

Double Sided

Energizer

SMART 5GHz WIFI VIDEO DOORBELL WIRED



Scan the QR code to upgrade your warranty



From 1 Year to 2 Year Limited Warranty Item#EOD1-1005-BLK

QUICK START GUIDE

EOD1-1005-BLK v1.0 0125

GETTING STARTED

Thank you for choosing the **Energizer**® Smart 5GHz Video Doorbell Wired. This quick start guide will help you with setup and installation.

Package Includes:

- 2 Installation Manuals
- Smart Video Doorbell
- Wireless Chime
- Weather Shield
- USB Power Adapter
- Type-C Cable
- 2 Extra Terminal Screws
- Flat Mounting Bracket
- Wedge Mounting Bracket
- Chime Power Kit
- 2 Crimp Connectors
- Mounting Hardware Pack
- Security Screw & Tool
- Reset Tool


What You Need:

- App
- 2.4GHz or 5GHz WiFi
- Screwdriver, Drill & Multimeter (Optional)

CONNECT THE DEVICE

STEP 1


Download the free **Energizer**® Connect app from the App Store (for iPhones) or Google Play Store (for Android phones).



STEP 2

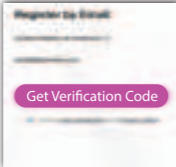
Make sure your mobile device is connected to your **WiFi** network.

Open the app and **click** “Create Account” by following the on-screen instructions.



Click Create Account

After your initial sign in, your app will remember your password and log you in automatically. You can also choose to manually log out under Settings in the Main menu.

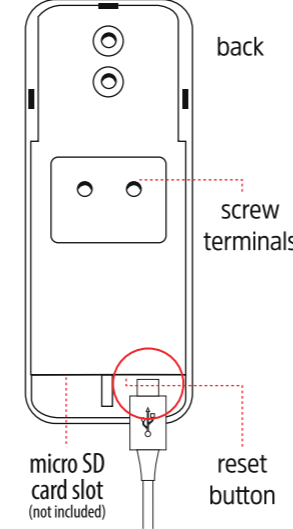


Click Get Verification Code


You may need to check your Spam folder for the verification code

STEP 3

It is recommended to first pair the doorbell indoors, close to your router, using a Type-C adapter and Type-C cable. After plugging in, wait 2 minutes for the doorbell to power up.



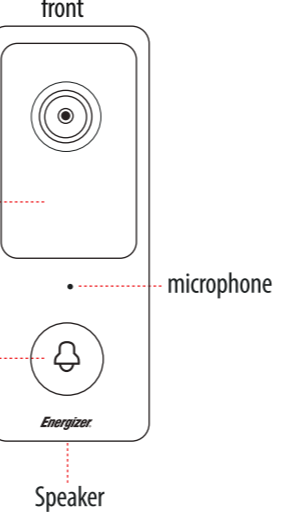
NOTE: If you are planning to save recordings, you will need to insert a microSD card **before** installing the doorbell on your door.



After the doorbell powers up, the indicator light on the front will start blinking. Confirm the status using the chart below.

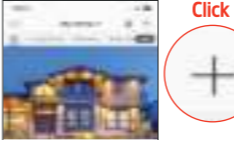
	Blinking	Pairing Mode
Red	Solid	Starting Up
Blue	Blinking	Checking WiFi signal
	Solid	Connected

If the LED is not blinking, then you are not in pairing mode. Reset the camera by using your finger to **hold down** this button for 5 seconds until you hear the camera make a chime sound.

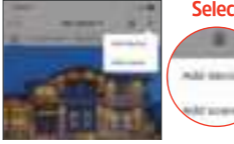


STEP 4

Make sure you WiFi is enabled. After logging in, **click** “+” on the top right of the screen and **select** “Add device”.




Click




Select

The app will detect the WiFi enabled device and ask if you want to **add it**




Click

Make sure the check is marked next to the device you want to add, **click** the + button



Click

Make sure your 2.4GHz or 5GHz network is selected, input the password and **press** confirm




Click

NOTE: Once successful then go directly to Step 7. If the app does not detect your device, skip this part and proceed to Step 5.


STEP 5

Select the Camera category and **confirm** that the LED Down Light is still rapidly blinking **Click** “Next Step”.

