

Help is just a click or phone call away

If you need help finding your ideal comfort or troubleshooting, please visit us at sleepnumber.com/chat to chat with a live representative 7 a.m. – 11 p.m. (Central Standard Time) daily.

To speak to a representative by phone, call
1.800.472.7185 (Central Standard Time):

Monday-Friday	8 a.m. – 8 p.m.
Saturday	8:30 a.m. – 5 p.m.
Sunday	Closed



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9800 59th Avenue North, Minneapolis, MN 55442



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SleepIQkids™

BED ASSEMBLY GUIDE



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Welcome to
SleepIQkids™
TONIGHT BEDTIME. TOMORROW THE WORLD.™

You've purchased the first kids' bed designed to be knowing—it adjusts for their comfort because they are growing. It measures their slumber, but wait, there's much more! They get a Sleep Number and a SleepIQ® score.

From preschool to high school, SleepIQ® will give you knowledge. It can even go with them as they head off to college. It's the bestest beginning for your boy or girl.

Tonight starts this bedtime, tomorrow the world.



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Your SleepIQ Kids™ k2 Bed Features



Family Connected, sleep perfected

SleepIQ® technology lets you see how the whole family is sleeping.



Know the comfort they're getting

The bed adjusts and grows with them—their Sleep Number® setting.



No more kiddos jumping out of bed

Alerts you when your child is out of bed or restless.



Stars for young dreamers

Make bedtime fun again with rewards for good sleep.



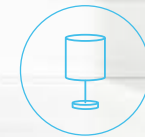
Lifts them up when they're down

Head tilt feature for reading in bed or relieving stuffy heads.



Monsters be gone!

Sleepyheads rest easy with a fearless monster detector.



Night bright, night light

You can turn lights off remotely—when they're sleeping tight.



Twinkle, twinkle

Soft under-bed light for when they get up during the night.

Getting Started

Setting up your new SLEEP NUMBER® bed only takes about an hour and you'll enjoy the benefits of better sleep for years to come. You won't need any tools and, although it's nice to have a helper, you can do it by yourself.

Activate Your SleepIQ® Account

Welcome to SleepIQ Kids™! If you haven't already, please activate your SleepIQ® account. It's simple and easy to do!

You can activate your account on your mobile phone, tablet or desktop computer.

- If you received an email from SLEEP NUMBER with account setup instructions, follow these instructions to activate your account.
- You can also activate your account by visiting **sleepiq.sleepnumber.com/register**. You'll need to provide your email address and the order number found on your purchase receipt.



Set Up Your SleepIQ® System

It will take about 10-20 minutes to set up your SleepIQ® system. If you have any questions, please call us at 888-484-9263.

What you'll need

- An iOS or Android device (mobile phone or tablet) with Bluetooth low energy
- An active SleepIQ® account
- The SleepIQ® app from the App Store or Google Play.
- Your home Wi-Fi network name and password (case sensitive).
- Locate the box with the Firmness Control™ system with SleepIQ® technology and identify each of the following components: SleepIQ® Firmness Control™ system, power cord. (A SleepIQ® USB flash drive is included, but not needed for iOS or Android installation.)

Connecting your Firmness Control™ system to your home Wi-Fi network

1. Turn on your device's Bluetooth.
2. Ensure that the SleepIQ® Firmness Control™ system is NOT plugged into a power source.
3. Open the SleepIQ® app on your device and log in with the SleepIQ® account information you previously set up at sleepiq.sleepnumber.com.
4. Continue with mattress setup before plugging in the SleepIQ® Firmness Control™ system.



Before You Begin

Carefully check the contents of your mattress boxes. If you are missing any items, please call 1.800.472.7185 or email Customer Service at customerservice@selectcomfort.com.

Decide where to put your new bed. Make sure there's an electric power source nearby to operate your Firmness Control™ system.

This mattress requires a strong, supportive surface, such as the Sleep Number® modular base, a box spring, platform bed or slat system with at least XX slats that are no more than XX inches apart.

Assemble your modular base or existing bed frame before assembling your mattress.

NOTE: Cannot be used on a bunk bed, loft bed or in a trundle that is underneath another bed.

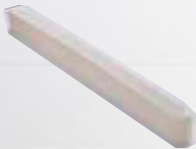
Open all boxes. CAUTION: Immediately dispose of packaging as it can pose choking or other hazards to small children and pets.



