIN option is enabled by your service provider, you are able to change your PIN code. Enter your new PIN code twice to change the PIN code.

2.7

Locking or Unlocking the Keys or Buttons

Procedure:

Perform one of the following actions:

- For MTP8500Ex – Press **Menu** key and **Left** Navigation key.
- For MTP8550Ex – Press **Menu** key and * key.

2.8

Display

This section presents the default home screen elements of the radio.

Figure 2: Default Home Screen with Icons

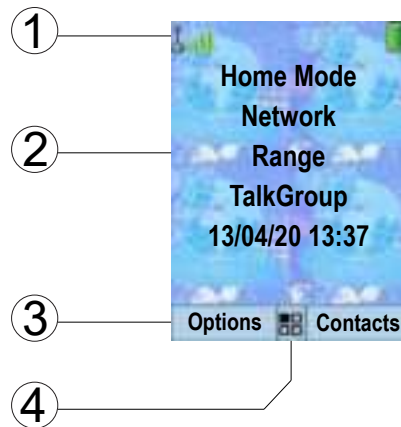


Table 11: Display

| Annotation | Description |
|------------|-----------------------------|
| 1 | Status icon area |
| 2 | Text display area |
| 3 | Soft key area |
| 4 | Menu/Context sensitive icon |

The color of the Soft key area changes according to the mode the radio is in.

Table 12: Colors of the Soft Key Area

| Color | Mode or State |
|------------|---|
| Light blue | Normal TMO and DMO Modes |
| Light red | Emergency Mode or Disaster Alert Call |
| Olive | Local Site Trunking Mode |
| Yellow | Call Out – Standby |
| Red | Call Out – Alert |
| Green | Call Out – Accepted |
| Blue | Radio Messaging Service (RMS) |
| Gray | Radio User Assignment (RUA) – Limited service |

2.8.1

Configurable Idle Screen

Your service provider can configure the information that is displayed on the idle screen below the status icon area. The displayed information depends on the radio configuration and services supported.

- Audio Profile Name
- BSI Registration Status
- Home Mode

- Individual Short Subscriber Identity (ISSI)
- International Talkgroup Link Alias
- Network (No Service, or Mobile Country Code (MCC)/Mobile Network Code (MNC), or Networks Alias)
- Operational-Tactical Address (OPTA)
- Radio Status
- Range
- RMS/FMS
- Scan List Alias
- Secondary Talkgroup Alias
- Talkgroup Alias
- Time and Date

Order and visibility of these items are also subject of the Configurable Idle Screen settings.













2.9














Status Icons




















Status icons appear when your radio is engaged in certain activities or when you have activated certain features.













Depending on your service provider settings, status icons can appear in normal or large size. By default, they are large on the home screen and normal when browsing through the radio menu.









Table 13: Status Icons

| Icon | Description |
|--|---|
| Trunked Mode Operation (TMO) | |
|  or  | In Service |
|  or  | No Service |
|  or  | Signal Strength – The more bars, the stronger the signal. |
|  or  | RF Power – Indicates that High RF Power is enabled. Shows the signal strength. The more bars, the stronger the signal. |
|  | Migration – Indicates that the radio is registered to a foreign network. |
|  | Broadcast Call – Indicates that the radio is in a Broadcast Call. |
|  | Scan – Indicates that talkgroup scanning is activated in the radio. |
|  | Packet Data or Multi-Slot Packet Data (MSPD) – The more blue sections on the icon, the faster the data transfer. Possible status: <ul style="list-style-type: none"> • Four gray sections: context activated – data idle • One blue: Packet Data active |

| Icon | Description |
|---|---|
| | <ul style="list-style-type: none"> Two blue: Multi-Slot Packet Data active |
| Direct Mode Operation (DMO) | |
|  | Direct Mode Call – Indicates that the radio is receiving a Direct Mode call. The more bars, the stronger the signal. |
|  | High RF Power: receiving – Indicates High RF Power option is enabled and the radio is receiving a call. |
|  | Direct Mode – Indicates that radio is in Direct Mode (radio-to-radio communication). |
|  | Repeater Mode – Indicates that radio is operating as a repeater in Repeater Mode. |
|  | <p>DMO Gateway Communication Mode – Indicates that gateway is selected. The icon has the following status:</p> <ul style="list-style-type: none"> Solid – when the radio is synchronized with the gateway. Blinking – when the radio is not synchronized or during attachment. No icon – during radio-to-radio and repeater communication. |
|  | <p>DMO Repeater Communication Mode – Indicates that the Repeater or GW + Rep option in DMO Mode is selected. The icon has the following status:</p> <ul style="list-style-type: none"> Solid – when the radio has detected the repeater (for example, when the radio receives a presence signal). Blinking – when the radio has not detected the repeater or during attachment. No icon – during a radio-to-radio and gateway communication. |
| General Icons | |
|  | <p>All Tones Off – Indicates that:</p> <ul style="list-style-type: none"> Volume is set to 0 (when Volume Adj. Mode is set to Common). Both simplex and duplex ring volume is set to 0 (when Volume Adj. Mode is set to Individual). |
|  | Simplex Ring Muted – Indicates that simplex ring volume is set to 0 and duplex ring volume is set to more than 0. |
|  | Duplex Ring Muted – Indicates that duplex ring volume is set to 0 and simplex ring volume is set to more than 0. |
|  | Low Audio – Indicates that the audio mode is changed to low. |
|  | High Audio – Indicates that the audio mode is changed to high. |
|  | Earpiece Connected – Indicates that the earpiece is connected. |
|  | <p>GNSS</p> <ul style="list-style-type: none"> Solid – the radio has a location fix. Blinking – the radio is acquiring a location fix. This feature is an optional setting and may not be enabled on your radio. |

| Icon | Description |
|---|--|
|  | RUI Logged on – Indicates that you are logged on into the radio. |
|  | RUI Pseudo Log On – Indicates that you are in pseudo logged on state. |
|  | RUI Packet Data – Indicates Pseudo Log On state when the Packet Data feature is activated and active data session is in progress. |
|  | RUI Packet Data – Indicates Pseudo Log On state when the Packet Data feature is activated and the external device sets up data connection with the radio. |
|  | Battery Strength – Shows the charge of your battery. |
|  | Battery Charging – Indicates that the battery is charging. |
|  | Emergency – Indicates that the radio is in Emergency Operation. <ul style="list-style-type: none"> • Solid – Emergency Operations initiated. • Blinking – the radio is in emergency receiving state. |
|  | Disaster Alert Call – Indicates that the radio is in Disaster Alert Call. |
|  | List Scrolling – Indicates that the Rotary Knob is in list scrolling mode. |
|  | New Message Has Arrived – Indicates that a new message has arrived. |
|  | New Message in Inbox – Indicates that you have unread messages in your Inbox . |
|  | Unread (New) WAP Message – Indicates that new page was loaded to the browser. |
|  | Man Down Active – Indicates that the Man Down feature is active. |
|  | Man Down Alert – Indicates that the Man Down feature is active. This icon has the following status: <ul style="list-style-type: none"> • Blinking – pre-Alert; the radio signalizes Man Down conditions. To exit the pre-Alert state, change the conditions or press the PTT button. • Solid – the radio enters Alert mode. |
|  | Man Down Failure – Indicates that the Man Down device failed. |
|  | Call-Out – Indicates Call-Out alert. |
|  | Call-Out Alert Arrived – Indicates a receipt of a new Call-Out message. |
|  | Call-Out Alert Unread – Indicates unread alert in the CO Box . |
|  | End-to-End Encryption (E2EE) Solid, when the E2EE is enabled: |

| Icon | Description |
|--|--|
| | <ul style="list-style-type: none"> for the selected talkgroup, for the highlighted private number, for the manually entered private number, when transmitting voice in Group Calls, when transmitting voice in Simplex Private Calls. <p>Blinking, when the E2EE is enabled:</p> <ul style="list-style-type: none"> when receiving voice in Group Calls, when receiving voice in Simplex Private Calls, during encrypted Duplex Private Calls. |
|  | <p>Encryption Off</p> <p>Blinking – Indicates that the SIM Card E2EE is disabled in DMO and TMO Modes.</p> |
|  | <p>SIM End-to-End Encryption (E2EE) in TMO</p> <p>Indicates that the SIM Card E2EE is enabled in TMO Mode.</p> |
|  or  | <p>SIM End-to-End Encryption (E2EE) in DMO</p> <p>Indicates that the SIM Card E2EE is enabled in DMO Mode. Numbers 1 and 2 point to the type of DMO Encryption keys that has been selected.</p> |
|  | <p>SDS End-to-End Encryption (E2EE)</p> <p>Indicates the E2EE status of an SDS message, or the E2EE status of a message recipient address.</p> <p>In High Security mode, when your radio processes only the encrypted information, this icon is always visible in when you are in the messages menu, for example, In-box.</p> |
|  | <p>Unread (New) WAP Message – Indicates that you have not entered WAP Box since last WAP message was received.</p> <p>Blinks when the priority is high.</p> |
|  | <p>WAP Message Icon – Displayed next to the priority WAP message in the message list view.</p> |
|  | <p>WAP Message Time – Displayed next to the create date in the message list view.</p> |
|  | <p>WAP Message Expiration – Displayed next to the expiry date in the message list view.</p> |
|  | <p>WAP Message Title Icon – Displayed next to the title along with the text in the message list view.</p> |
|  | <p>Keys Locked – Indicates that keys are locked.</p> |
|  | <p>Non-Secured Call – Air Encryption Unavailable</p> <p>Blinking – Indicates that Air Encryption is not available when the radio:</p> <ul style="list-style-type: none"> is in the Local Site Trunking Mode. attempts to connect to a gateway. |

| Icon | Description |
|---|---|
|  | <p>Non-Secured Call – Air Encryption Unavailable</p> <p>Blinking – Indicates that Air Encryption is not available in DMO Mode. The icon appears after the PTT button is pressed.</p> |
|  | <p>Non-formatted SD Card</p> <ul style="list-style-type: none"> • Solid – The microSD card is: <ul style="list-style-type: none"> - not formatted at all, - formatted incorrectly, or - damaged. • Blinking – The microSD card is being formatted. |
|  | <p>USB Connected – Indicates that the radio is connected to the computer via the USB cable. Visible only in the Mass Storage mode.</p> |
|  | <p>Bluetooth Connected – Indicates that Bluetooth is enabled and at least one device is connected.</p> |
|  | <p>Bluetooth Disconnected</p> <ul style="list-style-type: none"> • Solid – Indicates that Bluetooth is enabled, but no device is connected. • Blinking indicates one of the following: <ul style="list-style-type: none"> - Bluetooth is enabled and the radio is in the Discoverable Mode. - Bluetooth is enabled and a connection with a remote device is being established. |
|  | <p>An outgoing OPP transfer (upload).</p> |
|  | <p>An incoming OPP transfer (download).</p> |
|  | <p>Remote Control – Indicates that the radio is being remotely controlled and some commands are being executed in the background. For example, when the radio is being controlled by special SDS messages or triggered to send a GNSS location report.</p> <p>Icon is not visible in Extra Zoom Mode.</p> |

2.10

Holding Your Radio

Your radio has two microphones: a top microphone for simplex dispatcher/private calls and a bottom microphone for duplex telephone-like calls.

The radio is also equipped with an internal speaker for high audio (located at the middle of the unit) and an internal earpiece for low audio (located at the top of the unit). The audio can be routed either to the speaker or the earpiece using the Audio Toggle menu (**Menu**→**Setup**→**Audio**→**Audio Toggle**) or the assigned One-Touch Button.



NOTE: For best performance speak directly into the top microphone.

Simplex Calls

When using high audio, hold your radio in a vertical position with its top microphone 5–10 cm away from your mouth. Speak into the top microphone. Listen through the internal speaker. Keep the antenna at least 2.5 cm from your head and body.



Duplex Calls

When using low audio, hold your radio as you would a telephone. Speak into the bottom microphone. Listen through the earpiece. Keep the antenna at least 2.5 cm from your head and body.



When radio is toggled to high audio during emergency Full Duplex Private Calls (FDPC) mode, hold your radio in a vertical position with its top microphone 5–10 cm away from your mouth. Speak into the top microphone. Listen through the internal speaker. Keep the antenna at least 2.5 cm from your head and body.

Lapel/Shoulder Use

For Group and Private Calls turn your head towards your shoulder/lapel, and speak directly into the top microphone. Listen through the internal speaker.

Speakerphone Use

Place your radio 30–60 cm away from you. In a noisy environment, move the radio closer to you for better transmission.

2.11

High or Low Audio Toggle

Your radio is able to switch from the external earpiece to the main speaker using One-Touch button or **Speaker Control** key and is not required to disconnect the external earpiece or PHF.

The states of the routed audio are:

- **Speaker HIGH** – indicates that audio is routed to the main speaker.
- **Speaker LOW** – indicates that audio is routed to the earpiece or PHF earpiece, and not to the main speaker.

2.11.1

Using High Audio

When and where to use: Placing or receiving a Phone, PABX, or Duplex Private call.

Procedure:

- 1 Hold your radio in a vertical position with its top microphone 5 cm to 10 cm away from your mouth.
- 2 Speak into the top microphone and listen through the internal speaker.

Keep the antenna at least 2.5 cm from your head and body.

2.11.2

Using Low Audio

When and where to use: Placing or receiving a Phone, PABX, or Duplex Private call.

Procedure:

- 1 Hold your radio as you would a telephone.
 - 2 Speak into the bottom microphone and listen through the earpiece.
- Keep the antenna at least 2.5 cm from your head and body.

2.12

During a Call

During the call, label of the right Soft key indicates the next possible change. Accessory default setup is:

Table 14: During the Call

| Soft Key Label | Audio Setting |
|----------------|--|
| Spkr | Audio goes to the main speaker (<i>Speaker HIGH</i> is displayed) |
| Erpce | Audio goes to the earpiece (<i>Speaker LOW</i> is displayed) |
| PHF | Audio goes to the Personal Hands Free (<i>Speaker LOW</i> is displayed) |

2.13

Selecting Talkgroups

Follow these procedures to select talkgroup manually. If the selected talkgroups is an InterSystem Interface (ISI) talkgroup, your radio can migrate to another talkgroup linked network, changing the talkgroup automatically.

Procedure:

From the home screen, use one of the following methods:

- Press **Left** or **Right** Navigation key. Press **Select** to confirm.
- Select **Options**→**TG by abc**. Enter a talkgroup name and select the talkgroup name from the list.
- Select **Options**→**TG by Folder**. Select a folder (for example, **Favorite**) and then a talkgroup name.



NOTE: Your radio can access up to three levels of the folder structure.

- Press **Rotary Knob** and rotate it until the required talkgroup name is displayed. Press **Select** to confirm.



NOTE: If the **Rotary Knob** mode is set to Scroll, then you do not need to press it to enter the scrolling mode.





2.13.1






Talkgroup Icons Selection

Talkgroup icons are used to indicate that a talkgroup has a special function, show the status of network selection, and/or show the talkgroup properties. A talkgroup without an icon does not have a special function attached to it.

These icons are displayed next to the talkgroup alias on idle display and when scrolling talkgroups in common or favorite folder lists.

Table 15: Talkgroup Icons

| Icon | Talkgroups in Common Folders | Talkgroups in Favorite Folders |
|---|--|--|
| TMO Talkgroup Icons | | |
|  | In TMO Mode Display when the talkgroup selected is a SIM TMO talkgroup, and not registered to SIM network. Single network is available. | In TMO Mode Display when the talkgroup selected is a SIM TMO talkgroup, and not registered to SIM network. Single network is available. In DMO Mode Display when the talkgroup selected is a SIM TMO talkgroup. Single network is available. |
|  | Not displayed in common folders. | In TMO Mode Display when the talkgroup selected is a normal TMO talkgroup. Single network is available. In DMO Mode Display when the talkgroup selected is a normal TMO talkgroup. Single network is available. |
|  | In TMO Mode Display when the talkgroup selected is an ISI or Any network TMO talkgroup. Multiple networks are available. | In TMO Mode Display when the talkgroup selected is an ISI or Any network TMO talkgroup. Multiple networks are available. In DMO Mode Display when the talkgroup selected is an ISI or Any network TMO talkgroup. Multiple networks are available. |
|  | In TMO Mode Display when TMO ISI talkgroup selected is not assigned to home network. Multiple networks are available. | In TMO Mode Display when TMO ISI talkgroup selected is not assigned to home network. Multiple networks are available. In DMO Mode Display when TMO ISI talkgroup selected is not assigned to home network. |

| Icon | Talkgroups in Common Folders | Talkgroups in Favorite Folders |
|---|---|--------------------------------|
| Multiple networks are available. | | |
|  | In TMO Mode Display when the TMO normal talkgroup selected is not assigned to the current network. Single network is available. | |
| DMO Talkgroup Icons | | |
|  | Display when a DMO talkgroup is selected. | |
| General Icons | | |
|  | Display when the radio is registered to a network that is not the home network.  NOTE: The icon, also known as Migration icon, is only displayed on the top of the display as a status icon. | |
|  | Display when the radio is locked to a current network selection that is a single network while the current selected ISI talkgroup or Any Net talkgroup allows multiple networks. | |



NOTE: In common folders, no TMO talkgroups are shown when in DMO mode.

2.14

Entering TMO or DMO Mode

Procedure:

- 1 From the home screen, press **Options**.
- 2 Select **Trunked Mode/Direct Mode**.

2.15

Using Timed Talkgroup Change

This feature allows you to switch a selected talkgroup between the currently selected talkgroup and a predefined talkgroup (TMO or DMO), making the predefined talkgroup the selected talk group for a predefined time by using a One-Touch button. After the timer expires, your radio returns to the previously selected talkgroup.

Prerequisites: Timed Talkgroup Change is assigned to a One-Touch button.

Procedure:

- 1 Press and hold the One-Touch button.
- 2 Your radio switches the selected talkgroup to the predefined talkgroup for a predefined amount of time.

During the predefined time the radio initiates or joins group communication (SDS, status SDS, or call) on the predefined talkgroup as the selected talkgroup.

Your service provider can assign a function to the second press of the One-Touch button to:

- Return to previously selected talkgroup
- Restart the predefined time

- No action
- 3 When the timer expires (potentially after being restarted a number of times) the radio switches to the previously selected talkgroup.

2.16

Over The Air Programming



NOTE: This is a Software Selling Feature.

Over The Air Programming (OTAP) enables remote radio reconfiguration over TETRA network.

Prerequisites: Your radio display shows an **OTAP** prompt with `Reboot required. Accept new configuration?` text for a new configuration update.

Procedure:

- 1 Select **Yes** to accept or **No** to reject the new configuration update.



NOTE: A timer is set when the prompt is displayed. Request is automatically rejected if there is no user response to the prompt when the timer runs out.

When the OTAP installation prompt is accepted, your radio updates with the new configuration as received over OTAP. Visible indication guidance and update status is provided during the update. When the OTAP installation prompt is rejected, your radio returns to idle mode.

2.17

One-Touch Buttons


The One-Touch Button (OTB) feature allows you to activate a feature by a long key press of the programmable button. Your service provider can also assign one-touch functions to the keypad keys.





NOTE: One-touch functions to the keypad keys is available only for MTP8550Ex. You can also assign features to the option buttons of the RSM accessories.

The One-Touch Button and One-Touch Dial are mutually exclusive features.

Table 16: One-Touch Button Features

| Feature | Description |
|-----------------------------------|---|
| Activation of Covert Mode | Turns Covert Mode on or off. |
| Add Bluetooth Device | Activates scanning for Bluetooth devices. |
| Any Network | Selects any network. |
| Any Talkgroup Network | Selects any talkgroup network. |
| Bluetooth Smart Proximity Pairing | Activates scanning for Bluetooth Smart Proximity Pairing. |
| Change Audio Profile | Changes to the specific audio profile. |
| Change Talkgroup | Changes the talkgroup to the one programmed by your service provider. |
| Direct Private Number Dialing | Dials a predefined private number.  NOTE: Applicable only for MTP8500Ex. |

| Feature | Description |
|---|---|
| Disconnect All Connected Bluetooth Devices | Disconnects all Bluetooth devices connected to the radio. |
| Display Bluetooth Generic Attribute Profile (GATT) Sensors Battery Levels | Displays the battery levels of all paired Bluetooth GATT-based sensor devices. |
| Display GATT Service Data | Displays the GATT-based sensor data. |
| Display Heart Rate | Displays the heart rate value received from the connected GATT-based heart rate sensor. |
| Display Operational-Tactical Address (OPTA) | Displays the OPTA. |
| DMO Pre-emptive Short Data Service (SDS) | Sends the next DMO SDS or status message with elevated priority. |
| Flip Display | Rotates the display by 180°. Flip Display is the default function for the upper Side button. |
| Home Only | Selects only home network. |
| Home Talkgroup on Home Network | Selects only home network and home talkgroup network. |
| Inactive One Touch Key 0 | <p>The one-touch function assigned to the 0 key remains inactive until you long press the button twice.</p> <p> NOTE: A single long press on the 0 button calls out the + symbol. Applicable only for MTP8550Ex.</p> |
| Initiate Call-Out Fallback | Sends a Call-Out Fallback Alert. |
| Location Information Protocol (LIP) Report | Sends a message with the location of the radio to a dedicated address. |
| Lock to Current Network | Selects the current network only. |
| Phone and Private Automatic Branch Exchange (PABX) Call Setup | Initiates a PABX call to a predefined entry in the contact list. |
| Phone Call Setup | Initiates a phone call to a predefined entry in the contact list. |
| Prefer Talkgroup Network Shortcut | Displays the Prefer Talkgroup Network menu. |
| Private Call Setup | Initiates a simplex or duplex private call to a predefined entry in the contact list or to the last group call originator. |
| Reset to Default | Resets the radio to its default settings. |
| Radio Messaging System (RMS) Man-Machine Interface (MMI) Menu | Opens the RMS menu without activating RMS mode. |
| RMS Mode Activation or Deactivation | Toggles the RMS feature on or off. |
| Radio User Identity (RUI) Logon or Logoff | Toggles the RUI feature of the radio. |

| Feature | Description |
|---|--|
| Scan for Bluetooth Devices | Activates scanning for Bluetooth devices after the OTB assigned to the Add Bluetooth Device function is pressed. |
| Select Talkgroup Network Shortcut | Displays the Select Talkgroup Network menu. |
| Selecting Audio Profiles | Changes the audio profile of the radio. |
| Send Double Push PTT Tone (D-PTT) | Sends the D-PTT tone to the currently used talkgroup. |
| Send Predefined Template (PDT) | Sends a predefined message to a dedicated address. |
| Send Status Message | Sends a dedicated status message to a dedicated address. |
| Send User-Defined Template (UDT) | Sends a user-defined message to a dedicated address. |
| Speaker Enable or Disable per Call | Enables or disables the loudspeaker for a duration of the ongoing call. |
| Switch to Previously Selected Talkgroup | Changes the talkgroup of the radio to the previously selected talkgroup (DMO or TMO). |
| Timed Talkgroup Change | <p>Makes a predefined talkgroup the selected talkgroup for a specified amount of time. While you are using the predefined talkgroup, the second press of the One-Touch Button results in:</p> <ul style="list-style-type: none"> the radio returning to the original talkgroup. the radio restarting the timer before returning to the previously selected talkgroup. no action on the radio, depending on the configuration. <p>After the timer expires, the radio returns to the previously selected talkgroup.</p> |
| Toggle Backlight | Toggles the backlight on or off. |
| Toggle Backlight Intensity | Regulates the backlight intensity. |
| Toggle Bluetooth Discoverable Mode | Turns Discoverable Mode on or off. |
| Toggle Bluetooth GATT Sensor MMI Alerts | Toggles Bluetooth GATT Sensor MMI Alerts on or off. |
| Toggle BSI Encryption Enabled or Disabled | Enables or disables BSI encryption. |
| Toggle Call Forwarding | Toggles Call Forwarding on or off. |
| Toggle DMO or TMO | Toggles between TMO and DMO modes. |
| Toggle Extra Zoom | Turns Extra Zoom on or off. |
| Toggle Hi or Low Audio | <p>Toggles audio between the external earpiece and the main speaker. Hi or Low Audio is the default function for the lower Side button.</p> <p> NOTE: This feature is supported in emergency Full Duplex Private Calls (FDPC) mode. Press the One-Touch Button to toggle high or low audio state during incoming or outgoing emergency FDPC.</p> |

| Feature | Description |
|--|---|
| Toggle Howling Suppression | Enables or disables Howling Suppression. |
| Toggle Man Down On or Off | Turns the Man Down feature on or off. |
| Toggle RF Power Class | Toggles the RF Power Class between high and normal. |
| Toggle Remote Speaker Microphone (RSM) with Earpiece | Activates or deactivates the RSM earpiece. |
| Toggle Screen Saver | Activates or deactivates the Screen Saver feature. |
| Toggle Talkgroup Scan | Turns the Talkgroup Scan feature in TMO Mode on or off. |
| Toggle Transmit Inhibit Mode (TXI) | Turns TXI on or off. |
| Turn Bluetooth Indoor Location On or Off | Activates Bluetooth Indoor Location. |
| Turn Bluetooth On or Off | Turns Bluetooth on or off. |
| Turn Repeater Mode On or Off | Turns Repeater Mode on or off. |
| Unassigned | The radio displays <code>Unassigned Button</code> when no feature is assigned to this button. |
| Universal Time Display | Displays universal time on the home screen. |
| Volume Down | Decreases the volume by one level. |
| Volume Up | Increases the volume by one level. |

Chapter 3

Modes

This chapter contains information on available modes that the radio can operate in.

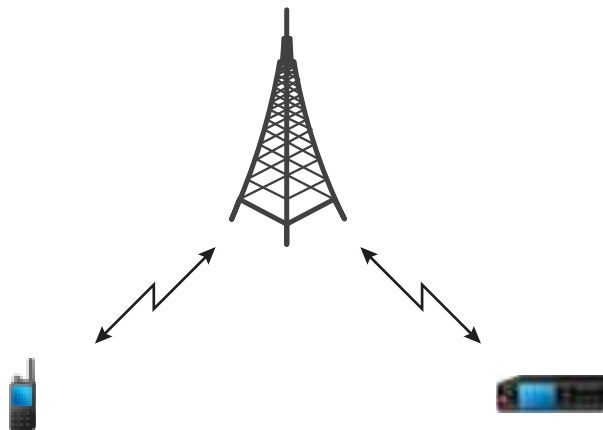
3.1

Trunked Mode Operation

Trunked Mode Operation (TMO) requires the switching and management infrastructure.

TMO enables various voice and data communication types. Examples are group calls and short data service messages. TMO also enables access to features related to infrastructure such as packet data.

Figure 3: Trunked Mode Operation



3.1.1

Entering TMO Mode

Procedure:

- 1 Perform one of the following actions:
 - From the home screen, press **Options**.
 - From the home screen, press the **Menu** key. Select **Networks**.
- 2 Select **Trunked Mode**.

3.1.2

Making Group Calls in TMO

The Group Call is received by all members of the selected group who have their units turned on and are connected through the network.

Procedure:

- 1 Press and hold the **PTT** button.

- 2 Wait for the *Talk Permit* tone (if configured) and then speak into the microphone. Release the **PTT** button to listen.



