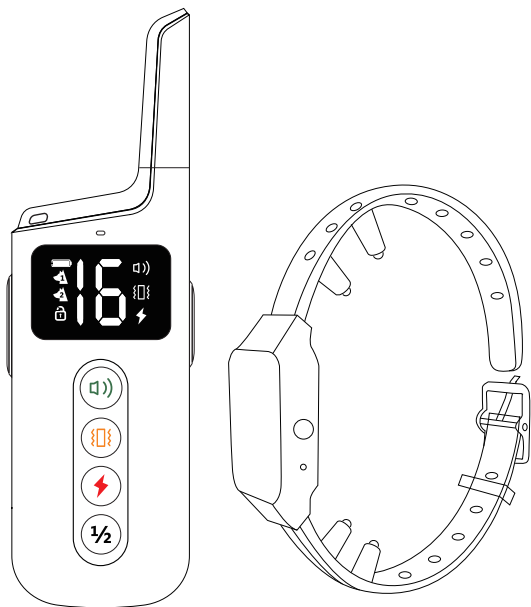


# User Manual for T330 Remote Training Collar



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# Safety Instructions

1	This product cannot be tested directly on humans, otherwise it will violate local laws.	
2	Turn off or remove the receiver before playing with the dog.	
3	Please do not wear the receiver on your dog for a long time.	
4	Do not place the product near a stove or at high temperatures.	
5	Do not open the shell of the product, which will cause the lithium battery disconnect or fire.	

# Product Introduction

Thank you for choosing our products. The T330 dog training collar has a transmission range of 330 yards. When you start the punishment function on the remote control, your dog will receive stimulation from the electronic collar (such as beep, vibration and static stimulation).

Collar and contact points are designed in an integrated way, which is waterproof (IPX7) and friction resistant. It is suitable for small, medium and large dogs, and has been proved safe, reliable and effective by dog trainers.

# What You Get

## COMPONENTS



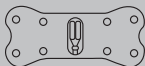
Transmitter

1



Receiver (Including collar)

