

STAR UNIT User MANUAL



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THE MONITOR CENTER/ PROBATION AGENCY

At the Monitor Center/Probation Agency:

1. Enter the Offender's data in the monitoring application. This can be done well in advance, even before the actual equipment is allocated and installed.
2. Enter the following equipment data in the monitoring application.
 - STaR unit Serial No. - Check that the number entered matches the number on the STaR unit.
 - Transmitter Serial No. - Check that the number entered matches the number on the Transmitter.

 *The STaR Unit/Transmitter Serial No.'s are visible on the back of each unit.*

Equipment

Check that you have all the required equipment:

- STaR unit, carrying pouch and power adapter
- Transmitter
- Home Unit
- Electronic key
- Locking device
- Strap holder
- Strap clips (male and female)

- Screwdriver (to open a clip if necessary). It is recommended to use a 5 mm flat head screwdriver.

 *It is always advisable to bring an extra set of strap clips to cater for the event in which the first set may be accidentally damaged during the installation.*

THE OFFENDER'S PREMISES

Monitoring System Location

In order to install the Monitoring System, you will need to find the best location for the Home Unit. The ideal place for the Home Unit is in the center of the house, 3 feet off the ground and at least 1 foot away from the wall.

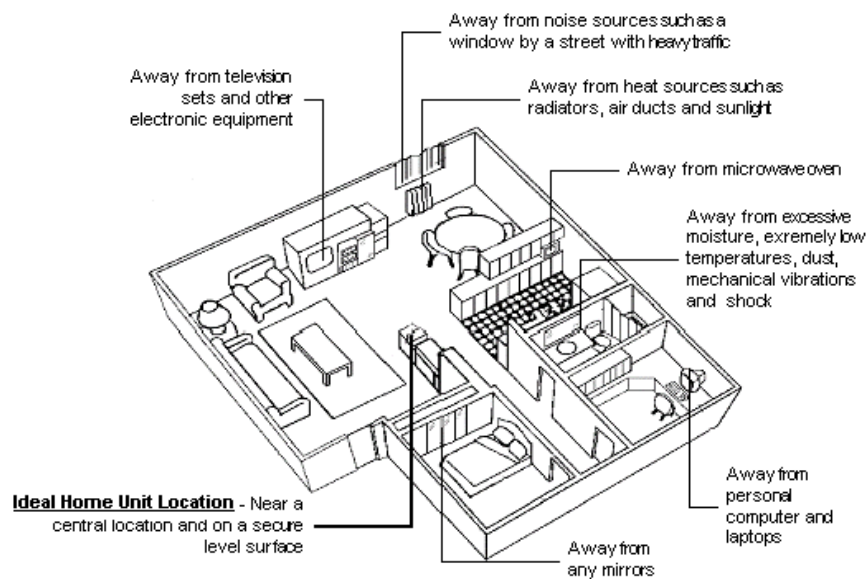


Figure 1 Ideal Home Unit Location

The Home Unit should be placed in an open area away from other electrical appliances, personal computers, laptops or metal objects.

The STaR unit should be placed in the proximity of not more than 15 feet from the Home Unit, and should be connected to the charger when at home.

Activating the STaR Unit

In order to activate the STaR unit:

1. Connect the charger (power adapter) to the wall socket.
2. Plug the appropriate end of the charger cord into the charger socket on right side of the STaR unit.
3. The STaR unit makes an audible beeping sound and the STaR logo and version number briefly appear on the LCD. At this stage the unit runs through an initial series of Built-In-Tests (BIT).
4. After completing the tests the LCD will display the default STaR message, indicating that the STaR unit is in a working state.



Figure 2 The STaR Unit

⚠ If, at the end of the start-up self test, audible beeping sounds are heard and both the LED's flash for 10 seconds, it could indicate one of the following possible failures:

- *Case open micro-switch malfunction*
- *Range threshold values lost (maximum reception range is used in this case).*

Downloading the Curfew Schedule and Default Offender Parameters

Downloading the curfew schedule and default offender parameters requires that the CMS (Central Monitoring System) telephones the STaR unit and transmits a series of signals to the STaR unit in order to allow it to monitor the Offender.

After the STaR unit has been activated, perform the following:

1. Verify that the default message is displayed in the LCD panel, i.e. 'STaR system is waiting for download'.
2. Call the Monitoring Center personnel, using a mobile phone, and ask them to perform a download.