NOTE: To cancel making a group call, do one the following actions before the talk permit is granted (depending on your service provider's settings):

- Release the **PTT** button.
- Press the **END** key (default).

When the call is canceled, your radio displays *Call Cancelled* message (if configured by your service provider).

3.1.3

Receiving Group Calls in Idle

Procedure:

- 1 Your radio receives a Group Call.



NOTE: The incoming Group Call is signaled by a *Receiving Group Call* tone.

- 2 To respond, press and hold the **PTT** button.

3.1.4

Receiving Group Calls during Ongoing Group Calls

While in active Group Call, your radio receives a Group Call with a higher priority.

One of the following occurs:

- Your radio is forced to end the current group call and automatically join the incoming one.
- Your radio displays incoming group call screen with options:
 - **Join** – ends current Group Call and starts the incoming one.
 - **End** – cancels the incoming Group Call.

3.1.5

D-PTT Preempt Group Call



NOTE: This is a Software Selling Feature.

The D-PTT Preempt Group Call allows superiors to take over and speak in an ongoing group call by making preemptive priority calls.



NOTE: Your radio can only support either the D-PTT Tone feature or D-PTT Preempt Group Call feature at a time.

By pressing the PTT (Push-To-Talk) button twice, you make a preemptive request to temporarily interrupt an ongoing group call and gain permission to speak.

If your group call is preempted and you are still pressing the **PTT** button, your radio displays the *PTT Denied* prompt.

If your service provider enables the visual notification, your radio displays the *PTT Interrupted* prompt throughout the group call preemption, even if you no longer hold the **PTT** button.

If your service provider enables the audio notification, your radio plays the PTT Denied Tone until you no longer hold the **PTT** button.

3.1.5.1

Preempting Group Calls



NOTE: Your radio can only support either the D-PTT Tone feature or D-PTT Preempt Group Call feature at a time.

Procedure:

- 1 Your radio receives a Group Call.
- 2 Press the PTT button twice on the radio or the Remote Control Unit (RCU).
Call preempt is triggered.

3.1.6

Dynamic Group Number Assignment (DGNA)

DGNA allows the network operator to dynamically manage talkgroups on your radio over the air interface. Using DGNA, the network operator can:

- Add talkgroups.
- Attach or select newly added talkgroups.
- Delete talkgroups.
- Modify parameters of existing talkgroups.

All the above operations are performed by transmitting data to your radio.

3.1.6.1

DGNA Reception

When a DGNA message is received, your radio plays a tone and displays a message `Talkgroup list updated`. If enabled by your service provider, your radio displays all added and deleted talkgroup list.

When your service provider deletes (de-assigns) the currently selected talkgroup, depending on the settings, your radio can perform one of the following actions:

- Enter the “No Group” state – your radio does not attach to any talkgroup automatically.
- Attach to the last selected TMO talkgroup. If the last selected TMO talkgroup is not available (it was deleted), your radio enters the “No Group” state.
- Attach to a default talkgroup configured by your service provider. If the default talkgroup is not available (it was deleted), your radio enters the “No Group” state.

At each talkgroup change, an appropriate notification is shown on the display.

If the DGNA message is received to delete all talkgroups, your radio displays `All Talkgroups Deleted`. To exit the DGNA display, you can use the **Back** Soft key or the **End** key.

3.1.6.2

DGNA Auto Select Group

If the DGNA Auto Select is configured, whenever your radio receives a DGNA, it switches to the added talkgroup.

3.1.6.3

DGNA Auto Reselect Group

DGNA Auto Reselect allows your radio to return to the previous selected talkgroup. Your network operator assigns a talkgroup to your radio through DGNA. When the assigned talkgroup is deassigned, your radio automatically returns to the previous talkgroup.

3.1.6.4

Viewing DGNA Talkgroups

Prerequisites: Your radio receives the DGNA message.

Procedure:

- 1 To view the added talkgroups details press **View**.
- 2 Scroll through the list to select required talkgroup.
- 3 To select the DGNA group, press **Attach**.

3.1.7

Broadcast Call

Broadcast Group Call (also called Site Wide Call) is a high-priority group call from the console operator (or dispatcher) to all users located at one or more sites. The radios are configured to monitor a Broadcast Call, but you cannot talk back. The call can be received as a normal Broadcast Call or an Emergency Broadcast Call. The Broadcast Call preempts an ongoing Group Call that has the same or lower call priority.

3.1.7.1

Broadcast Calls Initiated by Users

This feature allows you to make a Broadcast Call from the radio that is initiated on the predefined talkgroup. Your service provider predefines the alias and the priority of the Broadcast Call.



NOTE: If the type of the encryption is defined by the SIM Card, the Broadcast Call is always clear. Otherwise if the radio uses other encryption service the type of the encryption used for that Call is up to the encryption settings of that service.

This feature is not supported on the Dimetra infrastructure.

3.1.7.2

Initializing Broadcast Calls

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Services**→**Broadcast**.
Your radio displays the predefined alias and the Broadcast Call icon.
- 3 To start the call press the **PTT** button.

3.1.8

Phone and PABX Calls

Phone Calls allow you to call a landline telephone number or a cellular mobile phone number. Private Automatic Branch Exchange (PABX) Calls allow you to call local (office) extension numbers.



NOTE: This feature is available only in Trunked Mode Operation (TMO).

The Phone/PABX Speed Dial feature allows you to dial a shortened number of up to three digits instead of the full number. The Phone/PABX **Speed #** number is assigned when the dialed number is added in the contact list.

3.1.9

Assistance Call

This feature allows you make a private call to ask for assistance during normal and non-critical situations.



NOTE: Your service provider can configure the number, priority, and the type of the call (simplex or duplex).

You can start an Assistance Call in one of the following way:

- Dial a predefined number and press **Send** key.
- **Menu**→**Services**→**Assistance Call**

3.1.10

Call Modification

Call Modification is a feature that allows your service provider to modify the call to optimize it and adjust to a current situation.

Modification can cover:

Call priority

Modified during call setup.

Call type

Modified during call setup.

Call encryption

Modified during an ongoing call, but not in the transmission phase.

When the call is modified, your radio displays `Call Modified` message.

When a recently modified call requires the **PTT** button to transmit, your radio displays `Call Modified Use PTT`.

All modifications are made by your service provider and your radio only follows them. You have no influence on ongoing call modifications.

When call priority is changed to emergency:

- The display indicates that an Emergency Group Call has been received.
- Your radio plays a special audio alert.



NOTE: If a Group Call is modified into an Emergency Group Call, no emergency-related features are triggered.

If your radio cannot follow a call modification requested by the service provider, due to its settings, your radio rejects it and displays `Service Not Available` message.

3.2

Local Site Trunking

This mode is also called as Fallback Mode and it allows more than one radio from the same site to communicate when the link between the site and the network central controller fails. Entering and exiting Local Site Trunking (that is, returning to System Wide Services) is done automatically. In this mode, some services are unavailable.



NOTE: Your service provider can disable this mode.

3.2.1

Entering Local Site Trunking

When your radio receives a Local Site Trunking indication from the system, the following occurs:

- Your radio plays an *Entering Local Site Trunking* tone.
- Display shows the `Local Area Service` message.
- Display icons and soft keys turn olive.



NOTE: Noticeable only on the color display.

- Any call in progress is dropped upon entering Local Site Trunking Mode.

If configured by your service provider, this message/alert is periodically repeated to remind you that your radio is still operating in Local Site Trunking Mode. The following features are available:

- Registration
- Attachment
- Group Call
- Emergency Operations



NOTE: Your service provider can turn on/off all visual and audio indications, when you enter Local Site Trunking Mode.

3.2.2

Exiting Local Site Trunking

When the link with the central network controller is reestablished, your radio exits Local Site Trunking, and the following occurs:

- Your radio plays an *Exiting Local Site Trunking* tone.
- Any call in progress during Local Site Trunking is dropped.
- Display icons and soft keys turn blue.



NOTE: Your service provider can turn on/off all the visual and audio indications, when you exit Local Site Trunking Mode.

3.3

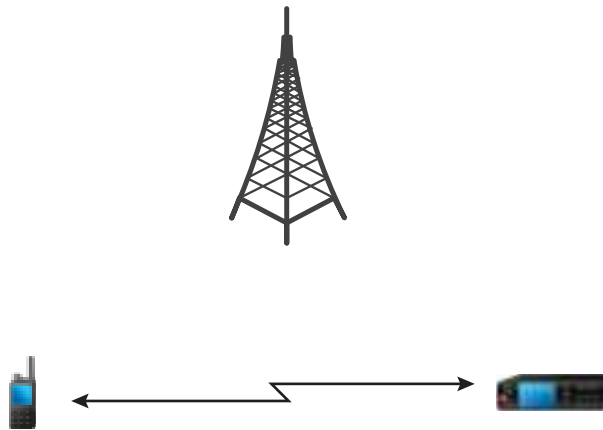
Direct Mode Operation

Direct Mode Operation (DMO) is a mode of simplex operation where radios communicate directly without the need of a network.



NOTE: For those who use DMO mode, you are recommended to apply DMO SCK for data confidentiality.

Figure 4: Direct Mode Operation



3.3.1

Entering DMO Mode

Procedure:

To enter the DMO Mode:

- From the home screen, press the **Menu** key. Select **Networks**→**Direct Mode**.
- From the home screen, press the **Menu** key. Select **Options**→ **Direct Mode**.

3.3.2

Making Group Calls in DMO

The Group Call is received by all members of the selected group who have their units turned on and are in range.

Procedure:

- 1 Press and hold the **PTT** button.
- 2 Wait for the *Talk Permit* tone (if configured) and then speak into the microphone. Release the **PTT** button to listen.

3.3.3

Receiving Group Calls in Idle

Procedure:

- 1 Your radio receives a Group Call.



NOTE: The incoming Group Call is signaled by a *Receiving Group Call* tone.

- 2 To respond, press and hold the **PTT** button.

3.3.4

D-PTT Preempt Group Call



NOTE: This is a Software Selling Feature.

The D-PTT Preempt Group Call allows superiors to take over and speak in an ongoing group call by making preemptive priority calls.



NOTE: Your radio can only support either the D-PTT Tone feature or D-PTT Preempt Group Call feature at a time.

By pressing the PTT (Push-To-Talk) button twice, you make a preemptive request to temporarily interrupt an ongoing group call and gain permission to speak.

If your group call is preempted and you are still pressing the **PTT** button, your radio displays the **PTT Denied** prompt.

If your service provider enables the visual notification, your radio displays the **PTT Interrupted** prompt throughout the group call preemption, even if you no longer hold the **PTT** button.

If your service provider enables the audio notification, your radio plays the PTT Denied Tone until you no longer hold the **PTT** button.

3.3.4.1

Preempting Group Calls



NOTE: Your radio can only support either the D-PTT Tone feature or D-PTT Preempt Group Call feature at a time.

Procedure:

- 1 Your radio receives a Group Call.
- 2 Press the PTT button twice on the radio or the Remote Control Unit (RCU).
Call preempt is triggered.

3.3.5

Selecting DMO Communications Options

When and where to use: Helps to communicate with other radio users on the same talkgroup through the Gateway or Repeater.

Procedure:

- 1 From the home screen, press **Options**.
- 2 Press **Config**.
- 3 Select one of the following options:

- **MS - MS** – Your radio can communicate only with other radios within its range.
- **Gateway** – Your radio uses a gateway to communicate with the infrastructure.
 - **Automatic** – Your radio uses the first available gateway for that talkgroup.
 - **Specific** – Your radio uses only the Gateway with the specified Gateway address for that talkgroup. If your radio displays `Selected Gateway: None`, press **Edit** to enter the current gateway address.
- **Repeater** – Uses the first available repeater for that talkgroup.
- **GW + Rep** – Uses the first available gateway or repeater for that talkgroup.
 - **Automatic** – Uses the first available gateway for that talkgroup.
 - **Specific** – Uses only the Gateway with the specified Gateway address for that talkgroup. If your radio displays `Selected Gateway: None`, press **Edit** to enter the current Gateway address.



NOTE: When the Gateway and the Repeater cannot be communicated even though a talkgroup to use them is configured, the radio attempts the direct MS-MS communication.

When your radio detects the appropriate Gateway and/or the Repeater, the Gateway and/or Repeater icons turn solid, respectively.

3.3.6

Private Call With Presence Check

This feature allows you to see if the calling party is available in DMO. When this feature is enabled, you can only initiate a Private Call if the called radio is present on the same channel and responds with a presence check acknowledgement.

Otherwise your radio displays `Party Not Available`.

3.3.7

DMO Private Priority Call

The service provider may assign Pre-emptive Priority to outgoing DMO Private Calls. If this is the case, DMO Private Calls from this radio preempt any ongoing calls (with the exception of emergency calls or ongoing Pre-emptive Priority Private Calls) on the receiving radio, which then displays `Call-preempted`.

3.3.8

Talkgroup for Individual Calls

Talkgroup for Individual Calls is a talkgroup that operates on a separate frequency allocated for individual (private) calls only. Using this talkgroup optimizes frequency resources and helps not to block other talkgroups. The only supported call types are: private calls and emergency calls (both private and group). Use this talkgroup each time you need to make a private call.

When you select a Talkgroup for Individual Calls, your radio is not able to receive or initiate any group or broadcast calls with priority lower than Emergency.

When you have selected a Talkgroup for Individual Calls and press the **PTT** button to start a Group Call, the radio:

- Rejects the call
- Plays a tone

- Displays the `Individual Calls Only` message

3.3.9

Network Monitor

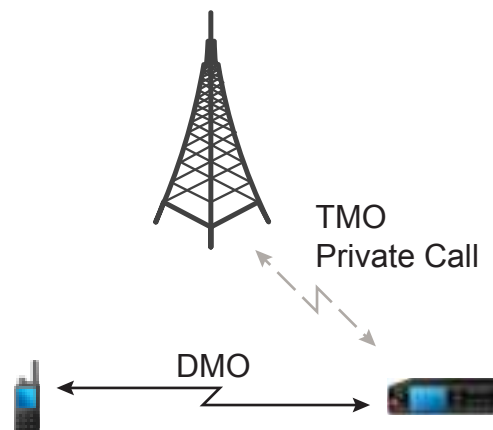


NOTE: This is a Software Selling Feature.

This feature allows the radio to monitor for Trunked Mode Operation (TMO) individual calls while maintaining Direct Mode Operation (DMO) services.

When Network Monitor is active, the radio receives direct calls addressed to the selected DMO talkgroup, private DMO calls, Short Data Service (SDS) messages, and also private TMO calls.

The group calls, private calls, and SDS messages initiated are configured in DMO. Only responses to private TMO calls are sent in TMO.



3.3.9.1

Enabling Network Monitor

Procedure:

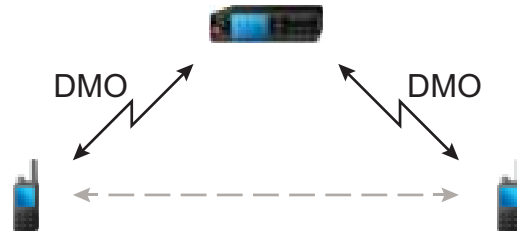
- 1 From the home screen, press **Options**.
- 2 Select **Network Monitor**.

3.3.10

Communication through Repeaters

Radios that are out of range and cannot communicate directly with each other in Direct Mode Operation (DMO) can do it through the repeater. The repeater is a radio that repeats all communication on a chosen channel, and as a result increases radios DMO range.

Figure 5: Communication through Repeaters



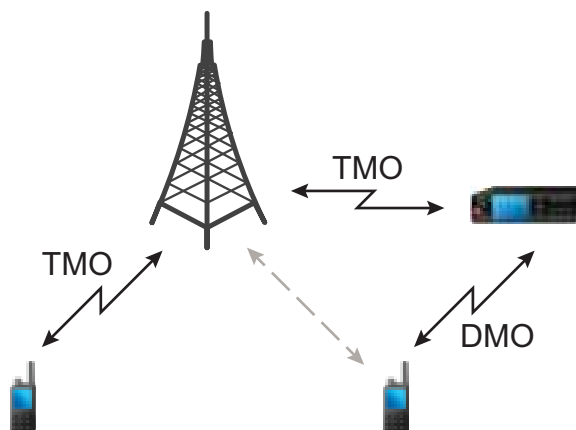
When the radio connects to a repeater, it plays a tone, displays the `Repeater available` message, and shows an appropriate icon. When the radio loses connection with the repeater, it plays a tone, displays the `Repeater not available` message, and the repeater icon is blinking.

3.3.11

Communication Through Gateways

Gateway provides connectivity between radios operating in Direct Mode Operation (DMO) and the TETRA network, so that the DMO radios can communicate with the Trunked Mode Operation (TMO) radios.

Figure 6: Communication Through Gateways



Radio behavior when radio connects to a gateway:

- A tone is sound.
- `Gateway available` message is displayed.
- An appropriate icon is shown.

Radio behavior when radio loses connection with the gateway:

- A tone is sound.

- Gateway not available message is displayed.
- The gateway icon is blinking.

3.3.12

Gateway and Repeater Synchronization

To communicate using gateways or repeaters, the radio requires synchronization with a gateway or a repeater.

A gateway or a repeater sends presence signals to radios. If a radio receives presence signals, it stays synchronized with the gateway or the repeater which sends the signals. If a radio fails to receive a presence signal it does not immediately lose synchronization. The radio waits for another successful presence for a time defined by your service provider. This function ensures that communications are not dropped due to temporary reception issues.

If a gateway or a repeater is unavailable or the radio is not synchronized with a gateway or a repeater, depending on the setup configured by your service provider, the following scenarios apply:

- The radio falls back to Direct Mode Operation (DMO).
- After pressing the **PTT** button, a prompt appears warning that the second press overrides the gateway or repeater operation mode.
- No direct DMO communications are permitted.

In the second scenario, while the radio receives individual calls and group calls, and replying to individual calls is possible, replying to group calls is not possible.

3.4

Transmit Inhibit Mode

The Transmit Inhibit (TXI) Mode is a mode in which the radio sends no radio transmissions. Activate this mode in RF sensitive areas, for example hospitals, airplanes, where safety can be jeopardized due to transmission radiation.

To activate, select **Menu**→**Networks**→**TXI Mode**→**Activate**.

In this mode, the radio does not transmit under any circumstances except for the Emergency Calls. All the functions and keys which cause transmission, for example registration to the network, changing talkgroup or folder, sending SDS messages, or pressing the **PTT** button are disabled. Any transmission trial causes the radio to display `Not Allowed In TXI Mode` notification and to play a tone.

Your radio can still receive:

- Group calls
- Messages - stored in the **Inbox**
- Private call attempts - stored in the **Missed Calls** list, without the option to respond

When no danger to safety exists anymore, for example, when you leave the RF sensitive area, you can deactivate the TXI Mode and the radio returns to standard operation.

You can deactivate the mode by selecting **Menu**→**Networks**→**TXI Mode**→**Deactivate**, pressing One-Touch Button, or implicitly when initiating an Emergency Call.



NOTE: RF Transmissions from the radio are prevented under the following conditions:

- TXI Mode is activated.
- Battery is removed.
- The radio is turned off.

On entering or exiting the TXI mode, when the radio is camped on a cell, it sends a specially designated Short Data Service (SDS) status message. This SDS message indicates to the SwMI that the radio is entering or exiting TXI mode.

Mobility procedures that do not require the radio to send an uplink transmission are performed except for cell reselection.

In TXI mode, the radio joins group calls for any group that the radio is monitoring, but the transmitting on that call is still prohibited.

The radio also displays any incoming SDS messages to the user. The missed call feature is active in the TXI mode and allows checking what calls were missed. However, the radio attempts to prevent call setup retransmission from being recorded as separate calls.

If you initiate an emergency call, the radio immediately leaves TXI mode and attempts to start the emergency call if the radio is in service.

If the radio is turned off in the TXI mode, on turning on, the radio asks whether to exit the TXI mode. If you choose **No**, the radio turns off.

3.5

Emergency Operations

Emergency Operations are used in critical situations.

Pressing and holding the **Emergency** button, or entering the Emergency Number and pressing the **Send** key, activates one or more services (depending on your service provider settings).



NOTE: It is possible to turn on the radio by pressing the **Emergency** button. Depending on the service provider settings, the radio can start Emergency Operations automatically. If the radio is PIN-protected (except for SIM PIN), Emergency Operations bypass the PIN lock.

When starting Emergency Operations, any ongoing voice call is aborted or cleared down, and any packet data transfer in progress is aborted. However, the session is kept open.

During Emergency Operations, the radio rejects phone, PABX, and private calls, and does not monitor the talkgroups in the selected scan list.

To terminate Emergency Operations, press the **Right** soft key.

3.5.1

Emergency Alarm

The Emergency Alarm is a special status message. Your radio sends the message in either TMO or DMO.

Your radio sends the message each time it enters Emergency Operation. An audible tone sounds for a successfully sent message. To resend the message, press the **Emergency** button.



NOTE: During Hot Microphone transmission, your radio is not allowed to resend the message.

3.5.2

Emergency Group Call

The Emergency Group Call has the highest communication priority and it is a pre-emptive call. Emergency Group Call is available in both TMO and DMO. During Emergency Operations, start Emergency Group Call by pressing the **Emergency** button. The radio can also support Hot Microphone operation, which allows the Emergency Call to be conducted without pressing the **PTT** button.

When a radio receives or generates a group call with emergency priority, the display changes color to red and a red triangle icon is displayed. A special *alert* tone is played.

An emergency group call can be configured as:

- A non-tactical call – initiated on a talkgroup preprogrammed by your service provider. When in non-tactical emergency mode, you cannot switch talkgroups.
- A tactical call – initiated on the currently selected talkgroup.

Pressing the **Emergency** button during an ongoing emergency broadcast call has no effect. No new call is started and no emergency alert is sent.

When the Emergency Group Call you participate in terminates, your radio can behave in several ways, depending on your service provider settings:

- If you are the call initiator, the radio can either stay in the Emergency Mode, or return to TMO.
- If you are not the call initiator, the radio always returns to TMO.

3.5.2.1

Making Emergency Group Calls

Prerequisites: Ensure that your radio is in Emergency Mode.

Procedure:

- 1 Press and hold the **PTT** button.
- 2 Wait for the *talk permit* tone (if configured) and talk.
- 3 Release the **PTT** button to listen.



NOTE: It is possible to cancel making an emergency group call in TMO. To do this, perform one of the following actions before the talk permit is granted (depending on your service provider settings):

- Release the **PTT** button.
- Press the **End** key (default).

When the call is canceled, your radio displays `Call Cancelled` message (if configured by your service provider).

3.5.2.2

Receiving Emergency Group Calls

The radio receives an Emergency Group Call from a selected pre-programmed group. An appropriate tone, status icon, and red color of the display indicates an incoming call.

3.5.3

Non-Tactical Emergency

In Non-Tactical Emergency, the radio switches to a designated Emergency talkgroup when starting Emergency Operations. This talkgroup is used for the complete duration of the Emergency Operation. Changing talkgroups is not allowed at this point.

In Trunked Mode Operation (TMO), the radio can make Emergency Non-Tactical Group Calls without sending attachments. If configured, the radio assumes implicit attachments after receiving a temporary address.

In Direct Mode Operation (DMO), the Non-Tactical Emergency proceeds on the same frequency as the previously selected talkgroup. The service provider can designate any Individual TETRA Subscriber Identity (ITSI) address to be used for Emergency Operations. This ITSI can be an Open Group - broadcast address.

After exiting from Non-Tactical Emergency, the radio returns to the previously selected talkgroup.

3.5.4

Emergency Individual Calls (Private or MSISDN)

The Emergency Individual Calls are simplex or duplex calls with emergency priority.

On pressing the **Emergency** button, the radio initiates an individual call to a provisioned private or Mobile Station Integrated Services Digital Network (MSISDN) address.

This feature also supports the direct or hook dialing method on simplex and duplex calls. For full duplex Emergency Individual Calls initiated to an MSISDN address, the default dialing method is configured to hook. This default dialing method cannot be modified.

In Emergency Individual Calls, the radio rejects all incoming individual calls with nonemergency priority. These rejected calls are shown as missed calls after the Emergency Individual Calls have ended.

Emergency Full Duplex Private Calls (FDPC) supports high/low audio state. The audio state is configurable. You can select the audio state during incoming or outgoing emergency FDPC by toggling hi or low audio during active Emergency FDPC.

3.5.5

Emergency SDS Status

The radio sends a status message with a preprogrammed value to the destination address set by your service provider. Emergency SDS Status is available in TMO only. If no status acknowledgment or negative acknowledgment is received, the radio retries sending the message. Status is not resent when Emergency Alarm or Hot Microphone is configured.

3.5.6

Emergency Hot Microphone

The Hot Microphone allows you to talk without pressing the **PTT** button during Emergency Operation. The transmission continues for a provisioned amount of time. If configured, pressing the **PTT** button before the Hot Microphone time expires ends the Hot Microphone operation. Then normal PTT operation in Emergency group call takes over whereby the transmission is ongoing for the time the **PTT** button is held.

Subsequent **Emergency** button presses during the Emergency Operation restart the Hot Microphone transmission.

If a talk permit is granted to another member of the group, the Emergency Call received tone is played. If configured, the radio automatically attempts to get talk permit again.

Pressing **End** soft key or **End** key ends the Hot Microphone operation.

3.5.7

Alternating Hot Microphone

The Alternating Hot Microphone is an enhancement of the Hot Microphone. After activation, the radio alternately enters transmission phases (your microphone is active) and reception phases (you can only listen) for an amount of time precisely determined by your service provider.

If this feature is enabled, you can initiate the Alternating Hot Microphone by pressing the **Emergency** button. If you want to finish earlier or skip the transmission phase, press the **End** key.

The Alternating Hot Microphone terminates when one of the following conditions is met:

- The radio exits the Emergency Mode.
- The Alternating Hot Microphone timer expires.

- The **PTT** button is pressed (if configured).
- The **Right** soft key is pressed (only during the transmission phase).



NOTE: When the radio goes out of the service, it enters the reception phase and the Alternating Hot Microphone is on hold. When the radio is back to the service, the Hot Microphone transmission and the Alternating Hot Microphone resume.

When you are in the Emergency Mode, pressing the **Emergency** button restarts the Alternating Hot Microphone.

3.5.8

Silent Emergency Mode

The Silent Emergency Mode is a type of emergency services that provides no audible indications nor keypad tones at the entrance. All the display indications are as in the home mode. However, the radio cannot use any services except for:

- Receiving Ambience Listening
- Sending Silent Emergency Alarms
- Sending GNSS location reports



NOTE: The radio blocks any other feature that you try to activate.

If the Silent Emergency feature is enabled, the radio enters Silent Emergency Mode on pressing the **Emergency** button. After entering this Mode the radio stays in TMO or switches to it, depending on the actual state. Once in TMO, the radio sends Silent Emergency Alarm.



NOTE: If the radio is in a private or group call, the radio waits until the call ends and then enters the Silent Emergency Mode.

The radio keeps re-sending the alarm until successful sending is confirmed. After the alarm is successfully delivered, the radio stays in Silent Emergency Mode and waits for the Ambience Listening.

Your radio exits the Silent Emergency Mode, under the following conditions:

- Press **Menu** and then **#** key within 3 seconds.
- Press **Menu** simultaneously with the **Right** Navigation key.
- No success in sending the Silent Emergency Alarm and the maximum number of retries has been reached.
- The control room terminates the Silent Ambience Listening.
- The Ambience Listening is disconnected due to another reason.