1



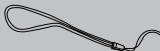
Static stimulation test light

1



Magnetic charging cable

1



Lanyard

1

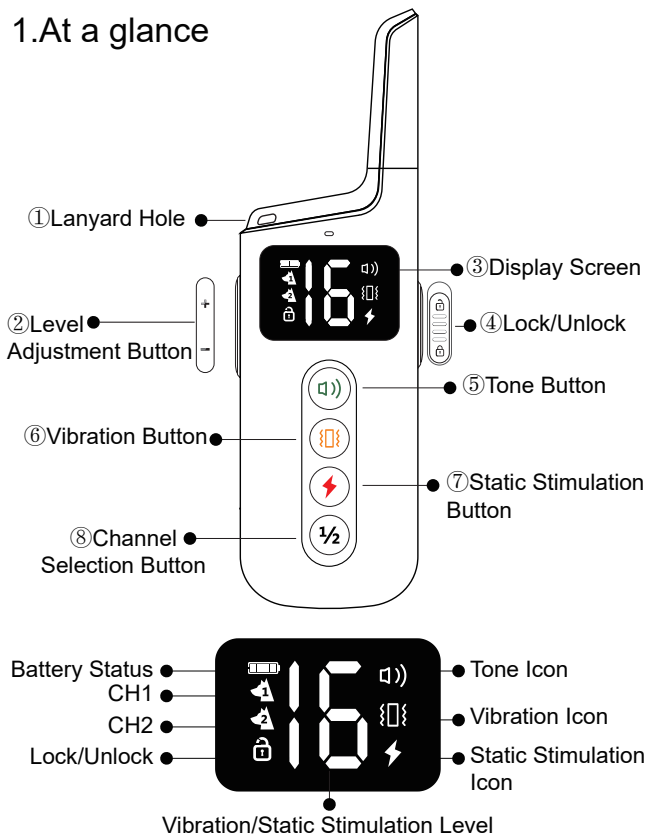


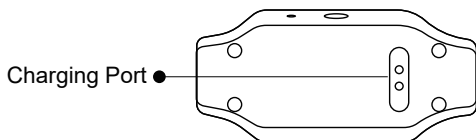
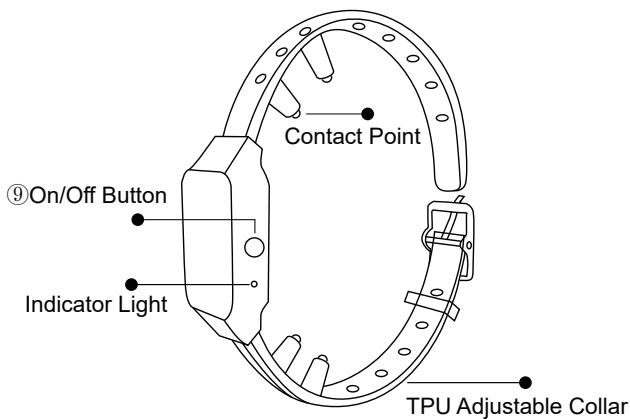
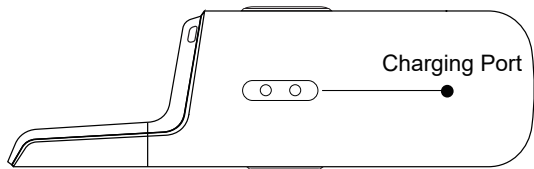
User manual

1

# Function and operation description







## 1. At a glance





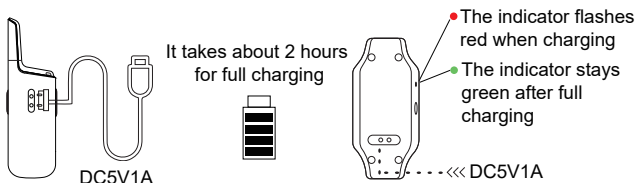
①	Lanyard Hole	Please tie the lanyard here
②	Level+/- Button	Used to adjust the level of Static Stimulation / Vibrate
③	Display Screen	Used to display device status
④	Lock/Unlock	Switch to Lock or Unlock
⑤	Tone Button	Press to start the tone function
⑥	Vibration Button	Press to start the vibration function
⑦	Static Stimulation Button	Press to start the static stimulation function
⑧	Channel Selection Button	Used to switch other receiver communication channels
⑨	On/Off Button	Press to turn on/off the receiver

## 2.Receiver Indicator Light Status

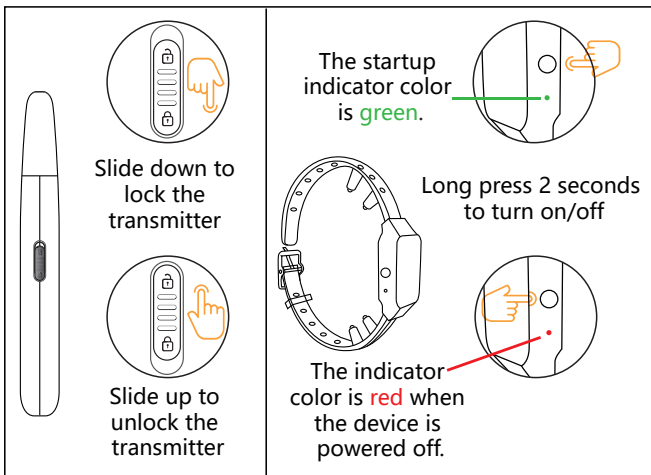
	Red light (Flashing slowly)	Charging
	Steady green light	Charging completed
	Green light (Blinks every 5 seconds)	Receiver is power on
	Green light (Flashes once)	Tone
	Yellow light (Flashes once)	Vibration
	Red light (Flashes once)	Static Stimulation

