SEAM

Hub

Say hello to Seam.

Seam Hub

The central hub connects all of your devices to the Seam app, so you'll always stay in control of your business, wherever you are.

Connects to power with the included power supply, or via a Power Over Ethernet option.

Set up your Seam account.

1.

1. **Download the Seam app for your IOS or Android device.**

   Before setting up your Seam Hub, make sure you have the latest version of the Seam app from the app store.

2. **Create your account.**

   If you're new to Seam — tap **Sign up**. The app will ask you to enter your name and email address, then ask you to create a password.

   If you already have a Seam account for other Seam hubs or devices — use it to log in to the Seam app.

3. **Create your workspace.**

   If you're creating a new workspace — click on the top right **+** button, and enter the name you would like to call your workspace.

   If you already have a workspace — click on the workspace you'd like to select.

4. After, create your location.

If you're creating a new location — click on the top right **+** button, and enter the name you would like to call your location, and select its timezone from the dropdown.

If you already have the location you want — click on the location you'd like to select.

5. Now, you're ready to begin setting up your Seam Hub!

From the Menu, tap Hubs.

Then, tap the **+** button on the top right corner.

Setting up your Seam Hub is simple, and the Seam app will walk you through the process, step by step.

If you have any questions, or need help with your Hub, start here:

getseam.com/hub-faq

Set up your Seam Hub.

The mobile app will now guide you through the setup process.

To allow the app to communicate with the Hub during setup, you'll be prompted by the app to press the Pairing button on the side of the Hub until the LED on the top of the hub begins flashing Blue.

> ℹ️ The first time your Hub connects to the internet, it will automatically begin a software update, which may take a few minutes. The Hub LED should show a solid orange color. When it is complete, the LED will be a solid white color.

Once your Hub is set up, the LED will use color to tell you the status. Visit getseam.com/faq-hub for an explanation of Hub LED light patterns.

Follow the app to continue the setup process.

LED Patterns During Pairing

Blue Slow Flashing
Ready to pair

Blue Solid
Pairing successful

Orange Flashing
Pairing failed

LED Patterns Connecting to Internet

White Flashing
Connecting to Wi-Fi

White Solid
Connected to Wi-Fi or Ethernet

Pink Flashing
Wi-Fi network connection failed

Set up your device.

3.

Setting up your devices involves 3 steps:

1

Connect
the device to your
Seam Hub.

2

Configure
any unique settings
as needed.

3

Install
the device in your
location.

For the easiest setup, complete all three steps for each device before moving on to the next one. Using the app and this guide, we'll help you position the Hub to improve the connection to the devices.

For setting up door locks, you might need to install the door lock first before connecting the lock.

If you need to take a break and finish adding any of your devices later, you can close the app. When you're ready, simply reopen the Seam app and tap the **Devices** tab, and click the + button on the top right corner.

Any questions?

We've got answers!

Sometimes you need a little extra help with..

- Installing Sensor and replacing batteries
- Understanding the light on your Keypad and Base Stations
- Using your Seam Hub with Amazon Alexa

Learn everything you wanted to know about your Seam Hub! You'll find answers to most commonly asked questions and other things you didn't even think to ask at:

getseam.com/hub-faq

Regulatory Complianc

Federal Communications Commission (FCC) Compliance Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must acceptany interference received, including interference that may cause undesired operation.

CAUTION: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

Note: The country code selection is for non-US models only and is not available to all US models. Per FCC regulation, all WiFi products marketed in US must be fixed to US operation channels only.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

Please visit our help page if you run into any problems during the installation.

getseam.com/help