

Sprint PCS[®]

The clear alternative to cellular.SM

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Table of Contents

Welcome to Sprint PCS	1
1. Getting Started With Sprint PCS Service	3
▶ Setting Up Your SB3000	4
▶ Activating Your Module	5
▶ Setting Up Your Voicemail	6
▶ Getting Help	8
▶ Understanding This User Guide	10
2. Getting to Know Your Sprint PCS Communicator™	11
▶ Highlights and Features	12
▶ Front View of Module	14
▶ Handheld Controls	16
▶ Understanding the Display Screen	17
▶ Phone Application Display Screens	19
▶ Data Applications Display Screens	21
▶ Turning Your Module ON and OFF	22
▶ Using the KeyGuard	23
▶ Using the Battery	23
▶ Future Capabilities	27
3. Understanding Roaming	29
▶ Understanding How Roaming Works	30
▶ Setting Your Module's Roam Mode	30
▶ Setting Alerts to Warn You When Roam Charges Apply	32
▶ Setting the Time and Date in Analog Mode	33
4. Making and Answering Calls	35
▶ Making Calls	36
▶ Using the Dialpad to Make Calls	36
▶ Using Speed Dial to Make Calls	37
▶ Using the Call History to Make Calls	38
▶ 4-Digit Dialing	38
▶ Answering Calls	40
▶ Incoming Call Notification	40
▶ Missed Call Notification	41
▶ Using the Speakerphone	41
▶ Using Sprint PCS Voice Command	42

▶ Dialing Options	.44
▶ In-Call Options	.45
▶ End-of-Call Options	.46
▶ Saving a Phone Number	.46
▶ Finding a Phone Number	.47
▶ Dialing Extra Digits	.48
▶ Calling Emergency Numbers	.48
▶ Displaying Your Phone Number	.48
5. Navigating Through Menus and Entering Text	.51
▶ Menu Navigation	.52
▶ Selecting Menu Items	.52
▶ Menu Diagram	.53
▶ Shortcuts	.55
▶ Working Within the Menu Structure	.55
▶ Viewing the Menus	.56
▶ Character Input Methods	.57
▶ Entering Characters Using T9 Text Input	.58
▶ Adding a Word to the T9 Database	.58
▶ Entering Symbols and Numbers	.58
6. Adjusting the Volume	.59
▶ Changing the Ringer	.60
▶ Silencing the Ringer	.60
▶ Adjusting the Volume During a Conversation	.60
▶ Muting a Call	.61
7. Using Sprint PCS Service Features	.63
▶ Using Caller ID	.64
▶ Using Call Waiting	.64
▶ Three-Way Calling	.67
▶ Forwarding Your Calls	.67
8. Managing Messages	.71
▶ Setting Up Voicemail	.72
▶ Knowing When You Have Messages	.72
▶ Message Types	.72
▶ New Voicemail Message Alerts	.73
▶ Retrieving Your Voicemail Messages	.73
▶ Clearing the Voicemail Message Icon	.74

▶ New SMS Text Messages Alert	.75
▶ Using the SMS Text Messages Application	.75
▶ Managing Your SMS Text Messages	.77
▶ Setting Your SMS Text Message Preferences	.79
▶ SMS Text Message Storage	.81
▶ Erasing SMS Text Messages	.81
▶ Receiving Numeric Pages	.82
▶ Numeric Page Options	.82
▶ Sending Sprint PCS Wireless SMS Text Messages	.83
▶ Sprint PCS Wireless SMS Text Message Options	.83
▶ Prepending a Phone Number From a Sprint PCS SMS Text Message	.84
▶ Extracting Phone Numbers From Sprint PCS SMS Text Messages	.84
▶ Sprint PCS Wireless SMS Text Update Options	.85
▶ New Sprint PCS Wireless Web Alerts	.85
▶ Displaying Sprint PCS Wireless Web Alerts	.85
9. Managing Call History	.87
▶ Viewing the Call History (Incoming, Missed, Outgoing, and Data Calls)	.88
▶ Making a Call From the Call History	.89
▶ Call History Options	.89
▶ Making a Call From the Call Details Screen	.90
▶ Saving a Phone Number From the Call History	.90
▶ Prepending a Phone Number From a Call Log	.91
▶ Erasing the Call History	.91
▶ Setting the Call History Preferences	.92
10. Using Your Address Book	.95
▶ Dialing from your Address Book	.96
▶ Saving Phone Numbers to your Address Book	.97
▶ Adding a New Internal Phone Book Entry	.97
▶ Finding Address Book Entries	.97
▶ Internal Phone Book Entry Options	.97
▶ Adding a Phone Number to an Internal Phone Book Entry	.98
▶ Adding a Call Alarm From the Internal Phone Book	.98
▶ Call Alarm Alerts	.98
▶ Call Alarm Menu	.99
▶ Editing an Internal Phone Book Entry	.99
▶ Selecting a Ringer Type for an Entry	.99