What's Included



Mattress Cover (1)
*layer may vary



Foam Border Walls (4)



Air Chamber (1)



Head Tilt Chamber (1)
*attached to mattress



Firmness Control System™ (1)



Firmness Control System™ Cord (1)



Underbed Light (1)
*attached to Firmness Control System™



Smart Outlet (1)

Some texture and surface appearances may vary from those shown.

Assembling Your Mattress



Mattress Cover

Place mattress cover on modular base or on existing bed platform. Ensure the opening in the bottom of the mattress cover is at the head of the bed.



Mattress Cover Top

Unzip and set mattress cover top aside.



Foam Side Walls

Place long border walls along inside of mattress cover, extending the entire length of the bed. Ensure that the notches face the center of the bed.



Foam End Walls

Place short border walls at the head and foot inside the mattress cover, between the side walls. Make sure the foam border walls are connected securely and squarely. Align the zipper with the top edge of the foam border walls. NOTE: It is okay if the foam walls bow to the inside of the bed at this point in the assembly.

Assembling Your Mattress (continued)



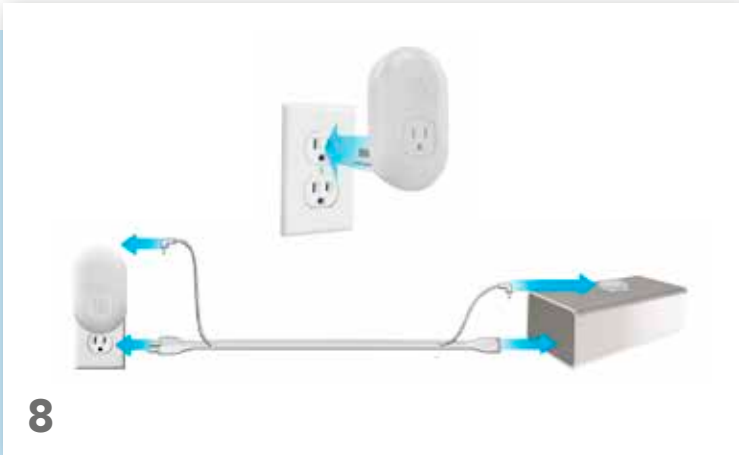
Air Chamber
Place air chamber in the mattress cover so the hose connector lies on the bottom when inflated and the connector faces the head of the bed.



Head Tilt Chamber
Your head tilt chamber is attached to the underside of your mattress. Ensure the zipper is fully zipped on each side.



Firmness Control™ System
Locate the Firmness Control™ system hose.
Pass the hose through the top opening at the head of the mattress cover. Connect the hose to the air chamber by pushing together until you hear a click.
Repeat with second hose, and the second air chamber, accessed through the lower opening at the head of the bed.



Sync to the SleepIQ Kids™ App
Plug the Firmness Control™ system into the bottom plug of wall outlet, then follow the instructions on the app to sync the bed to the app.
Your Firmness Control System came with a Smart outlet. Plug the outlet cord into the Firmness Control™ system and into the top receptacle of a wall outlet.
Plug night stand lamp (not included) into Smart outlet to remotely control using the SleepIQ Kids™ app.

Assembling Your Mattress (continued)



Border Wrap

Extend the border wrap over the air chamber as shown below.

Important Safety Notice: To ensure compliance with federal flammability requirements, the border wrap must be positioned correctly within the mattress as shown.



Underbed Light Placement (optional)

Plug the second Firmness Control™ system cord into the underbed light located on top of the Firmness Control™ system.

If you would like to move this light to another location, simply use the enclosed Dual-Lock™ piece to attach it to another surface.



Mattress Cover Top

To close the mattress cover, place it on the bed with the zipper pull at the head of the bed.

Insert the zipper pin completely into the zipper box and zip the mattress cover closed.



You're Done!

Your new bed is complete. Dream big!

Sleep Tips for Kids

Sleep Tip

Regularly clean children's bedding in very hot water to fend off dust mites—and don't forget the stuffed animals, too!

Sleep Tip

The bedroom should be cool, dark and quiet.

Did you know?

the recommended amount of sleep for a preschooler (4-5 years) is between 10-13 hours?

