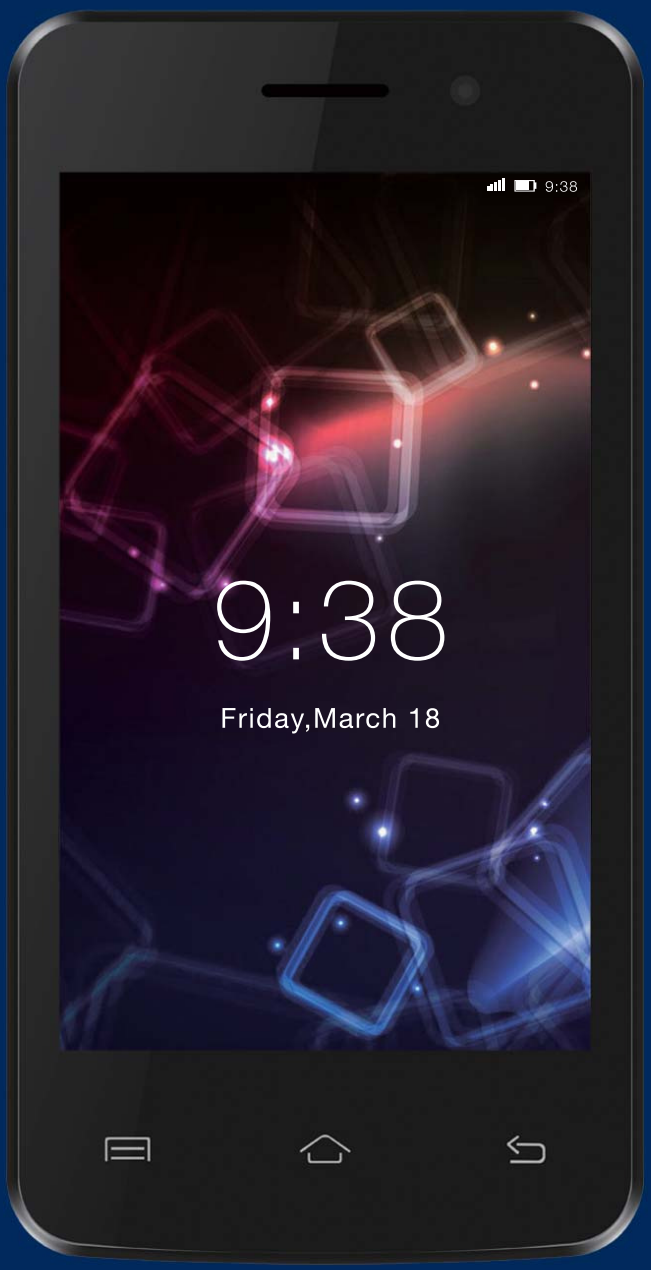
Vortex



User Manual

PRECAUTIONS

On the Road

Using a device while driving is illegal in many countries. Please refrain from using your mobile while driving.

Near Sensitive Electronics or Medical Equipment

Don’t use your device near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fre detectors and other automatic-control equipment.

While Flying

Your device can cause interference with aircraft equipment. So it’s essential you follow airline regulations. And if airline personnel ask you to switch off your device, or disable its wireless functions, please do as they say.

At a Petrol Station

Don’t use your device at petrol stations. In fact, it’s always best to switch off whenever you’re near fuels, chemicals or explosives.

Making Repairs

Never take your device apart. Please leave that to the professionals. Unauthorised repairs could break the terms of your warranty. Don’t use your device if the antenna is damaged, as it could cause injury.

Around Children

Keep your mobile out of children’s reach. It should never be used as a toy as this is hazardous.

Near Explosives

Turn off your device in or near areas where explosive materials are used. Always obey local laws and turn off your device when requested.

Emergency Calls

To make an emergency call your device must be turned on and in an area where there’s network coverage. Dial the national emergency number and press “Send”. Explain exactly where you are and don’t hang up until help has arrived.

Working Temperature

The working temperature for the device is between 0 and 40 degree Celsius. Please don’t use the device outside the range. Using the device under too high or too low temperature might cause problems.

At very high volume, prolonged listening to a mobile device can damage your hearing.

1. PARTS AND BUTTONS OF THE DEVICE

1 .Front camera
2. Speaker
3. Touchscreen
4. Volume button
5. Power button
6. Menu button
7. Home button
8. Back button
9. Micro usb and charging port
10. Earphone jack
11. Rear camera
12. Flash
13. Speaker
14. mic

2. TOUCH BUTTONS

The button moves back one step to the previous menu/page.

