

Quick guide

Nokia xx Flip

For your safety

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

SWITCH OFF IN RESTRICTED AREAS
Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

ROAD SAFETY COMES FIRST
Obey all local laws. Always keep your hands free to operate the vehicle when driving. Your first consideration while driving should be road safety.

INTERFERENCE
All wireless devices may be susceptible to interference, which could affect performance.

AUTHORIZED SERVICE
Only authorized personnel may install or repair this product.

BATTERIES, CHARGERS AND OTHER ACCESSORIES
Use only batteries, chargers, and other accessories approved by HMD Global for use with this device. Do not connect incompatible products.

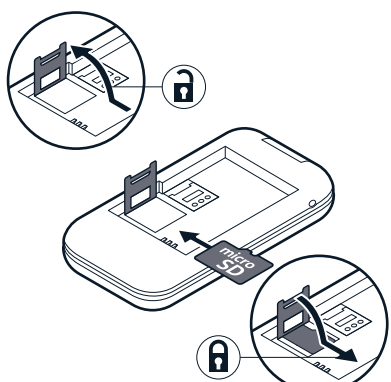
KEEP YOUR DEVICE DRY
Your device is not water-resistant. Keep it dry.

PROTECT YOUR HEARING
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

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4. Slide the memory card holder to the left and open it up. Place the memory card in the slot face down, close down the holder and slide it to the right to lock it in place.



5. Put back the battery.
6. Put back the cover.

Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

Switch your phone on or off
Press and hold the power key.

Charge the battery
1. Plug the charger into the wall outlet.

www.fda.gov/Radiation-emitting/Products/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm and the FCC website at www.fcc.gov/engineering-technology/fair/fair-safety. Additional health-related information is available from the World Health Organization (WHO) at www.who.int/mediacentre/factsheets/fs193/en/ and from The National Cancer Institute (NCI) at www.cancer.gov/about-cancer/causes-prevention/risk/radiation/cell-phones-fact-sheet. In the event that you are concerned about possible health effects, the FDA suggests that you limit your own or your children's radio frequency (RF) exposure by limiting the length of calls or by using handsfree devices.

Hearing
Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety. Some wireless devices may interfere with some hearing aids.

Nickel
The surface of this device is nickel-free.

Vehicles
Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment. Only authorized personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments
Switch your device off in potentially explosive environments, such as near gas pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel, chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or vapors. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

(v) If your Product, has been opened, repaired or modified by non-authorized third parties, or repaired using unauthorised spare parts; (vi) If you have not installed the latest software updates that are publicly available for your Product within a reasonable time of their release.

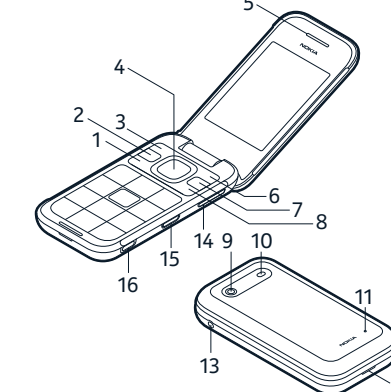
Manufacturer does not warrant that software preinstalled by or on behalf of Manufacturer in the Product (or subsequent updates and upgrades) (together "Manufacturer Software") will meet your requirements, work in combination with any hardware or software not provided by Manufacturer, be uninterrupted or error free or that errors are correctable or will be corrected. For Manufacturer Software-related errors, Manufacturer will make available the latest version of the Manufacturer Software for reinstallation on your Product or, if that would not be possible, another remedy, which in Manufacturer's reasonable discretion, satisfactorily addresses the error. Some Manufacturer Software may be subject to separate license terms that are available with the software. This Warranty is not valid outside of the Covered Country or Region and does not cover: (a) User guides; (b) Any third party software, settings, content, data, or links installed or downloaded on your Product at any time, or Manufacturer and third-party services or enabling clients even if preinstalled by Manufacturer (please read the terms and conditions that may accompany the services as those which define your rights and obligations); (c) Reduced charging capacity of the battery resulting from its natural end of Product life, or pixel defects in your Product's display that are within the scope of industry standards; (d) SIM card and/or any cellular or other network or system on which your Product operates, and (e) A Product where the serial number, the mobile accessory data code, or the IMEI number has been removed, erased, defaced, altered or if these are illegible in any way. You cannot enforce this Warranty if you refuse to return the Product or Accessory to the original point of purchase or Manufacturer for investigation. If this Warranty does not cover your Product or Accessory based on the above, the retailer, Manufacturer or its authorised service centre reserves the right to charge for the repair or replacement of your Product or Accessory following your consent, as well as charging a handling fee.