Sleep Tip

Keep all screens out of a child's bedroom.

Sleep Tip

Keep a regular sleep schedule, seven nights a week. Try not to deviate more than an hour.

Did you know?

the recommended amount of sleep for a teenager is 8-10 hours?

Sleep Tip

Keep all screens out of a child's bedroom.

Sleep Tip

Avoid screens (computers, games, phones, tablets) an hour or two before bedtime. Light from the screens can interfere with the production of the sleep-regulating hormone melatonin.

Did you know?

the recommended amount of sleep for a preschooler (4-5 years) is between 10-13 hours?

Sleep Tip

A consistent nightly bedtime routine helps prepare children for sleep.

Sleep Tip

The bedroom should be cool, dark and quiet.



Product Care

Cleaning Your Mattress

Spot clean the cover of your SLEEP NUMBER® mattress with carbonated water. Do not dry clean the mattress cover or put it in a washing machine. Do not apply stain guard; it may cause the fabric to turn yellow.

SLEEP NUMBER is an industry leader in the use of materials designed to inhibit the growth of allergens or microorganisms.

Advanced antimicrobial safeguards are incorporated into every SLEEP NUMBER® bed. Key components of the mattress have been treated to protect the bed from contaminants such as mold, mildew and bacteria growth. The unique, zip-open design of the Sleep Number bed allows you to easily open, ventilate or vacuum if you choose.

In rare instances and under the right conditions, mold or mildew can form inside many types of mattresses, bedding or upholstered products. Should this condition occur in your mattress, please contact our Customer Service department at 1.800.472.7185 so we can work with you to return your bed to factory-fresh condition.

Moving Your Sleep Number® Bed

- Always disassemble the base and bag all hardware so that it is not lost.
- The mattress can be fully inflated, capped off and packaged in a mattress box for moving.
- If you don't have a mattress box, double-bag the cover to prevent stains. Deflate and box the air chamber to prevent possible damage.
- Pack the Firmness Control™ system in a box with packing material. Transport with minimal exposure to shock and vibration.
- Tuck the air chamber caps and instructions in the box with the Firmness Control™ system to prevent them from being lost.



Frequently Asked Questions

Mattress FAQ's

Q Where are the air chamber caps? And where should I store them?

A The caps are in the Firmness Control™ system box. Please store these in the mattress cover at the head of the bed in case you should ever need to temporarily cap your air chamber.

Q What if I notice a rubber smell from the air chamber?

A The odor you may smell is non-toxic and will fade over time. To minimize the smell, unzip the mattress cover and allow the air chamber to air out for a few hours. Laying a couple of dryer sheets on top of the air chamber will also help mask any odor by adding a fresh scent.

Firmness Control™ System FAQ's

Q Why does my Sleep Number® setting change?

A Your SLEEP NUMBER® setting is based on the combination of body weight, volume of air in the air chamber and sleep position. Several factors may contribute to fluctuations in your Sleep Number setting:

- Temperature can cause changes in your Sleep Number setting. For example, a heated mattress pad will cause the Sleep Number setting to increase.
- Barometric pressure related to weather and altitude can cause your Sleep Number setting to change.
- Weight can affect your Sleep Number setting. The Firmness Control™ system acts similarly to a scale. More weight means a higher Sleep Number setting.
- Different sleep positions can affect your Sleep Number setting. The more concentrated the weight is, the greater chance the Sleep Number setting will be higher (e.g., when you lie on your side). When weight is distributed more evenly throughout the chamber, it is more likely that the Sleep Number setting will be lower (e.g., when you lie on your back or stomach).



Q What do I do if the Firmness Control™ system doesn't run?

A Make sure the power cord is securely plugged into the Firmness Control™ system and a surge protector. Verify that the power cord is plugged into an outlet that has power and is not connected to a wall switch.

Q I feel the mattress is losing air. What should I do?

A Air loss can be caused by an unsecured hose connection, a defective air chamber or a defective Firmness Control™ system. First, make sure the hoses are securely connected to the air chambers. If you do not find any damaged or loose connections, follow the instructions below for remedying your issue.

NOTE: To avoid variations in your Sleep Number setting or level of comfort, make sure that you are lying in your preferred sleep position when adjusting and checking your Sleep Number setting.

