Yealink

EASY VoIP

Yealink IP DECT Phone
W56P & W56H

Quick Start Guide(V80.1)

Applies to firmware version 25.80.0.1 or later.
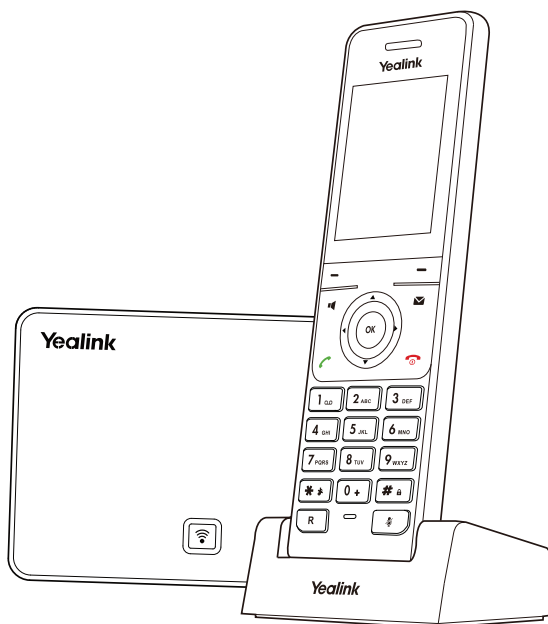
Packaging Contents

The following items are included in your W56P package:

Handset	Base Station	Charger Cradle	Two Power Adapters
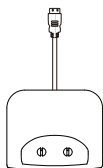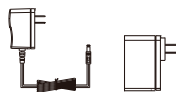
Belt Clip	Ethernet Cable	Rechargeable Battery	Quick Start Guide

The following items are included in your W56H package:
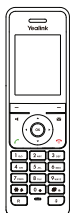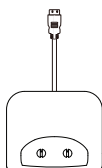
|				
Handset	Charger Cradle	Power Adapter	Belt Clip	Rechargeable Battery

Note: We recommend that you use the accessories provided or approved by Yealink. The use of unapproved third-party accessories may result in reduced performance.
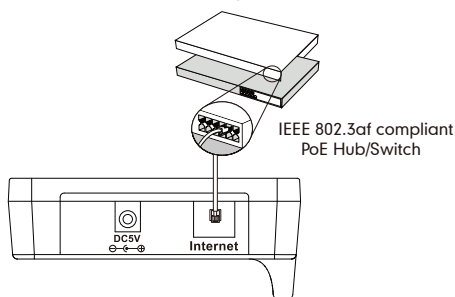
Assembling the DECT Phone

1. Connect the network and power for the base station in one of the following ways, as shown below:

a. AC Power Option
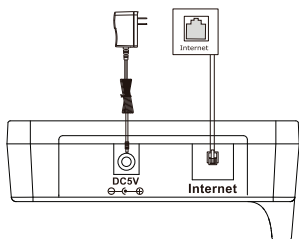
b. PoE (Power over Ethernet) Option

IEEE 802.3af compliant PoE Hub/Switch

DC5V Internet

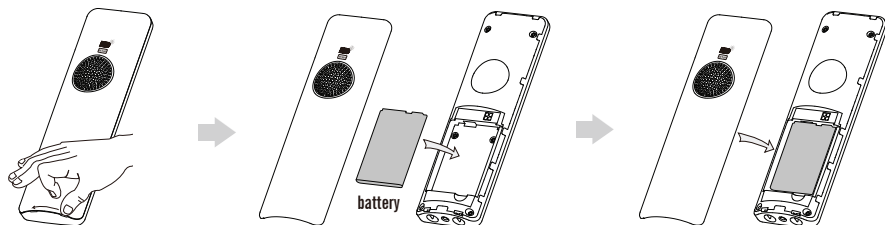DC5V Internet

Note: If inline power (PoE) is provided, you do not need to connect the power adapter. Make sure the hub/switch is PoE-compliant. The base station should be used with original power adapter (5V/600mA) only. The use of the third-party power adapter may cause the damage to the base station.