▶ Secret Internal Phone Book Entries	100
▶ Dialing Sprint PCS Services	100
▶ My Sprint PCS Communicator Number	101
11. Changing Your Module's Settings	103
▶ Changing the Greeting	105
▶ Setting Your Phone Module Preferences	105
▶ Setting Your Ringer Preferences	106
▶ Setting Your Call Preferences	109
▶ Setting Your Security Preferences	110
▶ Setting Your Roam Preferences	112
▶ Setting Your Data Preferences	113
▶ Setting Your Font Preferences	114
▶ Using the About Phone Menu Item	114
▶ Using the Activation Screen	114
▶ Adjusting the Ringer Volume	115
▶ Ringer Types	115
▶ Selecting Ringer Types for Voice Calls	116
▶ Selecting Ringer Types for Messages	116
▶ Selecting Ringer Types for Alarms	116
▶ Changing the Backlight Time Length	116
▶ Changing the Contrast	117
▶ Data Mode	117
▶ Receiving Data	117
▶ Returning to Voice Mode	117
12. Setting Your Module's Security	119
▶ Accessing the Security Preferences Menu	120
▶ Locking Your Module	121
▶ Unlocking Your Module	122
▶ Changing the Lock Password	123
▶ Restricting Calls	123
▶ Unrestricting Calls	123
▶ Using Special Numbers	124
▶ Erasing the Internal Phone Book	124
▶ Resetting Your Handheld	124
13. Using Speed Dial	125
Ⓢ: Personal Information Management	125

▶ Adding an Entry to your Speed Dial List	127
▶ Editing your Speed Dial List	131
▶ Deleting a Speed Dial Entry	135
▶ Setting your Speed Dial Preferences	135
▶ Making a Call from the Speed Dial Screen	135
▶ Speed Dialing from the Dialpad Screen	137
▶ Adding an Event to the Scheduler	137
▶ Event Alerts	137
▶ Event Alert Menu	137
▶ Adding a Call Alarm to the Scheduler	138
▶ Viewing Events and Call Alarms	138
▶ Editing Events	138
▶ Editing Call Alarms	138
▶ Adding To Do Items	138
▶ Viewing To Do Items	139
▶ Editing To Do Items	139
▶ Deleting To Do Items	139
▶ Viewing and Clearing Memory	139
▶ Using the Calculator	139
▶ Playing Games	139
14. Using the Data Applications	141
14. Using the Voice Services of Your Sprint PCS Communicator	141
▶ Installing Data Applications	143
▶ Launching Data Applications	143
▶ Returning to the Phone Application	143
▶ Viewing the Status Monitor	143
▶ Using Voice Dialing	144
▶ Recording Memos	144
▶ Memo Options	144
▶ Using Commands	144
▶ Training Commands	145
▶ Voice Dial Options	145
15. Experiencing Sprint PCS Wireless WebSM	147
▶ The Sprint PCS Wireless Web	148
▶ The Sprint PCS Wireless Web Browser	149
▶ Launching a Sprint PCS Wireless Web Browser Session	150

▶ Using the Sprint PCS Wireless Web Browser	152
▶ Sprint PCS Wireless Web Mail	158
▶ AOL Instant Messenger Service	159
▶ Sprint PCS Wireless Web Short Mail	160
▶ Signing up for Sprint PCS Wireless Web Updates	161
▶ Setting Up a Sprint PCS Wireless Web Connection	162
16. Selecting Your Accessories	165
▶ Sprint PCS™ Accessory Options	166
▶ How to Order	166
▶ Compatible Third-Party Accessory Options	166
17. Knowing Performance and Safety Guidelines	167
▶ Getting the Most Out of Your Reception	168
▶ Maintaining Safe Use of and Access to Your Module	170
▶ Caring for the Battery	173
▶ Acknowledging Special Precautions and the FCC Notice	174
▶ Owner's Record	178
▶ User Guide Proprietary Notice	178
18. Terms and Conditions & Warranty Information.....	179
▶ Terms and Conditions of Services	180
▶ Manufacturer's Warranty	199
Index	201

Welcome to Sprint PCS

Sprint PCS built the only all-digital, all-PCS nationwide network from the ground up for clearer calls, serving more than 300 major metropolitan areas. We built our network to give you what we believe you really want from a wireless phone: clear sound, private conversations and time-saving features.

And Sprint Personal Communications Services® can do something even more far-reaching – simplify your life. Our advanced technology is designed to grow with your communications needs so that one day, you'll be able to rely entirely on your Sprint PCS Communicator™ to stay connected.