- Inspect the o-ring and connector for cracking or damage, then reconnect the Firmness Control™ system to the air chamber.
- Lie down in your normal sleep position and fill the air chamber to your normal Sleep Number setting plus an additional 15 points (e.g., if you sleep at 35, fill to 50). Over-inflation will compensate for air that may escape in one of the next steps.
- Locate the air chamber caps that came with your bed.*
- Disconnect the hose from the air chamber and quickly cap the chamber.
- Leave the air chamber capped for a minimum of 48 hours.
- If the air chamber becomes noticeably softer when capped, contact Customer Service.
- If the air chamber holds air, reconnect the hose and continue using the bed. The air loss issue may have been due to environmental factors or a connection issue. Contact Customer Service if the air loss issue returns after reattaching the Firmness Control™ system.

*Air chamber caps are typically found at the head of the bed inside the mattress cover in a small plastic bag. If you cannot find the caps, they may be available at your nearest SLEEP NUMBER® store. You can also request them by emailing SLEEP NUMBER at CustomerService@selectcomfort.com with your request or by calling 1.800.472.7185.

Frequently Asked Questions (continued)

- Q Will my bed deflate if there is a power surge or power loss?

A No, your mattress will maintain its firmness. To protect your Firmness Control™ system, we recommend using a surge protector.
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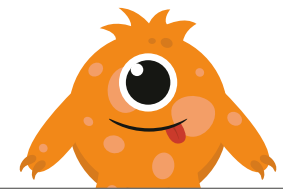
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Warranty

Sleep Number® Mattress Limited Warranty

Select Comfort Corporation (“Sleep Number”) warrants this mattress and/or mattress base against defects in material or workmanship to the original purchaser for a period of twenty-five (25) years from the date of original purchase or invoice, whichever is later.

WHAT WE WILL DO: At our option, Sleep Number will repair or replace the warranted product or part provided that it is returned to us as provided herein. During the first two (2) warranty years, any covered repairs or replacement parts will be at no cost to you. Sleep Number reserves the right to substitute products or parts of comparable quality and value or, where permissible by law, to use or deliver refurbished products or parts in the repair or replacement of any product or part that does not come into contact with the sleep surface (e.g., air chambers) under this limited warranty.

HOW WARRANTY COVERAGE IS CALCULATED: During the following warranty years, your repair or replacement cost will be calculated by adjusting our then-current prices for the product or part (or a comparable product or part if the original product or part is no longer in production) as follows:

Warranty Year	Original Purchaser’s Percent of Product/Part Cost
0-2	No Cost
3-20	20% plus 4% for each completed year from original purchase or invoice date, whichever is later
21-25	96%

WHO THIS WARRANTY PROVIDES COVERAGE TO: Your warranty is non-transferrable and sale, transfer or disposal of the warranted product or part will void this warranty. For the purposes of this warranty, an “original purchaser” is an individual who purchases the product directly from Sleep Number or an authorized reseller for personal, consumer use and not with the intent to resell the product or use for commercial purposes. This warranty does not apply to products purchased either with the intent to resell or through unauthorized resellers including, without limitation, third party websites such as Craigslist, eBay, or Amazon. If you are not the original purchaser, you take the product “as is” and with any and all faults.

CLAIMS THIS WARRANTY DOES NOT COVER: Your warranty excludes claims for conditions arising from normal wear and tear including but not limited to mattress cover compression, foam compression, discoloration of parts or normal body indentations. This warranty does not provide coverage for claims related to comfort preference (e.g., “The bed feels too hard/soft.”). The warranty does not provide coverage and will become void if claims are a result of damage caused by tampering with or modifications to any component including the opening of the Firmness Control™ system. Damage caused from laundering or dry-cleaning the product or any part as well as damage caused by misuse or abuse including but not limited to stains, soil, burns, cuts, tears or spills or factors other than a product defect are also excluded under and will void this warranty. Lastly, this warranty does not provide coverage and will become void if damage is caused by acts of nature or relating to forces outside Select Comfort’s control including but not limited to fire, flood or lightning damage or from damage caused by power surges. This warranty does not apply to beds sold as floor models or “demos.” Changes in barometric pressure can impact the feel of your SLEEP NUMBER® mattress and may require you to occasionally adjust your Firmness Control™ system to return to your preferred SLEEP NUMBER® setting. This is normal, is a function of the environment, and does not reflect any defect in your Sleep Number mattress or Firmness Control™ system. Consequently, this warranty will not cover claims caused by changes in barometric pressure.