2. Insert the battery into the handset, as shown below:

battery

3. Connect the charger cradle and charge the handset, as shown below:
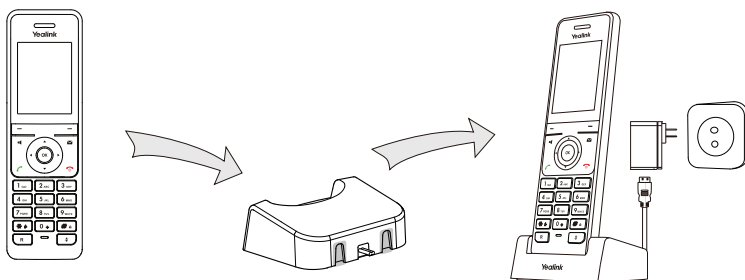
Note: The handset should be used with original power adapter (5V/600mA) only. The use of the third-party power adapter may cause the damage to the handset.
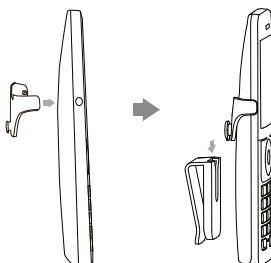The charging status of the handset is indicated in the top right-hand corner of the LCD screen.

## 4. (Optional) Mount the charger cradle on the wall, as shown below:

36.00mm

36mm

1:1
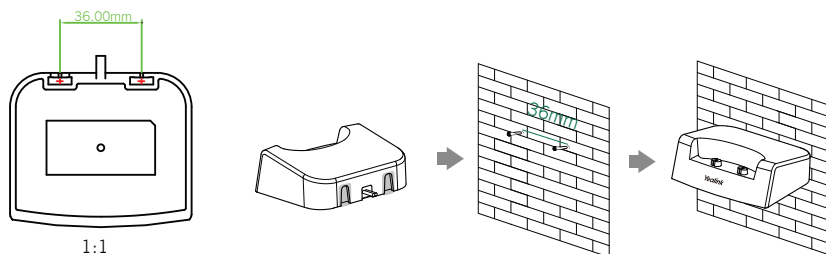
5. Attach the Belt Clip, as shown below:

Getting Started

Shortcuts

This helps you get quick access to features by pressing the shortcut keys directly without having to scroll through the menu. You can press the following predefined shortcut keys to access some frequently used features when the handset is idle:
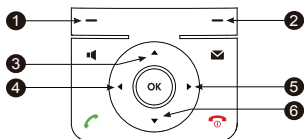
❶ Press the left soft key to access the call history.
❷ Press the right soft key to check the line status.
❸ Press ▲ to place an internal call.
❹ Press ◄ to decrease the ringer volume.
❺ Press ► to increase the ringer volume.
❻ Press ▼ to access the directory.

Entering and Editing Data

- Press ⟦ # □ ⟧ one or more times to switch among input modes or enter "#".
- Press ⟦ ＊ ＊ ⟧ to select the special characters or enter "*".
- Press a digit key one or more times to enter the desired character or digit.
- Press the **Del** soft key to delete entered characters.
- Press the **Save** soft key to accept the change or ☎ to cancel.

Handset Registration

You can register up to 5 handsets to one base station. Each handset can be registered to 4 different base stations.

1. Do one of the following to register your handset manually:
    - Long press ⟦ ⟧ on the base station till the registration LED slow flashes. Then press the **OK** key to enter the main menu on the handset, select **Settings**->**Registration**->**Register Handset**.
    - If the handset LCD screen prompts "Press base page 2s then press OK", long press ⟦ ⟧ on the base station till the registration LED slow flashes. Then press the **OK** soft key on the handset, select **Register Handset**.
2. Select the desired base and press the **OK** soft key. The handset begins searching the base.
3. Press the **OK** soft key after searching a base successfully.
4. Enter the base PIN (default: 0000), and then press the **Done** soft key to complete registeration.

Note: After the success of registration, the handset LCD screen prompts "Handset subscribed". If the handset LCD screen prompts "Searching for Base", please check your base station if powered on.