If you turn off the radio in the Silent Emergency Mode, the radio switches to pseudo power off state. In this state, the radio appears to be turned off. However, the radio is still on and in the Silent Emergency Mode. On turning the radio on during the pseudo power off state, the radio acts as during turning on and still is in the Silent Emergency Mode.

3.5.9

Invisible Emergency

Your service provider can disable visual and audible indications on the radio in Emergency Operation. This feature is called Invisible Emergency. Invisible Emergency provides an extra layer of safety when using Emergency Operation in critical situations. Critical situations are such as a direct attack on the user.

3.5.10

Emergency Alert



NOTE: This is a Software Selling Feature.

This feature allows the radio to send emergency alerts to other radios within its Direct Mode Operation (DMO) coverage by pressing the **Emergency** button.

Even in Trunked Mode Operation (TMO), the radio monitors a special DMO emergency frequency for possible emergency alerts and responds to them by automatically joining the emergency call.

To initiate the emergency alert, the radio must be in MS-MS DMO mode or out of coverage in TMO mode. The alert is not sent to the dispatch console.

To receive the emergency alert, the radio must be in DMO or TMO, within RF range of the initiating radio, and must not be in a call. When the radio receives the emergency alert, it joins the call automatically.

The following table illustrates the dependencies between the current radio mode and the type of emergency operation:

Table 17: Emergency Operation Dependencies

| Radio Mode | Initiate Emergency | Emergency Alert Received (Yes/No) |
|---------------------------------------|------------------------|-----------------------------------|
| DMO, MS-MS, idle | Emergency Alert | Yes |
| DMO, Repeater, idle | Standard DMO Emergency | Yes |
| DMO, Gateway, idle | Standard DMO Emergency | Yes |
| DMO, in call | Per communication mode | No |
| TMO, no coverage | Emergency Alert | Yes |
| TMO, in coverage, idle | Standard TMO Emergency | Yes |
| TMO, in coverage, in call | Standard TMO Emergency | No |
| Network Monitor, MS-MS | Emergency Alert | No |
| Network Monitor, Repeater | Standard DMO Emergency | No |
| Gateway operation, in coverage | Standard TMO Emergency | No |
| Repeater operation | Standard DMO Emergency | No |

3.5.11

Emergency Mode by Dialing

This feature allows you to trigger Emergency Mode by dialing a predefined number. It initiates the same emergency services as when you use the **Emergency** button. Your radio can store up to eight emergency numbers.



NOTE: If Emergency Mode is triggered by dialing an emergency number, you can press the **End** key to exit Emergency Mode.

3.5.12

Disaster Alert

Disaster Alert call is a broadcast emergency call initiated by the radio, with emergency pre-emptive priority that everyone in a broadcast area can hear. This feature is designed for catastrophic situations, such as earthquakes, and has the highest priority over other calls. All radios under Disaster Alert display emergency notification on their screens. The alert message, its duration, and destination talkgroup can be configured in the codeplug.

To initiate Disaster Alert, switch the radio to Disaster Alert mode and press **PTT** button. When the call ends, the radio exits the Disaster Alert state.

During Disaster Alert, other functionality is impacted:

- When Disaster Alert begins, any other ongoing services are terminated.
- No other services can interrupt this type of call.
- Hot Mic functionality cannot be used.
- Speech can only be in Clear mode, even if any of the encryption services are enabled. The only exception is E2E Encryption.



NOTE: Not all infrastructures support this feature. Consult service provider before enabling this feature.

3.5.12.1

Initializing Disaster Alert Calls

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Services**→**Disaster Alert**.
Your radio enters Disaster Alert Mode and it displays Disaster Alert icon.
- 3 To start the call press **PTT**.
Your radio displays `Disaster Alert In Use`.

3.5.13

Emergency Destination in Local Site Trunking



NOTE: This is a Software Selling Feature.

This feature allows the radio to send emergency requests to a different destination. This transmission occurs while in local site trunking mode.

The supported emergency services are:

- Emergency Alarm
- Emergency Call
- Emergency Short Data Service (SDS) Status
- Location Information Protocol reports

3.5.14

Exiting Emergency Operations

Prerequisites: Make sure that your radio is engaged in Emergency Operations.

Procedure:

- 1 Perform one of the following actions:
 - Press **End** if your radio displays `Emergency Mic On`.
 - Press and hold **Exit**.



NOTE: Press the **End** key if an Emergency Operation triggered by Emergency number (not by **Emergency** button) to exit the Emergency Operation.

Your radio exits Emergency Operations.

3.6

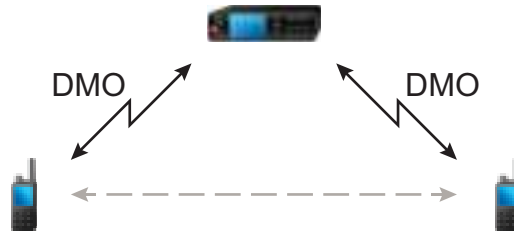
Repeater Mode



NOTE: This is a Software Selling Feature.

The Repeater Mode provides repeater connectivity between radios operating in the DMO Mode.

Figure 7: Repeater Mode Operation



A DMO repeater is used to extend the DMO range by retransmitting received information from one radio to another. It retransmits group calls, private calls and data on a given frequency. In the diagram above the radio in the middle is a repeater.

The repeater sends presence signal periodically on a free channel to allow other radios to synchronize on a given frequency.

Only the radios on the same talkgroup can communicate with each other through the repeater.

The Repeater Mode is activated by selecting **Menu**→**Networks**→**Repeater Mode**.

3.6.1

Setting Monitor Option

Procedure:

- 1 From the home screen, press **Options**.
- 2 Press **Monitor**.
- 3 Select one of the following options:

- **Off** – Your radio works as a repeater only, no operation is available.
- **Receive Only** – Allows you to listen.
- **Receive&Transmit** – Allows you to listen and transmit by pressing **PTT**.

3.6.2

Encryption in the Repeater Mode

While in the Repeater Mode, the radio supports Air Encryption and is able to repeat encrypted calls and messages.

If SCK keys installed on the radio are invalid:

- The radio transfers calls and messages without deciphering them (provided that the encryption level is not the highest).
- The LED indicator turns orange.
- On pressing the **PTT** button, `Channel Busy` or `DMSCCK is Invalid` message appears.
- You cannot make any call.

Chapter 4

Main Menu

This chapter contains information on items in the main menu.

You can enter the menu items during a call. If not programmed otherwise by your service provider the radio exits the menu, when a new call starts.



IMPORTANT: Some menu items are model-specific and may not be activated or available on your radio.

4.1

Scrolling through the Menu

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Scroll to the required item by pressing Navigation keys. Press the Soft key assigned as **Select** or **Right** Navigation key to select.

If the menu item contains a further set of menu items, repeat [step 2](#).



NOTE: You can use shortcuts to access frequently used items.


4.2

Menu Icons

The following icons make it easy to identify the menu items at first glance.

Table 18: Menu Icons

| Menu Icon | Description |
|-----------|---|
| | Main Menu Items/Context Sensitive Menu It is assigned to Menu when the main menu items/context-sensitive menu are active. |
| | Messages Send status messages. Send text messages (free text or according to user defined or predefined templates). Received messages in Inbox . |
| | Contacts Add, search, edit, or erase entries in the contact list. |
| | Pictures Allows you to browse and manage photos. |
| | Bluetooth Allows you to manage Bluetooth settings. |

| Menu Icon | Description |
|---|---|
|  | Browser Starts the WAP browser. |
|  | Man Down Allows you to activate the Man Down feature. |
|  | Security Lets you turn on/off and verify security features, and change passwords. |
|  | Setup Allows you to customize your radio. |
|  | More... Contains additional setup menu items. |
|  | Group Setup Contains additional menu items for Scanning Talkgroups features. |
|  | Favorites Contains shortcuts to frequently used talkgroups and contact numbers. |
|  | My Info Displays information about your radio and its numbers. |
|  | Recent Calls Contains a list of recent calls. |
|  | Shortcuts Allows you to view and manage shortcuts to menu items. |
|  | RUI Allows you to log in and log out of the radio. |
|  | Networks Allows you to select a network. |
|  | Location Displays location of your radio. |
|  | Packet Data Allows you to send data from your radio to other devices. |
|  | Services Allows you to manage Broadcast, Assistance, and Disaster Calls. |
|  | Indoor Location Allows you to enable or disable Indoor Location. |

4.3

Messages

The messages feature allows you to send and receive text messages. A message can contain up to 1000 characters, depending on your service provider settings.

Pressing the **PTT** button when a message is highlighted can cause one of the following actions, depending on your service provider settings:

- The radio ignores the **PTT** button request.
- The radio starts a Private Call with the message sender.

- The radio starts a Group Call on a currently selected talkgroup.
- For details on writing a text message, see [Writing Text on page 39](#).

4.3.1

New Message

This menu item allows you to create a new message.

4.3.1.1

Sending Messages to Private or Phone

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**New Message**.
- 3 Enter your message and press **Send**.
- 4 Select **Private/Phone**.
- 5 Enter recipient number or press **abc** to choose it from your contacts.



NOTE:

For Private target selection, you can enter either Individual Short Subscriber Identity (ISSI), Individual TETRA Subscriber Identity (ITSI), or Group Short Subscriber Identity (GSSI) of the recipient.

ISSI or ITSI is a unique and individual ID assigned to each radio.

GSSI in Dimetra is called Group ID or Talkgroup ID.

- 6 Perform one of the following options:
 - Select **Send**.
 - Press the **Send** key.
 - Press the **PTT** button.

4.3.1.2

Sending Messages to Groups

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**New Message**.
- 3 Type your message and press **Send**.
- 4 If needed, select **Group**.
- 5 Select a group that you want to send the message to.


4.3.1.3

Sending Store and Forward Messages

Prerequisites: Ensure that your service provider enables the Store and Forward feature.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**New Message**.

- 3 Press the **Menu** key and select **Message Setup**→**On/Offline users**.
 - 4 Enter your message and press **Send**.
 - 5 Select one of the following options:
 - **Private** – To choose the destination number from the contact list, enter the private number or press **abc**.
 - **Phone** – To choose the destination number from the contact list, enter the phone number or press **abc**.
-  **NOTE:** Your service provider can enable sending a Store and Forward message to a talkgroup.
- 6 Perform one of the following options:
 - Select **Send**.
 - Press the **Send** key.
 - Press the **PTT** button.

4.3.1.4

Delivery Report

You can configure the radio to request an acknowledgment (Delivery Report), upon sending a message to an individual recipient. You can define the type of Delivery Report your radio requests, or turn this feature on and off.

If the radio receives the Delivery Report shortly after the message is sent, the radio displays the following results:

- Displays one of the following notifications:

Table 19: Description of Delivery Report Notification

| Notification | Description |
|-------------------|---|
| Message Sent | A Delivery Report is not requested and a Store and Forward message is received in the Store and Forward server. |
| Message Delivered | A Delivery Report is requested and the recipient receives the message. |
| Message Read | The Consumed Delivery Report is requested and the recipient opens the message. |
| Message Failed | The Delivery Report is requested and the recipient does not receive the message within the stipulated time. |

- Saves the Delivery Report and a copy of the message in the **Outbox**.

If the radio receives the Delivery Report after a longer period, the radio saves the Delivery Report and a copy of the message in the **Outbox**.

If the radio receives the Delivery Report after a longer period and your service provider configures the functionality of the Delivery Report Notifications, the radio displays the following results:

- Saves the Delivery Report and a copy of the message in the **Outbox**.
- Temporarily saves the Delivery Report message in the **Inbox**. The notification disappears after it is read.
- Displays the New Message icon.
- Displays the New Delivery Status notification screen (if possible).

4.3.1.4.1

Viewing Delivery Reports

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Inbox**.
- 3 Find a required message and select **Read**.
- 4 Press the **Menu** key.
- 5 Select the required message and press the **OK** button.
- 6 Select **Delivery Status**.

4.3.1.4.2

Configuring Delivery Reports

Prerequisites: Ensure that your service provider enables the delivery report configuration.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**New Message**.
- 3 Press **Menu** key and select **Delivery Report**.
- 4 Depending on the report option that you want to use, select one of the following options:



| If... | Then... |
|--|--------------------------|
| If you do not require delivery reports, | select None . |
| If you require delivery reports when the recipient receives your messages, | select Received . |
| If you require delivery reports when the recipient reads your messages, | select Consumed . |
| If you require delivery reports when the recipient receives and reads your messages, | select Both . |







4.3.2

Inbox

The inbox folder contains up to 100 new or old incoming messages, depending on the length of the messages. The **Messages** sub-menu indicates the number of the messages. For example, if the indication is 2 / 4, it means that two unread and four read messages are in the inbox.

Table 20: Inbox Icons

| Icon | Description |
|---|----------------------|
|  | Unread (New) Message |
|  | Read (Old) Message |

| Icon | Description |
|---|---|
|  | Unread (New) Protected Message |
|  | Read (Old) Protected Message |
|  | Protected Message |
|  | Sender Information in Message View – name or number |
|  | Time and Date Stamp in Message View – arrival time and date |
|  | Delivery Status Received – delivery status for Store and Forward messages |

4.3.2.1

Receiving New Messages

When you receive a new message, your radio displays the New Message icon, an animation, and plays a tone to indicate the new message.

Procedure:

Select one of the following options:

| If... | Then... |
|--|----------------------|
| If you want to read the whole message, | select Read . |
| If you want to dismiss the message, | select Back . |

If you dismiss the message, you can access the message later from the inbox.

4.3.2.2

Opening the Inbox

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Inbox**.

The radio displays the status of the inbox for a few seconds (if any):

- No New or Old Messages
- Inbox Full


4.3.2.3



Using Submenus in Inbox and Outbox

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Inbox** or **Outbox**.
- 3 Highlight the required message and press the **Menu** key.

4 If you want to use submenus, perform one of the following actions:

| If... | Then... |
|---|---|
| If you want to save the message as a template, | perform the following actions: a Select Store . b Change the default name of the template and press OK . |
| If you want to delete the message, | perform the following actions: a Select Delete . b To confirm, select Yes . |
| If you want to delete all the messages in the inbox or outbox, | perform the following actions: a Select Delete All . b To confirm, select Yes . |
| If you want to invoke the edit screen with the original message as default text, and the message originator as a recipient, | perform the following actions: a Select Reply and edit the text. b To send, perform one of the following options: <ul style="list-style-type: none"> • Select Send. • Press the PTT button. • Press the Send key.  NOTE: This option is only applicable for the inbox. |
| If you want to invoke the edit screen with previously entered text to the same recipient, | perform the following actions: a Select Resend and edit the text. b To send, perform one of the following options: <ul style="list-style-type: none"> • Select Send. • Press the PTT button. • Press the Send key. |
| If you want to invoke the edit screen with an old message and send it to a different recipient, | perform the following actions: a Select Forward and edit the text. b To send, perform one of the following options: <ul style="list-style-type: none"> • Select Send. • Press the PTT button. • Press the Send key. |
| If you want to refresh the list of messages to display new messages, | select Refresh . |

| If... | Then... |
|---|--|
| <p>If you want to display the date and time of the message when it is in one of the following status:</p> <ul style="list-style-type: none"> • Sent • Delivered • Read • Expired and undelivered • Expired and unread • Failed due to an unknown error, | <p>select Delivery Status.</p> <p> NOTE: This option is only applicable for the outbox.</p> |
| <p>If you want to protect the message and avoid deleting or overwriting it,</p> | <p>select Protect.</p> |
| <p>If you want to remove the protection of the message,</p> | <p>select Unprotect.</p> <p> NOTE: Message protection is enabled in the inbox and Call Out inbox. You can only delete unprotected messages.</p> |

4.3.2.4

Embedded Number

The Embedded Number feature allows you to call a number embedded in the message in the Inbox or Outbox folder. You can also start a group call with the message sender of a talkgroup.

4.3.2.5

Storing Numbers from Messages

Prerequisites: Embedded Number feature is enabled by your service provider.

When and where to use: You can save the number of the sender or embedded number from the message to a new or existing contact.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Inbox**.
- 3 Highlight the required message and select **Read**.
- 4 Press the **PTT** button.
- 5 Radio displays a list of the numbers (including the senders number).
- 6 Highlight the required number and press **Store**.
- 7 Highlight required contact and press **View**.



NOTE: To store a number for a new contact, select **[New Contact]** and fill out the required fields. Press **Done** to save it.

- 8 Select **Edit**.
- 9 Choose the **Type** of the new number and press **Done**.

4.3.2.6

Calling Numbers from Messages

The Embedded Number feature is enabled by your service provider. You can return a voice call to the sender of a message or to any number that is embedded in the message text.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Inbox**.
- 3 Highlight the required message and select **Read**.
- 4 Press the **PTT** button.
The radio displays a list of numbers, including the number of the sender.
- 5 To call, select the required number and do one of the following:
 - Press the **PTT** button.
 - Press the **Send** key.
- 6 Press **Ctype** to select one of the following type of calls:
 - **Private**
 - **Phone**
 - **PABX**
- 7 Do one of the following to initiate the call:
 - Press the **PTT** button.
 - Press the **Send** key.

4.3.2.7

Making Group Calls on the Talkgroup of the Message Sender

The Embedded Number feature is enabled by your service provider.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Inbox**.
- 3 Select the required message and press the **PTT** button.

4.3.2.8

Immediate Text Message



NOTE: This is a Software Selling Feature.

When you receive a new immediate text message, the radio plays the *New Mail Received* tone.

All immediate text messages are stored in the **Inbox** folder. If the radio is in the PIN Lock state, immediate text message is displayed after you enter the correct PIN.

The message remains on the screen until you press the **End/Home** key.

Enhanced Immediate Text Message



NOTE: This is a Software Selling Feature.

When receiving immediate text message, the Enhanced Immediate Text Messaging feature prioritize displaying private call, group call, change of talkgroups, or change of volume before displaying immediate text message.

Upon receiving the immediate text message, you can perform the following action:

- Send group status message through OTB.
- Initiate Private Call through OTB.
- Select group using the rotary knob.
- Adjust the volume level using the rotary knob.











When you perform an action using OTB, your radio displays a notification on the selected action. If the OTB function is not supported while in immediate text message, your radio displays *Service Restricted*.

4.3.3

Outbox

The outbox stores up to 100 sent messages that are arranged chronologically.

Table 21: Outbox Icons

| Icon | Description |
|---|---|
|  | Delivery in Progress |
|  | Delivery Accomplished |
|  | Delivery Failed |
|  | Successful Outgoing Message |
|  | Failed Outgoing Message |
|  | Protected Message Delivery in Progress |
|  | Protected Message Delivery Accomplished |
|  | Protected Message Delivery Failed |
|  | Successful Outgoing Protected Message |
|  | Failed Outgoing Protected Message |

4.3.4

Call-Out (CO) Box

CO Box contains incoming and outgoing Call-Out messages.







Clicking **Select** on a Call-Out message headline displays more detailed information on the item.

When the radio is in normal mode, you are able to browse through all messages in the **CO Box**. However, if the radio is in the Call-Out mode, you can only browse through the information regarding the currently ongoing Call-Out message.

4.3.4.1

Call-Out Icons

Table 22: Call-Out Icons

| Icon | Description |
|---|--|
|  | Read (Old) Call-Out Message in Inbox |
|  | Unread (New) Call-Out Message in Inbox |
|  | Read (Old) Protected Call-Out Message in Inbox |
|  | Unread (New) Protected Call-Out Message in Inbox |
|  | Read (Old) Call-Out Message in Outbox |
|  | Read (Old) Protected Call-Out Message in Outbox |

4.3.5

Radio Messaging System (RMS) Box

RMS Box stores all incoming and outgoing Radio Messaging System (RMS) messages, both Status messages and Free Text messages.

4.3.6

Wireless Application Protocol (WAP) Box

Each WAP Push message can be loaded immediately or stored as a message in **WAP Box**.

To access the **WAP Box**, press **Menu** and select **Messages**→**WAP Box**. All the WAP Push messages are passed to the browser.

4.3.7

Templates

A template box stores user-defined message templates.

Each message in **Inbox** and **Outbox** can be stored as a template. The name of the template and the text can be edited later.

4.3.7.1

Sending User-Defined Templates

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Templates**.

- 3 Highlight the required template name and press **Send**.
- 4 Perform one of the following actions:

| If... | Then... |
|--|---|
| If you want to send the message to a talkgroup, | select the required talkgroup from the Talk-Group List . |
| If you want to send the message to an address in your contact list, | perform the following actions: a Press abc . b Select the name of the recipient. |
| If you want to send the message to a contact or talkgroup that is not configured in the radio, | perform the following actions: a Enter the contact number. b Press Send . |

4.3.7.2

Managing User-Defined Templates

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Templates**.
- 3 Highlight the required template and press **Menu**.
- 4 Select one of the following options:

| If... | Then... |
|---|---|
| If you want to view the template, | select View . |
| If you want to delete the template, | select Delete . |
| If you want to edit the template, | perform the following actions: a Select Edit Text . b Edit the text. c Depending on the requirement, press the Menu key and do one of the following: <ul style="list-style-type: none"> • To save the edited template, select Save Changes. • To save the edited template as a new template, select Store. |
| If you want to edit the name of the template, | perform the following actions: a Select Edit Name . b Edit the template name and press OK . |

4.3.8

Predefined Templates

Predefined message templates are programmed into your radio.

You are allowed to perform limited edit operations on the predefined template. You can send it, but you cannot store the edited template or erase it from the predefined template list.

4.3.8.1

Viewing Predefined Templates

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Predefined**.
- 3 Highlight the required template and press **Menu** key.
- 4 Select **View**.

4.3.8.2

Sending Predefined Templates

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Predefined**.
- 3 Highlight the required template and do one of the following:
 - Select **Send**
 - Press the **PTT** button
 - Press the **Send** key

You can edit the predefined template before you send it. Press the **Menu** key and select **Edit**. The edit screen opens with the template text. You are only allowed to replace the existing text.

4.3.9

Status Messages

The radio allows you to send two types of status messages: statuses and targeted statuses. Your service provider determines which type is enabled on the radio.

Statuses can be sent either to a selected talkgroup or to a private number programmed by your service provider. Targeted statuses can be sent to any talkgroup defined for the radio or to any private number that is from the contact list or entered manually.

4.3.9.1

Viewing a Status Message Number

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Send Status**.
- 3 Press the **Menu** key and select **View**.

4.3.9.2

Sending Status Messages


You can send status messages to either a selected talkgroup or a programmed private number. Only one option can be enabled at a time.

Prerequisites:

- If sending statuses to talkgroups is enabled, switch to the talkgroup to which you want to send a status message.
- If sending statuses to private numbers is enabled, no action is needed. The private number is set up by your service provider.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Send Status**.
- 3 Perform one of the following actions:

| If... | Then... |
|--|---|
| If there are existing status messages in the radio, | a Select the required status message. b Perform one of the following actions: <ul style="list-style-type: none"> • Press Select. • Press the PTT button. • Press the Send key. |
| If the status list is empty,  NOTE: Applicable only for MTP8550Ex. | a Enter a 5-digit status message number. b Press Send . |

4.3.9.3

Targeted Status Messages

The Targeted Status Messages feature enables sending status messages to addresses that can be selected by the user.

By default, targeted status messages can be sent to private or talkgroup addresses.

Your service provider can restrict valid addresses to numbers stored in **Contacts**.



NOTE: This feature is not supported on Dimetra networks.

4.3.9.3.1

Sending Targeted Status Messages

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Send Status**.
- 3 Perform one of the following actions:
 - Highlight the required status message and press the **Send** key.
 - If the status list is empty, enter a 5-digit status message number and press **Send**.

- 4 Highlight the required status message and press the **Send** key.
- 5 Do one of the following:
 - Enter the number or press **abc** to select the name from your contact list. Press **Send**.
 - Select the required talkgroup from the **TalkGroup List**.

The display shows one of the following delivery reports:

- Status Sent
- Status Failed


4.3.10


Sending an RMS Status

Prerequisites: This feature is only available when enabled by your service provider. See [Radio Messaging System \(RMS\) on page 164](#) for details.

Procedure:

- 1 Perform one of the following actions:

| If... | Then... |
|--------------------------------------|---|
| If the radio is in the RMS mode, | go to step 2 .  NOTE: RMS mode is only applicable for MTP8550Ex. |
| If the radio is not in the RMS mode, | <ol style="list-style-type: none"> a Perform one of the following actions: <ul style="list-style-type: none"> • From the home screen, press Menu→Messages→Send RMS/FMS. • Press and hold the One Touch Button configured to display the Send RMS/FMS menu. • Use a menu shortcut assigned to the Send RMS/FMS menu. b Perform one of the following actions: <ul style="list-style-type: none"> • For MTP8500Ex – Scroll to the required RMS status. • For MTP8550Ex – Go to step 2. |

 **NOTE:** The navigation through the radio menu is only available if your service provider enabled the **Send RMS/FMS** menu item. However, your service provider can configure a One Touch Button to display the **Send RMS/FMS** menu even if the navigation is not possible.

If the radio is not in RMS Mode, and the **Send RMS/FMS** menu item is disabled, and no One Touch Button is configured to display the **Send RMS/FMS** menu, then the radio can only receive RMS messages but cannot send them.

- 2 Perform one of the following actions:
 - Press and hold a required key (for RMS status 0–9).
 - Press the required two keys combination (for RMS status 10–99).
 - Scroll to the required RMS status.
 - Type out a message using RMS Free Text (available in SDS-TL only).

4.3.11

Additional Address

The Additional Address feature allows the radio to send Radio Messaging System (RMS) messages and Local Information Protocol (LIP) reports to additionally defined recipients.

The default addresses for the RMS messages and LIP reports are defined by your service provider. RMS messages and LIP reports are also sent to selected and enabled additional address.

You can create, edit, and delete additional addresses using the radio menu. For service provider-configured additional addresses, your service provider can disable the editing and deletion of the additional addresses.

You can define up to 30 additional addresses.

4.3.11.1

Enabling or Disabling Additional Address

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Additional Address**→**Enable**.
- 3 Select one of the following options:
 - To activate the feature, select **On**.
 - To deactivate the feature, select **Off**.

4.3.11.2

Selecting Additional Address

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Additional Address**→**Select Address**.
The radio displays a list of aliases.
- 3 Highlight your alias and press **Select**.

4.3.11.3

Viewing Additional Address

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Additional Address**→**Select Address**.
- 3 Scroll to select the alias of the Additional Address you wish view.
- 4 Press the **Menu** key.
- 5 Select one of the following options:
 - **Edit** (for User Defined Additional Address alias)
 - **View** (for Pre-defined Additional Address alias)

The display shows the Alias, the ISSI/ITSI/GSSI and the Status of the address (Pre-Defined or User Defined).

4.3.11.4

Entering New Additional Address

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Additional Address**→**Select Address**.
- 3 Select **[New Address]**
- 4 Press **Change** key.
- 5 Enter new values of the Alias and ISSI/ITSI/GSSI fields, press **Done** key.

The new alias appears in the list of available aliases. There is no possibility to have two Additional Address items with the same Additional Address Alias.