COSTS THIS WARRANTY DOES NOT COVER: In connection with your warranty claim, you are responsible for returning the warranted product or part to us. If your claim occurs during the first two warranty years, we will incur both the cost of shipping the warranted product or part back to us as well as the cost of our shipment of any repaired or replaced product or part back to you. If your claim occurs after the first two warranty years, shipping of products or parts related to your warranty claim will be at your expense in both directions. In either case, you remain responsible for bringing your authorized return to your nearest UPS facility or drop-off location. This warranty does not provide coverage for or the cost associated with the transportation, inspection, removal or installation of any product or parts except as provided above. The responsibility for the installation of any product or part replaced under this warranty and any related installation costs are yours regardless of whether there is any cost to you for the repaired or replaced product or part.



WHAT YOU MUST DO TO KEEP THE WARRANTY IN EFFECT:

KEEP YOUR ORIGINAL RECEIPT. You may be required to provide your original receipt at the time of any warranty claim.

USE AN APPROPRIATE FOUNDATION. Your SLEEP NUMBER® mattress is designed to work on a firm, solid, non-spring foundation or adjustable bed base that is sufficiently strong and stable so as being capable of supporting the weight of the mattress and its occupants. Failure to use an appropriate foundation will void your warranty.

DO NOT REMOVE THE LAW LABEL. Do not remove the law label attached to your Sleep Number mattress. This label identifies your mattress as being a genuine Sleep Number mattress and may be required to establish warranty coverage.

KEEP THE MATTRESS AND/OR BASE IN A SANITARY CONDITION. This warranty shall not apply to any product or part found to be in an unreasonably unsanitary condition. A product is in an unreasonably unsanitary condition if it is so pervasively soiled that an inspection is unable to be conducted due to the presence of body fluids, blood borne pathogens, insects or other substances that otherwise suggest that the product has been subjected to misuse or abuse beyond ordinary wear and tear.

WHAT IS THE WARRANTY ON REPAIRED OR REPLACED PRODUCTS OR PARTS? No new warranty is provided with any mattress or any component part that is repaired or replaced under this warranty. The warranty for any replacement mattress or component part runs from the date of your original purchase or invoice date, whichever is later. Any mattress or component part that is replaced under this warranty will be required to be returned to SLEEP NUMBER at the time of replacement.

WHERE DOES THIS WARRANTY APPLY? Your warranty provides coverage for products purchased and used in the United States excluding its territories and possessions (e.g., Guam, Puerto Rico and the Virgin Islands). It is not applicable to claims for products purchased or used in any other country.

WHAT ARE THE LIMITATIONS ON THIS WARRANTY? Your exclusive remedy, in lieu of all incidental, special or consequential damages, including for negligence, is limited to repair or replacement of any product or component deemed to be defective under the terms and conditions stated in this warranty. SLEEP NUMBER SHALL NOT BE LIABLE IN ANY CASE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

ARE THERE ANY IMPLIED WARRANTIES? EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO YOUR SLEEP NUMBER® MATTRESS AND/OR BASE IS LIMITED IN DURATION TO TWO YEARS. EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESSED OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN. Sleep Number does not make any warranty and specifically disclaims any warranty that your Sleep Number mattress and/or base is suitable for your particular medical condition. No express or implied warranties are extended to any persons who purchased the product from anyone other than Sleep Number or its authorized retailers and all such warranties are hereby excluded. Sleep Number does not authorize any person or entity to create for it any other obligation or liability in connection with this warranty.

HOW STATE LAW RELATES TO THIS WARRANTY: Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts so the foregoing limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights. These rights may vary from state to state.

HOW TO FILE A WARRANTY CLAIM: You must contact our Customer Service department at the phone number printed on the back cover of your owner’s manual to obtain a Return Merchandise Authorization (RMA) number prior to returning any products or parts to us. You may be asked to undertake certain steps to troubleshoot the product or part for which a claim is being made. These steps are essential to determining whether your warranty claim is covered and ensuring shipment of the correct replacement product or part. Products or parts returned to us without an RMA will be destroyed and no warranty claim will be honored. You may also contact us by email at customerservice@selectcomfort.com or in writing to: Sleep Number Customer Service, 9800 59th Avenue North, Minneapolis, MN 55442.

