



Installing Paper Roll




1. Open the printer lid by lifting the printer cover switch and pull the cover to the top of the terminal. (Pg.3)
2. Insert the paper roll in the compartment following the directions shown on the picture, and push the paper in until it protrudes from the top of the terminal. (Pg.3)
3. Maintain the paper and clip until it until a click is heard in the hand. (Pg.3)
4. Remove the excess paper by tearing along the serrated edge. (Pg.3)


Installing SAM/SIM/SD Card




1. Open the battery cover. If there is a battery, you can remove the battery first. (Pg.3)
2. According to the SAM/SIM/SD card position of the engraved marks on the terminal, loading the required card. Be sure not to put the card in the engraved mark. (Pg.10)
3. Replace the battery and the cover, then turn the terminal face up.
4. Note: SAM/SIM/SD card is optional according to product configuration, and the default config is no ID card.

Switching on and the Terminal

Power on Press **Power**  on the keypad for about 2 seconds, until a beep sound and the LCD backlight light (the terminal) is power on.

Power off Press **Home**  on the keypad for 2-3 seconds and then the "Power off" presented on the screen, the terminal will shut the face down.

If there is a crash, please press **Power**  for about 10 seconds to unplug the power supply and remove the battery for the hardware situation.

[illegible][illegible]

Troubleshooting

1. **The terminal does not turn on**
Check the battery to ensure it is correctly inserted and the battery is fully charged. A full charge will ensure you have enough power to start the terminal and allow it to connect to the server.
2. **Connect the battery properly and fully charge**
Connect the battery properly and fully charge it with the adapter or charger.
3. **Battery saving time is significantly reduced**
Check if the battery is fully charged.
Check the screen brightness, adjust the battery saving mode, and close unnecessary apps.
4. **Can't read the magnetic card or a card success rate is low success rate**
Check if the magnetic card is inserted correctly with magnetic band at terminal side.
Check if the card is new or has a big air on the magnetic band. Please clean it.
5. **Chip cannot be read**
Make sure you have inserted correctly the chip card into the chip-card reader with the chip facing upwards.
6. **Chip card cannot be read or blocked or if a card is correct position**
Check if the card is blocked or if a card is correct position.
7. **Check if card can be printed or printed incompletely**
Check if the card is new and printed on the back of the paper roll.
8. **Check if type of paper used is correct**
Check if you have any printed paper in the printer, discard it.

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