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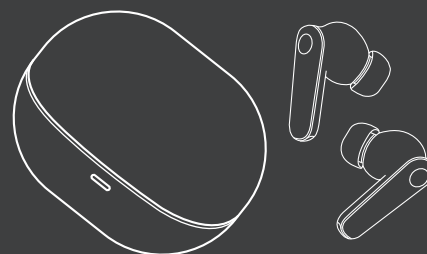


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FCC ID:2A988-005A0AIVOXR7

# aivox

user's manual



**AI** Call recording headset  
aivox R7

## 8 Usually see the answer to the question

The sound quality is too poor. You can hear the crackle

Bluetooth device is out of range. Shorten the distance between the headset and the Bluetooth device, or remove obstacles between the two.

Charge your headphones.

The sound quality is very poor when mobile phones transmit very slowly, or cannot transmit audio at all

Make sure your phone supports not only (mono) HFP, but also A2DP, and is compatible with BT4.0x (or later)  
(See "Technical Data" on page 11).

The left and right earphones disconnect from each other

Press and hold the charging case button for 3 seconds.

## CONTENTS

<b>1</b> Critical safety note .....	03
Hearing safety	
general information	
<b>2</b> true wireless earbuds .....	06
Contents of the box	
other equipment	
Overview of true wireless headphones	
<b>3</b> Introduction to use .....	08
Battery charging	
Way of wearing	
Pair headphones with Bluetooth devices for the first time	
Pair headphones with another Bluetooth device	
<b>4</b> Using Headphones .....	12
Connect the headset to your Bluetooth device	
Control ANC	
Power on/off	
Manage calls and music	
Voice Assistant	
Earphone LED Indicator Status LED indicator	
status of the charging box	
<b>5</b> Reset headphones .....	18

## CONTENTS

<b>6</b> technical data .....	18
<b>7</b> inform .....	19
Declaration of conformity	
The disposal of old products	
Batteries complies with electromagnetic field (EMF) regulations	
Environmental information	
Statement of compliance	
<b>8</b> Frequently Asked Questions .....	23

## 8 Frequently Asked Questions

The Bluetooth headset cannot be turned on  
The battery is low. Charge your headphones.

Bluetooth headphones cannot be paired with Bluetooth devices  
The Bluetooth function is disabled. Before turning on the headset, turn on the Bluetooth device and enable the Bluetooth function on the device.

### Unable to pair

- Place both headphones in the charging case.
- Make sure you have disabled Bluetooth for any previously connected Bluetooth devices. Go to the Bluetooth device and delete "aivox R7" from the Bluetooth list.
- Pair headphones (see "Pairing Headphones with Bluetooth Devices for the first time" on page 6).

### Bluetooth device cannot find headphones

- The headset may already be connected to a previously paired device. Turn off connected devices or move them out of the connection range.
- The pairing may have been reset, or the headset may have been previously paired with another device. Follow the instructions in the user manual to re-pair the headset with the Bluetooth device. (See "Pairing Headphones with Bluetooth Devices for the first time" on page 6).

Bluetooth headsets have been connected to phones that support Bluetooth stereo, but music can only be played through the phone's speakers.

Please refer to the phone's user manual. Choose to listen to music through headphones.

## 7 notification

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This transmitter must not be colocated or operating in conjunction with any other antenna or transmitter.

## 1 Critical safety note

### Hearing safety



#### danger

To avoid hearing damage, limit the time you use your headphones at a high volume and set the volume at a safe level. The higher the volume, the less time you can safely listen.

Make sure to follow these guidelines when using headphones:

- Listen at a reasonable volume for a reasonable amount of time.
- After hearing adjustment, be careful not to continuously turn up the volume.
- Do not turn up the volume so high that you cannot hear the surrounding sound.
- Use the equipment with caution or suspend use in potentially dangerous situations.
- Excessive sound pressure in headphones can cause hearing damage.
- It is recommended not to wear headphones in both ears while driving. Doing so may be illegal in some areas.
- For safety reasons, you should avoid distracting yourself with music or talking while driving or in other potentially dangerous situations.

### general information

To avoid damage or failure:



#### Caution

- Do not place headphones in a high temperature environment.
- Do not drop your headphones.