Firmness Control™ System Notification

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To comply with the FCC RF exposure compliance, no change to the antenna or device is permitted. Any change to the antenna or device could result in the device exceeding the RF exposure requirement and void user's authority to operate the device.

Important Safety Instructions:

- Your SLEEP NUMBER® bed is intended for in-home, non-commercial use only. Any unintended use voids the limited warranty.
- Do not open the Firmness Control™ system. The warranty is void if this unit is tampered with.
- Keep the Firmness Control™ system away from heat sources such as radiators, heat registers, etc.
- Firmness Control™ system is not water resistant. Do not use or store near water – for example, in a wet basement, near an open window, etc.

Replacement Components

In the event that replacement components are required or if you wish to upgrade to newer components that are not covered in the warranty, you may purchase these items by simply providing proof of purchase. All component sales are final and carry a 2-Year Limited Warranty from the purchase date. Product discounts and bedding promotions do not apply to components. For current pricing and to process a component purchase, call our Customer Service department at 1.800.472.7185.

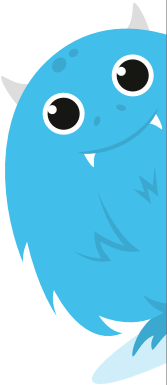
[Add 2-Year Limited Warranty on SIQ language?]

Compliance

FPO COPY YET TO COME WHO THIS WARRANTY PROVIDES COVERAGE TO: Your warranty is non-transferrable and sale, transfer or disposal of the warranted product or part will void this warranty. For the purposes of this warranty, an “original purchaser” is an individual who purchases the product directly from Sleep Number or an authorized reseller for personal, consumer use and not with the intent to resell the product or use for commercial purposes. This warranty does not apply to products purchased either with the intent to resell or through unauthorized resellers including, without limitation, third party websites such as Craigslist, eBay, or Amazon. If you are not the original purchaser, you take the product “as is” and with any and all faults.

CLAIMS THIS WARRANTY DOES NOT COVER: Your warranty excludes claims for conditions arising from normal wear and tear including but not limited to mattress cover compression, foam compression, discoloration of parts or normal body indentations. This warranty does not provide coverage for claims related to comfort preference (e.g., “The bed feels too hard/soft.”). The warranty does not provide coverage and will become void if claims are a result of damage caused by tampering with or modifications to any component including the opening of the Firmness Control™ system. Damage caused from laundering or dry-cleaning the product or any part as well as damage caused by misuse or abuse including but not limited to stains, soil, burns, cuts, tears or spills or factors other than a product defect are also excluded under and will void this warranty. Lastly, this warranty does not provide coverage and will become void if damage is caused by acts of nature or relating to forces outside Select Comfort’s control including but not limited to fire, flood or lightning damage or from damage caused by power surges. This warranty does not apply to beds sold as floor models or “demos.” Changes in barometric pressure can impact the feel of your SLEEP NUMBER® mattress and may require you to occasionally adjust your Firmness Control™ system to return to your preferred SLEEP NUMBER® setting. This is normal, is a function of the environment, and does not reflect any defect in your Sleep Number mattress or Firmness Control™ system. Consequently, this warranty will not cover claims caused by changes in barometric pressure.

Not sure how long this will be?





Sleep Number Kids™ Bedding Collection

Being perfectly comfy is the best way to sleep tight, so we've created kids bedding that fits them just right. With innovative new ways to keep them tucked in and snug, our exclusive kids bedding features colors they'll love.

Sleep Number Kids™ Pillows

The best pillows designed for young sleepers. Available in Down, Down Alternative and Memory Fiber.

Smart Button™ System

Sheet sets and blankets designed exclusively so kids stay tucked-in all night and for easy bed making.

Comfort, Peace of Mind and Fun—All in One

Complement your Sleep Number Kids™ bedding collection with cozy Down Alternative Comforters, protective Mattress Pads and Lounge Pillows for all their essentials.

Visit your nearest Sleep Number® store, or visit SleepNumber.com/sleepiqkids