Network Settings

You can configure the base station to obtain network settings in one of the following ways:

DHCP: By default, the base station attempts to contact a DHCP server in your network to obtain the valid network settings, e.g., IP address, subnet mask, gateway address and DNS address.

Static IP Address: If the base station cannot contact a DHCP server for any reason, you need to configure the IP address, subnet mask, gateway address, primary DNS address and secondary DNS address for the base station manually.

PPPoE: If you are using an xDSL modem, you can connect your base station to the Internet via PPPoE mode. Contact the ITSP for the account and password.

To configure the network parameters for the base station manually:

1. Press the **OK** key to enter the main menu, and then select **Settings**->**System Settings** ->**Network**.
2. Enter the system PIN (default: 0000), and then press the **Done** soft key.
3. Select desired type from the **IP Address Type** field.
4. Make the desired changes.
5. Press the **Save** soft key to accept the change.

Note: Wrong network settings may result in inaccessibility of your DECT phone and may have an impact on the network performance. For more information on these parameters, contact your system administrator.

Basic Operations

### Turning Handset On/Off

To turn the handset on, do one of the following:

- Press 📞 , then the LCD screen lights up.
- Place the handset in the charger cradle. The handset will be turned on automatically.

To turn the handset off:

Long press 📞 to turn the handset off.

Locking/Unlocking Keypad

- Long press `#` when the handset is idle to lock the keypad.
- Long press `#` again to unlock the keypad.

Silent Mode

- Long press `*` when the handset is idle to switch the silent mode to On.
- Long press `*` again to switch the silent mode to Off.

Handset Settings

Handset Name

To rename the handset:

1. Press the **OK** key to enter the main menu, and then select **Settings**->**Handset Name**.
2. Edit the value in the **Rename** field.
3. Press the **Save** soft key to accept the change.

Volume Adjustment

- Press ◄ or ► when the handset is idle to adjust the ringer volume.
- Press ◄ or ► during a call to adjust the receiver volume of speakerphone/earpiece.

Ring Tones

1. Press the **OK** key to enter the main menu, and then select **Settings**->**Audio**->**Ring Tones**->**Melodies**.
2. Press ▲ or ▼ to highlight the **Intercom Call** option or the desired line.
3. Press ◄ or ► to select the desired ring tone.
4. Press the **Save** soft key to accept the change.

Local Directory

To add a contact:

1. Press the **OK** key to enter the main menu, and then select **Directory**.
2. Press the **Options** soft key, and then select **New Contact**.
3. Enter the desired value in the **Name**, **Number** and **Mobile** field respectively.
4. Press the **Save** soft key to accept the change.

To edit a contact:

1. Press the **OK** key to enter the main menu, and then select **Directory**.
2. Press ▲ or ▼ to highlight the desired entry.
3. Press the **Options** soft key, and then select **Edit**.
4. Edit the value in the **Name**, **Number** and **Mobile** field respectively.
5. Press the **Save** soft key to accept the change.

To delete a contact:

1.Press the **OK** key to enter the main menu, and then select **Directory**.

2.Press ▲ or ▼ to highlight the desired entry.

3.Press the **Options** soft key, and then select **Delete** to delete the selected entry.

To assign a speed dial number:

1.Press the **OK** key to enter the main menu, and then select **Settings**->**Telephony**->**Speed Dial**.

2.Press ▲ or ▼ to highlight the desired digit key, and then press the **Assign** soft key.

3.Press ▲ or ▼ to highlight the desired entry, and then press the **OK** soft key.

If both the office number and mobile number are stored, press ▲ or ▼ to highlight the desired number, and then press the **OK** soft key again.

Basic Call Features

Placing Calls
To place a call directly:

1.Do one of the following:

- Enter the desired number when the handset is idle.
- Press ◄ to enter the pre-dialing screen.

  Enter the desired number using the keypad.

  If there are multiple lines assigned to your handset as outgoing lines, press the **Line** soft key to select the desired line. If you do not select a line, the handset uses the default outgoing line to dial out.