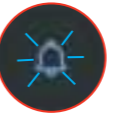


Select

Help: Switch between pairing modes. See troubleshooting page 15.




Click



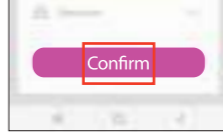
Confirm

STEP 6

Confirm that the displayed **WiFi** network is your **2.4GHz WiFi** network, **enter** your WiFi password and **click** “Confirm”.



Confirm WiFi




Enter and Click

Help: If you need information about **2.4GHz WiFi** networks, click the link to go to our Connect FAQs on our website.

STEP 7

Your Smart 5GHz Video Doorbell Wired will now be connected to the network. Confirm the settings for your device and then **Click** “Done”.



Click

PROCESSING TIME 1-2 minutes

Your **Energizer**® Smart 5GHz Video Doorbell Wired is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your **Energizer**® Smart 5GHz Video Doorbell Wired. For frequently asked questions and instruction videos, please visit our website at www.energizerconnect.com.


NOTE: Now that your Smart 5GHz Video Doorbell Wired is paired with the app, please follow Step 2: Installation Guide

RECORDING CONTROLS

How to turn on Event (Motion) Triggered Recordings that save to the microSD card in the camera.


STEP 1

Click the icon in top right of the live view screen to enter Device Settings.



STEP 2

Scroll down and **click** “Storage Settings”.




Click

If you don't see the Storage Settings, take out the micro SD card (not included) from the camera and make sure it is inserted properly.

STEP 3


Switch on the local recording switch to enable recording to your SD card.



Click

STEP 4

Select “Event Recording” to enable recording to your SD card when motion is detected.



Click

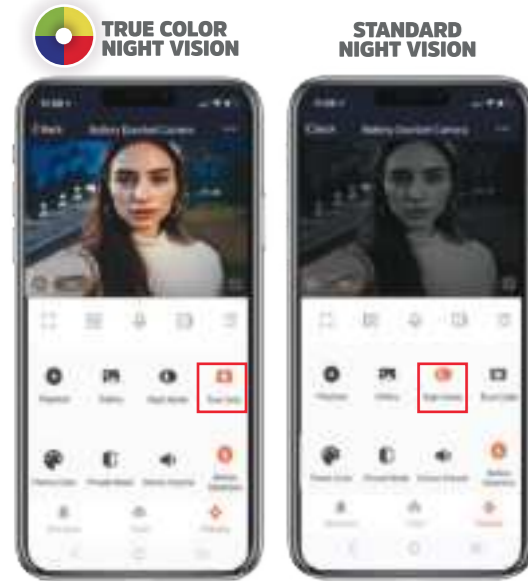
Tip: You can also set schedules for when you want recordings to be enabled. Enabling Event Recording will allow you to select individual recordings triggered by motion in the Playback Controls.

Using True Color Night Vision vs Standard Night Vision:

You have the option to use either True Color night vision or Standard night vision.

With True Color night vision it allows for monitoring and recording true color video at night. While standard night vision is black and white.

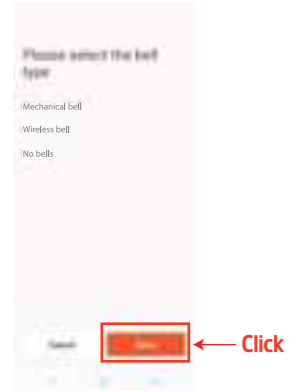
To use True Color night vision make sure that you select and press the button **True Color**. For Standard you need to select and press the **Night Mode** button.



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Setting up your Doorbell Chime in the App:

When you first pair your doorbell, select what type of chime you would like to use, then **Click** "Done".



Click

You can change this setting later in Device Settings-> **Chime Settings** by switching the **Chime Type**



Follow the hardware installation guide instructions in Step 2 for setting up your mechanical chime.

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WIRELESS CHIME

To Pair your Wireless Chime:

Make sure your Doorbell Chime Type is set to Wireless.

On the wireless chime, hold down the middle button for 5 seconds, the chime will sound.



Press the doorbell button within 5 seconds. The chime is now paired to the doorbell. You can unplug either device and relocate them to different locations, and they will remain paired.

To change your chime's ringtone, click the middle button to cycle through all available ringtones.

