

# GO:PIANO with Alexa Built-in

**Owner's Manual** 

### Main features

- This GO:PIANO supports Amazon's voice-activated virtual assistant, "Amazon Alexa." You can operate the GO:PIANO by talking to Alexa. You can also save performance data in the cloud (\*) and recall it.
- This instrument features an ivory-feel keyboard with box-shaped keys for the serious player. Your piano performances can utilize the full expressive range from delicate pianissimo to dynamic fortissimo. There's a full complement of highquality tones that include electric piano, organ, and drum.
- Bluetooth functionality is provided, allowing inter-operation with your smartphone or tablet. Music or the audio portion of music videos played back on your smartphone or tablet can be played through the GO:PIANO, and you can also play along. You can also use music apps that are compatible with Bluetooth MIDI.
- \* In this manual, "cloud" refers to storage space that's provided on a network.



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Selecting How the Piano Tone Is Sounded for Internal Songs

# **Operating Guide**

### Selecting a Tone

This instrument lets you enjoy playing with a variety of tones.

There are four groups of tones; each tone button selects a group.

1. Press a tone button such as [ ], and then use the [▼] [▲] buttons. If a tone other than a drum tone is selected: the display indicates "

""""

For drum sounds: the display indicates "6"

#### Reference

For details on the tones, refer to "Tone List" at the end of this manual.

### Tone groups

| Button       | Explanation                  |  |
|--------------|------------------------------|--|
| [ 🛜 ] button | Piano tones                  |  |
| [ 🦳 ] button | Electric Piano tones         |  |
| [ [ ] button | Organ tones                  |  |
| [ 🥌 ] button | Drum, voice, and other tones |  |

### Adjusting the Overall Volume

You can adjust the volume of the speakers if you're using the built-in speakers, or the volume of the headphones if headphones are connected.

Adjusting the volume

0-20

**◄**1))

₽



8va 🕽

**₹**8υα

### Making Various Settings (Setting)

You can make various detailed settings for this instrument.

- 1. Press the [♥] button (the display indicates "♥").
- Use the [▼] [▲] buttons to change the value of the setting.
   Depending on the item that is selected, proceed with the operation by pressing a button such as [►/■].
- Press the [☆] button when you're finished making settings ("☆" is unlit).

### Changing the Pitch Range of the Keyboard in Octave Steps

▶/■

You can change the pitch range of the keyboard in steps of one octave.

Changing the keyboard pitch range

-3-0-3

Use the [ **▼ Buo** ] [ **Buo →** ] buttons (the display indicates "**▼**" or "**→**").

### MEMO

When you're making settings (p. 10), these buttons also operate as cursor buttons [ - ] [ - ] to select parameters.

### **Playing Internal Songs**

- 1. Press the [ , ] button.
- 2. Use the [▼] [▲] buttons to select a song.
- 3. Press the [►/■] button to play (the display indicates "►").
- Press the [►/■] button to stop ("►" is unlit).

Play/stop Press the [►/■] button.

### МЕМО

- When selecting a song, you can long-press the [–] or [+] button to rapidly switch between songs.
- To change the tempo of an internal song, change the metronome tempo.

### Reference

- For details on the internal songs, refer to "Song List" at the end of this manual.
- You can choose how the piano tone is sounded for internal songs (p. 10).

### Sounding the Metronome

Here's how to sound the metronome.

| Sound the metronome | Press the [ $\frac{X}{X}$ ] button (the display indicates " $\frac{X}{X}$ ").            |
|---------------------|--|
|                     | 5–300  |
| Change the tempo    | While holding down the [⚠] button so that "TEMPO" is indicated, use the [▼] [▲] buttons. |

### **Using Amazon Alexa**

This GO:PIANO supports voice commands using Amazon Alexa. You can talk to the GO:PIANO and use your voice to control various operations.



### Action button

Awakens Amazon Alexa.



#### Mute

Disables the mic. While this is disabled, the GO:PIANO won't respond even if you talk to it.

### Mic (Left/Right)

Listens to voice commands.

### Reference

For details on using Amazon Alexa, refer to "Using Amazon Alexa to Control the GO:PIANO" (p. 6).



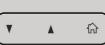
### **Amazon Alexa indicator**

Indicates Amazon Alexa's state.

- Blue and Light blue are alternately lit: Alexa is responding.
- Red: Mic is muted.
- Orange: Currently setting the network.













### **Recording Your Performance**

Here's how to record and play back your performance.

- \* It is not possible to overdub-record.
- 1. Select the sound that you want to record.
- 2. Press the [●] button ("●" blinks).
- 3. Press a key to start recording (the display indicates "●").
- 4. Press the [►/■] button to stop ("●" is unlit).

A confirmation screen appears, asking whether you want to save.

5. To save, press the [►/■] button.

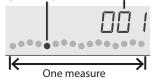
If you decide to cancel, press the [ 价] button.

| Play/stop                        | Press the [►/■] button.                      |  |
|----------------------------------|--|--|
| Record-standby                   | While stopped, press the [●] button.         |  |
| Record                           | From record-standby, press the [▶/■] button. |  |
| Load a recorded your performance | Loading a recorded song (p. 8, SONG LOAD).   |  |

### МЕМО

When playing back or recording, the screen shows the current measure, and the status of play/record progress within one measure

Play/record position Current measure



### If you want to record along with the metronome

Start the metronome beforehand, and specify the time signature and tempo (p. 2).