4. Limitation of Manufacturer's Liability
TO THE EXTENT PERMITTED BY APPLICABLE LAWS), MANUFACTURER SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE, EITHER EXPRESSLY OR IMPLIEDLY, FOR ANY

SAR
This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 5 mm (0.2 inches) away from the body. The specific maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more info, go to www.sar-tick.com. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.

SAFETY AND TEXTING WHILE DRIVING
Safety should be every driver's first priority. Drivers must obey all local laws that may include restrictions on the use of mobile phones or accessories while driving. If use is legal, always keep your hands free to operate the vehicle while driving and use a handsfree device whenever possible. Suspend calls in heavy traffic or hazardous weather. Get to know your mobile phone and its features and make any necessary information inputs prior to driving. Do not input data or engage in text messaging while driving. Mobile phones should not be used when use may be a distraction to the driver.

Keys and parts



1. Call key
2. Shortcut key
3. Left selection key
4. Center key
5. Earpiece
6. Right selection key
7. Back key
8. Power/End key
9. Camera
10. Flash
11. Microphone
12. Back cover opening slot
13. Headset connector
14. Volume keys

Find your model number and serial number (IMEI)

If you need to contact your care point or your service provider, you may need info such as the model number and the serial number (IMEI). To see the model number, dial *#0000#. To see the serial number, dial *#06#. If you have a dual SIM phone, only IMEI1 is needed. You can also find the info on your phone label, which is located under the battery. The IMEI is also visible on the original sales box.

Product and safety info

For info on HMD Global Privacy Policy, go to www.nokia.com/phones/privacy. For the online user guide, even more info, and troubleshooting help, go to www.nokia.com/mobile-support. Unauthorized modifications may damage the device and violate terms of memory space.

Network services and costs

You can use your device on the GSM 850, 900, 1800, 1900; WCDMA 2, 4, 5; LTE 2, 4, 5, 7, 12, 13, 17, 25, 26, 41, 66, 71 networks. You need a subscription with a service provider. Using some features and services, or downloading content, including free items, require a network connection. This may cause the transfer of large amounts of data, which may result in data costs. You may also need to subscribe to some features.

Emergency calls

Important: Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies. Before making the call:
• Switch the phone on.
• If the phone keys are locked, unlock them.
• Move to a place with adequate signal strength.
1. Press the end key repeatedly, until the home screen is shown.
2. Type in the official emergency number for your present location. Emergency call numbers vary by location.
3. Press the call key.
4. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.
You may also need to do the following:

HAC notice:

Your phone is compliant with the FCC Hearing Aid Compatibility requirements.

The FCC has adopted HAC rules for digital wireless phones. These rules require certain phones to be tested and rated under the American National Standards Institute (ANSI) C63-19-2011 hearing aid compatibility standards. The ANSI standard for hearing aid compatibility contains two types of ratings:

- M-Ratings: Rating for less radio frequency interference to enable hearing aids to work properly.
- T-Ratings: Rating for inductive coupling with hearing aids in telecoil mode.

Not all phones have been rated. A phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible. If a phone meets the M4/T4 level rating.
However, hearing aid compatibility ratings do not guarantee that interference to your hearing aids won't happen. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Try using the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have any questions about return or exchange policies, consult your service provider or phone retailer.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about hearing aid compatibility, please go to <http://www.fcc.gov/cgb/adr>.

Manufacturer and/or importer in EU: HMD Global Oy, Bertel Jungin aukio 9, 02600 Espoo, Finland.
HMD Global Privacy Policy, available at <http://www.nokia.com/phones/privacy>, applies to use of the device.

15. SOS call key
16. USB connector
To lock the keys, press and hold the * key, or close the fold.

To unlock the keys, select **Unlock**.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Note: You can set the phone to ask for a security code. Press the scroll key and select **Settings**. Scroll right to **Privacy & Security**, and select **Screen Lock > Screen lock > On**, and create a four-digit code. Note, however, that when you change the code, you need to remember the new code, as HMD Global is not able to open or bypass it.

Insert the SIM and memory card

Use only original nano-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.



Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

- If your phone asks for a PIN code, type in the official emergency number for your present location, and press the call key.
- Switch the call restrictions off in your phone, such as call barring, fixed dialling, or closed user group.

Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.
• Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
• Do not use or store the device in dusty or dirty areas.
• Do not store the device in high temperatures. High temperatures may damage the device or battery.
• Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
• Do not open the device other than as instructed in the user guide.
• Unauthorized modifications may damage the device and violate terms of memory space.
• Do not drop, knock, or shake the device or the battery. Rough handling can break it.
• Only use a soft, clean, dry cloth to clean the surface of the device.
• Do not point the device. Paint can prevent proper operation.
• For optimal performance, switch the device off and remove the battery from time to time.
• Keep the device away from magnets or magnetic fields.
• To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

Restore original settings

To reset your phone to its original settings and to remove all your data, select **Settings > Device > Device information > Reset phone**.