### 3.Charging

**Tips: Please fully charge before use!**



### 4.Turn on/off: Transmitter and Receiver

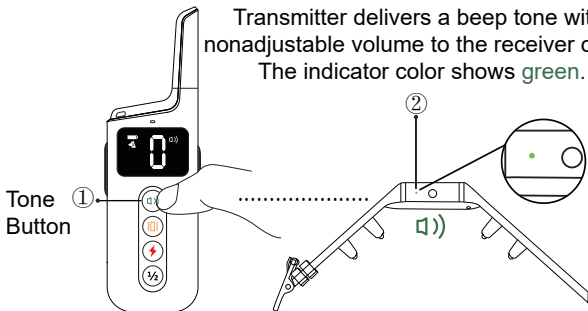




## 5.Function introduction

### ① Tone

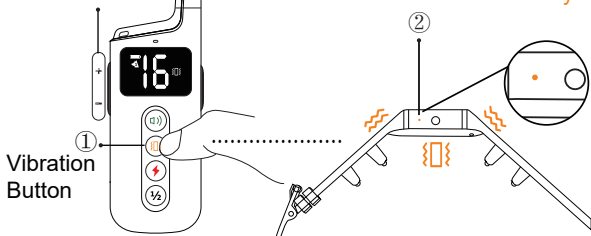
Transmitter delivers a beep tone with nonadjustable volume to the receiver collar. The indicator color shows **green**.



### ② Vibration

Press + / - firmly to adjust the vibrate level

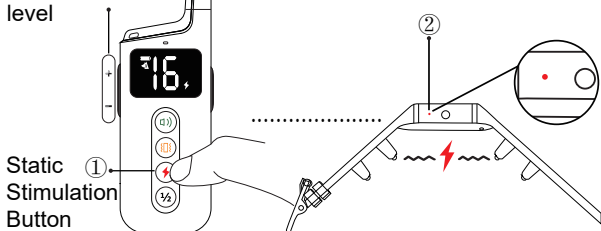
Transmitter delivers a vibrate with adjustable level (level1-16) to the receiver collar. The indicator color shows **yellow**.



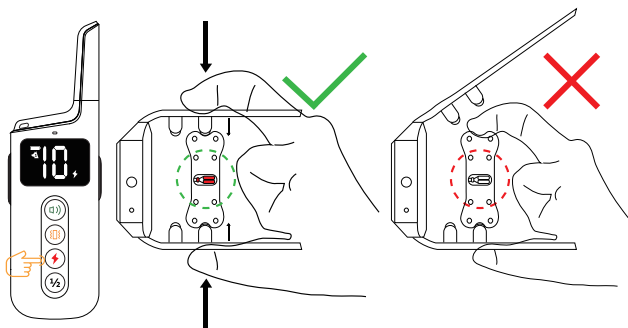
### ③ Static Stimulation

Press + / - firmly to adjust the Static Stimulation level

Transmitter delivers a static stimulus with adjustable level (level1-16) to the receiver collar. The indicator color shows **red**.



### ④ How to test the Static Stimulation function?



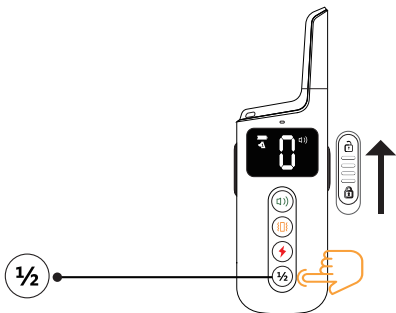
- Step 1: Make sure the Transmitter and receiver collar are on paired.
- Step 2: Please start the static stimulation function and adjust the level to 10.
- Step 3: Put the test light between two contact points and make sure its interface is touching the contact points. Press the static stimulation button again, if the test light is on which means the static stimulation is on going .

## ⑤ Pairing and select the communication channel

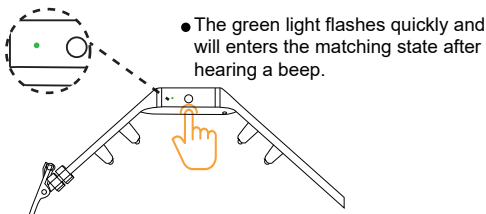
**Tips:** The default factory settings of the communication channel is channel 1.

Please follow the steps below if you want to switch to another channel.

- Step 1: Unlock the transmitter and long press the  $\frac{1}{2}$  button to select a signal channel.