In step 2 ("●" is blinking) when you press the [►/■] button, you'll hear a two-measure count, and then recording starts.

### Display

This shows the sound group name, the sound name, and the functions that are currently enabled.

### Screen after startup (the Play screen)

Bluetooth
connection status Tone group name

A non-drum tone is selected
Tone name

Playback/
recording position

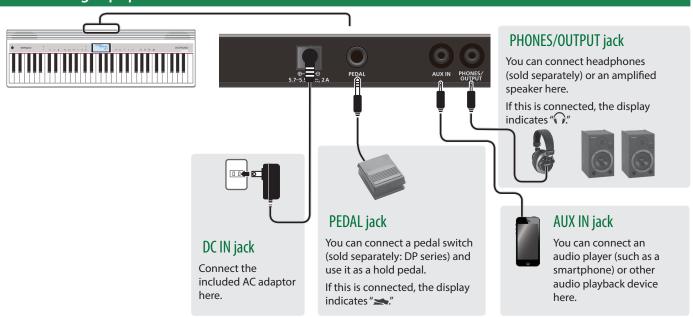
Tone number
Current measure (only during

### Edit a Value / Return to the Previous Screen / Reset the Sound

playback/recording)

| Edit a value                  | Use the [▼] [▲] buttons.  |  |
|-------------------------------|---|--|
| Return to the previous screen | In an edit screen, press the [ 命] button.                                 |  |
| Reset the sound settings      | In the play screen, press the [   |  |
|                               | This is convenient if the sound settings have been inadvertently changed. |  |
|                               |   |  |

## **Connecting Equipment**

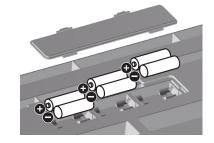


921\* To prevent malfunction and equipment failure, always turn down the volume, and turn off all the units before making any connections.

## **Installing Batteries**

If six commercially available nickel-metal hydride or alkaline AA batteries are installed, you can perform without connecting an AC adaptor.

- 1. Remove the battery cover.
- 2. Install the batteries, making sure that they are oriented correctly.
- 3. Close the battery cover.
- 928\* When turning the unit over, be careful so as to protect the keyboards from damage. Also, handle the unit carefully; do not drop it.
- <sup>947\*</sup> If you handle batteries improperly, you risk explosion and fluid leakage. Make sure that you carefully observe all of the items related to batteries that are listed in "USING THE UNIT SAFELY" and "IMPORTANT NOTES" (leaflet "USING THE UNIT SAFELY" and Owner's Manual p. 17).
  - \* When the batteries run low, the display indicates "Battery Low!" When this occurs, install fresh batteries.
  - \* If this unit is being operated on batteries, it cannot be connected to a wireless network (you cannot use the Amazon Alexa functionality). If you want to connect to a wireless network, connect the AC adaptor to a power supply.



## Attaching the Music Rest

Attach the included music rest to the instrument as shown in the illustration.

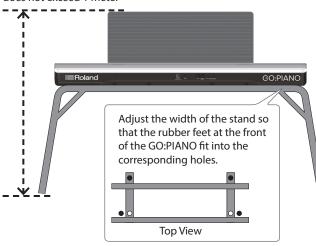


# Placing This Unit on a Stand

Be careful not to pinch your fingers when setting up the stand (KS-12; 946 sold separately).

Place the instrument on the stand as follows.

Adjust so that the height does not exceed 1 meter



# Turning the Power On/Off

Once everything is properly connected (p. 4), be sure to follow the procedure below to turn on their power. If you turn on equipment in the wrong order, you risk causing malfunction or equipment failure.



- **1.** Press the [0] (power) button to turn on the power.
- 2. Use the [◄)] [◄))] buttons to adjust the volume.
- **3.** To turn the power off, hold down the [७](power) button for one second or longer.

### Concerning the Auto Off function

With the factory settings, the GO:PIANO automatically powers-off when the following conditions are satisfied.

- Operating on batteries
- Bluetooth function is off
- A specific length of time has elapsed since the unit was played or operated

If you do not want the power to be turned off automatically, disengage the Auto Off function (p. 11).

### NOTE

- To restore power, turn the power on again.
- When the conditions are satisfied, Auto Off will operate even if music is playing from a device connected to the AUX IN jack.

### About the screen off function (SCREEN OFF)

With the factory settings, the GO:PIANO automatically turns off the display when a specific length of time has elapsed since the power was turned on.

If you want the display to remain on, disable (turn off) the screen off function (p. 11).

### MEMO

- If you operate the unit while the display is off, the display reappears.
- Amazon Alexa responds to your requests even if the display is off.

# Using Amazon Alexa to Control the GO:PIANO

You can control the GO:PIANO with your voice using Amazon Alexa.

## Preparing to Use Amazon Alexa

In order to use Amazon Alexa, you'll need to make the following preparations.