4.3.11.5

Editing Additional Address

Prerequisites: Editing Additional Address is allowed only for User-Defined positions. Pre-Defined positions can only be Selected or Viewed.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Additional Address**→**Select Address**.
- 3 Highlight the alias.
- 4 Press **Menu** key.
- 5 Select **Edit**.
- 6 Press **Change**.
- 7 Enter new values of the Alias and ISSI/ITSI/GSSI fields, press **Done** key.

The changed alias appears in the list of available aliases. There is no possibility to have two Additional Address items with the same Additional Address Alias.

4.3.11.6

Deleting Additional Address

Prerequisites: Deleting Additional Address is allowed only for User-Defined positions. Pre-Defined positions can only be Selected and Viewed.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Additional Address**→**Select Address**.
- 3 Scroll to select the alias of the Additional Address you wish delete.
- 4 Press the **Menu** key.
- 5 Select **Delete** and confirm deletion by the **OK** key.

4.3.12

Call-Out Availability



NOTE: This feature is only available when enabled by your service provider.

This menu item enables or disables the Call-Out availability.

4.3.12.1

Setting Call-Out Availability

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Messages**→**Call-Out Availability**.
- 3 Select one of the following options:
 - **Available**
 - **Not available**

4.4

Contacts

This menu stores all your contact numbers.

Each contact entry requires the following information:








Name

If you store more than one number to one contact, this entry is required.

Type

Each contact must be assigned to one of the following types:

Table 23: Contact Types

| Contact Icon | Description |
|---|---|
|  | Private Cannot have a speed dial number. |
|  | Mobile |
|  | Home |
|  | Work |
|  | PABX |
|  | Other |
|  | Pickers Indicate more than one number in a contact. |

(number)

Each contact entry must contain a number.

Speed

Shows the default Speed Dial number. You can accept or change it.

Simplex (Private only)

Shows the hook method for simplex calls.

Duplex (Private only)

Shows the hook method for duplex calls.

4.4.1

Creating Contacts

Procedure:

- 1 From the home screen, press **Contacts** key.
- 2 Select [**New Contact**].
- 3 Highlight **Name** and press **Change**. Enter the name of your contact and press **OK**.
- 4 Highlight **Type** and press **Change**. Select the required type of your contact.



NOTE:

You can also use the **Left** and **Right** Navigation keys to select the type of your contact.

If **Private** is selected, you can set the hook method for **Simplex** and **Duplex** calls (if the respective Private Call Hook Customization is enabled).

- 5 Highlight **#** (number) and press **Change**. Enter the number of your contact and press **Ok**.
- 6 If needed, highlight **Speed #** and press **Change**. Enter the speed dial number (1–1000) and press **OK**.



NOTE: If the entered number exist, the radio displays *Overwrite?*. Press **Yes** to confirm, or **No** to enter the speed dial number again.

- 7 Press **Done**.

You have created a contact with one number. To add more numbers, repeat steps [step 4](#)–[step 6](#).

4.4.2

Editing Contacts

Procedure:

- 1 From the home screen, press **Contacts** key.
- 2 Select the contact you want to edit.
- 3 Press the **Menu** key.
- 4 Press **Edit**.
- 5 Select one of the following entries and press **Change** to edit it:

- **Name**
- **Type**
- **#** (number)
- **Speed #**
- **Simplex**
- **Duplex**



NOTE: **Simplex** and **Duplex** options are only available if the contact **Type** is Private and the respective Private Call Hook Customization is enabled.

- 6 Press **Done**.

4.4.3

Deleting Numbers

Procedure:

- 1 From the home screen, press **Contacts** key.
- 2 Select a contact you want to edit.
- 3 Use **Left** or **Right** Navigation keys to choose the required number.
- 4 Press **Menu**.
- 5 Select **Delete number**.



NOTE: If an entry contains only one number, deleting the number deletes the entry.

- 6 Press **Yes**.

4.4.4

Deleting Contacts

Procedure:

- 1 From the home screen, press **Contacts** key.
- 2 Highlight a contact you want to delete.
- 3 Press the **Menu** key.
- 4 Select **Delete contact**.
- 5 Select **Yes**.

4.4.5

Checking Capacity

When and where to use: To see how many numbers are stored in the radio.

Procedure:

- 1 From the home screen, press **Contacts** key.
- 2 Press the **Menu** key.
- 3 Select **Capacity**.
- 4 Select one of the following options:
 - **Private**
 - **Phone/PABX**
 - **Contact**

4.4.6

Dialing through the Contact List

Procedure:

- 1 From the home screen, press **Contacts** key.
- 2 To highlight the required contact, use **Up** and **Down** Navigation keys, or enter up to 12 characters of the contact name.

- 3 If the contact has more than one number, use **Left** and **Right** Navigation keys to select the required number.
- 4 To initiate a simplex call, press the **PTT** button with a **Private** number. Otherwise use the **Send** key to initiate a duplex call.

4.5

Pictures

This menu item activates the Picture Browser. The Picture Browser is an application that allows you to browse through pictures saved on the microSD card or in the internal radio memory and send them to other devices by using Bluetooth. Unless the Digital Fingerprint feature is enabled, you can also add comments or edit exiting ones.

The Picture Browser has two views:

- The multi-picture view – displays thumbnails of pictures and folders.
- The full screen view – displays one picture that is scaled to fit the display. This view also allows zooming in and out of pictures.

Picture Browser displays pictures only in the JPEG format, that is files with .jpg and .jpeg extensions. Also, the browser does not open pictures whose size exceeds 10 MB – `File too large` message is displayed.

4.5.1

Starting the Picture Browser

Procedure:


- 1 From the home screen, press the **Menu** key.
- 2 Select **Pictures**.

The Picture Browser starts.

4.5.2


Navigation in the Picture Browser

Table 24: Navigation in the Multi-Picture View

| I want to... | Action |
|-------------------------|--|
| Highlight another item. | <p>Rotate the Rotary Knob or use the Navigation keys.</p> <div> NOTE: If the first item in the folder is highlighted and you press the Left/Down Navigation key or rotate the Rotary Knob anticlockwise, the highlight moves to last item in the folder. If the last item in the folder is highlighted and you press the Right/Down Navigation key or rotate the Rotary Knob clockwise, the highlight moves to first item in the folder.</div> |

| I want to... | Action |
|--|--|
| Display content of a folder. | Highlight a folder and press Select or the Rotary Knob . |
| Return the previous folder / go up one folder level. | Highlight the folder in the upper left corner of the display (with three dots) and press Select . |
| Display a picture in the full screen view. | Perform one of the following actions: <ul style="list-style-type: none"> Highlight a picture and press View Highlight a picture and press the Rotary Knob. |
| Return to the main menu. | Press Exit . |
| View additional picture options. | Highlight a picture and press Menu key. |

Table 25: Navigation in the Full Screen View

| I want to... | Action |
|--|--|
| Display the previous picture. | Press the Left Navigation key. |
| Display the next picture. | Press the Right Navigation key. |
| Zoom a picture in by one level. | Perform one of the following actions: <ul style="list-style-type: none"> Press the * key. Rotate the Rotary Knob clockwise. |
| Zoom a picture out by one level. | Perform one of the following actions: <ul style="list-style-type: none"> Press the # key. Rotate the Rotary Knob anticlockwise. <div>  NOTE: When a picture is zoomed out to maximum, the browser returns to the full screen view. </div> |
| Move the displayed area of the zoomed picture. | Press the Navigation keys. |
| Return to the full screen view (from the zoomed view). | Perform one of the following actions: <ul style="list-style-type: none"> Press Cancel. Press the Rotary Knob. |
| Return to the multi-picture view. | Perform one of the following actions: <ul style="list-style-type: none"> Press Back. Press the Rotary Knob. |
| Remove a picture. | Press Delete . |

4.5.3

Zoom Levels

The Picture Browser displays pictures at five zoom levels:

- First – whole picture preview, this is the default zoom level for the full screen view.
- Second – a picture zoomed in 2x.

- Third – a picture zoomed in 4x.
- Fourth – a picture zoomed in 8x.
- Fifth – the maximum zoom level.

Resolution of pictures exceeding 2MP will be halved for the display purposes (original picture will not be modified).

Zooming in is not available if the picture size is smaller than the display resolution.

4.5.4

Adding/Editing Comments to Pictures

The maximum length of a comment to be added is 144 characters. Adding and editing comments is disabled if the Digital Fingerprint feature is active or if the picture size exceeds 3 MB.

When and where to use:

To add a new or edit an existing comment assigned to a picture.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Pictures**.
- 3 Highlight the required picture.
- 4 Press the **Menu** key.
- 5 Select **Comment**.
- 6 Enter a new comment or edit an existing one.
- 7 Press **Save** to confirm changes.

4.5.5

Sending Pictures through Bluetooth from the Picture Browser

By using this procedure you can send JPEG files displayed in the Picture Browser. To send other types of files using Bluetooth, go to **My Received Files**; for details see [Sending Files through Bluetooth from My Received Files on page 106](#)

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Pictures**.
- 3 Highlight the required picture and press the **Menu** key. The maximum file size is 2 GB.
- 4 Select **Send**.
- 5 Perform one of the following actions:

| If... | Then... |
|--|--|
| If the paired devices list is empty | Wait until the radio displays the list and then highlight the required recipient device and press Connect . |
| If the required recipient device is present on the paired devices list | Highlight the device and press Select . |
| If the required recipient device is not present on the paired devices list | a Refresh the list by selecting Search . |

| If... | Then... |
|-------|--|
| | b Highlight the device and press Connect . |

File is sent in the background. Once the transfer is complete, the radio terminates connection with the remote device.

4.6

Bluetooth

This menu activates the Bluetooth feature. See [Bluetooth on page 152](#) for details.

4.6.1

Bluetooth Settings

Bluetooth Settings allows you to configure radio settings related to Bluetooth activity.

4.6.1.1

Configuring Bluetooth Settings

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth**→**Settings**.
- 3 Select one of the following options:
 - **Bluetooth** – enables/disables Bluetooth.
 - **Name** – edits the name of your radio. This name is visible to other remote devices.
 - **Discoverable** – defines how long the radio remains discoverable.
 - **Indications** – enables/disables audible indications played by the radio during Bluetooth actions.
 - **Audio** – determines the audio connection mode for headsets. You can select one of the following options:
 - **Power Optimized** – the Bluetooth audio link is released when there is no active call. This option increases the battery life time, but causes a delay in the call setup time for group calls. This delay may result in lost audio on some headsets.
 - **GC Optimized** – the Bluetooth audio link is kept open all the time. This option ensures that audio during group calls is heard without any delay and the audio link is never lost, but shortens the battery life time.



NOTE: This setting does not affect the Motorola Solutions headset with PTT (NNTN8143_ or NNTN8191_) as it is always in the **GC Optimized** mode.

4.6.2

Enabling and Disabling Bluetooth

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth**→**Bluetooth: On / Bluetooth: Off**.
- 3 Select **On** to enable, or **Off** to disable Bluetooth.

When Bluetooth is enabled, the Bluetooth icon appears in the status icon area on the display. However, the Bluetooth icon may not be visible at times, due to other icons with higher priority being displayed in the same icon slot.



NOTE:

Your service provider may configure the radio to automatically disable Bluetooth after entering the home mode. The home mode is a state in which all the following conditions are met: the radio is not in the Discoverable Mode, all active remote devices are disconnected (including file transfer), and scanning for remote devices is not performed.

4.6.3

Pairing Bluetooth Devices with Your Radio

Pairing is a process that creates a link between two Bluetooth-enabled devices. Once paired, devices remember each other and every subsequent connection between them is authenticated automatically.

When and where to use: To scan for available Bluetooth-enabled devices and to connect with them.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth→Add Device**. Ensure that the device you want to connect with is in pairing mode.

The radio lists available devices that can be paired with your radio.

- 3 Highlight the required device and select **Connect**.



NOTE: Press accessory **PTT** button to improve the connection between the accessory and radio.

- 4 If needed, enter a PIN code or a passkey.



NOTE: If you enter an incorrect PIN code and the subsequent pairing attempts take too long or result in an error message, power the Bluetooth device off and on. The radio accepts 3 logging attempts.

4.6.4

Devices

This menu item lists all devices paired with your radio and allows you to perform the following operations:

- Connect a device.
- View and change device details.
- Disconnect a device.
- Delete a device.

4.6.4.1

Connecting or Disconnecting Devices

Prerequisites: Only pre-approved sensor devices can be used. The service provider is responsible for configuring the radio to work with specific devices. See [Add Bluetooth Devices on page 153](#).

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth→Devices**.

- 3 Highlight the required device and press **Menu/OK**. Select **Connect/Disconnect**.



NOTE:

Depending on languages installed on the radio, some characters in names of devices might not be displayed properly.

Radio-initiated automatic reconnection with several remote Bluetooth devices at the same time cannot be guaranteed to be successful in 100%, due to the fundamental nature of Bluetooth. In case the reconnection fails after a power cycle (power off and power on of the radio), reconnect the device manually.

4.6.4.2

Managing Devices

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth**→**Devices**.
- 3 Highlight the required device and press the **Menu** key.
 - **Name** – shows the name of the device (up to 32 characters long). The name is editable only if it has not been pre-set by the service provider.
 - **Type** – displays the device type. This menu item cannot be configured.
 - **Access** – defines how the radio behaves during a reconnection attempt after losing connection to this device:
 - **Automatic** – the radio connects with the device automatically.



NOTE: On some headsets, you may have to press the "Call" button to trigger reconnection.

- **Ask** – the radio asks you for confirmation before connecting with the device.
- **Manual** – the radio connects with the device manually.
- **Never** – the radio never connects with the device.
- **Delete** – deletes the device from the paired devices lists.

4.6.5

My Received Files

The **My Received Files** menu item lists all files received by your radio through Bluetooth and allows you to manage them

My Received Files is visible only if the Object Push Profile (OPP) is enabled.

4.6.5.1

Receiving Files through Bluetooth

Prerequisites:

Your radio receives a file transfer request from another Bluetooth-enabled device. Your radio is in Discoverable Mode.

Procedure:

Press **Accept** when the `Receive file(s) via Bluetooth from:<Device Name>` message appears on the display.

The file is saved either in the internal radio memory or on the microSD card and can be accessed via the **My Received Files** menu item.



NOTE: If a file with the same name already exists, the radio appends a number in parentheses to the original file name.

If there is not enough space on the to save a file, `File cannot be received, memory full` message is displayed.

4.6.5.2

Sending Files through Bluetooth from My Received Files

By using this procedure, you can send any files stored in **My Received Files**. Alternatively, for sending only pictures (JPEG files), you can use the Picture Browser.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth**→**My Received Files**
- 3 Highlight the required file and press the **Menu** key. The maximum recommended file size is 2 GB.
- 4 Select **Forward**.
- 5 Perform one of the following actions:

| If... | Then... |
|--|--|
| If the paired devices list is empty | Wait until the radio displays the list and then highlight the device and press Connect . |
| If the required recipient device is present on the paired devices list | Highlight the device and press Select . |
| If the required recipient device is not present on the paired devices list | perform the following actions: a Refresh the list by selecting Search . b Highlight the device and press Connect . |

The sending radio displays the upload icon while sending.

4.6.5.3

Viewing Received Files

This procedure describes how to view files received through Bluetooth.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Bluetooth**→**My Received Files**.

A list of all files received appears.



NOTE: If you want to view only the JPEG images, use the [Picture Browser](#).

- 3 Highlight the required file and press **Open**.

4.6.5.4

Managing Received Files

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Bluetooth**→**My Received Files**.
A list of all files received appears.
- 3 Press the **Menu** key.
- 4 Select one of the following options:
 - **Details** – Displays details of the file: name, size, reception date and time.
 - **Forward** – Sends the selected file to another Bluetooth-enabled device. To send the file, highlight the recipient device and press **Select**.
 - **Delete** – Deletes the selected file.

4.6.6

Disconnecting All Devices

When and where to use: To disconnect all remote devices connected to your radio.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth**→**Disconnect All**.

All devices are disconnected.



NOTE: To disconnect only one device, from the home screen, select **Menu**→**Bluetooth**→**Devices**, highlight the required device, and press **Disconnect**.

4.6.7

Setting Indoor Location



NOTE: Your service provider can enable this feature.

Indoor Location is used to track radio location while the radio is indoors. When Indoor Location is activated, your radio receives beacon information from various dedicated beacons within the range of the radio. The radio then sends the information within a Location Information Protocol message to the Switching and Management Infrastructure, and a mapping application decodes the information to calculate the location of the radio.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth**→**Indoor Location**.
- 3 Select **Change**.
- 4 Select **On** or **Off** to activate or deactivate Indoor Location.

Your radio is now able to detect Bluetooth location beacons when Indoor Location is activated.



NOTE: The use of the Indoor Location feature may have a negligible impact on other Bluetooth functions on your radio.

4.6.7.1

Viewing Detected Beacons

Prerequisites: Turn on Indoor Location. If Indoor Location is turned off, the screen displays *Service Restricted*.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth→Indoor Location**.
- 3 Select **Beacons Found**.
- 4 Select the preferred beacon.

The screen displays details of the beacon.

4.6.8

Connecting Firearms Devices

Prerequisites: Only pre-approved firearms devices can be used. The service provider is responsible for configuring the radio to work with specific devices. See [Add Bluetooth Devices on page 153](#).

When and where to use: To select a firearm sensor device for Bluetooth connection.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Bluetooth→Firearms**.
- 3 Highlight your firearm sensor device and press **Connect**.



NOTE:

Activation code must be sent to the device by third-party application.

Radio-initiated automatic reconnection with several remote Bluetooth devices at the same time cannot be guaranteed to be successful in 100%, due to the fundamental nature of Bluetooth. In case the reconnection fails after a power cycle (power off and power on of the radio), reconnect the device manually.

The radio is now able to notify the dispatcher when the status of the firearm device changes. If configured, the location (using GNSS) of the radio is reported as well. Once a firearm sensor device is connected, it can be managed from the Devices menu.

- 4 To disconnect a firearm sensor device, go to the Devices menu and follow the normal device management procedure.

4.7

Browser

This menu item activates a WAP browser that allows you to browse the Internet from your radio. See [Wireless Application Protocol \(WAP\) on page 168](#).

4.8

Man Down



NOTE: This is a Software Selling Feature.

Man Down alerts when no movement occurs for a set time or the radio stays at an angle of tilt below a defined value. The radio alerts you when:

- Its tilt exceeds a predefined angle value.
- No movement is detected in a predefined time interval.

In case any of the conditions are met, the radio alerts you with a Man Down pre-alert. If you do not disable the pre-alert condition, the radio switches to the Emergency Operation.

For easier localization of the radio, visual and audible indications are started until they are deactivated. If the Emergency Hot Microphone is on, the additional audio indication is not played.

To exit Man Down, exit the Emergency Mode by pressing and holding the **Exit Soft** key, or press the **PTT** button.

4.8.1

Setting Man Down

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Man Down**.
- 3 Select one of the following options:
 - **On** – Activates the feature.
 - **Off** – Deactivates the feature.

4.9

Security

Security menu stores all your security settings.

4.9.1

PIN Protect

This feature allows you to enable/disable PIN code authentication at the next power on. This code protects your radio against unauthorized use.



NOTE: Customers are strongly advised to change the default PIN code in order to protect devices from unauthorized access.

If you are unable to unlock the radio, you can only send or receive Emergency Calls and adjust the volume level with the **Rotary Knob**.



NOTE: If the radio uses a BSI PIN code and you are unable to unlock the radio, you cannot take any action.

4.9.1.1

Protecting the Radio with a PIN Code

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**PIN Protect**.
- 3 Select **On**.
- 4 Enter the PIN code.



NOTE: To increase security, set your own PIN code. By default the PIN code are all zeros (depending on the length of the PIN code). For radios with general PIN authentication, the PIN length is a fixed 4-digit code. For radios with BSI PIN authentication, the PIN length is configurable by your service provider up to a maximum of 8-digit code.

Postrequisites: Each time you turn on the terminal, PIN code is required.

4.9.1.2

Changing PIN Codes



NOTE: This feature is only available when enabled by your service provider.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**Change Code**.
- 3 Radio prompts for the **Old Code**.



NOTE: By default the PIN code are all zeros (depending on the length of the PIN code). For radios with general PIN authentication, the PIN length is a fixed 4-digit code. For radios with BSI PIN authentication, the PIN length is configurable by your service provider up to a maximum of 8-digit code.

- 4 If the entered code matches the old code, radio prompts for the new code twice.

Your radio displays **Code Accepted**.

4.9.2

Setting Keypad Lock

The keypad lock/unlock can be invoked from the radio menu, or by using a predefined menu shortcut. By default, the **Power** and **Emergency** buttons are always operative when the keypad is locked.

Procedure:

- 1 To unlock, perform one of the following actions:
 - For MTP8500Ex, press **Menu**→**Left Navigation key**.
 - For MTP8550Ex, press **Menu**→*****.
- 2 To lock, press **Menu** and select **Security**→**Keylock Setup**→**Lock Keypad**.

4.9.2.1

Keypad Lock Notification

When the keypad is locked, your service provider can configure one of the following instructions:

None

No notification is displayed.

Notification Only

Keys Locked is displayed.

Notification and Instruction

For MTP8500Ex

Press Menu + Left to lock/unlock keypad is displayed.

For MTP8550Ex

Press Menu * to lock/unlock keypad is displayed.

4.9.2.2

Setting Automatic Keylock Delay

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**Keylock Setup**→**Delay**.
- 3 Use **Up** and **Down** Navigation keys to change the minutes and press **Done**.

4.9.2.3

Setting Keylock on Startup

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**Keylock Setup**→**Start Locked**.
- 3 Select **On** or **Off**.

4.9.3

Air Encryption





NOTE: This is a Software Selling Feature.

This menu item allows you only to view air encryption state.

Air Encryption is a feature that enables encryption of entire communication between the radio and infrastructure, which results in increased security of calls, messages, and data.

If configured by your service provider, the radio plays a sound and displays **Call & Data Not Encrypted** when encryption is on and you receive a clear call (unencrypted). This feature provides service confidentiality between you and the system.

In the TMO Mode, when Air Encryption is enabled on your radio but cannot be supported due to an infrastructure failure, the following icon appears on the display: . When encryption is not available in the DMO Mode, the radio displays: .

4.9.3.1

Viewing Air Encryption State

Procedure:

- 1 From the home screen, press the **Menu** key.

2 Select **Security**→**AirEncrypt**.

Your radio displays:

- Air Encryption Is Off – The Air Encryption is not activated.
- Air Encryption Is On – The Air Encryption is activated.

4.9.3.2

Deleting User Keys



IMPORTANT: The key deletion takes up to 30 seconds. During this period, the battery must not be removed. Removing the battery during this period may lead to radio malfunction.

Prerequisites: Ensure that the user key deletion is enabled in the codeplug.

Procedure:

Press **Side Button 1**→**Side Button 1**→**Side Button 1**→**Side Button 2**→**Side Button 2**→**Side Button 2**.

Encryption and/or Authentication keys are deleted. The radio enters Temporary Disable state and the service provider must manually restore it.

4.9.4

K Validity

Key (K) is a secret key the infrastructure uses to authenticate the radio in the system. It is part of the authentication that provides service confidentiality between your radio and the system.

4.9.4.1

Verifying K Validity

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**K Validity**.

Your radio displays:

- K is Valid – The infrastructure can authenticate your radio.
- K is Invalid – The infrastructure is unable to authenticate your radio. Please call your service provider to restore the key to your radio.

4.9.5

SCK (Air Interface Encryption Class 2)

Static Cipher Key (SCK) is a secret key used for the Air Interface Encryption Class 2. It may be used to encrypt calls and data in TMO and DMO.

The SCK air interface encryption provides service confidentiality between radios and infrastructure when in TMO, and between radios when in DMO. A radio is capable of being loaded with up to 32 SCKs. Specific keys are used for encrypting the air interface.

Any mismatch between radios and/or infrastructure impacts communication – only those using the same key as the transmitting party are able to decode and hear the communication.

4.9.5.1

TMO SCK

Your service provider can enable SCKs in TMO. The SCKs used in TMO are called TMSCKs.

4.9.5.1.1

Verifying TMSCK Validity

When and where to use: To ensure that the TMSCKs in the radio are valid and can be used for the air interface encryption.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**TMSCK Validity**.

The radio displays:

- TMSCK is Valid – The radio can work encrypted in TMO.
- TMSCK is Invalid – The radio cannot work encrypted in TMO. Please contact your service provider to restore SCKs to your radio.

4.9.5.2

DMO SCK

Your service provider can enable SCKs in DMO. The SCKs used in DMO are called DMSCKs.

4.9.5.2.1

Verifying DMSCK Validity

When and where to use: To ensure that the DMSCKs in the radio are valid and can be used for the air interface encryption.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**DMSCK Validity**.

The radio displays:

- DMSCK is Valid – The radio can work encrypted in DMO.
- DMSCK is Invalid – The radio cannot work encrypted in DMO. Please contact your service provider to restore SCKs to your radio.

4.9.5.3

Changing DMO SCK



IMPORTANT: Changing this setting may cause radios not to operate correctly.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**DMO SCK**.
- 3 Press **Next**.

- 4 Radio displays `Change to version`.
- 5 Select one of the following options:
 - **Yes** – To change the key. Your radio displays `Key version changed`.
 - **No** – To leave the key. Your radio displays `Code Not Changed`.

4.9.6

Covert Mode



NOTE: This is a Software Selling Feature.

This feature enables you to completely shut down all visible and audible alerts and notifications, making the radio unnoticeable even in a silent and dark environment.

When your radio is in the Covert Mode, you cannot enter the following menu items of the Setup menu.

- **Set Volume**
- **Tones**
- **Backlight** (in Display menu item)

When the Covert Mode is turned on:

- All tones are set to **Off** (corresponding to All Tones menu entry).
- Group audio is set to **Spkr Cntrl** (corresponding to Audio Toggle menu entry).
- The private speaker is set to **Off** (this setting causes all the calls are routed through the earpiece).
- Backlight is set to **Disabled** (corresponding to Backlight menu entry).
- The LED indicator is switched off.

The radio powers up in the mode set before turning off. If Covert Mode is enabled before turning off, the radio turns on in Covert Mode .

When Covert Mode is turned off, all the changed settings are reverted to the previous state.

This feature can be used as a One-Touch Button.

4.9.6.1

Activating Covert Mode

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**Covert Mode**.
- 3 Select one of the following options:
 - **On** – All tones are set to off, and the backlight and the LED are disabled immediately. The group audio is routed to the earpiece. The radio displays `Covert Mode On`.
 - **Off** – All settings for tones, backlight and audio are restored. The radio displays `Covert Mode Off`.

4.9.7

Remote Control

There are two types of remote control, Short Data Service (SDS) Remote Control and Status Remote Control.

4.9.7.1

Status Remote Control

Status Remote Control is a feature that provides limited control of the radio, unlike Short Data Service (SDS) Remote Control.

Only one type of remote control can be active on a radio; either SDS or Status.

The following tasks can be assigned remotely to a radio:

Play loud tone until user interaction

The radio plays a loud tone as in the Man Down feature until you unlock the keypad (if needed) and press the appropriate soft key labeled **Exit**. The tone is played through the speaker even if an accessory is attached.

