

Quick guide

Nokia xx

For your safety

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

- ⚠ SWITCH OFF IN RESTRICTED AREAS**
Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.
- ⚠ ROAD SAFETY COMES FIRST**
Obey all local laws. Always keep your hands free to operate the vehicle when driving. Your first consideration while driving should be road safety.
- ⚠ INTERFERENCE**
The device may be susceptible to interference, which could affect performance.
- ⚠ AUTHORIZED SERVICE**
Only authorized personnel may install or repair this product.
- ⚠ BATTERIES, CHARGERS AND OTHER ACCESSORIES**
Use only batteries, chargers, and other accessories approved by HMD Global for use with this device. Do not connect incompatible products.
- ⚠ KEEP YOUR DEVICE DRY**
Your device is not water-resistant. Keep it dry.
- ⚠ PROTECT YOUR HEARING**
To prevent possible hearing damage, do not listen at high volume for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

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4. If you have a memory card, slide the memory card in the memory card slot.



5. Put back the battery.
6. Put back the cover.

⚠ Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

Turn your phone on or off
To turn your phone on, press and hold **⏻** until the phone vibrates.
To turn your phone off, press and hold **⏻** and select **Power Off**.

Charge the battery

1. Plug the charger into the wall outlet.
2. Connect the charger to the phone. When done, unplug the charger from the phone then from the wall outlet. If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

Make a call

1. Type in the phone number.

Crossed-out wheeie-bin symbol

The crossed-out wheeie-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste. Take them for recycling. For info on your nearest recycling point, check with your local waste authority.

Battery and charger info
Use your device only with an original BV-6A rechargeable battery. Charge your device with the AD-3WU charger. Charger plug type may vary. HMD Global may make additional battery or charger models available for this device.

Battery and charger safety
Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold it against the plug, not the cord.
When your charger is not in use, unplug it. If left unused, a fully charged battery loses its charge over time.
Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.
Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.
Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.
Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center before continuing to use it. Never use a damaged battery or charger. Do not use the charger indoors. Do not charge your device during a lightning storm. Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

This product includes open source software. For applicable copyright and other notices, permissions, and acknowledgments, select **Settings > Device > Device information > Legal information**.

Manufacturer's Limited Warranty

1. General
HMD Global Oy (hereinafter "Manufacturer") provides this Manufacturer's Limited Warranty ("Warranty") for the genuine Product ("Product"), which has been released for sale in the United States of America and Canada. Even though one or more countries may be mentioned herein, this Warranty is only applicable in the country where the Product was purchased through Manufacturer's authorized sales channels, provided that the Product was intended for sale in that country ("Covered Country").
IF YOU LIVE IN A BUSINESS OR A PRINCIPAL PLACE OF BUSINESS IN THE UNITED STATES, SECTION 6 CONTAINS A BINDING ARBITRATION CLAUSE AND CLASS ACTION WAIVER. IT AFFECTS YOUR RIGHTS ABOUT HOW TO RESOLVE A DISPUTE WITH MANUFACTURER. PLEASE READ IT.
THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR BY PROVINCE TO PROVINCE OR COUNTRY. ALL PARTS OF THIS WARRANTY APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW OR UNLESS PROHIBITED BY LAW.
The Product and its accessories shall be used in accordance with the instructions provided in the user guides and leaflets that come in the Product package and are also available at www.nokia.com/mobile-support.

2. Warranty
The Warranty period starts on the date the Product is sold to an end user for the first time, as evidenced by the original proof of purchase. Manufacturer warrants that the Product is free from defects in materials and workmanship ("Defect") for:
(i) twelve (12) months for the main device; and
(ii) six (6) months for the battery, charger, headset and any other accessory included in the sales package of the main device, unless the law requires that the Manufacturer offers a longer period; in which case the Warranty period is extended to cover the minimum period required by the law.
During the Warranty period, any Defect covered by this Warranty will be remedied within a reasonable time, free of charge, through the replacement of the Product or accessory affected by the Defect.

To type in the + character used for international calls, press * twice.
2. Press **⏻**.
3. To end the call, press **⏻**.

Answer a call

Press **⏻**.

