

SOVXX

Basic Manual

■ Online Manual (Japanese)

Check "Online Manual" (Japanese) which describes detail explanations on various functions on the product from the following procedure.

From the Home screen, [ⓘ] ▶ [お客様サポート (Customer support)] ▶ [取扱説明書 (Online Manual)] (Japanese)



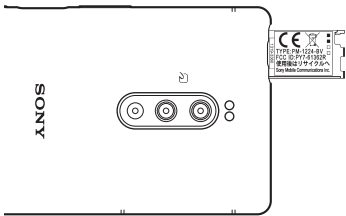
Also, you can check "Online Manual" (Japanese) on the au homepage.

<https://www.au.com/online-manual/sovXX/>

In this manual, the contents on Android 9.0 are provided.

CE mark and FCC ID

- Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.



■ Charging with the AC Adapter

Charging with connecting TypeC Common AC Adapter 02 (sold separately) is explained.

- Insert the power plug of TypeC Common AC Adapter 02 (sold separately) into an outlet
- Insert the USB Type-C plug of TypeC Common AC Adapter 02 (sold separately) into the USB Type-C connection terminal of the product straight
When charging is started with the product powered on, the start sound for charging sounds and the Notification LED of the product lights.

Preface

Thank you for buying "Xperia" (simply called "the product" or "main unit" from here on).
Before using the product, read "Basic Manual" (this manual), "Cautions on using the product" and "Setting Guide" for proper handling.

Packaged items

Before your start using the product, make sure that you have all the following packaged items with the product.

- Xperia
 - USB Type-C™-3.5φ conversion/TV Antenna cable 01 (03SOHSA)
 - 取扱説明書 (Basic Manual) (Japanese)
 - ご利用にあたっての注意事項 (Cautions on using the product) (Japanese)
 - 設定ガイド (Setting Guide) (Japanese)

The following items are not included in the package.

- microSD memory card
- AC adapter
- Earphones
- Desktop holder
- USB Type-C™ cable

❖Information

- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

About Operating Instructions

■ "Setting Guide"/"Basic Manual" (this manual)
Handles only basic operations for main features.

■ Online Manual (Japanese)

Check "Online Manual" (Japanese) which describes detail explanations on various functions on the product from the following procedure.

From the Home screen, [ⓘ] ▶ [お客様サポート (Customer support)] ▶ [取扱説明書 (Online Manual)] (Japanese)



Also, you can check "Online Manual" (Japanese) on the au homepage.

<https://www.au.com/online-manual/sovXX/>

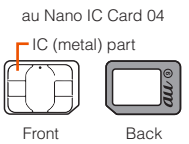
■ "取扱説明書 (Full Instruction Manual)" (Japanese)

For detailed descriptions on various functions, refer to the "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) available on the au homepage.

<https://www.au.com/support/service/mobile/guide/manual/>

au IC card

Your phone number etc. is recorded in au IC card.
The product is compatible with au Nano IC Card 04.



Attaching/removing au IC card

Before attaching/removing au IC card, make sure to turn off the product.

■ Attaching au IC card

- Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and draw the cover in the direction of arrow

- Pull out the tray straight from the main unit to remove

■ Forcedly turning the power off

- Press and hold Power key and the upper part of the volume key at the same time for approximately eight seconds, and release your fingers after the product vibrates three times consecutively

Changing the language to English

You can change the display language from Japanese to English after the initial settings.
From the Home screen, tap [ⓘ] ▶ [設定 (Settings)] ▶ [システム (System)] ▶ [言語と入力 (Languages & input)] ▶ [言語 (Languages)] ▶ [言語を追加 (Add a language)] and select "English" ▶ "United States", and then drag ≡ of "English (United States)" up to the top in the language list.