## 1 Critical safety note



### Caution

- Do not place the headset in a dripping or splashing environment. (Please refer to the IP rating of the specific product)
- Do not drown the earphones in water.
- Never charge your headphones while the connector or socket is wet.
- Do not use any cleaning products containing alcohol, ammonia, benzene or abrasives.
- If necessary, use a soft cloth cleaning product, which can be cleaned by wetting the cloth with a small amount of water or diluted neutral soapy water.
- Do not place the integrated battery in a high temperature environment, such as direct sunlight, open flame or similar environment.
- If the battery is not replaced properly, it may explode. Be sure to use the same or equivalent battery for replacement.
- To reach a specific IP level, the charging port must be covered.
- Throwing the battery into a fire or hot oven, or mechanically crushing or cutting it, can cause an explosion.
- Placing the battery in an extremely high temperature environment can cause an explosion or a flammable liquid or gas leak.
- Placing the battery in an extremely low pressure environment may result in an explosion or leakage of flammable liquids or gases.
- To avoid the risk of fire, the device is only powered by an external power supply, and its output should meet the requirements of PS1 (output capacity is less than 15W).

## 7 Notification

### Environmental Information

All unnecessary packaging has been omitted. We strive to make packaging easy to divide into three materials: cardboard (boxes), styrofoam (buffers) and polyethylene (bags, protective foam boards). Your system contains materials that can be recycled (if disassembled by a professional company). Comply with local regulations regarding the disposal of packaging materials, waste batteries, and used equipment.

## 7 Notification

### Disposal of used products and batteries



Products are designed and manufactured with high-quality materials and components that can be recycled.



This symbol on the product indicates that the product is regulated by the European Directive 2012/19 /EU.



This symbol indicates that the product contains a built-in rechargeable battery regulated by EU Directive 2013/56/ EU, which cannot be disposed of with ordinary household waste. It is highly recommended that you take the product to an official recycling point where the rechargeable battery can be professionally removed. Find your own specialized recycling system for electrical and electronic products and rechargeable batteries. Please comply with local regulations and do not dispose of this product and rechargeable batteries with ordinary household waste. Proper disposal of old products and rechargeable batteries will help avoid negative impacts on the environment and human health.

### Comply with electromagnetic field (EMF) regulations

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

## 1 Critical safety note

### Operating and storage temperature and humidity

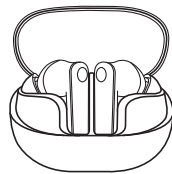
- Store products in an environment where the temperature is between  $-10^{\circ}\text{C}$  and  $50^{\circ}\text{C}$  and the relative humidity is up to 90%.
- Operate the product in an environment where the temperature is between  $0^{\circ}\text{C}$  and  $45^{\circ}\text{C}$  and the relative humidity is up to 90%.
- Hot or cold environments may shorten battery life.
- Replacing the battery with an incorrect model can seriously damage the headset and battery (for example, some types of lithium batteries).

## 2 True wireless earbuds

Welcome to buy and use aivox products! To take full advantage of aivox's support, visit [www.aivox.ai](http://www.aivox.ai) or download the Deer Voice APP from the App store. With these aivox true wireless headphones, you can:

- Enjoy convenient wireless hands-free calling.
- Enjoy and control music wirelessly.
- Switch between calls and music.

### Contents of the box



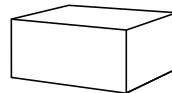
aivox True wireless earbuds R7



3 Double ear cap (medium ear cap with large band on earphone, small ear cap on accessories loan)



USB-C Charging cable (for charging only)



aivox Earphone packaging box



quick start guide

## 6 Technical data

- Supported audio codecs: SBC
- Frequency range: 2400–2483.5MHz
- transmitter power: 8.84 dBm
- operating specification: > 10m
- USB-C charging port
- Low Battery Warning: support

### attention

- Specifications are subject to change without notice.

## 7 Notification

Declaration of conformity  
MMD Hong Kong Holding Limited hereby declares, This product complies with the basic requirements of the RED Directive 2014/53/EU and the UK Radio Equipment Regulations SI 2017 No 1206 and other relevant regulations. The Declaration of Conformity can be found at [www.aivox.ai](http://www.aivox.ai).