Send a message

1. Press the scroll button, and select **Messages > New**.
2. In the To field, press # until you are able to enter numbers and then type in a phone number, or select **Add** to add a contact from your contacts list.
3. Write your message. If you need to remove a character, press the back button.
4. Select **Send**.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

Transfer contacts from your old phone

1. Add to contacts from your Gmail or Outlook account or your memory card to your new phone, press the scroll button, and select **Contacts > Settings > Import**.
2. Add to contacts from your old phone using Bluetooth:
1. On your new phone, press the scroll button, and select **Settings > Network & Connectivity > Bluetooth > On**.
2. Switch on Bluetooth on your old phone and send the needed contacts to your new phone using Bluetooth.
3. On your new phone, accept the transfer request.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices
Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

Implanted medical devices

- To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:
 - Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
 - Not carry the wireless device in a breast pocket.
 - Hold the wireless device to the ear opposite the medical device.
 - Switch the wireless device off if there is any reason to suspect that interference is taking place.
- When you the manufacturer directions for the implanted medical device, if you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Information on health
The U.S. Food and Drug Administration (FDA) and the U.S. Federal Communications Commission (FCC) published statements and questions and answers concerning mobile phones and health. HMD Global encourages you to visit these websites for updated information. If you can access the FDA website at www.fda.gov/Radiation-emitting-products/RadiationEmittingProducts/default.htm and the FCC website at www.fcc.gov/engineering/technology/electromagnetic-compatibility-division/radio-frequency-safety/fac/safety, Additional health-related information is available from the World Health Organization (WHO) at www.who.int/mediacentre/factsheets/fs193/en/ and from The National Cancer Institute (NCI) at www.cancer.gov/about-cancer/causes-prevention/risk/radiation/cell-phones-fact-sheet. In the event that you are concerned about health-related issues, the FDA suggests that you limit your own or your children's radio frequency (RF) exposure by limiting the length of calls or by using hands-free devices.

During the Warranty period, in case you suspect that your Product or any accessory has a Defect, please take it back to the point of sale where the Product has been purchased. The seller will perform a preliminary analysis on the Product or accessory and if found to be defective, the Product or accessory will be replaced. When replacing your Product, Manufacturer may use new or re-conditioned Product except where the use of such re-conditioned Product is barred by local law. In case local law should require the end user to be informed about the use of re-conditioned Product, this Warranty document can be considered as the necessary notice in that regard. In case local law requires consent from the end user for the use of re-conditioned Product, then such Product will not be used until such consent has been obtained.
When making a Warranty claim, you must present:
(i) The Product or accessory that has allegedly presented a Defect; and
(ii) The legible and original proof of purchase, clearly indicating the name and the address of the seller, the place and date of purchase, the Product type and the serial number.
To the fullest extent permitted by applicable law:
(i) No replacement will be given or extend the Warranty period unless such renewal or extension is mandated by local law, in which case the Warranty period is extended by the minimum time required by law;
(ii) For countries where such renewal or extension is not mandated by local law, replacement Product or accessories provided under this Warranty will be covered by this Warranty for the remainder of the original Warranty period or for sixty (60) days from the date the replacement Product or accessory is returned to you, whichever is longer;
(iii) Original Product or accessories not found to be defective will not be replaced and will be covered by this Warranty for the remainder of the original Warranty period; and
(iv) The Product or all accessories that have been replaced become seller's property.
IF YOU APPLY APPLICABLE STATE OR PROVINCIAL LAW GIVES YOU ANY IMPLIED WARRANTY, INCLUDING AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ITS DURATION IS LIMITED TO THE WARRANTY PERIOD. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.
The Product or any parts of your Product or accessory that Manufacturer has replaced shall become Manufacturer's property. Manufacturer does not warrant that software preinstalled by or on behalf of Manufacturer in the Product for subsequent updates and upgrades (together "Manufacturer Software") will meet your

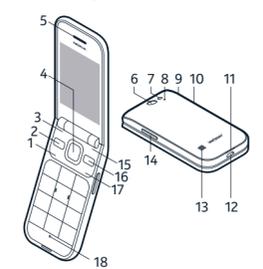
SAR

This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 10 mm (0.4 inches) away from the body. The specific maximum SAR values are found in the Certification Information (SAR) section of this user guide. For more info, go to www.sar-tick.com.

When you carry case with either form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.

SAFETY AND TEXTING WHILE DRIVING
Safety should be every driver's first priority. Drivers must obey all local laws that may include restrictions on the use of mobile phones or accessories while driving. If you use a legal, always keep your hands free to operate the vehicle while driving and use a hands-free device whenever possible. Suspend calls in heavy traffic or hazardous weather. Get to your mobile phone and its features and make any necessary information inputs prior to driving. Do not input data or engage in text messaging while driving. Mobile phones should not be used when use may be a distraction to the driver.
The Cellular Telecommunications & Internet Association (CTIA) has published further info and tips on safe use of mobile phones at www.ctia.org/consumer-tips, which we encourage you to review.