 *If a mobile phone is not available you may use the home phone*

3. Monitor the following download communication process directly from the STaR unit:
 - The STaR unit makes a number of audible beeping sounds
 - The LED indicator flash for the duration of the audible beeping
 - If the download is successful, a 'Download Complete' message is displayed in the STaR unit's LCD panel
4. The Monitor Center personnel call back (optional) to confirm a successful download or to inform that the download failed and has to be initiated again.

If the download is successful, the following information is downloaded:

- Transmitter code
- The curfew schedule
- Hot zones (inclusion / exclusion)
- Left violation sensitivity

- Sanity calls intervals
- Events response configuration
- GPS operational parameters (if different than default)

Installing the Transmitter

The officer should bring the following equipment for a Transmitter installation:

- Transmitter
- Male and female strap Clips
- Electronic key
- Strap holder
- Locking tool
- Flat-head screwdriver

Calibrating the Transmitter

Before any installation, the Transmitter has to be turned-on and calibrated. After the STaR unit is activated and in monitoring mode, do the following:

1. Stand close to the STaR unit in order to hear the audible confirmation of the Transmitter calibration.
2. Hold the transmitter in your hand with the 4 metal pins (2 pairs, along the strap) pointing forward.
3. Hold the Electronic Key in your other hand, with the black button pointing toward the open or free end of the .
4. Press the Electronic Key down over one pair of metal pins (it does not matter which) with the two touch points on the Electronic Key

matching the pair of metal pins on the Transmitter strap. Hold the Electronic key in this position while you do the next step.

5. Press the red button on the Electronic Key down for one second; the red light turns steadily on for two (2) seconds.
6. If the transmitter successfully receives the reset command, the red light, on the Electronic Key, will flash for two (2) seconds.

 *If the transmitter failed to receive the calibration command, the red light will turn off after the initial two (2) seconds on.*

 *If the Electronic Key battery is low the red light will immediately flash for two (2) seconds, once the red button is pressed. (No command is sent to the Transmitter).*

7. Place the Transmitter on its side on a non-metal table and wait 30 to 60 seconds, until audible beeping sounds are heard from the STaR unit. These beeps indicate that the Transmitter has successfully completed its Calibration process and is ready to be mounted on the offender.

 *If a number of Transmitters calibrated at the same time, it is important to wait for the final beeps to be sure that the calibration went OK. After the OK confirmation the next Transmitter can be calibrated.*

Attaching the Transmitter

In order to attach the Transmitter to the Offender, do the following:

1. Flip a strap holder over the short strap of the Transmitter.
2. Attach the female Clip to the underside of the Transmitter's short strap (to lie against the Offenders skin). Verify that the closed end

of the clip fits with the edge of the strap. Make sure the silver line is visible.

3. Wrap the Transmitter around the offender's ankle at its narrowest point. Ensure that the protruding side of the Transmitter is directed upwards.



Figure 3 Protruding side of Transmitter directed upwards

 It is important that the Transmitter fits tight around the offender's ankle, but isn't squeezing. Since it is permissible to wear a sock underneath the Transmitter, try to mount the Transmitter over the sock before it is fastened.

4. Cover the female Clip with the male Clip ensuring that the four pins on the male Clip fit correctly into the female Clip (the markings on the side of each clip have to match).

5. Ask the Offender to stand up and move around to insure that the Transmitter is comfortable.
6. Fasten the two Clips with the locking tool. Be sure to fasten all the four pins well. An audible clicking sound should be heard, indicating that the Clips are closed properly.

 *Don't install the Transmitter over a thick sock, since the transmitter will get too loose once the sock is removed. If the Transmitter is installed without a sock, instruct the offender that he should not put on a very thick sock, and then try to pull it under the transmitter.*

 *The Offender may wear a thin sock underneath and a thick sock over the Transmitter.*

STaR Unit Range Setting

STaR unit Range Setting is designed in order to create a limited Free Movement Area. This ensures that Offender stays as close as possible to his/her premises and the immediate surrounding area.

Four range settings are available: Short, Medium, Long and Maximum. To change the STaR unit range, a central computer command is required.

In order to set and test the STaR unit's reception range, do the following:

1. Estimate the offender premises size and decide on the appropriate range setting for starting the range test.
2. Phone the Monitor Center/Agency personnel and ask them, first, to select the appropriate range and then to initiate the range setting test. Once the range setting test has been initiated by the Monitor Center, the following occurs:
 - The Offender's telephone rings approximately 2-3 times.