The button returns immediately to the main screen.

The button displays a menu of recently opened applications.

The button will launch the applications and settings menu.

3. GETTING STARTED

Charging the Battery
Your phone has a built-in rechargeable Li-ion battery

1. To charge, connect the AC power adapter to the micro USB jack on the top side of the phone.
2. The battery icon shows the battery and charging status.

3. The phone can be used even if the battery is being charged.
4. Do not attempt to replace the battery yourself, please contact an authorised repairer. Caution! Li-Ion batteries contain hazardous and fammable material, handle with care.
5. Recharge the phone for at least half an hour if the phone has been in idle for a long time and fails to turn on.
6. Regularly recharge it at least once a month.

Disposal of Batteries
The battery contains polluting material. Please hand it in to a recycling centre to dispose.

Power ON/OFF

ON

Press the **POWER** button for a continuous 5 seconds until the phone turns “ON”.

OFF

Press the **POWER** button for a continuous 5 seconds. A selection menu will appear.
Select “**OFF**” to power “**OFF**”.

Other selections are “**REBOOT**” to restart the mobile and “**AIRPLANE MODE**” to put the mobile in fight mode.

Screen Lock

To lock the phone’s screen, simply press the “**POWER BUTTON**”.

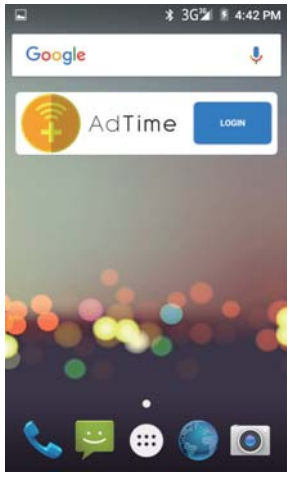
Screen Unlock

When the phone is in idle mode, press the “POWER BUTTON” once to wake up the phone.

Screen unlock:
To unlock, swipe up as illustrated on the left:

4. HOME SCREEN

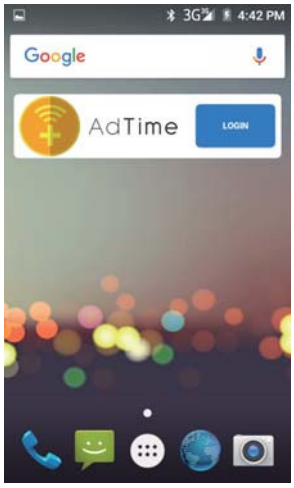
The home screen will look similar to the picture below. To switch between screens, simply slide your fnger left or right across the display.



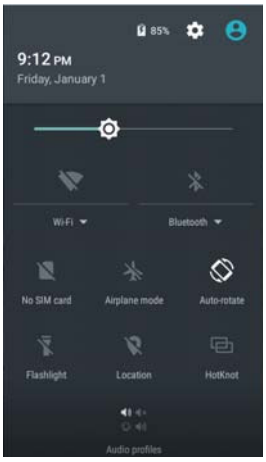
The home screen contains shortcuts to your most-used applications and widgets.
The status bar displays system information, such as current time, wireless connectivity and battery charge status.

5. QUICK NOTIFICATION PANEL

When you receive a notifcation you can quickly view it by following the below instructions.
Slide your fnger from the top of the screen down to the centre to access Notifcation
Panel to see your notifcations.



Drag the notifcation menu down to display the second fast access menu, the menu will
look similar to the below image.



Through this menu, it is possible to modify the functions such as brightness, auto rotation,
Wi-Fi, Bluetooth and more.

6. SETTINGS MENU

The settings menu allows you to adjust Tablet cellphone System Confguration.