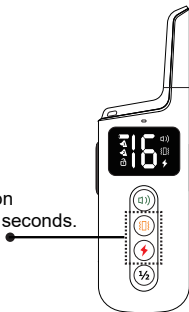


Step 2: Make sure the receiver is shut down first, and hold on the on/off button for 7 seconds. The green light will flash quickly and enter to the matching state after hearing a beep.



Step 3: Please press the tone or vibration function button within 10 seconds when entering the matching state, and the receiver will beep twice indicating that the matching is successful.

Press the tone or vibration function button within 10 seconds.



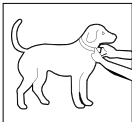
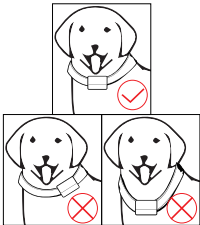


**Note :**

1.Repeat above steps when timeout

2.One channel can control multiple receivers simultaneously

# Wearing Method And Precautions

## 1. Wearing Method

①	Please keep the dog in a comfortable standing position and ensure that the receiver is turned off before wearing.	
②	Please place the receiver in the middle of the dog's neck and ensure that the direction of the switch button is upward, and the contact point is aligned with the dog's throat. Check the tightness of the receiver collar.	
③	The wearing standard is that a finger can be held between the collar and the dog's neck. If the collar is too loose or tight, the normal operation of the product will be affected.	
④	Mark the length of the collar with a pen, remove the collar and cut off the excess part, and slightly burn the edge with a lighter to prevent the thread from falling off.	

## 2.Wearing Precautions

- Wearing a collar for a long time or too tight will cause the dog's skin to be worn, from redness to pressure sores. This condition is often referred to as bed sore.
- Please make sure your dog doesn't wear the collar more than 12 hours a day.
- Please try to readjust the collar position on the pet's neck every 1 to 2 hours.
- Regularly check the tightness of the collar to prevent excessive pressure.
- Do not connect the tow rope to the receiver, or excessive pressure will be caused to the collar.
- Please clean your pet's neck area and the contact area of the receiver with a damp cloth every week.
- Please check the contact area daily for signs of rash or pain.
- Please stop using the collar until the skin heals if you notice a rash or pain in your dog. If the condition persists for more than 48 hours, seek medical attention immediately.

## Frequently Asked Questions

Questions	Analysis	Measures
1.Remote/receiver cannot be charged	Charging cable is not fit	Use the 5V1A original charging cable
	Charging cable is damaged	Replace the charging cable and try again
	The product low power enters the low power protection mode	The battery needs to be activated. Please extend the charging time slightly

Questions	Analysis	Measures
<b>2.</b> The product does not turn on	Check whether the touch of the key is normal	No response means damaged
	No display/sound prompt	Recharge again
	The product low power enters the low power protection mode	Recharge and wait for the battery to activate
	Wrong startup method	Long press the on/off button
<b>3.</b> No static stimulation /No vibration	The shock level is set 0, or the shock level is too low	Adjust high shock level and try again
	The vibration level is set 0, or the vibration level is too low	Adjust high vibration level and try again
	Check whether the battery is low and the output power becomes small	Charge the receiver in time
	The dog hair not well groomed	The contact points are attached to the dog's skin
	The collar strap is wearing too loose	The receiver is worn in the middle of the dog's neck, with a finger width gap between the collar and the neck
	Remote & receiver not paired	Repair the remote with receiver

Questions	Analysis	Measures
<b>4.</b> The collar strap is easy to fall off and not tight	The collar strap is wearing too loose	The receiver is worn in the middle of the dog's neck, with a finger width gap between the collar and the neck
	Excess collar strap not cut off after first-time wear product	Collar straps should be passed through each buckle, and excess collar straps should be cut off and clamped to the size of the dog's neck
	The collar strap is damaged and needs to be replaced	Please refer to page 6 for instructions on wearing the collar
<b>5.</b> The remote screen displays garbled characters	Low battery power	Use it after it is fully charged
	Violent handling and beating.The transmitter was damaged by a dog.	<p>①the use of the process can not be violent operation, artificial damage will not be after-sales; Keep the transmitter and receiver out of sight of the dog when in and out of use.</p> <p>②In case of garbled characters on the display screen after receiving the goods, contact customer service for confirmation after shooting video or pictures</p>