This guide will introduce you to our technology and your new Sprint PCS Communicator through simple, easy-to-follow instructions. Since you're probably anxious to start using your module, we encourage you to immediately flip to Section One – Getting Started With Sprint PCS Service. This section provides all the information you need to quickly activate your module, set up your voicemail and much more. It also contains information on how to contact Sprint PCS should you have questions about service, want to purchase additional products or services, or just check your account balance.

Thank you for choosing Sprint PCS.

Getting Started With Sprint PCS Service

In this Section

- ▶ **Setting Up Your Module**
 - ▶ **Activating Your Module**
 - ▶ **Setting Up Your Voicemail**
 - ▶ **Getting Help**
 - ▶ **Understanding This User Guide**
-

This section walks you through the step-by-step basics of setting up service for your Sprint PCS Communicator™, including setting up your SB3000 Springboard™ module, activating your module, selecting your Sprint PCS Service Plan, receiving your new Sprint PCS Communicator Number, and setting up your voicemail.

Once you have completed this section, you're ready to explore the advanced features of your new module.

Tip:

You can use the SB3000 with all Handspring Visor handhelds, including the Visor, Visor Deluxe, Visor Platinum, Visor Prism, and Visor Edge.

Tip:

If you need additional information about setting up or synchronizing your Visor handheld, see the "Visor Handheld User Guide" that came with your handheld.

Tip:

To remove the SB3000 from your handheld, simply slide it out of the expansion slot.

Setting Up Your SB3000

Your new Sprint PCS SB3000 is used in conjunction with the Handspring™ Visor™ handheld computer.

To use your new SB3000 module with your handheld, you need to:

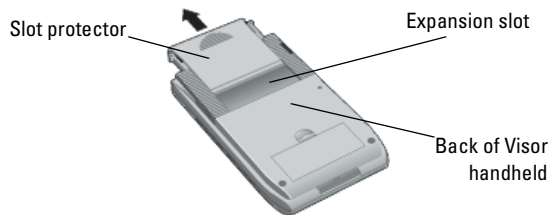
- ▶ Set up and synchronize your handheld.
- ▶ Connect your SB3000 to your handheld.
- ▶ Charge the SB3000 battery.

Set Up And Synchronize Your Handheld

Before you plug in your SB3000 module, make sure your handheld is set up. It is also recommended that you synchronize your handheld with your PC before connecting the SB3000.

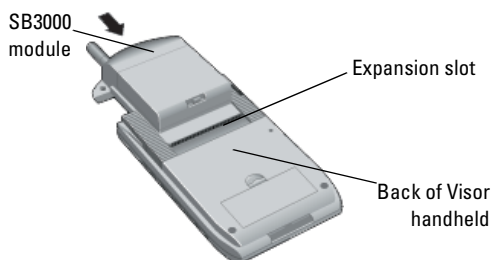
Connect the SB3000 To Your Handheld

1. Install the battery in the SB3000 module (see page 24).
2. Remove the slot protector from your Visor handheld.



<Insert better graphics here.>

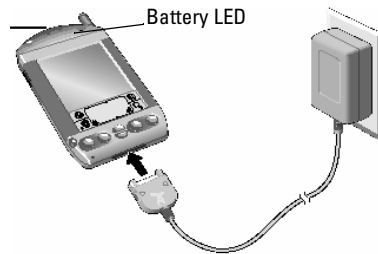
3. Insert your SB3000 module into the Springboard expansion slot on the back of your handheld.



Section 1

Charge The SB3000 Battery

1. Plug the travel charger into a wall outlet.
2. Plug the other end of the travel charger into the connector on your handheld.



<Insert better graphic here.>

While the SB3000 is charging, the Battery LED is red. The Battery LED turns green when the SB3000 is fully charged. It takes about 4 to 5 hours to fully charge the battery. See page 23 for more information about charging the battery.

Activating Your Module

There are three ways to activate your module:

- ▶ The easiest way is to visit <http://activate.sprintpcs.com> and activate online.
- ▶ Call from your new Sprint PCS Communicator. See page 6.
- ▶ Call Sprint PCS Customer Care from any phone other than your Sprint PCS Communicator (which isn't yet activated). Call us toll free at 1-888-715-4588.

You will be guided through the activation process. The process typically takes approximately 30 minutes, but could take longer during peak times.

What You Should Have Handy When You Activate your Module:

- ▶ Your new Sprint PCS Communicator
- ▶ The original packaging from your module
- ▶ Your Social Security number or Tax ID number

Note:

Your SB3000 must be connected to your handheld while charging.

Tip:

If your handheld is rechargeable, the SB3000 travel charger also charges your handheld.

Tip:

If you have a Handspring desktop cradle that charges, you can also use it to charge the SB3000. See page 25 for more information.

Note:

The activation process varies in certain affiliate areas.

Getting Started

1