■ For Those Requiring an English Instruction Manual

Download URL:
<https://www.au.com/english/support/manual/>

Regarding notations used in this document

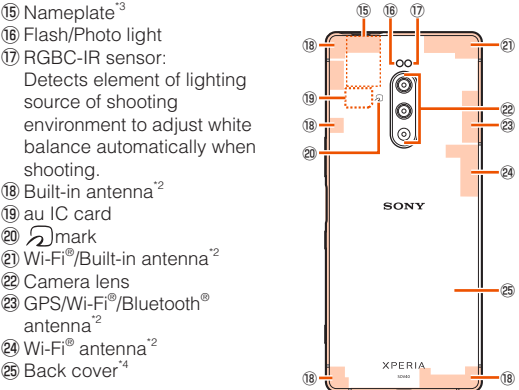
- In this manual, keys (key icons) are represented by simplified illustrations such as ◀, ○, ▶. Please be forewarned.
- In this manual, operations of tapping menu items/icons/buttons on the screen, etc. are indicated as [(name of the item, etc.)].
- In this manual, screens and operations for the product with au Nano IC Card 04 attached are described.
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, "Basic Manual" (this manual), "Cautions on using the product", "Setting Guide" and "取扱説明書 (詳細版) (Full instruction manual)" (Japanese) are collectively referred to as "Instruction Manual".
- In this manual, explanations for the wallpaper "Black" are provided.
- In this manual, operations in portrait view are described as a standard. In horizontal view, menu items, icons, buttons on the screen, etc. may differ.
- In this manual, "au Nano IC Card 04" is abbreviated as "au IC card".

- In this manual, "microSD™" memory card (commercially available), "microSDHC™" memory card (commercially available) and "microSDXC™" memory card (commercially available) are abbreviated as "microSD memory card".
- All of the indicated amounts exclude tax unless otherwise specified.
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.
- "The Company" as appears in the manual refers to the following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.

Getting Ready

Names and functions of parts

- Second microphone¹:
Reduces noise so that the other party can easily hear your voice.
- microSD memory card/au IC card slot
- Notification LED (▶P.8)
- Proximity/Light sensor:
Switches the touch panel on and off to prevent from erroneous operation during a call/Auto-control for display brightness.
- Front camera
- Earpiece/Speaker
- Display (Touch panel)
- Mouthpiece/Microphone
- USB Type-C connection terminal
- Speaker
- Volume key/Zoom key
- Fingerprint sensor
- Power key/Screen lock key
- Camera key



- ¹ Do not jab with a sharp object such as a needle. Doing so may cause a malfunction.
- ² The antenna is built into the main unit. Covering around the antenna by your hand may affect the quality of call/communication.
- ³ CE mark, FCC ID, IMEI information, etc. can be checked. Do not remove the sticker or nameplate.
- ⁴ The back cover is not removable. Removing forcibly might cause damage or a malfunction. Also, battery is built into the main unit and not removable by customers.

- Keep the product horizontal, insert the tray with the card into the main unit, and then push it straight
Pay attention to the orientation of the main unit and the tray.

- Firmly press the tray to the end and check that there is no gap between the main unit and the cover

❖Information

- Do not touch the terminal of the microSD memory card.
- Insert a microSD memory card in the appropriate direction. Inserting forcibly could result in removal failure or may cause damage the card.

■ Removing a microSD memory card

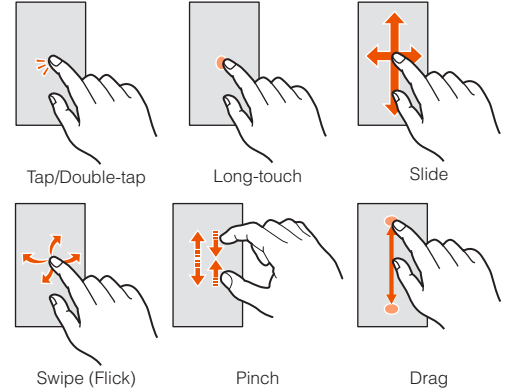
- Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover
- Pull out the tray straight from the main unit to remove
- Remove the microSD card from the tray, keep the product horizontal, insert and push the tray straight into the main unit
Pay attention to the orientation of the tray and the main unit.

■ Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

■ Drag

Keep touching an item or icon, trace it to the desired direction to move.



Displaying the menu

To display the menu; tap the menu icon ([H] or ≡), or long touch the input field or item.

- Depending on application/function, color or shape of menu icon, or menu display may differ.

Locking the screen/Unlocking screen lock

■ Locking the screen

Turn off the screen to set sleep mode to prevent the touch panel or key from operating mistakenly or lock the screen.

- While the screen is displayed, press Power key

■ Unlocking screen lock

The lock screen appears when turning the power on or the screen backlight is canceled by pressing Power key.

- While Ambient display (which allows you to check date & time or notifications in sleep mode) is activated, double-tap the screen or press Power key to display the lock screen.

- On the lock screen, swipe (flick) the screen up

❖Information

- In the lock screen, swipe (flick) "🔒" or "📷" to use Google Assistant or Camera.

Basic Operation

Key icons

The operations for ◀, ○, ▶ at the bottom of screen are as follows.



◀	Return to the previous screen. Close the menu or the Notification panel.
○	Display the Home screen. Long-touch to activate Google Assistant.
▶	Display recently used apps in a thumbnail list where you can activate or exit an app. Also, the split screen is available.