The tone is not emitted when the radio is in one of the following states:

- In a call
- Temporarily disabled
- Pseudo Off Mode
- Ambience Listening Mode
- Transmit Inhibit Mode (TXI)
- Emergency Mode
- Silent Emergency Mode
- Covert Mode

Send firmware version and TEI

The radio sends back an SDS message with its firmware version and TEI.



NOTE: If the sending Individual Short Subscriber Identity (ISSI) is not on the Allowed ISSIs list, the receiving radio ignores the task.

4.9.7.2

SDS Remote Control



NOTE: This is a Software Selling Feature. Only one type of remote control can be active on a radio; either SDS or Status.

SDS Remote Control is a feature that enables remote control and configuration of the radio using special SDS messages. The messages can be sent both in TMO and DMO (including the Repeater Mode) by any radio capable of controlling other radios. During the execution of the Remote Control messages, depending on your service provider settings, the radio can play a tone or display an appropriate icon in the status icon area.

4.9.7.3

Setting Remote Control

This procedure describes how to toggle remote control.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Security**→**Remote Control**.
- 3 Select **On** to enable, or **Off** to disable remote control.

4.10

Setup

The Setup menu allows you to change the general configuration on your radio.

4.10.1

Ring Style

This sub-menu allows you to set the incoming call ring style.

4.10.1.1

Setting Ring Style

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Ring Style**.
- 3 Select one of the following options:
 - **Duplex** – To set the new ring style to all duplex calls.
 - **Simplex** – To set the new ring style to all simplex calls.
 - **DMO Simplex** – To set the new ring style to all Direct Mode Operation (DMO) simplex calls.



NOTE: Upon entry into this sub-menu, the display shows the current ring style used.

- 4 Scroll to the desired style and press **Select**.



NOTE: New ring style is played immediately for a few seconds. If necessary, adjust the volume level.

4.10.2

Set Volume

This menu item allows you to adjust the Simplex, Duplex, Earpiece, Speaker, and Keypad tone volume.

4.10.2.1

Setting Volume

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Set Volume**.
- 3 Select **Speaker** or **Earpiece**.
- 4 Select one of the following options:
 - **Voice Vol** – Sets the volume level for voice.
 - **Duplex Vol** – Sets the volume level for duplex ringtones.
 - **Simplex Vol** – Sets the volume level for simplex ringtones.
 - **Keypad Vol** – Sets the volume level for keypad tones.
 - **Tones Vol** – Sets the volume level for alert tones.

- **Call-Out Vol** – Sets the volume level for Call-Out tones (if enabled).



NOTE: If the display shows only one option **Volume**, you can adjust all of the above settings at once. You have the option to change the settings individually when the **Volume Adj. Mode** is set to **Individual**.

- 5 Press **Right** or **Left** Navigation key to change the value.



NOTE: When the battery level is low it is not recommended to attach the 4 Ω speaker to the radio as it can cause reset or shutdown of the radio.

4.10.3

Language

This sub-menu allows you to change the language of the radio.

4.10.3.1

Setting Language

Prerequisites: The list of available languages is set by service provider.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Language**.
- 3 Select desired language.

4.10.4

Data Setup

This menu item allows you to set up your radio to transmit and receive data from the external device.

To connect your radio accessory connector to the external device, use the PMKN4159 (Serial) or PMKN4160 (USB) cable.

The external device must run an application complying with the TETRA standards.



NOTE:

- Data services are available only in TMO Mode.
- Data services are blocked in TXI Mode.
- When set to Voice Only, the built-in data modem is disabled to conserve battery power.

4.10.4.1

Setting Data Function

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Data Setup**.
- 3 Select one of the following options:
 - **Voice Only** – Your radio receives and transmits voice calls only.
 - **Data Only** – Your radio acts as a modem. It rejects incoming and outgoing voice calls (except for Emergency Calls), status and text messages.
 - **Voice & Data** – Your radio acts as a modem but voice calls have priority over data calls and can interrupt them.

4.10.5

Audio

This menu item allows you to adjust your radio audio settings.

4.10.5.1

Audio Profiles

An audio profile is a set of audio parameters, such as the volume of alert tones, that are configured by your service provider to fit a particular operating environment. For example, the audio parameters can be adjusted to situations when the radio operates inside a building or on a noisy street.

If programmed, the radio displays a name of a currently used audio profile (on the home screen) and/or an appropriate icon associated with the profile (in the status icon area).

Your service provider can configure a maximum of ten audio profiles.

For a detailed description of a specific audio profile, contact your service provider.

4.10.5.1.1

Setting Audio Profiles

When and where to use: To adjust the audio parameters of the radio in its current operating environment.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Audio**→**Audio Profile**.
- 3 Select a required profile.

4.10.5.2

Howling Suppression

The howling suppression is a mode increasing the stability of the acoustic feedback loop.

The radio eliminates howling caused by the feedback loop from the receiving radios to the sending radio in simplex calls. You can toggle the howling suppression during an active call.

To enable this anti-howling function, you can either use the radio menu or the corresponding One-Touch Button.

4.10.5.2.1

Setting Howling Suppression

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Audio**→**Howling Suppr..**
- 3 Select required setting.



NOTE: Your service provider can set up the state of the howling suppression on powering up the radio. Depending on the settings, the radio can either disable the howling suppression or set the last remembered state.

4.10.5.3

Audio Toggle

You can control audio routing between the speaker and earpiece for any private or group call through the dedicated **Speaker Control** key. You can also define through the menu to have all group calls in high audio or controlled by the **Speaker Control** key.

4.10.5.3.1

Setting Audio Toggle

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Audio**→**Audio Toggle**.
- 3 Select one of the following options:
 - **Always Loud** – The audio sound comes from the speaker (high audio only). **SPEAKER CONTROL** key is disabled.
 - **Spkr Cntrl** – The audio goes through the earpiece or the speaker. You can switch between low and high audio by pressing **SPEAKER CONTROL** key.

4.10.5.4

Volume Adjustment Mode

You can set the volume to Individual or Common. When set to Common, the audio has one setting for all items.

When set to Individual, the volume level for the following options can be set per user preferences.

- Voice
- Duplex
- Simple
- Keypad
- Tones
- Call-Out

The Volume Control Mode is configurable using the Customer Programming Software (CPS).



NOTE: When a volume control capable Bluetooth device is connected, the radio always uses the Common setting.

You can configure the maximum volume offsets (dB) and the volume range (dB) through CPS. The field is **Audio Settings**→**User Profile**. The volume control in the radio is divided into 13 steps, from 0 to 14. If for example, the **vol. range** is set to 39, each step on the volume indication bar is 3 dB.

4.10.5.4.1

Setting Volume Adjustment Mode

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Audio**→**Volume Adj. Mode**.
- 3 Select one of the following options:
 - **Individual** – You can set Duplex, Simplex, Earpiece, Speaker, and Keypad per your preferences in **Menu**→**Setup**→**Set Volume**.

- **Common** – You can set one value for all the items in **Menu→Setup→Set Volume**.

4.10.6

Tones

This field sets the volume level for the tones set.



NOTE: The radio has two tone packs: Classic Tones (default) and New Tones. Your service provider decides which tone pack is enabled.

4.10.6.1

Keypad Tone

You can activate/deactivate keypad tone at every key press.

4.10.6.1.1

Setting Keypad Tone

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup→Tones→Keypad Tone**.
- 3 Select one of the following options:
 - **On** – Activates keypad tone.
 - **Off** – Deactivate keypad tone.

4.10.6.2

All Tones

You can activate/deactivate all tones.

4.10.6.2.1

Setting All Tones

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup→Tones→All Tones**.
- 3 Select one of the following options:
 - **On** – Activates all the tones.
 - **Off** – Deactivate all the tones.

4.10.6.3

Talk Permit

You can set a different tone upon pressing the **PTT** button.

4.10.6.3.1

Setting Talk Permit

Procedure:

- 1 From the home screen, press the **Menu** key.

2 Select **Setup**→**Tones**→**Talk Permit**.

3 Select one of the following options:

For MTP8500Ex:

- **Tone On** – Tone heard upon pressing the PTT button.
- **Tone Off** – No tone heard upon pressing the PTT button.

For MTP8550Ex:

- **No Tone** – No tone heard upon pressing the PTT button.
- **Short Tone** – Short tone heard upon pressing the PTT button.
- **Normal Tone** – Factory-default tone heard upon pressing the PTT button.

4.10.6.4

Clear to Send

You can activate/deactivate tone for the transmitting radio that the receiving radio is ready to accept the transmission.

4.10.6.4.1

Setting Clear to Send

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Tones**→**Clear to send**.
- 3 Select one of the following options:
 - **Tone On** – Activate clear to send tone.
 - **Tone Off** – Deactivates clear to send tone.

4.10.6.5

Periodic Alert

You can activate/deactivate periodic tone indication for the missed calls, the unread messages, and low battery level.

For each notification, your radio generates an unread message tone with the amber LED color indication.

4.10.6.5.1

Setting Periodic Alert

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Tones**→**Periodic Alert**.
- 3 Select one of the following options:
 - **Alert** – Activates/deactivates periodic tone.
 - **Period** – Indicates the time between each periodic tone.

4.10.6.6

D-PTT Tones

This menu item contains the settings for the Double PTT feature.

The Double PTT feature allows you to send a tone pattern (single, double, or triple) when the radio is in idle or the Group Call mode by pressing the **PTT** button twice.

After the D-PTT tone is played, you can press and hold the **PTT** button once again to get the permission to talk. Otherwise, if you press the **PTT** button while the D-PTT tone is played, it is ignored.

After the D-PTT tone is sent, keeping the **PTT** button pressed results in permission to talk.

The D-PTT tone is sent over the air but is not audible on the sending radio.

4.10.6.6.1

Setting D-PTT Tones

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Tones**→**D-PTT Tones**.
- 3 Select one of the following options:
 - **D-PTT Mode** – Activates/deactivates D-PTT tone.
 - **Tone Style**– Indicates how many times the D-PTT tone is played.

4.10.7

Display

This menu item allows you to adjust your radio display settings.

4.10.7.1

Setting Font Level

When and where to use: To increase or decrease text size so you can adjust the interface readability to existing conditions.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Display**→**Font Level**.
- 3 Select one of the following options:
 - **1** – Small font size
 - **2** – Medium font size
 - **3** – Large font size
 - **4** – Extra large font size

In some languages, the number of available font levels can be decreased.

4.10.7.2

Setting Large Idle Font

When and where to use: To enable/disable large font on the home screen.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Display**→**Large Idle Font**.
- 3 Select **On** to enable, or **Off** to disable displaying large font on the home screen.



NOTE: Large Idle Font is not available in some languages.

4.10.7.3

Setting Screen Saver

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Display**→**Screen Saver**.
- 3 Select one of the following options:
 - **Activate** – To activate or deactivate this feature. Select one of the following sub-options:
 - **Auto** – Automatically displays the screen saver when the radio is inactive for a pre-determined period.
 - **Disabled** – Disables the screen saver.
 - **Text** – To set the text on the screen saver when this feature is activated.

4.10.7.4

Setting Backlight

When and where to use: To save the battery power.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Display**→**Backlight**.
- 3 Select one of the following options:
 - **Auto** – Backlight is triggered by turning on the radio, by pressing any key on the device or on the accessory that is connected to it. Also charging or getting signal from the services like: Call-Out message, RUA request, DGNA, TX timeout during priority call, and new SDS messages are going to turn on the backlight.
 - **Semi Auto** – Backlight is turned on when you are switching on the radio, pressing assigned button to the backlight feature, or charging.
 - **Disabled** – backlight is disabled and the display is always dimmed.

4.10.7.5

Setting Brightness

When and where to use: To set the luminance of the display and the keypad in an environment with low visibility.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Display**→**Brightness**.
- 3 Select one of the following options:
 - **Level** – Allows you to manually set the brightness level using the **Left** or **Right** Navigation key.
 - **Automatic** – Enables or disables the automatic brightness mode, in which the radio uses a photo sensor to automatically adjusts brightness to the ambient light. However, it is still possible to adjust brightness using the **Left** or **Right** Navigation key in the Level menu.

4.10.7.6

Setting LCD Off

When and where to use: This feature sets the time so the display automatically turns off after a specific amount of time.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Display**→**LCD Off**.
- 3 Select one of the following options:
 - **Disabled** – Your radio display never goes off.
 - **30 seconds** – Turns off the radio display after 30 seconds.
 - **1 minute** – Turns off the radio display after 1 minute.
 - **2 minutes** – Turns off the radio display after 2 minutes.
 - **5 minutes** – Turns off the radio display after 5 minutes.
 - **15 minutes** – Turns off the radio display after 15 minutes.
 - **30 minutes** – Turns off the radio display after 30 minutes.

4.10.7.7

Setting Wallpaper

When and where to use: To change the look of the home screen.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Display**→**Wallpaper**.
- 3 Select one of the following options:
 - **On** – To activate this feature.
 - **Off** – To deactivate this feature.

4.10.8

Time and Date

This sub-menu controls the displayed time and date on the home screen.



NOTE: If the Home Display Text Message feature is enabled, Home Mode Display Text may cover time and date, depending on the Configurable Idle Screen settings. Infrastructure synchronizes the time and date. When not within the infrastructure signal range you can set the values manually.

4.10.8.1

Setting Time and Date on the Display

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Time & Date**→**Display**.
- 3 Select one of the following options:
 - **Time & Date** – Your radio displays time and date.
 - **Time Only** – Your radio displays time only. Format Date sub-menu is disabled.
 - **Date Only** – Your radio displays date only. Format Time sub-menu is disabled.
 - **Off** – Your radio does not display time nor date. Format menu is disabled.

4.10.8.2

Setting the Time Format

Prerequisites: If **Menu**→**Setup**→**Time & Date**→**Display** is set to **Time & Date** or **Time Only**.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Time & Date**→**Format**→**Format Time**.
- 3 Select one of the following options:
 - **12-Hour** – Displays the time with **am** (before noon) or **pm** (after noon) indication.
 - **24-Hour** – Displays the time in 24 hour format.

4.10.8.3

Setting the Time Manually

When and where to use: If the time cannot update automatically through the infrastructure.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Time & Date**→**Set**→**Set Time**.
- 3 Enter current time using Navigation keys or keypad.
- 4 Press **Done**.

4.10.8.4

Setting the Date Format

Prerequisites: If **Menu**→**Setup**→**Time & Date**→**Display** is set to **Time & Date** or **Date Only**.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Time & Date**→**Format**→**Format Date**.
- 3 Select (D – day, M – month, Y – year):
 - **DD/MM/YY**
 - **MM/DD/YY**
 - **DD-MON-YY**
 - **YY/MM/DD**

4.10.8.5

Setting the Date Manually

When and where to use: If the date cannot update automatically through the infrastructure.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Time & Date**→**Set**→**Set Date**.
- 3 Enter current date using Navigation keys or keypad.
- 4 Press **Done**.

4.10.8.6

Setting Time Offset

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Time & Date**→**Set**→**Time Offset**.
- 3 Enter time offset using Navigation keys.



NOTE: You can adjust the offset value, with 15 minute steps, up to 14 hours ahead or behind.

- 4 Press **Done**.

4.10.8.7

Setting Automatic Updates for the Time and Date

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Time & Date**→**System Update**.
- 3 Select one of the following options:
 - **Off** – All the infrastructure information are ignored. The radio uses internal time and offset.
 - **Time Only** – Time displayed is calculated from the offset programmed by your service provider added or subtracted from the infrastructure time.
 - **Time & Offset** – Time and offset are updated after receiving from the infrastructure.

4.10.9

Energy Economy

Energy Economy (EE) is a mode of operation to save battery life. Your radio does not monitor all downlink time slots of the Main Control Channel. If the radio is in the charger, Energy Economy mode is not needed.

4.10.9.1

Enabling or Disabling Energy Economy

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Energy Economy**→**EE Selection**.
- 3 Select one of the following options:
 - **On** – Activates Energy Economy feature.
 - **Off** – Deactivates Energy Economy feature.

4.10.9.2

Viewing the Energy Economy Status

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Energy Economy**→**EE Status**.
- 3 The Energy Economy status is displayed as:
 - Energy Econmy Is Supported By System
 - Energy Economy Is Currently Not Supported By System

4.10.10

Transmission Power Class



NOTE: This is a Software Selling Feature.

Transmission Power feature enables your radio to choose whether to transmit with Class 3L or Class 4. The RF Power icon indicates when the radio uses this feature.

4.10.10.1

Selecting RF Power

When and where to use: Use this procedure when you are entering the area that requires higher signal strength.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**RF Power**.
- 3 Select one of the following options:
 - **Hi RF Power** – Activates this feature.

- **Normal RF Pwr** – Deactivates this feature.



NOTE:

- Changing RF Power Class to **Normal RF Pwr** during calls may result in dropping the call. The power level may be not sufficient to sustain the transmission.
- Battery consumption is higher when **Hi RF Power** is selected.

4.10.11

Accessory (Accry) Setup

You can connect IMPRES, CORE, Other, or Secondary accessories to the radio side connector.

If you connect an IMPRES accessory, the radio detects and recognizes the accessory automatically. If you connect a CORE, Other (for example, a third-party accessory), or Secondary accessory (for example, an earpiece connected to an RSM), the radio may detect the connection but manual selection is required at the **Accry Setup** menu.

The **Accry Setup** menu contains the supported accessories, represented by their Model Number as defined by the related Audio Device Descriptor (ADD). ADD is a set of parameters in the radio that defines the audio settings, such as gains and filters settings, for each accessory.



IMPORTANT: Do not connect RSMs to both connectors at the same time. To ensure correct connection, do not press any RSM buttons when connecting the RSM to the radio.

4.10.11.1

Selecting CORE/Other/Secondary Accessories

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Accry Setup**.
- 3 Select one of the following options:
 - **CORE RSM/PHF** – Select an accessory from the list of the CORE accessories.
 - **CORE Earpiece** – Select an earpiece from the list of the CORE accessories.
 - **Other RSM/PHF** – Select an accessory from the list of the non-Motorola Solutions accessories.
 - **RSM Earpiece** – Specify if the accessory is connected to the RSM.
 - **Bluetooth Headset** – Select an accessory from the list of available Bluetooth headsets.

4.10.12

Book On

This menu item allows you to edit RUA/RUI feature settings to automatically accept or reject book on requests.

4.10.12.1

Editing Book On Settings

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Book on Setup**.
- 3 Select one of the following options:

- **Book on Accept** – Radio accepts all the book on requests.
- **Book on Reject** – Radio rejects all the book on requests without any notification.

4.10.13

Rotary Knob

This menu item allows you to set all the related functionality of the **Rotary Knob**.

4.10.13.1

Setting Rotary Knob Mode

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Rotary Knob**→**Rotary Mode**.
- 3 Select one of the following options:
 - **Dual** – Both modes are available. Turn the **Rotary Knob** to adjust the volume or press and then turn to switch to a different talkgroup.
 - **Volume** – The knob is used only as a volume control. Turn it clockwise to increase the audio volume level.
 - **Scroll** – The knob is used only to change the talkgroup, or in the menu to scroll menu items.



NOTE: If you choose **Scroll** and the display shows:

- `Scroll Selected` – To adjust volume level go to the main menu, select **Setup**→**Set Volume**.
- `Function Keys are set to Adjust Volume` – You can use your **Programmable Side** buttons to adjust volume.



NOTE: The **Rotary Knob** and the **Side** buttons are paired. When the **Rotary Knob** mode is set to **Volume** or **Dual**, the **Side** buttons support the One-Touch Button feature.

4.10.13.2

Setting Rotary Lock

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Rotary Knob**→**Rotary Lock**.
- 3 Select one of the following options:
 - **Locked** – Locks **Rotary Knob**, you can unlock it by selecting **Unlocked** or by pressing and holding **Rotary Knob**.
 - **Unlocked** – Unlocks the **Rotary Knob**.
 - **Disabled** – Locking function is unavailable. Your **Rotary Knob** is unlocked all the time.

4.10.13.3

Setting In Keypad Lock

When and where to use: To set behavior of the rotary knob when the keypad is locked.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Rotary Knob**→**In Keypad Lock**.
- 3 Select one of the following options:
 - **Lock None** – Scrolling and volume setting functionality is available.
 - **Lock Volume – Rotary Knob** can be only used for scrolling.
 - **Lock Scroll – Rotary Knob** can be only used for setting the volume.
 - **Lock Both** – Scrolling and volume setting functionality is unavailable.

4.10.13.4

Setting Rotary Knob Wrap Around

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Rotary Knob**→**Wrap Around**.
- 3 Select one of the following options:
 - **On** – Scrolling through the talkgroup list is looped or is moved to the next folder.
 - **Off** – Scrolling through the talkgroup list stops after reaching first or last talkgroup in the current selected folder.



NOTE: Only when **Wrap Around** is set to **On** and the **Scroll Range** is set to **Scroll To Next**, you are able to scroll through all the talkgroups and folders.

4.10.13.5

Setting Rotary Knob Scroll Range

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Rotary Knob**→**Scroll Range**.
- 3 Select one of the following options:
 - **Stay In Range** – Scrolling through the talkgroups in the current folder only.
 - **Scroll To Next** – Scrolling through all the talkgroups and folders.



NOTE: Only when **Wrap Around** is set to **On** and the **Scroll Range** is set to **Scroll To Next**, you are able to scroll through all the talkgroups and folders.

4.10.13.6

Setting Rotary Knob Talkgroup Selection

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Rotary Knob**→**Confirm TG Sel..**

3 Select one of the following options:

- **On** – You need to confirm the talkgroup selection by pressing **Select** or pressing the **PTT** button to immediately start a call on a new talkgroup.
- **Off** – Attaches to the selected talkgroup without any additional prompt.

4.10.13.7

Setting Rotary Knob Function Keys

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Rotary Knob**→**Function Keys**.
- 3 Select one of the following options:
 - **Auto** – Sets the **Side** buttons according to the **Rotary Mode**.



NOTE: If the **Rotary Mode** is set to:

- **Dual** or **Volume** – Display shows `Auto Selected (OTB)`, volume can be set only through **Rotary Knob**.
- **Scroll** – Display shows `Auto Selected (Volume)`, volume can be set only through **Side** buttons.
- **Volume Adjust.** – Sets the **Side** buttons to adjust volume level.
- **OTB Feature** – Sets the **Side** buttons to the predefined One-Touch Button features.

4.10.14

Default Setting

This sub-menu item resets the radio back to default settings.

4.10.14.1

Selecting Default Setting

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Def. Settings**.
Your radio display `Reset to def. settings?`. Press **Yes** to confirm.

4.11

Group Setup

This menu item allows you to set the operation parameters, scanning and my groups folder.

4.11.1

Setting Operations Parameters

When and where to use: If you want to define the radio mode and the talkgroup at the radio startup, and when changing modes TMO → DMO and TMO → Repeater.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**Operations Parameters**.
- 3 Select **Startup**. Select one of the following options:
 - **TMO** – The radio powers up in TMO mode.
 - **DMO** – The radio powers up in DMO mode.
 - **Last Selected** – The radio powers up in the mode it was in when last powered down.
- 4 Select **Home Group Startup**. Select one of the following options:
 - **Last Selected** – The radio enters the TMO/DMO talkgroup which was last selected before power down.
 - **Home Group** – The radio enters the Home Group (TMO or DMO) at power up, depending on the radio mode entered at power up.
- 5 Select **HGr TMO → DMO/Rep**. Select one of the following options:
 - **Last Selected** – When changing modes the radio enters the DMO Talkgroup last selected, for example the DMO Talk Group active last time the Radio was in DMO Mode. If Group Mappings are configured, they will take precedence and the DMO Talkgroup mapped to the current TMO Talkgroup is used.
 - **Group Mappings** – When changing modes the radio enters the DMO Home Group unless a Group Mapping is configured. If Group Mappings are configured, they will take precedence and the DMO Talkgroup mapped to the current TMO Talkgroup is used.
 - **Home Group** – When changing modes the radio enters the DMO Home Group, ignoring possible group mappings.
- 6 Select **TMO Home Group** to configure the TMO Home Group/Home Folder.
- 7 Select **DMO Home Group** to configure the DMO Home Group.

4.11.1.1

Standard Home Group

This menu item allows you to configure the standard home group to be used during start up and when changing modes: TMO → DMO and TMO → Repeater.

4.11.2

Scan

This menu item allows you to activate/deactivate scanning, view the active scan list, and edit the scan lists. This feature is available only for the TMO Mode. Your radio joins any group call as long as this group is defined in the scan list and scan is turned on.

4.11.2.1

Activating Talkgroup Scanning

When and where to use: If you want to monitor any TMO Group Call in the defined talkgroup list.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**Scan**→**Scanning**.
- 3 Select **Select List** and then a list name.
Your radio displays list name selected.
- 4 Select **Scanning**→**On**.


Your radio is scanning on the predefined scan list.

4.11.2.2

Setting Talkgroups in the Active Scan List

When and where to use: If you want to edit talkgroups in the active scan list.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**Scan**→**Active List**.
 **NOTE:** If *Scanning is Off* is displayed, go to **Group Setup**→**Scan**→**Scanning**→**On** to enable scanning.
- 3 Select **View** and highlight the required talkgroup.
- 4 Press **Menu**.
- 5 Select one of the following options:
 - **Delete** – Erases this group from the active scan list.
 - **Priority** and select new priority to **Low**, **Medium** or **High**.

4.11.2.3

Setting Scan Lists

When and where to use: If you want to set up any scan list.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**Scan**→**Scan Lists**.
- 3 Highlight required scan list and press **Menu** to see additional settings:
 - **Rename** – Enters new name for that scan list.
 - **Capacity** – Displays the number of assigned and unassigned talkgroups for the scan list.
 - **Clear** – Deletes all the talkgroup assigned to that scan list.
 - **Add Group** – Adds a talkgroup to the scan list. Select one talkgroup from your talkgroup folders and assign appropriate priority.
 - **Edit** – Changes the priority of the required talkgroup or deletes it.

4.11.2.4

Deleting Talkgroups from Scan Lists

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**Scan**→**Scan Lists**.
- 3 Highlight the required scan list and press **Menu**→**Edit**.
- 4 Highlight the required talkgroup and press **Menu**→**Delete**.

4.11.3

My Groups

This sub-menu allows you to select/edit your favorite group list.

My Groups is equivalent to **Favorites**. Both menu items contain shortcuts to favorite talkgroups and contact numbers, as well as allow to perform the same operations.

For a detailed description of the feature, see [Favorites on page 136](#).

4.11.3.1

Adding Favorite Folders

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**My Groups**.
- 3 Select **[New Folder]**.
- 4 Enter the name and select **OK**.

4.11.3.2

Adding Talkgroups to Favorite Folders

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**My Groups**.
- 3 Select **<FolderName>**.
- 4 Select **[New Group]**.
- 5 Select the required talkgroup by Folder or by alphabetic search.

4.11.3.3

Editing My Folder List

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**My Groups**.
- 3 Highlight required favorite folder.
- 4 Press **Menu**.
- 5 Select one of the following options:

- **Rename Folder** – Edits the name of the folder. Enter new folder name and press **OK**.
- **Delete Folder** – Deletes selected folder. Press **Yes**.



NOTE: You cannot delete the last favorite folder.

4.11.3.4

Deleting Talkgroup from Favorite Folders

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Group Setup**→**My Groups**.
- 3 Select required favorite folder.
- 4 To delete one talkgroup, highlight it and select **Delete**.



