Lenovo A2010l36

Important Product Information Guide v1.0

Content

Read first-Regulatory information 1
Important safety and handling information..... 2
Service and Support information..... 10
Warranty information 11
Environmental, recycling, and disposal information..... 16
Restriction of Hazardous Substances Directive (RoHS) 17
Specific Absorption Rate information..... 18

Read first-Regulatory information

Be sure to read the ***Regulatory Notice*** for your country or region before using the wireless devices contained in your Lenovo Mobile Phone. To obtain a PDF version of the ***Regulatory Notice***, refer to the "***Downloading publications***" section below.

Downloading publications

Electronic versions of your publications are available from the http://support.lenovo.com. To download the publications for your Lenovo Mobile Phone, go to:
http://support.lenovo.com and follow the instructions on the screen.

Advertensia para Mexico

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Important safety and handling information

Important safety information

CAUTION

To avoid personal injury, property damage, or accidental damage to the product, read all of the information in this section before using the product.

Handling

- Handle Lenovo Phone with care

Do not drop, bend, or puncture Lenovo Phone; do not insert foreign objects into or place heavy objects on Lenovo Phone. Sensitive components inside might become damaged.

- Prevent Lenovo Phone and adapter from getting wet

Do not immerse Lenovo Phone in water or leave Lenovo Phone in a location where it can get saturated with water or other liquids.

Repairing

Do not disassemble or modify Lenovo Phone. Lenovo Phone is a sealed unit. There are no end-user serviceable parts inside. All internal repairs must be done by a Lenovo-authorized repair facility or a Lenovo-authorized technician. Attempting to open or modify Lenovo Phone will void the warranty.

Lenovo Phone screen is made of glass. The glass might break if Lenovo Phone is dropped on a hard surface, is the subject of a high impact, or is crushed by a heavy object. If the glass chips or cracks, do not touch the broken glass or attempt to remove it from Lenovo Phone. Stop using Lenovo Phone immediately and contact Lenovo technical support for repair, replacement, or disposal information.

General battery notice

Batteries supplied by Lenovo for use with your product have been tested for compatibility and should only be replaced with approved parts.

Risk of explosion if the battery is replaced with an incorrect type.

Dispose of used batteries according to the instructions.

Rechargeable battery notice

CAUTION

Risk of explosion if the battery is replaced with an incorrect type.

When replacing the lithium battery, use only the same or an equivalent type that is recommended by the manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Dispose of used batteries according to the instructions

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Built-in rechargeable battery notice

CAUTION

Do not attempt to replace the internal rechargeable lithium ion battery. Contact Lenovo Support for factory replacement.

Charging

Charge Lenovo Phone in the temperature range of 0°C (32 °F)—35°C (95°F). You can use any of the following charging methods to safely recharge the internal battery of Lenovo Phone:

Charging method	Display on	Display off
ac adapter	Supported, but the battery will charge slowly.	Supported
USB connection between the dc-in connector on Lenovo Phone and a USB connector on a personal computer or other devices that comply with the USB 2.0 standards	Supported, but will compensate power consumption and the battery will charge more slowly than usual.	Supported, but the battery will charge slowly.
Notes: Display on: Lenovo Phone on Display off: Lenovo Phone off or in screen lock mode		

Charging devices might become warm during normal use. Ensure that you have adequate ventilation around the charging device. Unplug the charging device if any of the following occurs:

- The charging device has been exposed to rain, liquid, or excessive moisture.
- The charging device shows signs of physical damage.
- You want to clean the charging device.

Lenovo is not responsible for the performance or safety of products not manufactured or approved by Lenovo. Use only approved Lenovo ac adapters and batteries.

NOTE

Adapter shall be installed near the equipment and shall be easily accessible. Users have to use the connection to USB interfaces with USB 2.0 version or higher.

Distraction

Take care when using Lenovo Phone in a motor vehicle or on a bicycle. Always prioritize your safety and the safety of others. Follow the law. Local laws and regulations might govern how you can use mobile electronic devices, such as Lenovo Phone, while you drive a motor vehicle or ride a bicycle.

Choking hazard

Keep Lenovo Phone and accessories away from small children. Lenovo Phone contains small parts that can be a choking hazard to small children. Additionally, the glass screen can break or crack if dropped on or thrown against a hard surface.

Plastic bag notice

DANGER

Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Prevent hearing damage

Lenovo Phone has a headphone connector. Always use the headphone connector for headphones (also called a headset) or earphones.

CAUTION

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphone and headphone output voltage and the sound pressure level. Therefore, to protect your hearing, adjust the equalizer to an appropriate level.

Excessive use of headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphone or earphone connectors do not comply with specifications of EN 50332-2.

The headphone output connector of Lenovo Phone complies with EN 50332-2

Sub clause 7. This specification limits Lenovo Phone's maximum wide band true RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 limits) for a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

If Lenovo Phone came with headphones or earphones in the package, as a set, the combination of the headphones or earphones and Lenovo Phone already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5 Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

Sound pressure warning statement

For the device that is tested in accordance with EN 60950-1: 2006+A11:2009:+A1:2010+A12:2011, it is mandatory to perform audio tests for EN50332.