To Change Settings:

1. Touch the “Settings” menu icon on the Application menu. The Settings menu will open.

2. Touch a category title to view further options on the right side of the screen.

• Wi-Fi – Connect to/disconnect from wireless networks, view connection status
• Data usage – Enable/disable mobile data, view current usage, set mobile data limit
(note: this function is available only on devices supplied with 3G card functionality)
• Bluetooth – Connect or disconnect Bluetooth devices
• Display – Adjust display settings
• Smart Gesture settings – “ON” / “OFF”
• Audio Profles – Adjust the different audio settings such as ringtones
• Prompts and notifcations – Adjust different notifcation settings
• Storage – View your phone’s internal and external storage settings
• Battery – View the status of your battery and make adjustments to power consumption
• Apps – A list of all apps downloaded and running
• Delete applications – Select apps to delete
• Location services – Change approximate location detection, improve search results, GPS satellites
• Security – Adjust phone’s security settings
• Accounts – Add or remove email and Google accounts such as Gmail, Google
• Language and input Select language – add to the dictionary, edit on-screen keyboard settings, vocal search, etc.
• Backup and reset – Backup and restore data, perform factory reset, etc.
• Date and time – Set date, time zone, time, clock format etc.
• Accessibility – Set up large text, auto-rotate screen, speak password etc.
• About Phone – Displays information about your phone

7. INSERTING/REMOVING SIM CARDS

1. When phone is powered off insert a SIM card by removing the SIM cover as illustrated above, insert your fnger in the indent located near the charging port and unclip the SIM cover, then insert the SIM card. Please take note of the direction of insertion following the diagram on the phone’s SIM port.

2. After inserting a SIM card, turn on the phone and wait a few minutes for your phone to display Network information.

Inserting and Removing TF Card

NB: Please ensure when inserting an SD card your phone is powered “OFF”

1. Insert the TF card into the TF card slot located under the SIM card cover as explained in the Inserting/Removing SIM card section. Gently push TF card into slot until it clicks into place.

2. A prompt will be seen on the screen saying “Preparing SD card”.

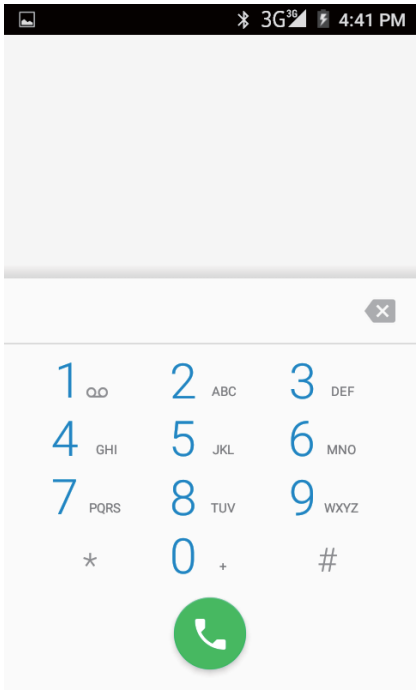
Removing TF Card

1. Close all applications and documents which have been opened from the TF card.
2. Select “Settings” and fnd “Storage” then click “Unmount SD card”.
3. A prompt will be seen on the screen saying “SD card safe to remove”.
4. Gently press the TF card to remove and pull out the TF card.

8. MAKING AND RECEIVING CALLS

Once your SIM cards are installed turn on your phone and wait a few minutes for your phone to f nd a network.

Then select the Call icon. Here you can dial a number or select a contact from your stored contacts list to call. You can also view outgoing and incoming calls that have been made, as well as adding or removing contacts.



9. ANSWERING AND REJECTING CALLS

To answer a call – Slide your finger to the blue Call Answer key.

To reject a Call – Slide your fnger to the Red Call End key.
To message – touch the message icon.

10. SOFTWARE KEYBOARD

The phone has a software keyboard which automatically displays when you tap the place on screen where you want text or numbers to be entered, then simply start typing.

Touchscreen

The touchscreen responds to fnger touch.

Note:

• Don’ t place any object on the touchscreen for it may damage or crush the screen.

Single Click: Single click one icon to choose the icon or option you want.

Long Press: Press and hold an icon to delete or move an icon or app.

Drag: Press the icon and drag it to a different screen.

11. HOW TO CONNECT TO A COMPUTER

Note:

• Turn on your phone before connecting the phone to a PC by USB cable.

1. Use a USB cable to connect the phone with a computer. The phone will automatically detect a USB connection.
2. A notifcation will pop up on the screen displaying USB connected, select the desired USB operation.
3. The USB connection has been successful.

12. CONNECTION TO INTERNET

Wireless:

1. Select “Settings”.
2. Select “Wi-Fi” and slide OFF to ON status.
3. All detected wireless networks in the area will be listed. Click to select desired wireless connection.
4. Enter network key if necessary.
5. Once connected to a wireless network, settings will be saved.
6. Wireless icon will appear on the taskbar when connected successfully.