NOTE: To delete all the talkgroups from the folder, press **Menu** and select **Delete All**.

4.12

Individual Setup

This menu item allows you to set call settings for individual calls.

4.12.1

Trunked Mode

This sub-menu allows you to set call waiting and call forwarding for your radio.

4.12.1.1

Enabling or Disabling Call Waiting

When and where to use: To enable or disable Call Waiting for your radio.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Individual Setup**→**Trunked Mode**→**Call Waiting**.
- 3 Select **On** to enable Call Waiting, or **Off** to disable it.

4.12.1.2

Setting Call Forwarding

When and where to use: To enable or disable Call Forwarding for your radio. If radio is not in TMO mode, selecting call forwarding will results in an *Invalid Keypress* tone and *Service Restricted* message.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Individual Setup**→**Trunked Mode**→**Call Forwarding**.
- 3 Select one of the following options:
 - **Config Sending** – Enable or disable call forwarding. Select **On** to enable call forwarding.

- **Config** – Set predefined condition messages for calling radio. You can select more than one messages:
 - **Always**
 - **Busy**
 - **No Answer**
 - **Not Reachable**



NOTE: The settings in the Config sub-menu is only enabled when **On** is selected in Enable Config.

- **Last Result** – Display the radio's response of the last sent call forwarding.

4.13

Favorites

Favorites contains shortcuts to frequently used talkgroups and contact numbers that are organized in favorite folders.

To quickly access favorite folders, from the home screen press the **Up** Navigation key. To scroll through items inside favorite folders, you can either use the Navigation keys or the **Rotary Knob**.

4.13.1

Adding Folders to Favorites

Prerequisites: **Favorites** contains less than three favorite folders.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Favorites**→[**New Folder**]

4.13.2

Adding Contact Numbers to Favorites

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Contacts**
- 3 Highlight a contact that you want to add to **Favorites** and using the **Left** or **Right** Navigation key select the required number.
- 4 Press the **Menu** key and select **Add to Favorites**.
- 5 Select a folder you want to add the contact number to and press **Select**.

4.13.3

Making Private Calls to Favorite Contacts

Procedure:

- 1 To select a contact number you want to call, from the home screen do one of the following:
 - Press the **Up** Navigation key.
 - Go to **Options**→**TG by Folder**, select the required favorite folder, and highlight the contact number.

- 2 When you are in the following mode:

| If... | Then... |
|---|--|
| Making simplex calls in TMO or DMO | <p>a Press and hold the PTT button.</p> <p>b Wait for the Talk Permit tone before talking.</p> <p>c Release the PTT button to listen.</p> |
| Making duplex calls in TMO | <p>a Press the Send key to initiate the call.</p> <p>b You hear a ringing tone until the called party answers the call.</p> |

- 3 To end the call, press the **End** key.

4.13.4

Adding Talkgroups to Favorites

Prerequisites:

To add a DMO talkgroup, ensure that the radio is in DMO.

To add a TMO talkgroup, ensure that the radio is in TMO.

Procedure:

- 1 From the home screen, press **Options**.
- 2 Select one of the following options:
 - **TG by Folder** – contains talkgroups arranged by folders.
 - **TG by abc** – contains talkgroups arranged alphabetically.
- 3 Find and highlight a talkgroup that you want to add to **Favorites**.
- 4 Press the **Menu** key and select **Add to Favorites**.
- 5 Select a folder you want to add the talkgroup to and press **Select**.

4.13.5

Managing Folders in Favorites

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Favorites**.
- 3 Highlight a required folder.
- 4 Press the **Menu** key.
- 5 Select one of the following options:
 - **Rename Folder** – Changes the name of the folder. Enter a new folder name and press **OK**.
 - **Delete Folder** – Removes the selected folder from **Favorites**. Press **Yes** to confirm deletion.



NOTE: You cannot delete the last favorite folder or a folder that contains at least one non-erasable item.

4.13.6

Deleting Folders in Favorites



NOTE: Applicable only for MTP8500Ex.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . . → Favorites**.
- 3 Highlight a required folder.
- 4 Press the **Menu** key.
- 5 Select **Delete Folder**.
- 6 Confirm the deletion by pressing **Yes**.



NOTE: You cannot delete the last favorite folder or a folder that contains at least one non-erasable item.

4.13.7

Deleting Items from Favorites Folder

When and where to use: To delete a single contact number or a talkgroup from a favorite folder.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Favorites**.
- 3 Select a folder containing the item you want to remove.
- 4 Highlight the item and select **Delete**.



NOTE: For MTP8500Ex, you need to confirm the deletion by pressing **Yes**.

4.13.8

Deleting All Items from Favorite Folders

When and where to use: To delete all contact numbers and talkgroups stored in a favorite folder.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Favorites**.
- 3 Select a required folder.
- 4 Press the **Menu** key and select **Delete All**.



NOTE: For MTP8500Ex, you need to confirm the deletion by pressing **Yes**.

4.14

My Info

This sub-menu allows you to view your own private, phone, and radio info.

4.14.1

Viewing and Modifying Personal Information

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **My Info**.
- 3 Select one of the following options:
 - **My Private Num** – Displays your radio private number.
 - **My Phone Num** – Displays your radio phone number.



NOTE: To modify the displayed phone number, select **Edit**. Type the number and press **OK**.

- **Radio Info** – Displays radio information: manufacturer, product type, ISSI, TEI, Serial Number, and OPTA.



NOTE: OPTA information is optional.

- **Battery Info** – Displays the battery charge level.
- **Storage Info** – Depending on the radio specification, **Storage Info** can contain one of the following items:
 - **Radio Storage** – Displays the amount of free and total space available in the internal radio memory.
 - **SD card Storage** – Displays the amount of free and total space available on the microSD card.
 - **Format SD card** – Formats the microSD card. Visible only when the card requires formatting.



NOTE: The microSD card storage space can be viewed only if the card is correctly formatted and the radio is not connected to the computer in the Mass Storage Mode.

4.14.2

Viewing Talkgroup Subaddresses

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **My Info**→**Talkgroup Info**→**Talkgroup List**→**View Talkgroup sub-addresses**.

4.14.3

Formatting the MicroSD Card

When and where to use: To format a non-formatted or incorrectly formatted microSD card installed in your radio. If the card is formatted correctly, this item is not visible in the radio menu.



NOTE: Formatting removes all files saved on the microSD card.

Procedure:

- 1 From the home screen, press the **Menu** key.

- 2 Select **My Info**→**Storage Info**.
- 3 Select **Format SD card**.
- 4 Press **Yes** to confirm formatting.

4.15

Recent Calls

You can view the history of all calls:

- **Dialed** – Calls you initiated.
- **Received** – Calls you answered.
- **Missed** – Calls you received but not answered or rejected.

Each list of calls may contain up to 50 numbers, the most recent call being at the top of the list. If the number of a recent call is stored in the contact list, the name associated with the number appears in the recent calls list. A number dialed more than once, appears only once in the list.



NOTE: Calls missed in TXI mode are stored and can be viewed.

4.15.1

Viewing Recent Calls

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Recent Calls**.
- 3 Select one of the following options:
 - **Dialed**
 - **Received**
 - **Missed**
- 4 Select a required call from the list.
- 5 Press the **Menu** key.
- 6 Select **View**.



NOTE: Press **Down** Navigation key to bypass first two steps.

Call time information is only available if the time and date are set in the radio. Call duration is not available in the missed calls list.

4.15.2

Calling from Recent Calls

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Recent Calls**.
- 3 Select one of the following options:
 - **Dialed** (from the home screen press **Send** key to access **Dialed Calls** list)
 - **Received**

- **Missed**



NOTE: From the home screen press **Down** Navigation key, to access **Recent Calls** menu item.

- 4 Highlight the required call and press **PTT** button for private calls or press **Send** key for phone call.



NOTE: Phone calls are only available in TMO Mode.

4.15.3

Storing Recent Calls to Contacts

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Recent Calls**.
- 3 Select one of the following options:
 - **Dialed**
 - **Received**
 - **Missed**
- 4 Press **Store**.



NOTE: If **Store** is not assigned to the **Left** Soft key, the number is already stored in your contact list.

- 5 Perform one of the following actions:
 - To store the number as a new entry, select **[New Contact]**.
 - To store the number to an existing entry, select the entry, and press **View** then select **Edit**.
- 6 With the contact type field highlighted, scroll left or right to display the contact type you want to assign the number.
- 7 Select **Done**.

4.15.4

Deleting Recent Calls

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Recent Calls**.
- 3 Select one of the following options:
 - **Dialed**
 - **Received**
 - **Missed**
- 4 Highlight the required call and press **Menu**.
- 5 Select **Delete**.



NOTE: To erase all the calls, select **Delete All**.

4.16

Shortcuts



NOTE: Applicable only for MTP8550Ex.

This sub-menu allows you to set up shortcuts to access frequently used menu items.

4.16.1

Creating Menu Shortcuts

When and where to use: To assign a shortcut for the menu item.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Scroll to the item you want as a shortcut.
- 3 Press and hold **Menu** when the item is highlighted.

Example: Creating a shortcut to the **All Tones** options.

- 1 From the home screen, press the **Menu** key.
- 2 Select **Setup**→**Tones**.
- 3 Highlight **All Tones** and press and hold **Menu** until `Assign Shortcut for: All Tones` is displayed.
- 4 Select **Yes** and `Shortcuts Key: 1` is displayed.
- 5 Press **Done**.



NOTE: To use this shortcut, from the home screen, press **Menu** and the key **1**.

4.16.2

Editing Menu Shortcut Lists

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Shortcuts**.
- 3 Highlight a required shortcut and press **Menu**.
- 4 Select one of the following options:
 - **Edit** – Changes the assigned key. Type required number and press **OK**.



NOTE: Type a number between 1–20.

- **Delete** – Erases highlighted shortcut. Select **Yes** to confirm.
- **Delete All** – Erases all the shortcuts. Select **Yes** to confirm.

4.17

Radio User Identity (RUI)

This menu item allows you to log in/out to the radio.

4.17.1

Logging On

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **RUI**→**Log on**.
- 3 Highlight:
 - **User ID** and press **Select** to enter **User ID List**. If you are a new user on this radio, select **[New User ID]** and enter your user ID. Otherwise select your user ID from the list.
 - Second line and press **Edit**, to enter user ID and press **OK**.
- 4 Select **User PIN**, enter your credentials, and press **OK**.
- 5 Logging screen is displayed.

4.17.2

Logging Off

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . .**→**RUI**→**Log off**.
- 3 Press **Accept**.

4.18

Networks

This menu item allows you to switch between the radio operation modes.

4.18.1

Selecting Network Operation Mode

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Networks**.
- 3 Select one of the following options:
 - **Network Sel** – Selects the network to which the radio is allowed to register.
 - **Trunked Mode** – Switches to the mode using infrastructure.
 - **Direct Mode** – Switches to the mode without using infrastructure.
 - **Repeater Mode** – Switches to the Repeater Mode.
 - **TXI Mode** – Select **Activate** to stop sending any radio transmission.



NOTE: If the radio is in **TXI Mode**, it is not possible to switch from **Direct Mode** to **Trunked Mode** or **Repeater Mode**.

- **TG Net Sel** – Selects one or multiple networks determined by the selected talkgroup.

4.18.2

Network Select

This sub-menu item allows you to select a network to register your radio. **Network Sel** is available only in TMO or Gateway mode, otherwise your radio display *Service Restricted* message.

4.18.2.1

Selecting Your Network

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Networks**→**Network Sel**→**Home Only**.

Your radio registers to the home network.

4.18.2.2

Using Select Net Registration

When and where to use: Use this feature to migrate to another predefined network when you are out of the range of your network and your radio displays the *No Service* message.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Networks**→**Network Sel**→**Select Net**.
- 3 Select the required network from the list.

Your radio registers to the selected network.

4.18.2.3

Using Any Network Registration

When and where to use: Your radio has lost its home network coverage and wants to increase the number of networks it can scan and register.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Networks**→**Network Sel**→**Any Network**.

Your radio selects and registers to the network automatically from the predefined list.

4.18.3

Talkgroup Network Select

This sub-menu item allows you to select one or multiple networks to register your radio accordingly to the selected talkgroup. **TG Net Sel** is available when the selected talkgroup is a Any Net talkgroup or a InterSystem Interface (ISI) talkgroup, otherwise your radio display *Service Restricted* message.

4.18.3.1

Selecting Your Talkgroup Network

Procedure:

- 1 From the home screen, press the **Menu** key.

- 2 Select **Networks**→**TG Net Sel**→**Home Only**.

Your talkgroup registers to the home network.

4.18.3.2

Using Select TG Net Registration

When and where to use: If the talkgroup selected is an Any Net talkgroup, this menu displays multiple networks allowed for registration. If the talkgroup selected is an ISI talkgroup, this menu displays multiple talkgroup linked networks. Use this feature to migrate to another predefined network, when you are out of the range of your network and your radio displays the *No Service* message.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Networks**→**TG Net Sel**→**Select TG Net**.
- 3 Select the required network from the list.

4.18.3.3

Using Prefer TG Net Registration

When and where to use: If the talkgroup selected is an Any Net talkgroup, this menu displays multiple networks allowed for registration. If the talkgroup selected is an ISI talkgroup, this menu displays multiple talkgroup linked networks. Use this feature to select a network that is most preferred. The selected network is the first priority for scanning and registration.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Networks**→**TG Net Sel**→**Prefer TG Net**.
- 3 Select the required network from the list.

4.18.3.4

Using Any TG Net Registration

When and where to use: Your radio has lost its network coverage and wants to increase the number of networks it can scan and register. If the talkgroup selected is an Any Net talkgroup, this menu displays all networks allowed for scanning and registration. If the talkgroup selected is an ISI talkgroup, this menu displays all talkgroup linked networks allowed for scanning and registration.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Networks**→**TG Net Sel**→**Any TG Net**.

Your radio selects and registers to the network automatically from the predefined list.

4.19

Location



NOTE: This is a Software Selling Feature.

This sub-menu allows you to enable the GNSS, change GNSS accuracy, and view your position and testpage.

See [Global Navigation Satellite System \(GNSS\) Location Service on page 158](#).

4.19.1

Enabling GNSS

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Location**→**Interface**.
- 3 Select **On**.



NOTE: Your service provider can enable this feature.

4.19.2

Viewing Your Position

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Location**→**Position**.
- 3 Scroll to view the results about the last time your location was calculated.



NOTE: To refresh your position:

- Select **Position** – The radio refreshes its position automatically.
- Press **Refresh**

4.19.3

Viewing Testpage

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Location**→**Testpage**.
- 3 Select one of the following options:
 - **Position** – Displays detailed information on your radio current position: time, **N** (latitude), **E** (longitude), **H** (height), **Sats Used** (a number of tracked satellites), **B** (bearing), **HS** (horizontal speed), **LC** (level of confidence).
 - **Power** – Displays detailed information on a particular satellite: **PRN** code, **Status**, **Mode**, **C/N** (carrier-to-noise ratio).
 - **Version** – Displays detailed information on software version: **SW** (software version), **HW** (hardware version), **ASIC** (application-specific integrated circuit), **RC** (release code).

4.19.4

Changing GNSS Accuracy

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . .**→**Location**→**Accuracy**.
- 3 Select one of the following options:

- **Medium** (default) – Power consumption optimization is combined with less position accuracy.
- **High** – Better position accuracy is combined with less power consumption optimization.



NOTE: If connected to an external charging device, the radio automatically enters the **High** mode.

4.19.5

Backlog

This sub-menu allows you to enable/disable, view, and delete backlog reports.



NOTE: The location report backlog is only available when Local Information Protocol (LIP) is enabled.

4.19.5.1

Enabling or Disabling Backlog

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Location**→**Backlog**→**Enablement**.
- 3 Select one of the following options:
 - **On** – Activates location report backlog recording.
 - **Off** – Deactivates location report backlog recording.

4.19.5.2

Viewing Backlog Reports

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Location**→**Backlog**→**Reports**.
The radio displays the number of backlog reports stored.

4.19.5.3

Deleting All Backlog Reports

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Location**→**Backlog**→**Delete All**.

4.20

Packet Data



NOTE: This is a Software Selling Feature.

The Packet Data (PD) Service allows you to transfer data in a TETRA system using the Internet Protocol (IP).



NOTE:

To transfer data from a standard computer over the air, connect the computer using the data cable PMKN4160 with your radio. Your service provider has to setup additional applications on your computer.

If set up by your service provider it is possible to accelerate the transmission by using the Multi-Slot Packet Data (MSPD) Service.

4.20.1

Viewing Data Statistics

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Packet Data**.



NOTE: Data services are only available in TMO Mode. The data option must be set to **Voice Data** or **Data Only**.

- 3 Select one of the following options:
 - **Sent Data** – The number of KBs sent and throughput since current Packet Data activation is displayed.
 - **Received Data** – The number of KBs received and throughput since current Packet Data activation is displayed.
 - **Bandwidth** – Active data session percentage is shown.
 - **Failed Transfer** – The percentage of failed sent/received packets.



NOTE: N.A. – Standby packet data session.

4.20.2

Viewing Encryption Status

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Packet Data**→**Encryption**.
- 3 The encryption state of the ongoing packet data session is displayed:
 - Packet Data Channel Clear
 - Packet Data Channel Encrypted
 - Encryption N/A (clear)

4.21

Crypto Menu

This sub-menu allows you to manage SIM card based End-to-End Encryption.

The End-to-End Encryption is used for:

- Encryption of voice transmission in the DMO and TMO Modes.
- Encryption of messages transmission in the TMO Mode.

- Encryption of messages transmission in the DMO Mode (the radio cannot be in call).
- Encryption of position data (GPS) transmission in the TMO and DMO Modes.
- Transfer of Operational Tactical Address (OPTA) in the TMO and DMO Modes.
- Management of encryption keys in the TMO Mode.

4.21.1

Enabling or Disabling SIM Card End-to-End Encryption

Prerequisites:

Ensure that:

- The SIM card is inserted in the radio.
- The radio is not in an active call.
- You cannot press the **PTT** button.

Procedure:

To enable or disable the SIM card End-to-End Encryption, choose one of the following ways:

| If... | Then... |
|---|--|
| If the One-Touch button is configured by your service provider, | press the One-Touch button. |
| If you want to operate from the menu, | perform the following actions: a Press Menu → Crypto Menu → Crypto Function . b Select Encryption On to enable or Encryption Off to disable encryption. |

Your radio displays prompts indicating your current encryption state: an appropriate status icon and the **Encryption On** or **Encryption Off** message.

4.21.2

Setting Clear Call Alarm

When and where to use: The **Clear Call Alarm** menu is used to configure an alarm tone to notify on any clear transmission.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . .**→**Crypto Menu**→**Clear Call Alarm**.
- 3 Select **Simplex Calls** or **Duplex Calls**.
- 4 Select one of the following options:
 - To disable the alarm, select **Off**.
 - To enable the alarm to ring once at the beginning of a clear call, select **Single**.
 - To enable the alarm to ring periodically throughout a clear call, select **Continuous**.

4.21.3

Updating Encryption Keys

When and where to use: The Updating Encryption Keys menu is used to update old or incorrect encryption keys.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . .**→**Crypto Menu**→**Upd Encr Keys**.
- 3 Select **Upd Group Key** to start the update.



NOTE: You can update the encryption keys if the End-to-End Encryption is enabled. The keys cannot be updated when the radio is in a call or in Direct Mode Operation (DMO).

4.21.4

Viewing OPTA

When and where to use: The **Show OPTA** menu is used to view Operational Tactical Address (OPTA) that provides supplementary information about the organization and operational role of a radio.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . .**→**Crypto Menu**→**Show OPTA**.

4.21.5

Setting OPTA Filter

When and where to use: Use this menu item to define which characters are masked when the OPTA name is displayed.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Crypto Menu**→**OPTA Filter**.
- 3 Highlight check boxes using the Navigation keys and press **Select** to set which characters are masked when the OPTA name is displayed.
- 4 Press **Done** to confirm the changes.

4.21.6

Starting Crypto Registration

Prerequisites: Ensure that your radio is not in an active call or in Direct Mode Operation (DMO).

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . .**→**Crypto Menu**→**Crypto Registr**.
- 3 Select **Start Registr** to start the registration.

4.21.7

Setting DMO Encryption Mode

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **More . . .**→**Crypto Menu**→**DMO Encr Mode**.
- 3 Enable the required mode by selecting one of the following options:
 - For crypto mode bit 1, select **DMO 1**.
 - For crypto mode bit 2, select **DMO 2**.

Chapter 5

Features

5.1

Ambience Listening (AL) Call

Ambience Listening Call allows a dispatcher to make a special call that allows listening to the conversations and background noises within the range of the microphone of a particular radio.

The call is set up without any indication to the affected radio, and any lower priority ongoing voice call or packet data transfer may be preempted.

After accepting the call, the radio transmits in a simplex call without any action from or indication to the user. The Ambience Listening Call automatically ends when you initiate any voice call, switch to Emergency or TXI Mode, or send Emergency Alarm.

5.2

Bluetooth

Bluetooth is a wireless technology used to create personal networks operating in the 2.4 GHz unlicensed band with a range of up to 10 m.

The radio supports Bluetooth 2.1 + EDR, Bluetooth 4.0, and Bluetooth Smart (BTLE). The Secure Simple Pairing feature ensures a high level of security while pairing devices, thus protecting you against recording and passive eavesdropping.

One radio can be connected with up to seven devices at the same time.

The usable range may be reduced when you connect the radio with devices that support more limited ranges or if physical obstacles such as walls appear between devices. Five separate Bluetooth features available:

- Bluetooth Audio and Object Push – includes Bluetooth Audio, Object Push Profile (OPP), and Fast Push-to-Talk (PTT)
- Bluetooth Connectivity – includes Bluetooth Dial Up Networking (DUN) and Bluetooth Serial Port Profile (SPP)
- Bluetooth Radio Control – includes Bluetooth Radio Control using AT commands and Bluetooth Generic Attribute Profiles (GATT) Sensors
- Bluetooth Smart Proximity Pairing
- Bluetooth Smart Ready includes:
 - Bluetooth Low Energy Indoor Location,
 - Bluetooth Low Energy Heart Rate Profile
 - Bluetooth Generic Attribute Profiles (GATT) Sensors



NOTE: Bluetooth Audio and Object Push, Bluetooth Connectivity, Bluetooth Radio Control, Bluetooth Smart Proximity Pairing, and Bluetooth Smart Ready are Software Selling Features.

You can use Bluetooth to:

- Connect the radio with wireless accessories, for example a headset, which gives you a greater freedom of movement and increases your work comfort. Also, wireless accessories allow performing the same activities in several ways. For example, you can change the volume level either in the headset or on the radio.

- Send and receive files using OPP.
- Allow your radio to detect BTLE iBeacons.
- Allow radio collaboration with various Bluetooth sensors or data capture devices, for example biometric sensors, bar code scanners, or firearm devices.
- Increase connectivity with secure packet data services between the radio and a data device or a smartphone running appropriate applications.
- Enable radio control through a data device.

5.2.1

Bluetooth Interactions

The Bluetooth feature interacts differently with other features and situations of the radio.

The following features and situations limit the use of Bluetooth:

Covert Mode

The radio cannot enter Discoverable Mode while in the Covert Mode as Covert Mode has a higher priority.

Transmit Inhibit Mode (TXI), Repeater Mode

Bluetooth does not work in the Transmit Inhibit Mode nor in the Repeater Mode. When the radio enters one of those modes while Bluetooth is enabled, all remote devices are disconnected and Bluetooth is disabled. After leaving the TXI or the Repeater Mode, Bluetooth is enabled again (if it was previously turned on).

Wired Audio Accessories

Wired audio accessories have a higher priority than Bluetooth audio accessories. If both types of devices are connected to the radio, it disconnects the Bluetooth audio device. When a wired audio device is already connected to the radio, scanning for Bluetooth audio devices is disabled.

5.2.2

Discoverable Mode

When the radio is in the Discoverable Mode, it is visible to other Bluetooth-enabled devices.

Also, it accepts connection requests from other devices attempting;

- to send files to your radio,
- to establish a DUN connection,
- or to start a remote control or AT Command session.

If enabled, the following item appears in the radio menu: **Discoverable**

(**Menu**→**Setup**→**Bluetooth**→**Discoverable**). The radio remains discoverable for the amount of time configured.

5.2.3

Add Bluetooth Devices

Audio devices, such as headsets or PTT pods are added (and connected) by selecting **Add Device** from the Bluetooth menu.

Sensor devices, such as barcode scanners or firearms devices, and devices used for radio control must be added to the radio codeplug by the service provider before they can be used. Once the radio is configured to use specific sensor devices, they can then be added in the same manner as audio devices, for example; by selecting **Add Device** from the Bluetooth menu.

See [Devices on page 104](#).

5.2.4

Bluetooth Smart Proximity Pairing

With the use of Proximity Pairing, you can instantly connect your radio with Bluetooth Low Energy (BTLE) devices.

BTLE devices are various types of sensors the radio can be paired with using Bluetooth, for example gas or heart rate sensors.

To pair the radio with a sensor, move the radio close to a sensor and press and hold the One-Touch Button. A tone indicates successful pairing and connection. After the connection, the radio collects information from the sensor.

5.2.5

Bluetooth Sensor Data

Your service provider can configure the details of the sensor information the radio displays.

Depending on the type of sensor connected to the radio and the setup configured by your service provider, various types of information are displayed. The following sections contain information on the most significant, pre-determined data the radio displays.

Sensor Battery Information

The radio displays the percentage of the remaining battery power of the connected sensors.

Heart Rate Sensor

If a heart rate sensor with the Energy Expended feature is paired and connected to the radio, two values are displayed:

- Heart Rate in bpm
- Energy Expended in kJ

Sensor Alarm

A radio paired with appropriate sensors increases the security of the radio user by making the user more aware of their surroundings. If the collected values exceed limits set by your service provider, the radio plays an alarm tone, light the LED, and display a warning message. The alarm concerns, for example, low battery, high toxicity, or low/high heart rate.

The alarm is active for a pre-defined time or until you discard it.

5.3

Buffer Full Overwrite Policy

Upon receiving a text message, the radio places the text into a circular buffer. You are notified when a new text message is received and a quick access to read the message is provided. If a delivery report is requested, the radio sends it upon receipt of the message by SDSTL. If a consumed report is requested, the radio sends it when you read the message.



NOTE: If you read the message when the radio is out of service, the report may not be sent.

You can save incoming or edited (outgoing) text messages. These messages can be edited and sent. You can also protect the message from being deleted or from the overwriting policy of the radio.

For each message, you can verify its timestamp. The timestamp displayed is extracted from the SDS TL PDU. The timestamp is generated and inserted to the message by the SwMI.

5.4

Call-Out



NOTE: This is a Software Selling Feature.

For those who use DMO mode, you are recommended to apply DMO SCK for data confidentiality.

This feature allows you to receive Call-Out alerts. On receiving the Call-Out messages, the radio interrupts current services and attends to the Call-Out alert without any further delay. After the Call-Out is cleared by the dispatcher, the radio exits Call-Out mode and reverts to normal mode.

Your radio plays a Call-Out tone according to the configured indication profile. The indication profile is configured based on the severity level of a matching Group Short Subscriber Identity (GSSI) and Sub-Address Group Call-Out.