### MEMO

- Once the GO:PIANO can connect to your wireless network and you can use the Amazon Alexa app (described below), you won't need to make those settings (the steps below) again. If you've already completed these preparations, proceed to "Using Voice Commands" (p. 7).
- If this unit is being operated on batteries, it cannot be connected to a wireless network (you cannot use the Amazon Alexa functionality). If you want to connect to a wireless network, connect the AC adaptor to a power supply.
- If, after completing the settings, you want to connect to a different
  wireless network (such as a wireless network at a different
  location), you'll need to make these settings again. You can
  initialize the network settings by holding down the action button
  for five seconds or longer. After initialization, make the settings
  again as described in "Enabling the GO:PIANO to Connect to a
  Wireless Network (Internet)" (p. 6).

### Downloading the GO:PIANO Alexa Setup App

On your smartphone or tablet (subsequently called "mobile device"), download the "GO:PIANO Alexa Setup" app that you'll use to connect the GO:PHONE to the internet.

1. From your mobile device, access the following to download the app.

|                                       | App Store  |
|---------------------------------------|--|
| iOS<br>iOS 12 or higher               |  |
|                                       | https://itunes.apple.com/  |
| Android<br>Android 8 (oreo) or higher | Google Play  The state of the s |

2. Search for "GO:PIANO" and install "GO:PIANO Alexa Setup app."

# Enabling the GO:PIANO to Connect to a Wireless Network (Internet)

Using the GO:PIANO Alexa Setup app, connect the GO:PIANO to the internet (wireless network).

- 1. Power-on the GO:PIANO (p. 5).
- 2. Start the "GO:PIANO Alexa Setup app."
- 3. Create a "Roland account."
- As directed by the app, connect the GO:PIANO to the internet.

### Downloading the Amazon Alexa App

To your mobile device, download the "Amazon Alexa app" which allows you to control Amazon Alexa.

1. In the GO:PIANO Alexa Setup app screen, tap the [Amazon Alexa] button.

The App Store or Google Play appears.

2. Download the "Amazon Alexa app."

### **Enabling a Skill**

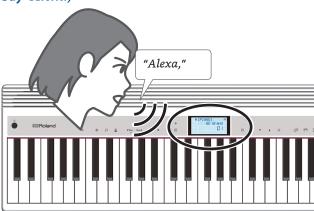
A "skill" is a "collection of keywords" that lets you increase the functionality of the GO:PIANO by adding special voice commands. When you enable the skill in the Amazon Alexa app, you'll be able to control the GO:PIANO with your voice.

- 1. Start the Amazon Alexa app.
- 2. Sign into the Amazon account.
- 3. Tap [\(\exists \)] (menu) and then tap [Skill].
- 4. Search for GO:PIANO, and then tap [Enable].
- 5. Sign into the Roland account that you created in the GO:PIANO Alexa Setup app.

# **Using Voice Commands**

Let's try operating the GO:PIANO by talking to it.

### **1.** Say "*Alexa*,"



At this time, the GO:PIANO's indicator is lit blue and light blue alternately.

### 2. Say "Ask GO:PIANO, play Für Elise."

The built-in song "Für Elise" plays.

## **Examples of Voice Commands**

Many other voice commands can be recognized in addition to "Play Für Elise."

Here are some typical voice commands.

Start by saying "Alexa, ask GO:PIANO," and then try saying the following voice commands.

| Voice command            | Operation/result                         |
|--------------------------|--|
| Play "Turkish<br>March." | The built-in song "Turkish March" plays. |
| Select tone organ.       | The sound switches to an organ.          |
| Increase volume.         | The volume increases.                    |
| Faster.                  | The metronome tempo becomes faster.      |

# Convenient Functions

## Loading a Song (SONG LOAD)

Here's how to load a song that's recorded in this instrument.

1. In settings (p. 10), make the display indicate SONG LOAD.



- 2. Press the [►/■] button.
- 3. Use the [▼] [▲] buttons to select the song that you want to load.

SONG LOAD SONGØ1.MID

4. Press the [►/■] button.

The song is loaded and return to the play screen.

### Deleting a Song (SONG DEL)

Here's how to delete a song that's recorded in this instrument.

1. In settings (p. 10), make the display indicate SONG DEL.



- 2. Press the [►/■] button.
- Use the [▼] [▲] buttons to select the song that you want to delete.

SONG DEL SONGØ1.MID

4. Press the [►/■] button.

A confirmation message appears.



If you decide to cancel, press the  $[\{ \uparrow \cap \}]$  button.

5. Press the [►/■] button.

The song is deleted and return to the play screen.

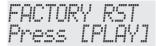
# Restoring the Factory Settings (FACTORY RST)

This returns the settings stored in the GO:PIANO to their factory-set values. This operation is called "factory reset."

### NOTE

When you execute this operation, all recorded songs and settings saved in this instrument are lost.

1. In settings (p. 10), access FACTORY RST.



2. Press the [►/■] button.

A confirmation message appears.



If you decide to cancel, press the [ 价] button.

3. Press the [►/■] button.

The factory reset is executed.

# Updating the GO:PIANO's Program (UPDATE)

When you turn on the power of the GO:PIANO, it checks whether an update program is available.