Buttons and parts



- 1 Call button
- 2 Shortcut button
- 3 Left selection button
- 4 Scroll button
- 5 Earpiece
- 6 Camera
- 7 Headset
- 8 Microphone
- 9 Headset connector
- 10 SOS call/Google Assistant button. If you have set the accessibility mode on, this button sends an SOS call.
- 11 Otherwise, the button switches Google Assistant on.
- 12 Back cover opening slot
- 13 USB connector

4. On the home screen, select **Notices > Files received > Import**.

Use the accessibility mode
With the accessibility mode, the text on the phone display is bigger, the alerts louder, and the Google Assistant button turns into an SOS call button.
To start using the accessibility mode, accept **Accessibility Mode** when you set up your phone for the first time. You can also switch on the accessibility mode later: press the scroll button, and select **Settings > Device > Accessibility Mode > On**.

Add your ICE details
To be able to make SOS calls, you need to add your ICE (In Case of Emergency) details. To add your personal details, press the scroll button, and select **Settings > Device > ICE information**. To define the contacts to whom the SOS call is made, press the scroll button, and select **Settings > Device > ICE information > Options > Create ICE contacts**. Note that you cannot use official emergency call numbers as your ICE contacts.

Make an SOS call
Once you have the accessibility mode switched on and added your ICE contacts, you can make SOS call. To make the call, press and hold the SOS call button for three seconds, or press the SOS call button quickly twice.

The phone calls your first ICE contact. If the contact doesn't answer, it calls the other contacts in the next contact, and keeps calling your contacts 10 times until one of them answers the call, or you press **⏻**.
⚠ Note: When the SOS call is answered, the phone goes into emergency mode. Do not hold the phone close to your ear, as the volume may be very loud.
Tip: If you want to keep the accessibility mode on, but don't want to make SOS calls, press the scroll button, and

select **Settings > Device > Accessibility Mode > SOS call > Off**.

Use Google Assistant
If you have not switched on the accessibility mode, the SOS call button works as the Google Assistant button. Google Assistant can help you search information online, translate words and sentences, make notes and calendar appointments, for example.
To use Google Assistant, press and hold the Google Assistant button for three seconds, and follow the instructions on the display.

Camera
1. To switch the camera on, press the scroll button, and select **Camera**.
2. To take a photo, press the scroll button.
Press a safe distance when using the flash. Do not use the flash on people or animals at close range. Do not cover the flash while taking a photo.

Listen to radio
To listen to the radio, you need to connect a compatible headset to the device. The headset acts as an antenna.

Search for radio stations and listen to radio

Press the scroll button, and select **FM Radio > TURN ON**. To search for available stations, select **Options > Scan Stations**. To save a station, select **Options > Add to Favorites**. To switch to a saved station, select **Stations > Favorites** and the station from the list.
To change the volume, select **Options > Volume**, and scroll up or down.
To turn off the radio, select **TURN OFF**.

tested at the ear is **0.44 W/kg**. * As mobile devices offer a range of functions, they can be used in other positions, such as on the body. In this case, the highest tested SAR value is **1.616 W/kg** at the separation distance of 0.5 cm from the body. For electronic safety, maintain the separation distance with accessories containing no metal, that position headset a minimum of the above distance. Use of other accessories may not ensure compliance with RF Exposure guidelines.
The tests were carried out in accordance with international guidelines for testing.
This mobile device meets guidelines for exposure to radio waves as set forth by the Federal Communications Commission (FCC) refer to the following:

FCC RF Exposure Information
This handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this handset model as reported to the FCC when tested for use at the ear is **1.02 W/kg**, and when worn on the body in a holder or carry case, is **1.23 W/kg**.
Normal operation. This device was tested for typical body-worn operation with the handset kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that are within the 1.0 cm separation distance between the user's body and the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this handset model with margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as Specific Absorption Rate (SAR). The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when

requirements, work in combination with any hardware or software not provided by Manufacturer, be uninterrupted or error free or that errors are correctable or will be corrected. For Manufacturer Software related errors, Manufacturer will make available the latest version of the Manufacturer Software for reinstallation on your Product, or, if that would not be possible, another remedy, which in Manufacturer's reasonable discretion, satisfactorily addresses the error. Some Manufacturer Software may be subject to separate license terms that are available with the software.
Please always back up all data and content stored on your Product before taking your Product for replacement since all data in your Product will be lost.
Manufacturer and its authorized service providers are not responsible for the loss of the user's data, programs or confidential information.