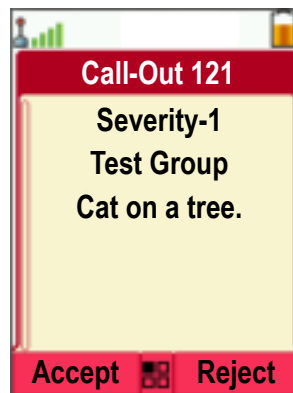
During Call-Out mode, you are only able to receive Emergency calls. However, if your service provider configures Emergency Calls to be ignored during Call-Out mode, the radio rejects them with no notification.

If your service provider temporarily blocked the use of PTT in the Call-Out, pressing **PTT** in the Call-Out mode is considered an invalid key press until the timer expires.

The time-stamp on the Call-Out alert indicates the time and date when the Call-Out is received.

To read an entire Call-Out message, scroll down the screen by pressing the **Down** Navigation key. The length of the message is indicated by the vertical bar on the left of the screen.

Figure 8: Call-Out Message



NOTE: Message protection functionality is enabled in the Inbox and Call Out Inbox. Users can only delete unprotected messages.

5.4.1

Types of Call-Out Alerts

There are five types of the Call-Out alerts:

Normal Call-Out

An alert message that is sent by a dispatcher either to a single radio or to a group of radios. There are two types of Normal Call-Out:

With user receipt

The radio gets to the Accepted phase when you:

- select **Accept**, **Reject**, or **Standby**.
- the acknowledgment timer runs out.

Without user receipt

The radio gets to the Accepted phase when you:

- press **Menu** or any key except for the **Emergency** button, or the **Rotary Knob**.
- the acknowledgment timer runs out.

The Normal Call-Out mode is ended when the validity timer runs out.

Storm Plan

An alert message that is sent by a dispatcher to a group of radios. To raise its reliability, it is sent several times. You are not able to respond to the Call-Out alert and any key press takes you to the information phase.

Simple Call-Out

An alert with the functionality similar to full Call-Out but without the information phase. There are two types of Simple Call-Out:

With user receipt

The Call-Out mode is ended when the acknowledgment timer runs out, or when you select **Accept**, **Reject**, **Standby**, or reply with a text message.

Without user receipt

The Call-Out mode is ended when the acknowledgment timer runs out, or when you press any key, except for the **Emergency** button, or the rotary knob.

Fallback Mode

An alert message that is limited only to voice communication. To initiate this type of Call-Out, press a One-Touch key predefined by your service provider. It can be cleared manually.



NOTE: Fallback is only possible when the radio is in Local Site Trunking.

Test Call-Out

A special Call-Out alert that is sent by the dispatcher to test this feature. On receiving the Test Call-Out, the radio plays a tone and displays `Test Call-Out`. To respond and clear the alert, press the **Test OK** Soft key.

5.4.2

Call-Out Modes Interaction

Call-Out feature operation is different in other modes:

TXI Mode

You can receive Call-Out messages. The Call-Out alert message is displayed on the screen. You have the option to exit TXI Mode or exit the Call-Out prompt.

- Exit TXI - Your radio exits TXI mode and prompts you to accept or reject the Call-Out message.
- Exit Call-Out - Your radio exits the Call-Out message and returns to TXI mode.

TMO

Call-Out is supported.

DMO

Call-Out is supported.

Emergency Mode

All Call-out alerts are ignored.

5.4.3

Call-Out Service Phases

In the Call-Out mode there are following phases:

Alerting Phase

Alerting users by using the LED pattern, vibration pattern, alert tone and volume level configured for the first matching sub address that contain the indication profile setting.

The radio receives a Call-Out message. An alarm tone indicates the message. When the text is displayed, you have the following options:

- **Accept**
- **Reject**
- **Menu**



NOTE: If your service provider allowed it, you can stop the alert tone by pressing any key.

Information Phase

You are still in the Call-Out mode and you can receive more detailed information about the incident that occurred through subsequent text or a voice message. You can query for more information using voice group call or Call-Out text function which enables you to send a text message.

Depending on the settings configured by your service provider, you are able to respond to a Call-Out by:

Free text

Type a response.

Pre-coded message

Select from a list of predefined replies.

5.5

Collaborative Messaging

This feature allows external device to send/receive message when the radio application is enabled. It is mutually exclusive with Secure SDS Storage feature and EtE High Security Mode Feature. The external device can be connected to the radio using either Bluetooth connection or wired cable connection.

It includes the following functions:

- Inbox/Outbox synchronization.
- Notification on message status, or user action synchronization between the external device and the radio.



NOTE: This feature does not support Call Out/RMS/Home Display.

5.6

Dialing through Soft Numeric Keypad



NOTE: Applicable only for MTP8500Ex.

Prerequisites: Direct Private Number Dialing is assigned to a **Right** Navigation key.

Procedure:

- 1 From the home screen, press and hold **Right** Navigation.
Your radio displays dialing number prompt.

- 2 Rotate the **Rotary Knob** or press **Up** or **Down** Navigation key to choose the number, then press the **Rotary Knob** or **Right** Navigation key to go to the next digit.



NOTE:

- You can enter **#** at the end when the Speed Dialing feature is enabled.
- The **+** sign you can enter only when you are editing the first position. Both signs are available after digit 9.

- 3 Press the **PTT** or the **Send** key (only in TMO).

5.7

DTMF Overdial

This feature allows you to communicate with an automated answering device (for example, the voice mail or answering machine) during an on-going private, phone or PABX call.

While in an on-going private, phone or PABX call, press the DTMF keys (0-9, *, #). When pressed, the DTMF key sounds a tone and the entered digit is displayed on the screen.

5.8

Global Navigation Satellite System (GNSS) Location Service



NOTE: This is a Software Selling Feature.

The Global Navigation Satellite System (GNSS) Location Service feature uses information from GNSS satellites orbiting the Earth to determine the approximate geographical location of your radio.

The GNSS Location Service availability, accuracy, and the position calculation time vary depending on the environment in which you use the radio. The GNSS Location Service can assist your dispatcher or colleagues in many ways. For example, deploying of resources more efficiently or locating your radio when you trigger your emergency service.

The radio can display the location information directly on the screen or send it over the air to your dispatcher to display it in the control center. Check your radio configuration details with your service provider.

The radio supports the following system combinations:

- GPS
- GLONASS
- BeiDou
- GPS + GLONASS
- GPS + BeiDou



IMPORTANT:

Where the signals from satellites are not available, the GNSS Location Service does not work. This usually happens when your radio cannot establish a view of a wide area of open sky. An example would be when the GNSS antenna is covered or facing the ground. Such situations include being:

- In underground locations
- Inside buildings, trains, or other covered vehicles
- Under any other metal or concrete roof or structure
- Near a powerful radio or television tower
- In extreme temperature outside the operating limits of your radio

Even if your location information can be calculated in such situations, it may take longer to do so. Therefore, in any emergency situation, always report your location to your dispatcher. Where adequate signals from multiple satellites are available, your GNSS Location Service feature provides a location, most probably near to your actual location.

The radio can be triggered to send Location Reports in various circumstances, for example:

- Upon a request
- Entering Emergency Mode
- At specified time intervals
- At specified distance intervals

The Location Reports can be sent both in TMO and DMO by using:

- SDS messages
- Packet Data (in TMO mode only, with Packet Data enabled on the network by the service provider)

The radio can be configured to give audio-visual notifications upon sending the Location Reports.

Depending on the radio settings, viewing the radio position and the status of the visible satellites is available. The position may consist of longitude and latitude, UK, or Irish grid coordinates.

5.8.1

Enhance GNSS Performance

Sometimes the GNSS feature is unable to complete a location calculation successfully. You hear an audible tone indicating that your radio cannot see the satellites.

To maximize the ability of your radio to determine a location fix please note the following guidelines:

- Stay in the open – The GNSS feature works best where there is nothing between your radio and a large amount of open sky. If possible, go outside, away from tall buildings and foliage. While the performance in a building is improved by moving closer to windows, glass with certain sun shielding films may block satellite signals.
- Position your radio to enhance reception – Signals from GNSS satellites are transmitted to your GNSS antenna, which is in your radio antenna. Hold your radio away from your body, giving the antenna clear access to satellite signals. Do not cover the antenna area with your fingers or anything else.
- Stand still – If possible, stand still until your radio is finished determining your location. Moving your radio at a walking pace while your radio is calculating your approximate location may substantially decrease GNSS performance.

This feature works best where there is nothing between your radio and a large amount of open sky. To maximize the ability of your radio to determine a location fix, avoid closed space, tall buildings, and foliage. If possible, do not use this feature in underground parking lots, tunnels, under bridges, and close to high buildings.

5.8.2

Location Report Backlog

The radio can record location track when it is out of service, when in DMO, or when in TXI mode.

The location reports generated during this time is stored, and all location report backlog recordings are uploaded once the radio is back in service. Your radio can save up to maximum 180 location reports.

The location report backlog function differently when in different mode:

Location Backlog Recording in Trunked Mode Operation (TMO)

The radio starts recording location reports when radio is out of service in TMO Mode.

The radio resumes latest location reporting when TMO coverage is regained.

Location Backlog Recording in Direct Mode Operation (DMO)

The radio starts recording location reports in DMO Mode.

The radio resumes latest location reporting when it switches back to TMO mode.



NOTE: This feature is only available when enabled by your service provider.

Location Backlog Recording in Transmit Inhibit Mode (TXI)

When the radio is in TXI mode, location reports are generated and recorded but not sent out.

Once the radio exits TXI mode and is within TMO coverage, the location reports are uploaded to the server.

5.8.3

GNSS Icon

When GNSS is enabled, the following icon is displayed in the status icon area:

Depending on the current GNSS state, the icon can be solid – GNSS has a fix, or blinking – GNSS is searching for a fix. The blinking GNSS icon can be disabled/enabled by your service provider.

5.8.4

Different Location Displays

Table 26: Different Location Displays

| Latitude/Longitude | UK Coordinates | Irish Coordinates | UTM Coordinates | MGRS Coordinates |
|--------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| Time | Time | Time | Time | Time |
| Latitude | 2-Letter Code | 1-Letter Code | 3-Letter Code | 3-Letter Code and 2-Letter Code |
| Longitude | Easting and Northing Coordinate | Easting and Northing Coordinate | Easting and Northing Coordinate | Easting and Northing Coordinate |
| Altitude | Altitude | Altitude | Altitude | Altitude |
| Satellites | Satellites | Satellites | Satellites | Satellites |

- Time – Indicates when the last time the location was calculated. The time is provided in Universal Time Coordinated.
- Letter Code – Grid zone or square on the map for different coordinate standard.
- Latitude – Expressed in degrees, minutes, and seconds.
- Longitude – Expressed in degrees, minutes, and seconds.
- Number of satellites – Used to calculate the location. In general, more satellites provides better accuracy. The maximum is 12 satellites.
- Easting – Refers to the eastward-measured distance expressed in meters.
- Northing – Refers to the northward-measured distance expressed in meters.



NOTE: Skipping each digit of easting and northing coordinates decreases the accuracy by the factor of 10.

5.8.5

GNSS Accuracy

The GNSS Location Service accuracy depends on the GNSS coverage and the selected accuracy mode.

In good GNSS coverage (at least -137 dBm or in open sky), the location accuracy presents as follows:

- In high accuracy mode, the accuracy is:
 - 5 m for 50% of location reports.
 - 10 m for 95% of location reports.
- In power optimized or normal mode, the accuracy is:
 - 20 m for 50% of location reports.
 - 50 m for 95% of location reports.



NOTE:

The presented values depend on variety of factors, for example the view on the sky. To optimize the GNSS performance the radio should have the clearest possible view of the open sky.

The use of the high capacity battery is recommended, especially when high accuracy mode is used.

5.9

Home Mode Display Text Message

Your radio is provided with a feature that allows your service provider to send special text messages to the display. The message is limited to 24 characters. The message stays on the home screen until a new home mode display message is received. Power cycle your radio to replace the Home Display message to the predefined one.

5.10

Individual Call

Individual call is a point-to-point call between two TETRA radios.

The available individual calls are:

- Private Call
- Phone Call
- Private Automatic Branch Exchange (PABX) Call

5.10.1

Private Call

Private call, also called point-to-point call, enables communication between two individuals. No other radio can hear the conversation.

This call type can be carried out in two ways:

Duplex Call

This call type is only allowed in Trunked Mode Operation (TMO). During this call, both parties can speak at the same time.

Simplex Call

Available in TMO or Direct Mode Operation (DMO). Only one party can speak at a time.

5.10.1.1

Making Private Calls

Prerequisites: The Direct Private Number Dialing feature is assigned to the **Right** navigation key¹.

Procedure:

- 1 Perform one of the following actions:
 - For MTP8500Ex, from the home screen, press and hold the **Right** navigation key, and enter a number.
 - For MTP8550Ex, from the home screen, enter a number.
- 2 If **Private** is not the first type of call presented, select it by repeatedly pressing **Ctype**.
- 3 If the Private Call Hook Customization feature is enabled, press **Menu**→**Hook Method** and select the required hook method for simplex and duplex calls.
- 4 Press **Done**.
- 5 Depending on the mode, perform one of the following actions:

| If... | Then... |
|--|--|
| If you are making simplex calls in TMO or DMO, | <ol style="list-style-type: none">a Press and hold the PTT button.b Wait for the Talk Permit tone before talking.c Release the PTT button to listen. |
| If you are making duplex calls in TMO, | <ol style="list-style-type: none">a Press the Send key.b You hear a ringing tone until the called party answers the call. |

- 6 To end the call, press the **End** key.

5.10.2

Phone and PABX Calls

Phone Calls allow you to call a landline telephone number or a cellular mobile phone number. Private Automatic Branch Exchange (PABX) Calls allow you to call local (office) extension numbers.



NOTE: This feature is available only in Trunked Mode Operation (TMO).

The Phone/PABX Speed Dial feature allows you to dial a shortened number of up to three digits instead of the full number. The Phone/PABX **Speed #** number is assigned when the dialed number is added in the contact list.

5.10.2.1

Making Phone or PABX Calls

When and where to use:

This feature is only available in Trunked Mode Operation (TMO).

¹ Applicable only for MTP8500Ex.

Direct Private Number Dialing is assigned to the **Right** navigation key².

Procedure:

- 1 Perform one of the following actions:
 - For MTP8500Ex, from the home screen, press and hold the **Right** navigation key, and enter a number.
 - For MTP8550Ex, from the home screen, enter a number.
- 2 If **Phone** or **PABX** is not the first type of call presented, press **Ctype** repeatedly to select it.
- 3 Press the **Send** key.
- 4 To end the call, press the **End** key.

5.10.2.2

Using the Phone/PABX Speed Dial

Procedure:

- 1 From the home screen, enter the predefined Phone/PABX speed dial number and **#** key.
- 2 Press **Send** key.

5.10.3

Receiving Individual Calls

Procedure:

- 1 Use one of the following methods to answer a private, phone, or Private Automatic Branch Exchange (PABX) call.
 - Press the **PTT** button.
 - Press the **Send** key.
- 2 To end the call, press the **End** key.

5.11

MS-ISDN

This feature adds to your radio ISDN number. You can choose between MS-ISDN and ISSI to address the call, send the message or pre-defined templates. It works for both simplex and duplex calls, based on the assigned ISDN number.

5.12

One-Touch Dial



NOTE: Applicable only for MTP8550Ex.

This feature allows you to call by pressing and holding one of the keys (**1-9**).



NOTE: If the One-Touch Button feature is disabled, One-Touch Dial is disabled as a consequence. If no feature is assigned to a button that you press, your radio displays an **Unassigned Button** message.

In RMS mode, the One-Touch Button feature is disabled.

² Applicable only for MTP8500Ex.

5.13

Radio Messaging System (RMS)



NOTE: This is a Software Selling Feature.

The Radio Messaging System (RMS) feature allows the radio to receive and send RMS messages through the TETRA network using the Short Data Service (SDS-TL) or Status (STS) as the transport layer.



NOTE: One-Touch Buttons are disabled in the RMS mode.

There are two types of RMS messages:

- **RMS Status** – a predefined code that is sent bidirectionally between the radio and the service provider. The radio can have up to one hundred statuses that are assigned to numeric keys from 0 to 9. A received RMS status is displayed on the home screen.
- **RMS Free Text** – (available in SDS-TL only) a unidirectional message containing free text that is sent to the radio by the service provider. Since this type of message may be longer, the radio displays only its beginning on the home screen. To view the full message, go to **Menu→Messages→RMS Box**.

The latest RMS free text or the latest received or sent RMS status is kept on the home screen until the next power cycle.

RMS free text messages and incoming and outgoing RMS statuses are stored in the **RMS Box**. Its capacity is maximum one hundred entries for incoming and outgoing RMS messages. If the **RMS Box** is full, any new incoming or outgoing RMS message overwrites the oldest message (received or sent).

The latest RMS free text is kept on the home screen until the next power cycle. The latest received or sent RMS status is kept on the home screen until the next power cycle or up to 30 seconds (depending on the settings configured by your service provider).





The radio receives and sends RMS messages only from and to the numbers predefined by your service provider.

See [Sending an RMS Status on page 94](#) on how to send an RMS message.

5.13.1

Radio Messaging System Icons

Table 27: RMS Icons

| Icon | Description |
|---|---|
|  | RMS Status Received Indicates a new RMS status message just arrived. |
|  | RMS Status Sent |
|  | RMS Box Read Message |
|  | RMS Box Unread Message |

5.14

Radio User Assignment (RUA) and Radio User Identity (RUI)



NOTE: This is a Software Selling Feature.

Radio User Assignment (RUA) and Radio User Identity (RUI) enables authentication service. Only a successful logon to any temporary radio, provides full access and your permanent radio functionality, so you can be still reached with your permanent number. A logon failure results in limited service.

You can differentiate the RUA/RUI state by the interface color:

- Blue – you are logged on.
- Gray – you are logged off.

Radio States

- Full Service – user logon was successful. Your radio has full functionality.
- Limited Service – user not logged on. Specified by the service provider.
- Pseudo Log On – occurs only in the Local Site Trunking (LST). Your radio has full functionality available (depending on the service provider settings) except some services like forwarding calls. The RUI Pseudo Log On icon is displayed.

Book On

Your service provider assigns particular radio to one person for a predefined period of time. You are only going to see the screen with your login and the full service is granted.

Force Off

Your service provider can log you off. Radio displays *Force Off*.

5.15

Shadow Groups (Address Bundle)



NOTE: This is a Software Selling Feature.

The Shadow Groups feature (also known as Address Bundle) offers a way of sending messages to multiple destinations or recipients simultaneously. The following types of messages are supported by the feature:

- Status messages (including Emergency Alarms)
- GPS LIP (TETRA Location Information Protocol) reports
- RMS/FMS messages
- Bluetooth Sensor Addressing

Shadow Groups in TMO

Each Shadow Group may contain up to four target addresses. Each talkgroup may be configured to send status messages, GPS LIP reports, or RMS/FMS messages to a specific Shadow Group.

Shadow Groups in DMO

In DMO, the Shadow Group contains one target address. Each talkgroup may be configured to send status messages or GPS LIP reports to a specific Shadow Group.

Each radio can store up to 255 Shadow Groups (both in TMO and DMO).

The Shadow Groups feature may affect Emergency Calls setup time to be slightly elongated.

5.16

SIM Card End-to-End Encryption

The following table presents interactions occurring between radios with and without SIM cards. SIM cards provide End-to-End Encryption.



NOTE: SIM card End-to-End Encryption supports the Federal Office for Information Security of Germany (BSI) feature only.

Table 28: Interactions between Radios with and without SIM Cards

| Transmission Type | Transmitting Radio | Receiving Radio | Result |
|-------------------|--------------------|-----------------|---|
| Private Call | SIM card | No SIM card | The call is not visible for the receiving radio. The transmitting radio displays Called Party Clear Only . |
| Private Call | No SIM card | SIM card | The Warning: clear call notification appears and the call is received. |
| Group Call | SIM card | No SIM card | The call is not visible for the receiving radio. |
| Group Call | No SIM card | SIM card | The Warning: clear call notification appears and the call is received. |
| Message | SIM card | No SIM card | The Delivery failed notification appears and the message is not received. |
| Message | No SIM card | SIM card | The message is received. |



NOTE: To send a message or call a non-SIM card radio, turn off the SIM card End-to-End Encryption.

5.17

Short Number Dial

This feature allows you to dial part of the full number of the person you wish to call. Your radio automatically completes the number.

Example: Your radio number is 4282564.

- 1 Dial 564 (instead of 4282564, the full number).
- 2 To place the call, press the **PTT** button or the **Send** key.

5.18

Talkgroup Dialing by Index

This feature allows you to attach to any talkgroup by dialing its index, instead of choosing it from the talkgroup folders and lists.



NOTE: It is also known as Talkgroup Speed Dial.

5.18.1

Viewing the Talkgroup Speed Number

Procedure:

- 1 From the home screen, press **Options**.
- 2 Select one of the following options:
 - **TG by Folder** then select the folder and highlight the required talkgroup.
 - **TG by abc** enter up to 15 characters to narrow the talkgroup names and highlight the required talkgroup.
- 3 Press **Menu**→**View**.

Example: Radio displays `SpeedNum1*`, which means that this talkgroup speed number is 1.

5.18.2

Selecting Talkgroups by Index



NOTE: Applicable only for MTP8550Ex.

Procedure:

- 1 From the home screen, enter talkgroup speed number and *.
- 2 Press **Attach**.



NOTICE: To start a group call, press the PTT button.

5.19

Terminal Permanent Disable



NOTE: This is a Software Selling Feature.

Your radio is provided with a feature that allows your service provider to disable it permanently in case it is stolen or lost. When your radio is disabled permanently, it becomes inoperable and all data stored on the microSD card or in the internal radio memory is removed. After a Permanent Disable your service provider cannot enable your radio. It is recommended to Permanent Disable your radio only when you do not expect to recover it. If it is recovered then a Permanent Disable radio can be reactivated by returning it to Motorola Solutions.

5.20

Terminal Temporary Disable or Enable

Your radio is provided with a feature that allows your service provider to disable it temporarily in case it is stolen. When your radio is disabled or is powered up in disabled state, it looks and acts like it is turned off.

If your radio is found, your service provider can enable it again over the air. After your radio is enabled, you may resume normal operation.

5.21

Wireless Application Protocol (WAP)



NOTE: This is a Software Selling Feature.

Wireless Application Protocol (WAP) is a standard for application layer network communications in a wireless communication environment such as TETRA network. The protocol is used to access the mobile web from a radio through a WAP browser.

5.21.1

WAP Browser

The Openwave Mobile Browser is a Wireless Application Protocol (WAP)-compliant user agent. The WAP browser, available only in TMO mode and on a network with Packet Data enabled, provides all the basic services of a computer web browser. Depending on the CPS configuration, the display can return to the browser session automatically after an interruption by the preemptive display. The WAP browser does not support right-to-left languages (as Arabic and Hebrew); English is used instead. The characters of right-to-left scripts are not displayed.



NOTE: Depending on the radio configuration and the network conditions, the WAP browser may not display images properly (or may display them with a delay).

5.21.2

Entering the Browser

Prerequisites: From the home screen, press the **Menu** key. Set **Setup**→**Data Setup** to **Data Only** or **Voice & Data**.

Procedure:

- 1 From the home screen, press the **Menu** key.
- 2 Select **Browser**.
- 3 Optional: Exit the browser by pressing and holding the **END** key.

5.21.3

Entering Browser Menu Panes

Prerequisites: You are in the browser.

Procedure:

- 1 Press **Menu** or **Menu** key.
- 2 Usually, it brings up the Navigate pane, or the last browser menu pane.



NOTE: If the web page you navigated to has two or more soft keys/options, the **Options** pane pops up. From here, you may scroll to other panes with the **Left** or **Right** navigation keys Or you may select **Browser Menu** and then scroll to the required pane.

5.21.4

Tips for Browsing

Create and use the following steps for easy browsing.

5.21.4.1

Creating Bookmarks through the Navigate Pane

Procedure:

- 1 Enter the browser and browse to the required page.
- 2 Press **Menu** to enter the browser menu.
- 3 Select **Mark Page**.
- 4 The screen displays the title and URL of the marked page.
- 5 To save it:
 - a Press **Save** (or **Select**) to save the page in bookmarks.
 - b Select **Menu** and select an option:
 - **Save** – Confirms the bookmark creation.
 - **Edit** – Allows you to edit the title, folder, choice, and URL of the created bookmark.

5.21.4.2

Creating Bookmarks through the Bookmarks Pane

Procedure:

- 1 Enter the browser.
- 2 Scroll to **Bookmarks** pane.
- 3 Select **Organise** (if there are no saved bookmarks), or **More...** .
- 4 Select **Menu**.
- 5 Scroll to **New Bookmark**.
- 6 Enter the bookmark title and URL, and select its location.
- 7 Press **Save**.

5.21.4.3

Using Bookmarks

Procedure:

- 1 Enter the browser.
- 2 Scroll to **Bookmarks** pane.
- 3 Scroll to the required bookmark and select **Go**. The bookmark downloads the selected page from the web.

5.21.4.4

Creating Hotkeys



NOTE: Applicable only for MTP8550Ex.

Procedure:

- 1 Enter the browser.
- 2 Scroll to **Bookmarks** pane.
- 3 Scroll to the required bookmark.

- 4 Press **Menu**. Select **Hotkeys**.
- 5 Select an unassigned key (1–9).
- 6 Click **Assign**. The display shows the bookmark and its assigned hotkey.

5.21.4.5

Using Hotkeys



NOTE: Applicable only for MTP8550Ex.

Procedure:

- 1 Enter the browser.
- 2 Press and hold a hotkey to download the corresponding bookmarked page from the web.

5.21.4.6

Saving Pages

When and where to use: Save a page for off-line browsing.

Procedure:

- 1 Enter the browser and browse to the required page.
- 2 Press **Menu**.
- 3 Scroll to **Tools** pane.
- 4 Select **Save Page**. Edit the proposed page title if required. Scroll down and select **Save**. The page will be saved in the **Bookmarks Saved Pages** folder.

5.21.4.7

Selecting Saved Pages

Procedure:

- 1 Enter the browser.
- 2 Scroll to **Bookmarks** pane.
- 3 Select **Organise** (if there are no saved bookmarks), or **More...**
- 4 Select **Go** to enter the Saved Pages folder.
- 5 Select a saved page and press **OK**. The display shows the saved page. Depending on the saved page, you may browse the web from here.

5.21.5

Disabled Packet Data Service

If there is no Packet Data Service, your radio displays **Error: No Network Available** when entering the browser for the first time. Select **Left** Soft key to retry entering, or **Right** Soft key to enter the browser menu.

When re-entering the browser with previously available Packet Data, the radio displays the last browsed page, or the last page to which you navigated off-line.

5.21.6

Disabled Browser Entry

Browser entry is disabled:

- During any type of voice call, except Ambience Listening Call.
- In DMO Mode.
- During Emergency Mode.
- During PIN lock.
- Service provider has not configured this feature.
- When the radio is disabled.



NOTE:

- Browser entry is enabled during Ambience Listening (AL) Call. If you navigate to previously stored pages, the AL state remains.
- When you activate Packet Data for the first time, AL is disconnected, and you have the same look and feel as if you were not in AL before.