## 5 Reset headphones

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If you encounter any pairing or connection issues, you can follow these steps to reset the headset to factory Settings.

1. Go to the Bluetooth menu of your Bluetooth device and remove aivox R7 from the list of devices.
2. Disable the Bluetooth function of the Bluetooth device.
3. When the headset is in the charging compartment, press the Bluetooth pairing key twice, the white LED of the charging case flashes twice, and the headset enters the pairing state.
4. Follow the steps in "Using a Headset - Connecting a Headset to a Bluetooth Device."
5. Pair the headset with your Bluetooth device and select aivox R7

## 6 Technical data

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- Music running time: 5 hours 30 minutes
- Charging time: 1.5 hours
- Battery: 30mAh lithium-ion battery (single headset): 400 mAh  
Lithium-ion battery (Charging case)
- Compatible Bluetooth configuration protocols:
  - AVRCP (Hands-free configuration protocol)
  - V1.6/HFP (Advanced audio Transfer Protocol)
  - V1.7/HSP (Audio and video remote control protocol)
  - A2DP (DAAP)

## 2 True wireless earbuds

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Other equipment

A phone or device that supports Bluetooth and is compatible with headphones (e.g. laptop, tablet, Bluetooth adapter, MP3 player, etc.).

Overview of true wireless headphones



### 3 Introduction to use

#### battery charge

##### attention

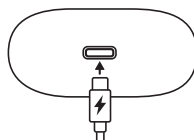
- Before using the headset, put the headset in the charging case and charge the battery for 2 hours, doing so will ensure the best battery level and life.
- Only use the original USB-C charging cable to avoid any damage.
- End the call before charging the headset. Headphones turn off when connected to charge.
- If you don't use the headset for a long time, the power of the rechargeable battery will start to drain. To avoid this loss, fully charge the battery at least once every three months.

##### reminder

- Typically, it takes 2 hours to fully charge a headset or charging case via a USB cable.

#### charging case

Connect one end of the USB-C charging cable to the charging case and the other end to the power supply.



08 CN

### 4 Using Headphones

#### Headset LED indicator status

HeadPhone Status	indicator light
The headset is connected to a Bluetooth device	The white light is on for 1 second
Headset pairing ready	The white and blue lights blink alternately
The headset is powered on but not connected To Bluetooth device	The white and blue lights blink alternately
Low battery (headphones)	White light flashing
Battery is fully charged (headset)	Light off

#### Charging case LED indicator status

charging	indicator light
The charging case is charging	0%~30% Orange light on 30%~100% White light on
Full charge	Light off

CN 17

## 4 Using Headphones

Music control		
assignment	Keypad	operate
Trigger voice assistant (Siri/Google)	Left/right earphones	Hold down for two seconds

Turn off your voice assistant (Siri/Google)

Left/right earphones	click
----------------------	-------

Voice Assistant		
assignment	Keypad	operate
Trigger voice assistant (Siri/Google)	right earphones	Hold down for two seconds

Turn off your voice assistant (Siri/Google)

right earphones	click
-----------------	-------

Translation assistant		
Note: If you need to use the APP, you can wear a headset and press long to use the translation assistant.		
assignment	Keypad	operate
Trigger translator	Left/right earphones	Hold down for 0.5 seconds

## 3 Introduction to use

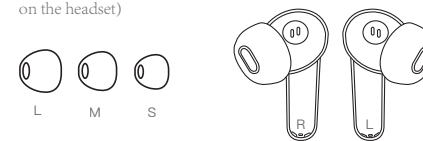
### reminder

- The charging case serves as a portable backup battery to charge the headphones. When the charging case is fully charged, the headset can be charged three times.

### way of wearing

Choose the right earplugs for best wear A firm, tight fit will help provide the best sound quality and noise reduction.

- Test which size of earplugs provides the best sound quality and comfort.
- It comes with replaceable earbud covers in 3 sizes: large, medium and small. (Note: The medium ear cap is worn on the headset)



### insert earphones

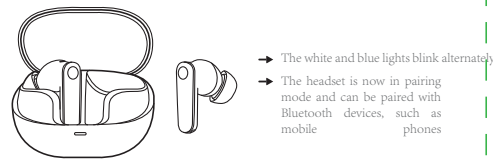
- Distinguish between the left and right ears.
- Insert the earphones into your ears and twist them gently until they fit securely.