If a version more recent than the GO:PIANO's own program is available, the program can be automatically updated via the internet.

### MEMO

If this unit is being operated on batteries, it cannot be updated. If you want to update, connect the AC adaptor to a power supply.

### 1. Turn on the power of the GO:PIANO.

If a new program is available, the following message appears.



To cancel, press the [ ऻ ] button.

### 2. Press the [►/■] button.

The program update begins. When the update is completed, the GO:PIANO automatically restarts.

### **Updating Manually**

Here's how you can update the program version at a time that's convenient if you previously skipped an update.

### 1. In settings (p. 10), access UPDATE.



### 2. Press the [►/■] button.

The unit checks whether a more recent program is available.

If a version more recent than the GO:PIANO's own program is available, a confirmation screen asks whether you want to update to the latest program.



### 3. Press the [►/■] button.

The program update begins.

### NOTE

During the update, you must not power-off the GO:PIANO, disconnect the AC adaptor, or end the wireless network connection.

Doing so may cause the update to fail, causing malfunctions.

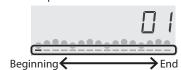
# **Setting Various Functions (Setting)**

# **Basic Operations in Setting**

- 1. Press the [ 🌣 ] button (the display indicates "🌣").
- 3. Use the [▼] [▲] buttons to change the value of the setting.
- 4. Press the [♣] button when you're finished making settings ("♣" is unlit).

### MEMO

- The settings you make are saved in the cloud.
- The lower part of the screen shows the position of the selected item.



| Display      | Value/Explanation  |  |  |
|--------------|--|--|--|
|              | Adjusting the Volume of Amazon Alexa (ALEXA LEVEL)   |  |  |
| ALEXA LEVEL  | Adjusts the volume of Amazon Alexa's response chime and conversation.  1–10  |  |  |
|              | Adjusting the Reverberation (REVERB LEVEL)   |  |  |
| REVERB LEVEL | This adds reverberation that is characteristic of a performance in a concert hall.  0–10   |  |  |
|              | Transposing the Pitch (TRANSPOSE)  |  |  |
|              | The keyboard can be transposed in semitone steps. If you play $C \to It$ will sound $E \to It$   |  |  |
| TRANSPOSE    | For example if a song is in the key of E major but you want to play it using the fingering of the C major scale, you would set the keyboard transpose setting to "4."  |  |  |
|              | -5-0-+6  |  |  |
|              | Matching the Pitch with Other Instruments (MASTER TUNE)  |  |  |
| MASTERTUNE   | When playing ensemble with other instruments and in other such instances, you can match the standard pitch to another instrument. The standard pitch generally refers to the pitch of the note that's played when you finger the middle A key. For a cleaner ensemble sound while performing with one or more other instruments, ensure that each instrument's standard pitch is in tune with that of the other instruments. This tuning of all the instruments to a standard pitch is called "master tuning." |  |  |
|              | 415.3 Hz-440.0 Hz-466.2 Hz   |  |  |
|              | Selecting How the Piano Tone Is Sounded for Internal Songs (SONG PIANO)  |  |  |
| SONG PIANO   | This selects how the piano tone is sounded for internal songs.   |  |  |
|              | For an internal song that contains only a piano tone, turning this "Off" means that no sound is heard.   |  |  |
|              | On (sound), Left (only the left-hand tone is sounded), Right (only the right-hand tone is sounded), Off (no sound)   |  |  |
|              | Changing the Time Signature (BEATS)  |  |  |
| BEATS        | This changes the time signature of the metronome.  |  |  |
|              | 0/4, 2/4, 3/4, 4/4, 5/4, 6/4   |  |  |
|              | Specifying the Feel (Touch Response) of the Keyboard (KEY TOUCH)   |  |  |
| KEYTOUCH     | This changes the feel (touch response) of the keyboard. If you've specified "Fix," notes will sound at the same volume regardless of how strongly you play the keyboard.  Fix, Light, Medium, Heavy  |  |  |
|              | Emitting an Operation Sound When You Press a Button (TOUCH SOUND)  |  |  |
| TOUCH SOUND  | You can specify whether an operation sound is played (On) or is not played (Off) when you press one of this instrument's buttons.  |  |  |
|              | Muting the Speakers When Headphones Are Connected (SP PHONES SW)   |  |  |
| SP PHONES SW | This specifies whether connecting headphones automatically mutes this instrument's speakers (On) or does not mute them (Off).  |  |  |