❖Information

- Swipe (flick) the key icon display area left or right to use One-handed mode. In One-handed mode, the screen is shrunk so that you can operate the product easily.

Using the touch panel

The display of the product is a touch panel operated by touching it with your finger.

■ Tap/Double-tap

Tap: Gently touch the screen and then immediately release your finger. Double-tap: Touch the same position twice.

■ Long-touch

Keep touching an item with your finger.

■ Slide

While your finger is gently touching the screen, trace it to the desired direction to move over.

■ Swipe (flick)

Operate the screen by quickly moving (flicking) your finger up/down/left/right.

- ❖**Information**
- To exit the Side sense menu, operate as follows.
 - Tap  or .
 - Tap the outside of the Side sense menu
 - Double-tap the side edge of the screen
 - When you cannot operate Side sense function correctly, operate from the Home screen, [] ▶ [Settings] ▶ [Display] ▶ [Advanced] ▶ [Side sense] and then change the sensitivity or available range from "Sensor sensitivity" or "Sensor enabled".

- ❖**Information**
- When an app has notification, a dot or number may appear on the shortcut (app) or folder.

Home screen

Home screen consists of multiple pages. Tap  to return to the Home screen anytime.

- Google Search
- Widgets
- Shortcuts (Apps)
 - Long-touch it to display the shortcut menu. You can perform the specified operation or check the app information. When  is displayed, tap it to add an operation shortcut to the Home screen.
- Indicator
 - Indicates the number of pages of the Home screen and current position. Swipe (flick) the Home screen left or right to switch pages.
- Dock
 - Shortcuts (apps) or folder can be located. They are always displayed even when the page of the Home screen is switched.
- Wallpapers
- Folders (Google, 基本機能 (Basic functions))
 - Several shortcuts (apps) are stored.
- Apps key
 - Tap to display the Apps screen.



Setting Airplane mode

When the airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi[®] function, Bluetooth[®] function, NFC Reader/Writer, P2P function) are turned off.

- From the Home screen, [] ▶ [Settings] ▶ [Network & internet]
- Tap  of "Airplane mode" to turn to .

Checking own phone number

- From the Home screen, [] ▶ [Settings] ▶ [System]
 - You can check the phone number of the product in phone information field.

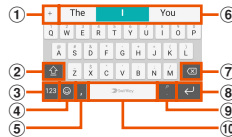
- ❖**Information**
- Alternatively, from the Home screen, [] ▶ [Contacts] ▶ [] ▶ [My info] to check your phone number.

Entering characters

Use the software keyboard (keyboard on the screen) to enter characters.
The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc.

■ Using the software keyboard

With "SwiftKey Keyboard", which is default when the language is set to English, you can use QWERTY keyboard to enter characters, Numeric keypad to enter numbers and symbols, and Symbol keypad for more symbols.



- Open the keyboard option menu
 - Switch between lower case, upper case and all caps
 - Display numbers and symbols
 - Input emotion, etc.
 - Tap to enter a comma
 - Predicted words, etc.
 - Delete character
 - Tap to enter a line feed
 - Enter punctuation
 - Enter a space
- ❖**Information**
- Tap  at the bottom left of the screen to hide the software keyboard.
 - To enter a character variant, touch and hold a key to show a list of available options, and then select from the list.
 - To enter a full stop, double-tap the space key after you enter a word.
 - To use the gesture input, slide your finger from a character to character on the keyboard to trace the word you want to write, and then lift up your finger when finishing entering the word.

Using the Apps screen

In the Apps screen, apps which are installed to the product are displayed. Tap the icon to activate the app.

- You may incur communication charges depending on the function.

■ Starting an app

- From the Home screen, []
 - When there are several pages in Apps screen, swipe (flick) left or right to switch the pages.
- Tap an app icon to use
 - Some apps are stored in a folder.

■ Main apps

	Phone		Play Store
	Contacts		Camera
	au-mail		Album
	+メッセージ (SMS) (+Message (SMS))		Maps
			Google
	Chrome		Gmail
	Settings		取扱説明書 (Online Manual) (Japanese)
	Calendar		
	故障紛失サポート (Repair and Delivery Support)		

■ Setting app permission

When you activate an app/function that access the functions or information of the product for the first time, a confirmation screen for requesting access permission appears.

If such confirmation screen appears, confirm the content and tap "DENY"/"ALLOW".

- If you do not permit, app/function may not be activated or use of function may be restricted.
- For some apps/functions, an explanation screen for the permission may appear. Several request screens may appear or the screen content may differ. Confirm each content and follow the onscreen instructions.
- In this manual, description of the confirmation screen may be omitted.

