正面

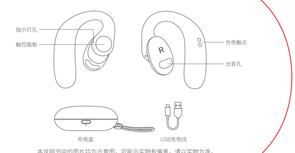
QCY

BH22QT15A

开放式真无线耳机

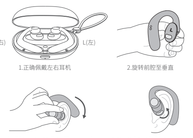
使用前，请下载安装QCY手机APP客户端
以获得更便捷的耳机操控体验

认识耳机



本说明书中的图片均为示意图，可能与实物有偏差，请以实物为准。

耳机佩戴

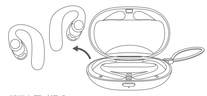


1.正确佩戴左右耳机　2.旋转前腔至垂直

3.耳机紧贴耳廓上方滑入，固定至耳后　4.旋转前腔至舒适角度，最大可调角度90°

耳机配对

开盖，取出耳机会自动开机，打开手机蓝牙搜索“QCY-Crossky GTR”并点击连接（若有连接记录，开机会自动重连最后连接的设备）

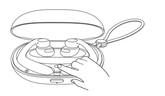


一键进入配对模式

1.耳机已经与手机配对。
2.耳机放盒子里，打开充电盒盖子，长按充电盒按键3秒至充电盒白灯长亮，耳机断开与手机的连接，取出耳机，进入配对模式。

恢复出厂设置

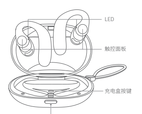
双耳在充电盒里，长按充电盒按键10秒，耳机闪5次白灯，复位完成后耳机开机。



充电盒亮灯提示(开盖或按一下充电盒按键)
亮白灯5秒：充电盒中高电量
亮红灯5秒：充电盒低电量

充电盒充电
充电中：红色指示灯长亮
充满电：白色指示灯长亮

功能操作



- 开　　机：长按触控面板约1.5秒
- 关　　机：把耳机放入充电盒
- 接听/挂断：双击触控面板
- 拒 接 电 话：长按触控面板约1.5秒
- 上 一 曲：长按左触控面板约1.5秒
- 下 一 曲：长按右触控面板约1.5秒
- 语 音 互 动：三击左耳触控面板
- 播放/暂停：双击触控面板播放/暂停
- 低延迟模式：三击右耳触控面板

QCY蓝牙耳机售后服务

QCY蓝牙耳机售后服务承诺：严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》执行售后三包服务，服务内容如下：

在三包有效期内，您可享用制作企业指定保管免费的维修、更换、退货的权利：

1、自购买之日起7日内，客户退出故障，机损/产配件属非人为因素问题，引发的维修、更换、退货的服务。
2、自您购买之日起1个月内，客户自出现故障，机损/产配件属非人为因素产品质量问题，可享有免费更换的服务。
3、自您购买之日起12个月内，客户自出现故障，机损/产配件属非人为因素产品质量问题，可享受免费的服务。

售后服务注意事项：
1、请您务必保留购买之日起12个月内享受保修售后凭证。
售后服务：客户因保修期内，凡属产品本身质量问题的故障，请您严格按记受这份经销商即刻系以享受售后服务。
如有任何产品质量或质量疑问的客户产品质量本身，则不为保修范围内，有下列情形者不属于保修范围内：
1、因为不、特换、意外、及使用以、开箱后遗失产品保修证明的。
2、自行或委托未经厂授权维修之厂商拆卸、改装或更换保修厂零件。
3、未按照客厅使用手册操作或为人为使用不当而造成损坏者。客户应当承担。

三包凭证

产品信息：
产品型号 - - - - - - - - 订单编号 - - - - - - - - - - - - - -
用户信息：
用户姓名 - - - - - - - - 联系电话 - - - - - - - - - - - - - -
用户地址 -
请致游客：- -
购买信息：
销售单位 -

