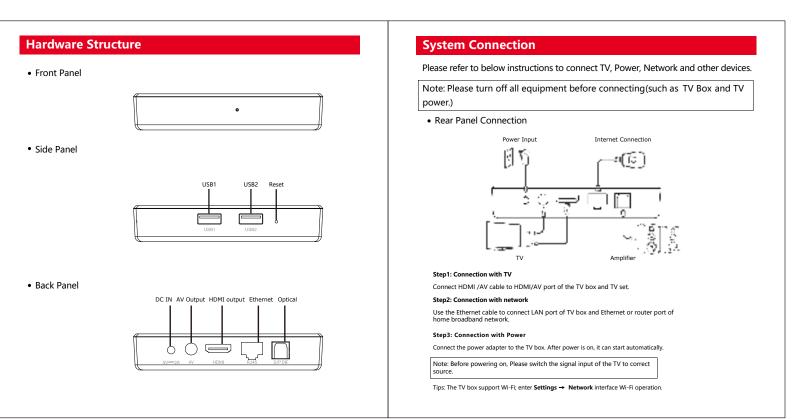


CPU	ARM Quad 64 -bit Cortex- A53	
Android OS	Android 9.0	
Video output	HDMI2.1, AV	
Video format	H.265 10-bit, VP9 Profile2, AVS2-P2 4K*2K@60fps; H.264	
	AVC/MVC 4K*2K@30fps; MPEG1/2/4 ASP; WMV/VC-1;	
	RealVideo8/9/10 and other video formats	
Audio format	MPEG1/2, MP3, AAC/HE-AAC, FLAC, OGG	
	and other audio formats	
Photo format	JPG, BMP, PNG and other photo formats	
Network	2*2 Wi-Fi 2.4G /5.0GHz 802.11 a/b/g/n/ac	
	RJ45 Interface 10M/100M adaptive	
Operation temperature	0°C~40°C	
Power	Input: AC100-240V 50/60Hz	
	Output: DC 5V/2A	
Power consumption	<8W	

Issue	Possible reason	Solution
No display after power on	The power cord is not properly connected.	Make sure the device is connected to power and voltage is normal.
	Audio cable is not connected	Re-connect the Audio cable
<b>T</b> (1) 1 (	TV Box is MUTE	Please press mute button to restore volume
TV has images but no sound	Audio setting is abnormal	Please enter the audio and video Settings menu, select the appropriate sound channel and language
	Volume is too low	Turn up the volume
Fail to connect to	Ethernet cable is not properly connected	Please reconnect the cable.
	Wi-Fi is turned off or the signal is too weak	Please restart the Wi-Fi or adjust the position of the device to the router.
Remote Control Failure	Remote control is not in the correct direction	Please aim the remote's sensor at the front panel's sensor and try again and make sure there are no obstructions blocking between the remote and TV box
	Remote control voltage is too low Remote control is broken	Please replace batteries
		Please send it to the local maintenanc station for checking



## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To maintain compliance with FCC' s RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The WLAN function for this device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.