- When cycling through ringtones, the chime may temporarily delay for up to 15 seconds when you get to the last tone. After this delay, you can resume cycling through the ringtones from the beginning.
- Once you have chosen a desired ringtone, click the confirm button.
- At any time, you can click the volume button to adjust the volume.

Tip: If your chime delays or becomes inactive at any time during this process, wait up to 30 seconds and try again. You may need to click the confirm button to wake it up.

Tip: If you are having trouble selecting a song or changing the volume, you can reset the chime by holding down the volume button for 6 seconds and then repairing the chime to your doorbell.

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Wireless Chime Features



System Specifications:
Indoor Use Only
Power: DC 5V, USB power supply
Transmitter Frequency: 314-316MHz

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LEGAL & WARRANTY

To see Warranty information and Certification Legal warnings, please see our website.
www.energizerconnect.com

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FCC Compliance
This device complies with Part 15 of the FCC Rules, operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

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LEGAL & WARRANTY

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

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TROUBLESHOOTING

HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer, we're here to help.
Please call us at 888-693-4189 or visit www.energizerconnect.com for video tutorials, updated manuals and more FAQs for your device.

My device won't connect to my network!

- Make sure you are connected to either your **2.4 GHz** or **5GHz network** and your device is blinking red before you start trying to connect your device.
- You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
- If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz network**. You can also do this manually in your router's settings.
- Try moving to a spot closer to your router for connecting.
- You can also purchase a WiFi extender to increase your WiFi range and strength.
- In some cases, you can try using the secondary pairing mode by clicking "Net Pairing Mode" on the Add Device screen (see bottom of page 3). Follow the on-screen instructions.

My device says it's already bound when I try to connect it!

- When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center.

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When my camera is pointed at a window at night, I can't see through the glare!

1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Indoor Camera through a window at night, go into the Device Settings->IR Night Vision and set it to OFF.

When I try to view live view, it says "Offline" or "Cannot establish encryption channel!"

- Unplug your camera from power and plug it back in.
- Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information.
- Contact us so we can assist you.

Setting up Motion Detection and Recording

- From the live view of the camera, click Notifications, or from the device settings click Detection Settings.
---You can schedule when you want to receive notification of motion.
- To save recordings, you can purchase Cloud Recording or install a microSD card (max 128GB, not included) into the camera for LOCAL recordings.
---Recordings can be based of motion or can be All Day.
---Please note: All Day recording will fill up a microSD card much quicker.
- Every time a motion is detected, a screenshot is saved for your review. They can be found in the Notification Center. From the Home page, click the **three lines** in the top left, and then click Notifications.
- If you are using a microSD card, it will continue to record until the the microSD card fills up.
---If you are using Motion based recording: Separate files are recorded for each detection, so when the memory fills up, it will begin to record over the oldest detections, one at a time.
---If you are using All Day recording: One files is saved as the video is continuously recording. When the memory fills up, it will clear the entire recording and start fresh.

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Two Way Audio

1. By default, the camera will only use the microphone OR the speaker. When you click the microphone on the live view, you will be able to speak through the camera, and when you click the microphone again to turn it off, the speaker will automatically turn on so you can hear whats being said at the camera.

2. For some cameras, you can turn on Full Two Way Audio by going to the Device Settings -> Basic Function Settings -> Talk Mode and click on Two-Way Talk.

Why Does It Need The Internet?

1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.

Why Does The App Need Location Permission To Function?

1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.

Why Does The App Ask For Permission To Use My Microphone?

1. Since the app can be used with camera(s) and it's 2-way talk feature, Google's current Terms of Service requests microphone permissions when initially creating the account for device setup.

What's a Mixed Network?

1. Most newer routers are dual band and broadcast a separate 2.4Ghz and 5.0Ghz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a "Mixed Network."

My "Live View" Isn't Working When I Access The App!

1. If 'Live View' is not working, leave the Energizer Connect app and go to your phone's settings. Go to the Apps settings, locate the Energizer Connect App, storage, and then clear cache.

Why Is My Doorbell Frequently Losing Power At Night?

1. During the evening, infrared LED lights in the camera will turn on to provide it's 'Night Vision' functionality. This setting requires more power to function and if the voltage is too low, it will turn off. If this problem persists, you may have to switch your transformer to a higher VA transformer.



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