Knowing the status of the product

■ Status bar

You can check the status of the product with the icons displayed on the status bar at the top of the screen. On the left of the status bar, the notification icons appear to inform new mails, operations in progress, etc., and on the right, the status icons appear to indicate signal status, battery level, etc.



3 Enter the city code "212"

If the area code starts with "0", omit the "0". However, there are exceptions such as Italy.

4 Enter the phone number of the other party "123XXXX" ▶ []

■ When the screen is OFF or on the lock screen

- Swipe (flick) the incoming call screen up ▶ Swipe (flick)  up
 - To reject the incoming call, swipe (flick)  down.
 - To answer with Answering Machine, swipe (flick) .
- Call ▶ []

■ When the screen is ON (except on the lock screen)

- In the displayed notification, [ANSWER]
 - To reject an incoming call, tap "DECLINE".
 - To answer with Answering Machine, tap the top part of the notification ▶ Swipe (flick) .
- Call ▶ []

Making a call from Contacts

- From the Home screen, [] ▶ [Contacts]
- Tap a contact to call
- Tap []/phone number

- When an au mobile phone is handed over to you or someone else, the "Repair and Delivery Support" membership is also handed over to the successor of the mobile phone.
- When you get a new au mobile phone by changing the model or purchasing an extra mobile phone, the "Repair and Delivery Support" membership for the old au mobile phone is automatically canceled.
- Service contents are subject to change without notice.

■ au IC card

The au IC card is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPiT.

Peripheral devices

- USB Type-C™-3.5φ conversion/TV Antenna cable 01 (03SOHSA)
- Sony Mobile Desktop Holder 02 (02SOPUA) (sold separately)¹⁾
- Type-C Common AC Adapter 01 (0601PQA) (sold separately)
- Type-C Common AC Adapter 02 (0602PQA) (sold separately)
- Common AC Adapter 05 (0501PWA) (sold separately)²⁾
- Common DC Adapter 03 (0301PEA) (sold separately)²⁾
- Wireless Charging Pad 02 (0102PUA) (sold separately)
- Micro-B Type-C Adapter (0601PHA) (sold separately)
- au Carrying Case G Black (0106FCA) (sold separately)

¹⁾ Use the Attachment 52B.
²⁾ For use, Micro-B Type-C Adapter (sold separately) is needed.

- ❖**Information**
- Accessories can be purchased from the au Online Shop. <http://onlineshop.au.com> (Japanese)

■ Examples of notification icons

	Missed call
	Incoming call/dialing call/calling
	New PC mail message
	New Gmail message
	New au-mail message
	New +Message/new SMS
	USB device is connected/Moisture is detected on the USB Type-C connection terminal
	Wi-Fi [®] open network available

■ Main status icons

	Battery level (100%, Charging)
	Signal level (Level 4 ¹ , Out of service area)
	4G (LTE/WiMAX 2+) data communication status ²⁾
	GSM/UMTS/LTE network roaming is ON
	Silent mode (Vibrate) is set
	Silent mode (Mute) is set
	Wi-Fi [®] is connected ¹⁾
	Airplane mode is activated

- ¹⁾  appears in the right of the icon during communication.
²⁾ Two types of network, "LTE" and "WiMAX 2+" can be used. "4G" appears on the screen for both networks.
The company determines which network is less busy depending on the condition of the line to connect.

Appendix

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

- You are charged for the data communication when accessing the Internet from the product via data communication. A large amount of data communication is required especially for upgrading the software (OS upgrading). Using Wi-Fi[®] connection is recommended.
- You are recommended to back up your data before updating software.
- For details, visit <https://www.sonymobile.co.jp/support/> (Japanese) or refer to the Online Manual or "取扱説明書 (詳細版) (Full instruction manual)" (Japanese) available on au homepage.

■ Downloading and updating software

The update software can be downloaded from the product directly via Internet.

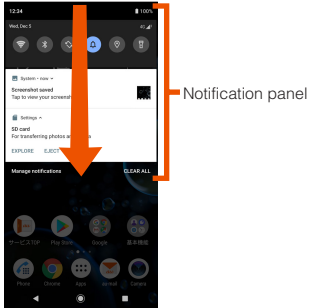
- Note that when Wi-Fi[®] communication becomes unstable, data communication takes the place automatically, which may incur communication charges.

- From the Home screen, [] ▶ [Settings] ▶ [System] ▶ [Advanced] ▶ [Software update]
- [:] ▶ [Refresh]
 - After that, follow the onscreen instructions.