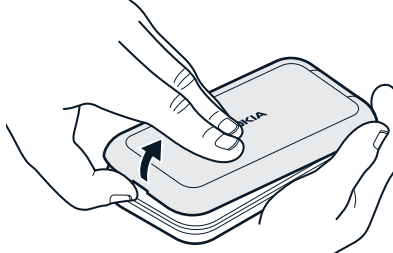
Recycle



Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminum, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All materials of the device can be recovered as materials and energy.

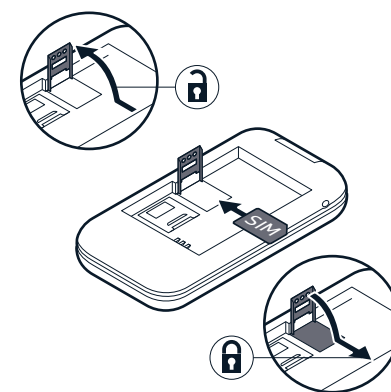
Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

1. Put your fingernail in the small slot at the bottom of the phone, lift and remove the cover.



2. If the battery is in the phone, to remove it, lift it out.

3. Slide the SIM card holder to the left and open it up. Place the nano-SIM in the slot face down, close down the holder and slide it to the right to lock it in place.



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Crossed-out wheelee-bin symbol



The crossed-out wheelee-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste; take them for recycling. For info on your nearest recycling point, check with your local waste authority.

Battery and charger info

Use your device only with an original HE402 rechargeable battery. Charge your device with the DSA-SPF18-05 charger. Charger plug type may vary. HMD Global may make additional battery or charger models available for this device.

Battery and charger safety

Once charging of your device is complete, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time. Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily. Obey local regulations. Recycle when possible. Do not dispose as household waste. Do not expose the battery to extremely low air pressure or leave it to extremely high temperature, for example dispose it in a fire, as that may cause the battery to explode or leak flammable liquid or gas. Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify or attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged. Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center or your phone dealer before continuing to use it. Never use a damaged

battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm. To unplug a charger or an accessory, hold and pull the plug, not the cord.

Additionally, the following applies if your device has a removable battery:

- Always switch the device off and unplug the charger before removing the battery.
- Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices (such as cardiac pacemakers, insulin pumps, and neurostimulators) recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Information on health

The U.S. Food and Drug Administration (FDA) and the U.S. Federal Communications Commission (FCC) published statements and questions and answers about the potential health effects of HMD Global encourages you to visit these websites for updated information. You can access the FDA website at

(iii) Where the Product, Accessory or parts of a Product or Accessory have been replaced, the original Product, parts, or Accessories shall become the Manufacturer's or retailer's property. Please always back up and remove all personal data, programs, applications, and content stored on your Product before taking your Product in for service since repair activities will erase all data from your Product. If your product is replaced, the data, programs, applications, and content stored on your Product will not be transferred to the replacement Product. Remove any confidential information prior to submitting your Product for service. Manufacturer's authorized service centers and retailers are not responsible for the loss of your data, programs, applications, or content.

3. What this Warranty does not cover

This Warranty excludes all of the following:
(i) Errors or damages caused by:
(a) exposure to moisture or dampness (unless the Product is declared to be water-resistant under certain conditions as specified by the Manufacturer), damage caused by exposure to extreme electromagnetic field (such as damage caused by microwave oven), or extreme thermal or environmental conditions or to rapid changes in such conditions, corrosion, oxidation, spillage of food or liquid, or influence from chemical products;
(b) physical damage, cracks, dents or scratches caused by a drop or by external forces impacting the Product or any part of the Product including but not limited to the cover, display, camera lenses and buttons (unless specified otherwise by the Manufacturer under certain conditions);
(c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured, authorised, or recommended by Manufacturer, or chargers, power adapters or data cables which do not meet the required technical and safety specifications described in the user guide;
(d) any third party products sold in combination with your Product; (e) the Product or errors caused by hacking, cracking, viruses, or other malware, or by unauthorised access to services, accounts, computer systems, or networks;
(f) power outages or surges capable of affecting the normal use of the Product; or
(g) other acts beyond the Manufacturer's reasonable control.
(iii) Any wear and tear.
(iii) Use of your Product in a manner that does not comply with its intended use and the provisions of the user guide;

