amazon basics

User Manual
Smart Remote Dimmer Switch, Works with Alexa, Wire-free
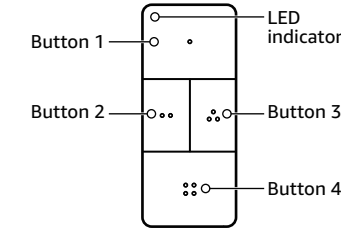
Guide de l'utilisateur
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Manual del usuario
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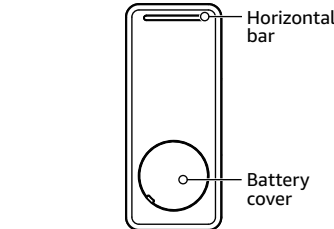
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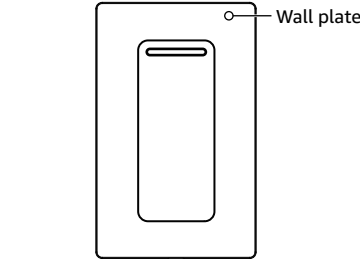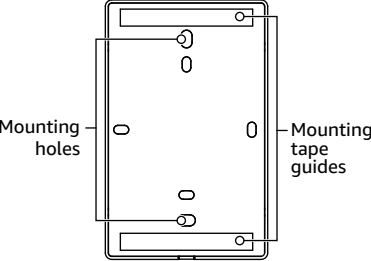## EN Getting To Know Your Smart Remote

Overview

Smart remote front

Button 1 — LED indicator
Button 2 — Button 3
Button 4

Smart remote back

Horizontal bar
Battery cover

Wall plate front

Wall plate

Wall plate back
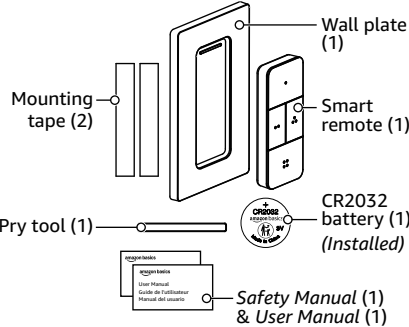

Mounting holes — Mounting tape guides

Activating the Smart Remote

Pull out the battery tag to turn on the smart remote, then press any button to enter Bluetooth Low Energy (BLE) beaconing mode.

Using the Smart Remote

Use the Alexa app to set up routines for each button.

Understanding the LED indicator

LED Status	Description
LED blinks **GREEN** quickly for 60 seconds	▸ The device is in setup mode. ▸ A button was pressed while the smart remote is unregistered. ▸ The smart remote was factory reset.
LED blinks **RED** quickly three times	The smart remote failed to find a compatible Echo device while in setup mode.
LED lights **GREEN** for two seconds	The smart remote is registered to Alexa.
LED blinks **GREEN** once	A button was pressed, and its command was received by an Echo device.
LED blinks **RED** once	A button was pressed, and its command was not received by an Echo device.
LED blinks **RED** quickly once after previous normal LED behavior	A button was pressed while the battery is low.
LED is off	The smart remote is in sleep mode.

Replacing the Battery

1. Use the pry tool to open the battery cover.

Pry tool

NOTE: Before first use, pull out the battery tag to turn on the smart remote.

2. Remove the battery with the pry tool and replace with a new CR2032 battery. Make sure that the battery's polarity (+ and –) matches the indication inside the smart remote.

Battery

3. Push the battery cover back onto the smart remote.

What's in the Box

Mounting tape (2)
Wall plate (1)
Smart remote (1)
Pry tool (1)
CR2032 battery (1) *(Installed)*
Safety Manual (1) & *User Manual* (1)

Know Before You Set Up your Device

This smart remote is designed to work with compatible Amazon Echo devices.

1. Refer to https://www.amazon.com/b?node=122309645011 for compatible Echo devices. The following Echo devices are not compatible: Amazon Echo (1st Gen), Amazon Echo Dot (1st Gen), Amazon Echo Link, Amazon Echo Plus (1st Gen), Amazon Echo Show (1st Gen, 2nd Gen), Amazon Echo Spot (1st Gen), Amazon Echo Sub, and Amazon Echo Tap.
2. Update your Echo device to the latest firmware by saying "Alexa, check for software updates."
3. When using your smart remote, stay within 10 m (32.81 ft.) radius of the Echo device. Before first use, pull out the battery tag and press any button to enter Bluetooth Low Energy (BLE) beaconing mode.
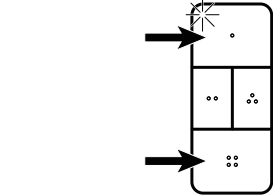
Setup in the Alexa App

NOTICE: You must use a compatible Echo device with updated firmware to set up the smart remote.