5.21.7

Browser Keys Usage

When the browser is active, the following usage described occurs inside or outside the editor.

Table 29: Browser Keys Interactions

| Key Press | Action |
|---|--|
| 0–9 key ³ | <ul style="list-style-type: none"> • In the editor: enters a digit and/or character depending on the text entry mode selected. • Outside the editor: in a numbered list, selects the required item list. |
| 0–9 key (hold) ³ | <ul style="list-style-type: none"> • In the editor: standard use. • Outside the editor: hotkey for navigating to the numbered bookmark. |
| * key (press or hold) ³ | In the editor, inserts a space. |
| # key (press or hold) ³ | Brings up the Text Input pane, while in editor. Otherwise, sounds a wrong key press. |
| Left or Right Soft key | Selects the option that appears in the display directly above the left and right soft key (part of the page). |
| Up Navigation key | While in list of options, moves up one line. |
| Up Navigation key (hold) | Moves up on page. |
| Down Navigation key | While in list of options, moves down one line. |
| Down Navigation key (hold) | Moves down on page. |
| Left Navigation key | <ul style="list-style-type: none"> • Moves to the previous pane. |

³ Applicable only for MTP8550Ex.

| Key Press | Action |
|------------------------------------|---|
| | <ul style="list-style-type: none">• In the editor: moves left. |
| Left Navigation key (hold) | Functions as backward. |
| Right Navigation key | <ul style="list-style-type: none">• Moves to the next pane.• In the editor: moves cursor to the right and inserts space if at the end of the word. |
| Right Navigation key (hold) | Functions as forward. |
| Center of Navigation keys (hold) | Auto-repeat. |
| Menu key | Brings up the browser menu. |
| End key | Press to deactivate the browser. |
| Send key | Disabled in browser active state. |
| Rotary Knob ⁴ | Used for volume adjustment only. Short press adds new letter (a, A or 0), rotate the knob to scroll through the letters. |
| Emergency button | Deactivates the browser. The radio enters Emergency Mode. |

5.21.8

Browser Menu Panes Overview

The browser menu includes the following panes:

Table 30: Browser Menu Panes

| Menu Pane | Description |
|-----------|---|
| Navigate | Provides access to the home page and commonly used items. |
| Bookmarks | Provides access, editing, and storage options to stored bookmarks and saved pages. |
| History | Provides access to recently visited pages and shows the position of the currently loaded page in the history stack. |
| Tools | Provides access to applications and utilities. |

The following panes are displayed according to the context:

Table 31: Additional Menu Panes

| Menu Pane | Description |
|-----------|---|
| Options | Displayed only when there are additional options for the pane or page. |
| Image | Displayed only when an image is selected. Provides access to image details, storage, and display use. |

⁴ Applicable only for MTP8500Ex.

| Menu Pane | Description |
|------------|--|
| Input Text | Displayed only in text entry mode. Provides access to text entry mode (for example, symbol). |

5.21.9

Navigate Pane

You can select one of the following items:

- **Home** – for loading the home page.
- **Open Page** – for entering the URL.
- **Search** – item disabled.
- **Mark Page** – for creating (saving) a bookmark for the current document. A title and URL for the bookmark are displayed, and the root folder is chosen for the location.
- **Forward** – for navigating to the document located one step forward in the navigation history. If there is no forward history, this item is disabled.
- **Reload** – for reloading the current document.
- **Advanced...** – see following section.

5.21.10

Advanced...

From the Navigation pane select **Advanced...** to see the following options:

- **Settings...**
 - **Downloads** – for setting download preferences. You may deactivate the downloading of images and objects. The browser displays a special icon instead of the images and objects.
 - **Scroll Mode** – for setting the scrolling mode and speed.
 - **Key Press Timeout** – for setting key press time-out. This time-out is used for text entry.
 - **Set Proxy** – select the WAP Proxy (1, 2, 3). The browser connects to the web via the selected proxy or gateway. The network provider installs and configures the proxy. To establish a secure session, select a secure proxy. Please ask your service provider which proxy is configured for a secure session. Though you can choose your home page, the service provider may decide to force its own home page on your terminal.
 - **Circuit Prompt** – for turning on/off the circuit prompt.
 - **Resend Data Prompt** – for turning on/off the data re-send prompt.
- **Security...**
 - **Secure Prompt** – for enabling/disabling the browser to inform you that it replaced a non-secure connection with a secure connection, and the other way around.
 - **Current Certificate** – for viewing the digital certificate identifying the server that delivers the current document. A Certificate Authority (CA) digitally signs and thus authenticates this certificate. Up to ten additional custom WTLS certificates can be added to the default list of certificates installed. Please ask your service provider if you wish to have these custom WTLS certificates added.
 - **CA Certificates** – for viewing the digital certificates installed in the browser and digitally signed by Certificate Authorities (CA).
 - **Send Referrer** – for turning ON/OFF sending of the HTTP Referrer header as part of HTTP requests. The Referrer header provides the URL of the link source to the server.

- **Authentication** – for turning ON/OFF the caching of HTTP Authentication credentials. HTTP Authentication protects access to content on the server. If you try to access a protected content, you enter your credentials (user name or password).
- **Clear...** – for clearing of browser data: history, cache cookies, or auto-fill.
- **Restart Browser** – for restarting the browser.
- **About...** – for showing the information about the current version of Openwave Mobile Browser.

5.21.11

Bookmarks Pane

If there are bookmarks in the root folder, select **More...** to access the Options pane. If the root folder is empty, select **Organise...** then press **Menu** key to access the Options pane. The Options pane allows you to manage bookmarks. The **Saved Pages** folder contains snapshots of saved pages.

5.21.11.1

Working with the Options Pane for Selected Bookmarks

Procedure:

- 1 From the Bookmarks pane select **More...** .
- 2 Scroll to a bookmark.
- 3 Press **Menu** to open the Options pane for that bookmark.
- 4 Select one of the following options:
 - **Back** – for displaying the page associated with the bookmark (page is downloaded if not available in cache).
 - **Details** – for modifying the bookmark title and URL.
 - **Delete** – for deleting the bookmark.
 - **New Bookmark** – for creating a new bookmark.
 - **New Folder** – for creating a new folder.
 - **Move** – for moving this bookmark to a new folder (or in Bookmarks).
 - **Delete All** – for deleting all bookmarks.
 - **Hotkeys** – for assigning hotkeys to available bookmarks.

5.21.11.2

Working with the Saved Pages Folder

Procedure:

- 1 From the Bookmarks pane select **Saved Pages** folder.
- 2 The browser displays the page (snapshot) saved using Save Page in Tools pane.
- 3 Scroll to a saved page.
- 4 Press **Menu** to open the Options pane for the saved page.
- 5 Select one of the following options:
 - **Back** – for displaying this page saved on its cache.
 - **Details** – for modifying the page title and URL of the saved page.
 - **Update Page** – for replacing the saved version with the current version (to be downloaded from server).

- **Delete** – for deleting this page from its cache.
- **Delete All** – for deleting all the saved pages from its cache.
- **Cancel** – for exiting this pane and returning to the last page displayed.

5.21.12

History Pane

This pane displays the list of recently visited pages (up to nine history entries can be listed). Each history entry shows its title, if present. Otherwise, `No Title` is displayed.

5.21.12.1

Navigating to Recently Visited URLs

Procedure:

- 1 Select the URL.
- 2 Press **OK**.

5.21.13

Tools Pane

Procedure:

- 1 From the Tools pane select **More...**
- 2 Scroll to a document.
- 3 Select **Menu** key to open the Options pane for that document.
- 4 Select one of the following options:
 - **Show URL** – For displaying the current page URL.
 - **Save Page** – For creating a snapshot for the current document.
 - **Find Text** – For finding a text string in the current document.
 - **Copy Text** – For copying text from the current document to the clipboard.

5.21.14

Options Pane

This pane is specific to the page or pane being displayed.

5.21.15

Text Input Pane

Prerequisites: This pane is visible when the browser menu is opened and text entry field is active.

When and where to use: To input the text for the URL.

Procedure:

- 1 Select the URL.
- 2 Press **abc**.
The text input pane opens up.
- 3 Select **www**.

- 4 Scroll the required extension (for example: **.com**).
- 5 Press **.com**. The screen displays the URL with the selected extension.

Table 32: Browser Text Input Icons

| Mode | Soft Key | Action |
|------------------------------------|------------|----------------------------|
| Alphabetic characters - lower case | abc | Enter text in lowercase. |
| Alphabetic characters - upper case | ABC | Enter text in uppercase. |
| Numeric | 123 | Enter numbers and symbols. |
| http mode | www | Enter. |

5.21.16

WAP Push



NOTE: This is a Software Selling Feature.

Wireless Application Protocol (WAP) Push allows WAP content to be pushed to a radio. This push is carried out by sending a specially formatted (Push Access Protocol) XML document to the Push Proxy Gateway, that in turn forwards the document to the radio.

A WAP push message is an encoded message including a link to a WAP address. When receiving a WAP push, a WAP enabled radio automatically gives the option to access the WAP content. The implemented WAP push is compliant with WAP 2.0 standard.

The radio supports WAP 2.0 through a proxy only. Proxyless connections are not supported.

5.21.16.1

New WAP Messages

Types of the WAP Messages and their priorities:



NOTE: Your service provider sets the priority of the message.

- Push Message
 - High – animation and the icon (blinking) are displayed with the New WAP Message tone and the browser opens.
 - Medium – animation and the icon are displayed with the New WAP Message tone.
 - Low – icon is displayed with the New WAP Message tone.
 - Delete – available only if you are in WAP Box, the text **WAP Message deleted remotely** is displayed, otherwise there is no indication.



NOTE: Animation is not displayed if you are in a call, or in Emergency Mode, or in Call Out, or in message editor, or PIN lock state, or switching to DMO.

- Load Push Message
 - High – browser opens to the user with the New WAP Message tone.
 - Low – the icon is displayed with the New WAP Message tone.



NOTE: The browser does not open if you are in a call, in Emergency Mode, in Call Out, in message editor, in PIN lock state, or when switching to DMO.

5.21.16.2

Viewing WAP Messages


Procedure:

- 1** From the home screen, press the **Menu** key.
- 2** Select **Messages**→**WAP Box**.
- 3** Select the required message.
- 4** Select **Go to** to view the message in the browser.

Appendix A

Tones

The radio has two tone packs: Classic Tones (default) and New Tones. Your service provider decides which one is enabled.

To listen to the tone samples, click 



NOTE: Some radio tones are model-specific and may not be available on your radio.

Table 33: Radio Tones

| New Tone | Classic Tone | Tone Description |
|----------|--------------|--|
| | | Default Beep – Played when pressing a key. |
| | | Invalid Action Examples: <ul style="list-style-type: none">• Pressing an invalid key.• Dialing an invalid number.• Talk prohibit. |
| | | System Notification Examples: <ul style="list-style-type: none">• The radio changed its status from out-of-range to In service.• The radio returned to the home network.• Toggling between the TMO and DMO modes. |
| | | System Error Examples: <ul style="list-style-type: none">• The radio changed its status from In service to out-of-range.• Call disconnected. |
| | | General Notification Examples: <ul style="list-style-type: none">• Entering Local Site Trunking.• Entering the Transmit Inhibit Mode. |
| | | Positive Notification – Message sending succeeded. |
| | | Negative Notification – Message sending failed. |
| | | Item Received – A new message received. |
| | | Talk Permit – The radio user is allowed to transmit their message (after pressing the PTT button). |
| | | Clear-to-send – Data transmission ready to begin. |

| New Tone | Classic Tone | Tone Description |
|----------|--------------|--|
| | | Emergency – The Emergency Call received. |
| | | Emergency 2 – The Emergency Call received (optional tone) |
| | | Low Battery – The battery charge level is low. |
| | | Over the Air 1 – Single D-PTT tone. |
| | | Over the Air 2 – Double D-PTT tone. |
| | | Over the Air 3 – Triple D-PTT tone. |
| | | Phone Busy – The called radio is busy. |
| | | Phone Ring Back – Played on the initiating phone when the Phone Call is being setup. |
| | | Private Ring Back – Played on the initiating phone when the Private Call is being setup. |
| | | Ringtone 1 |
| | | Ringtone 2 |
| | | Ringtone 3 |
| | | Ringtone 4 |
| | | Ringtone 5 |
| | | Simplex/Duplex Volume Set – Played when adjusting simplex/ duplex volume. |
| | | Duplex Volume Set – Played when adjusting duplex volume. |

Appendix B

LED Indications

Table 34: LED Status Indications

| Indication | Status |
|-----------------|--|
| Solid green | <ul style="list-style-type: none">• In use• Repeating call |
| Blinking green | <ul style="list-style-type: none">• In service or idle• Switching modes from TMO to DMO |
| Solid red | Out of service |
| Blinking red | <ul style="list-style-type: none">• Connecting to the network• Switching modes from DMO to TMO |
| Solid orange | <ul style="list-style-type: none">• Radio is powering up• Transmit inhibit in service• Channel busy in DMO• Radio interference in DMO |
| Blinking orange | Incoming call |
| No indication | <ul style="list-style-type: none">• Radio powered down• Radio in Covert Mode |

Table 35: Battery Charging LED Indications

| Indication | Status |
|-----------------|------------------------------|
| Solid green | Battery fully charged |
| Blinking green | Battery charged at 90% |
| Solid red | Rapid or trickle charge |
| Blinking red | Faulty or invalid battery |
| Blinking orange | Battery is waiting to charge |



NOTE:

When you charge your radio in a multi-unit charger and the battery is at the 90–100% charge level, the LED indicators on the radio and on the multi-unit charger differs:

- LED on the radio – blinking green.
- LED on the multi-unit charger – solid green.

If you insert a radio with a deeply discharged battery into the multi-unit charger, the LED on the radio shows blinking red, indicating a charging error. Resolve this error by reinserting the radio.

Appendix C

Troubleshooting



NOTE: MUX virtual port is only supported through third party vendor. Visit FabulaTech.com (<http://www.fabulatech.com/serial-port-splitter.html>) for more information.

Your radio displays the following messages:

Table 36: Displayed Messages

| Message | Message Description |
|----------------------------------|---|
| Attachment Failed | Your radio could not perform talkgroup attachment. It keeps on trying. If it does not succeed, try another talk-group. |
| Authenticate Failure | Your radio could not register on an authenticated system (for example, the Authentication Key is incorrect, or authentication is disabled). |
| Battery level too low | The battery charge level is too low to perform the required operation. |
| Call Barred | The call is barred due to Barred Incoming Call or Barred Outgoing Call Profile. |
| Call Cancelled | You have canceled the call. |
| Call Ended | <ul style="list-style-type: none"> Faulty channel. Please try later. You have ended the call. |
| Call Forwarding | The radio you are trying to call is not available and the call is being forwarded to another radio. |
| Call Modified | The call you are participating in has been modified. |
| Call Preempted | Channel being used for priority. |
| Decryption Failed: | An error occurred while decrypting a message or call. |
| Emergency In Use Wait For Mic | The Hot Microphone feature is active, but the channel transmit grant has been given to another Emergency call on the same talkgroup. Your radio microphone is not active during this time, but it automatically tries to regain talk permit after a predetermined time. |
| Emgcy Mic Ended | The Hot Microphone timer automatically expired, or you pressed the PTT button to cancel the Hot Microphone feature. |
| Emergency Mic On | The Hot Microphone feature is active, and your radio is automatically transmitting hands free emergency audio. |
| Empty Entry | The speed number you dialed does not exist, or the number exists but the group is non-selectable. |
| Faulty Unit Error | Self-test failed. An operational fault has been detected with your radio. Record the error number. Turn your radio off and contact service. |

| Message | Message Description |
|--|---|
| File cannot be received, storage unavailable | The file cannot be received because the memory for its storage is inaccessible. See File Storage Not Available. |
| File Invalid | The picture you are trying to open is damaged. |
| File Storage Not Available or No Picture Storage | Memory for file storage is inaccessible. Possible reasons: the microSD card is formatted incorrectly or is not installed at all, the internal radio memory is damaged, there is not enough available space to save a file, the radio is connected to a computer in the USB Mass Storage mode, or you try take a picture or start the Picture Browser when the USB mode is set to PEI . |
| Gateway available | Your radio has connected to a gateway. |
| Gateway not available | Your radio cannot connect to a gateway, or connection has been lost. |
| This group already exists | The group you are attempting to add exists in the My Groups folder. |
| Individual Calls Only | You can make only individual (private) calls. |
| Insufficient visible data | Your radio is in the process of determining your location. This process may take several minutes to complete. |
| Insufficient visible satellites | Your radio is in the process of determining your location. This process may take several minutes to complete. |
| Invalid ID | The entered number is not valid. |
| Invalid Shortcut Position | The entered number is not valid. |
| Limited Service | Emergency Calls, Emergency Alarms, and mobility operations (for example, group attachment) are allowed. All other incoming and outgoing call and data services are blocked. |
| List Empty | There are no programmed entries in the scrolling list. Type the entry. |
| List Not Attached | All talkgroups in the scan list are not attached. |
| List Partially Attached | The scan list is active, but not all talkgroups are attached to it. |
| Message Delivered | Indicates mail successfully delivered. |
| Message Failed | Indicates mail delivery failure. |
| New Delivery Status | You have received a new Delivery Status. |
| No Service | Your radio is outside coverage. Return to coverage. |
| Not allowed in repeater mode | The service or feature is not available in the Repeater Mode.. |
| My Groups Is Empty | You cannot view/delete groups when the My Groups folder is empty. |

| Message | Message Description |
|------------------------------------|---|
| My Groups Is Full | You are not allowed to add a group to the My Groups folder as it already contains the maximum allowed number of groups. |
| Network Trouble | Network problems. Please try again later. |
| No Answer | The called party does not answer. |
| No Entries | This message is displayed when accessing an empty list. |
| No Group | <ul style="list-style-type: none"> Attachment failed. Your radio detached from current talkgroup. Please wait until it attaches again to the current talkgroup. Displayed when you are out of the normal coverage area of your selected talkgroup. Please select a new talkgroup that is valid for your working location. Indicates a favorite group was removed from the My Groups folder. |
| No List | The network list is empty. |
| No New or Old Messages | Indicates there are no new or old messages in the Inbox . |
| No Selected Scan List | You selected an empty network list. |
| No Service | Your radio is out of coverage. |
| Not Allowed To Initiate Call | You are not allowed to dial a number which is not in the address book. |
| Not Allowed To Transmit | Release the PTT button and try again later. You are not allowed to send a text message or a status message to a number which is not in the address book. |
| Single TalkGroup Only | There is only one programmed entry in the scrolling list. |
| Overheating, Please Turn Radio Off | Your radio turns off. Keep it turned off for 5 minutes. |
| Party Busy | Called radio is busy. |
| Party Not Available | Called radio is out-of-range or turned off. Please try again later. |
| Please Try Again | You could not call. |
| Please Wait Connecting | A message during startup. |
| Reception of file failed | A file sent via Bluetooth to your radio could not be received due to a connection problem. |
| Registration Failure | Your radio could not register within the system. Please try again later. |
| Repeater available | Your radio has connected to a repeater. |
| Repeater not available | Your radio cannot connect to a repeater, or connection has been lost. |
| SD card is not available | The microSD card is damaged or missing (only applies to radios that support microSD cards). |

| Message | Message Description |
|--|--|
| Sending of file failed | The file could not be sent via Bluetooth due to a connection problem. |
| Service Denied | Invalid number. Call your service provider. |
| Service Not Available | This service is not available on the current network. |
| Service Restricted | This service or feature is restricted by your service provider, it has not been purchased, or it is not available. |
| TalkGrp ... cannot be deleted | Your service provider set this group so you cannot delete it from the favorite talkgroup folder. |
| Try Again Later | The requested service is temporarily unavailable. |
| Radio Disabled | Check with your service provider. |
| Unit is OK Warn: | Self-test error. A minor fault has been detected. Your radio is still fully operative. If this error recur, note the error code and contact service. |
| Unit Not Attached | Your radio could not attach to the system. The talkgroup may not be defined in the system. Please try another group. |
| Warning SD card not formatted correctly | The microSD card installed in your radio is not formatted correctly. To format it, contact your service provider. |
| Warning: Space for less than 10 picture signatures left! | Radio internal memory is running out of space and no more than 10 Digital Fingerprints can be saved. |
| Not enough space to store picture signature! | Radio internal memory is full and no Digital Fingerprint can be saved. |

Appendix D

Maintenance



NOTICE:

- Before using your radio for the first time, remove the plastic lens protector from the display, and charge the battery until the LED lights green.
- Battery charging must occur only in non-hazardous areas.
- Clean the connector frequently and before the programming procedure. For example, with a soft brush (do not use fluids).
- Ensure that radio connectors are clean and free of any debris before attaching accessories or a programming cable. Use a soft brush for cleaning contacts and do not use any chemicals or fluids in the cleaning process.

D.1

Storage

- Do not store the radio in potentially acidic atmospheres. Storage in such conditions can harm the original outlook of the radio.
- New Lithium-Ion batteries may be stored in ventilated, cool and dry areas with some capacity loss in the life cycle.
- It is not recommended to store the batteries when they are fully charged or discharged.

D.2

Extending Battery Life

A battery is an expendable part and may need replacing during the life of the radio. To ensure maximum service life of your radio, always replace the battery with a genuine Motorola Solutions replacement.

D.3

Battery Charging Temperature

If, during charging, the temperature is out of range, the battery might not be fully charged since the charging is temporarily stopped until the temperature becomes suitable. The temperature range of battery operation is from 0 °C to +45 °C in charger mode.

D.4

Additional Battery Warnings/Cautions

- To prevent injury, do not allow metal objects to touch the battery contacts.
- Do not disassemble.
- Do not throw in fire.

- Do not dispose of battery in household waste.



NOTE: When the battery is deeply discharged (for example after left unattended for months while connected to the radio), it cannot be recovered in all types of chargers. It is best recovered:

- In a Single-Unit Charger.
- In a Multi-Unit Charger.

D.5

Looking after Your Radio

Never leave your radio or battery in extreme temperatures, for example, behind a windscreen in direct sunlight.

The radio is submersible (compliant with the IP67 standard) – but only with the battery and the antenna attached.

To clean your radio, use a moistened or antistatic cloth.



NOTE: Elastomer technology materials used for seals in rugged portable radios can age with time and environmental exposure. Therefore, Motorola Solutions recommends that rugged radios be checked annually as a preventive measure in order to assure the watertight integrity of the radio. Motorola Solutions details the disassembly, test, and reassembly procedures along with necessary test equipment needed to inspect, maintain and troubleshoot radio seals in the radio's service manual.

If the radio battery contact area has been submerged in water, dry and clean the radio battery contacts before attaching a battery to the radio. Otherwise, the water could short-circuit the radio.

If the radio has been submerged in water, shake the radio well so that any water that may be trapped inside the speaker grille and microphone port can be removed. Otherwise, the water will decrease the audio quality of the radio.

Do not disassemble the radio. This could damage radio seals and result in leak paths into the radio. Any radio maintenance should be performed only by a qualified radio technician.

Do not use solvents to clean your radio as most chemicals may permanently damage the radio housing and textures.

Do not immerse the radio or battery alone. Radio must have battery, antenna and an accessory connector seal in place for proper sealing.

If the radio is submerged in water or mud, tap the front of the radio face down. Foreign material trapped in the speaker grille or microphone port can decrease audio quality. If radio is exposed to salt water, rinse and wash the radio immediately to reduce risk of corrosion.

D.5.1

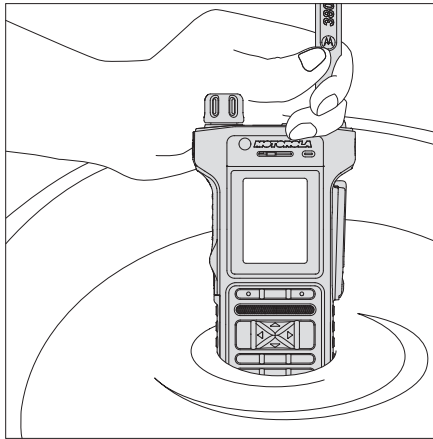
Washing the Radio

Prerequisites: Ensure you have:

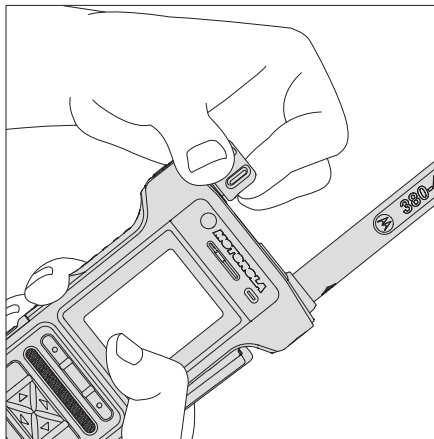
- a container of tap water (water height must be at least 2 inches higher than radio height)
- a soft cotton cloth
- a container of 0.5% liquid detergent solution (1 teaspoon of a mild dishwashing liquid detergent to 1 gallon of water or 1 part recommended liquid detergent to 200 parts water; water height must be at least 2 inches higher than radio height)
- a source of running water
- a towel

Procedure:

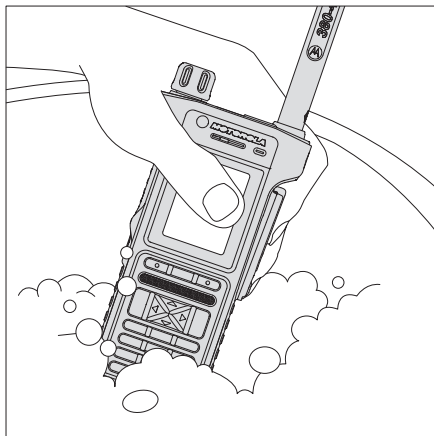
- 1 Submerge the radio (with the battery attached) completely in water and shake it for approximately 20 seconds.



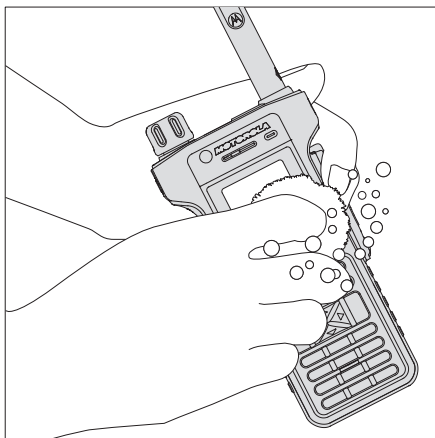
- 2 Pull the radio out of the water and turn the encoder knob 360° clockwise and 360° anti-clockwise twice.



- 3 Submerge the radio completely in the detergent solution. Repeat for the encoder knob.



- 4 Gently scrub the plastic surfaces of the radio (front, back, bottom, top and side areas) with a soft cotton cloth. Take extra care around the speaker grille, earpiece, and the top and bottom microphone port openings.



- 5 Submerge the radio in water and shake it to remove the detergent.
- 6 Pull the radio out of the water and thoroughly rinse it under running water to remove excess detergent. Take extra care to remove any detergent trapped in the crevices of the radio.



- 7 Shake off excess water and dry the radio with a towel. Take extra care to remove any water trapped in the crevices of the radio.