■ Notification icons

If any notification icons are displayed on the status bar, slide down the status bar to open the Notification panel. You can check the contents of notifications or start corresponding apps.

Slide the status bar down with two fingers or slide the Notification panel down to display the quick setting panel. You can set on/off of the functions.



❖Information

- To delete a notification, swipe (flick) the notification left or right. However, some notifications may not be deleted.
- To close the Notification panel/quick setting panel, tap  or slide the Notification panel/quick setting panel up.

Troubleshooting

Before you assume that the product is malfunctioning, perform "クイック診断 (Quick diagnosis)" or "トラブル診断 (Diagnosis for trouble)" in "故障紛失サポート (Repair and Delivery Support)" app.

■ クイック診断 (Quick diagnosis)

From the Home screen, [] ▶ [お客さまサポート (Customer support)] ▶ [故障紛失サポート (Repair and Delivery Service)] ▶ [クイック診断してみる (Go to Quick diagnosis)]

■ トラブル診断 (Diagnosis for trouble)

From the Home screen, [] ▶ [お客さまサポート (Customer support)] ▶ [故障紛失サポート (Repair and Delivery Service)] ▶ [便利な機能 (Useful functions)] ▶ [トラブル診断を試す (Go to Diagnosis for trouble)]
Or you can visit the following au homepage.
<https://www.au.com/trouble-check/> (Japanese)



After-sales service

■ When asking for repair

For repair, contact Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
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Charging time	Using TypeC Common AC Adapter 01 (sold separately): Approx. 200 min. Using TypeC Common AC Adapter 02 (sold separately): Approx. 170 min.	
Continuous Full Seg watching time	Approx. 8 hours 20 min.	
Continuous 1Seg watching time	Approx. 9 hours 20 min.	
Continuous tethering time	Approx. 600 min.	
Wi-Fi® tethering maximum connection number	10	
Bluetooth® function	Communication type	Compliant with Bluetooth® standard Ver.5.0
	Output	Compliant with Bluetooth® standard Power Class 1
	Communication coverage distance¹	Within 10 m with good visibility
	Supported Bluetooth® profile²	HSP, HFP, PBAP ³ , A2DP, apt-X, AVRCP, SPP, OPP, HID, HOGP, MAP, DUN ⁴ , GATT, PAN-NAP, PANU
	Radio frequency band	2.4 GHz band (2,400 MHz - 2,483.5 MHz)

Setting silent mode

■ Setting silent mode (Vibrate)

- Press the upper or lower part of the volume key
 - The volume adjusting bar appears.

- []
 - The icon on the volume adjusting bar changes to .

■ Setting the silent mode (Mute)

- Press the upper or lower part of the volume key
 - The volume adjusting bar appears.

- [] ▶ []
 - The icon on the volume adjusting bar changes to .

❖Information

- Even in silent mode, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.
- Adjusting sound volume with "Ring and notification volume" of "Sound" setting in sleep mode cancels sleep mode.
- Press Volume key and then drag the volume adjusting bar up/down to adjust volume of media sound. Also, tap  to display "Sound" setting where you can change Ring and notification volume, Alarm volume, etc.

Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.
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^{*} The warranty period is one year from the date you purchased the product.

❖Information

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au mobile phones by Replacement mobile phone delivery service which you used before are recycled to mobile phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
- The battery built-into the main unit is not covered by free-of-charge repair warranty excluding events arising from defects of battery material or the production.
- The accessories excluding the main unit is not covered by free-of-charge repair warranty.

For inquiries, call: Customer Service Center
For general information, charges and operation information (toll free)
Business hours 9:00–20:00 (7 days a week)
From fixed-line phones: 0077-7-111 | 157 without area code
From au mobile phones: 0120-977-033 (except Okinawa) | 0120-977-699 (Okinawa)
PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR
AFTER CALLING 157 ON YOUR au CELLPHONE.
In case above numbers are not available (toll free)
For loss or theft (Stop the service)(toll free)
Business hours : 24 hours live support
From fixed-line phones: 0077-7-113 | 113 without area code
From au mobile phones: 0120-925-314

Repair and Delivery Support Center
For loss, theft, damage (toll free)
Business hours 9:00–20:00 (7 days a week)
From fixed-line phones/ au mobile phones: 0120-925-919

Mobile phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

やめましょう、歩きスマホ。
キケン！水ぬれ充電
あぶない！電池への衝撃

SONY[®]
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.
November 2018, 1st Edition
1317-1219.1