- The LED indicator (right) on the STaR unit flashes for a while and then returns to its steady state.
- After the LED indicator (right) on the STaR stops flashing, the left LED blinks 3 times in quick sequence accompanied by 3 audible beeping sounds. This means that range test has started.

 *The STaR unit will be in the range test mode for approximately 15 minutes, unless the Monitor Center/Agency terminates it manually.*

You can now escort the Offender around his/her premises in order to check that the range is sufficient as well as to check for dead spots.

3. Escort the offender to the following locations in his/her premises:
 - Locations that are the most distant from the STaR unit.
 - Locations behind large metal objects.
 - Locations where the Offender spends long periods of time (e.g. bedroom, toilet, living room, etc.).
 - Remote locations where the Offender is allowed to stay while at home (e.g. garage, cellar, yard, etc.).
 - Any location that your experience and common sense suggests to be a viable location must be tested.

 *Don't perform a range test in any locations where you don't want the Offender to be (e.g. yard, garage, etc.).*

4. An assistant stands next to the STaR unit and observes the left LED indicator. Every time the STaR unit receives a transmission from the PID (approximately every 20 seconds) the left LED flashes 3 times in quick sequence.

5. Wait for up to two minutes in each checked location. During these two minutes four transmissions should be received from the PID.

 *If four transmissions are received before two minutes have elapsed, you can move with the Offender to the next location to be checked.*

 *If less than four transmissions are received, phone the Monitor Center/ Agency and ask to change the range setting to a longer range.*

 *If the range setting is already set at long range, relocate the STaR in order to get better coverage.*

6. After satisfactory testing of all relevant locations, ask the Monitor Center/Agency personnel to end the range test (manually). If the range is not sufficient, you have to ask the Monitor Center/Agency to perform a new 'Start Range' with a longer range and then re-test where the previous test failed.
7. Upon ending the range test, the STaR unit makes an audible beeping sound to indicate range test completion.

 *As a precaution against accidentally leaving the STaR unit in the range-testing mode, the STaR unit automatically terminates the range test 15 minutes after initiation. Therefore, if the range test lasts longer than 15 minutes, you will have to make a request to the Monitor Center / Agency to re-activate it.*

General Rules for the Offender

The following points describe the general rules for the Offender and also which appliances are prohibited in his\her premises.

Don't:

- Move the Home Unit once it has been installed
- Place any objects on top of the Home Unit
- Disconnect the power cord from the wall power socket
- Disconnect any of the cords from the back of the Home Unit
- Open the Home Unit
- Move out of the designated safe area
- Open Transmitter strap
- Cut the Transmitter strap

REMOVING THE MONITORING SYSTEM

Sometimes it is required to remove the Monitoring System before the defined confinement period is completed. Before deactivating the STaR unit, the End of Service procedure should be performed.

Initiating an End of Service

Phone the Monitor Center/Agency personnel and ask them initiate a STaR unit End of Service.

 *Initiating an End of Service before deactivating the STaR unit is essential in order to preserve the STaR unit's internal backup battery.*

Deactivating the STaR Unit

It is recommended that only an Officer remove the STaR unit. To remove the STaR unit, perform the following steps:

Remove the power adapter from the wall.

1. Place the STaR in its original package.
2. Pack the power-cord plus adapter in the original box. For practical reasons please note to place the accessories in the original box. The STaR unit's serial number will be written on the front side of the box.
3. Carry the monitoring unit in its original packaging.

Removing the Transmitter

It is recommended that only an Officer remove the Transmitter. To remove the Transmitter perform the following steps:

1. Check to see if the Clip has been tampered with.

 *Be aware of the following signs:*

- *Cracks on the clips*
- *Broken pins.*
- *Sign of adhesive or glue.*

2. Use a screwdriver to break the disposable Clips.

 *Be careful not to damage or cut the strap.*

3. Collect all the fragments of the Clip. Do not leave any disposable items.

Disconnecting the Transmitter

In order to disconnect (turn off) the Transmitter, perform the following:

1. Hold the transmitter in your hand with the 4 metal pins (2 pairs, along the strap) pointing forward.
2. Hold the Electronic Key in your other hand, with the black button pointing toward the open or free end of the strap.
3. Press the Electronic Key down over one pair of metal pins (it does not matter which) with the two touch points on the Electronic Key

matching the pair of metal pins on the Transmitter strap. Hold the Electronic key in this position while you do the next step.