| Display      | Value/Explanation   |  |  |
|--------------|---|--|--|
| SONG LOAD    | Refer to "Loading a Song (SONG LOAD)" (p. 8).   |  |  |
| SONG DEL     | Refer to "Deleting a Song (SONG DEL)" (p. 8).   |  |  |
| BLUETOOTH    |   |  |  |
| BT PAIRING   | Refer to "Using the <b>Bluetooth</b> ® Functionality" (p. 12).  |  |  |
| BLUETOOTH ID |   |  |  |
|              | Making the Power Automatically Turn off After a Time (AUTO OFF)   |  |  |
| 946 AUTO OFF | With the factory settings, the GO:PIANO automatically powers-off when the following conditions are satisfied.  Operating on batteries Bluetooth function is off A specific length of time has elapsed since the unit was played or operated If you do not want the power to be turned off automatically, disengage the Auto Off function.  Off, 30, 240 (min) |  |  |
| SCREEN OFF   | Making the Display Turn Off After a Time (SCREEN OFF)  With the factory settings, the GO:PIANO automatically turns off the display when a specific length of time has elapsed since the power was turned on.  If you want the display to remain on, disable (turn off) the screen off function.  Off, 30, 60 (sec)  |  |  |
| LCD CONTRAST | Adjusting the Brightness of the Display (LCD CONTRAST)  Adjusts the brightness of this instrument's display.  0–10  |  |  |
| FACTORY RST  | Refer to "Restoring the Factory Settings (FACTORY RST)" (p. 8).   |  |  |
| UPDATE       | Refer to "Updating the GO:PIANO's Program (UPDATE)" (p. 9)  |  |  |
| VERSION      | This shows the version of this instrument's program.  |  |  |
|              | · · ·   |  |  |

# Settings that are not stored in the unit

The following settings return to their default values when the power is turned off.

- Octave setting (p. 2)
- TRANSPOSE
- SONG PIANO
- BEATS
- The tone that's selected in each group

# Using the **Bluetooth®** Functionality



## Here's What You Can Do

By using the Bluetooth function, you can wirelessly connect the GO:PIANO with a mobile device such as your smartphone or tablet, allowing you to do the following things.

# Play Music Through the GO:PIANO's Speakers (Bluetooth Audio Function) → p. 13

Songs that you play back from your mobile device can be heard wirelessly from the speakers of the GO:PIANO. You can also play the GO:PIANO along with the song playback.



# Using the GO:PIANO with an App (Bluetooth MIDI Function) → p. 14

By using an app that support Bluetooth MIDI in conjunction with the GO:PIANO, you can enjoy a variety of content that's available only through the app.

# Preparing to Use the Bluetooth Function (Pairing)

"Pairing" is the procedure of registering (mutually authenticating) your mobile device or app with the GO:PIANO.

Separate pairing is required for "playing music through the GO:PIANO's speakers" and for "using the GO:PIANO with an app." Note that these processes are different.

### The pairing process

Playing music through the GO:PIANO's speakers (p. 13)



Using the piano with an app (p. 14)





# Play Music Through the GO:PIANO's Speakers (Bluetooth Audio Function)

### Registering a Mobile Device (Pairing)

Make settings so that music data saved on your smartphone or other mobile device can be played wirelessly through the GO:PIANO's speakers.



### MEMO

- Once a mobile device has been paired with this unit, there is no need to perform pairing again. If you want to connect this unit with a mobile device that has already been paired, refer to "Connecting an Already-Paired Mobile Device" (p. 13).
- Pairing is required again if you execute a Reset (p. 8).
- The following explanation of the procedure is only one example.
   For details, refer to the owner's manual of your mobile device.
- \* Make sure that this unit's Bluetooth function is "On" (settings → "BLUETOOTH" turned "On").
- 1. Place the mobile device that you want to connect nearby this unit.
- In settings (p. 10), make the display indicate BT PAIRING.
- 3. Press the [►/■] button.

The display indicates "PAIRING...," and this unit waits for a response from the mobile device.

### MEMO

If you decide to cancel pairing, press the [  $\[ \]$  ] button.

4. Turn on the Bluetooth function of the mobile device.



### MEMO

The explanation here uses the iPhone as an example. For details, refer to the owner's manual of your mobile device.

5. Tap "GO:PIANO AL Audio" that is shown in the Bluetooth device screen of your mobile device.

This unit is paired with the mobile device. When pairing succeeds, "GO:PIANO AL Audio" is added to the list of "Paired Devices" on your mobile device.

6. Press the [☼] button when you're finished making settings.

### Connecting multiple GO:PIANO units

If you want to pair with a mobile device in a location where there are multiple GO:PIANO units, such as in a music classroom, you can assign an ID (identification number) to each unit so that they can be distinguished.

If you specify an ID (identification number), the ID number is shown added following the product name of the mobile device.

### MEMO

If you are pairing in an environment where there are multiple GO:PIANOs, we recommend that you turn on the power of the mobile device and only those GO:PIANOs that you want to pair (turn off the power of other devices).

- 1. In settings (p. 10), make the display indicate BLUETOOTH ID.
- Use the [▼] [▲] buttons to edit the value of the setting.

| Parameter | Explanation   |  |
|-----------|---|--|
| Off, 1–9  | Set to "Off": "GO:PIANO AL Audio," "GO:PIANO AL MIDI" (default value) |  |
|           | Set to "1": "GO:PIANO AL Audio 1,"<br>"GO:PIANO AL MIDI 1"            |  |

## **Playing Back Music Data**

When you play back music data on your mobile device, the sound is heard from the GO:PIANO's speakers.

### Connecting an Already-Paired Mobile Device

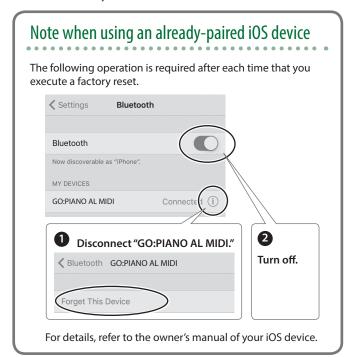
 Turn on the Bluetooth function of the mobile device.