1. Download the latest version of the Alexa app.
2. Tap **+** on the top right, then select **Device**.
3. Tap **Remote,** then choose **Amazon Basics Smart Remote**.
4. Follow the in-app instructions to install the device.

Resetting to Factory Defaults

Press and hold **O** (button 1) and **⊞** (button 4) for 10 seconds until the LED indicator blinks green quickly.

Mount Your Smart Remote

Choose one of the following methods to mount your smart remote: on a flat surface, on a magnetic surface, or on the wall plate. Do not place the smart remote higher than 2 m (6.6 ft.) above the ground.

On a Flat Surface (Standalone)

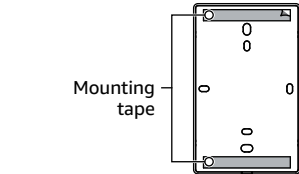Place the smart remote with its back resting on any flat surface without the wall plate.

On a Magnetic Surface

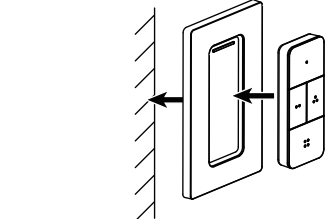Place the back of the smart remote on a magnetic surface. Magnets hold the smart remote in place.

On the Wall Plate

Using mounting tape

1. Remove the backing from one side of the mounting tape and attach it to the tape guides on the back of the wall plate.
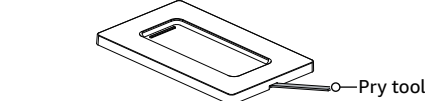

Mounting tape

2. Remove backing on the other side of the mounting tape and carefully push the wall plate onto your mounting surface.
3. Place the smart remote in the wall plate. The horizontal bar on the back of the remote slots into the horizontal bar on the wall plate.
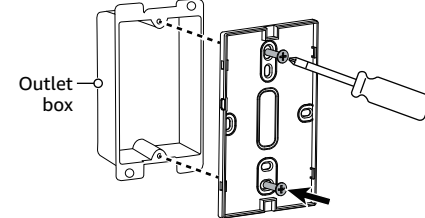

Using screws (not provided)

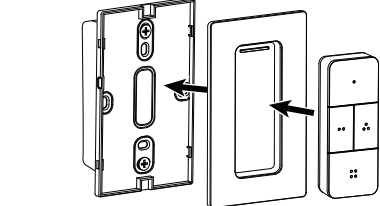**You'll need:** Two countersunk screws (3x10 mm or 3x15 mm) and Phillips screwdriver.

1. Pull the wall plate apart using the pry tool.

Pry tool

2. Mount the back of the wall plate using two screws (countersunk 3×10 mm or 3×15 mm) and a Phillips screwdriver to your outlet box. Make sure the horizontal bar on the wall plate is at the top and parallel to the ground.

Outlet box

3. Push the wall plate cover onto the wall plate's back over, then place the smart remote in the wall plate. The horizontal bar on the back of the remote slots into the horizontal bar on the wall plate.

Things to Try with Your Smart Remote

You can control lighting or music, or personalize your smart remote to control the thermostat, announcements, multiple device types, and more. Use the Alexa app to set up routines for your remote buttons.

Troubleshooting

Problem
The smart remote isn't working, and there is no indication on the LED.

Solutions
▸ If using the smart remote for the first time, make sure that you remove the battery tag protecting the battery.
▸ Make sure that the battery is installed correctly or try replacing the battery.

Problem
The smart remote fails to find a compatible Echo device in setup mode.

Solutions
1. Make sure a compatible Echo device is powered on and set up in your Alexa account. If you have a compatible Echo device and haven't set it up, you can do it now. For a compatibility list, see "Know Before You Set Up Your Device."
2. Make sure that your Echo device is updated to the latest firmware version. See "Know Before You Set Up Your Device" for information about how to update your Echo device.
3. Make sure the green LED indicator on the smart remote is blinking in the setup mode.
4. Make sure your smart remote is within 10 m (32.81 ft.) of the Echo device.

Problem
The smart remote command fails to reach your Echo device.

Solutions
▸ Try to move the smart remote closer to your Echo device. The remote should be within 10 m (32.81 ft.) of the Echo device.

Problem
The smart remote is indicating low battery.

Solutions
Replace your device battery with a new 3V CR2032 battery. For convenient battery ordering, see "Supplies" in your smart remote's settings in the Alexa app.

Specifications

Dimensions (L x W x H)	85 x 36 x 11 mm (3.35 x 1.42 x 0.43 in.)
Power supply	3V (CR2032)
Battery life	1.5 years
Control distance	10 m (32.81 ft.) in an open area
Ambient temperature	-20° to 50°C (-4° to 122°F)
Storage temperature	-40° to 85°C (-40° to 185°F)
Bluetooth version	BLE5.3
Radio frequency	2.4GHz
Protection class	IP30
Authentication	FCC ID, IC ID

Feedback and Help

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