4. Press the Black button on the Electronic Key down for one second; the red light turns steadily on for two (2) seconds.
5. If the transmitter successfully receives the shut down command, the red light, on the Electronic Key, will flash for two (2) seconds.

 *If the transmitter failed to receive the shut down command, the red light will turn off after the initial two (2) seconds on.*

 *If the Electronic Key battery is low the red light will immediately flash for two (2) seconds, once the red button is pressed. (No command is sent to the Transmitter).*

TRANSMITTER CLEANING INSTRUCTIONS

The Transmitter is made of a single mold, especially designed to protect the integrity of the electronic circuits during daily use and while it is being cleaned.

A soft brush and an Alcohol based solution; soapy water or Lysol can be used to clean the Transmitter. For additional safety and user comfort it is recommended that after cleaning with any of the above, you wash and wipe the Transmitter with clear water before it is re-used.

Cleaning the Transmitter:

In order to clean the Transmitter, do the following:

1. Remove the "female" clip and rubber band from the short strap. If the Storage Clip is on, remove it until you finish cleaning the Transmitter.
2. Holding it at the end of the long strap, spray the Transmitter with a cleaning solution of choice.
3. Using a piece of cloth or a paper towel, dry the outer side of the Transmitter. Lay the Transmitter on the towel with its inner side facing up. Using a soft brush or another piece of cloth/towel gently scrub the inner side of the Transmitter along the "tracks".
4. Wash the Transmitter in clear water. Dry the Transmitter using a piece of cloth/paper towel or simply let it drip dry.

TRANSMITTER STRAP REPLACEMENT

After some time and depending on the wear and tear of the Transmitter, the Transmitter straps need to be replaced.

Reasons for Strap Replacement

The following points indicate possible reasons for replacing a Transmitter strap:

- Visible damage to one or both straps
- Unexplainable strap tamper alarms
- Transmitter will not calibrate

 *When testing the straps before changing them, make sure the clip is properly locked. If not, the tamper indication may be originating from the clip.*

 *Many times, only one side of the strap is damaged. If this is the case, you may want to leave the undamaged side in place and replace only the damaged side of the strap.*

Equipment Needed for Strap Replacement

The following list indicates equipment the Officer will need to complete a strap replacement:

- 1 Transmitter “body”
- 1 pair of replacement straps (long/medium non-pins side and long/medium pins side)
- Screw driver
- Extra screws
- Extra strap clasps (male and
- Electronic Key

Replacing the Transmitter Straps

Following are detailed instructions for replacing the Transmitter straps:

1. Using the Phillips screwdriver, open the screw (that holds the strap clasp) and remove the strap clasp.
2. Gently shake the strap loose from the transmitter body. Be careful not to damage the metal pins on the transmitter body.
3. Position the new strap over the transmitter body. Notice that the two small holes on the strap have to lie exactly over the two metal pins.
4. Gently place the strap down over the metal pins and press down along the seam of the strap, snugly fitting the entire strap to the Transmitter.
5. Put the strap clasp back in place (the wider side pointing inwards).

6. Close the screw with the Phillips screwdriver. It has to be closed firmly, but not too tight since this can damage the strap (maximum allowed torque is 1 Newton x Meter).
7. Test the new strap by performing a calibration (see the section, *Calibrating the Transmitter*).

 *If, after the calibration, the Transmitter does not reset, repeat steps 1-3 and make sure that the strap is positioned correctly over the pins. Then repeat steps 5-6 and perform another reset.*

 *If changing one side of the strap does not work, you should try and change the other strap side according to steps 1-7.*

FCC NOTICES

STaR Unit FCC Notices

The STaR Unit Model 800 has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

 *Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.*

STaR Unit Customer Information

The STaR Unit complies with FCC part 68 Rules. On the bottom panel of this equipment is a label that contains, among other information, the FCC Number and Ringer Equivalence Number (REN is 1.0 B).

If the STaR Unit is not operating properly it may cause harm to the telephone network and the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, you will be notified as soon as possible. Also, you will be advised of your right to file a complaint with the FCC.

The Telephone Company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the Telephone Company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with the STaR Unit, please contact SecurityLink from Ameritech, Tel (630) 572-1200.

The STaR Unit installation is described in the installation chapter. Connection to Telephone Company provided coin service is prohibited. Connection to party lines service is subject to state tariffs.

Transmitter FCC Notices

 The TXMTR Model 500 complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits of the Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

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