

H6840 英语说明书

版本:1.0

成型尺寸:105×145 (mm)

材质:80G书页纸

工艺:单色印刷

折叠方式:风琴折

页数:10页



Troubleshooting

- ❶ Fails to connect to Wi-Fi.
 - a. Make sure the distance between the device and the router is less than 100ft.
 - b. Keep as few obstructions (e.g. wall, windows) as possible between the device and the router.
 - c. Make sure the Wi-Fi name and the password you entered is correct.
 - d. Make sure the Wi-Fi you connect to is 2.4GHz. 5GHz is not supported.
- ❷ Lost Wi-Fi connection./Cannot use the device with app.
 - a. Make sure your home Wi-Fi works well.
 - b. Check whether the Wi-Fi password has been modified.
 - c. Keep as few obstructions (e.g. wall, windows) as possible between the device and the router.
 - d. Check whether the device has connected to Wi-Fi .
If the device is not connected to Wi-Fi, please re-connect the device to Wi-Fi as mentioned above.
- ❸ Cannot pair or connect with Alexa or Google Assistant.
 - a. Ensure the stability of the Wi-Fi connection.
 - b. Go to the app's Settings page and follow the instructions under "User Guide" to pair the device again.
- ❹ The synchronization effect for Music Mode does not work properly.
 - a. Ensure the control box is close to the music source, which will help the mic pick up sounds better.
- ❺ Can multiple users control one device?
 - a. Each device can only be controlled by one account.
 - b. If multiple users want to control the same device, ensure they are using the same account.

FCC and ISED Canada Statement

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil nedomit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélec trique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-005.
Cet appareil numérique de la classe B est conforme à la norme NMB-005 du Canada.

FCC and IC Radiation Exposure Statement

This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Lors de l'utilisation du produit, maintenez une distance de 20 cm du corps afin de vous conformer aux exigences en matière d'exposition RF.

Responsible party (this contact information is only for FCC matters) :
Name: GOVEE MOMENTS(US) TRADING LIMITED
Address: 2501 Chatham Rd Suite R Springfield IL 62704
Email: certification@govee.com
Contact information: https://www.govee.com/support

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Customer Service

- 🛒 Warranty: 12-Month Limited Warranty
- 🔧 Support: Lifetime Technical Support
- ✉ Email: support@govee.com
- 🌐 Official Website: www.govee.com
- 📺 @Govee 📷 @govee_official 📱 @govee.official
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User Manual

Model: H6840
Govee Cone Tree Lights