### 3 Introduction to use



Pairing headphones with Bluetooth devices for the first time

1. Make sure your headphones are fully charged and turned off.
2. Open the lid of the charging case. Take out the earphones.



3. Turn on the Bluetooth function of the Bluetooth device.
4. Pair the headset with your Bluetooth device. Refer to the user manual for your Bluetooth device.



- Once powered on, if the headset can't find any of the previously connected Bluetooth devices, it will automatically switch to pairing mode.

### 4 Using Headphones

assignment	MFB	operate
Next track	right earphones	double-click MFB
previous track	Left earphones	double-click MFB
adjust volume +	right earphones	click+longPress MFB
adjust volume -	Left earphones	click+longPressMFB
Call control		
assignment	MFB	operate
Reject/hang up a call	Left/right earphones	double-click MFB
Reject/hang up a call	Left/right earphones	click MFB
Monaural mode		
Music control		
assignment	MFB	operate
Play or pause music	Left/right earphones	double-click MFB
Next track	Left/right earphones	triple-click MFB

## 4 使用耳机

assignment	MFB	operate
Noise-cancelling on	Left earphones	double-click MFB
Noise reduction shutdown	Left earphones	double-click MFB
Ambient sound pattern	Left earphones	double-click MFB
rapid feeling of knowing	Left earphones	Keep touching after the beep
Power on/off		
assignment	MFB	operate
Turn on the earphones	Charging case open cover, Earphone on	
Noise reduction shutdown	Put the earphones back charging case Shut off	
Manage calls and music		
Music control		
assignment	MFB	operate
Play/pause music	right earphones	double-click MFB

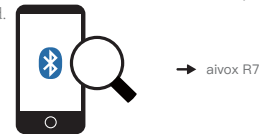
14 CN

## 3 Introduction to use

The following example shows how to pair a headset with a Bluetooth device.

1. Turn on Bluetooth on your Bluetooth device and select aivox R7.

2 If prompted, enter the headset password "0000" (4 zeros). For Bluetooth devices with Bluetooth 3.0 or later, no password is required.



Single headset (mono mode)

Remove the left or right headphones from the charging case for mono mode. The earphones turn on automatically.

### attention

- Once powered on, if the headset can't find any of the previously connected Bluetooth devices, it will automatically switch to pairing mode.

CN 11

## 4 Using Headphones

Connect the headset to your Bluetooth device

1. Turn on the Bluetooth function of the Bluetooth device.
2. Remove the earphones from the charging case.
  - ➡ The white and blue LED will flash.
  - ➡ The headset will search for the last connected Bluetooth device and automatically reconnect with it. If the last connected device is unavailable, the headset will enter pairing mode.

### Reminder

- After the Bluetooth is connected to device A, the headset is operated to enter the pairing and discovery mode, and device A is disconnected at the same time, and then it can be connected to device B.
- When audio is transmitted from device 1, a call received from device 2 will automatically pause the playback of device 1, and a call from device 2 will automatically connect to HP. When the call from device 2 ends, the audio from device 1 resumes.
- When the first device is in the process of making a call, the call from the second device can be forwarded (locally answered or via the phone screen).

### notice

- If the headset fails to connect to any Bluetooth device within 3 minutes, the headset will automatically shut down to save battery life.
- In some Bluetooth devices, the connection may not be automatic. In this case, you will have to go to your device's Bluetooth menu and manually connect your headset to your Bluetooth device.

## 4 Using Headphones

Control ANC (active noise reduction)

Activate the active noise reduction mode

Different noise reduction modes can be switched by double-tapping the headset on the left.

1. The noise-cancelling function is automatically activated after wearing the headset.
2. Touch the multifunction button twice and the noise-cancelling function will be turned off.
3. Touch the multifunction button twice more, and the headset will change to ambient sound mode.
4. After the beep continue to touch the left ear to enter rapid perception.
5. ANC mode changes, music playing/pausing, quick sensing, voice assistant triggers are not allowed during a call or call. End The call UX is regarded as the only UX and does not trigger fast sensing