3. What this Warranty does not cover
Manufacturer does not provide any Warranty for the following:
(a) exposure to liquid (unless the Product is declared to be water-resistant under certain conditions as specified by the Manufacturer), to extreme electromagnetic field (such as damages caused by microwave oven), to dampness, to extreme thermal or environmental conditions or to rapid changes in such conditions, corrosion, oxidation, soiling of food or liquid, or to influence from chemical products;
(b) physical damage, cracks, dents or scratches caused by a drop or by external forces occurring in or on the product including but not limited to the cover, display, camera lenses, buttons (unless specified otherwise by the Manufacturer under certain conditions);
(c) using your Product with, or connecting it to, any product, accessory, software, or service not manufactured or supplied by the Product; or
(d) any products combined with your Product by a third party;
(e) damage or errors caused by hacking, cracking, viruses, or other malware, or by unauthorized access to services, accounts, computer systems, or networks;
(f) power outages or surges capable of affecting the normal use of the Product; or
(g) other acts beyond Manufacturer's reasonable control.

To the extent permitted by applicable laws, Manufacturer's liability shall be limited to the purchase value of your Product.
4. Limitation of Manufacturer's liability
TO THE EXTENT PERMITTED BY APPLICABLE LAWS, MANUFACTURER SHALL NOT INDEMNIFY ANY CIRCUMSTANCES BE LIABLE, EITHER EXPRESS OR IMPLIED, FOR ANY (i) DAMAGES OR LOSSES OF ANY KIND WHATSOEVER RESULTING FROM OR RELATING TO LOSS OF, DAMAGE TO, OR CORRUPTION OF CONTENT OR DATA OR THE RECREATION OR TRANSFER THEREOF, EVEN IF SUCH LOSS, DAMAGE, OR CORRUPTION WAS A RESULT OF A DEFECT IN YOUR PRODUCT; AND/OR (ii) LOSS OF PROFIT, PRODUCTIVITY, BUSINESS, CONTRACTS, REVENUES OR ANTICIPATED SAVINGS, INCREASED COSTS OR EXPENSES, OR FOR ANY INDIRECT, CONSEQUENTIAL, OR SPECIAL LOSS OR DAMAGE.
To the extent permitted by applicable laws, Manufacturer's liability shall be limited to the purchase value of your Product.

- 13 Loudspeaker
 - 14 Volume buttons
 - 15 Right selection button
 - 16 Back button
 - 17 Power/End button
 - 18 Microphone
- To lock your buttons and screen, press and hold **⏻** and select **Lock**, or close the fold.
To unlock the buttons and screen, select **Unlock**, or open the fold.
Do not connect to products that create an output signal, as this may damage the device. Do not connect the device to a voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.
Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.
Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be used separately.

⚠ Note: You can set the phone to ask for a screen lock code. Press the scroll button and select **Settings**. Scroll right to **Privacy & Security**, and select **Screen Lock > Screen Lock > On**, and create a screen lock code. Note, however, that you need to remember the code you created, as Verizon Wireless is not able to open or bypass it.

Optional: Insert the SIM, memory card and battery

Your phone comes with the SIM card preinstalled, but if you want to swap the SIM, follow these steps.

Listen to music
To listen to your MP3 music files with the music player. To play music, you need to store the music files on a memory card or the phone memory.
1. Press the scroll button, and select **Music**.

2. Scroll right to **Songs** to see all your saved music. To listen to a song, select it. You can also select music from **Albums or Artists**.

Real-time text (RTT)
To set real-time text on, press the scroll button, and select **Settings > Device > Accessibility > RTT > On**. Select **Visible during calls** to see RTT functions during phone calls, **Always visible - Automatic** to be able to listen to RTT calls in Messages, Contacts and Call log applications, or **Always visible - Manual** to be able to select whether to make a phone call or an RTT call in Messages, Contacts and Call log applications. When you receive a phone call, press **⏻** and then select **Options > RTT view** to be able to start writing.

Find your model number and serial number (IMEI)
If you need to contact your care point or your service provider, you may need info such as the model number and the serial number (IMEI). To see the model number, dial *#06#. To see the serial number, dial *#0673#. You can also find the info on your phone label, which is located under the battery.
The IMEI is also visible on the original sales box.

Product and safety info

For info on HMD Global Privacy Policy, go to www.nokia.com/phones/privacy. For the online user guide, e-commerce info, and troubleshooting help, go to www.nokia.com/mobile-support.

Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at www.fcc.gov/general/radio-frequency-safety.
To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.
During regular use, the SAR values are usually well below the values set forth by the FCC. To lower the power output, the user is encouraged to try to correct the interference by one or more of the following measures:
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
HAC notice:
Your phone is compliant with the FCC Hearing Aid Compatibility requirements.