The GO:PIANO and mobile device are connected wirelessly.

\* If the above step does not establish a connection, tap "GO:PIANO" that are shown in the "DEVICES" field of the mobile device.

# Using the GO:PIANO with an App (Bluetooth MIDI Function)

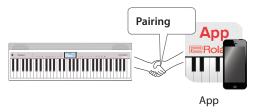
You can make settings for using the GO:PIANO together with an app that's installed on your mobile device.



\* Make sure that this unit's Bluetooth function is "On" (settings → "BLUETOOTH" turned "On").

### Pairing with the App

Here's how an app installed on your mobile device can be used with the  ${\sf GO:PIANO}.$ 



1. Place the mobile device that you want to connect nearby this unit.

### MEMO

If you have more than one unit of this model, power-on only the unit that you want to pair (power-off the other units).

Turn on the Bluetooth function of the mobile device.



### MEMO

The explanation here uses the iPhone as an example. For details, refer to the owner's manual of your mobile device.

3. In the mobile device's app (musical apps that support Bluetooth MIDI), establish a connection with this unit.

### NOTE

Do not tap the "GO:PIANO AL MIDI" that is shown in the Bluetooth settings of the mobile device.

# Disabling the Bluetooth Functionality

Disable the Bluetooth functionality if you don't want this unit to be connected via Bluetooth with your mobile device.

- 1. In settings (p. 10), make the display indicate BLUETOOTH.
- 2. Use the [▼] [▲] buttons to turn the setting "Off."
- 3. Press the [♣] button when you're finished making settings.

# Troubleshooting

| Problem  | Items to check  | Action  | Page  |
|--|---|---|-------|
| Power turns off on its own                                       | Could the auto-off setting be something other than "Off"?   | If you don't need the power to turn off automatically, turn the Auto Off setting "Off." | p. 11 |
|  | Is the AC adaptor connected correctly?  |   | _     |
|  | Could the batteries be exhausted?   | Install fresh batteries.  | p. 4  |
| Power does not turn on   | If you connect the AC adaptor and turn on the power when batteries are installed, the AC adaptor will be used preferentially. Even if batteries are installed, the power will not turn on unless the AC adaptor is connected to an AC outlet.   |   | -     |
|  | If you're using batteries, disconnect the AC adaptor from this unit. If batteries are installed, connecting or disconnecting the power cord from the outlet or connecting or disconnecting the DC plug of the AC adaptor while this unit is turned on will cause the power to turn off. |   |       |
| Nothing is shown in the display                                  | Could the screen off function be set?   | If you want the display to remain on, disable (turn off) the screen off function.       |       |
| Pedal does not work, or is "stuck"                               | Is the pedal connected correctly?   |   | p. 4  |
| The volume level of the unit connected to AUX IN jack is too low | Could the volume of the connected device be turned down?  |   | -     |
| No sound   | Are your amp, speakers, headphones, etc., connected correctly?  |   | p. 4  |
| No souria  | Is the volume turned down?  |   |       |
| Notes don't sound right  |   |   |       |
| The notes have the wrong pitch                                   | Could you have changed the transpose setting?   |   | p. 10 |

# Problems with Amazon Alexa functionality

| Problem                               | Items to Check  | Action  | Page          |
|---------------------------------------|---|---|---------------|
| Won't respond to your voice           | Could the Amazon Alexa indicator be lit red?  | Press the mute button to un-mute the mic.   | p. 3          |
|                                       |   | The unit is not connected to a wireless network. Turn the power off and on again, and make wireless network settings.   | p. 6          |
|                                       | Could the unit be operating on batteries?   | If the unit is operating on batteries, it cannot use a wireless network. Connect the AC adaptor, and turn the power off and on again.   | p. 4,<br>p. 5 |
|                                       | Could the Amazon Alexa indicator be lit light blue?   | Immediately after this unit is powered-on, it will be in<br>the process of connecting to the network, so Amazon<br>Alexa will not respond. Wait until the Amazon Alexa<br>indicator is unlit.   | _             |
| Your voice is poorly recognized       | Could you be in a noisy location?   | Try getting closer to the mic when you speak, or try in a less noisy location.  | _             |
|                                       | Is the wireless network strong enough?  | Move your wireless LAN router closer to this unit, or remove the source of electromagnetic interference.  |               |
|                                       | Could there be a microwave oven or other device nearby that might cause electromagnetic interference? |   | _             |
|                                       | Is the wake word (request) correct?   | "Alexa," "Amazon," and "Computer" are recognized as wake words. In the GO:PIANO Alexa Setup app, change the wake word to an appropriate choice.   | _             |
| Can't operate by GO:PIANO by requests | Are you including "ask GO:PIANO" in your request?   | When you include "ask GO:PIANO" in your request, Amazon Alexa operates GO:PIANO.  | p. 7          |
|                                       | Are you signed in to your Amazon account and your Roland account?                                     | In order to operate the GO:PIANO with your voice, you must sign into both your Amazon account and your Roland account.  Use the "Amazon Alexa app" to sign into your Amazon account, and use the "GO:PIANO Alexa Setup app" to sign into your Roland account. | p. 6          |
|                                       | Have you enabled the skill?   | Enable the skill in the "Amazon Alexa app."   | p. 6          |