2.Press 📞, ◄ or Ⓞ to dial out.

To place a call from the local directory:

1.Press ▼ when the handset is idle.

2.Press ▲ or ▼ to highlight the desired entry, and then press 📞 or ◄ to dial out using the default line.
If multiple numbers for the contact are stored, press ▲ or ▼ to highlight the desired number, and then press 📞 or ◄ again to dial out using the default line.

To place a call from the call history:

1.Press the **History** soft key when the handset is idle, and then select the desired call history list.

2.Press ▲ or ▼ to highlight the desired entry, and then press 📞 or ◄ to dial out using the default line.

To place a call from the redial list:

1.Press 📞 or ◄ when the handset is idle.

2.Press ▲ or ▼ to highlight the desired entry, and then press 📞 or ◄ .

To place a call using the speed dial key:

Long press the speed dial key to place a call to preset number directly.

Answering Calls
To answer a call, do one of the following:

- Press the **Accept** soft key.
- Press ◄ .
- Press 📞 .
- Press Ⓞ .

Note: You can ignore an incoming call by pressing the **Silence** soft key or reject an incoming call by pressing 📞.

Ending Calls

- Press 📞 .

Call Mute

- Press 🔘 during a call to mute the call.
- Press 🔘 again to un-mute the call.

Call Hold and Resume

To place a call on hold:

Press the **Options** soft key during a call, and then select **Hold**.

To resume a call, do one of the following:

- If there is only a call on hold, press the **Resume** soft key.
- If there are two calls on hold, press the **Resume** soft key to resume the current call.
  Press the **Swap** soft key to swap between calls.

Call Transfer

You can transfer a call in the following ways:

Blind Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press the **Transfer** soft key.

Semi-Attended Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press 📞 , 🔊 or 🆗 to dial out.
4. Press the **Transfer** soft key when you hear the ring-back tone.

Attended Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press 📞 , 🔊 or 🆗 to dial out.
4. Press the **Transfer** soft key after the call is answered.

Call Forward

To enable the call forward feature on a specific line:

1. Press the **OK** key to enter the main menu, and then select **Call Features**->**Call Forward**.
2. Press ▲ or ▼ to highlight the desired line, and then press the **OK** soft key.
3. Press ▲ or ▼ to highlight the desired forwarding type, and then press the **OK** soft key.

   Always----Incoming calls are forwarded immediately.

   Busy----Incoming calls are forwarded when the line is busy.

   No Answer----Incoming calls are forwarded if not answered after a period of time.

4. Select **Enabled** from the **Status** field.
5. Enter the number you want to forward the incoming calls to in the **Target** field.

   For **No Answer Forward**, press ◄ or ► to select the desired ring time to wait before forwarding in the **After Ring Time** field.

6. Press the **Save** soft key to accept the change.

About us

Founded in 2001, Yealink, a leading provider of VoIP Phone and IP communication solutions, has been focusing on VoIP products characterized by reliable quality, easy deployment and affordable price for more than a decade. Today, customers from over 140 countries rely on Yealink as the backbone of global collaboration to extend the value of network communications.

More about Yealink

Since 2001, Yealink has continued to develop state-of-the art, hi-tech VoIP communication terminals that include IP video phones, IP phones and USB phones. With a worldwide market in more than 140 countries, the company has also established a first-class international service network.

Our priorities are quality, functionality, ease-of-use, customer support and competitive pricing. To provide new solutions for the future in this fast-evolving sector, Yealink's large, talented and highly-experienced VoIP R&D team is totally committed to the pursuit of excellence.

To date, we have passed more than 80 interoperability tests and meet certification requirements set by leading VoIP system and platforms. Yealink works in close partnership with T-Mobile, Telefonica, Portugal Telecom and other leading telecommunication service providers.

Privacy of communications may not be ensured when using this phone.

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment . This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter

IC Warning

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject

to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil nedoit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance.

Le présent appareil est conforme

Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF,

les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité and compliance d'acquérir

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.