The FCC has adopted HAC rules for digital wireless phones. These rules require certain phones to be tested and rated under the American National Standard for Hearing Aids (ANSI C13-2011) hearing aid compatibility standards. The ANSI standard for hearing aid compatibility contains two types of ratings:
• M-Ratings: Rating for less radio frequency interference to enable acoustic coupling with hearing aids.
• T-Ratings: Rating for inductive coupling with hearing aids in telecoil mode.

Not all phones have been rated. A phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible.

Your phone meets the M4/T4 level rating.
However, hearing aid compatibility ratings don't guarantee that hearing aid users will have good hearing aid results. Results will vary, depending on the level of immunity of your hearing device and the condition of your hearing device. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to determine if the phone meets your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone with your hearing aid in different locations, using your hearing aid or cochlear implant, to determine if you have any interfering noise. Consult your service provider or the manufacturer of your hearing aid for more information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.
Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/eo/gb/>.

5. Choice of law
The laws of the State or Province where you live (or if a business or the location of a principal place of business) govern the interpretation of this Warranty, any claim that Manufacturer has breached it, and all other claims (including consumer protection, unfair competition, implied Warranty, and tort claims), regardless of conflict of law principles, except that the US Federal Arbitration Act governs arbitration.

6. Binding arbitration and class action waiver if you live in (or for a business, a principal place of business is located in) the United States
This section applies to any dispute EXCEPT DISPUTES RELATING TO THE ENFORCEMENT OR VALIDITY OF YOUR, YOUR LICENSOR'S, MANUFACTURER'S, OR MANUFACTURER'S LICENSOR'S INTELLECTUAL PROPERTY RIGHTS. The term "dispute" means any dispute, action or other controversy between you and Manufacturer concerning the Product, Product accessory, including its price or this Warranty, whether in contract, warranty, tort, statute, regulation, ordinance or any other legal or equitable basis. "Dispute" will be given the broadest possible meaning allowable under law.
(i) Notice of Dispute. In the event of a dispute, you or Manufacturer must give the other a Notice of Dispute, which is a written statement that sets forth the name, address and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You must send any Notice of Dispute by U.S. Mail to HMD America, Inc., 1200 Brickell Avenue, Miami, FL 33131. Manufacturer will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, you or Manufacturer may commence arbitration.
(ii) Small Claims Court. You may also litigate any dispute in small claims court in your county of residence (or if a business, the location of your principal place of business), if the dispute meets all the following conditions:
(a) the dispute is heard in the small claims court; you may litigate in small claims court whether or not you registered informally first;
(b) Binding Arbitration. If you and Manufacturer do not resolve any dispute by informal negotiation or in small claims court, any other sort of resolve the dispute will be conducted exclusively by individual binding arbitration governed by the Federal Arbitration Act ("FAA"). Class arbitrations are not permitted. You are giving up the right to litigate disputes in court before a judge or jury for participation in a court or class member. Instead, all disputes will be resolved

Use only original nano-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.



Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

⚠ Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing your covers. Always store and use the device with any covers attached.

1. Put your fingernail in the small slot at the bottom of the phone, lift and remove the cover.



2. If the battery is in the phone, lift it out.
3. Slide the nano-SIM card holder to the left and open it up. Place the nano-SIM in the slot face down, close down the holder and slide it to the right to lock it in place.

Network status and costs
You can use your device on the GSM 850, 900, 1800, 1900, WCDMA 2, 4, 5, LTE 2.4, 5, 12, 13 networks. You need a subscription with a service provider.

Maximum transmit power	
GSM 850, 900	35 dBm
GSM 1800, 1900	32 dBm
WCDMA 2, 4, 5	25 dBm
LTE 2.4, 5, 12, 13	25 dBm
Bluetooth®	9.22 dBm
WLAN 2.4 G	16.88 dBm

Using some features and services, or downloading content, including free items, require a network connection. This may cause the transfer of large amounts of data, which may result in data costs. You may also need to subscribe to some features.

Emergency calls

Do not rely solely on any wireless phone for essential communications like medical emergencies.
Before making the call:
• Switch the phone on.
• If the phone keys are locked, unlock them.
• Move to a place with adequate signal strength.
1. Press the end key repeatedly, until the home screen is shown.
2. Type in the official emergency number for your present location.
3. Press the call key.
4. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

Emergency call numbers vary by location.
1. Press the end key repeatedly, until the home screen is shown.
2. Type in the official emergency number for your present location.
3. Press the call key.
4. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.
• If your phone asks for a PIN code, type in the official emergency number for your present location, and press the call key.
• Switch the call restrictions off in your phone, such as call barring, fixed dialing, or closed user group.

Take care of your device
Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device.
- Do not open the device other than as instructed in the user guide.

