

STEP 2



Download The App

GD500A™ app is available for free on the Apple App Store and on Google Play.



Tip: Make sure you are running the latest version of your operating system and that your phone meets the minimum technical requirements to run the app.

STEP 3



Create Your Account

Run the app on your phone, tap 'Sign Up' on the home screen, and follow the prompts to create your new account.

You will need to verify your mobile phone number via SMS. This is your personal mobile phone number, not the number associated with your GD500A device.

Tip: If you already have a GD500A DRIVE™ account, please use your existing credentials to 'Sign In'.

STEP 4



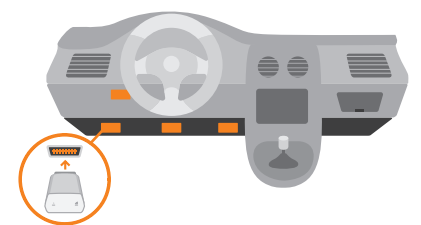
Scan The IMEI Barcode

Every GD500A™ device has a unique 15 digit code called the IMEI. The IMEI is shown as a barcode on a sticker on your device.

When prompted, use the GD500A DRIVE™ app to scan the IMEI barcode. You can also enter the IMEI code manually.

Tip: Do not plug the device into your car until prompted to do so by the app (Step 7).

STEP 5



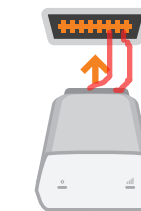
Locate Your OBD-II Port

The OBD-II port is usually located underneath the driver's side dashboard, often within 18 inches of the steering wheel.

If you are having trouble locating the OBD-II port, the GD500A™ app can help you find it.

Tip: Tap the flashlight icon in the GD500A DRIVE™ app to turn on your smartphone's flashlight when searching for your OBD-II port.

STEP 6

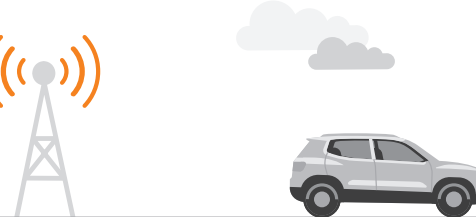


Install Your Device

Now that you've found your OBD-II port, you are ready to install the GD500A™ device. Align the device and the cable with your port and firmly plug it in. The device with cable should fit snugly.

Tip: Never install your device and cable in an underground parking lot or in an area of weak cellular coverage. The device needs to establish its first connection to the network to complete the setup.

STEP 7



Go For A Drive

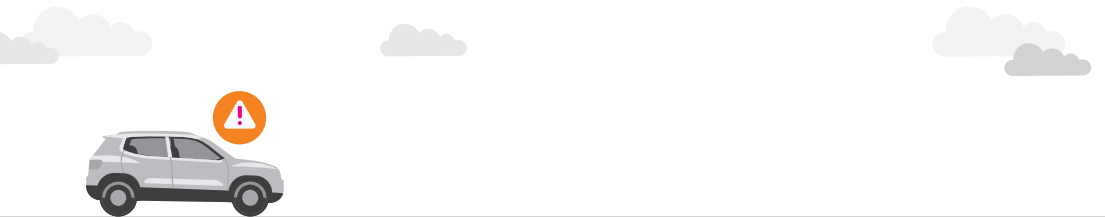
The device needs to establish a cellular connection and generate a GPS lock.

Go for a 10 minute drive to finish setting up your device. The GD500A™ app will notify you once a successful connection is established.

Distracted driving is never OK.
Do not use your phone while driving.

Tip: Do not unplug the device within the first 24 hours after installation.

STEP 8



Roadside Assistance

GD500A™ includes roadside assistance provided by **Allstate® Motor Club** on qualifying mobile Internet plans.

You'll have on-demand access to a 24/7 toll-free hotline and roadside services. Request help in the 'Menu' of the SyncUP DRIVE™ app.

Note: Roadside Assistance is only included with qualifying mobile Internet plans for the in-car



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Understanding Your OBD-II Device

- 1 Device Reset Hole
- 2 Micro-SIM Card Slot
- 3 Restart Hole
- 4 LED 1
- 5 LED 2
- 6 OBD-II Interface

LED Status Lights

LED INDICATOR	LED STATUS
① LED 1 (Power)	Green Blinking
The device is being powered by the internal battery.	
① LED 1 (Power)	Green Solid
The device is being powered by the vehicle.	
📶 LED 2 (Signal)	Red Solid
The device is on but is not connected to the cellular network.	
📶 LED 2 (Signal)	Green Solid
The device is connected to the 4G LTE network but no data is being transferred.	
📶 LED 2 (Signal)	Green Blinking
The device is connected to the 4G LTE network and data is being transferred.	



- ✓ Manage your family or small business vehicles
- 🕒 Real-time vehicle & maintenance notifications
- ⚠️ Roadside assistance from Allstate® Motor Club
- 📍 GPS tracking & geofencing
- 4G 4G LTE capable device

STEP 1



Check Vehicle Compatibility

Most vehicles that are model year 1996 or newer in the USA have an OBD-II port that the **GD500A** device plugs into. Please check that your vehicle is compatible.

GD500 A device is not compatible with electric (EV) and plug-in hybrid vehicles. Some diesel fuel vehicles may not provide complete and accurate fuel data.