This device has been tested to comply with the Sound Pressure Level requirement in the applicable EN 50332-1 and/or EN 50332-2 standards. Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Warning statement:

To prevent possible hearing damage, do not listen at high volume levels for long periods.

Explosive atmospheres

Do not charge or use Lenovo Phone in any area with a potentially explosive atmosphere, such as at a fueling area, or in areas where the air contains chemicals or particles (such as grain, dust, or metal powders). Obey all signs and instructions.

Radio frequency interference

Observe signs and notices that prohibit or restrict the use of mobile phones (for example, in healthcare facilities or blasting areas). Although Lenovo Phone is designed, tested, and manufactured to comply with regulations governing radio frequency emissions, such emissions from Lenovo Phone can negatively affect the operation of other electronic equipment, causing them to malfunction. Turn off Lenovo Phone or use Airplane Mode to turn off Lenovo Phone wireless transmitters when use is prohibited, such as while traveling in aircraft, or when asked to do so by authorities.

Medical devices

Lenovo Phone contains radios that emit electromagnetic fields. These electromagnetic fields may interfere with pacemakers or other medical devices. If you wear a pacemaker, maintain at least 15 cm (6 inches) of separation between your pacemaker and Lenovo Phone. If you suspect Lenovo Phone is interfering with your pacemaker or any other medical device, stop using Lenovo Phone and consult your physician for information specific to your medical device.

Important handling information

Cleaning

Clean Lenovo Phone immediately if it comes in contact with anything that may cause stains, such as dirt, ink, makeup, or lotions. To clean:

- Disconnect all cables and turn off Lenovo Phone (press and hold the

Sleep/Wake button, then slide the on-screen slider).

- Use a soft, lint-free cloth.
- Avoid getting moisture in openings.
- Do not use cleaning products or compressed air.

Operating temperature

Be aware of heat generated by Lenovo Phone. When using Lenovo Phone, keep it away from hot or high-voltage environments, such as electric appliances, electric heating equipment, or electric cooking equipment. Use Lenovo Phone only in the temperature range of -10°C (14°F)—35°C (95°F) to avoid damage. When Lenovo Phone is turned on or the battery is charging, some parts might become hot. The temperature that they reach depends on the amount of system activity and the battery charge level. Extended contact with your body, even through clothing, could cause discomfort or even a skin burn. Avoid keeping your hands, your lap, or any other part of your body in contact with a hot section of Lenovo Phone for any extended time.

Protecting your data and software

Do not delete unknown files or change the name of files or directories that were not created by you; otherwise, Lenovo Phone software might fail to work.
Be aware that accessing network resources can leave Lenovo Phone vulnerable to computer viruses, hackers, spyware, and other malicious activities that might damage Lenovo Phone, software, or data. It is your responsibility to ensure that you have adequate protection in the form of firewalls, antivirus software, and anti-spyware software and keep such software up to date.
Keep electrical appliances away from Lenovo Phone, such as an electric fan, a radio, high-powered speakers, an air conditioner, and a microwave oven. The strong magnetic fields generated by electrical appliances can damage the screen and the data on Lenovo Phone.

Polyvinyl Chloride (PVC) cable and cord notice

WARNING

Handling the cord on this product or cords associated with accessories sold with this product will expose you to lead, a chemical known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling.

Disposing according to local laws and regulations

When Lenovo Phone reaches the end of its useful life, do not crush, incinerate, immerse in water, or dispose of Lenovo Phone in any manner contrary to local laws and regulations. Some internal parts contain substances that can explode, leak, or have an adverse environmental effect if disposed of incorrectly.

See "***Environmental, recycling, and disposal information***" for additional information.

Service and Support information

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the Lenovo Limited Warranty for a full explanation of Lenovo warranty terms. See "***Lenovo Limited Warranty notice***" later in this document for details on accessing the full warranty.

Online technical support

Online technical support is available during the lifetime of a product at http://www.lenovo.com/support.

Telephone technical support

Where applicable, you can get help and information from the ***Customer Support Center*** by telephone. Before contacting a Lenovo technical support representative, please have the following information available: model and serial number, the exact wording of any error message, and a description of the problem.

Your technical support representative might want to walk you through the problem while you are at your phone during the call.

Worldwide Lenovo Support telephone list

IMPORTANT

Telephone numbers are subject to change without notice. The most up-to-date telephone list for the Customer Support Center is always available at http://support.lenovo.com/serviceproviders.

The Customer Support Center phone number is subjected to be change, and please go to the e-support website for the latest phone number. If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.

Warranty information

Lenovo Limited Warranty notice

Read the full Lenovo Limited Warranty (LLW) at http://support.lenovo.com/smartphone-llw. You can view the LLW in a number of languages from this Web site. If you cannot view the LLW either from the Web site or from your phone, contact your local Lenovo office or reseller to obtain a printed version of the full LLW.