Questions	Analysis	Measures
6.Dog injuries	Wear it for too long time	It should not be worn for more than 12 hours and should be checked every 2 hours
	Worn when the dog's hair is wet or swimming, the shock column will wear on the skin	①Keep your dog's neck area dry and clean, and do not wear products while swimming or playing with your owner  ②Use silicone caps to reduce the friction of the contact points
	Dog has skin diseases	Stop using the product for a few days. If the condition persists for more than 48 hours, consult your veterinarian for help
	The dog is less than 6 months old	The pet should be at least 6 months old before using the training collar, and the dog should be able to recognize basic obedience commands, such as "sit" or "stay."
7.Accessories missing, accessories damage, etc	Transport damage or packing miss	Contact customer service to confirm the repair/return with shooting video or photos.

Questions	Analysis	Measures
<b>8.</b> Product compatibility issues	The remote and receiver need to match, if buy another sellers' remote or receiver, it can not be paired with ours	Buy the same model from us to pair
<b>9.</b> Safety of vibration/shock	A brief vibration or shock won't hurt, but it can make the dog feel uncomfortable	The continuous use of vibration and shock should not exceed 30 seconds. The dog training collar requires the user to interact with and train the pet to achieve the desired effect
		Our vibration and shock functions have been tested on different types of dogs over a long period of time
<b>10.</b> Remote range does not equal actual	The actual remote range may vary due to terrain, weather, vegetation, battery capacity, and interference from other radio devices.	Change the venue and try to train in a place with less interference
<b>11.</b> The product does not effect	The dog training collar is a training aid product, which requires users to interact and train their pets to achieve the desired effect	<p>① Seek training support from a professional dog trainer</p> <p>② Proper training time. The training course should be kept active and short, with a better effect of about 10-15 minutes each time</p>

Questions	Analysis	Measures
<b>12.</b> It is effective at first, but does not work later	① Check whether the device works normally ② Wearing for a long time dog has been fully adapted	① Change the levels and readjust the training mode ② It is recommended not to wear the product when not training
<b>13.</b> The product does not work	Can not turn on it	Test after charging
	Remote & receiver not paired well	Repair the remote with receiver
<b>14.</b> Dog bites damage the device/collar belt	The dog resists the product	Do not let the dog see when wearing and operating the product
<b>15.</b> Do not use the product for a long time	If the product is not used for a long time, it will lose power until it is shut down.	① Please turn it off every time when not using it ② If it is not used for a long time, please refer to the manual for charging instructions before charging it and use

## About After-Sales

1.If the product is faulty within 30 days from the purchase date, you need to take a video or picture of the faulty product. After the customer service confirms, the replacement can be sent. And the faulty product must be returned within 7 days after receiving the replacement.

2.If the product is faulty after 30 days, and it is still within the 1-year warranty period from the purchase date, the consumer will be required to return the product and pay the freight. We will test and replace the faulty parts, and returned to you free of charge.

3.This warranty is a supplement to other rights and remedies provided by law. For major failures and any other compensation, if it is a reasonably foreseeable loss or damage, you are entitled to a replacement or refund.

4.You also have the right to repair or replace the goods in the following cases: the quality of the goods is unqualified, and the failure does not constitute a major failure. If you have any questions or need more information, please contact our customer service.

## Compliance



This symbol means that the product has been CE certified, and any product with CE mark is proved in compliance with the local regulations of EEAs.



This symbol means that the electromagnetic interference of the equipment is lower than the limit approved by the Federal Communications Commission.



Disposal of package: The package shall be disposed by type. Disposed as waste papers for cardboards and cartons Recycling for packaging cases



Disposal system: The disposal system shall be applicable to EU and other European countries and capable of collecting recyclable materials by category.

## FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.