Note:

• When the phone detects the same wireless network in the future, the device will connect to **he network automatically with the same password record.**

13. MOBILE DATA AND INTERNET

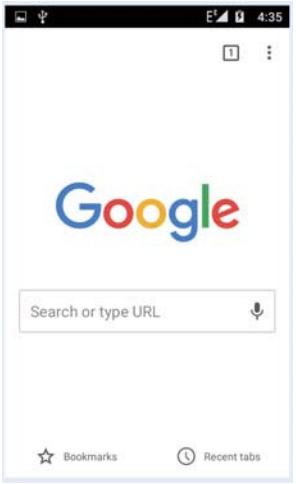
Please Note: Cell Data may be turned “**OFF**” as a factory setting, to allow data to fow through your network provider please turn Cell Data “**ON**” either from your quick drop down menu or in > Settings > Cell Data, you will not be able to access the Internet when Cell Data is “**OFF**” and not connected to Wi-Fi.

NB: Mobile Data charges apply when this setting is “**ON**” - Data will be passed through your network provider.

Web Browsing

Connect to the Internet and launch the browser.

Type in the desired browsing URL.



14. BLUETOOTH

Select “Settings”, select Bluetooth from “**OFF**” to “**ON**”.

Search for the device you would like to pair with and select “**PAIR**”.

You will see a message “Connected Successfully”.

15. CAMERA

Touch the icon to enter camera mode and the interface is shown as follows:

1. Touch the icon to take a photo.

2. Touch the icon to start camera recording.

3. Touch the icon on the top right to see the previous picture and to delete, share or set it as a wallpaper. Click the return button to exit camera interface.

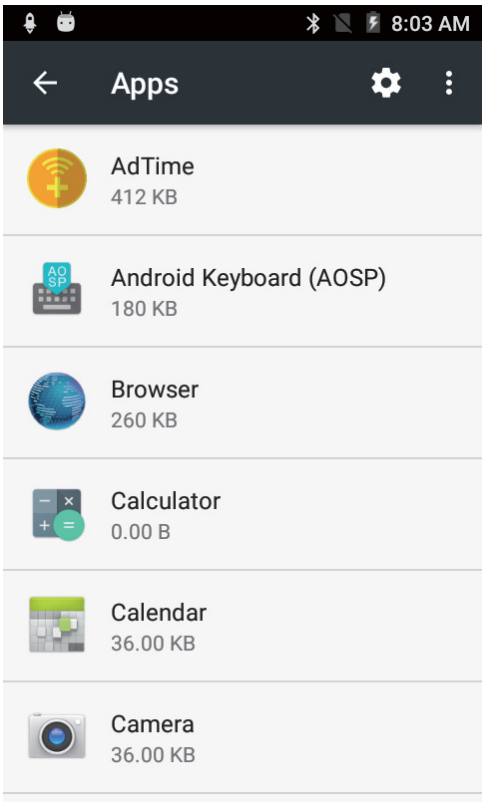
4. Touch the icon to switch from front to back camera.

16. TROUBLE SHOOTING

How to Close Applications

When an application is not responding you can manually shut the app down in “**Running Services**” menu. This will ensure the system responds as desired. Please shut down all **idle applications** to release memory and get the system speed back to normal.

To close the application, click the icon on the shortcut bar to enter the system conf guration interface. Select the **Application** ⟶ **Running** and the interface is shown as follows:



Tap the application you want to close. A pop-up window will be displayed.

Tap “Stop” to close that application.

Power “OFF” / Restart / Reset the Phone

1. Press and hold the power button for 5 seconds and the device will be powered down.
2. Press the reset button located under the power button with a sharp object and the device will be forced to restart.

Restore Default Setting

If you want to reset the phone to factory settings and erase all materials, please press **Settings ⟶ Backup and reset ⟶ Factory data reset.**

WARNING:

actory Data Reset setting will delete ALL your data and system confi guration as well as any downloaded apps. Please use this function carefully.

Vortex

www.vortexcellular.com

twitter.com/vortexcellular

facebook.com/vortexcellular

instagram.com/vortexcellular

FCC Caution:

Specific Absorption Rate (SAR) information
SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Before a new model phone is a available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, tests for each phone are performed in positions and locations as required by the FCC. For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

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phone are performed in positions and locations (e.g. at the ear and worn on the body)as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that Contains no metal and that positions the handset a minimum of 1.0 cm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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