FAQ

1.Q：只有一只耳机有声音怎么解决？
A：将两只耳机加回充电仓关盖，再重新取出，查看双耳是否都有声音，若还是只有单只耳机有声音，请对两只耳机恢复出厂设置。

2.Q：手机提示无法连接怎么解决？
A：将手机上的配对记录删除，删除后重新进行搜索配对连接即可。

3.Q：听歌/通话没声音怎么解决？
A：安卓手机在蓝牙连接名字的右边有个设置图标，点击进入，关闭手机音频和媒体音频，再重新开启，若还是无声，请将耳机重新与手机配对连接。

4.Q：为什么视频/游戏有延迟？
A：受使用环境、网络、手机编解码等因素的影响，会引起手机传送音频数据到耳机时有不同程度的延迟。

5.Q：听到的声音卡顿/断续怎么解决？
A：在使用时距离服务大量的 Wi-Fi、5G/4G 信号，大功率电器等等产生干扰，可能会引起卡顿，断续的情况，换个环境或者重新配对连接即可解决了。

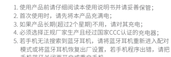
若有售后服务需求，请联系客服
电话：4008-306-708　网址：www.qcy.com
制造商：东莞市松乐电子有限公司
地址：广东省东莞市道滘镇粤海路325号

产品中有害物质的名称及含量

部件名称	有害物质									
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬(Cr(VI))	多溴联苯(PBB)	多溴二苯醚(PBDE)	邻苯二甲酸二(2-乙基)己酯(DEHP)	邻苯二甲酸丁苄酯(BBP)	邻苯二甲酸二丁酯(DBP)	邻苯二甲酸二异丁酯(DIBP)
耳机主体	X	O	O	O	O	O	O	O	O	O
电　池	O	O	O	O	O	O	O	O	O	O
耳　塞	O	O	O	O	O	O	O	O	O	O
配　件	O	O	O	O	O	O	O	O	O	O
充 电 线	X	O	O	O	O	O	O	O	O	O

本表格依据SJ/T 11364的规定编制
O：表示该有害物质在部件所有均质材料中的含量均在GB/T26572规定的限量要求以下。
X：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T26572规定的限量要求，但目前行业无成熟的替代方案，在豁免范围内并且该部件符合RoHS指令的环保要求。

使用年限
如本手册所述，在正常使用条件下，本产品的环保使用期限为10年。在此期间，产品不会泄露任何危险物质，本产品可以回收，必须按照当地法规处理。



提示

1. 使用产品前请仔细阅读本使用说明书并请妥善保管；
2. 首次使用时，请先将本产品充满电；
3. 如果产品长期(超过2个星期)不用，请对其充电；
4. 必须选择正规厂家生产且经过国家CCC认证的充电器；
5. 若手机无法搜索到蓝牙耳机，请将蓝牙耳机重新进入配对模式或将蓝牙耳机恢复出厂设置，若手机程序出错，请把手机蓝牙关闭再开启或重启手机。

- 请勿以任何理由拆除或维修改装耳机。否则可能会导致起火，电子击穿器发热损坏本品；
- 请勿将产品置于温度过低或过高的°C以下或45°C以上的环境下；
- 请避免靠近儿童或动物的细嫩使用产品指尖打；
- 请勿在雷暴天气下使用该产品，雷暴可导致本产品工作不正常，并增加触电的危险；
- 请勿将该及其他损害性身体健康本产品；

注意：长时间使用耳机可能会造成听力损害，请合理安排使用时间。

反面

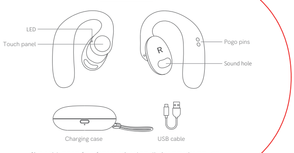
QCY

BH22QT15A

Open Truly Wireless Earbuds

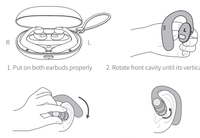
For better using experience, please scan to download QCY app before start-up.

Overview



Above pictures are for reference only yet practical accessories may vary.