### Problems with Bluetooth functionality

| Problem  | Items to check/Action  |  | Page  |
|--|--|--|-------|
| This unit does<br>not appear in the<br>Bluetooth device<br>list of your mobile |  | Turn the Bluetooth function "On."  | p. 14 |
|  | Could the Bluetooth function be turned "Off"?  | Setting → turn "BLUETOOTH" On  |       |
|  |  | Bluetooth Audio function:  |       |
|  |  | A device named "GO:PIANO AL Audio" appears.  |       |
|  |  | Bluetooth MIDI function:   |       |
| device   |  | A device named "GO:PIANO AL MIDI" appears.   |       |
|  |  | You can check this from the settings inside an app that support Bluetooth MIDI.  |       |
| Can't connect to<br>Bluetooth audio  | If this unit is visible as a device in the mobile device's Bluetooth settings  | Delete the device's registration, turn the Bluetooth Audio function "Off" and then "On" again, and establish pairing once again. | p. 14 |
|  | If this unit is not visible as a device  | Turn the mobile device's Bluetooth function off and then on again, and initiate pairing from this unit to re-establish pairing.  | p. 14 |
| Can't connect to<br>Bluetooth MIDI   | After unpairing the "GO:PIANO AL MIDI" that is registered on the mobile device, turn the mobile device's Bluetooth function off and then on again, and reconnect it.       |  |       |
| Can't establish<br>pairing with the<br>Bluetooth MIDI<br>function              | The Bluetooth MIDI function is paired when you first select a device on the mobile device and establish a connection. There is no need to initiate pairing from this unit. |  | p. 14 |
| Can't connect a<br>paired mobile<br>device                                     | If the connection breaks immediately after it is established, turning the Bluetooth device's Bluetooth switch off and then on again may allow connection to occur.         |  |       |

### MEMO

If checking these points does not solve the problem, please refer to the Roland support website.

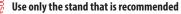
http://www.roland.com/support/

# **USING THE UNIT SAFELY**

### WARNING

### **Concerning the Auto Off function**

The power to this unit will be turned off automatically after a predetermined amount of time has passed since it was last used for playing music, or its buttons or controls were operated (Auto Off function). If you do not want the power to be turned off automatically, disengage the Auto Off function (p.



This unit should be used only with a stand that is recommended by Roland.



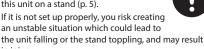
### Do not place in a location that is unstable

When using the unit with a stand recommended by Roland, the stand must be carefully placed so it is level and sure to remain stable. If not using a stand, you still need to make sure that any location you choose for placing the unit provides a level surface that will properly support the unit, and keep it from wobbling.

### **WARNING**

## Precautions regarding placement of this unit on a

Be sure to follow the instructions in the Owner's Manual carefully when placing this unit on a stand (p. 5).



### in injury. Use only the supplied AC adaptor and the correct voltage

Be sure to use only the AC adaptor supplied with the unit. Also, make sure the line voltage at the installation matches the input voltage specified on the AC adaptor's body. Other AC adaptors may use a different polarity, or be designed for a different voltage, so their use could result in damage, malfunction, or electric shock.

### **CAUTION**

### Use only the specified stand(s)

This unit is designed to be used in combination with specific stands (KS-12) manufactured by Roland. If used in combination with other stands, you risk sustaining injuries as the result of this product dropping down or toppling over due to a lack



### Evaluate safety issues before using stands

Even if you observe the cautions given in the owner's manual, certain types of handling may allow this product to fall from the stand, or cause the stand to overturn. Please be mindful of any safety issues before using this product.



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# **IMPORTANT NOTES**

### **Power Supply: Use of Batteries**

- If operating this unit on batteries, please use alkaline batteries or Ni-MH batteries.
- Even if batteries are installed, the unit will turn off if you connect or disconnect the power cord from the AC outlet while the unit is turned on, or if you connect or disconnect the AC adaptor from the unit. When this occurs, unsaved data may be lost. You must turn off the power before you connect or disconnect the power cord or AC adaptor.

#### **Placement**

- Do not allow objects to remain on top of the keyboard. This can be the cause of malfunction, such as keys ceasing to produce sound.
- Depending on the material and temperature of the surface on which you place the unit, its rubber feet may discolor or mar the surface.

#### Care of the Keyboard

- Do not write on the keyboard with any pen or other implement, and do not stamp or place any marking on the instrument. Ink will seep into the surface lines and become unremovable.
- Do not affix stickers on the keyboard. You may be unable to remove stickers that use strong adhesives, and the adhesive may cause discoloration.
- To remove stubborn dirt, use a commercially available keyboard cleaner that does not contain abrasives. Start by wiping lightly. If the dirt does not come off, wipe using gradually increasing amounts of pressure while taking care not to scratch the keys.