IMPORTANT

Lenovo Smartphone Products do not have International Warranty Services.

Warranty period and type of Warranty service

Country or Region of Purchase	Warranty Period	Type of Warranty Service
India	Product / Charger - 1 year Battery pack - 6 months Earphone - 3 months	4
Indonesia		4
Philippines		4
Vietnam		4
Russia		4
Malaysia		4
Thailand		4
Ukraine		4
Kazakhstan		4
Belarus		4
Moldova		4
Georgia		4
Armenia		4
Romania	Product / Charger - 1 year	4

Country or Region of Purchase	Warranty Period	Type of Warranty Service
Serbia	Battery pack/Earphone - 6 months	4
Montenegro		4
Bulgaria		4
Hungary		4
Greece		4
Egypt	Product - 1 year Charger/Battery pack/Earphone - 6 months	4
Pakistan		4
Venezuela		4
Chile		4
Peru		4
Mexico		4
Colombia		4
Saudi Arabia		4
United Arab Emirates		4
Nigeria		4
Taiwan		4
Turkey	Product - 2 years	3
Czech	Product - 2 years Charger/ Earphone - 1 year Battery pack - 6 months	3
Singapore	Product - 1 year Charger/Battery pack- 6 months Earphone - 3 months	4
Hong Kong		4

Types of Warranty Service

1 Customer Replaceable Unit (“CRU”) Service

2 On-site Service

3 Courier or Depot Service

4 Customer Carry-In Service

5 Mail-in Service

6 Customer Two-Way Mail-in Service

7 Product Exchange Service

For a full explanation of the types of warranty service, refer to the full warranty. See *“**Lenovo Limited Warranty notice**”* for details on accessing the full warranty.

Suplemento de Garantía para México

Este Suplemento se considera parte integrante de la Garantía Limitada de Lenovo y será efectivo única y exclusivamente para los productos distribuidos y comercializados dentro del Territorio de los Estados Unidos Mexicanos. En caso de conflicto, se aplicarán los términos de este Suplemento.

El comercializador responsable del producto es Lenovo México S de R L de CV y para efectos de esta garantía su domicilio es Paseo de Tamarindos No.400-A Piso 27 Arcos Torre Poniente Bosques de Las Lomas C.P. 05120 México, D.F. En el caso de que se precise una reparación cubierta por la garantía o precise de partes, componentes, consumibles o accesorios diríjase a este domicilio. Otra opción es llamar al Centro de soporte al cliente al 01-800-9253-6686, donde le dirigirán al Centro de servicio autorizado más cercano. Si no existiese ningún Centro de servicio autorizado en su ciudad, población o en un radio de 70 kilómetros de su ciudad o población, la garantía incluirá cualquier gasto de entrega razonable relacionado con el transporte del producto a su Centro de servicio autorizado más cercano. Por favor, llame al Centro de servicio autorizado más cercano para obtener las aprobaciones necesarias o la

información relacionada con el envío del producto y la dirección de envío.
Esta garantía ampara todas las piezas de hardware del producto e incluye mano de obra.
El procedimiento para hacer efectiva la garantía consiste en la presentación del producto, acompañado de la póliza correspondiente, debidamente sellada por el establecimiento que lo vendió, o la factura, o recibo o comprobante, en el que consten los datos específicos del producto objeto de la compraventa.
Lenovo sólo pueden eximirse de hacer efectiva la garantía en los siguientes casos: a) Cuando el producto se hubiese utilizado en condiciones distintas a las normales. b) Cuando el producto no hubiese sido operado de acuerdo con el instructivo de uso que se le acompaña. c) Cuando el producto hubiese sido alterado o reparado por personas no autorizadas por el fabricante nacional, importador o comercializador responsable respectivo.
Todos los programas de software precargados en el equipo sólo tendrán una garantía dentro de noventa (90) días por defectos de instalación desde la fecha de compra. Lenovo no es responsable de la información incluida en dichos programas de software y /o cualquier programa de software adicional instalado por Usted o instalado después de la compra del producto.
La garantía cubre la atención, revisión y corrección de errores, defectos o inconsistencias que impidan el desempeño normal de un equipo en cuanto a su hardware y software. Los servicios no cubiertos por la garantía se cargarán al usuario final, previa obtención de una autorización.
Esta garantía tiene una duración de un año a partir del momento de la compra e incluye la mano de obra, por lo que en caso de aplicarse la garantía, esta no causara ningún gasto o costo para el cliente.
Para obtener una lista de los Centros de servicio autorizados, por favor, visite: http://support.lenovo.com/serviceproviders.
Fabricado por: Lenovo PC HK Limited
23/F, Lincoln House, Taikoo Place 979 King's Road, Quarry Bay, Hong Kong

Modelo del producto: _____

Fecha en que el consumidor recibió el producto: _____