How to Wear

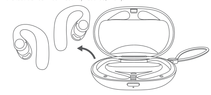


1. Put on both earbuds properly　2. Rotate front cavity until its vertical position

3. Rotate hook along pinna to the back of ear　4. Rotate front cavity to fit yourself (Max. 90 degrees)

How to Connect

Open lid and pick up earbuds to power them on. On phone, search QCY Crossky GTR and tap to connect. (Earbuds will auto reconnect to the last device in connectivity records, if any)

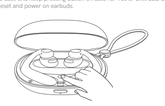


One Press to Turn Connectable

1. Earbuds have been connected to phone.
2. Push earbuds into case, open case and keep pressing button on case for 3s or until LED turns solid white. Pick up earbuds again to turn them connectable to phone.

Factory Setting

Push earbuds into case and keep pressing button on case for 10s or until LED blinks white 5 times to reset and power on earbuds.

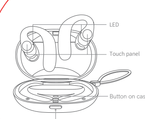


LED on Case

(Open lid or press button on case)
LED turns on white for 5s: middle or high battery
Led turns on red for 5s: low battery

LED will glow solid red when case is charging and turn white once it is topped up.

Instructions



- Power-on: keep touching the panel for 1.5s
- Power-off: push earbuds back in case
- Answer/end call: double touch the panel
- Ignore call: keep touching the panel for 1.5s
- Skip track backward: keep touching left panel for 1.5s
- Skip track forward: keep touching right panel for 1.5s
- Voice assistant: triple touch left panel
- Playback/pause: double touch the panel
- Low-latency mode: triple touch right panel

Warranty Card

Warranty Period
12 months after you purchase this item (or you may inquire your local shopper for more details).
Free Service：
Supposing any defects caused by quality issues occur within the warranty period , please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

Free exchange service will not be accessed under following circumstances:
1. Damages caused unauthorized disassembly.
2. Defects or physical damages caused by leaking or dropping off.
3. Damages by act of God. Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.
--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

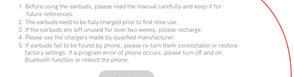
FCC ID: RDR-BH22QT15AR
FCC ID: RDR-BH22QT15AL

Hazardous substances and their contents in the item

Part Name	Hazardous Substances									
	Pb	Hg	Cd	Cr (VI)	PBB	PBDE	DBP	DEHP	DBP	BBP
Main body	X	O	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O	O
Ear tips	O	O	O	O	O	O	O	O	O	O
Accessories	O	O	O	O	O	O	O	O	O	O
Charging cable	X	O	O	O	O	O	O	O	O	O

This form is made by SJ/T 11364 regulation.
O：means that hazardous substance content in the homogeneous materials of this part is within the limits of (EU) 2015/863 regulation.
X：means that hazardous substance content in, at least, one certain homogeneous material of this part isbeyond the limits of (EU) 2015/863 regulation, but there is no mature alternative in the industry at present. It still conforms to the EU ROHS Directive in the scope of exemption.

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time.
Manufacturer: Dongguan Hele Electronics Co., Ltd.
Address: No. 325 Yuehai Rd. Daojiao Town Dongguan City Guangdong Province China



Tips

1. Before using the earbuds, please read the manual carefully and keep it for future references.
2. The earbuds need to be fully charged prior to first-time use.
3. If the earbuds are left unused for over two weeks, please recharge.
4. Please use the chargers made by qualified manufacturer.
5. If earbuds fail to be found by phone, please re-turn them connectable or restore factory settings. If a program error of phone occurs, please turn off and on Bluetooth function or reboot the phone.

Caveats

1. Never disassemble or modify your earbuds for any reasons to avoid any damages and danger.
2. Do not store the earbuds in extreme temperatures lunder 0°C or over 45°C).
3. Avoid using the indicator close to the eyes of children or animals.
4. Do not use the earbuds during a thunderstorm to avoid dysfunction and increasing risk of electrichcock.
5. Do not use harsh chemicals or strong detergents to clean the earbuds.

Note: please do not use earbuds for a long time as may damage your hearing.

80g哑粉过哑油　97x65.5mm