### **Repairs and Data**

Before sending the unit away for repairs, be sure to make a backup of the data stored within it; or you may prefer to write down the needed information. Although we will do our utmost to preserve the data stored in your unit when we carry out repairs, in some cases, such as when the memory section is physically damaged, restoration of the stored content may be impossible. Roland assumes no liability concerning the restoration of any stored content that has been lost.

#### **Additional Precautions**

- Any data stored within the unit can be lost as the result of equipment failure, incorrect operation, etc. To protect yourself against the irretrievable loss of data, try to make a habit of creating regular backups of the data you've stored in the unit.
- Roland assumes no liability concerning the restoration of any stored content that has been lost.
- Never strike or apply strong pressure to the display.
- Do not apply undue force to the music stand while it is in use.
- Do not use connection cables that contain a built-in resistor.
- If you're using a telephone connection (including cellphone) to connect to the internet, you might incur connection costs depending on your telephone subscription plan.

### **Caution Regarding Radio Frequency Emissions**

- The following actions may subject you to penalty of law.
  - · Disassembling or modifying this device.
  - Removing the certification label affixed to the back of this device.
  - Using this device in a country other than where it was purchased
- Do not use this product closer than 22 cm (8–11/16 inches) from where a cardiac pacemaker is implanted. Doing so may affect the operation of the cardiac pacemaker.

### Intellectual Property Right

- It is forbidden by law to make an audio recording, video recording, copy or revision of a third party's copyrighted work (musical work, video work, broadcast, live performance, or other work), whether in whole or in part, and distribute, sell, lease, perform, or broadcast it without the permission of the copyright owner.
- Do not use this product for purposes that could infringe on a copyright held by a third party. We assume no responsibility whatsoever with regard to any infringements of third-party copyrights arising through your use of this product.
- The copyright of content in this product (the sound waveform data, style data, accompaniment patterns, phrase data, audio loops and image data) is reserved by Roland Corporation.
- Purchasers of this product are permitted to utilize said content (except song data such as Demo Songs) for the creating, performing, recording and distributing original musical works.
- Purchasers of this product are NOT permitted to extract said content in original or modified form, for the purpose of distributing recorded medium of said content or making them available on a computer network.
- This product is using the open source license (GPL/LGPL) software. You have the right to acquire, modify and distribute the source code for this open source license software. You can obtain the open source license source code used in this product by downloading it from the following website: https://www.roland.com/global/support/
- The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Roland is under license.
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- Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.
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For the USA -

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

(FCC Part15 Subpart C §15.247, 15.253, 15.255)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines. This equipment should be installed and operated keeping the radiator at least 20 cm or more away from person's body.

(FCC Part15 Subpart C §15.247, 15.253, 15.255)

### For Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1. This device may not cause interference.
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- 1. L'appareil ne doit pas produire de brouillage;
- 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

(RSS-Gen §8.4)

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the ISED radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20 cm or more away from person's body.

Cet équipement est conforme aux limites d'exposition aux rayonnements énoncées pour un environnement non contrôlé et respecte les règles d'exposition aux fréquences radioélectriques (RF) CNR-102 de l'ISDE. Cet équipement doit être installé et utilisé en gardant une distance de 20 cm ou plus entre le radiateur et le corps humain.

(RSS-102 §2.6)

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# **Main Specifications**

### Roland GO:PIANO with Alexa Built-in: Digital Piano

| Keyboard                           | 61 keys (Ivory Feel and Box-shape Keys with velocity)   |
|------------------------------------|---|
| Bluetooth                          | Bluetooth Ver 4.2 Profile Support: A2DP (Audio), GATT (MIDI over Bluetooth Low Energy) Codec: SBC (Support to the content protection of the SCMS-T method)  |
| Power Supply                       | AC adaptor or Alkaline battery (AA, LR6) / Ni-MH battery (AA, HR6) x 6  * Carbon-zinc batteries cannot be used.   |
| <b>Current Draw</b>                | 1,000 mA  |
| Battery Life for<br>Continuous Use | Ni-MH batteries (AA, HR6): Approximately 5 hours (When using batteries having a capacity of 1,900 mAh.) Alkaline batteries (AA, LR6): Approximately 3.5 hours  * This figure will vary depending on the actual conditions of use. |

| Dimensions        | (Without music rest)   |  |
|-------------------|--|--|
|                   | 877 (W) x 271 (D) x 82 (H) mm  |  |
|                   | 34-9/16 (W) x 10-11/16 (D) x 3-1/4 (H) inches  |  |
|                   | (With music rest)  |  |
|                   | 877 (W) x 314 (D) x 254 (H) mm   |  |
|                   | 34-9/16 (W) x 12-3/8 (D) x 10 (H) inches   |  |
| Weight            | 4.0 kg, 8 lbs 14 oz (excluding AC adaptor and music rest)                            |  |
| Accessories       | Owner's manual, Quick Start, Leaflet "USING THE UNIT SAFELY," AC adaptor, Music rest |  |
| Options           | Keyboard stand: KS-12  |  |
| •                 |  |  |
| (sold separately) | Pedal switch: DP series  |  |
|                   |  |  |

<sup>&</sup>lt;sup>962a</sup> \*This document explains the specifications of the product at the time that the document was issued. For the latest information, refer to the Roland website.